

User Guide

Alcatel 510A



ALCATEL



Some of the contents in this manual may differ from your phone depending on the software of the phone. Actual color may vary.

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1. Basics

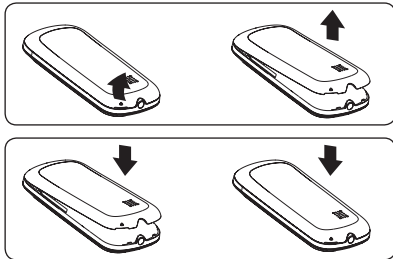
Box Contents

You should find the following items inside the box:

- Battery
- Charger
- User guide
- Phone and feature guide
- Quick start guide
- SIM card

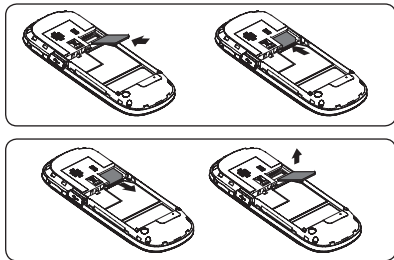
Activating Your Phone

Removing or Installing the Back Cover



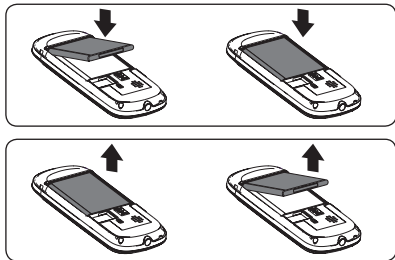
Inserting or Removing the SIM Card

You must insert your SIM card before making and receiving calls.



1. Power off your phone and remove the battery before inserting or removing the SIM card.
2. Place the SIM card with the metal contact facing down and slide it into its housing. The cut corner should be on the bottom right.
3. To remove the card, press the bottom and slide it out.



Installing or Removing the Battery



1. Place the battery on the back of the phone so the metal contacts match up on the battery and in the battery cavity.
2. Slide the battery down into the battery cavity until it locks into place.
3. To remove, lift the battery out of the cavity from the upper right corner.

Powering On or Off

Power On Your Phone

1. Press and hold the  key until the phone powers on.
2. Enter your PIN code if necessary and then press and hold the  key.
3. The Home screen is displayed.
4. While the phone is searching for a network, **Searching/Emergency** will be displayed.

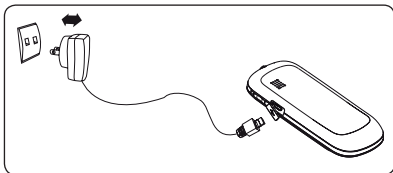


If you don't know your PIN code or if you have forgotten it, contact your network operator.

Power Off Your Phone


Press and hold the  key from the Home screen.

Charging Your Device



The light at the top of the phone when the phone is plugged in indicates it's charging.

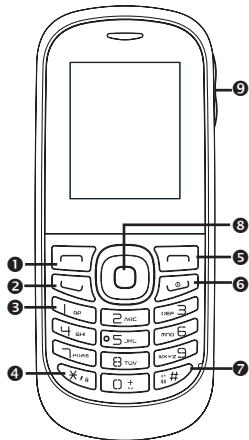
1. Plug the AC Charger into a standard outlet.
 2. To access the charging port on the upper right side of your phone, open the flap and plug the other end of the AC charger into the charging port.
- Charging may take about 10 minutes to start if the battery is completely dead.
 - Be careful not to force the plug into the socket.
 - Make sure the battery is correctly inserted before connecting the charger.

- Use a wall socket that is easily accessible and in close proximity to the phone (avoid electric extension cables).
- When using your phone for the first time, charge the battery fully (approximately 3 hours). When the battery is fully charged the  will display on the screen.





To reduce power consumption, when the battery is fully charged, disconnect your phone from the AC Charger and the charger from the wall outlet. Switch off some applications when not in use; reduce the backlight time, etc.

Phone Overview



- ❶ **Left soft key:** Performs the functions indicated by the screen text on the bottom left of the display
- ❷ **Send key:** Pick up
Make a call
Access recent calls
- ❸ **1 key:** Access your voicemail (press and hold)

④ *** key:** Lock/Unlock the keypad (press the  key and the  key to Lock/Unlock the keypad while on the Home screen)
Change input method (in edit mode)

⑤ **Right soft key:** Performs the functions indicated by the screen text on the bottom right of the display

⑥ **End key:** Power on/off (press and hold)
End call
Return to the Home screen

⑦ **# key:** Change profile (press and hold to change the mode between General profile and Vibration profile while on the Home screen)
Enter symbol table (in edit mode)

⑧ **Navigation key:**

Up: Create Message

Down: Address Book

Left: My Stuff

Right: Calendar

OK: Confirm an option


Mobile Web (continuous press twice)

⑨ **Volume key:**



Side up key: Increase volume (press)
Increase volume continuously (press and hold)

Side down key: Decrease volume (press)
Decrease volume continuously (press and hold)

Setting Up Voicemail

1. From the Home screen, press and hold the  key.
2. When connected, you're prompted to set up your voicemail.












Changing the Voicemail Number













1. From the Home screen, press the  key to access the main menu.
2. From the main menu, select **Messaging > Voicemail**.
3. To edit voicemail, press **Options** and select **Edit**.
4. Change voicemail name/number as you want.
5. Press the  key to save the change.

2. Getting Started

Status Bar Icons ⁽¹⁾

This list covers the symbols appearing on your phone's display and indicator area.

-  **Battery charge level**
-  **Meeting mode:** Your phone vibrates, but does not ring or beep with the exception of the alarm.
-  **Headset connected**
-  **Call forwarding activated:** Your calls are forwarded.
-  **Alarm or appointments programmed**
-  **Level of network reception**
-  **Voicemail message arrived**
-  **Missed calls**
-  **Call in progress**
-  **Mute incoming call**
-  **Roaming**

-  **SIM card unavailable**
-  **3G connecting**
-  **3G connection status** (Activated)
-  **GPRS connection status** (Activated)
-  **GPRS connecting**
-  **EDGE connecting**
-  **EDGE connection status** (Activated)
-  **Silence mode:** Your phone does not ring, beep or vibrate with the exception of the alarm.
-  **Message unread**
-  **Message list is full:** Your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.
-  **Emergency alerts**
-  **Flight mode**








⁽¹⁾ The icons and illustrations in this guide are provided for informational purposes only.

Menu Navigation

Accessing Menus

You can access menus and submenus by scrolling the Navigation keys or by using the shortcut keys.



Accessing a Menu Function by Scrolling

1. From the Home screen, press the  key to access the main menu.
2. Access submenus included in the menu by scrolling to and highlighting the option and pressing the  key or the  key. If the menu contains further options, repeat this step.
3. Press the **Up** or **Down** Navigation key to scroll through the menus. Make your selection by pressing the  key or the  key.
4. Return to the previous menu level by pressing the  key.
5. Press the  key to directly exit the menu without changing any settings.


Changing Your Shortcuts Menu

Using Numbered Menu Shortcuts

Numbered menu items, such as menus, submenus, and options can be quickly accessed by using their shortcut numbers. From the Home screen, you can also press and hold the number keys (2 to 9) to access any function/URL/contact to which you have previously assigned a shortcut.






1. From the Home screen, press the  key to access the main menu.
2. From the main menu, select **Settings > Phone Settings > Keypad > Numeric Keys**.
3. Set the Function/URL/Contact shortcut of your choice by pressing the  key and following the prompts.

Soft keys

1. From the Home screen, press the  key to access the main menu.
2. From the main menu, select **Settings > Phone Settings > Keypad > Soft Keys**.
3. From here you can also set the Function/URL/Contact shortcut of your choice.

Navigation Keys

The Navigation keys come preset, however you are able to change them to suit your needs.

1. From the Home screen, press the  key to access the main menu.
2. From the main menu, select **Settings > Phone Settings > Keypad > Navigation Keys**.
3. Change the **Up**, **Down**, **Left** and **Right** menu options by highlighting the option and pressing the / key.
4. Use the **Up** or **Down** Navigation keys to your new shortcut choice.
5. Press the / key to save the change.

Go To



Applications can be accessed from the Home screen by pressing the **Go To** soft key.

This displays the following menu items:


- **Create Message:** You can create and send **Text Messages** or **Multimedia Messages** directly. For more information, refer to page 18.
 - **Refill Account:** Allows you to add more minutes or data as you need them.
 - **Calculator:** Displays the Calculator screen. For more information, refer to **Calculator** on page 30.
 - **Mobile Web:** Allows you to access Mobile web. For more information, refer to **Mobile Web** on page 22.
 - **Games:** Displays the Games menu.
- **Alarm Clock:** Allows you to set the alarm clock for your phone. For more information, refer to **Alarm** on page 29.
 - **Recent Calls:** Displays the Recent Calls screen. For more information, refer to **Recent Calls** on page 11.

3. Phone Calls


Making a Call

1. From the Home screen, enter the area code and phone number.
2. If you press an incorrect key, press the  key to delete the incorrect digits.
3. Press the  key to make the call.

Making an Emergency Call

- Dial emergency number and press the  key.



Or

- Press and hold the  key to make an emergency call.




You do not need a SIM card or unlock your phone to make an emergency call.

Making an International Call

1. Press and hold the  key until the + character appears.
2. Enter the country code, area code and phone number.
3. Press the  key to make the call.

Calling Your Voicemail ⁽¹⁾

Voicemail allows callers to leave voice messages in your voice mailbox. You can review, play, and delete your voice messages any time you are in your carrier's network coverage area.

From the Home screen, press and hold the  key.

Answering a Call


Press the  key to answer an incoming call.

Muting the Ringtone

To mute ringtone of current incoming call

- Press the volume key down.

Rejecting a Call

- Press the  key once to reject the call.


Handling Two Calls

1. To add a second party during a call, dial the number directly.
2. After answering a second call, you can press Navigation left key/Navigation soft key to change connection status.


⁽¹⁾ Contact your network operator to check service availability.

Conference Calls ⁽¹⁾

Your phone allows you to talk to several people at the same time.

1. If you are on a double call, press the **Options** soft key and select **Conference Call**.
2. If a third call comes in, answer it by pressing the  key and speak with your new caller.
3. This caller becomes a member of the conference if you press **Options** and select **Conference Call**.
4. To end the conference call, press **Options** and select **End > End Conference**.

Ending a Call

When you want to end your call, briefly press the  key.


Adjusting Call Volume

You can adjust the sound level during a call using the Volume key.




⁽¹⁾ Contact your network operator to check service availability.

Recent Calls

You can access the function using the following options:

- Select **Go To > Menu** from Home screen, then select **Recent Calls**.
- Press the  key from Home screen.
- Select **Recent Calls** from main menu.

Once enter this menu, following lists will be displayed:

-  Missed calls
-  Outgoing calls (Redial)
-  Answered calls/Rejected calls

Select a number from the call memory and press **Options**, to **Send Message, Edit Before Call**, etc.

In-Call Options ⁽¹⁾


During a call, press the **Options** soft key to access the following:

- **Mute/Unmute:** Mutes/Unmutes the conversation from your end.
- **Hold:** Hold the current call.
- **End:** End the current call.
- **New Call:** Hold the current call and dial another number.
- **Contacts:** Add a contact or access preloaded contacts.
- **Messaging:** Send an SMS/MMS to the caller.
- **DTMF Off/On:** Allows you to send (Dual Tone Multi-Frequency) tones to the contacts you have selected.
- **Calendar:** Enter Calendar.
- **Services:** Allows you to enter service lists provided by your operator.
- **Sound Recorder:** Record your current call.

⁽¹⁾ Connect your network operator to check service availability

4. Address Book

Using the Contact List

1. From the main menu, select **Address Book**.
2. Press the /○ key to access the Contact List.

Available Options

When you highlight a specific contact, press the **Options** soft key to access the following:

- **Add:** Add a contact (name, numbers, address, e-mail, etc.).
- **View:** Review the information you've stored for a contact.
- **Send Message:** Send an SMS/MMS to a contact you've selected.
- **Edit:** Modify the contents of a file: name, number, ringtone, image, etc.
- **Edit Before Call:** Edit the phone number before placing a call.
- **Delete:** Delete a single contact highlighted.
- **Delete More:** Delete multiple selected contacts.
- **Call:** Call the selected contact.
- **Copy:** Copy the selected contact to the SIM card if there is sufficient memory.

- **Send vCard:** Exchange data via SMS, MMS.
- **Groups:** You can view, send messages or e-mails to the selected group or you can create or delete groups as you want.
- **Settings:** Address Book settings. For more information, refer to **Address Book Settings** on page 14.

Adding New Contacts

1. From the main menu, select **Address Book**.
2. When the contact list screen appears, select **Add New Contact**.
3. Enter information into the fields provided. Press the **Up** or **Down** Navigation key to scroll the list.
4. To save the new information, press **Options > Save**.


Creating a Favorite

1. From the main menu, select **Address Book**.
2. When the contact list screen displays, highlight and select a contact to view details.
3. After selecting the contact, press **Options > Set As Favorite**.
4. Your favorite contacts (★) are at the top of the entire contact list in your phone contacts.

Editing/Deleting Contacts

Edit contacts information or delete the contacts you do not want to keep.


Editing a Contact

1. From the main menu, select **Address Book**.
2. When the contact list screen displays, highlight and select a contact to edit their information.
3. Once you have selected the contact, press the  key to edit each field.
4. To save the information entered, press **Options > Save**.

Deleting Contact

1. From the main menu, select **Address Book**.
2. To delete a contact, press **Options > Delete**; to delete more contacts, press **Options > Delete More**.

Making a Call from Your Contact List

1. From the main menu, select **Address Book**.
2. When the contact list screen displays, highlight the contact you want to call and press the  key.

Searching for a Number in the Address Book

1. From the main menu, select **Address Book**.
2. When the contact list screen displays, enter the first few letters of the name to display. A list of contacts appears based on the letters you have entered.
3. Scroll to the name you are looking for by pressing the **Up** or **Down** Navigation key.
4. Press the key to select the contact.

Speed Dial List

Once you have stored phone numbers from your **Address Book**, you can set a maximum of 8-speed dial entries and then dial them easily by pressing and holding the corresponding numeric key.

Setting Up Speed Dial Entries

1. From the main menu, select **Settings > Phone Settings > Keypad > Numeric Keys**.
2. Highlight the key with which you wish to assign the speed-dialing number (from 2 to 9), press **Options > Edit > Contacts**.
3. Scroll to choose a contact you want to assign from **Contacts** and press **OK**.

Changing a Number Assigned to a Key

1. From the main menu, select **Settings > Phone Settings > Keypad > Numeric Keys**.
2. Highlight the key with which you wish to re-assign the speed-dial number press **Options > Edit > Contact**.
3. Scroll to choose the new contact you want to assign from **Contacts** and press **OK**.

Address Book Settings

Address Book Settings allows you to adjust various settings.

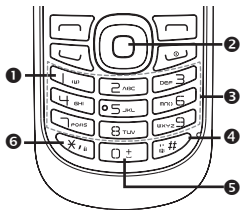
1. From the main menu, press **Address Book > Options > Settings**.
2. Choose from the following options:
 - **Preferred Storage:** Choose to save your contacts in one of the following locations: **SIM/Phone/Phone And SIM**.
 - **My vCard:** Allows you to add information as an attachment when sending a message.
 - **Memory Status:** Displays the space used and allocated for the Address book in the phone or SIM.

- **Emergency Call:** Allows you to add one or more contacts in the Emergency call list.
- **Copy All:** Allows you to copy all contacts from the SIM to the phone or vice versa.
- **Delete All:** Allows you to delete all contacts from the phone and SIM.
- **Display Format:** Allows you to choose the way in which contact names are displayed.

5. Entering Text

This section describes how to choose your preferred text input mode when entering characters.

Keypad Inputting



❏ key:

Press: Insert smart punctuation.

Press and hold: Insert 1.

➡ Navigation key:

⊞: Validate a letter/word.

⏪ ⏩: Previous/next letter/word.

⏴ ⏵: Page up/down.

⊞ Keypad:

Press: Alphabetic input (a, b, c).

Press and hold: Numeric input (1, 2, 3).

⊞ key:

Access the Symbol table when input mode is not numeric.

5 key:



Input “0” in numeric mode, or “space” in text mode.

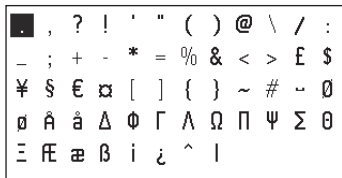
6 key:

Press: Change input methods.

Press and hold: Access the language list.

Symbol Table

Press the  key to display the symbols table. Use the Navigation key to move the cursor over the desired symbol and press the  key to select.



Text Input Mode

Text mode allows you to choose between Smart ABC, ABC, or Numeric modes.

- **Smart ABC Mode:** Allows you to enter words with fewer keystrokes. Smart ABC Mode automatically compares the series of keystrokes you make with its preset linguistic dictionary and selects the most likely word you are writing, to help save time.

- **ABC Mode:** Allows you to enter alphabetic characters by pressing the key labeled with the corresponding letter.
- **Smart SPANISH Mode:** Allows you to enter words with fewer keystrokes. Smart SPANISH Mode automatically compares the series of keystrokes you make with its preset linguistic dictionary and selects the most likely word you are writing, to help save time.
- **Numeric Mode:** Allows you to enter numbers.

Changing Text Mode

1. When you are in a text entry field, press **Options > Input Mode** to change text input mode.
2. Choose from the following options: Smart ABC, Smart abc, Smart Abc, ABC, abc, Abc or Add numbers.

6. Messaging

You can create, edit and receive SMS and MMS messages.



The MMS function can only be used if the service is provided by your operator, if your contract includes an MMS option.

Types of Messages

Your phone provides the following message types:

- Text Message
- Multimedia Message
- Service Message

The **Short Message Service (SMS)** allows you to send and receive text messages to and from other mobile phones.

To use this feature, you may need to subscribe to your service provider's message service.

The **Multimedia Messaging Service (MMS)** allows you to send and receive multimedia messages (such as picture messages) to and from other mobile phones.

To use this feature, you may need to subscribe to your service provider's multimedia message service.

Broadcast SMS


Allows you to receive and store Broadcast SMS. Choose from the following options:

- **Receive Mode:** Set to On/Off as required, depending on whether you want to receive Broadcast SMS or not.
- **Channel Settings:** Select a channel in a list from which you would like to receive Broadcast SMS.
- **Languages:** Select either English or Spanish languages.
- **Read Messages:** View a Broadcast SMS.

Emergency Alerts

Allows you to receive and store Emergency Alerts Messages. Choose from the following options:

- **View:** Display the list of current alerts.
- **Delete:** Delete the list of current alerts.
- **Delete All:** Delete the list of all alerts.


- **Settings:** There are several options for you to select:
 - Emergency Alert Notification:** Select among **All Alerts On/Extreme Alerts Only/Presidential Alert Only**.
 - AMBER Alert Notification:** Select **On** or **Off** depending on whether you want to receive notification of child kidnappings.
 - Repeat Alert:** Press the  key to access.
 - Alerts Preview:** Preview the list of Alerts.

Templates

Gives you the option to send commonly used messages to save time. There are two kinds of template to choose from.

- **Text Messages:** Choose from a list of standard SMS messages.
- **Multimedia Message:** Choose from a list of standard MMS messages or choose one of your own.



Creating and Sending New Text Messages

1. From the main menu, select **Messaging > New Message**.
2. Write a text message. One or more recipients can be added from the **Address Book**, or you can enter a recipient by pressing the  key to enter the telephone number.

3. Press the  key to send the message.

Creating and Sending New Multimedia Messages




An SMS will be converted to MMS automatically when pictures or sounds are included.

1. From the main menu, select **Messaging > New Message > Options > Switch To MMS**.
2. Write your multimedia message, adding pictures, sounds. Enter a recipient by pressing the  key to enter the telephone number.
3. Press the  key to send the multimedia message.




An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS messages. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accented) will increase the size of the SMS, which may also cause multiple SMS messages to be sent to your recipient.


Reading New Messages

1. From the main menu, press **Messaging > Inbox**.
2. Highlight an unread message and press the  key.
3. Press the **Up** or **Down** Navigation key to scroll through the message screen.
4. When you have finished, press the  to view more messages or the  key to return to the Home screen.

Using Message Options

When text or multimedia messages are highlighted in the Inbox, the following options are available by pressing the  key.

- **View:** Allows you to view the message.
- **Reply:** Allows you to reply to the message.
- **Call:** Allows you to call the sender of the message.
- **Add To Contacts:** Allows you to extract the number of sender to add to contact list.
- **Forward:** Allows you to forward this message to another recipient.
- **Delete:** Allows you to delete the selected message.
- **Delete All:** Allows you to delete all Inbox messages.
- **Move To Archive:** Allows you to move archive the message.
- **Mark Several:** Allows you to mark several messages for further operation.
- **Copy To SIM/Phone:** Allows you to copy message to the SIM card/Phone.
- **Move to SIM/Phone:** Allows you to move message to the SIM card/Phone.
- **Copy All:** Copy all messages from your SIM card to the phone or from the phone to your SIM card.
- **Move All:** Move all messages from your SIM card to the phone or from the phone to your SIM card.
- **Details:** View details of the message.

While viewing the contents of a single text or multimedia message, you can access the following options by pressing the  key.

- **Reply:** Allows you to reply to the message.
- **Forward:** Allows you to forward this message to another recipient.
- **Add To Contacts:** Extracts the number of the sender and adds it to your contact list.
- **Call:** Allows you to call the sender of the message.
- **Delete:** Allows you to delete the selected message.
- **Extract:** Allows you to extract the number, URL, Email address or USSD from the text of message for dialing, saving to the phone book etc.

- **Copy To SIM/Phone:** Copy the selected message to your SIM card/Phone.
- **Move To SIM/Phone:** Move the selected message to your SIM card/Phone.
- **Move To Archive:** Archives the selected message.
- **Edit Option:** Choose options from **Mark Text** or **Copy All**.
- **Details:** View details of the message.

Deleting Messages

1. From the main menu, select **Messaging > Inbox**.
2. Delete messages by pressing **Options > Delete** or **Delete All**.
3. Select **Yes**.

Message Settings

1. From the main menu, select **Messaging > Settings**.
2. Select one of the three options and choose a setting for it.

Text Message:

- **Profile Settings:** Allows you to choose a profile for text message writing. It can be retrieved directly from your SIM. Alternatively, you can create your own profile.
- **Memory Status:** Displays the amount of space currently in use on your phone and SIM.
- **Preferred Storage:** Select the default message storage location: **SIM** or **Phone**.

Multimedia Message:

- **Data Account:** There are several accounts for you to select from when you are editing a multimedia message.
- **Common Settings:** Choose from a range of options including **Edit/Send/Retrieve/Memory Status** depending on the current task.

Service Message:

- **Enable Push:** You can select from **Accept All/Accept Authenticated Or Trusted/Disabled** when deciding which messages are received.
- **Enable White List:** Provides the following action options if a white list has been created: **Discard If Unmatched/Notify If Unmatched/Disabled**.
- **Enable Black List:** Provides the following action options if a black list has been created: **Notify If Unmatched/Disabled**.
- **White List:** Allows you to add a phone number or IP address to a white list.
- **Black List:** Allows you to add a phone number or IP address to a black list.

7. AppCenter

The AppCenter website provides links to a variety of content such as ringing tones, graphics, multimedia, and applications that may be purchased and downloaded to your device.

Accessing AppCenter

From the main menu, select **AppCenter**.

Ringtones

This menu option connects to AT&T's ringtone download site.



Additional charges may be incurred when downloading ringtones. Contact AT&T for additional information.

Ringback Tones

This menu option connects to AT&T's ringback tones download site. Ringback Tones replace the standard ringing sound that callers normally hear while they wait for you to answer your phone.



Additional charges may be incurred when downloading ringtones. Contact AT&T for additional information.

Wallpapers

This menu option connects to AT&T's wallpapers download site.



Additional charges may be incurred when downloading games or graphics. Contact AT&T for additional information.

Accessing My Accounts & Credits


You can view and manage accounts linked to your AT&T Access ID from the AppCenter.

From the myAT&T Mobile login screen, enter your AT&T Access ID and password. For AT&T Access IDs with two or more linked accounts, the subsequent screen will provide the option to select which account you would like to manage.

8. Mobile Web

Your phone is equipped with a **Mobile Web** browser allowing you to access Internet sites specifically for mobile phones.

Launching Browser



1. From the main menu, select **Mobile Web**.
2. Your phone connects to the network and loads the homepage of the Wireless Web service provider. The content of the start-up homepage depends on your Wireless Web service provider.
3. To scroll through the screen, use the **Up** and **Down** Navigation keys.
4. To exit the browser at any time, simply press the  key.

Accessing a WAP Site

There are several ways to access a WAP site:

- By selecting a link on the browser.
- By using a bookmark item in the Favorites menu. Use **View** in the browser **Options**.
- By entering a URL address manually. Use **Go To URL** in the browser **Options**.

Navigating with the Browser


1. To scroll through browser items, press the **Up** or **Down** Navigation keys.
2. To select a browser item, press **Options > Use Link > Go To** or the key.
3. To return to the previous page, press **Options > Navigate > Backward** or the  key.
4. To move to next page, press **Options > Navigate > Forward**.
5. To access the browser menu list, press the  key.
6. To return to the start-up homepage, press **Options > Homepage**.

There are other options below based on open web.

- **Save Image:** Save Image downloaded from open web.
- **Bookmarks:** There are three options for choose with **My Account, AppCenter and Mobile Web Respectively**.
- **Open File:** Open an html file from the Download.
- **Recent Pages:** Display recent pages accessed.
- **Offline Pages:** Display offline pages.
- **Add To Bookmarks:** You can add the website to Bookmarks.

- **Current Page:** You can set the current page as Homepage or send address as **SMS** or **MMS**.
- **Service Inbox:** Display Service Inbox.

Settings

- **Homepage:** You can use the default homepage or select a custom one.
- **Browser Options:** A range of browser options are provided.
- **Preferences:** Activate **Timeout**, and whether or not to **Show Images/Play Sounds/Load Unknown Media** etc. when you are browsing a website.
- **Security Settings:** Displays allows you to choose from the following options: **Session Info./Existing Certificates/Trusted Certificates**.
- **Service Message Settings:** When you are browsing a website , you can choose **Options > Service Message Settings**, and enter the following fields **Enable Push/ Enable White List/Enable Black List/White List/Black List**.
- **Restore Browser Settings:** You can restore the browser to its default settings by pressing the  key or the key.

9. Settings

Accessing the Setting Menu


From the main menu, select **Settings** and select the function of your choice in order to customize your mobile phone.




Profile

Allows you to personalize ringtones for different events and environments.

General

To modify the sound settings, select **Options** > **Customize**. The following functions are available:

- **Mode:** You can set your phone ringtone to Ring Only, Discreet (ring with beep), Vibration (all sounds are replaced by vibrations except for alarms), Vibration + Melody, Vibration Then Melody, Beep Then Vibration, Silence (no sounds except for alarms, the (silence) icon will then be displayed).
- **Ringtone:** Press the **Up** or **Down** Navigation key to scroll through different ringtones.
- **Ring Type:** Press the  key to select **Ascending**, **Beep Once** or **Repeat**.

- **Volume:** Press the  key to adjust the volume using the **Up** or **Down** Navigation key or volume key on the side of your phone.
- **Key Beep:** Press the  key to select the type of key beep.
- **Message Tone:** Press the  key to select a melody for incoming messages.

Meeting

The phone will not ring or beep unless an alarm has been set. A new event will cause it to vibrate.

Outdoor

This profile is designed for outdoor users who require louder ringtones.

Indoor

Ringtone/beep volumes will be slightly lower than the General mode volume.

Silence

This profile will turn off all ringtones, including notification sounds.

Phone Settings

Setting the Time and Date

Allows you to set the date and time in 12H or 24H format.

You can also set the daylight saving adjustment.

From the main menu, select **Settings > Phone Settings > Time And Date**.

Display

From the main menu, select **Settings > Phone Settings > Display**.

- **Wallpaper**

The wallpaper is displayed when you switch on your phone.

By selecting **Wallpaper** you can customize it by replacing the default image or animation.

- **Theme**

Enables you to customize the graphic style and the colors of your mobile phone.

- **Brightness**

Adjust the LCDs black levels by using the **Left** or **Right** Navigation key.

- **Backlight**

Screen: Reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.

Keypad: Customize your keypad light by selecting **On/Off**.

Languages

Adjust the language used for message display. The **Auto** option selects the language according to the home network (if available).

From the main menu, select **Settings > Phone Settings > Languages**.

HAC

HAC (Hearing Aid Compliance) Allows users with impaired hearing to use the phone conveniently.

You can choose this function by pressing the **HAC > On** button.

Headset Mode

Switch audio play (incoming call, message beep, alarm beep...) between **Headset Only** and **Phone & Headset**.

From the main menu, select **Settings > Phone Settings > Headset Mode**.

Keypad

Numeric Keys

From the main menu, select **Settings > Phone Settings > Keypad**.

By customizing your keys, you can access any function directly from the Home screen.

Soft Keys

Customize the Soft Keys by assigning specific functions, numbers from contacts and URLs to each key. (See more details on page 8)

Navigation Key

Customize the Navigation key by assigning specific functions, numbers from contacts and URLs to each key. (See more details on page 9)

Auto Keypad Lock

Customize your auto keypad lock by selecting **5 Seconds/30 Seconds/1 Minute/5 Minutes/Off** these options.

Input Method

Please see the Text input mode chapter on page 15. In addition to the specific characters table for Chinese, other data input modes are also available in your mobile phone. This feature allows you to write short messages and add names with special characters to your contacts.

Call Settings

From the main menu, select **Settings > Call Settings**.

My Numbers

- **My Number:** Type in or modify your mobile phone number or the number to access your voicemail and then confirm. Your telephone number is usually written on your SIM card.
- **Voicemail Server:** Edit your Voicemail name or Voicemail number in order to access. For more information, refer to **Setting Up Voicemail** on page 6.

Call Timer

- **Call Timers:** View and reset the times of last call, dialed calls and received calls.
- **Call Time Reminder:** Select your preference from the following three options: **Off/Single/Periodic**.

Call Waiting

Activate/Deactivate/Query Status the notification beep of a second incoming call.

Call Forwarding

Activate cancel or verify the status of call forwarding to **Voice Calls**, **Data Calls**, and **Fax**, or you can choose **Cancel All**.

- **Voice Calls:** Transfer all voice calls if your line is busy, unreachable, or you do not answer.
- **Data Calls:** Transfers data calls when activated.
- **Fax:** Transfers Fax messages.
- **Cancel All:** Cancels all forwarding settings.

Caller ID

- **Set By Network:** This may be different according to the network in your country.
- **Hide Number:** Hide your Caller ID when you are making a call.
- **Send Number:** Your Caller ID will be sent along with your call.

Auto Redial

Activate or deactivate the automatic callback of any calls that do not get through the first time.

Text Phone

Text phone can be used by people who are hearing or speech impaired.

After connecting the cell phone and TTY machine it connects to a relay service, which converts incoming speech to text for the person using the TTY and converts outgoing text from the TTY machine to a spoken voice for the person on the other end of the conversation.

Flight Mode

Functions such as Voice calls and Messages etc. are barred. It can also be used to increase the length of time the phone can be left in standby mode.

From the main menu, select **Settings > Flight Mode**.

Security

From the main menu, select **Settings > Security**.

- **Activate PIN:** The SIM card protection code is requested each time the phone is powered on.
- **Change PIN:** Change PIN code.
- **Change PIN2:** A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access them when this option is activated. You can also update it with a new one (between 4 and 8 digits).
- **Activate Phone Code:** Once activated, this is requested each time the phone is powered.
- **Change Phone Code:** Initial setting is 1234.
- **Fixed Dialed Number:** Allows the phone to be locked so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.
- **Master**
Master Clear: Clears mobile phone settings (e.g. user profiles) and private data (e.g. photos, messages and recent calls etc.)
Master Reset: Clears your preferential settings but keeps private data and independent data.

Networks

From the main menu, select **Settings > Networks**.

Network Selection

- **Select Network:** The choice of network connection is left up to the user.
- **Search Mode:** Network connection can be switched between **Manual** and **Auto**.

Data Service

Allows you activate or deactivate data international roaming service by selecting **On/Off**.

Data International Roaming

Enables data services to be used while roaming overseas.

Connectivity

Data Account

- **AT&T Data Accounts:** A list of preset data accounts is available for selection. Use the **Options** listed below as required:
Edit: Edit the selected data account.
Add GPRS Account: Add a new GPRS account.
Add CSD Account: Add a new CSD account.
Delete: Delete the selected account.
Change To Default: Change selected account to default.

Multimedia Message

- **Data Account:** Select from a list of preset data accounts.
- **Common Settings:** Edit the settings for sending multimedia messages and view memory status.

Web

Produces a list of settings identical to those available for a browser.

10. My Stuff



Tools

Alarm

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

Setting an Alarm

1. From the main menu, select **My Stuff > Tools > Alarm**.
2. To edit the alarm, press **Options** and select **Edit**. The following options display:
 - **Time:** Set the specified time for this alarm.
 - **Repeat:** Select Once (default)/Every day/Days or customize as preferred.
 - **Snooze:** The alarm will repeat at regular intervals.
 - **Mode:** Select the mode for your alarm
Ringtone: **Ring Only**, **Vibration**, **Silence** or **Vibration + Melody**.
 - **Melody:** Choose a melody as your alarm notification sound.
3. Press **Save** to save the changes and turn on your new alarm.

Viewing Saved Alarms

1. From the main menu, select **My Stuff > Tools > Alarm**.
2. The screen displays 5 saved alarms. The alarm marked by “√” is ON.

Editing/Deleting an Alarm

1. From the main menu, select **My Stuff > Tools > Alarm**.
2. To edit the alarm, press **Options** and select **Edit**; To turn on/off the alarm, press **Options** and select **On/Off**.

Calendar

Your phone has a built-in Calendar with a monthly-view calendar for you to keep track of important meetings, appointments, etc.

Viewing Your Calendar

From the main menu, select **My Stuff > Tools > Calendar**. Days with events entered will be marked in color.

Adding an Event

1. From the main menu, select **My Stuff > Tools > Calendar**.
2. Using the Navigation key, highlight the date, and press **Options** and select **Create**.
3. Fill in all required information for this new event.
4. When done, press **Save**.


Viewing an Event

1. From the main menu, select **My Stuff > Tools > Calendar**.
2. To check the event, press **Options > All Appointments**.
3. To view the details of the event, press **Options** and select **View**.

Editing/Deleting an Event

1. From the main menu, select **My Stuff > Tools > Calendar**.
2. To view the event, press **Options** and select **View/View All**.
3. To edit the event, press **Options** and select **Edit**; to delete the event, press **Options** and select **Delete/Delete All**.

Calculator

1. From the main menu, select **My Stuff > Tools > Calculator**.
2. Enter a number, select the type of operation to be performed using the Navigation keys, and enter the second number, then select the  key to display the result.
3. Once an operation is complete, you can select **Clear** to clear numbers and carry out a new operation.

World Clock

The World clock shows current local time and the time zone in different cities. You may view up to 3 cities at one time.

From the main menu, select **My Stuff > Tools > World Clock**.

Voice Recorder

Recording a New Memo

1. From the main menu, select **My Stuff > Tools > Voice Recorder**.
2. The first time you record the memo, press **Create**, or press **Options** and select **New Record**.
3. The voice recorder screen displays.
4. Press the key to start/pause the recording.
5. When done, press **Stop** to stop recording and save the file.

Naming/Renaming a Voice Memo

1. From the main menu, select **My Stuff > Tools > Voice Recorder**.
2. To rename the memo, press **Options** and select **Rename**.

Sending a Voice Memo

1. From the main menu, select **My Stuff > Tools > Voice Recorder**.
2. To send the memo via MMS, press **Options** and select **Send**.

Deleting a Voice Memo

1. From the main menu, select **My Stuff > Tools > Voice Recorder**.
2. To delete the memo, press **Options** and select **Delete/Delete All**.

Unit Converter

From the main menu, select **My Stuff > Tools > Unit Converter**.

Use the weight or length converter by selecting the unit you wish to convert, then pressing the numeric key to input the digits.

Finally confirm with **OK**.

Audio

The **Audio** menu option allows you to shop tones and answer tones and download and store files using the WAP browser. You can also access music and audio clips you have recorded.

Shop Tones

1. From the main menu, select **My Stuff > Audio > Options > Shop Tones**. A menu displays giving you the option to Shop Tones, view Downloaded Tones, or view Default Tones.
2. Highlight the **Shop Tones** menu option to launch the WAP browser and select a file to download.

Answer Tones

From the main menu, select **My Stuff > Audio > Options > Answer Tones**.

Gives your callers their favorite songs to listen to with Answer Tones when waiting for your answer.

The following options display:

- **Shop Answer Tones:** Launches the WAP browser. Choose and set an answer tone and follow the on-screen options.
- **Manage Answer Tones:** Launches the WAP browser. You can assign Answer Tones to Callers and Groups, turn your greeting on or off, and shop for more Answer Tones.
- **About Answer Tones:** Launches the WAP browser. You can navigate through the frequently asked questions regarding Answer Tones.

Pictures

Select a picture or a photo as wallpaper.

Others

You can save other updated file from MMS or Mobile Web with Pictures or Audio support file exception.

Games

There are two available games pre-loaded in your phone.

From the main menu, select **My Stuff > Games**.

Memory Status

1. From the main menu, select **My Stuff > Memory Status**.
2. Your phone's memory is shared between several functions: contacts, calendar, messages, images, melodies, games, etc.

Services

The SIM Toolkit allows network operators to develop phone applications without modifying or installing software on the phone. The SIM toolkit application provides the user interface for this functionality.

11. Safety and Use

We recommend that you read this chapter carefully before using your mobile phone.

The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the “hands-free” option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 14°F (-10°C) to 131°F (+55°C) (the max value depends on device, materials and housing paint/texture).

Over 131°F (55°C) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.



Prolonged exposure to music at full volume using the music player may damage your hearing. Set your mobile phone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

• **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• **BATTERY AND ACCESSORIES:**

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 140°F (60°C).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union Countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In Non European Union Jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

CHARGERS

Home A.C./Travel chargers will operate within the temperature range of: 32°F (0°C) to 104°F (40°C).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one

jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz,
0.15 A

Output: 5V, 550 mA

Battery: Lithium 850 mAh

RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the

Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/Kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 1.04 W/Kg for use at the ear and 1.15 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance

with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.phonefacts.net>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of

the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received. Including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 1.5 cm away from the body.

- **LICENCE**

Obigo® is a registered trademark of Obigo AB.



TouchPal™ and CooTek™ are trademarks of Shanghai HanXiang (CooTek) Information Technology Co., Ltd. and/or its Affiliates.

Hearing Aid Compatibility

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer. Your telephone is rated: "For Hearing Aid", to assist hearing device users in finding phones that may be compatible with their hearing devices.

Your telephone is rated: "For Hearing Aid", to assist hearing device users in finding phones that may be compatible with their hearing devices.

This device is HAC M3/T3 compatible.

For more information please refer to "Hearing Aid Compatibility with Mobile Phones" leaflet or visit our website www.tctmobile.com

12. General Information

- **Website:** www.alcatelonetouch.com
- **Hot Line Number:** In the United States, call 8773444-702- for technical support.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelone-touch.com

Your mobile phone is a transceiver that operates on GSM networks with 850/900/1800/1900 MHz bands or UMTS networks with 850/1900 MHz.

Protection Against Theft ⁽¹⁾

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

⁽¹⁾ Contact your network operator for service availability.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

13. Warranty

12 MONTH LIMITED WARRANTY

Personal Communications Devices, LLC (the "Company") warrants to the original retail purchaser of this cellular handset or wireless device (Product), that should this Product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in the Product's failure within the first twelve (12) month period from the date of purchase (proof of purchase required), such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included with the Product, are similarly warranted for twelve (12) months from the date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

- (a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- (b) Product whose mechanical serial number or electronic serial number has been removed, altered or defaced;
- (c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;
- (d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- (e) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;
- (f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source;
- (g) Product subjected to unauthorized modifications to the software of the Product or to the Product itself;
- (h) Product subjected to the unauthorized opening or repair of the Product;

- (i) Product subjected to hacking, password-mining, jail breaking, the unlocking of the boot loader using the fast boot program or the tampering with or short-circuiting of the battery;
- (j) Product that has been modified to alter functionality or capability of the Product without the written permission of the Company.

The Company disclaims liability for removal or reinstallation of the Product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to the Company for repair or service, please note that any personal data or software stored on the Product may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your Product before submitting it for repair or service. This includes all contact lists, downloads (i.e. third-party software applications, ringtones, games and graphics) and any other data added to your Product. In addition, if your Product utilizes a SIM or Multimedia card, please remove the card before submitting the Product and store for later use when your Product is returned. The Company is not responsible for and does not guarantee restoration of any third-party

software, personal information or memory data contained in, stored on, or integrated with any other wireless device, whether under warranty or not, returned to the Company for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the Product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer's return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (in Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

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