







**English**

Please read and keep this Owner's Guide and take the time to carefully read and follow the important Safety Instructions, Warranty and Contact Information.

For additional information about your headphones or for replacement accessories, refer to:

- <http://global.bose.com>
- U.S. only: <http://Owners.Bose.com/QC20i>

**Charging**

Allow up to 2 hours for a full charge before first use. Use the supplied USB cable to connect the headphones to a powered USB port on your computer or an agency approved wall charger (not supplied). When fully charged, headphones will have about 16 hours of battery life.

Note: Before charging, be sure the headset is at room temperature, between 41°F (5°C) and 104°F (40°C).

**Components**

A. Control module  
B. In-line microphone and 3-button remote  
C. Clothing clip  
D. StayHear+™ tips: Small (white), Medium, Installed (gray), Large (black)  
E. USB charging cable  
F. Carry case

**Powering on**

1. Slide the power switch on the control module to On. The headphones will turn on in Noise Cancelling, which reduces most sounds around you.

Note: When the power is off, the headphones will still charge, using care to keep them warm. This will quality audio, turn the power on.

**Switching modes**

Press the Mode button on the side of the module to switch to another mode, which lets you hear some sounds around you, such as traffic noise.

**Connecting to an Apple device**

2. Connect the Bose® QuietComfort™ 20 headphones to the standard 3.5 mm headphone jack on your iPhone, iPod, or iPad.

The headphones come with an in-line microphone and 3-button remote for convenient control of connected Apple products.

Action	Headphone Control
Adjust volume	Press + or -
Play/Pause	Press and release Answer/End
Skip track	Press and release Answer/End twice quickly
Previous track	Press and release Answer/End once quickly
Fast forward	Press Answer/End twice and hold
Reverse	Press Answer/End three times and hold
Answer or end a call	Press and release Answer/End
Switch to incoming call, put current call on hold	While on a call, press Answer/End once. Press and release again to end the call.
Switch to incoming call, end current call	While on a call, press Answer/End and hold for about 2 seconds and release.
Use voice control	Press and hold Answer/End. The ridge on the control module is used for compatibility and usage information.

Note: Full controls may not be available for some Apple products.

**Importance of Proper Fit**

For effective noise reduction performance, it is important to choose the correct size StayHear+™ tip. Select the size that gives you the best comfort and seal in each ear. You may need to try all three sizes to determine the best fit.

To test fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another tip size.

**3 To change a StayHear+™ tip:**

1. Gently peel the edges of the attached tip away from the earcup, using care to avoid the earcup rim.

**CAUTION:** To prevent damage, do not pull on the tip wiring.

2. Slide the new tip up over the headphone nozzle.

3. Press the tip securely into place until you feel a latch. The ridge on the headphone housing should fit into the slot on the inside of the tip.

**4 Fitting the headphones to your ear**

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.

2. Tilt the headphone back and lightly press the wing under the ear until it is comfortable and secure. The tip should sit comfortably yet securely in the bowl of the ear.

**Recognizing the lights**

**Power/Battery Indicator**

Color	Status while in use:	Status while charging:
Green (solid)	3 hours on. More than 3 hours of battery life remaining.	Charging complete
Green (blinking)	3 hours on. Less than 3 hours of battery life remaining.	N/A
Amber (blinking)	N/A	Charging Error: See "Temperature range"
Red	N/A	Error: See "Temperature range"
None (Off)	Power off or battery depleted.	N/A

**Troubleshooting**

**Power sound quality**

Make sure the headphones are powered on and securely plugged into the headphone jack on the Apple device.

- Try another StayHear+™ tip size.
- Try another Apple device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If you are using the buds, turn off the power switch.

**Clear or No noise reduction**

- Make sure the power is switched on and the Mode indicator is on (green).
- Try another StayHear+™ tip size. See "Importance of Proper Fit."
- Ensure that headphones are properly charged.

**Short battery life (less than 16 hours)**

- When charging, be sure both ends of the USB cable are firmly connected and verify that the Battery Indicator is blinking amber.

**Lampernes betydning**

Farve	Status under brug:	Status under opladning:
Grøn (lyst)	Der er tændt for strømmen i mere end 3 timer.	Opladning færdiggjort
Grøn (blinende)	Der er tændt for strømmen i mindre end 3 timer.	N/A
Rød	N/A	Charging Error: See "Temperature range"
None (Off)	Power off or battery depleted.	N/A

**Technical information**

**Temperature range**

Operate and store this product within the temperature range of 4°F to 113°F (-20°C to 45°C) only.

**For use with:**

The remote mic is supported only by iPhone 3GS or later, iPad, iPod touch (2nd generation or later), iPod classic (120GB, 160GB), and iPod nano (4th generation or later). The remote is supported by iPhone 3GS or later (2nd generation or later), iPod nano (4th generation or later), iPod classic (120GB, 160GB), and iPod nano (4th generation or later). Audio is supported by all iPad and iPod models.

Apple, iPad, iPhone, iPod, iPod classic, iPod nano, iPod shuffle, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries.

"Made for iPod," "Made for iPhone," and "Made for iPad" mean an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of the device or its compliance with safety and regulatory standards. Please note that use of this accessory with iPod, iPhone or iPad may affect wireless performance.

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**Dansk**

Læs denne brugervejledning, og gem den til fremtidig reference. Læs og følg alle sikkerhedsinstruktioner, garanti og kontaktoplysninger omhyggeligt.

Du kan finde flere oplysninger om dine hovedtelefoner og om tilbehør på:

- <http://global.bose.com>
- Kun USA: <http://Owners.Bose.com/QC20i>

**Oppladning**

Brug 2 timer på en fuld opladning inden hovedtelefonerne bruges for første gang. Brug det medfølgende USB-kabel til tilslutning af hovedtelefonerne til et strømtilførsels-USB-port på din computer eller en godkendt vægoplader (medfølger ikke). Når hovedtelefonerne er helt opladede, vil de have omkring 16 timers batterilevetid.

Note: Før opladning, sørg for at hovedtelefonerne er ved stuetemperatur, mellem 5°C og 40°C.

**Komponenter**

A. Kontrolmodulet  
B. In-line-mikrofon og fjernbetjening med 3 knapper  
C. Klædningsclip  
D. StayHear+™ indstater: Små (hvide), Medium, Installeret (grå), Store (sorte)  
E. USB-ladningskabel  
F. Bæretaske

**Sådan tændes hovedtelefonerne**

1. Flyt tænd/sluk-knappen på kontrolmodulet til On. Hovedtelefonerne vil tændes i Noise Cancelling-tilstand, som reducerer de fleste lyde omkring dig.

Note: Når de er slukket, vil hovedtelefonerne fortsætte med at oplades, hvilket kan varme dem op. Dette vil påvirke lyd-kvaliteten, når du tænder dem.

**Skift mellem tilstandene**

Tryk på tilstandsknappen på siden af fjernbetjeningen for at skifte til Opsamlings-tilstand, hvor du kan høre nogle af de lyde omkring dig, f.eks. trafiklyde.

**Tilslutning til en Apple-enhede**

2. Tilslut Bose® QuietComfort™ 20-hovedtelefonerne til din standard 3,5 mm hovedtelefonstik på din iPhone, iPod eller iPad.

Hovedtelefonerne kommer med en in-line-mikrofon og 3-knappes fjernbetjening med en in-line-mikrofon og 3-knappes fjernbetjening for nem kontrol af tilsluttede Apple-produkter.

Handling	Hovedtelefonbetjening
Justér lydstyrken	Tryk på + eller -
Åbne/Pause	Tryk på svar/slut-tast og slip den hurtigt
Spring nummer over	Tryk på og slip svar/slut-tast hurtigt to gange
Forrige nummer	Tryk på og slip svar/slut-tast hurtigt én gang
Spil frem	Tryk på og slip svar/slut-tast to gange
Spil tilbage	Tryk på og slip svar/slut-tast én gang
Besvar eller afslut et kald	Tryk på svar/slut-tast og hold den tryk
Ignorér en indgående opkald	Tryk på svar/slut-tast og hold den tryk i 2 sekunder og slip den
Skift til indgående opkald, afslut et kald	Tryk på svar/slut-tast og hold den tryk i 2 sekunder og slip den
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Note: Full controls may not be available for some Apple products.

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Amber (blinking)	N/A	Charging Error: See "Temperature range"
Red	N/A	Error: See "Temperature range"
None (Off)	Power off or battery depleted.	N/A

**Troubleshooting**

**Power sound quality**

Make sure the headphones are powered on and securely plugged into the headphone jack on the Apple device.

- Try another StayHear+™ tip size.
- Try another Apple device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If you are using the buds, turn off the power switch.

**Clear or No noise reduction**

- Make sure the power is switched on and the Mode indicator is on (green).
- Try another StayHear+™ tip size. See "Importance of Proper Fit."
- Ensure that headphones are properly charged.

**Short battery life (less than 16 hours)**

- When charging, be sure both ends of the USB cable are firmly connected and verify that the Battery Indicator is blinking amber.

**Lampernes betydning**

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**Deutsch**

Bitte lesen Sie diese Bedienungsanleitung durch und bewahren Sie sie auf. Lesen Sie sich die Zeit, die wichtigen Sicherheitshinweise, Garantie- und Kontaktinformationen sorgfältig durch und lesen Sie zu. Weitere Informationen über den Kopfhörer oder Ersatzteile finden Sie auf:

- <http://global.bose.com>
- Nur USA: <http://Owners.Bose.com/QC20i>

**Aufladen**

Das vollständige Aufladen vor dem erstmaligen Gebrauch kann bis zu 2 Stunden dauern. Verwenden Sie das mitgelieferte USB-Kabel, um den Kopfhörer an einen mit Strom versorgten USB-Anschluss an Ihrem Computer oder einem behördlich zugelassenen Wandladegerät (nicht mitgeliefert) anzuschließen. Die USB-Kabelstecker befindet sich auf der Außenseite des Kopfhörers. Die Steckerstecker befindet sich auf der Außenseite des Kopfhörers. Die Steckerstecker befindet sich auf der Außenseite des Kopfhörers. Die Steckerstecker befindet sich auf der Außenseite des Kopfhörers.

**Komponenten**

A. Steuermodule  
B. In-line-Mikrofon und Fernbedienung mit 3 Tasten  
C. Clip  
D. StayHear+™ -Einstecker: Klein (weiß), Mittel, Installiert (grau), Groß (schwarz)  
E. USB-Ladungskabel  
F. Transporttasche

**Einschalten**

1. Schieben Sie den Netzschalter am Steuermodule auf EIN. Der Kopfhörer schaltet sich ein und wird in Noise Cancelling-Modus (Geräuschunterdrückung), der die meisten Geräusche in Ihrer Umgebung reduziert.

Note: Wenn der Kopfhörer ausgeschaltet ist, wird er weiter aufgeladen, was ihn warm machen kann. Dies kann die Klangqualität beeinflussen, wenn Sie den Kopfhörer einschalten.

**Umschalten der Modi**

Drücken Sie die Mode-Taste an der Seite der Fernbedienung, um in den Modi zu wechseln, in dem Sie einige Umgebungsgeräusche hören können, wie zum Beispiel Verkehrslärm.

**Anschließen an ein Apple-Gerät**

2. Schließen Sie den Bose® QuietComfort™ 20-Kopfhörer an ein Apple-Gerät an. Der Kopfhörer wird in Noise Cancelling-Modus (Geräuschunterdrückung), der die meisten Geräusche in Ihrer Umgebung reduziert.

Note: Wenn der Kopfhörer ausgeschaltet ist, wird er weiter aufgeladen, was ihn warm machen kann. Dies kann die Klangqualität beeinflussen, wenn Sie den Kopfhörer einschalten.

Handlung	Haupttelefonsteuerung
Justieren der Lautstärke	Drücken Sie + oder -
Wiedergabe/Pause	Drücken Sie auf Antwort/Ende und lassen Sie los
Springen über Nummer	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Vorherige Nummer	Drücken Sie auf Antwort/Ende und halten Sie es für 1 Sekunde gedrückt
Schneller Vorlauf	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Zurückspulen	Drücken Sie auf Antwort/Ende und halten Sie es für 1 Sekunde gedrückt
Einmal anrufen/entgegennehmen	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Ignorieren eines eingehenden Anrufs	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Ein eingehenden Anruf annehmen	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Ein eingehenden Anruf ablehnen	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt
Ein eingehenden Anruf ablehnen	Drücken Sie auf Antwort/Ende und halten Sie es für 2 Sekunden gedrückt

Note: Full controls may not be available for some Apple products.

**Importance of Proper Fit**

For effective noise reduction performance, it is important to choose the correct size StayHear+™ tip. Select the size that gives you the best comfort and seal in each ear. You may need to try all three sizes to determine the best fit.

To test fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another tip size.

**3 To change a StayHear+™ tip:**

1. Gently peel the edges of the attached tip away from the earcup, using care to avoid the earcup rim.

**CAUTION:** To prevent damage, do not pull on the tip wiring.

2. Slide the new tip up over the headphone nozzle.

3. Press the tip securely into place until you feel a latch. The ridge on the headphone housing should fit into the slot on the inside of the tip.

**4 Fitting the headphones to your ear**

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.

2. Tilt the headphone back and lightly press the wing under the ear until it is comfortable and secure. The tip should sit comfortably yet securely in the bowl of the ear.

**Recognizing the lights**

**Power/Battery Indicator**

Color	Status while in use:	Status while charging:
Green (solid)	3 hours on. More than 3 hours of battery life remaining.	Charging complete
Green (blinking)	3 hours on. Less than 3 hours of battery life remaining.	N/A
Amber (blinking)	N/A	Charging Error: See "Temperature range"
Red	N/A	Error: See "Temperature range"
None (Off)	Power off or battery depleted.	N/A