



Sprint Prepaid
**Printable
User Guide**

A downloadable, printable guide
to your phone's features.



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Retro



Table of Contents

Get Started	1
Your Phone at a Glance	1
Set Up Your Phone	2
Activation and Service	4
Set Up Voicemail	4
Phone Basics	6
Your Phone's Layout	6
Turn Your Phone On and Off	7
Navigate Through the Menus	8
Status Bar	8
Enter Text	9
Phone Calls	12
Make Phone Calls	12
Call Using the Phone Dialer	12
Call from Recent History	12
Call from Contacts	12
Call Using a Speed Dial Number	13
Call Emergency Numbers	13
Receive Phone Calls	13
Voicemail	14
Voicemail Setup	14
Voicemail Notification	14
Retrieve Your Voicemail Messages	14
Phone Call Options	15
In-call Options	15
Caller ID	16
Conference Calling	16
Call Using a Speed Dial Number	18
Recent History	18
Contacts	19
View Contacts	19
Contacts List Options	20
Add a Contact	20

Create a Group	21
Save a Phone Number	22
Edit a Contact	22
Add or Edit Information for a Contact	22
Assign a Ringtone to a Contact	22
Delete a Contact	22
Remove a Member from a Group	23
Assign a Speed Dial Number to a Contact	23
Messaging	24
Text and Multimedia Messaging	24
Send a Text Message	24
Send a Multimedia Message (MMS)	25
Save and Resume a Draft Message	25
New Messages Notification	25
Manage Message Conversations	25
Music	27
Web and Data	28
Launch a Web Connection	28
Learn to Navigate the Browser	28
Adjust Browser Settings	28
Camera and Video	30
Open or Close the Camera	30
Take a Picture	30
Record Videos	31
View Pictures and Videos Using My Album	32
Open or Close My Album	32
View Pictures and Videos	32
Watch Videos	32
Share Pictures and Videos	32
Tools and Calendar	34
Alarm Clock	34
Calendar	34
Add an Event to the Calendar	34
View an Event	34
Edit/Delete an Event	34
Bluetooth	35
Update Phone	35

Phone Memory	35
microSD Card	35
Insert or remove a microSD Card	36
View microSD Card Memory	36
Format the microSD Card	36
Use the Phone's microSD Card as a USB Drive	36
Transfer Files Between Your Phone and a Computer	37
Calculator	37
Stop Watch	37
Voice Memo	38
World Time	38
Settings	39
Display Settings	39
Wallpaper Settings	39
Backlight Control	39
Brightness Settings	39
Font Size	39
Power Save Mode	39
Volume Settings	40
Ringtone Settings	40
Phone Information	40
Lock Phone	40
Location Services	40
Parental Control Settings	40
Reset Phone	41
Language & Input Settings	41
Language Settings	41
Default Text Entry	41
Accessibility Settings	41
Call Answer Settings	41
Airplane Mode	42
Data Settings	42
Roaming Settings	42
Persistent Alerts	42
Regulatory Information	43
Specific Absorption Rates (SAR) for Wireless Phones	43
FCC Radio Frequency Emission	43

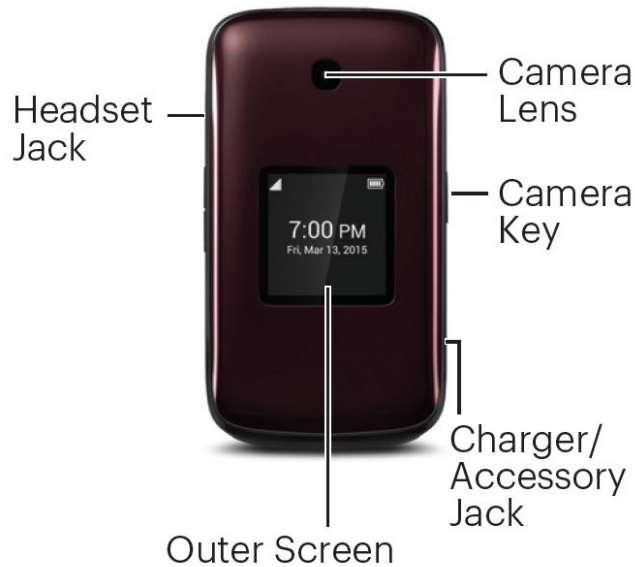
Using Your Phone With a Hearing Aid Device	43
Warning Statements	45
Copyright Information	46
Index	47

Get Started

The following topics give you all the information you need to set up your phone and service the first time.

Your Phone at a Glance

The following illustration outlines your phone's primary external features and buttons.



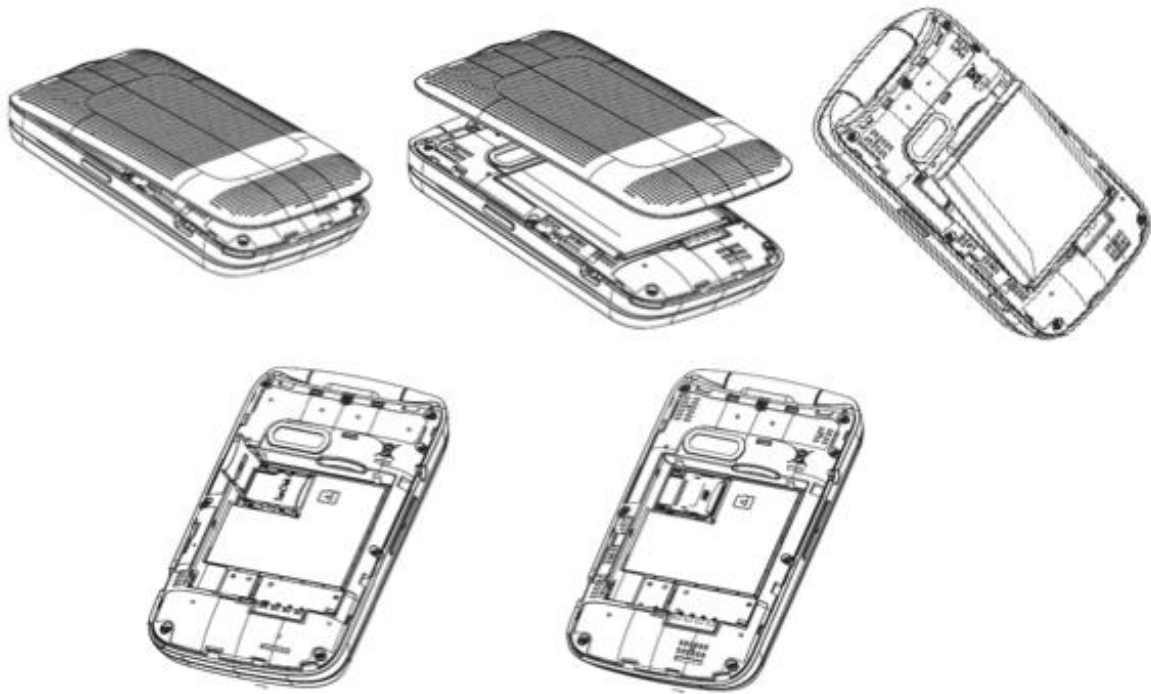


Set Up Your Phone

You must first install and charge the battery to begin setting up your phone.

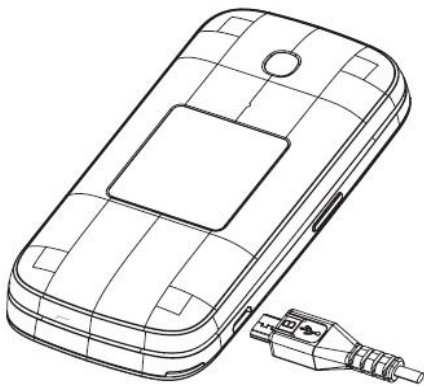
Install the Battery:


1. Remove the back cover using the notch in the bottom-left corner of the phone.
2. Insert the external microSD card into the slot with the gold contact facing down. To remove the external microSD card, gently press and slide it out.
3. Insert the battery into the battery compartment, making sure the connectors align. Gently press down to secure the battery.



Charge the Battery:

1. Insert the charger cable into the Charger/Accessory Jack on the bottom of the phone.
2. Plug the other end of the charger cable into an electrical outlet.



You are advised to fully charge the battery (). Charging status is indicated by the percentage on screen while the phone is powered off. The percentage increases as the phone is charged.

Note: The charging status bar will not float if your battery is extensively consumed. To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the

plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

Activation and Service

Follow the instructions below to activate your phone and Sprint Prepaid service.


Register Your Phone on Sprint Prepaid

1. Go to sprint.com/prepaidactivate.
2. Choose an activation option and click **Next**, and then enter your ZIP and click **Next**.
3. When prompted, enter the serial number (MEID) printed on the label on your phone's packaging.
4. Follow the instructions to select a plan and payment method.
 - If you're swapping phones or bringing your number over from a different carrier, follow the prompts to sign in or provide additional information.
 - Continue to follow the instructions to program your phone. Once you see the "Congrats" page, your phone and plan are activated.
 - To confirm activation, make a phone call. If your phone is still not activated, visit sprint.com/prepaysupport for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-855-639-4644** from another phone.

Note: If you are having any difficulty with activation, visit sprint.com/prepaysupport for assistance.

Activate Your Phone

After completing the account setup on sprint.com/prepaidactivate, simply turn your phone on. It is designed to activate automatically.

- Press and hold the **End/Power Key**  to turn your phone on.
 - Your phone is designed to activate automatically. When you turn the phone on for the first time, you should see a Hands-Free-Activation screen, which may be followed by a PRL Update screen and a Firmware Update screen. Follow the onscreen instructions to continue.

If your phone is still not activated, visit sprint.com/prepaysupport for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-855-639-4644** from another phone.

Set Up Voicemail

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. From the home screen, press **MESSAGING** (left softkey) > **Voicemail** > **Call Voicemail**.
2. Follow the system prompts to:

- Create your password.
- Record your name announcement.
- Record your greeting.

Important: Voicemail Password – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

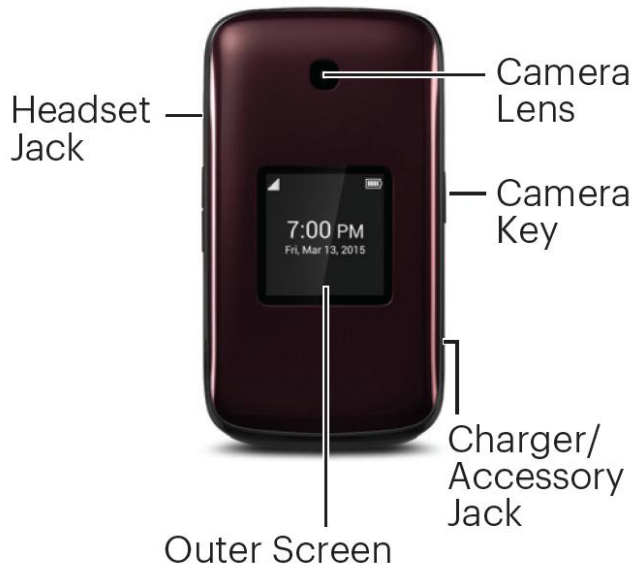
For more information about voicemail, see [Voicemail](#).

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The following topics will introduce the basic functions and features of your phone.

Your Phone's Layout

The illustrations and descriptions below outline your phone's basic layout.





Key Functions

Item	Function
Menu/OK Key	Enter the main menu / Confirm an option
Navigation Keys	Press left / right / up / down to navigate menus and options
Left softkey	Messaging
Right softkey	Contacts List
Send Key	Recent Call (home screen) / Answer / Send a call
End/Power Key	Power on / Power off / End a call / Return to Home screen
1 Key	Press and hold to access Voicemail

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Turn Your Phone On and Off

You can turn your phone on and off using the End/Power Key.

Turn Your Phone On/Off


- Press and hold the **End/Power Key** .

Your screen remains blank while your phone is off (unless the battery is charging).


Navigate Through the Menus

Use the navigation keys to scroll through onscreen items. To navigate through a menu, press up or down using the navigation keys.

Select Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing . If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.








Back Up Within a Menu








- To return to the previous menu, press **BACK**.
- To return to the home screen, press .

Status Bar







The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left.

Status Icons

Icon	Status
	Bluetooth® active
	Airplane Mode
	Earphone
	Location on
	Vibrate
	Silent
	Bluetooth

Icon	Status
	Network (full signal)
	Network (no signal)
	Network (roaming)
	1X network (data service)
	Alarm set
	Battery (charging)
	Battery (full charge)

Notification Icons

Icon	Notification
	Missed call
	New message
	New voice mail
	Music playing
	Event
	Alarm

Enter Text

Your phone provides a convenient keypad to enter letters, numbers, and symbols whenever you are prompted to enter text.



1. From a screen where you can enter text, press **OPTIONS** (right softkey) to change the text mode. (If you are in the message entry screen, press **OPTIONS** [right softkey] > **Text Mode**.)
2. Select one of the following options:
 - **Abc** to enter characters by using the alphabet mode.
 - **T9Word** to enter text using a predictive text system that reduces the number of key presses required while entering a word.
 - **123** to enter numeric characters.
 - **Symbols** to enter symbols.
 - **Smileys** to enter smile icons.
 - **Paste List** to paste copied or cut text (if applicable).
 - **Text Settings** to display the text entry settings menu (if applicable).

Number	Function
1	1, commonly-used symbols

Number	Function
2	a, b, c, A, B, C, 2
3	d, e, f, D, E, F, 3
4	g, h, i, G, H, I, 4
5	j, k, l, J, K, L, 5
6	m, n, o, M, N, O, 6
7	p, q, r, s, P, Q, R, S, 7
8	t, u, v, T, U, V, 8
9	w, x, y, z, W, X, Y, Z, 9
0	0, +
*	*, change input methods
#	#, insert a space

Phone Calls


With Sprint service and your phone's calling features, you can enjoy clear phone calls across the country.

Make Phone Calls

There are several convenient ways to place calls from your phone.

Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialpad.

1. From the home screen, press the number keys on the dialpad to enter the phone number.
2. Press  to call the number.



3. To end the call, press .

Call from Recent History

The Recent History menu lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From the home screen, press  to display the call history.
2. Select the number, and press  again to place a call.

Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. From the home screen, press **CONTACTS** (right softkey) to display the Contacts list.
2. Highlight a contact and then press  to place a call.

Call Using a Speed Dial Number

Speed dial numbers let you dial numbers by pressing and holding a single number on the dialpad.

- From the home screen, enter the speed dial number and then press  to place a call.

Call Emergency Numbers

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

To call the 9-1-1 emergency number:

- From the home screen, press "9-1-1" and then press .

Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Receive Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

Answer an Incoming Call

- Press the **Menu/OK Key** to answer an incoming call.



Mute the Ringing Sound

To mute the ringer without rejecting the call, press the **Volume Down Button**.

Reject an Incoming Call

- Press the **End/Power Key** to reject an incoming call.



Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

- Press **Ignore with Text Message** to ignore the call and send a text message to the caller.

Voicemail

The following topics outline your phone's voicemail service.


Voicemail Setup

You should set up your voicemail and personal greeting as soon as your phone is activated.

- For information on setting up your voicemail, see [Set Up Voicemail](#).

Voicemail Notification

There are a couple of different ways your phone alerts you to a new voicemail message.

- By sounding the assigned ringer type.
- By displaying  within the Notifications area of the Status bar when a single new unheard voicemail message is received.


Note: When you are off network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press *^{ICE} and enter your password.

Note: Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages only when it is turned on and you are in a network service area.

Retrieve Your Voicemail Messages

You can review your messages directly from your wireless phone (using either traditional voicemail) or from any other press-tone phone.

Use Traditional Voicemail to Access Your Messages

1. Touch and hold **1** . If prompted, enter your voicemail password.
2. Follow the voice prompts to listen to and manage your voicemail messages.

Use Another Phone to Access Messages


1. Dial your wireless phone number.
2. When your voicemail answers, press the asterisk key on the phone (*).
3. Enter your password.

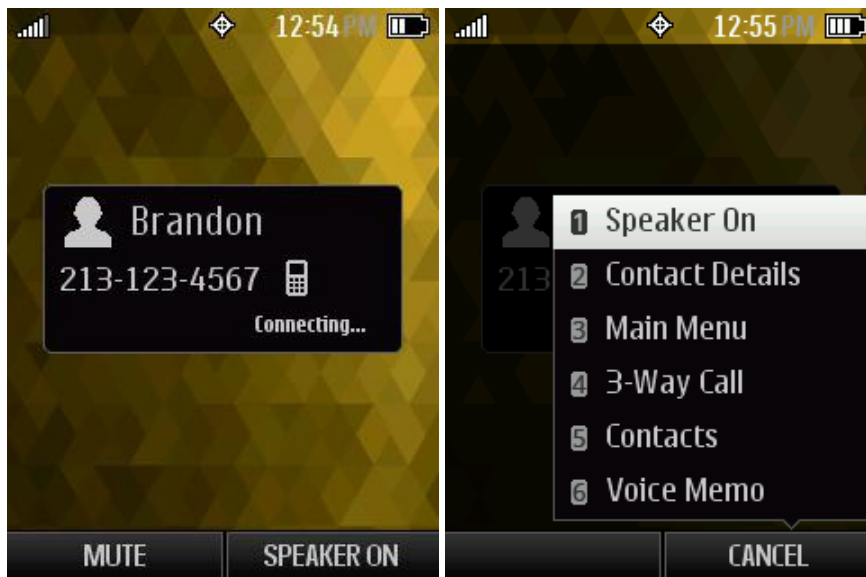
Tip: You can restore messages you have sent to the trash folder.

Phone Call Options

Your phone application provides many useful features and options to help you make the most of your calling experience.

In-call Options

While you're on a call, you will see a number of onscreen options. Select a feature by pressing the corresponding keypad number or highlight the option and then press .



- **Speaker On:** Route the phone's audio through the speaker (On) or through the earpiece (Off).
 - Activate **Speaker** to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume buttons.)
 - Deactivate **Speaker** to use the phone's earpiece.

- **Mute:** Mute the microphone during an active call. Press again to unmute the microphone.
- **Add New Contacts:** Add a new contact or update existing.
- **Contact Details:** View detailed information of the incoming number.
- **Main menu:** Display the main menu list.
- **3-Way Call:** Initiate a 3-way conference call.
- **Contacts:** Display your contacts list.
- **Voice Memo:** Create a new memo while remaining on the call.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.


Note: If Mute is activated, the speaker mode is deactivated.

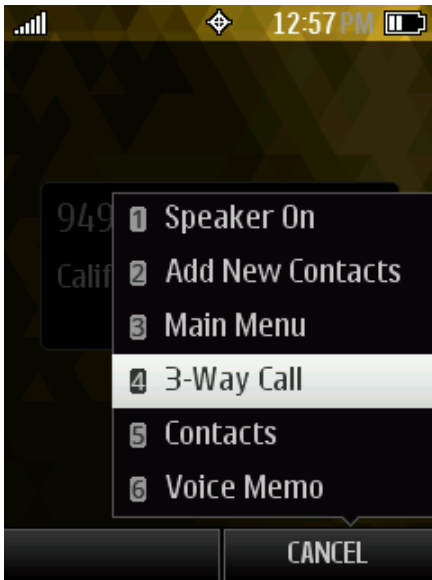
Caller ID

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, call Sprint customer care to permanently block your number.

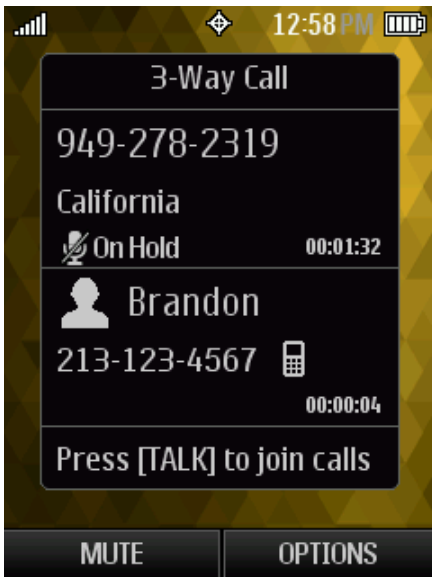
Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. From the home screen, enter a number and press  (or place a call from Recent History or Contacts).
2. Once you have established the connection, press **OPTIONS** (right softkey) > **3-Way Call**, and then dial the second number (or place the call from Recent History or Contacts).



3. This puts the first caller on hold and dials the second number.
4. Press **TALK** to join calls. Your conference call is now in session.



5. To end the three-way call, press .



Note: If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Using a Speed Dial Number

You can store up to 99 numbers in your phone's speed dial memory to make contacting friends and family easier.

You must have already assigned a speed dial number to an existing phone number.

To use speed dial:

- From the home screen, enter a speed dial number and then press .
- To end the call, press .

Recent History

The Recent History lists all recent incoming, outgoing, and missed calls.

View Recent History

- From the home screen, press  or press  > **Call History**.

Recent History Options

- To make a call from the call log, highlight the number and press  again.

For additional options, press **OPTIONS** (right softkey):

- New group
- Contact details
- Delete
- Delete All

Contacts

Your phone's Contacts help you stay in touch with family, friends, and colleagues by keeping track of all their contact information. The following topics explain how to use your phone's Contacts.

Personal Contacts Entries – Entries for an individual

Your phone can store up to 600 personal Contacts entries. Each entry can contain up to 7 phone numbers, and 3 email addresses, 3 IM addresses, and 3 Web addresses.

Group Contacts Entries – Entries that contain more than one personal Contacts entry.

Your phone can store up to 25 Group Contacts entries. Each group entry can contain up to 40 members.

View Contacts

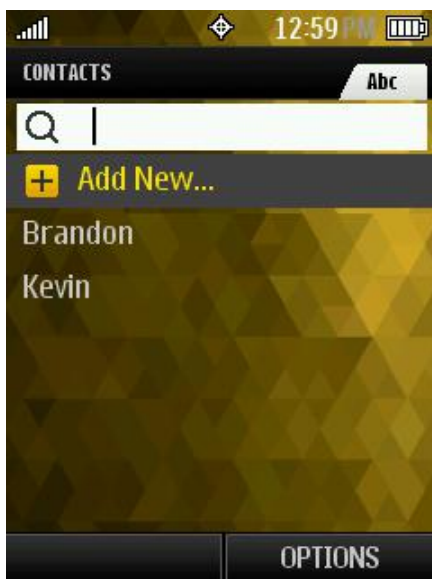
You can view and create contacts on your phone.

To access Contacts:

- From the home screen, press **CONTACTS** (right softkey).

– or –

From the home screen, press  > **Go to Contacts**.



- **Contacts List:** The Contacts list displays all contacts currently stored in your phone.
- **Add New:** Select **Add New...** to add a new contact or group.


Contacts List Options

The Contacts List provides various options for managing your contact entries.

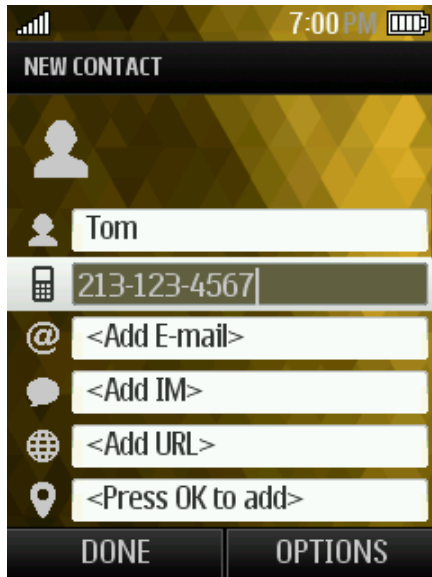
- **New Group:** Create a new a group for contacts(s).
- **Edit Contact:** Edit contact information.
- **Delete Contact:** Delete the contact you select.
- **Delete All:** Delete all contacts in the list.
- **Contact History:** View call history.
- **Send Contact:** Send contact via Bluetooth, etc.
- **Set as Secret/Show Secret:** Hide/Unhide your contact from contact list.
- **Settings:** View more options such as set seed numbers, show secret, My Name Card, Services, and ICE (In Case of Emergency).

Add a Contact

You can add and store contacts with details such as name, phone numbers, email addresses, mailing addresses, and more.

1. From the home screen, press **CONTACTS** (right softkey) > **Add New** > **New Contact**.
2. Use the keypad to enter as much or as little information as you want, including:
 - Name
 - Phone Number
 - Email Address
 - IM Address
 - Website URL
 - Location - Press  to select and enter an address.
 - Ringtone
 - Birthday
 - Memo
 - Job Title

- Company



Create a Group


You can create a group by assigning personal Contacts entries as members and then naming the new group. Each group entry can contain up to 40 members for sending messages.

1. From the home screen, press **CONTACTS** (right softkey) > **OPTIONS** (right softkey) > **New Group**.
2. Press **START** (left softkey), mark the check box to select contacts for the group, press **Continue**, create a name for group, then press **OK** to save.



Save a Phone Number

You can save a phone number to Contacts directly from Recent History or Call History.

1. From the home screen, press .
2. Highlight a phone number and press **OPTIONS** (right softkey) > **Save Contact**.
3. To add the number to an existing contact, press **Update existing**. To add a new contact, press **Add New Contact**.
4. For an existing contact, select the contact name, select a number type for the new number, and then press **DONE** (left softkey).

– or –

For a new contact, enter the name and any additional information, and then press **DONE** (left softkey)..

Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, customize with a unique ringtone, and more.


Add or Edit Information for a Contact

Use the Edit contact menu to add or edit information for an existing contact.

1. From the home screen, press **CONTACTS** (right softkey).
2. Select a contact to display it, and then press **OPTIONS** (right softkey) > **Edit Contact**.
3. When you are finished editing the Contact details, press **DONE** (left softkey).

Assign a Ringtone to a Contact

Know who's calling without looking at your phone by assigning a specific ringer to a contact.

1. From the home screen, press **CONTACTS** (right softkey).
2. Select a contact to display it, and then press **OPTIONS** (right softkey) > **Edit Contact** > **Ringtone**.
3. Highlight an available ringtone.
 - Press **PLAY** (left softkey) to preview the ringtone.
4. Press  and then press **DONE** (left softkey) to assign the ringtone.

Delete a Contact

You can delete a contact from the contacts details page.

1. From the home screen, press **CONTACTS** (right softkey).
2. Select a contact to display and then press **OPTIONS** (right softkey) > **Delete Contact**.
3. Press **DELETE** (left softkey) to confirm.

Remove a Member from a Group

You can remove a member from a current Group.

1. From the home screen, press **CONTACTS** (right softkey).
2. Highlight a group and then press **OPTIONS** (right softkey) > **Edit Group**.
3. Highlight a contact and then press **OPTIONS** (right softkey) > **Remove From Group**.

Assign a Speed Dial Number to a Contact

Your phone can assign up to 99 phone numbers to speed dial locations.

To assign a speed dial number:

1. From the home screen, press **CONTACTS** (right softkey).
2. Highlight a contact.
3. Press **OPTIONS** (right softkey) > **Settings** > **Speed Numbers**.
4. Enter a number to assign the speed dial location.
5. Press **Assign** (right softkey).
6. Highlight a contact to be added to the speed dial location.
7. Press **DONE** (left softkey).

Note: If you assign a number to an already in-use speed dial location, the new phone number will automatically replace the previous speed dial assignment.

Messaging

Send messages to your family and friends with text messaging (SMS) and multimedia messaging (MMS).

Text and Multimedia Messaging

With Text Messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

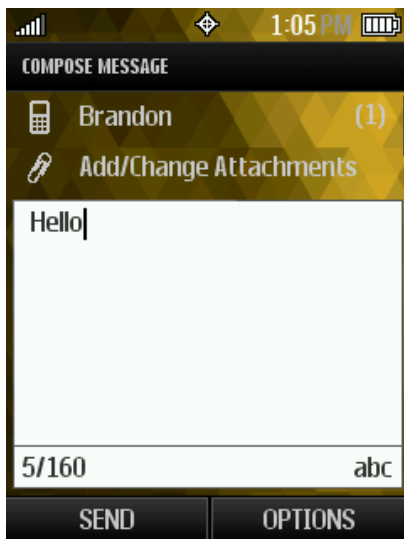
Multimedia messages (MMS) can contain text and pictures, recorded voice, audio or video files.

Refer to your service plan for applicable charges related to messaging.

Send a Text Message

Quickly compose and send text messages from your phone.

1. From the home screen, press **MESSAGING** (left softkey).
2. On the Messaging screen, select **Send Message**.
3. To enter a recipient, select a contact or press **NEW ADDRESS** (right softkey).
 - To enter multiple recipients, press **MULTIPLE** (left softkey). When you have selected all the message recipients, press **CONTINUE** (left softkey).
4. Compose your message.




Note: A counter appears above the **SEND** button to tell you how many characters you have entered and how many characters are left. Once you go over the 160-character limit, a new message is created but automatically joined into one when received.

5. Review your message and then press **SEND** (left softkey) to send the text message.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with pictures, voice recordings, audio or video files.

1. From the home screen, press **MESSAGING** (left softkey).
2. On the Messaging screen, select **Send Message**.
3. To enter a recipient, select a contact or press **NEW ADDRESS** (right softkey).
 - To enter multiple recipients, press **MULTIPLE** (left softkey). When you have selected all the message recipients, press **CONTINUE** (left softkey).
4. Compose your message.
5. Select .
6. In the Attach window, select from the following file attachments:
 - **My Albums**. Select pictures or videos from **My Albums** to attach.
 - **Take a new picture**. Take a new picture as attachment.
 - **Take a new video**. Take a new video as attachment.
 - **Voice**. Add an existing or new voice as attachment.

Save and Resume a Draft Message

A Message can be saved or resumed after composing.

- While composing a text or multimedia message, press **OPTIONS** (right softkey) > **Save As Draft** to automatically save your message as a draft.

New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message.

Manage Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messaging screen. Threaded text or multimedia messages let you see exchanged messages (similar to a chat program) with a contact on the screen.

Read a Text Message

1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. Select the text message or message thread to open and read it.

3. If you have a new message notification, press **OPTIONS** (right softkey) to reply, forward or delete it.
4. To return to the Messaging screen from a text message thread, press the **BACK** key **BACK**.

View a Multimedia Message (MMS)

1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. On the Messages screen, select a multimedia message or message thread to open it.
3. Select the attachment to open it.

Reply to a Message

1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. On the Messages screen, select a text or multimedia message thread to open it.
3. Press **REPLY** (left softkey), enter your message, and then press **SEND**.

Delete a Message Thread

1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. On the Messages screen, select the message thread that you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete message**.
4. Press **YES** (left softkey) to confirm.

Delete Multiple Message Threads

1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. On the Messages screen, press **OPTIONS** (right softkey) > **Delete Multiple**.
3. Mark the check box to select the message threads you want to delete, press **DONE** and then press **YES** (left softkey) to confirm.
4. Press **Select All** > **Clear All** to delete all messages.

Delete a Single Message



1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. While viewing a message thread, use the navigation keys to highlight the message you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete message**.
4. Press **YES** (left softkey) to confirm.

Music

Your phone lets you discover, download, and listen to your favorite music through the Music Player application. It lets you listen to and organize music files you have loaded into your phone's microSD card.

Note: For information about loading music onto your phone, see [Transfer Files Between Your Phone and a Computer](#).

Listen to Music Using the Player



1. From the home screen, press  > **Player** .
2. To adjust the volume, press the **Volume up** or **Volume down** keys.

Web and Data

Your phone's data capabilities let you wirelessly access the Internet. The following topics address your phone's data connections and the built-in Web browser. Your phone supports a 1X network.

Launch a Web Connection

Launching a Web connection is as simple as opening the browser on your phone.

1. From the home screen, press  > **Web**. (Your data connection starts and you see the home page.)
2. To scroll through the screen, use the **Up** and **Down Navigation** keys.
3. To exit the Web at any time, simply press .

Note: The Browser automatically launches when a Web link is selected from a text message.

Learn to Navigate the Browser

Navigating through menus and websites during a data session is easy once you have learned a few basics.

- To scroll through Web items, press the **Up** or **Down Navigation** keys.
- To access the Web menu list, press **Navigation** (left softkey).
- To return to the previous page, press **Navigation** (left softkey) and then select the **Back** button.
- To move to the next page, press **Navigation** (left softkey) and then select the **Forward** button.

Options available within the browser menu include:

- **Search the Web:** To launch a Web search.
- **Add this page to Bookmarks:** Add the current page to your Bookmarks.
- **View all bookmarks:** To display a list of saved bookmarks.
- **View browsing history:** To display a list of visited Web pages.
- **Send this page to a friend:** You can send the current page address as SMS or MMS.
- **Overview Mode:** To display the entire Web page.
- **Browser settings:** Configure settings for the browser.

Adjust Browser Settings

You can control many of the settings for your browser through the browser settings menu.

- From any open Web page, press **Options** (right softkey) > **Browser settings**.
 - **Startup page:** Set startup page.

- **Automatic Overview Mode:** Turn on/off Automatic Overview Mode.
- **Default zoom size:** Select automatic or customized zoom value.
- **Do not show images/Show images:** Display or Hide images on the Web page.
- **Icon row:** Display or hide the area showing icons.
- **Popups:** Allow or block pop-ups.
- **Clear private data:** Clear cookies, cache, history, or stored passwords.
- **Advanced:** View more settings such as page information, browser information, disable JavaScript, etc.

Camera and Video

You can use your phone's camera or camcorder to take and share pictures and videos. Your phone comes with a 2-megapixel camera that lets you capture sharp pictures and videos.

Open or Close the Camera

You can open the camera through the applications list and close it from the camera menu. In addition to using the applications list to open the camera, you may be able to launch the camera from within other applications such as Contacts or Messaging.

Open the Camera

You can take and view pictures using your phone's camera.

- To open the camera in picture mode and take pictures, press  > **Photos** > **Camera**.



Close the Camera

Close the camera when you are finished taking pictures.

- On the camera screen, press **BACK** or .

Take a Picture

The following topics teach you how to take pictures with your phone's camera.

1. From the home screen, press  > **Photos** > **Camera**.
2. Press  to take a picture.

3. Press **OPTIONS** (right softkey) to Send, Assign, Delete or Review Album.




Record Videos

Record videos using your phone's video camera.

1. From the home screen, press **Home** > **Photos** > **Camcorder**.
2. If prompted, choose a recording mode: **Video Mail** or **Long Video**.
3. Press **Home** to start capturing video.



4. Press  again to stop recording.
5. Press **OPTIONS** (right softkey) to Send, Play, Delete, or Review Album.

View Pictures and Videos Using My Album

Using My Album, you can view pictures and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card or phone memory.

Open or Close My Album

Your pictures and videos are organized by albums for easy viewing.

Open My Album


- From the home screen, press  > **Photos** > **My Album**.

Close My Album

- To close My Album and return to the home screen, press .

View Pictures and Videos


You can access and view all your stored pictures and videos from My Album.

1. From the home screen, press  > **Photos** > **My Album**.
2. Select an image or video to view.

Note: If you want to select another image or video, press **BACK** to return to the **My Album**.


Watch Videos

Use the onscreen controls to play, pause, fast-forward or rewind the video.

1. From the home screen, press  > **Photos** > **My Album**.
2. Select an album containing a video you want to watch, and then select an image to view the video.
3. Use the onscreen icons to control your playback.

Share Pictures and Videos

The Photos application lets you send pictures and videos using multimedia messages. Multimedia Messaging (MMS) lets you send pictures and videos using your phone's messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. From the screen, press  > **Photos** > **My Album**.
2. Select the album that contains the pictures or videos you want to share.

3. Select the pictures or videos you want to share.
4. Press **SEND** (left softkey).
5. Select a contact or enter a new recipient address.
6. Compose your message and then press **SEND** (left softkey).

Tools and Calendar

Learn how to use many of your phone's productivity-enhancing features.

Alarm Clock

Set multiple alarms using your phone's Alarm application.

1. From the home screen, press **■** > **Tools** > **Alarm**.
2. If you haven't created an alarm yet, press **CREATE NEW** (left softkey).
 - If you have existing alarms set, press **OPTIONS** (right softkey) > **Create New**.
3. Fill in all required information for this alarm
4. When done, press **DONE** (left softkey).

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. From the home screen, press **■** > **Tools** > **Calendar**.
2. Press **OPTIONS** (right softkey) > **Add New Event**.
3. Fill in all required information for this new event.
4. When done, press **SAVE** (left softkey) to save.

View an Event

View detailed information about your Calendar events.

1. From the home screen, press **■** > **Tools** > **Calendar**.
2. Select a date that has an event.
3. Select an event to view details.

Edit/Delete an Event

Use Calendar to edit or delete an existing event.

1. From the home screen, press **■** > **Tools** > **Calendar**.
2. Select a date that has an event.

3. To edit an event, select the event and then press **EDIT** (right softkey); to delete the event, press **DELETE** (left softkey).

Event Reminders

If you have set at least one reminder for an event, the upcoming event icon  will appear.

- Select **View Now** or **Dismiss**.

Bluetooth



Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers. The Bluetooth communication range is usually approximately 30 feet.

Turn Bluetooth On or Off

Bluetooth can be turned on and off from the Tools menu.

- From the home screen, press  > **Tools** > **Bluetooth**.

To pair and use your phone with a Bluetooth-enabled device:

1. From the home screen, press  > **Tools** > **Bluetooth** > **Add New**.
2. Select the device you wish to pair with and press  > **YES**.
3. (Optional) Edit the device name and then press **SAVE** (left softkey).

Note: Turn off Bluetooth when not in use to conserve battery power.

Update Phone

Use the Update Phone menu to update your phone's firmware and PRL.

- From the home screen, press  > **Tools** > **Update Phone**.

Phone Memory

The internal storage menu lets you view your phone's internal storage capability and available space.

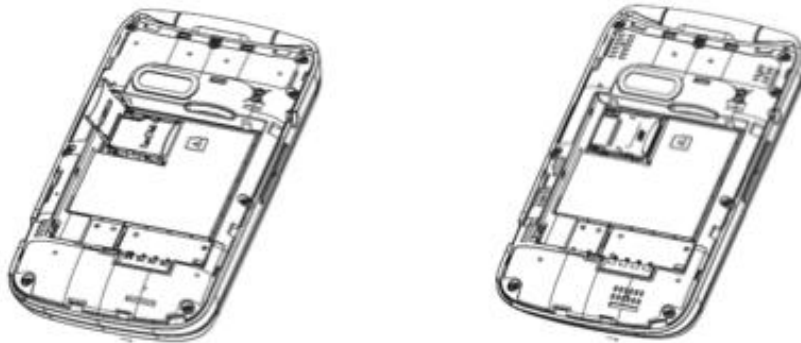
- From the home screen, press  > **Tools** > **Mass Storage** > **Memory Info** > **Phone**.

microSD Card

A microSD™ card is an optional accessory that allows you to store images, videos, music, documents, and voice data on your phone.

Insert or remove a microSD Card

Insert the external microSD card into the slot with the gold contact facing down. To remove the external microSD card, gently press and slide it out.



Note: You can easily damage the microSD card by improper operation. Please be careful when inserting, removing, or handling the microSD card.

Note: Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.

View microSD Card Memory

The Storage settings menu gives you access to your microSD card memory information.

- With the microSD card inserted, press **●** > **Tools** > **Mass Storage** > **Memory Info** > **Memory Card**. (The total and available memory space will be displayed.)

Format the microSD Card


Formatting a microSD card permanently removes all files stored on the card.

1. From the home screen, press **●** > **Tools** > **Mass Storage** > **Format Memory Card**.
2. Press **YES** to confirm.

Note: The formatting procedure erases all the data on the microSD card, after which the files **CANNOT** be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Use the Phone's microSD Card as a USB Drive


To transfer music, pictures, and other files from your computer to your phone's microSD card, you need to set the phone's microSD card as a USB drive. For more details about transferring content between your phone and a computer, see [Transfer Files Between Your Phone and a Computer](#).

1. Connect the phone to your computer using a USB cable (not included).
2. From the home screen, press  > **Tools** > **Mass Storage** > **Connect to PC**.
3. On your computer, the connected phone is recognized as a removable disk. Navigate to this removable disk and open it.
4. Do one of the following:
 - Copy files from the computer to the root folder on the phone's storage card.
 - Copy files from the phone's storage card to a folder on your computer or computer desktop.
5. Press **BACK** to disconnect the phone from the computer.

Note: The phone will not recognize the microSD card when it is connected to a computer as a disk drive. You will not be able to use some of the phone's applications such as the camera or Music.



Transfer Files Between Your Phone and a Computer

You can use a USB cable (not included) to connect your phone directly to your computer and transfer music, pictures, and other content files. For example, if you have a music album stored on your computer that you want to listen to on your tablet with the music player or any other app, just attach your phone to the computer and copy the files to the music folder.

1. Connect your phone to your computer using the supplied USB/charging cable.
2. From the home screen, press  > **Tools** > **Mass Storage** > **Connect to PC**.
3. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
4. When you are done, press **BACK** to disconnect your phone from your computer.

Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

- From the home screen, press  > **Tools** > **Calculator**.
 - Enter a number, select the type of operation to be performed using the Navigation keys, enter the second number, then press  to display the result.
 - Once an operation is complete, you can select **CLEAR** (right softkey) to clear numbers and carry out a new operation.

Stop Watch

Your phone provides a convenient and easy-to-use Stop Watch application.

- From the home screen, press  > **Tools** > **Stop Watch**.

Voice Memo

Record audio memos using your phone's Voice Memo application.

- From the home screen, press  > **Tools** > **Voice Memo**.

World Time

View the current time in cities around the world using the World Time application.

- From the home screen, press  > **Tools** > **World Time**.

Settings


The following topics provide an overview of items you can change using your phone's Settings menus.

Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.


Wallpaper Settings

Select and assign your phone's background wallpaper.

1. From the home screen, press  > **Settings** > **Display** > **Main Screen** > **Wallpaper**.
2. Select an option to set the wallpaper.

Backlight Control

Adjust your phone's backlight to control when the screen is dimmed.

1. From the home screen, press  > **Settings** > **Display** > **Backlight Control**.
2. Select a setting for Backlight.

Brightness Settings

Adjust your phone's brightness to control battery consumption.

1. From the home screen, press  > **Settings** > **Display** > **Brightness**.
2. Select a brightness level.

Font Size


Adjust your phone's font size for easier viewing.

1. From the home screen, press  > **Settings** > **Display** > **Font Size**.
2. Select a font size.

Note: Font Size setting doesn't affect all screens.

Power Save Mode

Enable Power Save Mode to extend battery life.

1. From the home screen, press  > **Settings** > **Display** > **Power Save Mode**.
2. Select **On** and then press **OK** (left softkey) to confirm.

Volume Settings

Use the Volume settings menu to configure the incoming ringer volume, playback volume, and key beeps.

- From the home screen, press  > **Settings** > **Volume**.

Ringtone Settings

Use the Ringtones settings menu to configure options related to incoming calls, voicemail, messages, power up/down, and battery alert.

- From the home screen, press  > **Settings** > **Ringtones**.


Phone Information

Use the Phone Information menu to view information related to your phone number/user ID, memory, battery, icon glossary, version, and advanced details.

- From the home screen, press  > **Settings** > **Phone Information**.


Lock Phone

Lock phone settings let you protect your phone and data from unauthorized access. It is recommended you frequently change your password to ensure the safety of your phone and personal data.

1. From the home screen, press  > **Settings** > **Lock Phone**.
2. Enter your 4-digit security code.

Location Services

Use your Location settings menu to enable location detection.

1. From the home screen, press  > **Settings** > **Location**.
2. Select **On** to allow the network to detect your position using GPS.

Note: Turning location off will disable the GPS capability of your phone for all purposes except 9-1-1. GPS support for E 9-1-1 service is not available in all areas.

Parental Control Settings


Use Parental Controls to configure restrictions for your phone.

- From the home screen, press  > **Settings** > **Parental Controls**.

Reset Phone

Your phone's reset menu erases all data from the phone's application storage, including messages, phone calls, downloaded application, etc.

Tip: Before performing a factory data reset on your phone, you may want to remove the microSD card to avoid losing any data you may have stored on it.


1. From the home screen, press  > **Settings** > **Reset/Delete**.
2. Enter your 4-digit security code.

Language & Input Settings

Your phone's language and input settings let you select a language for the phone's menus and keyboards, select and configure keyboard settings, configure speech input settings.


Language Settings

The language settings menu lets you select an onscreen language and add custom words to your phone's user dictionary.

1. From the home screen, press  > **Settings** > **Others** > **Language**.
2. Press an available language (**English** or **Español**).


Default Text Entry

The text entry settings let you select a variety of choices while entering text.

1. From the home screen, press  > **Settings** > **Others** > **Text Entry**.
2. A variety of text entry options are available.


Accessibility Settings

The Accessibility menu lets you enable and manage accessibility-related applications. To access the menu, please follow below instructions:

- From the home screen, press  > **Settings** > **Others** > **Accessibility**.
 - **Voice Guide:** Press to turn on/off Voice Guide.
 - **TTY:** Press to select TTY functions or turn off TTY.
 - **Hearing AID:** Turn on hearing aid to reduce unacceptable noise.
 - **Font Size:** Select font size.

Call Answer Settings

The Call Answer settings menu lets you determine how calls are answered on your phone.

- From the home screen, press  > **Settings** > **Others** > **Call Answer**.

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Camera and Music, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

To turn Airplane Mode on or off:

- From the home screen, press  > **Settings** > **Others** > **Airplane Mode**.


Data Settings

Use the Data settings menu to turn data services on/off, enable Net Guard, and Update Data Profile.

- From the home screen, press  > **Settings** > **Others** > **Data**.

Roaming Settings

The Roaming settings let you connect/disconnect from a data service while roaming.

- From the home screen, press  > **Settings** > **Others** > **Roaming**:
 - **Roaming Guard**: Set roaming voice, data, and message as domestic or international.
 - **Roaming Mode**: Select roaming mode as automatic or Sprint only.
 - **Roaming Settings**: To allow voice and data communication on domestic or international.

Persistent Alerts

Use the Persistent Alerts menu to configure settings related to alerts.

- From the home screen, press  > **Settings** > **Others** > **Persistent Alerts**.

Regulatory Information

The following topics provide important regulatory information.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the ALCATEL ONETOUCH RETRO are:

Head: 1.075 W/kg (1g)

Body-worn: 1.473 W/kg (1g)

For body-worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5cm from the user's body.

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: RAD506

More information on the phone's SAR can be found from the following FCC website:

<http://fcc.gov/oet/ea/>

Using Your Phone With a Hearing Aid Device

A number of Sprint phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. Your ALCA TEL ONETOUCH RETRO has an M4/T4 rating.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Rating: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: New Technologies. This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

It is further suggested you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store. More information about hearing aid compatibility may be found at: fcc.gov, fda.gov, and accesswireless.org.

This equipment complies with the hearing aid compatibility technical requirements of Section 20.19 of the rules. HAC Ratings: M4 T4 -2011.

Warning Statements

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

The user manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Index

- 3**
- 3-way Calling 16
- A**
- Accessibility 41
- Activate Your Phone 4
- Activation and Service 4
- Airplane Mode 42
- Alarm Clock 34
- Answer a Call 13
- B**
- Backlight 39
- Bluetooth 35
 - Turn on or off 35
- Brightness 39
- Browser
 - Navigate 28
 - Settings 28
- C**
- Calculator 37
- Calendar 34
 - Add event 34
 - Edit/Delete an Event 34
 - View an Event 34
- Call Logs
 - Make call from 12
 - Options 18
 - View 18
- Call Settings 41
- Caller ID 16
- Camera 30
 - Open and Close 30
 - Take a picture 30
- Conference Calling 16
- Contacts 19
 - Add contact 20
 - Assign a ringtone 22
 - Assign a Speed Dial Number to a Contact 23
 - Create a Group 21
 - Delete 22
 - Edit 22
 - Make call from 12
 - Remove a Member from a Group 23
 - Save a phone number 22
- Contacts List 19
- Contacts List Options 20
- Copyright Information 46
- D**
- Data 28
- Data Settings 42
- Default Text Input 41
- Display Settings 39
- E**
- Emergency Numbers 13
- Enhanced 9-1-1 (E 9-1-1) 13
- Enter Text 9
- Entertainment 30
- F**
- FCC Radio Frequency Emission 43
- Files
 - Transfer between phone and computer 37
- Font Size 39
- G**
- Gallery 32
 - Close 32
 - Open 32
 - View pictures and videos 32
- Get Started 1
- GPS Satellites 40
- H**
- Hearing Aid Device 43
- I**
- In-call Options 15
- Incoming Call
 - Answer 13
 - Reject 14

K

Keypad 9

L

Language 41
 Language & Input Settings 41
 Location
 GPS satellites 40
 Location Services 40
 Lock Phone 40

M

Messaging 24
 Drafts 25
 microSD Card 35-36
 Format 36
 Insert 36
 View memory 36
 MMS
 Send messages 25
 Multimedia Messaging
 Share Pictures and Videos 32
 Music 27

N

Navigate Through the Menus 8
 Notification Icons 9
 Notifications 8-9

P

Persistent Alerts 42
 Phone
 Dialer 12
 Phone Basics 6
 Phone Calls 12
 Emergency numbers 13
 Make calls 12
 Options 15
 Receive 13
 Recent History 18
 Using Call Logs 12
 Using contacts 12
 Using phone keypad 12
 Using speed dial 13
 Phone Illustration 1
 Phone Layout (illustration) 6

Phone Number
 Save to contacts 22
 Pictures
 Take with camera 30
 View 32
 Power On 8
 Power Save Mode 39

R

Register Your Phone 4
 Regulatory Information 43
 Reject Incoming Call 14
 Reset Phone 41
 Ringtone
 Assign to a contact 22
 Roaming Settings 42

S

Save a Phone Number 22
 SD Card 35
 Set Up Your Phone 2
 Settings 39
 Display 39
 Language & Input 41
 Specific Absorption Rates 43
 Speed Dialing 18
 Status Bar 8
 Status Icons 8
 Stop Watch 37
 Storage
 Settings 35
 Storage Card 35

T

Text Entry 9
 Text Input
 Default 41
 Text Messaging
 Conversations 25
 Notifications 25
 Send messages 24
 Tools 34
 Turn Device On 8
 Turn Your Phone On and Off 7
 Typing 9

U

Update Phone 35

USB 36

V

Video Camera

Record video 31

Videos

Record 31

View 32

Watch 32

Voice Memo 38

Voicemail 14

Notification 14

Retrieve messages 14

Set up 14

Setup 4

W

Wallpaper 39

Warning Statements 45

Web 28

Launch a Connection 28

World Time 38