

SERVICE MANUAL

FIELD SERVICE

bizhub 162 bizhub 210

SAFETY AND IMPORTANT WARNING ITEMS

Read carefully the Safety and Important Warning Items described below to understand them before doing service work.

IMPORTANT NOTICE

Because of possible hazards to an inexperienced person servicing this product as well as the risk of damage to the product, KONICA MINOLTA BUSINESS TECHNOLOGIES, INC. (hereafter called the KMBT) strongly recommends that all servicing be performed only by KMBT-trained service technicians.

Changes may have been made to this product to improve its performance after this Service Manual was printed. Accordingly, KMBT does not warrant, either explicitly or implicitly, that the information contained in this Service Manual is complete and accurate.

The user of this Service Manual must assume all risks of personal injury and/or damage to the product while servicing the product for which this Service Manual is intended.

Therefore, this Service Manual must be carefully read before doing service work both in the course of technical training and even after that, for performing maintenance and control of the product properly.

Keep this Service Manual also for future service.

DESCRIPTION ITEMS FOR DANGER, WARNING AND CAUTION

In this Service Manual, each of three expressions " \(\underset \) DANGER", " \(\underset \) WARNING", and " \(\underset \) CAUTION" is defined as follows together with a symbol mark to be used in a limited meaning.

When servicing the product, the relevant works (disassembling, reassembling, adjustment, repair, maintenance, etc.) need to be conducted with utmost care.

DANGER: Action having a high possibility of suffering death or serious injury

CAUTION: Action having a possibility of suffering a slight wound, medium trouble, and property damage

WARNING: Action having a possibility of suffering death or serious injury

Symbols used for safety and important warning items are defined as follows:

:Precaution when servicing the Electric hazard High temperature product. precaution :Prohibition when servicing the General Do not touch product. with wet hand prohibition disassemble :Direction when servicing the General Unplug Ground/Earth product. instruction

SAFETY WARNINGS

[1] MODIFICATIONS NOT AUTHORIZED BY KONICA MINOLTA BUSINESS TECHNOLOGIES, INC.

KONICA MINOLTA brand products are renowned for their high reliability. This reliability is achieved through high-quality design and a solid service network.

Product design is a highly complicated and delicate process where numerous mechanical, physical, and electrical aspects have to be taken into consideration, with the aim of arriving at proper tolerances and safety factors. For this reason, unauthorized modifications involve a high risk of degradation in performance and safety. Such modifications are therefore strictly prohibited, the points listed below are not exhaustive, but they illustrate the reasoning behind this policy.

Prohibited Actions ⚠ DANGER · Using any cables or power cord not specified by KMBT. · Using any fuse or thermostat not specified by KMBT. Safety will not be assured, leading to a risk of fire and injury. Disabling fuse functions or bridging fuse terminals with wire, metal clips, solder or similar object. Disabling relay functions (such as wedging paper between relay contacts) · Disabling safety functions (interlocks, safety circuits, etc.) Safety will not be assured, leading to a risk of fire and iniurv. Making any modification to the product unless instructed by KMBT · Using parts not specified by KMBT

[2] POWER PLUG SELECTION

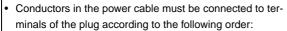
In some countries or areas, the power plug provided with the product may not fit wall outlet used in the area. In that case, it is obligation of customer engineer (hereafter called the CE) to attach appropriate power plug or power cord set in order to connect the product to the supply.

Power Cord Set or Power Plug

⚠ WARNING

- Use power supply cord set which meets the following criteria:
 - provided with a plug having configuration intended for the connection to wall outlet appropriate for the product's rated voltage and current, and
 - the plug has pin/terminal(s) for grounding, and
 - provided with three-conductor cable having enough current capacity, and
 - the cord set meets regulatory requirements for the area. Use of inadequate cord set leads to fire or electric shock.
- · Attach power plug which meets the following criteria:
 - having configuration intended for the connection to wall outlet appropriate for the product's rated voltage and current, and
 - the plug has pin/terminal(s) for grounding, and
 - meets regulatory requirements for the area.

Use of inadequate cord set leads to the product connecting to inadequate power supply (voltage, current capacity, grounding), and may result in fire or electric shock.



Black or Brown: L (line)
White or Light Blue: N (neutral)
Green/Yellow: PE (earth)

Wrong connection may cancel safeguards within the product, and results in fire or electric shock.







[3] CHECKPOINTS WHEN PERFORMING ON-SITE SERVICE

KONICA MINOLTA brand products are extensively tested before shipping, to ensure that all applicable safety standards are met, in order to protect the customer and customer engineer (hereafter called the CE) from the risk of injury. However, in daily use, any electrical equipment may be subject to parts wear and eventual failure. In order to maintain safety and reliability, the CE must perform regular safety checks.

Power Supply

Connection to Power Supply

WARNING

Check that mains voltage is as specified.
 Connection to wrong voltage supply may result in fire or electric shock.



 Connect power plug directly into wall outlet having same configuration as the plug.

Use of an adapter leads to the product connecting to inadequate power supply (voltage, current capacity, grounding), and may result in fire or electric shock.

If proper wall outlet is not available, advice the customer to contact qualified electrician for the installation.



 Plug the power cord into the dedicated wall outlet with a capacity greater than the maximum power consumption.
 If excessive current flows in the wall outlet, fire may result.



 If two or more power cords can be plugged into the wall outlet, the total load must not exceed the rating of the wall outlet.



If excessive current flows in the wall outlet, fire may result

 Make sure the power cord is plugged in the wall outlet securely.

Contact problems may lead to increased resistance, overheating, and the risk of fire.



Check whether the product is grounded properly.
 If current leakage occurs in an ungrounded product, you may suffer electric shock while operating the product.
 Connect power plug to grounded wall outlet.



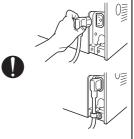
Power Plug and Cord

⚠ WARNING

 When using the power cord set (inlet type) that came with this product, make sure the connector is securely inserted in the inlet of the product.

When securing measure is provided, secure the cord with the fixture properly.

If the power cord (inlet type) is not connected to the product securely, a contact problem may lead to increased resistance, overheating, and risk of fire.



 Check whether the power cord is not stepped on or pinched by a table and so on.

Overheating may occur there, leading to a risk of fire.



 Check whether the power cord is damaged. Check whether the sheath is damaged.

If the power plug, cord, or sheath is damaged, replace with a new power cord (with plug and connector on each end) specified by KMBT. Using the damaged power cord may result in fire or electric shock.



· Do not bundle or tie the power cord.

Overheating may occur there, leading to a risk of fire.



 Check whether dust is collected around the power plug and wall outlet.

Using the power plug and wall outlet without removing dust may result in fire.



 Do not insert the power plug into the wall outlet with a wet hand.





 When unplugging the power cord, grasp the plug, not the cable.

The cable may be broken, leading to a risk of fire and electric shock.





Wiring

! WARNING

 Never use multi-plug adapters to plug multiple power cords in the same outlet.

If used, the risk of fire exists.



When an extension cord is required, use a specified one.
 Current that can flow in the extension cord is limited, so using a too long extension cord may result in fire.

Do not use an extension cable reel with the cable taken up. Fire may result.



Installation Requirements

Prohibited Installation Places

⚠ WARNING

 Do not place the product near flammable materials or volatile materials that may catch fire.

A risk of fire exists.



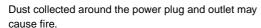
 Do not place the product in a place exposed to water such as rain.

A risk of fire and electric shock exists.

When not Using the Product for a long time

⚠ WARNING

 When the product is not used over an extended period of time (holidays, etc.), switch it off and unplug the power cord.





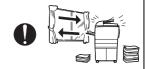
Ventilation

ACAUTION

 The product generates ozone gas during operation, but it will not be harmful to the human body.

If a bad smell of ozone is present in the following cases, ventilate the room.

- a. When the product is used in a poorly ventilated room
- b. When taking a lot of copies
- c. When using multiple products at the same time



Stability

A CAUTION

 Be sure to lock the caster stoppers.
 In the case of an earthquake and so on, the product may slide, leading to a injury.



Inspection before Servicing

A CAUTION

Before conducting an inspection, read all relevant documentation (service manual, technical notices, etc.) and proceed with the inspection following the prescribed procedure, using only the prescribed tools. Do not make any adjustment not described in the documentation.



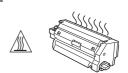
If the prescribed procedure or tool is not used, the product may break and a risk of injury or fire exists.

 Before conducting an inspection, be sure to disconnect the power plugs from the product and options.

When the power plug is inserted in the wall outlet, some units are still powered even if the POWER switch is turned OFF. A risk of electric shock exists.



The area around the fixing unit is hot.
 You may get burnt.



Work Performed with the Product Powered On

⚠ WARNING

 Take every care when making adjustments or performing an operation check with the product powered.

If you make adjustments or perform an operation check with the external cover detached, you may touch live or high-voltage parts or you may be caught in moving gears or the timing belt, leading to a risk of injury.





· Take every care when servicing with the external cover

High-voltage exists around the drum unit. A risk of electric shock exists.



Safety Checkpoints

⚠ WARNING

· Check the exterior and frame for edges, burrs, and other damage.



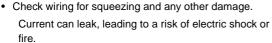
The user or CE may be injured.

· Do not allow any metal parts such as clips, staples, and screws to fall into the product.





They can short internal circuits and cause electric shock or fire.





· Carefully remove all toner remnants and dust from electrical parts and electrode units such as a charging corona unit.



Current can leak, leading to a risk of product trouble or

Check high-voltage cables and sheaths for any damage. Current can leak, leading to a risk of electric shock or fire.





Safety Checkpoints

⚠ WARNING

 Check electrode units such as a charging corona unit for deterioration and sign of leakage.

Current can leak, leading to a risk of trouble or fire.



 Before disassembling or adjusting the write unit (P/H unit) incorporating a laser, make sure that the power cord has been disconnected.

The laser light can enter your eye, leading to a risk of loss of eyesight.





 Do not remove the cover of the write unit. Do not supply power with the write unit shifted from the specified mounting position.

The laser light can enter your eye, leading to a risk of loss of eyesight.



 When replacing a lithium battery, replace it with a new lithium battery specified in the Parts Guide Manual. Dispose of the used lithium battery using the method specified by local authority.





Improper replacement can cause explosion.

 After replacing a part to which AC voltage is applied (e.g., optical lamp and fixing lamp), be sure to check the installation state.

A risk of fire exists.



 Check the interlock switch and actuator for loosening and check whether the interlock functions properly.

If the interlock does not function, you may receive an electric shock or be injured when you insert your hand in the product (e.g., for clearing paper jam).



 Make sure the wiring cannot come into contact with sharp edges, burrs, or other pointed parts.

Current can leak, leading to a risk of electric shock or fire.



Safety Checkpoints

/ WARNING

· Make sure that all screws, components, wiring, connectors, etc. that were removed for safety check and maintenance have been reinstalled in the original location. (Pay special attention to forgotten connectors, pinched cables, forgotten screws, etc.)



A risk of product trouble, electric shock, and fire exists.

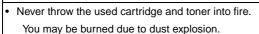
Handling of Consumables

! WARNING

 Toner and developer are not harmful substances, but care must be taken not to breathe excessive amounts or let the substances come into contact with eves, etc. It may be stimulative.



If the substances get in the eye, rinse with plenty of water immediately. When symptoms are noticeable, consult a physician.







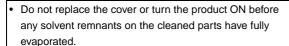
Handling of Service Materials

⚠ CAUTION

· Unplug the power cord from the wall outlet.



Drum cleaner (isopropyl alcohol) and roller cleaner (acetone-based) are highly flammable and must be handled with care. A risk of fire exists.







A risk of fire exists.

Handling of Service Materials

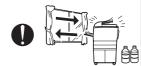
! CAUTION

 Use only a small amount of cleaner at a time and take care not to spill any liquid. If this happens, immediately wipe it off.



A risk of fire exists.

When using any solvent, ventilate the room well.
 Breathing large quantities of organic solvents can lead to discomfort.



[4] Laser Safety

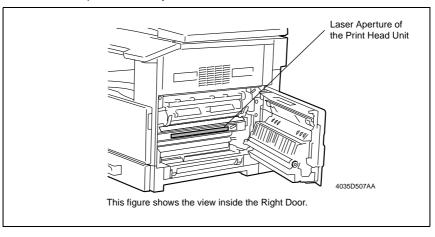
 This is a digital machine certified as a Class 1 laser product. There is no possibility of danger from a laser, provided the machine is serviced according to the instruction in this manual.

4.1 Internal Laser Radiation

semiconductor laser		
Maximum power of the laser diode	5 mW	
Maximum average radiation power (*)	6.32 μW	
Wavelength	770-795 nm	

^{*}at laser aperture of the Print Head Unit

- This product employs a Class 3b laser diode that emits an invisible laser beam. The laser diode and the scanning polygon mirror are incorporated in the print head unit.
- The print head unit is NOT A FIELD SERVICEABLE ITEM. Therefore, the print head unit should not be opened under any circumstances.



U.S.A., Canada (CDRH Regulation)

- This machine is certified as a Class 1 Laser product under Radiation Performance Standard according to the Food, Drug and Cosmetic Act of 1990. Compliance is mandatory for Laser products marketed in the United States and is reported to the Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration of the U.S. Department of Health and Human Services (DHHS). This means that the device does not produce hazardous laser radiation.
- The label shown on page S-16 indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

CAUTION

 Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

semiconductor laser		
Maximum power of the laser diode	5 mW	
Wavelength	770-795 nm	

All Areas

CAUTION

 Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

semiconductor laser		
Maximum power of the laser diode	5 mW	
Wavelength	770-795 nm	

Denmark

ADVARSEL

Usynlig laserstråling ved åbning, når sikkerhedsafbrydere er ude af funktion.
 Undgå udsættelse for stråling. Klasse 1 laser produkt der opfylder IEC60825-1 sikkerheds kravene.

halvlederlaser		
Laserdiodens højeste styrke	5 mW	
bølgelængden	770-795 nm	

Finland, Sweden

LUOKAN 1 LASERLAITE KLASS 1 LASER APPARAT

VAROITUS!

Laitteen käyttäminen muulla kuin tässä käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

puolijohdelaser		
Laserdiodin suurin teho	5 mW	
aallonpituus	770-795 nm	

VARNING!

 Om apparaten används på annat sätt än i denna bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

halvle	edarlaser
Den maximala effekten för laserdioden	5 mW
våglängden	770-795 nm

VARO!

 Avattaessa ja suojalukitus ohitettaessa olet alttiina näkymättomälle lasersäteilylle. Älä katso säteeseen.

VARNING!

 Osynlig laserstråining när denna del är öppnad och spärren är urkopplad. Betrakta ej stråien.

Norway

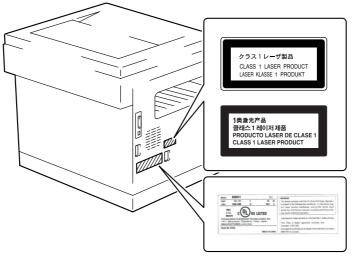
ADVERSEL

Dersom apparatet brukes på annen måte enn spesifisert i denne bruksanvisning, kan brukeren utsettes för unsynlig laserstrålning, som overskrider grensen for laser klass 1.

halvleder laser		
Maksimal effekt till laserdiode	5 mW	
bølgelengde	770-795 nm	

4.2 **Laser Safety Label**

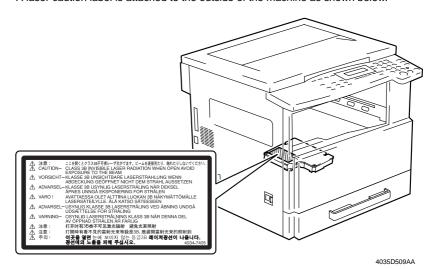
• A laser safety label is attached to the inside of the machine as shown below.



4035D510CA

4.3 **Laser Caution Label**

A laser caution label is attached to the outside of the machine as shown below.



4.4 PRECAUTIONS FOR HANDLING THE LASER EQUIPMENT

- When laser protective goggles are to be used, select ones with a lens conforming to the above specifications.
- When a disassembly job needs to be performed in the laser beam path, such as when working around the printerhead and PC Drum, be sure first to turn the printer OFF.
- If the job requires that the printer be left ON, take off your watch and ring and wear laser protective goggles.
- A highly reflective tool can be dangerous if it is brought into the laser beam path. Use utmost care when handling tools on the user's premises.
- The Print Head is not to be disassembled or adjusted in the field. Replace the Unit or Assembly including the Control Board. Therefore, remove the Laser Diode, and do not perform Control Board trimmer adjustment.

4.5 OTHER PRECAUTIONS



ATTENTION

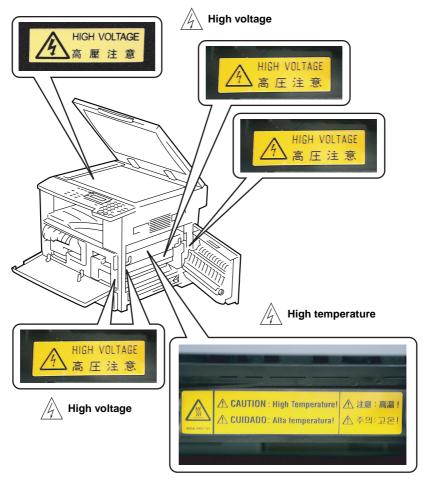
Double pôle / fusible sur le neutre.

* A fuse is installed in each of both L and N lines of the power source of this machine. If the machine is brought to a stop as a result of the fuse on the N line having been blown for some reason, there is still the power source voltage being applied to the primary circuit of the machine. To prevent an electric shock, be sure to unplug the power cord of the machine before attempting to service the machine.

WARNING INDICATIONS ON THE MACHINE

Caution labels shown are attached in some areas on/in the machine.

When accessing these areas for maintenance, repair, or adjustment, special care should be taken to avoid burns and electric shock.



4034P0J501DA

↑ CAUTION:

 You may be burned or injured if you touch any area that you are advised not to touch by any caution label. Do not remove caution labels. If any caution label has come off or become dirty and therefore the caution cannot be read, contact our Service Office.



SERVICE MANUAL

FIELD SERVICE

bizhub 162 bizhub 210

Main Unit

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

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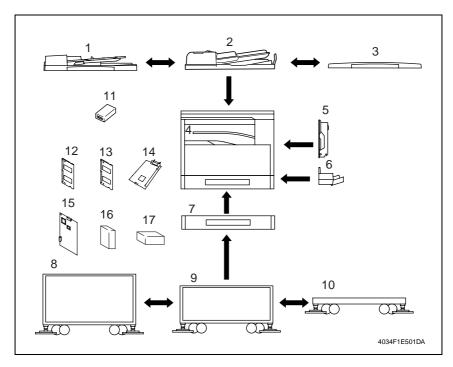
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General

General

1. System configuration

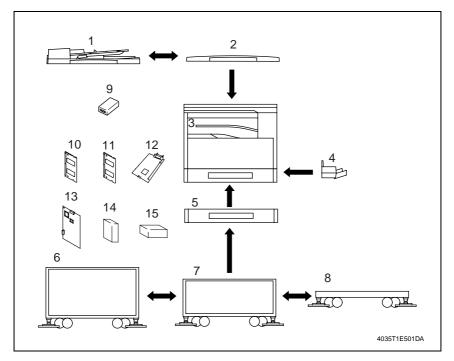
1.1 bizhub 210



- [1] Automatic Document Feeder (DF-502)
- [2] Duplexing Document Feeder (DF-605)
- [3] Original Cover Kit (OC-504)*1
- [4] Job Separator (JS-503)
- [5] Duplex Unit (AD-504)
- [6] Multiple Bypass (MB-501)
- [7] Paper Feed Unit (PF-502)*2
- [8] Copy Desk (DK-701)*3
- [0] COPY DOOK (BIC 101) C
- [9] Copy Desk (DK-702)*3

- [10] Copy Table (DK-703)*3
- [11] Key Counter Kit
- [12] 32MB Memory (EM-101)
- [13] 64MB Memory (EM-102)
- [14] Printer Controller (IC-205)
- [15] Network Interface Card (NC-502)
- [16] Internet Fax & Network Scan Kit (SU-502)
- [17] Fax Kit (FK-505)
- [18] Shifting Unit (SF-501) (Illustration none)
- *1: Standard for the Chinese market
- *2: One drawer PF-502 is standard for the Chinese market.
- *3: 3rd area only

1.2 bizhub 162



- [1] Automatic Document Feeder (DF-502)
- [2] Original Cover Kit (OC-504)*1
- [3] Job Separator (JS-503)
- [4] Multiple Bypass (MB-501)
- [5] Paper Feed Unit (PF-502)*2
- [6] Copy Desk (DK-701)*3
- [7] Copy Desk (DK-702)*4
- [8] Copy Table (DK-703)*4

- [9] Key Counter Kit
- [10] 32MB Memory (EM-101)
- [11] 64MB Memory (EM-102)
- [12] Printer Controller (IC-205)
- [13] Network Interface Card (NC-502)
- [14] Internet Fax & Network Scan Kit (SU-502)
- [15] Fax Kit (FK-505)
- [16] Shifting Unit (SF-501) (Illustration none)

- *1: Standard
- *2: One drawer PF-502 is standard for the Chinese market.
- *3: 3rd area only
- *4: Optional by dealer

2. Product specification

2.1 Copier

Туре	Console/Desktop Type
Platen	Stationary
Original Scanning System	CCD Line Sensor
Photoconductor	Organic Photoconductor
Copying System	Electrostatic Dry Powdered Image Transfer to Plain Paper with a Laser
Resolution	600 × 600 dpi
Paper Feeding System	Max. Six-way System
Exposure System	Mirror Scanning
Developing System	HMT System
Charging System	Comb Electrode (1) DC Negative Corona with Scorotron System
Image Transfer System	Roller Image Transfer
Paper Separating System	Paper Separator Fingers and Charge Neutralizing Plate
Fusing System	Heat Roller
Paper Discharging System	Charge Neutralizing Brush
Max. Original Size	A3

Copy Medium

•		Paper Feed Tray/1	Manual Bypass
	Plain Paper (60 to 90 g/m ²)	О	0
	Transparencies	О	0
Type	Thick Paper (91 to 157 g/m ²)	О	0
	Postcards, Labels, and Envelopes	О	0
	Recycled Paper (60 to 90 g/m²)	О	0
Size	Width	90 × 297 mm*	90 × 297 mm
Size	Length	140 × 432 mm*	140 × 432 mm

* If the width set 297 mm, the max. length is to 420 mm. If the length set 432 mm, the max. width is to 279 mm.

Multiple Copies	1 to 99
•	bizhub 210: 15 sec. or less (23 °C, Rated Voltage) bizhub 162: 30 sec. or less (23 °C, Rated Voltage)
First Copy Time	7 sec. or less (A4/Letter, Paper Feed Tray/1, full size mode)

eneral

Continuous Copy Speed (copies/min) Zoom ratio ×1.000, Paper Feed Tray/1

Size	Sp	eed
Size	bizhub 210	bizhub 162
A3	12	10
A4 R	16	13
A4	21	16
B4	13	11
B5	23	18
B5 R	18	15
Letter	20	16
Letter R	17	14
11 × 17	11	10
Legal	14	12
11 × 14	14	12

Zoom Ratios

_	Full Size	×1.00
	Reduction	×0.81
		×0.70
		×0.50
Fixed		×0.25
	Enlargement	×1.15
		×1.41
		×2.00
		×4.00
Variable	x0.25 to x4.00 (in x0.01 increments)	

Lens	Through Lens
Exposure Lamp	Rare Gas Fluorescent Lamp

Power/Current Consumption

Max. Current Consumption (full system)	1250 W (bizhub 210: 200 V area) 1200 W (bizhub 210: 120 V area) 1050 W (bizhub 162: 200 V area) 1000 W (bizhub 162: 120 V area)
Current Consumption (full system)	5.5 A (bizhub 210: 200 V area) 10 A (bizhub 210: 120 V area) 4.5 A (bizhub 162: 200 V area) 8.5 A (bizhub 162: 120 V area)
Power Requirements	110 V, 120 V, 127 V, 220 V to 240 V, 50/60 Hz

bizhub 162 bizhub 210

Environmental Conditions

Printer Language

Complying OS

Web Browser

Font

Temperature	10 to 30 °C with a fluctuation of 10 °C or less per hour				
Humidity	15 to 85 % RH with a fluctuation of 20 % RH or less per hour				
Ambient Illumination	3000 lux or less				
Levelness	1° or less				
Copier Dimensions	Width = 599 mm, Depth = 620 mm, Height = 487 mm (Copier Only)				
Copier Mass 38 kg					
<gdi functions<="" printer="" td=""><td>\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\</td></gdi>	\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\				
Printing Speed	bizhub 210: 21 printed pages/min (A4, 300 dpi) 12 printed pages/min (A4, 600 dpi)				
Printing Speed	bizhub 210: 21 printed pages/min (A4, 300 dpi)				
Printing Speed Memory	bizhub 210: 21 printed pages/min (A4, 300 dpi) 12 printed pages/min (A4, 600 dpi) bizhub 162: 16 printed pages/min (A4, 300 dpi)				

Windows NT) GDI

Windows

Windows XP (SP1 or later), Windows 2000 (SP3 or later), Windows NT Workstation Version 4.0 (SP6a or later), Windows ME, Windows 98

(SP1), Windows 98 SE, and Windows 95 OSR2.5

Internet Explorer 4.0 or later

2.2 Fax Kit (FK-505): (Option)

General

Compatibility	G3
---------------	----

Scanning Resolution

TX Mode	TX Mode Resolution		FD direction (dpi)	
	STD	204	98	
Memory TX	FINE	204	196	
	S_FINE	204	392	
	STD	204	98	
Non memory TX	FINE	204	196	
	S_FINE	408	392	

Line	PSTN/ PBX		
Data Transmission Rate	33.6 kbps (V.34 JBIG)		
Coding Method	MH/ MR/ MMR/ JBIG		
Document Size	CCD Scanning - A3/11 × 17 (297 mm) Sheet Through Scanning - STD/FINE: Max. 297 mm width × 1,000 mm - Super Fine: Max. 297 mm width × 900 mm		
Internet fax	Enable when the optional Internet Fax & Network Scan Kit SU-502 and Network Interface Card NC-502 are installed.		

Dialing

One touch dial 27 keys		
Speed dial 200 fax numbers		
Group dial 27 groups (50 destination/group)		
Program dial 4 keys (No. 24 ~ 27)		
Other dialing	On-hook dial, Automatic redial, Manual redial, Chain dial, Combination dial	

Transmission

Transmission mode	ADF TX, Memory TX, Batch TX, Broadcast TX, Manual TX, Polling TX,			
	Quick Memory TX, Book TX, Relay initiate TX, Timer TX, Relay Broadcast			

Receiving

Receiving mode	Mailbox RX, Manual RX, Memory RX, Substitute RX, Polling RX		
RX resolution	204 dpi × 98 dpi, 204 dpi × 196 dpi, 204 dpi × 392 dpi		
Max. recording paper size	A3/ 11 × 17		

Maintenance

3. Periodical check

3.1 Maintenance parts

- To ensure that the machine produces good copies and to extend its service life, it is recommended that the maintenance jobs described in this schedule be carried out as instructed.
- Replace with reference to the numeric values displayed on the Life counter.

3.1.1 Replacement parts

A. Main unit

No.	Classifi- cation	Parts name	Qua ntity	Actual durable cycle *1	Pats No.	Descriptions	in	Page this anual
1	Paper	Feed Roller	1	150 K	4034-3012-XX		逐	10
2	take-up section	Separation Roller Assy	1	150 K	4034-0151-XX		8	10
3	Transport section	Paper Dust Remover	1	40 K	4034-0756-XX		1887	11
4		PC Drum	1	40 K	-		哑	13
5		Ozone Filter	1	150 K	1156-4118-XX		哑	14
6	Imaging Unit section	PC Drum Charge Corona Assy	1	40 K	4021-0306-XX		133	14
7	00011011	Cleaning Blade	1	40 K	4034-5622-XX		哑	14
8		Developer	1	40 K	-		逐	16
9	Image transfer section	Image Transfer Roller Assy	1	150 K	4034-0755-XX		133	18
10	Fusing section	Fusing Unit	1	150 K	4035-0751-XX *2 4035-0752-XX *3 4035-0754-XX *4		133	19

^{*1:} Actual durable cycle is the Life counter value.

^{*2: 110} V/120 V/127 V areas only.

^{*3: 220-240} V areas only.

^{*4:} European area.

B. Option

No.	Classifi- cation	Parts name	Qua ntity	Actual durable cycle *1	Pats No.	Descriptions	Ref.Page in this manual
1		Pick-up Roller	1	120 K	4688-3032-XX	Replace those	
2	DF-502	Paper Take-up Roller	1	120 K	4688-3033-XX	three parts at the	
3		Separation Roller	1	120 K	4688-3034-XX	same time.	See
4	DE 005	Pick-up Roller	2	200 K	4344-5003-XX	Replace those	each
5	DF-605 *2	Paper Take-up Roller	1	200 K	4582-3014-XX	three parts at the	Option
6	_	Separation Roller	1	200 K	4582-3047-XX	same time.	Service Manual.
7	PF-502	Feed Roller	2	150 K	4686-3371-XX		iviai iuai.
8	MB-501	Paper Take-up Roller	1	150 K	4687-3012-XX		
9	IVID-301	Separation Roller Assy	1	150 K	4034-0151-XX		

^{*1:} Actual durable cycle is the Life counter value.

3.1.2 Cleaning parts

No.	Classifi- cation	Parts name	Actual cleaning cycle *1	Descriptions	Ref.Page in this manual
1	IR section	Original Glass	80 K		☞ 19
2		Pick-up Roller	30 K		
3		Paper Take-up Roller	30 K		
4		Separation Roller	30 K		
5		Registration Roller	30 K		
6	DF-502	Registration Roll	30 K		
7	D. 002	Exit Roller	30 K		
8		Exit Roll	30 K		See
9		Transport Roll	30 K		each
10		Length Size Detection Sensor (PC7/AF)	30 K		Option Service Manual.
11		Pick-up Roller	50 K		- Manual.
12		Paper Take-up Roller	50 K		
13	DF-605 *2	Separation Roller	50 K		
14		Rollers and rolls	50 K		
15		Scanning Guide	50 K		
16		Reflective Sensor Section	50 K		

^{*1:} Actual cleaning cycle is the Life counter value.

^{*2:} bizhub 210 only

^{*2:} bizhub 210 only

3.2 Concept of parts life

	Description	Life value (Specifica- tion value)	New Copy/Print Cycle Inhibited
PC Drum		40 K	
Cleaning Blade	The distance traveled by the PC Drum is con-	40 K	
PC Drum Charge Corona	verted to a corresponding number of printed pages of A4 paper at 2P/J.	40 K	Not inhibited *1
Developer		40 K	
Image Transfer Assy		150 K	Not applicable
Paper Dust Remover Assy	The number of sheets of paper fed out of the copier is counted.	40 K	Not applicable
Fusing Unit		150 K	Not applicable

K = 1,000 copies

A. Conditions for Life Specifications Values

 The life value represents the number of copies made in the conditions specified in the table shown below, or a value translated to a corresponding number of copies made. It may therefore vary depending on the conditions, in which the copiers are used among different users.

Item	Description
Copying type	2P/J
Paper size	A4
Original density	B/W 6%

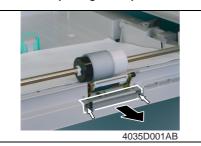
^{*1:} The Service mode can be used to set either enable or disable the initiation of a new copy/print cycle.

3.3 Maintenance procedure (Periodical check parts)

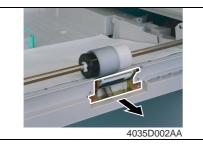
NOTE

 The alcohol described in the cleaning procedure of Maintenance represents the isopropyl alcohol.

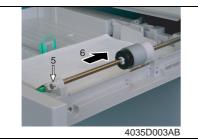
3.3.1 Replacing the Separation Roller Assy and Feed Roller



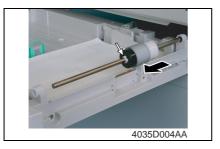
- 1. Slide out the Paper Feed Tray/1.
- Remove two screws and the mounting bracket.



3. Remove the Separation Roller Assy.



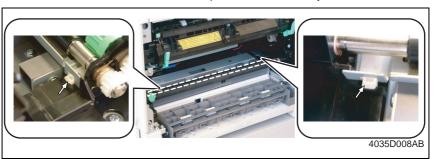
- 4. Press down the Paper Lifting Plate.
- 5. Snap off one C-clip from the Feed Roller Assy.
- Slide the Feed Roller Assy to the rear and pull it off the Bearing at the front.



7. Snap off one C-clip and remove the Feed Roller.

3.3.2 Replacing the Paper Dust Remover Assy

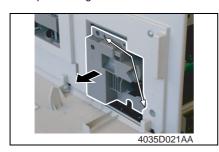
- 1. Open the Right Door.
- 2. Remove the Imaging Unit.
- ☞ 11
- 3. Unhook the two tabs and remove the Paper Dust Remover Assy.



3.3.3 Replacing the Imaging Unit (IU)

NOTE

- When the developer is to be changed, it is necessary that toner in the Recycled Toner Recycling Duct and Toner Conveying Duct be fed into the Developer Mixing Chamber. To do that, remove the Toner Bottle and run "ATDC Auto Adjust" twice.
- 1. Open the Front Door.
- 2. Open the Right Door.



- 3. Remove two screws and the IU.
- Precautions for Installation of the IU

 When installing the IU, use care not
- to damage the PC Drum.

 Before attempting to install the IU, be sure to fully open the Right Door. Take care that, if the IU is installed with the Right Door locked halfway, it may interfere with the transfer roller.
- When inserting the IU, do that slowly and, when you are sure that the drum gear contacts the mating part, push the IU all the way into position. If this step is done all at once, the drum gear could be damaged.

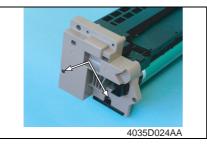
3.3.4 Disassembly of the IU



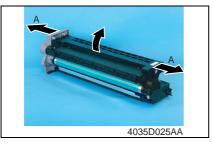
1. Remove one screw in the rear of the IU and remove the harness cover.



2. Remove two screws in the rear of the IU.



3. Remove two screws at the front of the IU.

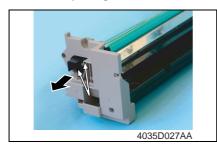


 Widen flaps on both ends (marked with A in the photo on the left) of the Drum Assy in the direction of the arrow and turn to take off the Developing Assy.



5. Unplug one connector of the Main Erase.

3.3.5 Replacing the PC Drum



Remove two screws and the pivot shaft.



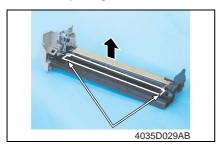
2. Remove the PC Drum.

NOTE

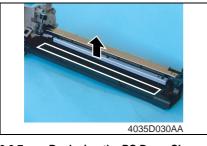
- Protect the PC Drum that has been removed with a protective cloth.
- If the PC Drum has been replaced with a new one, apply a coat of toner to the surface of the new PC Drum.

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3.3.6 Replacing the Ozone Filter

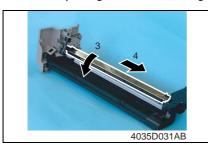


1. Remove two screws and the Main Erase.



2. Remove the Ozone Filter.

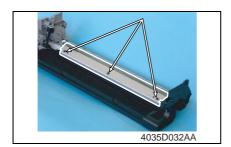
3.3.7 Replacing the PC Drum Charge Corona Assy



- 1. Remove the PC Drum.
- 2. Remove the Main Erase.
- Turn the holder in the rear in the direction of the arrow to remove it from the side bracket.
- Slide out the PC Drum Charge Corona in the direction of the arrow.

3.3.8 Replacing the Cleaning Blade

1. Remove the PC Drum Charge Corona Assy.



2. Remove three screws and the Cleaning Blade.

NOTE

- When securing the Cleaning Blade, tighten screws in the order of one on one edge, one at the center, and one on the other edge.
- When the Cleaning Blade has been replaced, apply a coat of toner to the surface of the PC Drum.

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3.3.9 Cleaning of the PC Drum Paper Separator Fingers



 Using a soft cloth dampened with alcohol, wipe the five Paper Separator Fingers clean of dirt.

3.3.10 Cleaning of the Ds Collars



 Using a soft cloth dampened with alcohol, wipe the two Ds Collars clean of dirt.

3.3.11 Cleaning of the Developer Scattering Prevention Plate





- Remove three screws and the Developer Scattering Prevention Plate.

 Precautions for Installation of the Developer Scattering Prevention Plate
- When securing the Developer Scattering Prevention Plate, tighten screws in the order of one on one edge, one at the center, and one on the other edge.
- Using a brush, whisk dust and dirt off the surface of the Developer Scattering Prevention Plate.

3.3.12 Replacing the Developer



1. Dump the developer.



<<How to Dump Developer>>

 Dump developer on the surface of the Sleeve Roller by turning the gear in the direction of the arrow with the Developing Unit tilted as shown.

NOTE

- Turning the gear backward at this time could damage the Mylar for cleaning the ATDC Sensor.
- Dump developer until almost no developer sticks to the Sleeve Roller.



Pour one packet of developer.NOTE

- Shake the packet of developer well before pouring.
- When the developer has been changed, make the ATDC AUTO ADJUST and enter the adjustment value on the Adjust Label.

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3.3.13 Cleaning of the Pre-Image Transfer Guide Plate



 Using a soft cloth dampened with alcohol, wipe the Pre-image Transfer Upper Guide Plate clean of dirt.

3.3.14 Replacing the ATDC Sensor

- 1. Separate the IU into the Drum Assy and Developing Assy.
- **☞** 12
- 2. Remove the Developer Scattering Prevention Plate.
- 3. Dump developer.



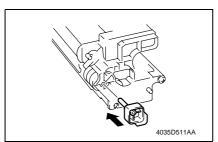
 Unplug one connector, and remove one screw and the ATDC Sensor.

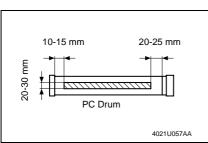
- 5. Install the ATDC Sensor and the Developer Scattering Prevention Plate.
- 6. Assemble the Drum Assy to the Developing Assy to reconstruct the IU.
- 7. Install the IU in the copier and run "ATDC Auto Adjust" of the Service mode.
- **™** 103
- 8. Enter the adjustment value on the Adjust Label.

3.3.15 Application of Toner

NOTE

 Perform these steps when the PC Drum and/or Cleaning Blade have been replaced.



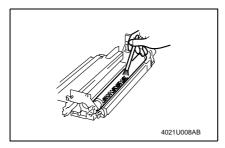


 With the IU divided into the Drum Assy and Developing Assy, install the PC Positioning Jig in the rear of the Developing Assy.

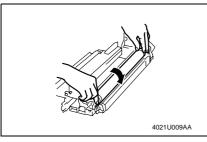
NOTE

 Ready the PC Positioning Jig (Pivot Shaft) separately. (See the Parts Manual.)

<<Area to which toner is to be applied>>



2. Using a brush, apply a light coat of toner to the surface of the PC Drum.



Hold both ends of the PC Drum with your both hands and turn the PC Drum a half turn in the direction of the arrow.

3.3.16 Replacing the Image Transfer Roller Assy



 Remove the Image Transfer Roller Assy.

NOTE

- Indentations or dirt on the surface of the Image Transfer Roller adversely affect the printed image.
 Do not therefore touch or dirty with toner the surface of the Image Transfer Roller.
- When handling the Image Transfer Roller, hold onto the shaft or Bearings of the roller.
- Do not place a new Image Transfer Roller directly on the floor.

3.3.17 Replacing the Fusing Unit

- 1. Remove the Rear Cover and Rear Right Cover.
- rs 31



2. Unplug two connectors of the Fusing Unit.



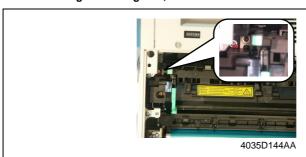
- 3. Open the Right Door.
- Remove four screws and the Fusing Unit.

NOTE

When removing the Fusing Unit, make sure of the correct type of screws that must be removed.

NOTE

When removing the Fusing Unit, take care not to confuse the types of screw.



3.3.18 Cleaning of the Original Glass and Original Scanning Glass



 Using a soft cloth dampened with alcohol, wipe the Original Glass and Original Scanning Glass clean of dirt.

4. Service tool

4.1 CE Tool list

Tool name	Shape	Parts No.	Personnel	Remarks
Scanner/Mirrors Carriage Positioning Jigs	6034F2C60IDA	4034-7901-XX 4034-7902-XX	1 for each	
Ds Collar Positioning Jigs	C C C C C C C C C C C C C C C C C C C	4021-7903-XX	2	
Db Gap Adjusting Jigs	4034F2C5030DA	4021-7904-XX	2	
PC Positioning Jig	ADDAFZCSO4DA	4021-4362-XX	2	
Gauge	4034F2C505CA	1144-7910-XX	2	

5. Firmware upgrade

5.1 Preparations for Firmware rewriting

5.1.1 Installing the Driver

NOTE

- Since USB is used to upgrade the firmware, the host computer must be run on an OS of Windows 98 or later.
- The TWAIN driver must previously be installed in the host computer that is used to upgrade the firmware.
- If the TWAIN driver has not been installed, use the procedure below to install it.
- If the TWAIN driver has already been installed, proceed with the section on "Firmware rewriting" to upgrade the firmware.

r∞ 2°

A. Plug and Play Installation of the GDI Printer/TWAIN Driver

<For Windows XP>

- 1. Start the host computer.
- 2. Turn on the power switch of copier.
- 3. Use a USB cable to connect the copier to host computer.
- In the "Found New Hardware Wizard" dialog box, choose "Install from a list or specific location (Advanced)", and then click [Next].
- 5. Under "Search for the best driver in these locations", choose "Include this location in the search", and then click [Browse].
- Specify "\(name of any given language)\WinXP" in the folder in which the TWAIN driver is stored, and then click [OK].
- 7. Click [Next] and then [Finish].
- The "Found New Hardware Wizard" dialog box will appear again: Repeat steps 4~7 to install all drivers.

<For Windows 2000>

- 1. Prepare the files necessary for upgrading the firmware, and copy them to PC.
- 2. Start the host computer.
- 3. Turn on the power switch of copier.
- Use a USB cable to connect the copier to host computer.
 The "Found New Hardware Wizard" dialog box will appear.
- 5. In the "Install Hardware Device Printers" dialog box, choose "Search for a suitable driver for my device (recommended)", and then click [Next].
- In the "Locate Driver Files" dialog box, choose "Specify a location", and then click [Next].
- Click [Browse], specify "\(name of any given language)\\Win2000" in the folder in which the TWAIN driver is stored, and then click [OK].
- 8. Click [OK]. Then, continue following the instructions in the dialog boxes that will appear until the "Completing the Found New Hardware Wizard" dialog box appears.
- 9. Click [Finish].
- 10. The "Found New Hardware Wizard" dialog box will appear again: Repeat steps 4~8 to install all drivers.

<For Windows Me/98>

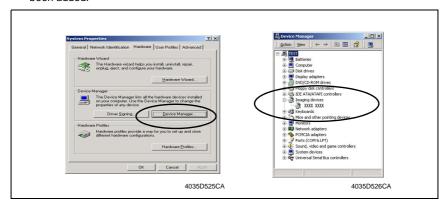
- 1. Prepare the files necessary for upgrading the firmware, and copy them to PC.
- 2. Start the host computer.
- 3. Turn on the power switch of copier.
- Use a USB cable to connect the copier to host computer. The "Add New Hardware Wizard" dialog box will appear.
- With Windows Me, choose "Specify the location of the driver (Advanced)", and then click [Next].
 - With Windows 98, click [Next]. Then, in the dialog box that will then appear, choose "Search for the best driver for your device (recommended)", and then click [Next].
- 6. Choose "Specify a location", and then click [Browse].
- Specify "\(name of any given language)\\Win9X\" in the folder in which the TWAIN driver is stored, and then click [OK].
- 8. Click [Next]. Then, continue following the instructions in the dialog boxes that will appear until the "Finish" button appears.
- 9. Click [Finish].
- 10. The "Add New Hardware Wizard" dialog box will appear again: Repeat steps 4~8 to install all drivers.

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5.2 Firmware rewriting

5.2.1 Updating method

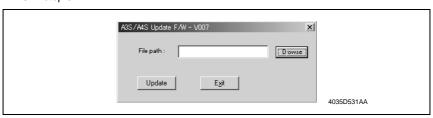
- 1. Turn ON the Power Switch of the copier.
- 2. Start the host computer.
- 3. Copy the "Update Software" folder and "Update" file to drive C. (Copy them into the highest directory on drive C.)
- Connect the copier to the host computer using a USB cable. (Wait until the hardware is detected.)
- Open "Properties" of "My Computer." Then select System Properties/Hardware/Device Manager/Imaging devices to check that the "XXXXXXXXXXX" (Model Name) icon has been added.



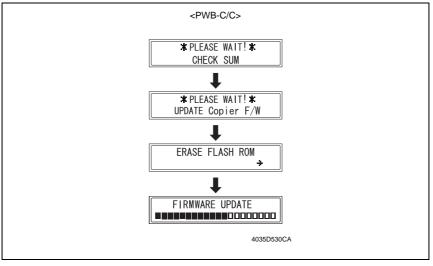
Double-click the "Update" file in the "Update Software" folder. The "A3S/A4S Update F/W-VXXX" screen will appear.



Click the [Browse] button. Then, select the "Update" file that has been copied onto drive C in step 3.

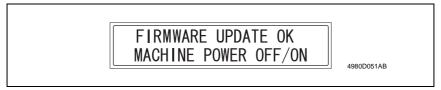


Click the [Update] button to start the transfer of the firmware data. (Wait until data transfer is completed.) 9. Check the Display for status of the firmware upgrading sequence.

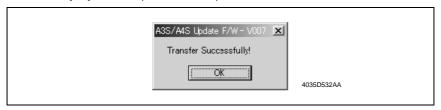


NOTE

- NEVER turn OFF and ON the Power Switch as long as the above screens are being displayed.
- 10. When the following message appears in the Display, it indicates that upgrading of the firmware has been completed.



11. Click the [OK] button to quit "A3S/A4S Update F/W-VXXX."

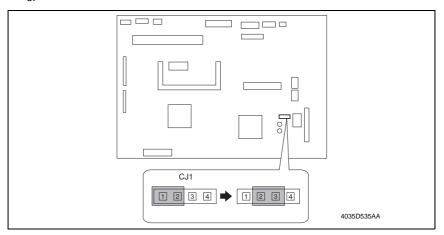


12. Turn OFF and ON the Power Switch of the copier.

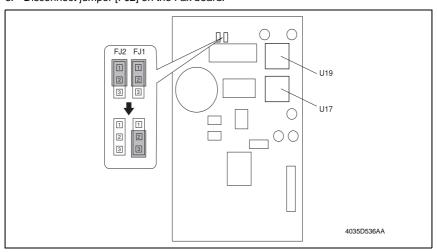
5.2.2 Procedure when Upgrading the Firmware has failed

NOTE

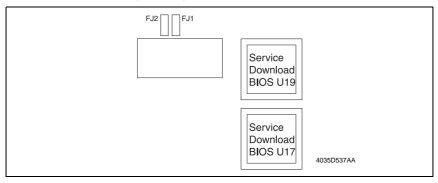
- Perform upgrading using BIOS only when upgrading from PC using ordinary USB connection has failed and the PC has not started properly.
- To perform this procedure, you need the Fax board, BIOS ROMs (U17, U19) and the TWAIN Driver dedicated to this specific purpose.
- 1. Turn off the power switch of copier.
- 2. Disconnect the USB cable from the copier and host computer.
- 3. Remove the rear cover.
- rs 31
- Disconnect jumper [CJ1] on the Control board (PWB-C/C) from 1-2 and connect it to 2-



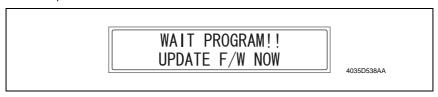
- 5. Disconnect jumper [FJ1] on the Fax board from 1-2 and connect it to 2-3.
- 6. Disconnect jumper [FJ2] on the Fax board.



7. Install the BIOS ROMs (U17, U19) on the Fax board.



- 8. Attach the Fax board to Control board (PWB-C/C).
- 9. Turn on the power switch of copier. Following message will appear on message panel and copier waits for file data.



- 10. Perform steps 4~12 in the firmware upgrading procedure to upgrade the firmware.
- 11. Turn power off.
- 12. Remove the Fax board.
- 13. Disconnect jumper [CJ1] on the Control board (PWB-C/C) from 2-3 and connect it to 1-
- 14. Disconnect jumper [FJ1] on the Fax board from 2-3 and connect it to 1-2.
- 15. Connect jumper [FJ2] to 1-2 on the Fax board.

6. Other

6.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

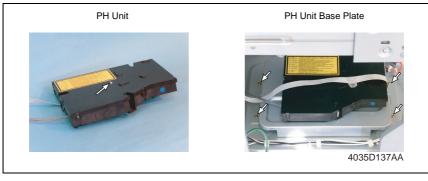
D. Removal of PWBs

NOTES

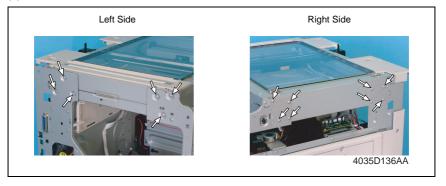
- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

E. Other Screws not Marked with Red Paint

(1) PH Unit Section



(2) IR Unit Section



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6.2 Disassembly/Assembly/Cleaning list (Other parts)

6.2.1 Disassembly/Assembly parts list

No.	Section	Part name	Ref.Page
1		Original Glass	™ 31
2		Control Panel	™ 31
3		Control Panel Left Cover	™ 31
4		Front Cover	™ 31
5		Paper Exit Cover	™ 31
6		Front Door	™ 31
7		Tray 1	™ 31
8		Left Cover	™ 31
9	Exterior parts	Paper Exit Tray	™ 31
10		Rear Inside Cover	™ 31
11		Original Scanning Glass	™ 31
12		Right Rear Cover	™ 31
13		Left Rear Cover	™ 31
14		Upper Rear Cover	™ 31
15		Rear Cover	™ 31
16		Rear Right Cover	™ 31
17		Right Cover	™ 31
18		Master Board	™ 33
19		Control Board	™ 33
20		High Voltage Unit	™ 35
21	Board and etc.	Power Supply Unit	™ 35
22		Paper Size Detecting Board	™ 36
23		Heater Relay Board	™ 37
24		Pre-image Transfer Board	™ 37
25		Manual Bypass	™ 38
26		Manual Bypass (Duplex Unit)	™ 38
27	Unit	Toner Hopper Unit	™ 38
28		PH Unit	™ 39
29		Disassembly of the Fusing Unit	r 40
30		CCD Unit	™ 43
31	IR	Scanner, Exposure Lamp, and Inverter Board	™ 44
32	IIX	Scanner Motor	™ 45
33		Scanner Drive Cables	™ 46

No.	Section	Part name	Ref.Page
34		Main Motor	™ 54
35		Power Unit Cooling Fan Motor	™ 55
36		Fusing Cooling Fan Motor	™ 55
37		Paper Size Sensor Assy	™ 56
38	Others	Fusing Unit Interlock Switch	™ 57
39		Inch/Metric Sensor/1 Assy	™ 59
40		Flickerless Resistor	™ 59
41		Separation Roller	™ 60
42		Feed Roller	™ 60
43		Upper/Lower Synchronizing Rollers	™ 60
44		Paper Dust Remover	™ 61
45		Bypass Transport Roller/Roll	™ 61

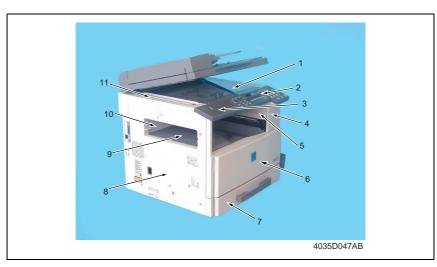
6.2.2 Cleaning parts list

No.	Section Part name		Ref.Page
1		PC Drum Paper Separator Fingers	™ 15
2	IU	Ds Collars	1 5 ■ 15
3	10	Developer Scattering Prevention Plate	1 5 ■ 15
4		Pre-Image Transfer Guide Plate	™ 16
5		Mirrors	1 62
6	IR	Lens	1 62
7	IIX	CCD Sensor	1 62
8		Scanner Rails/Bearings	1 63
9	PH	PH Window	1 63
10	Image transfer section	Pre-Image Transfer Lower Guide Plate	1 63
11	illiage transfer section	Charge Neutralizing Plate	1 64

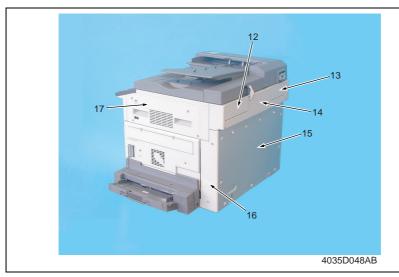
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6.3 Disassembly/Assembly procedure

6.3.1 Exterior Parts



No.	Part Name	Removal Procedure
1	Original Glass	Remove the Original Scanning Glass. \rightarrow Remove one screw. \rightarrow Remove the holding bracket. \rightarrow Remove the Original Glass.
2	Control Panel	Remove the Control Panel Left Cover. \to Remove two screws. \to Remove one flat cable and unplug one connector. \to Remove the Control Panel.
3	Control Panel Left Cover	Remove one screw. \rightarrow Remove the Control Panel Left Cover.
4	Front Cover	Remove the Control Panel. \rightarrow Slide out the Paper Feed Tray/1. \rightarrow Open the Front Door. \rightarrow Remove six screws. \rightarrow Remove the Front Cover.
5	Paper Exit Cover	Remove the Front Cover. \rightarrow Remove one screw. \rightarrow Remove the Paper Exit Cover.
6	Front Door	Open the Front Door. \to Snap off one C-clip. \to Slide the Front Door to the right and pull it off.
7	Tray 1	Slide out Tray/1. → Remove two screws. → Remove the fixing brackets on the right and left ends of Tray/1. → Remove Tray/1.
8	Left Cover	Remove the Front Cover. \rightarrow Remove five screws. \rightarrow Remove the Left Cover.
9	Paper Exit Tray	Remove the Front Cover. \rightarrow Remove two screws. \rightarrow Remove the Paper Exit Tray.
10	Rear Inside Cover	Remove the Left Cover. → Remove the Paper Exit Tray. → Remove two screws. → Remove the Rear Inside Cover.
11	Original Scanning Glass	Remove the Left Cover. \to Remove two screws. \to Remove the Original Scanning Glass.



No.	Part Name	Removal Procedure
12	Right Rear Cover	Remove the Upper Rear Cover. → Remove three screws. → Remove the Right Rear Cover.
13	Left Rear Cover	Remove the Upper Rear Cover. \rightarrow Remove four screws. \rightarrow Remove the Left Rear Cover.
14	Upper Rear Cover	Remove four screws. → Remove the Upper Rear Cover.
15	Rear Cover	Remove nine screws. → Remove the Rear Cover. NOTE When the Rear Cover is to be installed, make sure of type of screw. (9735-0306-14 × 8 Screw, 9770-0308-14 × 1 Screw)
16	Rear Right Cover	Remove two screws. → Remove the Rear Right Cover.
17	Right Cover	Remove the Upper Rear Cover. \rightarrow Remove the Front Cover. \rightarrow Remove four screws. \rightarrow Remove the Right Cover.

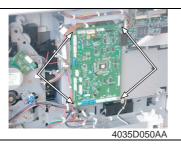
6.3.2 Master Board (PWB-A)

1. Remove the Rear Cover.

☞ 31



2. Unplug all connectors from the Master Board.



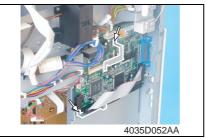
3. Remove four screws and the Master Board.

6.3.3 Control Board (PWB-C/C)

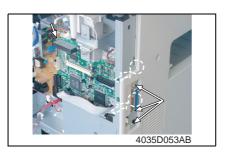
- 1. Remove the Rear Cover and Upper Rear Cover.
- rs 3
- 2. Remove the Master Board.
- **™** 33



3. Unplug all connectors from the Control Board.



Remove two screws and two holders.

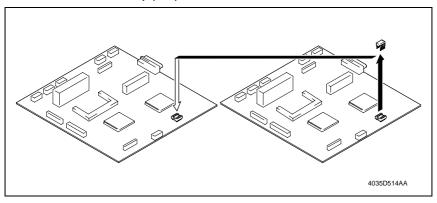


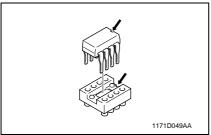
Remove six screws and the Control Board.

Cautions in replacing the Control Board:

 When the Control Board (PWB-C/C) is replaced with a new one, Parameter Chip (U16) must be demounted from the old PWB-C/C and remounted on the new PWB-C/C.

Mount the Parameter Chip (U16) of the old PWB-C/C on the new PWB-C/C.





NOTE

 Note the alignment notch marked with A on the Parameter Chip (U16) when mounting the IC.

6.3.4 High Voltage Unit (HV1)

- 1. Remove the Rear Cover.
- rs 31
- 2. Remove the Master Board.
- **™** 33



3. Unplug all connectors from the High Voltage Unit.



4. Remove two screws and the High Voltage Unit.

6.3.5 Power Supply Unit (PU1)

- 1. Remove the Left Cover, Rear Cover, and Upper Rear Cover.
- rs 31
- 2. Remove the Master Board.
- 3. Remove the Control Board.
- **☞** 33



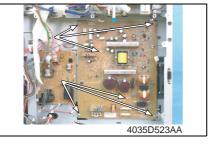
- 4. Remove the harness from four wiring saddles and one edge cover.
- 5. Remove four screws and protective cover 1.



6. Remove eight screws and protective cover 2.



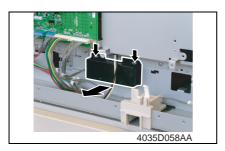
7. Unplug all connectors from the Power Supply Unit.



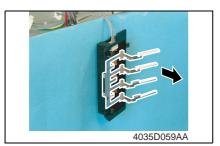
Remove six screws and the Power Supply Unit.

6.3.6 Paper Size Detecting Board (PWB-I)

- 1. Remove the Rear Cover.
- rs 31
- 2. Slide out the Paper Feed Tray/1.



3. Unhook two tabs and remove the holder.



4. Remove the lever.

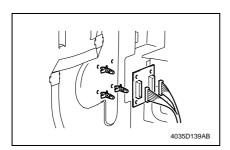


5. Unplug one connector and remove the Paper Size Detecting Board.

6.3.7 Heater Relay Board (PWB-RY): 200 V area only

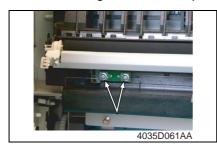
1. Remove the Front Cover and Left Cover.

☞ 31



Unplug two connectors and remove three PWB supports and the Heater Relay Board.

6.3.8 Pre-image Transfer Board (PWB-R2)



- 1. Open the Right Door.
- 2. Remove two screws and the Preimage Transfer Board.

6.3.9 Manual Bypass

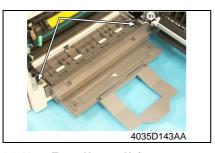
- 1. Remove the Rear Right Cover.
- rs 31
- 2. Open the Right Door.



Remove two screws, unplug one connector, and remove the Manual Bypass.

6.3.10 Manual Bypass (Duplex Unit)

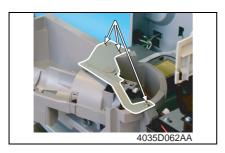
- 1. Remove the Rear Right Cover.
- rs 31
- 2. Open the Right Door.



Remove two screws, unplug one connector, and remove the Manual Bypass.

6.3.11 Toner Hopper Unit

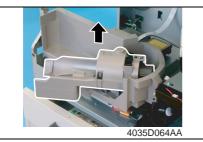
- 1. Remove the Front Door, Front Cover, Left Cover, and Paper Exit Tray.
- rs 3
- 2. Remove the Toner Bottle.



3. Remove three screws and the unit cover.



4. Unplug two connectors.



5. Remove the Toner Hopper Unit.



6. Remove two screws and the Toner Replenishing Motor.

6.3.12 PH Unit

- Remove the Front Cover, Left Cover, Rear Cover, Paper Exit Tray, and Rear Inside Cover.
- ☞ 31



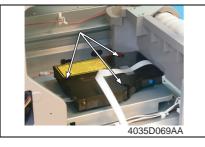
2. Disconnect one flat cable and one connector from the Master Board.



3. Remove two cable holders of the flat cable.



4. Remove the harness from one wiring saddle.

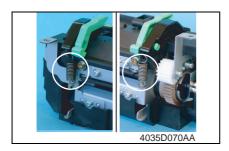


5. Remove three screws (with springs) and the PH Unit.

6.3.13 Disassembly of the Fusing Unit

A. Removal of the Thermistor and Paper Separator Fingers

- 1. Remove the Fusing Unit.
- **☞** 19



2. Remove the pressure springs on both ends of the unit.



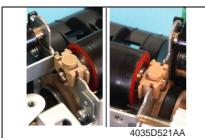
3. Remove the torsion coil spring and the Movable Guide Assy.



 Remove four shoulder screws, two washers, and the Fusing Roller/rt Cover.



Remove two Bearings and the Fusing Roller/rt.



Precautions for Installation of the Fusing Roller/rt

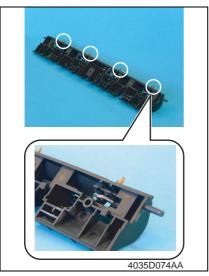
 Install the right and left Bearings in the directions shown in the photo on the left.



 Remove one screw. Then, slide the Paper Separator Finger Assy in the direction of the arrow and take it off.



Remove one screw and the Thermistor.

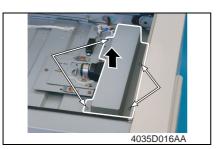


8. Unhook springs and remove the four Paper Separator Fingers.

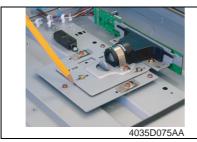
6.3.14 CCD Unit

A. Removal Procedure

- 1. Remove the Original Glass.
- 135 É



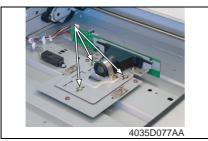
2. Remove four screws and the CCD Unit Cover.



Mark a line along the profile of the CCD Unit mounting bracket as shown on the left.



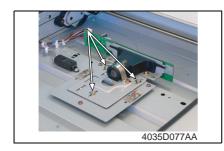
4. Unplug one connector.



Remove three screws (to which green paint has been applied) and the CCD Unit.

NOTE

 When removing the CCD Unit, loosen or remove only these specified screws.



B. Reinstallation Procedure

- Position the CCD Unit along the marking line. Then, temporarily secure three screws at the center of each of the screw slots.
- 2. Adjust the position of the CCD Unit.
 - ₹ 111

6.3.15 Scanner, Exposure Lamp, and Inverter Board (PU2)

- 1. Remove the Original Glass and Original Scanning Glass.
- rs 3
- Remove two screws (to which no red paint has been applied). Then, remove the Scanner Assy from the Scanner Drive Cables.



NOTE

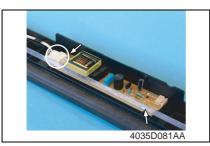
 Removal of the Scanner Assy leaves the front and rear Scanner Drive Cables attached with the fixing brackets.



3. Remove one screw and the cable holder.



Remove one flat cable and the Scanner Assy.



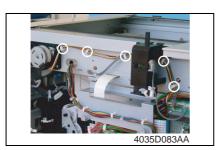
Remove two screws, unplug one connector, and remove the Inverter Board.



Remove two screws and the Exposure Lamp.

6.3.16 Scanner Motor

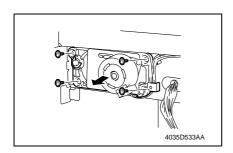
- 1. Remove the Right Rear Cover.
- **☞** 31



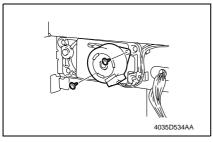
2. Remove the Scanner Motor harness from the five wiring saddles.



3. Unplug one connector from the Control Board.



- 4. Snap off one C-ring.
- Loosen four screws and remove the Scanner Motor harness from the gear case assy.

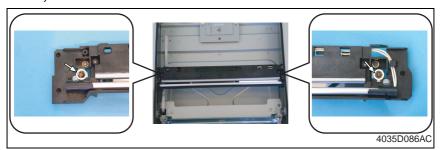


Remove two screws and the Scanner Motor.

6.3.17 Scanner Drive Cables

A. Removal Procedure

- Remove the Left Cover, Front Cover, Rear Cover, Upper Rear Cover, Right Rear Cover, Original Glass, and Original Scanning Glass.
- rs 31
- Loosen two screws (to which red paint has been applied) and remove the Scanner Assy.

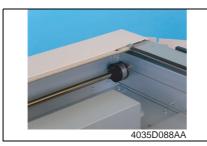


NOTE

 Loosen the two red painted screws to remove the Scanner Assy in this step, which differs from the removal procedure for the Scanner Assy as a single unit.



3. Unhook the springs from the cable hooks at the front and rear.



4. Remove the front cable from the cable pulley.



5. Remove the rear cable from the cable pulley.



6. Remove one screw from the front cable pulley.



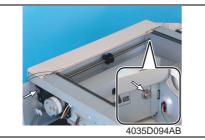
7. Remove one screw from the rear cable pulley.



8. Snap off one C-ring from the front side of the Pulley Assy.



9. Snap off one C-ring from the rear side of the Pulley Assy.



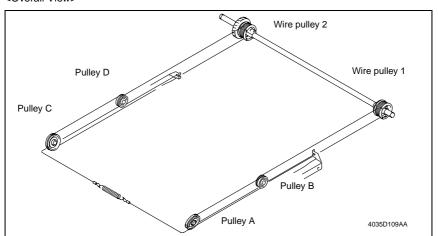
10. Pull out the shaft and two Bearings.



- Remove two screws from the rear side of the Pulley Assy and remove the gear.
- 12. Remove the cable from the cable pulley.

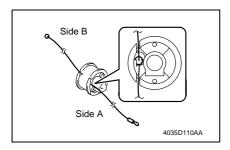
B. Reinstallation Procedure

<Overall View>

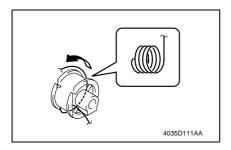


NOTE

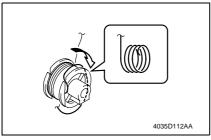
- The cables are color-coded and differ in type from each other: the front cable is silver, while the rear cable is black.
- . Make sure that no part of the cable rides on the other.



1. Pass the cable (black) through wire pulley 2.



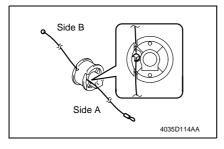
Wind the cable on side B around wire pulley 2 four turns counterclockwise, starting with the slit at the bottom in the rear left of the pulley.



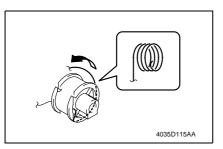
Wind the cable on side A around wire pulley 2 four turns clockwise, starting with the slit at the top in the front left of the pulley.



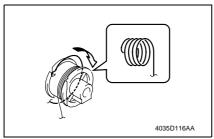
4. Affix tape to secure the cable to wire pulley 2.



5. Pass the cable (silver) through wire pulley 1.



Wind the cable on side A around wire pulley 1 four turns counterclockwise, starting with the slit at the bottom in the front left of the pulley.



Wind the cable on side B around wire pulley 1 four turns clockwise, starting with the slit at the top in the rear left of the pulley.

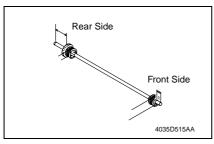


8. Affix tape to secure the cable to wire pulley 1.

9. Use the two screws to secure the gear to wire pulley 2.

NOTE

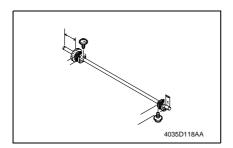
- · Make sure that the cable pulley is doweled to the gear.
- 10. Mount the front and rear cable pulleys onto the shaft and install the shaft to the copier.



NOTE

· Install the shaft as shown on the left.

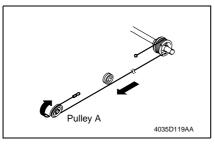
11. Fit two Bearings and snap on two C-rings.



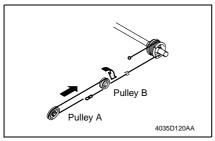
 Secure the front and rear cable pulleys to the shaft using one screw each.

NOTE

 The direction in which the screw is installed differs between the front and rear. Note the correct direction.



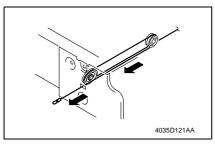
13. Wind the lower cable of wire pulley 1 around pulley A.



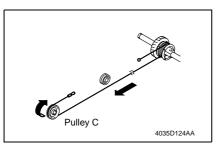
14. Wind the cable from pulley A around pulley B.

NOTE

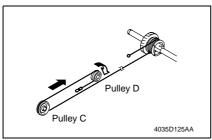
 Wind the cable around the outer groove in pulley B.



15. Pass the cable from pulley B into the hole in the IR frame.



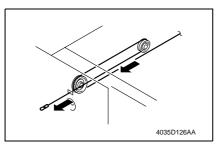
16. Wind the lower cable of wire pulley 2 around pulley C.



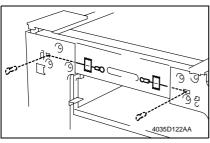
17. Wind the cable from pulley C around pulley D.

NOTE

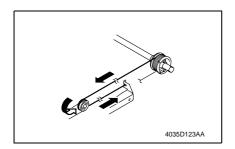
 Wind the cable around the outer groove in pulley D.



18. Pass the cable from pulley D into the hole in the IR frame.



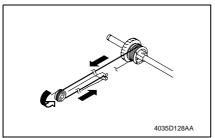
- 19. Pass the leading edge of each of the front and rear cables into the space between the IR frame and copier frame.
- 20. Affix tape to temporarily secure the cables to the copier frame.



 Wind the upper cable of wire pulley 1 around pulley B and hook it onto the hook.

NOTE

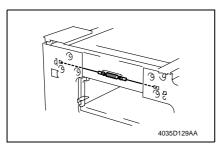
Wind the cable around the inner groove in pulley B.



 Wind the upper cable of wire pulley 2 around pulley D and hook it onto the hook.

NOTE

Wind the cable around the inner groove in pulley D.



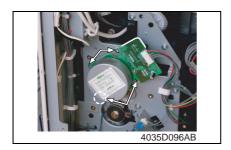
- Peel off the pieces of tape that secure the front and rear cable pulleys.
- 24. Peel off the tape used to temporarily secure the cables to the copier frame. Hook a spring to the leading edges of the front and rear cables.
- 25. Temporarily secure the Scanner to the front and rear cables.
- 26. Adjust the position of the Scanner and the 2nd/3rd Mirrors Carriage.

™ 110

6.3.18 Main Motor

1. Remove the Rear Cover.

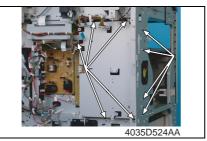
rs 31



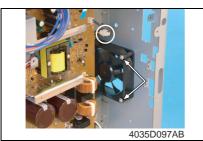
Remove four screws, unplug one connector, and remove the Main Motor.

6.3.19 Power Unit Cooling Fan Motor

- 1. Remove the Left Cover, Rear Cover, and Upper Rear Cover.
- rs 3°
- 2. Remove the Master Board.
- 3. Remove the Control Board.
- **™** 33



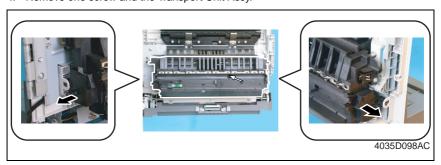
Remove nine screws and the protective cover.



Remove two screws, unplug one connector, and remove the Power Unit Cooling Fan Motor.

6.3.20 Fusing Cooling Fan Motor

- 1. Remove the Rear Right Cover.
- rs 3°
- 2. Open the Right Door.
- 3. Remove the Image Transfer Roller Assy.
- rs 18
- 4. Remove one screw and the Transport Unit Assy.



NOTE

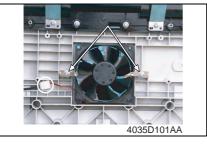
· Use care not to lose the two springs.



Remove four screws and the Duct Assy.



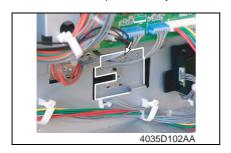
Remove seven screws and the mounting bracket.



 Remove two screws, unplug one connector, and remove the Fusing Cooling Fan Motor.

6.3.21 Paper Size Sensor Assy

- 1. Remove the Rear Cover.
- rs 31
- 2. Slide out the Paper Feed Tray/1.



3. Remove one screw.



 Unplug two connectors and remove the Paper Size Sensor Assy.

6.3.22 Fusing Unit Interlock Switch

1. Remove the Rear Cover.

rs 31



2. Remove the harness from one wiring saddle.



3. Remove two screws (to which red paint has been applied).



 Unplug four connectors and remove the Fusing Unit Interlock Switch Assy.

NOTE

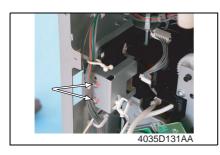
 When installing the Fusing Unit Interlock Switch Assy, make sure that the connectors are connected properly.



Unhook two tabs and remove the Fusing Unit Interlock Switch.

<Fusing Unit Interlock Switch Reinstallation Procedure>

- 1. Fit the switch holder to the Fusing Unit Interlock Switch.
- 2. Connect the four connectors to the Fusing Unit Interlock Switch Assy.

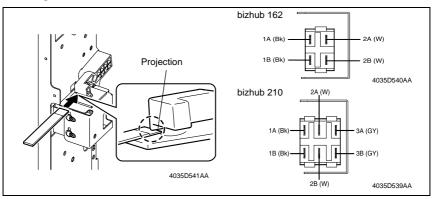


 Temporarily secure the Fusing Unit Interlock Switch using two screws (to which red paint has been applied).

4. With the right door closed, insert the gauge between the projection of lever and the top surface of Fusing Unit Interlock Switch, and then secure the switch holder so that the gap is 0.5 mm.

NOTE

- · Use the 0.5 mm thick portion of gauge.
- Insert the gauge between the rear side (projection) of lever and the top surface of Fusing Unit Interlock Switch.



for bizhub 162

- Close the right door, and then use a tester to make sure that the Fusing Unit Interlock Switch is conducting between 2A and 2B.
- Open the right door, and then use a tester to make sure that the Fusing Unit Interlock Switch is not conducting between 2A and 2B.

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for bizhub 210

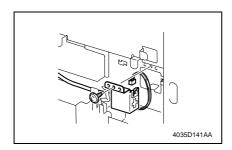
- Close the right door, and then use a tester to make sure that the Fusing Unit Interlock Switch is conducting between 2A and 2B, 3A and 3B.
- 8. Open the right door, and then use a tester to make sure that the Fusing Unit Interlock Switch is not conducting between 2A and 2B, 3A and 3B.

NOTE

If there is any abnormality in conducting check, repeat adjustment again from step 4.

6.3.23 Inch/Metric Sensor/1 Assy (3rd area Only)

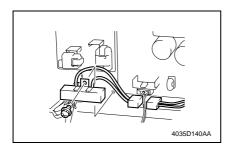
- 1. Remove the Rear Cover.
- rs 31



Remove one screw, unplug one connector, and remove the Inch/Metric Sensor/1 Assy.

6.3.24 Flickerless Resistor (Only for 200 V area of bizhub 162)

- 1. Remove the Rear Cover.
- rs 31
- 2. Remove the Master Board.
- **™** 33



- 3. Remove the harness from one wiring saddle.
- Remove one screw, unplug one connector, and remove the Flickerless Resistor

6.4 Cleaning procedure

NOTE

• The alcohol described in the cleaning procedure represents the isopropyl alcohol.

6.4.1 Separation Roller



- 1. Remove the Separation Roller Assy.
- Using a soft cloth dampened with alcohol, wipe the Separation Roller clean of dirt.

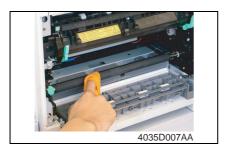
6.4.2 Feed Roller



- 1. Remove the Separation Roller Assy.
- Using a soft cloth dampened with alcohol, wipe the Feed Roller clean of dirt.

6.4.3 Upper/Lower Synchronizing Rollers

- 1. Open the Right Door.
- 2. Remove the Imaging Unit.
- rs 11



 Using a soft cloth dampened with alcohol, wipe the Upper and Lower Synchronizing Rollers clean of dirt.

6.4.4 Paper Dust Remover



6.4.5 Bypass Transport Roller/Roll

- 1. Remove the Rear Right Cover.
- rs 3°
- 2. Open the Right Door.



Remove two screws, unplug one connector, and remove the Manual Bypass Assy.

1. Remove the Paper Dust Remover

2. Using a brush, whisk dust and dirt off the Paper Dust Remover.

Assy.



 Using a soft cloth dampened with alcohol, wipe the Bypass Transport Roller clean of dirt.



Using a soft cloth dampened with alcohol, wipe the Bypass Transport Roll clean of dirt.

6.4.6 Mirrors



1. Remove the Original Glass.

rs 3°

Using a soft cloth dampened with alcohol, wipe the mirrors clean of dirt.

6.4.7 Lens

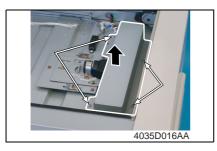


1. Remove the Original Glass.

rs 31

2. Using a soft cloth dampened with alcohol, wipe the Lens clean of dirt.

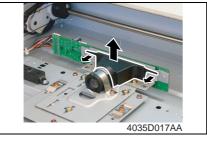
6.4.8 CCD Sensor



1. Remove the Original Glass.

☞ 31

Remove four screws and the CCD Unit Cover.



3. Pulling the tabs on both sides of the Lens Cover, remove the Lens Cover.



 Using a soft cloth dampened with alcohol, wipe the CCD Sensor clean of dirt.

6.4.9 Scanner Rails/Bearings



1. Remove the Original Glass.

rs 3′

Using a soft cloth dampened with alcohol, wipe the Scanner rails and Bearings clean of dirt.

NOTE

 After the Scanner rails and Bearings have been cleaned, apply oil (copier lubricant A or FLOIL 947P).

6.4.10 PH Window

- Remove the Front Cover, Left Cover, and Exit Tray.
- **☞** 31



Using a soft cloth dampened with alcohol, wipe the PH window clean of dirt.

6.4.11 Pre-Image Transfer Lower Guide Plate



- Open the Right Door.
- Using a soft cloth dampened with alcohol, wipe the Pre-image Transfer Lower Guide Plate clean of dirt.

6.4.12 Charge Neutralizing Plate



- 1. Open the Right Door.
- Using a soft cloth dampened with alcohol, wipe the Charge Neutralizing Plate clean of dirt.

NOTE

- Use care not to allow the Image Transfer Roller to be touched with alcohol.
- Do not allow the soft cloth to be caught by the tip of the Charge Neutralizing Plate.

6.5 Option counter

6.5.1 Installation of the Key Counter



 Cut out the knockout from the Right Cover.



2. Using two screws, secure the counter mounting bracket.



3. Connect the Key Counter Socket connector.



Using two screws, secure the Key Counter Socket.



5. Using two screws, secure the Key Counter cover.



6. Plug in the Key Counter.

NOTE

- When the Key Counter is mounted, set "Machine Counter Copying" of the Security mode to "Disabled."
- **109** ■

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Adjustment/Setting

7. How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

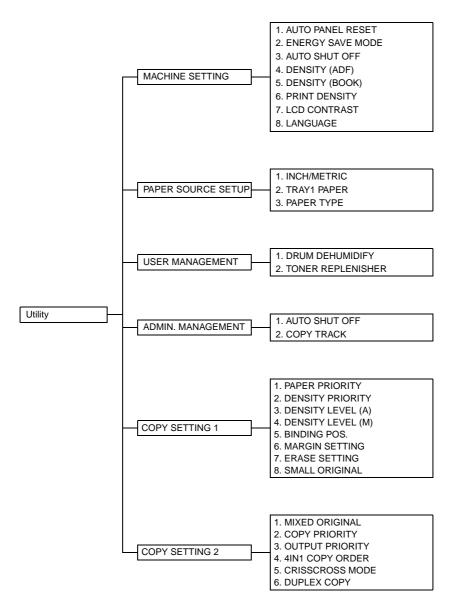
B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- Special care should be used when handling the Fusing Unit which can be extremely hot.
- The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

8. Utility Mode

· Utility mode is used to make settings for the utility functions.

8.1 Utility Mode function tree



8.2 Utility Mode function setting procedure

8.2.1 Procedure

- 1. Press the Utility key.
- 2. The Utility mode screen will appear.

8.2.2 Exiting

· Press the Panel Reset key.

8.2.3 Changing the setting value in Utility Mode functions

- Select the appropriate item using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 1. Validate the selected setting value using the [Yes] key.
- 2. To go back to the previous screen, press the [No] key.

8.3 Setting in the Utility Mode

8.3.1 MACHINE SETTING

MACHINE SETTING is used to set the operating environment.

A. AUTO PANEL RESET

·	To set the time it takes the Auto Panel Reset function, which resets the panel settings when the set period of time elapses after a copy cycle has been completed or the last key operated, to be activated.
Setting/ Procedure	The default setting is "1 min." OFF ON: 0.5 "1" 2 3 4 5

B. ENERGY SAVE MODE

	To set the time it takes the copier to enter the Energy Saver mode after a copy cycle has been completed or the last key operated.
Setting/	The default setting is "15 min."
Procedure	Setting range: 1 to 240 min.

C. AUTO SHUT OFF

Purpose/Use	To set the time it takes the Auto Shut OFF function, which shuts down the copier when the set period of time elapses after a copy cycle has been completed or the last key operated, to be activated.
Setting/ Procedure	The default setting is "OFF." "OFF" ON Setting range: 15 to 240 min.

D. DENSITY (ADF)

Purpose/Use	To set the reading image density level when the Automatic Document Feeder is used.			
	NOTE • The low image density is set as the default value to prevent a dirty copy from being produced.			
Setting/	The default setting is "MODE1."			
Procedure	"MODE1": To lower the image density to prevent a dirty copy from being produced. MODE2: To produce a copy having an image density equivalent to that of the original.			

E. DENSITY (BOOK)

Purpose/Use	To set the reading image density level when the Original Glass is used.	
Setting/ Procedure	The default setting is "MODE1."	
	"MODE1": To produce a copy having an image density equivalent to that of the original. MODE2: To lower the image density to prevent a dirty copy from being produced.	

F. PRINT DENSITY

Purpose/Use	To set the print density.	
Setting/ Procedure	The default setting is "0."	
	Setting range: -2 (LIGHT) to +2 (DARK)	

G. LCD CONTRAST

Purpose/Use	To set the brightness of the LCD display.
	The default setting is "0."
Procedure	Setting range: -1 (LIGHT) to +2 (DARK)

H. LANGUAGE

Purpose/Use	To select the language displayed on the control panel.		
Setting/ Procedure	Select the desired language and touch [OK] to set the language.		

8.3.2 PAPER SOURCE SETUP

• PAPER SOURCE SETUP is used to make the various settings for the paper source.

A. INCH/METRIC

Purpose/Use	To select the paper size type for each paper source for automatic paper size detection.		
Setting/	The default setting is "METRIC."		
Procedure	<step></step>		
	Select the tray.		
	TRAY1	TRAY2	
	2. Select the appropriate paper size type.		
	INCH	"METRIC"	

B. TRAY1 PAPER

Purpose/Use	To set the type and size	ze of the paper lo	aded in Paper Feed	d Tray/1.
Setting/ Procedure	The default setting of the setting	aper. OHP	UTO." CARD	ENVELOP

C. PAPER TYPE

Purpose/Use	To set the type of paper for the paper source.			
Setting/ Procedure	The default setting is "PLAIN." Step> 1. Select the paper source.			
	TRAY1 2. Select the type of paper "PLAIN"	TRAY2 r. RECYCLE	SPECIAL	BYPASS 1-SIDE*

 $^{^{\}ast}$ appears only when the AD-504 (bizhub 210 only) is installed.

8.3.3 USER MANAGEMENT

A. DRUM DEHUMIDIFY

Purpose/Use	To run a drum dry sequence.			
	* The drum dry sequence is run when an image problem occurs due to condensation formed on the surface of the PC Drum as a result of a sudden change in temperature or an increased humidity.			
Setting/ Procedure	<step> 1. Select "DRUM DEHUMIDIFY" and press the [Yes] key. 2. The drum dry sequence is automatically terminated after the lapse of a predetermined period of time and the initial screen reappears.</step>			

B. TONER REPLENISHER

Purpose/Use	To forcedly replenish the supply of toner when ID drops as a result of a reduced T/C ratio after a large number of copies have been made from an original having a high image density, thereby achieving the set T/C level.
Setting/ Procedure	When "TONER REPLENISHER" is executed, the copier first detects the current toner density. If it is found that the density is lower than the reference value, supply of toner is replenished and then toner is agitated. If the density is found to be higher than the reference value, the copier simply agitates toner to complete the sequence. Step> 1. Select "TONER REPLENISHER" and press the [Yes] key. 2. The toner replenisher sequence is automatically terminated after a given period of time or when the specified toner density is recovered. Then, the initial screen reappears.

8.3.4 ADMIN. MANAGEMENT

 ADMIN. MANAGEMENT is used to make various settings after the administrator number set using the Service mode has been entered.

<Admin. Management Mode Setting Procedure>

- 1. Press the Utility key.
- 2. Select "ADMIN. MANAGEMENT."
- 3. Type the 6-digit administrator number and press the [Yes] key.

A. AUTO SHUT OFF

Purpose/Use	To enable or disable the setting of Auto Shut OFF.		
Setting/	The default setting is "ENABLE."		
Procedure	DISABLE	"ENABLE"	

B. COPY TRACK

<COPY TRACK MODE>

Purpose/Use	To select whether to turn ON or OFF the copy track function.
Setting/ Procedure	The default setting is "OFF" (copy track function is not used).
	ON : Use the copy track function. "OFF" : Not use the copy track function.

<ACCESS NO. REG.?>

Purpose/Use	To register a 3-digit (001 to 999) access number used for the copy track function, or to change or delete a previously set access number.		
Setting/ Procedure	<registration procedure=""> Type any access number from the 10-Key Pad. Press the [Yes] key to validate the entry of the access number. To continue registering access numbers, repeat steps 1 and 2. (Up to 20 different accounts can be set.) When the registration procedure is completed, quit the function by pressing the [No] key. </registration>		
	<change delete="" procedure=""> Type the access number to be changed or deleted from the 10-Key Pad and press the [Yes] key. When you are prompted to determine whether to retain the data or not, press the [No] key. Select "EDIT" or "DELETE" and press the [Yes] key. If "EDIT" is selected, a screen appears allowing you to change the access number. (To step 4) If "DELETE" is selected, the current access number is deleted. Type the new access number from the 10-Key Pad and press the [Yes] key. To continue changing or deleting new access numbers, repeat steps 1 to 4. When the EDIT/DELETE procedure is completed, quit the function by pressing the [No] key. </change>		

<COPY TRACK DATA?>

Purpose/Use	To display or clear the total count value of a specific account. To clear the total count values of all accounts under control.
Setting/ Procedure	To clear the total count values of all accounts under control. CDisplay/Clear Procedure> Select "DISPLAY" and press the [Yes] key. Select the access number, for which the count is to be checked, and press the [Yes] key. To total count value of the access number selected will be displayed. To clear the count value, press the [No] key. (To step 4) To quit the function without clearing the count value, press the [Yes] key. Press the [No] key to clear the count value. When the count value has been cleared, quit the function by pressing the [Yes] key. All Clear Procedure>
	 Select "CLEAR" and press the [Yes] key. When you are prompted to confirm if all count values are to be cleared, press the [Yes] key.

8.3.5 COPY SETTING 1

• COPY SETTING 1 is used to set the default values for different copy functions.

A. PAPER PRIORITY

Purpose/Use	To set the price	ority paper sou	irce.			
Setting/ Procedure	 The default 	setting is "1S"	Т."			
Flocedule	"1ST"	2ND	3RD	4TH	5TH	BYPASS

B. DENSITY PRIORITY

Purpose/Use	To set the priority image quality mode and density that are selected when the Power Switch is turned ON or the Panel Reset key is pressed.			
Setting/ Procedure	The default setting is "TEXT/P" and "AUTO." Image quality mode: TEXT PHOTO "TEXT/P" Density: "AUTO" MANUAL			
	★ "TEXT/P" means "TEXT/PHOTO."			

C. DENSITY LEVEL (A)

Purpose/Use	To set the density level when the Auto density is selected.
Setting/	The default setting is "0."
Procedure	Setting range: -1 (LIGHT) to +1 (DARK)

D. DENSITY LEVEL (M)

Purpose/Use	set the density level when the Manual density is selected.		
	The default setting is "0."		
Procedure	Setting range: -4 (LIGHT) to +4 (DARK)		

E. BINDING POS.

	To set the first page to be scanned when copies are made from a book, whether it is on the left or on the right.			
Setting/ Procedure	LEFT	RIGHT		

F. MARGIN SETTING

Purpose/Use	To set the file margin width when making copies with a file margin.
Setting/	The default setting is "10 mm."
Procedure	Setting range: 0 to 20 mm

G. ERASE SETTING

Purpose/Use	To set the erase width when making erase copies.			
Setting/ Procedure	The default setting is "LEFT" Step> 1. Select the erase position. "LEFT" 2. Set the erase width. Setting range: 5 to 20 mm	' and "10 mm." UPPER	FRAME	

H. SMALL ORIGINAL

	To set whether to enable or disable copying when an original of a size smaller than the detectable one is loaded in the Auto Paper mode.								
	The default setting is "DISABLE."								
Procedure	"DISABLE"	ENABLE							

8.3.6 COPY SETTING 2

• COPY SETTING 2 is used to set the default values for different copy functions.

A. MIXED ORIGINAL

	To set whether or not to select the Mixed Original mode when the Power Switch is turned ON or Panel Reset key is pressed.									
Setting/	The default setting is "OFF."									
Procedure	ON "OFF"									

B. COPY PRIORITY

Purpose/Use	To set the priority mode, either Auto Paper, Auto Size, or Manual, selected when the Power Switch is turned ON or Panel Reset key is pressed.									
Setting/	The default setting is "APS"	5."								
Procedure	MANUAL									

C. OUTPUT PRIORITY

Purpose/Use	To set the priority finishing function, either Non-Sort, Sort, or Group.									
Setting/	The default setting is "NON."									
Procedure	"NON"	SORT	GROUP							

D. 4IN1 COPY ORDER

Purpose/Use	To set the layout of copy images in 4in1 copies.												
Setting/ Procedure	The default setting is "PATTERN1."												
	PATTERN1	PATTERN2											
	1 2 3 4 4035S501AA	1 3 2 4 4035S502AA											

E. CRISSCROSS MODE

Purpose/Use	To select the crisscross function.								
Setting/	The default setting is "ON."								
Procedure	"ON"	OFF							

F. DUPLEX COPY

* appears only when the AD-504 (bizhub 210 only) is installed.

Purpose/Use	To select whether to enable or disable 2-sided copying.
Setting/ Procedure	* This function should not be used.*

9. Adjustment item list

		Replacement Part/Service Job		Tra	ay1	ē	ing				
Adiu	uctment/Setti	tment/Setting Items		Replace Paper Take-up Roller	Replace Paper Separator Roll Assy	Replace Paper Dust Remover Assy	Cleaning Scanner Rail/Bushing	Replace PC Drum	Replace PC Drum Charge Corona Assy	Replace Developer	Replace Cleaning Blade
Aujo		ID Adjust	No 1	12 12	ız ız	IL 4	0	3*	E 0	5*	œ
		VG Adjust	2					4*	1*	<u> </u>	
		Leading Edge Erase	3					-			
	Camilaala	Trailing Edge Erase	4								
	Service's Choice	Vertical Edge Erase	5								
		Loop Adjust (Tray1)	6	3*	3*						
		Fuser Temp	7	Ť	<u> </u>						
		CCD APS Size	8								
	Adjust	PRN Main Regist	9								
		PRN Sub Regist	10								
		CCD Main Zoom	11								
ode		CCD Sub Zoom	12								
e M		CCD Main Regist	13								
Service Mode		CCD Sub Regist	14								
Š		ADF Sub Zoom	15								
		ADF Main Regist	16								
		ADF Sub Regist 1	17								
		ADF Sub Regist 2	18								
		PM Counter	19	1	1	1					
	Clear Data	Supplies Life Count.	20					2	2	3	2
		Paper Feed Test	21	2	2						
		ATDC Auto Adjust	22							1, 4	
	Function	Print Test Pattern	23					5	3	6	
		ADF Feed Test	24								
		Scan Test	25				2				
Med	chanical	Focus-Positioning of Scanner and 2nd/3rd Mirrors Carriage	26								
		CCD Unit Position Adjustment	27								
		Utility Mode	28								
		Service Mode	29								
		Parameter Chip (U16)	30								
Oth	ers	FW Update	31								
		Application of Toner to PC Drum	32					1			1
l		Application of Lubricant	33				1				
		Change of Developer	34							2	

^{*:} Check when setting is changed.

* This table shows the list of adjustment items when replacing a part. Items are numbered by the priority if there is any.

	y trie p	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			0.0		_												
	₩.										D	F-60)5	D	F-50)2	PF-502	ME	3-501
No	Replace Image Transfer Roller Assy	Replace Fusing Unit	Replace Ozone Filter	Replace CCD Assy	Replace PWB-C/C Board	Replace ATDC Sensor	Replace PH	Memory Clear	Install Scanner Drive Cable	Add Original Size Sensor	Replace Pick-Up Roller	Replace Take-Up Roller	Replace Separator Roller	Replace Pick-Up Roller	Replace Take-Up Roller	Replace Separator Roller	Replace Take-Up Roller	Replace Take-Up Roller	Replace Separator Roller Assy
1						4*													
2																			
3							11												
4							12												
5							13												
6																	3*	3*	3*
7		2*																	
8										1									
9							1												
10							2												
11				2			3												
12							4		3										
13				3			5												
14							6		4										
15							7												
16				4			8												
17							9												
18							10												
19	1	1	1								1	1	1	1	1	1	1	1	1
20																			
21																	2	2	2
22						1, 3													
23																			
24											2	2	2	2	2	2			
25									2										
26									1										
27				1															
28								1											
29								2											
30					1														
31					2										 				
32																			
33																			
34						2													

^{*:} Check when setting is changed.

NOTE

- Before executing a Memory Clear, be sure to take notes of the settings and adjustment data of Utility, Tech. Rep., Security, and Adjust modes. After the Memory Clear has been executed, re-enter those data.
- The following data of "Adjust" are indicated at the factory on the Adjust Label located inside the Front Door (The other side of the Toner Replacement Label).
 (PRN Main Regist/PRN Sub Regist/CCD Main Zoom/CCD Sub Zoom/CCD Main Regist/CCD Sub Regist)
- The ATDC value at the time of setting up of the PC Drum Unit is also entered on the Adjust Label at installation.
- The setting value after ATDC Adjustment is written down in a Adjust Label.

10. Service Mode

• The Service mode is used to check, set, adjust, or register the various service functions.

10.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

10.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

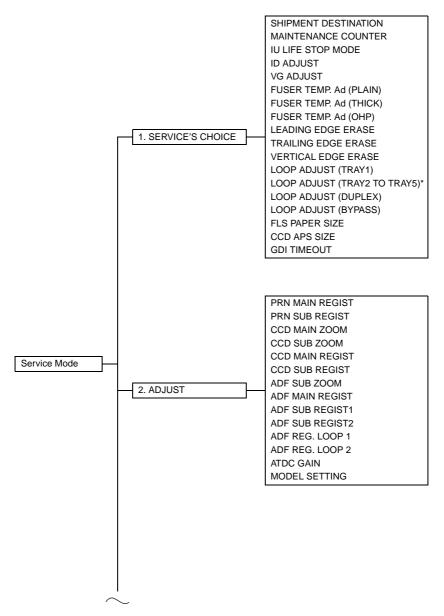
10.1.2 **Exiting**

Press the Panel Reset key as many times as it is required to display the initial screen.

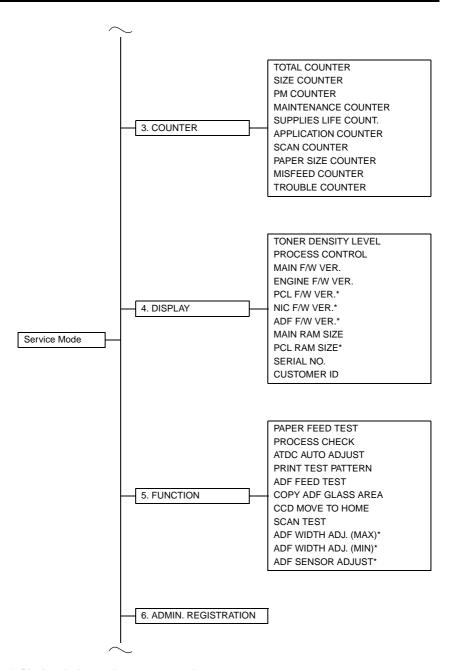
10.1.3 Changing the Setting Value in Service Mode Functions

- Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

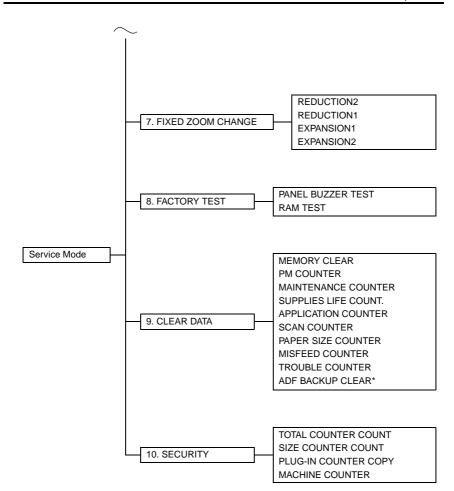
10.2 Service Mode function tree



^{*:} Displayed when options are mounted.



^{*:} Displayed when options are mounted.



^{*:} Displayed when options are mounted.

10.3 Setting in the Service Mode

10.3.1 SERVICE'S CHOICE

• SERVICE'S CHOICE is used to make the various service settings.

A. SHIPMENT DESTINATION

Purpose/Use	To select the display of the fixed zoom ratios and paper sizes according to the applicable marketing area.
Setting/ Procedure	The default setting is "METRIC." "METRIC" INCH JAPAN CHINA L. AMERICA (METRIC) L. AMERICA (INCH)

B. MAINTENANCE COUNTER

Purpose/Use	To enter an appropriate counter value (0 to 999999) as the tentative maintenance time.
	Specify the setting on maintenance counter to "1" or "2": If the maintenance life is
	reached, the maintenance call (M1) or Tech. Rep. call [Call Service (M1)] will appear.
Setting/	The default setting is "0."
Procedure	"0": Not counted
	1 : Counted (The maintenance call display is given when the counter reaches 0.)
	2 : Counted (The Tech. Rep. call display is given and the initiation of any new copy cycle is inhibited when the counter reaches 0.)
	* When "1" or "2" is selected, a screen will then appear to allow the counter value to be entered.
	NOTE • The counter value is decremented until it reaches -999999 even after it has counted 0.

C. IU LIFE STOP MODE

Purpose/Use	When the Supplies Life Count. reaches the life value, the IU life will be detected. The mode when the IU life is reached, is specified by this setting.
Setting/ Procedure	The default setting is "CONTINUOUS." "CONTINUOUS": Enables copying. Maintenance call display is given. STOP: Disables copying. Tech. Rep. call display is given and the initiation of any new copy cycle is inhibited. NOTE The counter value is decremented until it reaches -999999 even after it has
	counted 0. In this case, however, no image quality is guaranteed.

D. ID ADJUST

Purpose/Use	To set the image density by varying Vg and Vb on the engine side.	
	★ Used when the image density is high or low.	
Setting/	The default setting is "0."	
Procedure	Setting range: -3 to +3	

E. VG ADJUST

Purpose/Use	To adjust image density by varying Vg with changing sensitivities as the PC Drum is used for an extended period of time. * When image problems (fog, void) occur
	* When the PC Drum Unit has been replaced
Setting/ Procedure	The default setting is "0." Increase the setting value to eliminate void. Decrease the setting value to eliminate fog.
	Setting range: -2 to +2

F. FUSER TEMP. Ad (PLAIN)

	To set the temperature of the Fusing Roller for each type of paper, thereby making up for fusing performance that changes with the operating environment or type of paper.
	★ When fusing failure occurs★ When the type of paper is changed
Setting/ Procedure	The default setting is "0." Setting range: -1 to +2

<Temperature table for adjusting fusing temperature for plain paper> For bizhub 162

	Paper width		Mode selected in Service's Choice	
Setting value			Mode 1	Mode 3
	CD	FD	Fusing Heater Lamp temperature	
	251 mm or more	361 mm or more	200 °C	190 °C
2	231 11111 01 111016	360 mm or less	200 °C	190 °C
	250 mm or less	-	200 °C	185 °C
	251 mm or more	361 mm or more	200 °C	180 °C
1		360 mm or less	200 °C	180 °C
	250 mm or less	-	190 °C	175 °C
	251 mm or more	361 mm or more	190 °C	170 °C
0 (default value)	231 min or more	360 mm or less	190 °C	170 °C
	250 mm or less	-	180 °C	165 °C
-1	251 mm or more	361 mm or more	180 °C	160 °C
		360 mm or less	180 °C	160 °C
	250 mm or less	-	170 °C	155 °C

For bizhub 210

		Mode selected in Service's Choice	
Setting value	Paper width	Mode 1	Mode 3
		Fusing Heater Lamp te	emperature (main/sub)
2	221 mm or more	200	.°C
2	220 mm or less	200 °C	
1	221 mm or more	- 190 °C	
	220 mm or less		
0 (default value)	221 mm or more	180 °C	
0 (delault value)	220 mm or less		
-1	221 mm or more	170 °C	
	220 mm or less		

G. FUSER TEMP. Ad (THICK)

Purpose/Use	To set the fusing temperature when thick paper is used.	
	★ When fusing failure occurs	
Setting/	The default setting is "0."	
Procedure	Setting range: -1 to +1	

<Temperature table for adjusting fusing temperature for special paper> For bizhub 162

	Paper width -	Mode selected in Service's Choice		
Setting value		Mode 1	Mode 3	
	CD	Fusing Heater Lamp temperature		
1	251 mm or more	210 °C	200 °C	
ľ	250 mm or less	210 °C	200 °C	
0 (default value)	251 mm or more	210 °C	190 °C	
o (deladit valde)	250 mm or less	200 °C	190 °C	
-1	251 mm or more	200 °C	180 °C	
-1	250 mm or less	190 °C	180 °C	

For bizhub 210

	Mode selected in Service's Choice		
Setting value	Mode 1	Mode 3	
	Fusing Heater Lamp temperature (main/sub)		
1	210) °C	
0 (default value)	200) °C	
-1	190) °C	

H. FUSER TEMP. Ad (OHP)

Purpose/Use	To set the fusing temperature when OHP film are used.	
	★ When fusing failure occurs	
Setting/	The default setting is "0."	
Procedure	Setting range: -1 to +1	

<Temperature table for adjusting fusing temperature for OHP film> For bizhub 162

	Paper width	Mode selected in Service's Choice		
Setting value	rapei widin	Mode 1	Mode 3	
	CD	CD Fusing Heater Lamp tempe		
1	251 mm or more	180 °C	175 °C	
1	250 mm or less	165 °C	165 °C	
0 (default value)	251 mm or more	180 °C	165 °C	
	250 mm or less	155 °C	155 °C	
-1	251 mm or more	170 °C	155 °C	
	250 mm or less	145 °C	145 °C	

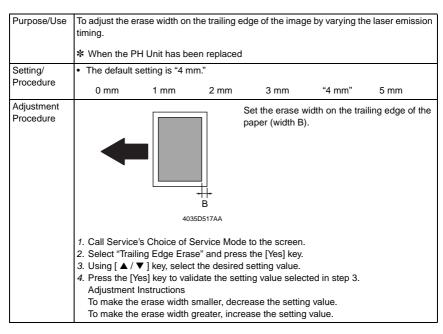
For bizhub 210

	Mode selected in Service's Choice		
Setting value	Mode 1	Mode 3	
	Fusing Heater Lamp temperature (main/sub)		
1	175 °C		
0 (default value)	165 °C		
-1	155 °C		

I. LEADING EDGE ERASE

Purpose/Use	To adjust the erase width on the leading edge of the image by varying the laser emission timing.					
	* When the PH			1		
Setting/	The default se	etting is "4 mi	n."			
Procedure	0 mm	1 mm	2 mm	3 mm	"4 mm"	5 mm
Adjustment Procedure		c Choice of S ng Edge Era] key, select s] key to valid structions erase width s	se" and pre the desired date the se	paper (width A). le to the screen. less the [Yes] key. It did setting value.	ed in step 3.	ding edge of the

J. TRAILING EDGE ERASE



K. VERTICAL EDGE ERASE

Purpose/Use	To adjust the erase width on both edges of the image (in CD direction) by varying the laser emission timing.					
	* When the P	★ When the PH Unit has been replaced				
Setting/	Select the eras	se width value	e in the CD	direction. (The de	efault setting is	s "4 mm.")
Procedure	0 mm	1 mm	2 mm	3 mm	"4 mm"	5 mm
Adjustment Procedure	4		c c	Set the erase w paper (width C)		dges of the
	4035D518AA					
	1. Call Service's Choice of Service Mode to the screen. 2. Select "Vertical Edge Erase" and press the [Yes] key. 3. Using [▲ / ▼] key, select the desired setting value. 4. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions To make the erase width smaller, decrease the setting value. To make the erase width greater, increase the setting value.					

L. LOOP ADJUST (TRAY1)

Purpose/Use	To adjust the length of the loop formed in the paper before the Synchronizing Roller.		
	★ When a skew feed, fold, or misfeed of paper occurs★ When variations in the amount of void on the leading edge occurs		
Setting/ Procedure	Setting range: -3.9 to 3.9 mm (1 step: 0.6 mm)		
Adjustment Procedure	 Call Service's Choice of Service Mode to the screen. Select "Loop Adjust (Tray1)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed. 		

M. LOOP ADJUST (TRAY2 TO TRAY5)

	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the optional Paper Feed Unit is used.
	★ When a skew feed, fold, or misfeed of paper occurs★ When variations in the amount of void on the leading edge occurs
Setting/ Procedure	★ Refer to the option service manual (PF-502) for details.

N. LOOP ADJUST (DUPLEX): bizhub 210 only

Purpose/Use	To adjust the length of the loop formed in the paper before the Synchronizing Roller.
	★ When a skew feed, fold, or misfeed of paper occurs★ When variations in the amount of void on the leading edge occurs
Setting/ Procedure	★ Refer to the option service manual (AD-504) for details.

O. LOOP ADJUST (BYPASS)

Purpose/Use	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the Manual Bypass is used. * When a skew feed, fold, or misfeed of paper occurs * When variations in the amount of void on the leading edge occurs	
Setting/ Procedure	Setting range: -3.9 to 3.9 mm (1 step: 0.6 mm)	
Adjustment Procedure	 Call Service's Choice of Service Mode to the screen. Select "Loop Adjust (Bypass)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed. 	

P. FLS PAPER SIZE

Purpose/Use	To select the pap	er size for FLS.			
	★ When the FLS paper size is changed★ At setup				
Setting/					
Procedure	330*203	"330 * 210"	330*216	330*220	337*206

Q. CCD APS SIZE

Purpose/Use	To set the automatic paper size detection function for CCD scan.	
Setting/	The default setting is "PATTERN1."	
Procedure	"PATTERN1" PATTERN2	

R. GDI TIMEOUT

Purpose/Use	To specify the time for timeout when data from PC is interrupted during GDI printing.	
	The default setting is "6."	
Procedure	0 (5 sec.) 1 (10 sec.) 2 (20 sec.) 3 (30 sec.) 4 (40 sec.) 5 (50 sec.) "6 (60 sec.)"	

10.3.2 ADJUST

A. PRN MAIN REGIST

Function	Test Copy	Adjust		
Purpose/Use	To adjust by varying the starting position of image writing in the main scanning direction.			
	* When the image on the copy deviates in the CD direction			
	* When the PH Unit has been replaced	-		
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 60 to 140 (1 step: 0.1 mm)		
Adjustment Procedure		Adjust so that width A on the test pattern produced falls within the specified range.		
	♣ A	Specifications 20 ± 2.0 mm		
	4035D519AA			
	 ★ This will produce a test pattern. 4. Check to see if width A on the test pattern if width A falls outside the specified readjustment. 5. Select "Adjust" of "PRN Main Regist." 6. Using [▲ / ▼] key, select the approp 7. Press the [Yes] key to validate the set Adjustment Instructions If width A on the test pattern is longer 	Test Pattern1." Then, press the Start key. Ittern falls within the specified range. Inge, perform the following steps to make an increase arrivate setting value.		
	value. If width A on the test pattern is shorter than the specifications, increase the value. If a single adjustment procedure does not successfully bring width A into fied range, repeat steps 5 through 7.			

B. PRN SUB REGIST

Function	Test Copy Adjust	
Purpose/Use	* When the image on the copy deviates in the FD di	5
	* When the PH Unit has been replaced	
Setting/ Procedure	Press the Start key to start a test copy cycle.	ange: 84 to 116 (1 step: 0.37 mm)
Procedure Adjustment Procedure	cycle. Adjust so that	at width B on the test pattern provithin the specified range. Then, press the Start key. Then, press the Start key. Then the specified range. The following steps to make an avalue. Lected in step 6. Decifications, decrease the setting decifications, increase the setting
	fied range, repeat steps 5 through 7.	,g

C. CCD MAIN ZOOM

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and instal ing the scanning zoom ratio in the main scars: * When the CCD Unit has been replaced (correct position)	
Setting/ Procedure	Press the Start key to start a test copy cycle.	The default setting is "100." Setting range: 95 to 105 (1 step: 0.4%)
Adjustment Procedure	mm. Zoom Ratio/Specifications Zoom Ratio: Full size (x 1.00) Specifications: 200 ± 2.0 mm 1. Place a scale on the Original Glass in pamake a copy.	are met when the length of the scale is 200
	3. Enter Adjust of the Service mode. 4. Select "Adjust" of "CCD Main Zoom." 5. Using [▲ / ▼] key, select the appropriate setting value. 6. Press the [Yes] key to validate the setting value selected in step 5. Adjustment Instructions If the length on the copy is longer than the actual one, decrease the setting value. If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat steps 3 through 6.	

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D. CCD SUB ZOOM

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and installation accuracy of different IR parts by varying the scanning zoom ratio in the sub scanning direction. * When the Scanner Drive Cables have been replaced	
Setting/ Procedure	Press the Start key to start a test copy cycle.	The default setting is "100." Setting range: 95 to 105 (1 step: 0.4%)
Adjustment Procedure	Adjust so that the amount of error falls wi Adjust so that the following specifications mm. Zoom Ratio/Specifications Zoom Ratio: Full size (× 1.00) Specifications: 300 ± 3.0 mm Place a scale so that it is at right angles 2.	are met when the length of the scale is 300
	 Select "Adjust" of "CCD Sub Zoom." Using [▲ / ▼] key, select the appropriat Press the [Yes] key to validate the setting Adjustment Instructions If the length on the copy is longer than the length on the copy is shorter than the 	g value selected in step 5. ne actual one, decrease the setting value. he actual one, increase the setting value. it successfully bring the amount of error into

E. CCD MAIN REGIST

Function	Test Copy	Adjust
Purpose/Use	ing the starting position of image scanning * When the PH Unit has been replaced (A CCD Main Zoom have been adjusted)	ullation accuracy of different IR parts by vary- in the main scanning direction. Ifter PRN Main Regist, PRN Sub Regist, and (After the CCD Unit has been adjusted for
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 20 to 180 (1 step: 0.1 mm)
Adjustment Procedure	the properties of the deviation is longer than the specifit the deviation is longer than the specifit the deviation is shorter than the specific the deviation is shorter than the specifit the deviation is shorter than the specific	ast Pattern1." Then, press the Start key. 3 on the Original Glass and make a copy of it. 4 of the copy and check for deviation in width A. 5 ne specified range, perform the following 6 ste setting value. 6 or value selected in step 7. 6 ications, increase the setting value. 6 fications, decrease the setting value. 6 ot successfully bring the deviation into the

F. CCD SUB REGIST

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and installation accuracy of different IR parts by varying the starting position of image scanning in the sub scanning direction. * When the PH Unit has been replaced (After PRN Main Regist, PRN Sub Regist, and CCD Main Zoom have been adjusted) * When the CCD Unit has been replaced (After the CCD Unit has been adjusted for correct position)	
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 60 to 140 (1 step: 0.1 mm)
Adjustment Procedure	4035D520AA 1. Load the Paper Feed Tray/1 with A4	Adjust so that deviation between width B on the test pattern produced and that on the copy produced falls within the specified range. Specifications 0 ± 1.5 mm
	 Load the Paper Feed Tray/1 with A4 crosswise paper. Enter Function of the Service mode. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key. This will produce a test pattern. Place the test pattern produced in step 3 on the Original Glass and make a copy of i 5. Place the test pattern (original) on top of the copy and check for deviation in width B flals outside the specified range, perform the following steps to make an adjustment. Select "Adjust" of "CCD Sub Regist." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 7. Adjustment Instructions If the deviation is longer than the specifications, increase the setting value. If the deviation is shorter than the specifications, decrease the setting value. If a single adjustment procedure does not successfully bring the deviation into the specified range, repeat steps 5 through 7. 	

G. ADF SUB ZOOM

* appears only when the Automatic Document Feeder (DF-502) or Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Function	Test Copy	Adjust
	To adjust variations in machining and installation accuracy of different parts by varying the scanning zoom ratio in the sub scanning direction when the Automatic Document Feeder is used.	
Setting/ Procedure	* Refer to the option service manual (DF-502, DF-605) for details.	

H. ADF MAIN REGIST

* appears only when the Automatic Document Feeder (DF-502) or Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Function	Test Copy	Adjust
	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the main scanning direction when the Automatic Document Feeder is used.	
Setting/ Procedure	* Refer to the option service manual (DF-5	02, DF-605) for details.

I. ADF SUB REGIST1

* appears only when the Automatic Document Feeder (DF-502) or Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and install the scanning start position in the sub scanni Feeder is used. NOTE This adjustment should be made after	ing direction when the Automatic Document
Setting/ Procedure	* Refer to the option service manual (DF-5	02, DF-605) for details.

J. ADF SUB REGIST2

* appears only when the Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Automatic Document Feeder is used. NOTE	
	This adjustment should be made after	the ADF Sub Zoom adjustment.
Setting/ Procedure	★ Refer to the option service manual (DF-605) for details.	

K. ADF REG. LOOP1

* appears only when the Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Purpose/Use	To adjust the length of loop formed in the original before the Registration Roller.
	★ When a skew feed, fold, or misfeed of the original occurs
Setting/ Procedure	★ Refer to the option service manual (DF-605) for details.

L. ADF REG. LOOP2

★ appears only when the Duplexing Document Feeder (DF-605: bizhub 210 only) is installed

Purpose/Use	To adjust the length of loop formed in the original before the Registration Roller.
	★ When a skew feed, fold, or misfeed of the original occurs
Setting/ Procedure	* Refer to the option service manual (DF-605) for details.

M. ATDC GAIN

Purpose/Use	To manually adjust the ATDC Sensor voltage.
ooug,	The default setting is "155."
Procedure	Setting range: 123 to 186
	❖ The adjusted value of the ATDC Auto Adjust is the setting value.

N. MODEL SETTING

	NOTE Never change this setting. If it is changed, the Tech. Re	ep. call (C03FF) will	appear.	
Setting/	* Default setting depend on t	he marketing area se	tting.	
Procedure	20 ppm	18 ppm	16 ppm	

10.3.3 COUNTER

• COUNTER displays the counts of various counters.

A. TOTAL COUNTER

Purpose/Use	To display the total count value of the selected mode.
Setting/	1: COPY
Procedure	2: COPY DUPLEX
	3: PRINT
	4: PRINT DUPLEX

B. SIZE COUNTER

Purpose/Use	To display the count of the Size Counter.	
Setting/ Procedure	To clear the count, use "Clear Data" of the Service mode.	

C. PM COUNTER

Purpose/Use	To display the count of the number of times each of different parts of the copier has been used. The count should be cleared when the corresponding PM part is replaced.
Setting/ Procedure	1: BYPASS 2: TRAY1 3: TRAY2 4: TRAY3 (should not be used) 5: TRAY4 6: TRAY5 7: ADF (FEED)
	8: ADF (REVERSE) 9: IR 10: OZONE 11: CLEANING • To clear the count, use "Clear Data" of the Service mode.

D. MAINTENANCE COUNTER

Purpose/Use	To display the count of the Maintenance Counter.	
	When the counter reaches "0", maintenance call M1 or the Tech. Rep. call will appear, according to the setting on maintenance counter of service choice.	
Setting/ Procedure	To clear the count, use "Clear Data" of the Service mode.	

E. SUPPLIES LIFE COUNT.

Purpose/Use	urpose/Use To display the count of the Supplies Life Counter.	
	When the counter reaches "0", life 1 will be detected and maintenance call M2 will appear.	
	The initial value is 40000, and the countdown system is used.	
Setting/ Procedure	To clear the count, use "Clear Data" of the Service mode.	

F. APPLICATION COUNTER

Purpose/Use	To display the count of the number of sheets of paper used for each of different applications.
Setting/	COPY PRINT: Number of copies made
Procedure	FAX RX PRINT: (Only when Fax is used)
	REPORT PRINT: (Only when Fax is used)
	PC PRINT: Number of printed pages produced from PC
	FAX TX PAGE: (Only when Fax is used)
	MAIL TX PAGE: (Used only when SU-502 is mounted)
	To clear the count, use "Clear Data" of the Service mode.

G. SCAN COUNTER

Purpose/Use	To display the count of the Scan Counter.	
0	 The number of scan motions carried out for copying is not counted. To clear the count, use "Clear Data" of the Service mode. 	

H. PAPER SIZE COUNTER

Purpose/Use	To display the count of the number of sheets of paper used for each size and type.
Setting/	1: A3
Procedure	2: B4
	3: A4 L
	4: A4 C
	5: B5
	6: A5
	7: FLS
	8: LEDGER
	9: 11 × 14
	10: LEGAL
	11: LETTER L
	12: LETTER C
	13: INVOICE
	14: OTHER
	15: PLAIN PAPER
	16: RECYCLE PAPER
	17: SPECIAL PAPER
	18: 1-SIDE PAPER (should not be used only for bizhub 162)
	19: OHP
	20: THICK PAPER
	21: ENVELOPE
	To clear the count, use "Clear Data" of the Service mode.

I. MISFEED COUNTER

Purpose/Use	To display the count of the number of paper misfeeds that have occurred at different parts of the copier.
Setting/	1: BYPASS
Procedure	2: TRAY1
	3: TRAY2
	4: TRAY3
	5: TRAY4
	6: TRAY5
	7: PICK-UP/TSPT.
	8: DUPLEX (ENTRANCE) (should not be used only for bizhub 162)
	9: DUPLEX (FEED) (should not be used only for bizhub 162)
	10: FUSER
	11: SEPARATOR
	12: ADF (PICK-UP)
	13: ADF (TSPT.)
	14: ADF (EXIT)
	15: ADF (REVERSE) (should not be used only for bizhub 162)
	To clear the count, use "Clear Data" of the Service mode.

J. TROUBLE COUNTER

Purpose/Use	To display the count of the number of malfunctions detected according to the malfunc-
-	tion code.
Setting/	C0000: Main Motor malfunction
Procedure	C0044: ADF Cooling Fan failure (should not be used only for bizhub 210)
	C0045: Fusing Cooling Fan Motor malfunction
	C004E: Power Unit Cooling Fan Motor malfunction
	C0070: Toner Replenishing Motor malfunction
	C0210: Abnormal image transfer voltage
	C0500: Warm-up failure
	C0501: Warm-up failure 2 (should not be used only for bizhub 210)
	C0510: Fusing failure (abnormally low temperature)
	C0511: Fusing failure (abnormally low temperature 2) (should not be used only for bizhub 210)
	C0520: Fusing failure (abnormally high temperature)
	C0521: Fusing failure (abnormally high temperature 2) (should not be used only for bizhub 210)
	C0650: Faulty Scanner Home Position Sensor
	C0B60: Bin Switching Motor malfunction
	C0B80: Shift Motor malfunction
	C0F32: Faulty ATDC Sensor
	C0F33: Improperly adjusted ATDC Sensor
	C1038: Engine connection failure
	C1200: Faulty ASIC/memory
	C1300: Polygon Motor malfunction
	C133B: Communication with option error
	C133C:Modem fault (should not be used only for bizhub 210)
	C133D:ROM checksum error
	C13F0: Faulty HSYNC
	C1468: Faulty Parameter Chip
	C14A3: IR fluorescent lamp fault
	To clear the count, use "Clear Data" of the Service mode.

10.3.4 **DISPLAY**

• DISPLAY displays various types of information.

A. TONER DENSITY LEVEL

To display the current output value of ATDC sensor. Refer to the following table for actual T/C values.
★ Used to check the T/C ratio when the image density is defective.

Display	T/C
:	:
80	8.0%~8.4%
:	:
100	10.0%~10.4%
i i	:
130	13.0%~13.4%
135	13.5%~13.9%
140	14.0%~14.4%
145	14.5%~14.9%
i i	:

B. PROCESS CONTROL

Purpose/Use

Display	Vb (V)	Vg (V)
-5	-300	-450
0	-400	-550
+5	-500	-650

C. MAIN F/W VER. (PWB-C/C)

Purpose/Use To display the main firmware version information.

D. ENGINE F/W VER. (PWB-A)

Purpose/Use To display the engine firmware version information.

E. PCL F/W VER.

Purpose/Use	To display the PCL firmware version information.
	* Only when the optional Printer Controller (Pi2001e) is mounted

F. NIC F/W VER.

Purpose/Use	To display the NIC firmware version information.
	* Only when the optional Network Interface Card (NC-502) is mounted

G. ADF F/W VER.

Purpose/Use	To display the ADF firmware version information.	1
	* Only when the optional Duplexing Document Feeder (DF-605) is mounted	

H. MAIN RAM SIZE

Purpose/Use	To display the main memory size.
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I. PCL RAM SIZE

Purpose/Use	To display the PCL memory size.
	❖ Only when the optional Printer Controller (Pi2001e) is mounted

J. SERIAL NO.

Purpose/Use	To display the serial number of the copier.
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K. CUSTOMER ID

Purpose/Use 1	To display the customer ID of the copier.
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10.3.5 FUNCTION

 FUNCTION allows the various service functions (paper feed test, image printing) to be checked and adjustments to be made.

A. PAPER FEED TEST

Purpose/Use	 To check for correct paper passage of the paper take-up and transport system by letting the copier consecutively take up and feed paper without involving actual printing action. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper is fed until the corresponding paper source runs out of paper. This test cannot be run with the Manual Bypass or Multiple Bypass (option). No counters are activated. * When a paper misfeed occurs
Setting/	<step></step>
Procedure	Select the paper source.
	TRAY1 TRAY2
	2. Press the Start key to start the paper feed test.
	* Press the Stop key to stop the paper feed test.

B. PROCESS CHECK

Purpose/Use	HV output (for factory setting only) *Should not be used
-------------	--

C. ATDC AUTO ADJUST

Purpose/Use	To make an automatic adjustment of the ATDC Sensor.	
	* At setup	
	* When developer has been changed	
	* When IU has been replaced	
Setting/	<step></step>	
Procedure	Press the [Yes] key to start the adjustment.	
	2. The adjustment sequence automatically stops as soon as the adjustment is made.	
	* The sequence may be interrupted using the Stop key.	

D. PRINT TEST PATTERN

<PATTERN1>

Purpose/Use	To produce a test pattern for image adjustments.		
	* When skew, registration, or zoom ratio has been adjusted		
Setting/	<step></step>		
Procedure	1. Select the paper source.		
	TRAY1 TRAY2		
	2. Select the type of test pattern.		
	3. Press the Start key to let the copier produce the test pattern.		

<PATTERN2>

Purpose/Use	To produce halftone and gradation test patterns.		
	When checking for uneven density or uneven pitchWhen checking for gradation reproducibility		
Setting/	<step></step>		
Procedure	1. Select the paper source.		
	TRAY1 TRAY2		
	2. Select the type of test pattern.3. Press the Start key to let the copier produce the test pattern.		

E. ADF FEED TEST

Purpose/Use	 To check for correct paper passage of the paper take-up and transport system in the Automatic (Duplexing) Document Feeder alone as a single unit. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper passage operation continues until all pages of the document loaded in the unit have been fed in. When a paper misfeed of originals occurs
Setting/ Procedure	★ Refer to the option service manual (DF-502, DF-605) for details.

F. COPY ADF GLASS AREA

Purpose/Use	To check for scratches and dirt on the Original Scanning Glass.	
	★ When a dirty image occurs	
Setting/ Procedure	* Refer to the option service manual (DF-502, DF-605) for details.	

G. CCD MOVE TO HOME

Purpose/Use	To move the Scanner to its home position and fix it at the home position.	
	* When transporting the copier	
Setting/	Pressing the Start key will move the Scanner toward the left from its standby position.	
Procedure	<step></step>	
	Press the Start key to move the Scanner from the standby position to the home position.	
	* Pressing the Stop key will bring the Scanner back to its original position.	

H. SCAN TEST

Purpose/Use	To check that the Exposure Lamp turns ON properly and the Scanner moves properly.	
	* When the scan motion is faulty	
Setting/ Procedure	<step> 1. Press the Start key to start the scan test. Pressing the Stop key will stop the scan test.</step>	

I. ADF WIDTH ADJ. (MAX)

Purpose/Use	To adjust the Original size detection VR.	
	★ When PBA-VR board is replace★ When PBA-CONT board is replace	
Setting/ Procedure	★ Refer to the option service manual (DF-605) for details.	

J. ADF WIDTH ADJ. (MIN)

Purpose/Use	To adjust the original size detection VR.	
	★ When the scan motion is faulty★ When PBA-CONT board is replace	
Setting/ Procedure Refer to the option service manual (DF-605) for details.		

K. ADF SENSOR ADJUST

Purpose/Use	To automatically adjust the detection level of original path sensor.	
	★ When each sensor is replaced★ When original size detection error occurs	
Setting/ Procedure	★ Refer to the option service manual (DF-605) for details.	

10.3.6 ADMIN. REGISTRATION

 ADMINISTRATOR NUMBER REGISTRATION is used to register or change the administrator number required when entering the Admin. Management function of the Utility mode.

<Step>

- Using the 10-Key Pad, type the 6-digit administrator number (000000 to 999999) to be registered or changed.
- 2. Press the [Yes] key to register the administrator number.

10.3.7 FIXED ZOOM CHANGE

• FIXED ZOOM CHANGE is used to change the fixed zoom ratios.

<Step>

- 1. Select the particular fixed zoom ratio to be changed.
- 2. Using the 10-Key Pad, enter the desired fixed zoom ratio.

Default Values and Setting Range of Fixed Zoom Ratios

A. Japan

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	122%	101% to 140%
EXPANSION2	141%	141% to 199%

B. Metric

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

C. Inch

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	78%	65% to 99%
EXPANSION1	121%	101% to 128%
EXPANSION2	129%	129% to 199%

D. China

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

E. Latin America (Metric)

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	78%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

F. Latin America (Inch)

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	78%	65% to 99%
EXPANSION1	121%	101% to 128%
EXPANSION2	129%	129% to 199%

G. OEM1 US

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	77%	65% to 99%
EXPANSION1	129%	101% to 154%
EXPANSION2	155%	155% to 199%

10.3.8 FACTORY TEST

A. PANEL BUZZER TEST

Purpose/Use	To test LEDs and keys on control panel
Setting/ Procedure	PANEL LED TEST • Make sure that all LEDs on control panel light (for 5 seconds). PANEL SWITCH TEST • Press the control keys and numeric keys, and make sure that the names of switches appear in the LCD display. * To release the test, press the panel reset key twice: The initial screen will be restored.

B. RAM TEST

Purpose/Use	Write or read data to/from RAM memory to make sure of normal operation.
Setting/	Pressing the YES key will start the check.
Procedure	2. After approx. 30 seconds, "RAM Chip is OK" will appear.

10.3.9 CLEAR DATA

• CLEAR DATA is used to clear data of various types.

A. MEMORY CLEAR

Purpose/Use	To clear the setting values listed on the right, resetting them to the default values.
Setting/ Procedure	Settings of the Utility mode Settings of Service's Choice of the Service mode Settings of Adjust of the Service mode Setting of Administrator Number Registration of the Service mode Settings of Fixed Zoom Change of the Service mode Settings of Security of the Service mode Settings of copy programs
	NOTE • After Memory Clear has been executed, be sure to turn OFF and ON the Power Switch.

B. PM COUNTER

Purpose/Use	To clear each of the counts of the PM Counter.	
-------------	--	--

C. MAINTENANCE COUNTER

Purpose/Use	To clear the count of the Maintenance Counter.
-------------	--

D. SUPPLIES LIFE COUNT.

Purpose/Use	To clear the count of the Supplies Life Counter.
-------------	--

E. APPLICATION COUNTER

Purpose/Use	To clear each of the counts of the Application Counter.
-------------	---

F. SCAN COUNTER

Purpose/Use To clear the count of the Scan Counter.

G. PAPER SIZE COUNTER

Purpose/Use	To clear each of the counts of the Paper Size Counter.
1 di podo, 000	To doubt out the doubte of the raper of the outlier.

H. MISFEED COUNTER

Purpose/Use	To clear each of the counts of the Misfeed Counter.
-------------	---

I. TROUBLE COUNTER

Purpose/Use	To clear each of the counts of the Trouble Counter.
-------------	---

J. ADF BACKUP CLEAR (bizhub 210 only)

	To clear the values adjusted with ADF SENSOR ADJUST and the values adjusted with Org. Width Detect.
	★ When PBA-CONT board has been replaced.★ When PBA-VR board has been replaced.
Setting/ Procedure	* Refer to the option service manual (DF-605) for details.

11. Security

11.1 Security Function Setting Procedure

• Security is used to set the security functions.

11.1.1 Procedure

- 1. Call the Service mode to the screen.
- 2. Press the following keys in this order: Stop \rightarrow 9
- 3. The Security mode screen will appear.

A. TOTAL COUNTER COUNT

Purpose/Use	To set the count-up method.
Setting/ Procedure	 The default setting is "0." "0": One count-up for each copy cycle (ordinary mode) 1: Multiple count-up according to the paper size and copy mode. 2: Multiple count-up according to the paper size and copy mode.

B. SIZE COUNTER COUNT

Purpose/Use	To set the paper size to be counted.
Setting/ Procedure	The default setting is "1." Not counted "1": A3/LEDGER L : A3/B4/LEDGER L/LEGAL L/8K L : A3/B4/FLS/LEDGER L/LEGAL L/11 × 14 L/8K L

C. PLUG-IN COUNTER COPY

	To select whether to enable or disable copying according to whether the Plug-in Counter is mounted or not.				
Setting/	The default setting is "ENABLE."				
Procedure	"ENABLE" DISABLE				

D. MACHINE COUNTER

	To select whether to enable or disable copying according to whether the Machine Counter is mounted or not.				
Setting/	The default setting is "DISABLE."				
Procedure	ENABLE "DISABLE"				

<Count-up Table>

Size Counter Count Mode	Size other than those set			Set size		
Total Counter Count Mode	0	1	2	0	1	2
Total Counter 1		1	2	2		
Size Counter	Not Count			1	1	2

1: 1 count 2: 2 counts

12. Mechanical adjustment

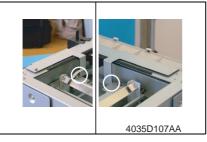
12.1 Adjustment of the Position of the Scanner and 2nd/3rd Mirrors Carriage

NOTE

 This adjustment is to be made when the Scanner Drive Cables has been replaced or rewound.

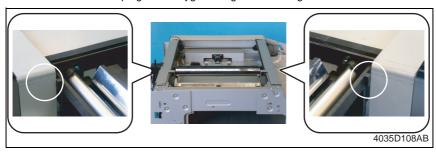


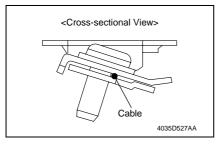
- 1. Remove the Original Glass.
- rs 31
- Fit the Scanner/Mirrors Carriage Positioning Jigs in position. Then, press the 2nd/3rd Mirrors Carriage up against the jigs.



 Loosen the fixing screws and adjust as necessary so that there is no clearance between the 2nd/3rd Mirrors Carriage and the jigs.

4. Press the Scanner up against the jigs and tighten the fixing screws.





NOTE

 When the Scanner Assy is secured to the Scanner Drive Cables using the fixing brackets, make sure that the cables are located as shown on the left.

If the cables are not positioned properly, the Scanner Assy can move askew, resulting an image problem.

12.2 CCD Unit Position Adjustment

NOTE

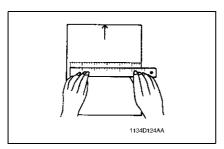
. This adjustment is to be made when the CCD Unit has been replaced.

<Adjustment Standard>

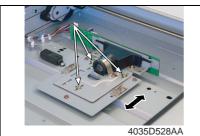
- Adjust so that the amount of error falls within ±1.0% of the length to be measured.
- Adjust so that the following specifications are met when the length of the scale is 200 mm.

Zoom Ratio/Specifications
Zoom Ratio: Full size (x 1.00)
Specifications: 200 ± 2.0 mm

 Place a scale on the Original Glass in parallel with the Original Width Scale and make a copy.



Measure the length of the scale on the copy. If the amount of error falls outside the specified range, perform the following steps to make an adjustment.



 Loosen the three CCD Unit mounting screws (painted in green), slide the CCD Unit to the right or left, and secure it in position.

Adjustment Instructions

If the length on the copy is longer than the actual one, move the CCD Unit to the right.

If the length on the copy is shorter than the actual one, move the CCD Unit to the left

If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat steps 1 through 3.

12.3 Adjustment of the Gap between the Doctor Blade and Sleeve Roller (Db Adjustment)

NOTE

 This adjustment is to be made when an image problem (uneven density, low ID, gradation reproducibility failure, etc.) occurs.

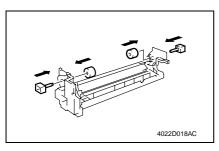
<Adjustment Standard>

 The gap between the Doctor Blade and the Sleeve Roller should meet the following specifications.

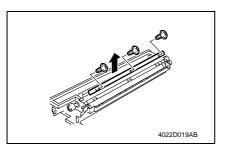
Specifications

 0.39 ± 0.04 mm (as set using the jigs)

- 1. Remove the Imaging Unit.
- 2. Separate the Imaging Unit into the Drum Assy and Developing Assy.
- 3. Remove the PC Drum, Main Erase, PC Drum Charge Corona Assy, and Ozone Filter.
- ☞ 13



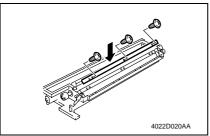
- *4.* Install the Ds Collar Positioning Jigs. **NOTE**
- Ready one PC Positioning Jig (Pivot Shaft) separately. (For details, see the Parts Manual.)
- 5. Remove the Developer Scattering Prevention Plate.
- ☞ 15



Remove three screws and the Doctor Blade.



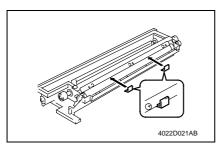
- Using a small piece of paper, remove developer from the shaded area on the surface of the Sleeve Roller and put it in the Developer Mixing Chamber.
- Remove the developer left on the surface of the Sleeve Roller.



9. Temporarily secure the Doctor Blade using three new screws.

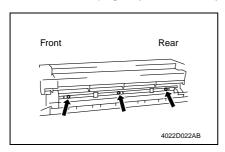
NOTE

 Whenever a Db adjustment is made, use new screws (to which lock paint has been applied).



 Install the Db Gap Adjusting Jigs in a space between the Sleeve Roller and Doctor Blade.

11. Put the Developing Assy and Drum Assy together.



Press the Doctor Blade tightly up against the Db Gap Adjusting Jigs and tighten the screws in the order of (1) at the front, (2) at the center, and (3) in the rear.

NOTE

 The Doctor Blade mounting screws have been coated with lock paint and the job must be completed within 30 min. If the job extends more than that time, change the screws for new ones.

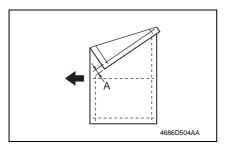
12.4 Manual Bypass (for the optional AD-504) CD Registration Adjustment *bizhub 210 only

NOTE

This adjustment is to be made when the PH Unit has been replaced.

<Adjustment Procedure>

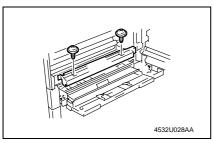
- 1. Load the Paper Feed Tray/1 with A4 crosswise paper.
- 2. Enter Function of the Service mode.
- 3. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key.
- * This will produce a test pattern.
- 4. Place the test pattern produced on the Original Glass.
- 5. Load A4 crosswise paper in the Manual Bypass and make a test copy.



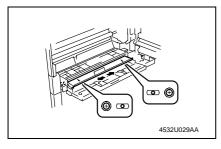
6. Check width A on the copy of the test pattern.

If width A falls outside the specified range, perform the following steps to make an adjustment.

Specifications 20 ± 2.0 mm



- 7. Open the Right Door.
- Remove two screws and the Manual Bypass Cover.



Loosen two screws on the Manual Bypass and adjust the position of the Manual Bypass.

Adjustment Instructions

If width A on the copy is smaller than width A on the test pattern, move the Manual Bypass toward the rear of the copier.

If width A on the copy is greater than width A on the test pattern, move the Manual Bypass toward the front of the copier.

 Make another copy of the test pattern and check for any error in width A.

Troubleshooting

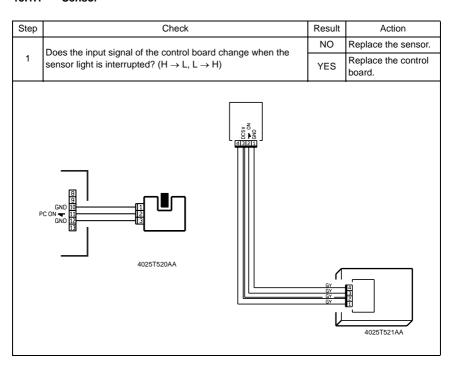
13. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

13.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

13.1.1 Sensor



13.1.2 Switch

Step	Check		Action
	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the switch.
1			Replace the control board.
	3 NO 2 Not Use 11 COM 4025T523AB		

13.1.3 Solenoid

Step	Step Check		Action
1	Does the output signal of the control board change from H to L when the solenoid is activated?		Replace the control board.
			Replace the solenoid.
		C24V IN ▼ 2AA	

13.1.4 Clutch

Step	tep Check		Action
1	Does the output signal of the control board change from H to L when the clutch is activated?		Replace the control board.
	when the duton is activated:	YES	Replace the clutch.
	DC24V 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1		

13.1.5 Motor

Step	Check		Action
1	Does the LOCK signal switch to H when the machine goes into standby?		Replace the control board. Replace the motor.
	Dogs the DEM signal of the master heard shange from H to I	YES	Replace the motor.
2	Does the REM signal of the master board change from H to L when the motor is turned on?	NO	Replace the control board.
	GND 1 2 LOCK 3 4025T526AA		

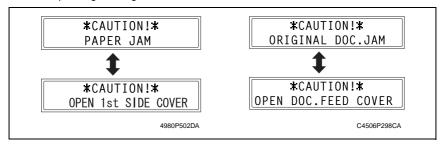
Step	Check		Action		
Does the input signal of the master board change from H to L		YES	Replace the motor.		
1	when the motor is turned on? (The input signal differs depending on the rotation direction.) Replace the board.				
	4025T525A	A			

Step	Step Check		Action
1	Are the relay connector of the motor and the print jack of the control board correctly connected?	YES	Replace the motor or the control board.
·		NO	Connect the connector or the print jack.
	Table Tabl		

14. Jam Display

14.1 Misfeed Display

 When a paper misfeed occurs, the Error indicator lights up steadily and the Display gives a corresponding message.



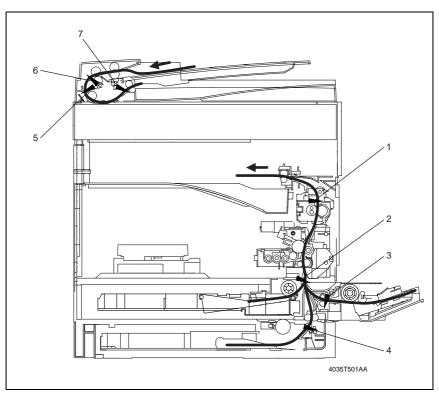
Display Message	Display Message Misfeed/Paper Location		Ref. Page
OPEN 1st SIDE COVER Paper take-up section of the Manual Bypass Paper take-up section of the Multiple Bypass Paper separating section		13 13 13 13	121 122 123 125 126
OPEN 2nd SIDE COVER	Paper take-up/vertical transport section of the Paper Feed Unit	133	124
OPEN DOC. FEED COVER	Document take-up section Document transport section Document exit section	13 13 13	127 128 129

14.1.1 Display Resetting Procedure

• Open the corresponding cover, clear the sheet of paper misfed, and close the cover.

14.2 Sensor layout

14.2.1 System Mounted with DF-502, PF-502 and MB-501.



- [1] Exit Paper Sensor (PC3)
- [2] Synchronizing Roller Sensor (PC1)
- [3] Paper Set Sensor/Bypass (PC2)
- [4] Paper Take-Up Sensor (PC12/PF)
- [5] Registration Sensor (PC3/AF)
- [6] Separator Sensor (PC4/AF)
- [7] Paper Exit Sensor (PC5/AF)

14.3 Solution

14.3.1 Initial Check Items

• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

14.3.2 Misfeed at the Paper Feed Tray/1 Paper Take-up Section

A. Detection Timing

Туре	Description
Paper Take-Up Section misfeed detection	 The leading edge of the paper does not unblock the Synchronizing Roller Sensor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid/1 (SL1) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.

Relevant Electrical Components	
Synchronizing Roller Sensor (PC1) Paper Take-up Solenoid/1 (SL1)	Master Board (PWB-A)

			WIRING DIAGRAM		
Step	Operations Ref. Page		Control signal	Location (Electrical Components)	
1	Initial checks	-	-	_	
2	PC1 sensor check	rs 115	PWB-A PJ17A-3 (ON)		
3	SL1 operation check	☞ 116	PWB-A PJ9A-2 (REM)		
4	Replace PWB-A	_	-	_	

14.3.3 Misfeed at the Manual Bypass Paper Take-up Section

A. Detection Timing

Туре	Description
Manual Bypass paper take-up section misfeed detection	 The leading edge of the paper does not unblock the Synchronizing Roller Sensor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid/Bypass (SL2) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.
Paper left at the Manual Bypass paper take-up section	The Paper Set Sensor/Bypass (PC2) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

Relevant Electrical Components	
Synchronizing Roller Sensor (PC1) Paper Take-up Solenoid/Bypass	Paper Set Sensor/Bypass (PC2) Master Board (PWB-A)

			WIRING DIAGRAM	
Step	Step Operations Ref. Page		Control signal	Location (Electrical Components)
1	Initial checks	-	-	-
2	PC1 sensor check	rs 115	PWB-A PJ17A-3 (ON)	
3	SL2 operation check	☞ 116	PWB-A PJ12A-2 (REM)	
4	PC2 sensor check	rs 115	PWB-A PJ12A-5 (ON)	
5	Replace PWB-A	-	-	-

14.3.4 Misfeed at the Multiple Bypass Paper Take-up Section (When the optional Multiple Bypass MB-501 is mounted)

A. Detection Timing

Туре	Description
Paper take-up section misfeed detection	 The leading edge of the paper does not unblock the Synchronizing Roller Sensor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid (SL21/MB) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.

Relevant Electrical Components	
Synchronizing Roller Sensor (PC1) Paper Take-up Solenoid (SL21/MB)	Master Board (PWB-A)

			WIRING DIAGRAM	
Step	Operations	Operations Ref. Page		Location (Electrical Components)
1	Initial checks	-	-	_
2	PC1 sensor check	rs 115	PWB-A PJ17A-3 (ON)	
3	SL21/MB operation check	™ 116	PWB-A PJ12A-2 (REM)	
4	Replace PWB-A	-	-	_

14.3.5 Misfeed at the Paper Feed Unit Paper Take-up/Vertical Transport Section (When the optional Paper Feed Unit PF-502 is mounted)

A. Detection Timing

Type	Description
Paper take-up/ vertical transport section misfeed detection	 The leading edge of the paper does not unblock the Synchronizing Roller Sensor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid (SL11/PF) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.
Paper left at the paper take-up/ vertical transport section	 The Paper Take-up Sensor (PC12/PF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

Relevant Electrical Components	
` '	Paper Take-Up Sensor (PC12/PF)
Paper Take-Up Solenoid (SL11/PF)	Master Board (PWB-A)

Step Operations Ref. Page			WIRING DIAGRAM	
		Control signal	Location (Electrical Components)	
1	Initial checks	_	-	-
2	PC1 sensor check	™ 115	PWB-A PJ17A-3 (ON)	F-8
3	SL11/PF operation check	™ 116	PWB-A/PF PJ3A/PF-1A (ON)	
4	PC12/PF sensor check	™ 115	PWB-A/PF PJ3A/PF-2B (ON)	
5	Replace PWB-A	-	-	_

14.3.6 Misfeed at the Paper Separating Section

A. Detection Timing

Туре	Description	
	The Exit Paper Sensor (PC3) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1).	
Paper separating section misfeed detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). 	
	 The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). 	
Paper left at the paper separating section	 The Synchronizing Roller Sensor (PC1) is unblocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset. 	

Relevant Electrical Components	
Synchronizing Roller Sensor (PC1) Exit Paper Sensor (PC3)	Master Board (PWB-A)

			WIRING DIAGRAM	
I Sten I Operations I		Ref. Page	Control signal	Location (Electrical Components)
1	Initial checks	-	-	_
2	PC1 sensor check	rs 115	PWB-A PJ17A-3 (ON)	
3	PC3 sensor check	rs 115	PWB-A PJ15A-3 (ON)	
4	Replace PWB-A	-	-	-

14.3.7 Misfeed at the Fusing/Exit Section

A. Detection Timing

Туре	Description
Fusing/exit section misfeed detection	 The Exit Paper Sensor (PC3) is not unblocked even after the lapse of a given period of time after the Synchronizing Roller Sensor (PC1) has been blocked.
Paper left at the fusing/exit section	 The Exit Paper Sensor (PC3) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

Relevant Electrical Components	
Synchronizing Roller Sensor (PC1) Exit Paper Sensor	Master Board (PWB-A)

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Initial checks	-	-	_
2	PC1 sensor check	rs 115	PWB-A PJ17A-3 (ON)	
3	PC3 sensor check	rs 115	PWB-A PJ15A-3 (ON)	
4	Replace PWB-A	_	-	_

14.3.8 Misfeed at the Document Take-up Section (When the optional Automatic Document Feeder DF-502 is mounted)

A. Detection Timing

Туре	Description
Document take-up section misfeed detection	 The Separator Sensor (PC4/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document take-up section	 The Separator Sensor (PC4/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

Relevant Electrical Components		
Main Motor (M1/AF)	Interface Board (PWB/AF)	
Separator Sensor (PC4/AF)		

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Initial checks	-	-	_
2	M1/AF operation check	rs 117	-	
3	PC4/AF sensor check	rs 115	PWB/AF CN2/AF-9 (ON)	
4	Replace PWB/AF	-	-	_

14.3.9 Misfeed at the Document Transport Section (When the optional Automatic Document Feeder DF-502 is mounted)

A. Detection Timing

Type	Description
Document transport section misfeed detection	The Registration Sensor (PC3/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document transport section	 The Registration Sensor (PC3/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunc- tion is reset.

Relevant Electrical Components		
Main Motor (M1/AF)	Interface Board (PWB/AF)	
Registration Sensor (PC3/AF)		

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Initial checks	-	-	-
2	M1/AF operation check	rs 117	-	
3	PC3/AF sensor check	™ 115	PWB/AF CN2/AF-6 (ON)	
4	Replace PWB/AF	-	-	_

14.3.10 Misfeed at the Document Exit Section (When the optional Automatic Document Feeder DF-502 is mounted)

A. Detection Timing

Туре	Description
Document exit section misfeed detection	 The Paper Exit Sensor (PC5/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document exit section	 The Paper Exit Sensor (PC5/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

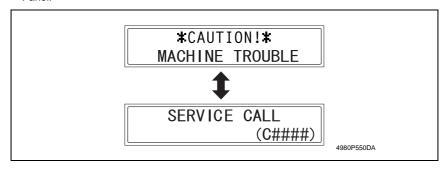
Relevant Electrical Components		
Main Motor (M1/AF)	Interface Board (PWB/AF)	
Paper Exit Sensor (PC5/AF)		

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Initial checks	_	-	-
2	M1/AF operation check	☞ 117	-	
3	PC5/AF sensor check	☞ 115	PWB/AF CN2/AF-12 (ON)	
4	Replace PWB/AF	_	-	_

15. Malfunction code

15.1 Trouble code

 The copier's CPU performs a self-diagnostics function that, on detecting a malfunction, gives the corresponding malfunction code and maintenance call mark on the Touch Panel.



15.1.1 Trouble code list

NOTE

Error codes having no prefix "C" are for the Fax machine. See the Fax Service Manual for these.

Code	Item	Description
C0000	Main Motor malfunction	 The Main Motor (M1) Lock signal remains HIGH for a con- tinuous 1-sec. period at any time 1 sec. after the Main Motor has started turning.
C0044	ADF Cooling Fan Failure (Only when the optional DF-605 is mounted)	Refer to the option service manual (DF-605) for details.
C0045	Fusing Cooling Fan Motor malfunction	 The Fusing Cooling Fan Motor (M3) Lock signal remains HIGH for a continuous 1-sec. period while the Fusing Coo ing Fan Motor is turning at full speed or decelerated speed
C004E	Power Supply Cooling Fan Motor malfunction	 The Power Supply Cooling Fan Motor (M4) Lock signal remains HIGH for a continuous 1-sec. period while the Power Supply Cooling Fan Motor Remote signal remains ON (for full-speed rotation) or OFF (for decelerated-speed rotation).
C0070	Toner Replenishing Motor malfunction	 The Toner Bottle Home Position Sensor (PC7) outputs a HIGH signal for a continuous 3.5-sec. period while the Toner Bottle is turning. The Toner Bottle Home Position Sensor (PC7) outputs a LOW signal for a continuous 2-sec. period while the Tonel Bottle is turning.
C0210	Abnormal image transfer voltage	 The image transfer voltage remains more than 100 V con- tinuously for a given period of time while the PC Drum remains stationary.
C03FF	Faulty Model Setting	"Model Setting" of "Adjust" available from the Service mod- is incorrectly set.

Code	Item	Description	
C0500	Warm-up failure	The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 100°C : 35 sec. From 100°C to 140°C : 25 sec. From 140°C to the completion of the warm-up cycle : 20 sec.	
C0500	Warm-up failure (for the model having two Fusing Roller Heater Lamps) *bizhub 210 only	The Fusing Roller Thermistor does not detect a predetermined temperature within 30 sec. after a warm-up cycle has been started and thus the warm-up cycle is not completed. The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 60°C : 4 sec. From 60°C to 100°C : 2 sec. From 100°C to 130°C : 1 sec. From 130°C to 155°C : 0.5 sec.	
C0501	Warm-up failure 2 (for the model having two Fusing Roller Heater Lamps) *bizhub 210 only	The Fusing Roller Sub Thermistor does not detect a predetermined temperature within 30 sec. after a warm-up cycle has been started and thus the warm-up cycle is not completed. The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 60°C : 7 sec. From 60°C to 100°C : 2 sec. From 100°C to 130°C : 1 sec. From 130°C to 155°C : 0.5 sec.	
C0510	Fusing failure (abnormally low fusing temperature)	The temperature detected by the Fusing Roller Thermistor remains lower than 120°C (105°C for the model having two Fusing Roller Heater Lamps) for a given period of time during the standby state. The temperature detected by the Fusing Roller Thermistor remains lower than 120°C (105°C for the model having two Fusing Roller Heater Lamps) for a given period of time during a print cycle.	
C0511	Fusing failure (abnormally low fusing temperature 2) *bizhub 210 only	 The temperature detected by the Fusing Roller Sub Thermistor remains lower than 105°C for a given period of time during the standby state. The temperature detected by the Fusing Roller Sub Thermistor remains lower than 105°C for a given period of time during a print cycle. 	
C0520	Fusing failure (abnormally high fusing temperature)	The temperature detected by the Fusing Roller Thermistor remains higher than 240°C for a given period of time.	
C0521	Fusing failure (abnormally high fusing temperature 2) *bizhub 210 only	 The temperature detected by the Fusing Roller Sub Thermistor remains higher than 240°C for a given period of time. 	

Code	Item	Description
Code	item	·
C0650	Faulty Scanner Home Position Sensor	 The Scanner Home Position Sensor (PC10) does not go from HIGH to LOW when the Scanner Motor (M5) is energized for a given number of steps after the sequence to bring the Scanner back to its home position has been started at the end of a scan motion and during re-shading. The Scanner Home Position Sensor (PC10) does not go from LOW to HIGH when the Scanner Motor (M5) is energized for a given number of steps after a scan motion has been started at the end of a Scanner Home Position Sensor home check scan motion and during re-shading.
C0B60	Bin Switching Motor mal- function (Only when the optional JS-503 is mounted)	* Refer to the option service manual (JS-503) for details.
C0B80	Shift Motor malfunction (Only when the optional SF-501 is mounted)	* Refer to the option service manual (SF-501) for details.
C0F32	Faulty ATDC Sensor	The measurement taken by the ATDC Sensor (UN1) at a time 2.0 sec. after the Main Motor (M1) has started turning is less than 5% (greater than 4.63 V). The measurement taken by the ATDC Sensor (UN1) at a time 2.0 sec. after the Main Motor (M1) has started turning is 19% or more (1.41 V or less).
C0F33	Improperly adjusted ATDC Sensor	 The adjustment of the ATDC control voltage is not completed within 1 sec. after sampling has started of the ATDC Sensor (UN1) as part of an operation of ATDC Sensor Automatic Adjustment. The ATDC Sensor control voltage falls outside the range of 5.39 V to 8.15 V during an operation of ATDC Sensor Automatic Adjustment.
C1038	Engine connection failure	Master Board (PWB-A) to Control Board (PWB-C/C) connection failure There is no acknowledge signal transmitted from the Master Board (PWB-A) to Control Board (PWB-C/C) for 1.5 sec. or more. An error command signal is transmitted from the Control Board (PWB-C/C) to Master Board (PWB-A). An error status signal is transmitted from the Master Board (PWB-A) to Control Board (PWB-C/C).
C1200	Faulty ASIC/memory	ASIC/memory (for image and control) fault A write or read error occurs with SRAM on the Control Board (PWB-C/C).

Code	Item	Description
	Polygon Motor malfunction	Startup failure A LOW Polygon Motor (M2) Lock signal is not detected within a given period of time that begins 1 sec. after the Polygon Motor has started turning. Lock signal fault: Unstable after the first Lock signal has been detected For a period of 1 sec. after the first LOW Polygon Motor
C1300		(M2) Lock signal (first Lock) has been detected, the next LOW Polygon Motor Lock signal is not detected.
		Lock signal fault: Lock signal out-of-timing A LOW Polygon Motor (M2) Lock signal is not detected for a continuous given period of time while the rotation of the Polygon Motor remains stabilized.
		Faulty Lock signal A LOW Polygon Motor (M2) Lock signal is detected for a given period of time or more when the Polygon Motor remains deenergized.
C133B	Communication with option error	It is not possible to communicate with the Printer Board within a predetermined period of time during a print cycle.
C133D	ROM check error	An error is detected of the flash ROM chip on the Fax Board when the Power Switch is turned ON.
C13F0	Faulty HSYNC	Laser scanning system malfunction The SOS Sensor does not detect a rising edge of SOS within a given period of time after the Polygon Motor (M2) has started turning and a laser output has been started. The SOS Sensor detects no rising edges of SOS while VIA (image area control) is ON.
C1468	Faulty Parameter Chip	Parameter Chip fault Data cannot be written in Parameter Chip. Data stored in Parameter Chip is wrong.
C14A3	IR fluorescent lamp fault	The Exposure Lamp (LA2) of the Scanner fails to turn ON. The intensity of the Exposure Lamp is a predetermined value or less during shading and re-shading.

15.2 How to reset

Code	Description	Procedure
C0000	Main Motor malfunction	
C0044	ADF Cooling Fan Failure	
C0045	Fusing Cooling Fan Motor malfunction	
C004E	Power Supply Cooling Fan Motor malfunction	Turn OFF and ON the Power Switch.
C0070	Toner Replenishing Motor malfunction	
C0210	Abnormal image transfer voltage	
C03FF	Faulty Model Setting	Make the correct setting for "Model Setting" of "Adjust" available from the Service mode. 97
C0500	Warm-up failure	
C0501	Warm-up failure 2	
C0510	Fusing failure (abnormally low fusing temperature)	
C0511	Fusing failure (abnormally low fusing temperature 2)	Turn ON the Power Switch with the Stop key held down.
C0520	Fusing failure (abnormally high fusing temperature)	
C0521	Fusing failure (abnormally high fusing temperature 2)	
C0650	Faulty Scanner Home Position Sensor	
C0B60	Bin Switching Motor malfunction	
C0B80	Shift Motor malfunction	
C0F32	Faulty ATDC Sensor	
C0F33	Improperly adjusted ATDC Sensor	
C1038	Engine connection failure	
C1200	Faulty ASIC/memory	Turn OFF and ON the Power Switch.
C1300	Polygon Motor malfunction	
C133B	Communication with option error	
C133D	ROM check error	
C13F0	Faulty HSYNC	
C1468	Faulty Parameter Chip	
C14A3	IR fluorescent lamp fault	

15.3 Solution

15.3.1 C0000: Main Motor malfunction

A. Detection Timing

Trouble Code	Description
C0000	The Main Motor (M1) Lock signal remains HIGH for a continuous 1-sec. period at any time 1 sec. after the Main Motor has started turning.

Relevant Electrical Components		
` '	Master Board (PWB-A) Power Supply Unit (PU1)	

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Check M1 connectors for proper connection and correct as necessary.	-	-	-
2	Check M1 for correct drive coupling and correct as necessary.	-	-	-
3	M1 operation check.	☞ 117	-	I-14
4	Change PWB-A.	_	-	_
5	Change PU1.	_	-	-

15.3.2 C0044: ADF Cooling Fan Failure (When the optional Duplexing Document Feeder DF-605 is mounted)

A. Detection Timing

Trouble Code	Description
C0044	 The ADF Fan Motor Lock signal remains set to H for a set period of time while the EDH Fan Motor is turning.

Relevant Electrical Components		
Cooling Fan Motor (M3-ADF)	Main Control Board (PBA-CONT)	

			WIRING DIAGRAM	
Step	Step Operations Ref. Page		Control signal	Location (Electrical Components)
1	Check the motor connectors for paper connection, and correct as necessary.	-	-	-
2	Check the fan for possible overload, and correct as necessary.	-	-	-
3	M3-ADF operation check.	r≊ 117	PBA-CONT CN9CONT-2 (REM)	E-5 (DF-605)
4	Replace PBA-CONT.	_	-	_

15.3.3 C0045: Fusing Cooling Fan Motor Malfunction

A. Detection Timing

Trouble Code	Description
C0045	The Fusing Cooling Fan Motor (M3) Lock signal remains HIGH for a continuous 1-sec. period while the Fusing Cooling Fan Motor is turning at full speed or decelerated speed.

Relevant Electrical Components		
\ /	Master Board (PWB-A) Power Supply Unit (PU1)	

			WIRING DIAGRAM	
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Check M3 connectors for proper connection and correct as necessary.		-	_
2	Check the fan for possible overload and correct as necessary.	-	-	_
3	M3 operation check	rs 117	PWB-A PJ22A-1 (REM)	C-2
4	Change PWB-A.	_	-	_
5	Change PU1.	_	-	_

15.3.4 C004E: Power Supply Cooling Fan Motor Malfunction

A. Detection Timing

Trouble Code	Description
C004E	 The Power Supply Cooling Fan Motor (M4) Lock signal remains HIGH for a continuous 1-sec. period while the Power Supply Cooling Fan Motor Remote signal remains ON (for full-speed rotation) or OFF (for decelerated-speed rotation).

Relevant Electrical Components		
• ,	Master Board (PWB-A) Power Supply Unit (PU1)	

			WIRING DIAGRA	AM
Step Operations Ref. Page		Control signal	Location (Electrical Components)	
1	Check M4 connectors for proper connection and correct as necessary.		-	-
2	2 Check the fan for possible overload and correct as necessary.		-	-
3	M4 operation check	rs 117	PU1 CN7PU1-1 (REM)	F-12
4	Change PWB-A.	_	_	_
5	Change PU1.	_	_	_

15.3.5 C0070: Toner Replenishing Motor Malfunction

A. Detection Timing

Trouble Code	Description
C0070	 The Toner Bottle Home Position Sensor (PC7) outputs a HIGH signal for a continuous 3.5-sec. period while the Toner Bottle is turning. The Toner Bottle Home Position Sensor (PC7) outputs a LOW signal for a continuous 2-sec. period while the Toner Bottle is turning.

Relevant Electrical Components		
Toner Replenishing Motor (M6) Master Board (PWB-A)		
Toner Bottle Home Position Sensor (PC7)	Power Supply Unit (PU1)	

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Check M6 connectors for proper connection and correct as necessary.	-	-	_
2	Check M6 for correct drive coupling and correct as necessary.	-	-	_
3	M6 operation check	rs 117	PWB-A PJ16A-1 (REM)	B-8
4	PC7 sensor check	rs 115	PWB-A PJ16A-5 (ON)	B-8
5	Change PWB-A.	_	-	_
6	Change PU1.	-	_	_

15.3.6 C0210: Abnormal Image Transfer Voltage

A. Detection Timing

Trouble Code	Description	
C0210	 The image transfer voltage remains more than 100 V for a continuous given period of time while the PC Drum remains stationary. 	

Relevant Electrical Components		
Image Transfer Roller High Voltage Unit (HV1)	Master Board (PWB-A)	

		WIRING DI	WIRING DIAGRA	AM
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Check the Image Transfer Roller for installation.		-	-
2	Change HV1.	-	-	_
3	Change PWB-A.	_	-	_

- 15.3.7 C0500: Warm-up Failure
- 15.3.8 C0501: Warm-up Failure 2 (bizhub 210 Only)
- 15.3.9 C0510: Fusing Failure (Abnormally Low Fusing Temperature)
- 15.3.10 C0511: Fusing Failure (Abnormally Low Fusing Temperature 2) (bizhub 210 Only)
- 15.3.11 C0520: Fusing Failure (Abnormally High Fusing Temperature)
- 15.3.12 C0521: Fusing Failure (Abnormally High Fusing Temperature 2) (bizhub 210 Only)

A. Detection Timing

Trouble Code	Description	
C0500	The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 100°C : 35 sec. From 100°C to 140°C : 25 sec. From 140°C to the completion of the warm-up cycle : 20 sec.	
C0500	The Fusing Roller Thermistor does not detect a predetermined temperature within 30 sec. after a warm-up cycle has been started and thus the warm-up cycle is not completed. The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 60°C : 4 sec. From 60°C to 100°C : 2 sec. From 100°C to 130°C : 1 sec. From 130°C to 155°C : 0.5 sec.	
C0501	The Fusing Roller Sub Thermistor does not detect a predetermined temperature within 30 sec. after a warm-up cycle has been started and thus the warm-up cycle is not completed. The surface temperature of the Fusing Roller does not reach a given level even after the lapse of a given period of time during a warm-up cycle. From room temperature to 60°C : 7 sec. From 60°C to 100°C : 2 sec. From 100°C to 130°C : 1 sec. From 130°C to 155°C : 0.5 sec.	
C0510	 The surface temperature of the Fusing Roller remains lower than 120°C (105°C for the model having two Fusing Roller Heater Lamps) for a given period of time during the standby state. The surface temperature of the Fusing Roller remains lower than 120°C (105°C for the model having two Fusing Roller Heater Lamps) for a given period of time during a print cycle. 	
C0511	The temperature detected by the Fusing Roller Sub Thermistor remains lower than 105°C for a given period of time during the standby state. The temperature detected by the Fusing Roller Sub Thermistor remains lower than 105°C for a given period of time during a print cycle.	
C0520	The temperature detected by the Fusing Roller Thermistor remains higher than 240°C for a given period of time.	
C0521	The temperature detected by the Fusing Roller Sub Thermistor remains higher than 240°C for a given period of time.	

B. Detection Timing

Relevant Electrical Components		
Fusing Roller Heater Lamp (H1) Fusing Roller Thermostat (TS1)		
Fusing Roller Sub Heater Lamp (H2)	Fusing Unit Interlock Switch (S2)	
Fusing Roller Thermistor	Power Supply Unit (PU1)	
Fusing Roller Sub Thermistor (TH2)	Master Board (PWB-A)	

			WIRING DIAGRA	AM
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)
1	Check that the Fusing Roller Heater Lamp (H1) turns ON when the Power Switch is turned ON and correct or replace the lamp as necessary.	ı	-	1
2	Check that the Fusing Roller Sub Heater Lamp (H2) turns ON when the Power Switch is turned ON and correct or replace the lamp as neces- sary.	I	1	1
3	Check the Fusing Roller Thermostat (TS1) for operation. <check procedure=""> Check the resistance of TS1. TS1 is open-circuited if its resistance is infinity.</check>	ı	-	F-2
4	Check the Fusing Unit Interlock Switch (S2) for operation. <check procedure=""> Check continuity across the following terminals when S2 is ON. Across S2-1A and S2-1B Across S2-2A and S2-2B</check>	-	-	E-16
5	Check the Fusing Roller Thermistor (TH1) and Fusing Roller Sub Thermistor (TH2) for installation and correct or clean as necessary.	-	-	-
6	Check the Fusing Roller Thermistor (TH1) for operation. <check procedure=""> Disconnect CN15 (4P) and check the resistance across CN15-2 and 3 on the Thermistor side. TH1 is open-circuited if the resistance is infinity.</check>	-	-	D-2
7	Check the Fusing Roller Sub Thermistor (TH2) for operation. <check procedure=""> Disconnect CN22 (4P) and check the resistance across CN22-2 and 3 on the Thermistor side. TH2 is open-circuited if the resistance is infinity.</check>	-	-	D-2

	Step Operations Ref. Page		WIRING DIAGRAM	
Step		Control signal	Location (Electrical Components)	
8	Check the Fusing Roller Heater Lamp (H1) for continuity and correct or replace as necessary.	-	-	-
9	Check the Fusing Roller Sub Heater Lamp (H2) for continuity and correct or replace as necessary.	ı	-	-
10	Change PU1.	-	-	_
11	Change PWB-A.	_	-	_

15.3.13 C0650: Faulty Scanner Home Position Sensor

A. Detection Timing

Trouble Code	Description
C0650	 The Scanner Home Position Sensor (PC10) does not go from HIGH to LOW when the Scanner Motor (M5) is energized for a given number of steps after the sequence to bring the Scanner back to its home position has been started at the end of a scan motion and during re-shading. The Scanner Home Position Sensor (PC10) does not go from LOW to HIGH when the Scanner Motor (M5) is energized for a given number of steps after a scan motion has been started at the end of a Scanner Home Position Sensor home check scan motion and during re-shading.

Relevant Electrical Components	
Scanner Motor (M5) Scanner Home Position Sensor (PC10)	Control Board (PWB-C/C)
Scanner Home Position Sensor (PC10)	

			WIRING DIAGRAM	
Step	Step Operations		Control signal	Location (Electrical Components)
1	Check M5 connectors for proper connection and correct as necessary.	_	-	-
2	Check M5 for correct drive coupling and correct as necessary.	-	-	-
3	M5 operation check	☞ 117	-	B-11
4	Scanner operation check	-	-	-
5	PC10 sensor check	rs 115	PWB-C/C P114C/C-3 (ON)	B-13
6	Change PWB-C/C.	-	-	-

15.3.14 C0F32: Faulty ATDC Sensor

15.3.15 C0F33: Improperly Adjusted ATDC Sensor

A. Detection Timing

Trouble Code	Description
C0F32	 The measurement taken by the ATDC Sensor (UN1) at a time 2.0 sec. after the Main Motor (M1) has started turning is less than 5% (greater than 4.63 V). The measurement taken by the ATDC Sensor (UN1) at a time 2.0 sec. after the Main Motor (M1) has started turning is 19% or more (1.41 V or less).
C0F33	 The adjustment of the ATDC control voltage is not completed within 1 sec. after sampling has started of the ATDC Sensor (UN1) as part of an operation of ATDC Sensor Automatic Adjustment. The ATDC Sensor control voltage falls outside the range of 5.39 V to 8.15 V during an operation of ATDC Sensor Automatic Adjustment.

Relevant Electrical Components		
ATDC Sensor (UN1) Master Board (PWB-A)		
	Power Supply Unit (PU1)	

			WIRING DIAGRAM	
Step Operations Ref. Page		Control signal	Location (Electrical Components)	
1	Check to see if developer is available.	-	-	-
2	Check the ATDC Sensor connectors for proper connection and correct as necessary.	-	-	-
3	Change UN1.	-	-	-
4	Run "ATDC Auto Adjust."	™ 103	-	_
5	Change PWB-A.	_	-	_
6	Change PU1.	-	_	_

15.3.16 C1038: Engine Connection Failure

A. Detection Timing

Trouble Code	Description
C1038	Master Board (PWB-A) to Control Board (PWB-C/C) connection failure There is no acknowledge signal transmitted from the Master Board (PWB-A) to Control Board (PWB-C/C) for 1.5 sec. or more. An error command signal is transmitted from the Control Board (PWB-C/C) to Master Board (PWB-A). An error status signal is transmitted from the Master Board (PWB-A) to Control Board (PWB-C/C).

Relevant Electrical Components	
Master Board (PWB-A)	Control Board (PWB-C/C)

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Turn OFF and ON the Power Switch.	-	-	-
2	Check the PWB-A connectors for proper connection and correct as necessary.	_	-	-
3	Check the PWB-C/C connectors for proper connection and correct as necessary.	_	-	-
4	Check for proper connection between PWB-A and PWB-C/C and correct as necessary.	_	-	-
5	Change PWB-A.	-	-	_
6	Change PWB-C/C.	-	-	_

15.3.17 C1200: Faulty ASIC/Memory

A. Detection Timing

Trouble Code Description	
C:1200	ASIC/memory (for image and control) fault A write or read error occurs with SRAM on the Control Board (PWB-C/C).

Relevant Electrical Components		
Control Board (PWB-C/C)		

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Turn OFF and ON the Power Switch.	-	-	-
2	Check memory on PWB-C/C for connection and correct as necessary.	-	-	-
3	Change PWB-C/C.	-	-	_

15.3.18 C1300: Polygon Motor Malfunction

15.3.19 C13F0: Faulty HSYNC

A. Detection Timing

Trouble Code	Description	
	Startup failure A LOW Polygon Motor (M2) Lock signal is not detected within a given period of time that begins 1 sec. after the Polygon Motor has started turning.	
C1300	Lock signal fault: Unstable after the first Lock signal has been detected For a period of 1 sec. after the first LOW Polygon Motor (M2) Lock signal (first Lock) has been detected, the next LOW Polygon Motor Lock signal is not detected.	
	Lock signal fault: Lock signal out-of-timing A LOW Polygon Motor (M2) Lock signal is not detected for a continuous given period of time while the rotation of the Polygon Motor remains stabilized.	
	Faulty Lock signal A LOW Polygon Motor (M2) Lock signal is detected for a given period of time or more when the Polygon Motor remains deenergized.	
C13F0	Laser scanning system malfunction The SOS Sensor does not detect a rising edge of SOS within a given period of time after the Polygon Motor (M2) has started turning and a laser output has been started. The SOS Sensor detects no rising edges of SOS while VIA (image area control) is ON.	

Relevant Electrical Components		
PH Unit	Master Board (PWB-A)	

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Turn OFF and ON the Power Switch.	-	-	_
2	Check for proper connection between the PH Unit and Master Board and correct as necessary.	-	-	-
3	Change the PH Unit.	-	-	_
4	Change PWB-A.	-	-	-

15.3.20 C133B: Communication with Option Error

15.3.21 C133D: ROM Check Error

A. Detection Timing

Trouble Code	Description
C133B	It is not possible to communicate with the Printer Board within a predetermined period of time during a print cycle.
C133D	 An error is detected of the flash ROM chip on the Fax Board when the Power Switch is turned ON.

^{*} For detailed corrective action, see the Service Manual for Fax.

15.3.22 C1468: Faulty Parameter Chip

A. Detection Timing

Trouble Code	Description
C1468	Parameter Chip fault Data cannot be written in Parameter Chip. Data stored in Parameter Chip is wrong.

Relevant Electrical Components		
Master Board (PWB-A)	Parameter Chip (U16)	

	Operations		WIRING DIAGRAM	
Step		Ref. Page	Control signal	Location (Electrical Components)
1	Turn OFF the Power Switch and unplug the power cord. Then, plug in the power cord and turn ON the Power Switch again.	-	-	-
2	Check Parameter Chip (U16) on PWB-C/C for proper connection and correct as necessary.	-	-	-
3	Change PWB-A.	_	_	_
4	Change Parameter Chip.	™ 33	_	_

15.3.23 C14A3: IR Fluorescent Lamp Fault

A. Detection Timing

Trouble Code	Description
C14A3	The Exposure Lamp (LA2) of the Scanner fails to turn ON. The intensity of the Exposure Lamp is a predetermined value or less during shading and re-shading.

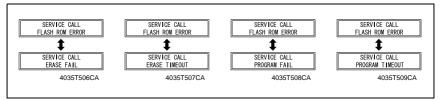
Relevant Electrical Components		
,	CCD Board (PWB-J) Control Board (PWB-C/C)	

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Check that the Exposure Lamp (LA2) turns ON when the Power Switch is turned ON and correct or replace as necessary.	-	-	-
2	Check connectors on PU2 for proper connection and correct as necessary.	-	-	-
3	Check connectors on PWB-J for proper connection and correct as necessary.	-	-	-
4	Change PWB-C/C.	-	-	-

15.4 Miscellaneous Errors

15.4.1 Flash ROM Error

- The copier determines that there is an error if writing to the flash ROM fails during upgrading of the firmware.
- When the Power Switch is turned ON, the Error indicator lights up steadily and a corresponding message appears on the Display.
- If this error message appears, no operations can then be performed. It is not possible to upgrade the firmware from a PC connected through USB connection, either.



A. Action

Relevant Electrical Components				
Master Board (PWB-A)	Control Panel (UN4)			
Control Board (PWB-C/C)	Parameter Chip (U16)			

Step	Operations	Ref. Page	WIRING DIAGRAM	
			Control signal	Location (Electrical Components)
1	Check the connection status of connectors on each board (PWB-A, PWB-C/C, UN4): If there is any abnormality, correct it.	-	-	-
2	Identify the specific firmware that is responsible for the error.	-	-	_
3	Perform upgrading of the firmware through BIOS.	™ 25	-	_
4	Unplug Parameter Chip (U16) from PWB-C/C and then plug it back in.	-	-	_
5	Change PWB-C/C.	_	_	_

16. Power supply trouble

16.1 The copier does not turn ON

Step	Check	Result	Action
1	A malfunction code appears when the Power	YES	Go to step 2.
'	Switch is turned ON.	NO	Go to step 3.
2	The malfunction is temporarily reset when the Power Switch is turned OFF and ON with the Stop key held down.	YES	Perform the troubleshooting procedure according to the mal- function code.
3	Power supply voltage check <check procedure=""> Check voltage across pins of DC Power Supply (PU1) when the Power Switch is turned ON. Voltage across CN1PU1-1 and CN1PU1-2 AC0 V when the Power Switch is OFF Rated AC voltage when the Power Switch is turned ON</check>	NO	Check wall outlet for voltage. Check power cord for continuity. Check Power Switch.
4	Check of output of DC24 V to Control Board (copier: PWB-C) <check procedure=""> Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON. • Voltage across P110C/C-1 and GND • Voltage across P110C/C-2 and GND DC0 V when the Power Switch is OFF DC24 V when the Power Switch is turned ON</check>	NO	Check Front Door Interlock Switch (S3). Check Right Door Interlock Switch (S4). Change DC power Supply (PU1).
5	Check of output of DC24 V to Master Board (copier: PWB-A) <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON. Voltage across PJ2A-2 and GND DC0 V when the Power Switch is OFF DC24 V when the Power Switch is turned ON</check>	NO	Check Front Door Interlock Switch (S3). Check Right Door Interlock Switch (S4). Change DC power Supply (PU1).
6	Check of output of DC 5 V to Master Board (copier: PWB-A) <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON. • Voltage across PJ6A-9 and GND DC0 V when the Power Switch is OFF DC24 V when the Power Switch is turned ON</check>	NO	Change DC power Supply (PU1).
7	Check of output of DC5 V to control panel (UN2) <check procedure=""> Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON. Voltage across P102C/C-1 and GND DC0 V when the Power Switch is OFF</check>	NO	Check Control Board (copier: PWB-C). Change Master Board (copier: PWB-A). Change DC power Supply (PU1).
	DC5 V when the Power Switch is turned ON	YES	Change Control Panel (UN4).

17. Image quality problem

17.1 How to identify problematic part

- In this chapter, troubleshooting is divided into "initial checks" and "troubleshooting procedures classified by image failures."
- If any image failure has occurred, first make the initial checks, then proceed to the corresponding image failure troubleshooting procedure.

17.1.1 Initial Check Items

• Determine if the failure is attributable to a basic cause or causes.

Section	Step	Check	Result	Action
Installation site	1	The installation site complies with the requirements specified in "PRECAUTIONS FOR INSTALLATION" contained in GENERAL.	NO	Change the installation site.
Paper	2	Paper meets product specifications.	NO	 Change paper for one that meets specifications. Instruct user to use paper that meets specifications and is recommended.
	3	Paper is damp.	YES	Change paper for one that is dry. Then, instruct user to use paper that meets specifications and in how to store paper.
	4	Original is placed correctly.	NO	Reposition original. Instruct user in how to place original correctly.
Original	5	Original is written in light pencil.	YES	Change original. Instruct user to use original with appropriate image density.
	6 Original is transparent (OHP film, etc.).	YES	Change original. Instruct user to use originals that meet specifications.	
	7	Original Glass is dirty.	YES	Clean Original Glass.
	8	Original Glass is scratchy.	YES	Change Original Glass.
PM parts	9	The PM parts relating to image formation have reached the end of cleaning/replacement cycles.	YES	Clean PM parts. Change PM parts.

17.1.2 Identification of the Faulty System

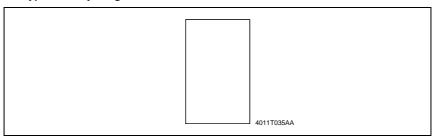
• Determine if the failure is attributable to an input system (IR) or output system (engine).

Check	Result	Action
Copy made at a reduced ratio	Full-size Reduced A 1177T04YA	Input system (IR)
1177T03YA	Full-size Reduced - A	Output system (printer)

17.2 Solution

17.2.1 Image Reading Section: Blank copy

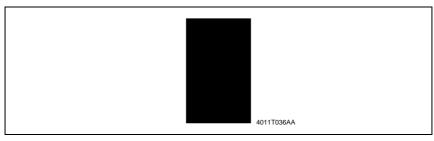
A. Typical Faulty Images



Step	Check	Result	Action
1	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
2	Control Board (PWB-C) connector is loose.	NO	Change Control Board (PWB-C/C). Change Master Board (PWB-A).

17.2.2 Image Reading Section: black copy

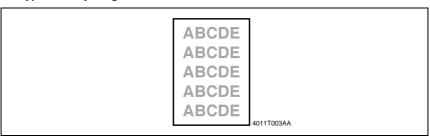
A. Typical Faulty Images



Step	Check	Result	Action
1	Exposure Lamp turns ON when the Power Switch is turned ON.	NO	Go to step 3.
2	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Power Switch is turned ON.	NO	Go to step 4.
3	Inverter Board (PU2) connector is loose.	YES	Reconnect.
3		NO	Change Exposure Lamp.
4	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
5	Control Board (PWB-C/C) connector is loose.	NO	 Change Inverter Board (PU2). Change CCD Unit. Change Control Board (PWB-C/C).

17.2.3 Image Reading Section: Low image density

A. Typical Faulty Images



Step	Check	Result	Action
1	Shading sheet reading portion (the portion on the back- side of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
2	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
3	Control Board (PWB-C) connector is loose.	NO	Change Control Board (PWB-C/C). Change Master Board (PWB-A).

17.2.4 Image Reading Section: Foggy background or rough image

A. Typical Faulty Images

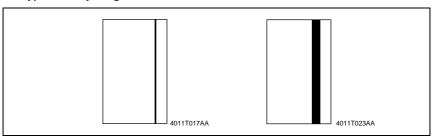


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Step	Check	Result	Action
1	Original Glass is dirty.	YES	Clean.
2	Scanner mirrors are dirty.	YES	Clean.
3	Exposure Lamp (LA2) is dirty.	YES	Clean.
4	CCD Unit lens and CCD surface are dirty. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean.
5	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Start key is pressed.	NO	Go to step 7.
		YES	Reconnect.
6	Inverter Board (copier: PU2) connector is loose.	NO	Change Exposure Lamp (LA2).
		YES	Reconnect.
7	CCD Board (copier: PWB-J) connector is loose.	NO	 Change Inverter Board (PU2). Change Control Board (copier: PWB-C).

17.2.5 Image Reading Section: Black streaks or bands

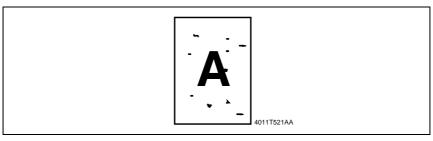
A. Typical Faulty Images



Step	Check	Result	Action
1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
2	Shading sheet reading portion (the portion on the back- side of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
4	Exposure Lamp (LA2) is dirty.	YES	Clean or change.
5	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
6	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
7	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit. Change Control Board (PWB-C/C).

17.2.6 Image Reading Section: Black spots

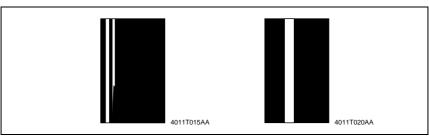
A. Typical Faulty Images



Step	Check	Result	Action
1	Original Glass is dirty or scratchy.	YES	Clean.
2	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
3	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit.Change Control Board (PWB-C/C).

17.2.7 Image Reading Section: Blank streaks or bands

A. Typical Faulty Images

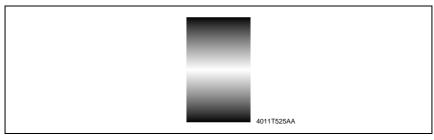


Step	Check	Result	Action
1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
2	Shading sheet reading portion (the portion on the back- side of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
4	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
5	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
6	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit. Change Control Board (PWB-C/C).

oubleshootin

17.2.8 Image Reading Section: Uneven image density

A. Typical Faulty Images

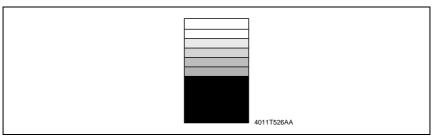


Step	Check	Result	Action
1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
2	Shading sheet reading portion (the portion on the back- side of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
4	Exposure Lamp (LA2) is dirty.	YES	Clean or change.
5	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
6	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Power Switch is turned ON.	NO	Go to step 8.
		YES	Reconnect.
7	Inverter Board (PU2) connector CN1PU2 is loose.	NO	Change Exposure Lamp (LA2).
8	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
9	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit.Change Control Board (PWB-C/C).

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17.2.9 Image Reading Section: Gradation reproduction failure

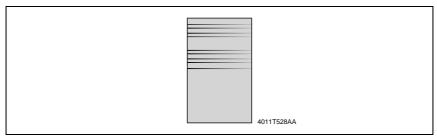
A. Typical Faulty Images



Step	Check	Result	Action
1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
2	Shading sheet reading portion (the portion on the back- side of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
4	Exposure Lamp (LA2) is dirty.	YES	Clean or change.
5	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
6	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Start key is pressed.	NO	Go to step 8.
		YES	Reconnect.
7	Inverter Board (PU2) connector CN2PU2 is loose.	NO	Change Exposure Lamp (LA2).
8	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
9	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit. Change Control Board (copier: PWB-C/C).

17.2.10 Image Reading Section: Periodically uneven image

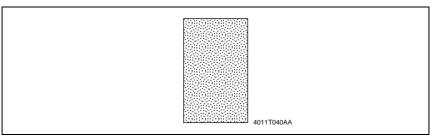
A. Typical Faulty Images



Step	Check	Result	Action
1	Scanner Motor (M5) is securely fastened using the dedicated fixing screws.	NO	Secure in position.
2	Scanner Motor (M5) drive mechanism is dirty or damaged.	YES	Clean or change.
3	Scanner drive mechanism pulley is dirty with foreign matter, scratchy, deformed, worn, or damaged.	YES	Remove foreign matter or change.
4	Scanner Drive Cables are wound incorrectly.	YES	Re-wind Scanner Drive Cables.
5	Scanner rails and Bearings are dirty with foreign matter, scratchy, deformed, worn, or damaged.	YES	Clean or change.
6	Scanner moves smoothly. <check procedure=""> Gently move the Scanner by hand to check for smooth operation.</check>	NO	Lubricate the Scanner rails. Reinstall Scanner.
7	CCD Board (PWB-J) connector is loose.	YES	Reconnect.
		YES	Reconnect.
8	Control Board (PWB-C/C) connector is loose.	NO	Change CCD Unit. Change Control Board (PWB-C/C).

17.2.11 Image Reading Section: Moire

A. Typical Faulty Images

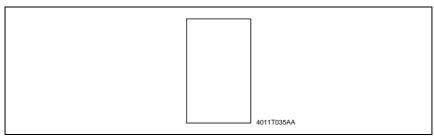


Step	Check	Result	Action
1	Moire distortions recur even after the orientation of original has been changed.	NO	Change the original mode (select one other than that resulted in moire).
2	Moire distortions recur even after the original mode has been changed.	NO	Change the original image mode.
3	Moire distortions recur even when the zoom ratio is changed.	NO	Change the zoom ratio setting.
4	The problem has been eliminated through the checks of step up 3.	NO	Adjust CCD Main Zoom and CCD Sub Zoom. 92

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17.2.12 Printer Section: Blank copy

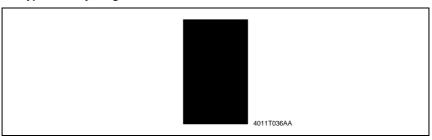
A. Typical Faulty Images



Step	Check	Result	Action
1	Imaging Unit is installed correctly.	NO	Reinstall.
2	Connector between the Imaging Unit and copier is dirty.	YES	Clean.
3	PH Shutter (located along the laser path between the PH Unit and PC Drum) is not in correct position or malfunctions.	YES	Correct or reinstall.
4	Connectors PJ12A and PJ13A in PH unit come off or lift.	YES	Reconnect.
5	Image Transfer Roller Assy is installed correctly.	NO	Reinstall.
6	Image transfer current contact is dirty, broken, or bent.	YES	Clean, correct, or change.
7	Developing bias contact is dirty, broken, or bent.	YES	Clean, correct, or change.
8	High Voltage Unit (HV1) connectors is loose.	YES	Reconnect.
9	The following voltage is supplied from the Master Board (PWB-A). <check procedure=""> Check that there is 24 V developing across the Master</check>	YES	Change IU.Change PH Unit.Change High Voltage Unit (HV1).
	Board pin and GND when the Power Switch is turned ON (during a copy cycle or a standby state).	NO	 Change Master Board (PWB-A).

17.2.13 Printer Section: Black copy

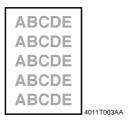
A. Typical Faulty Images



Step	Check	Result	Action
1	PC Drum Charge Corona grid mesh and Comb Electrode are loose.	YES	Reinstall.
2	PC Drum Charge Corona contact is dirty, scratchy, folded, bent, or damaged.	YES	Correct or change.
3	Grid bias contact is dirty, folded, or bent.	YES	 Clean, correct, or change.
4	PC Drum ground contact is dirty, scratchy, bent, or damaged.	YES	 Clean, correct, or change.
5	High Voltage Unit (HV1) connectors is loose.	YES	Reconnect.
6	The PH Unit cable is loose.	YES	Reconnect.
7	The following voltage is supplied from the Master Board (PWB-A). <check procedure=""> Check that there is 24 V developing across the Master</check>	YES	Change IU. Change PH Unit. Change High Voltage Unit (HV1).
	Board pin and GND when the Power Switch is turned ON (during a copy cycle or a standby state).	NO	Change Master Board (copier: PWB-A).

17.2.14 Printer Section: Low image density

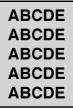
A. Typical Faulty Images



Step	Check	Result	Action
1	The image changes when "Toner Replenisher" is executed. The image changes when "Toner Replenisher" of Utility	YES	Replenish the supply of toner using Toner Replenisher.
2	The image changes when "ID Adjust" and "VG Adjust" are executed.	YES	Readjust. For details, see ADJUSTING/SET- TING.
3	Image transfer current contact is dirty, folded, or bent.	YES	Clean, correct, or change.
4	Developing bias contact is dirty, folded, or bent.	YES	 Clean, correct, or change.
5	High Voltage Unit (HV1) connectors is loose.	YES	Reconnect.
6	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
7	The following voltages develop from the ATDC Sensor (UN1). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON. DC5.39 V to 8.15 V across PJ10A-1 and GND DC1.41 V to 4.98 V across PJ10A-3 and GND</check>	NO	Change ATDC Sensor (UN1) and then change developer.
8	The following voltage is supplied from the Master Board (PWB-A). <check procedure=""></check>	YES	Change IU. Change High Voltage Unit (HV1).
	 Check that there is 24 V developing across the Master Board pin and GND when the Power Switch is turned ON (during a copy cycle or a standby state). 	NO	Change Master Board (copier: PWB-A).

17.2.15 Printer Section: Foggy background or rough image

A. Typical Faulty Images



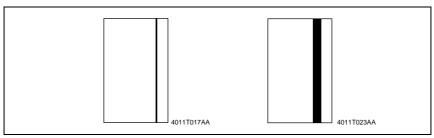
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Step	Check	Result	Action
1	The image changes when "ID Adjust" and "VG Adjust" are executed.	YES	Readjust. For details, see ADJUSTING/SETTING.
2	PC Drum surface and the areas in contact with Ds Collars are dirty with foreign matter, or deformed or worn.	YES	Clean or change.
3	Main Erase (LA1) is dirty.	YES	Clean.
4	Grid bias contact is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
5	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
6	The following voltages develop from the ATDC Sensor (UN1). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON. DC5.39 V to 8.15 V across PJ10A-1 and GND DC1.41 V to 4.98 V across PJ10A-3 and GND</check>	NO	Change ATDC Sensor (UN1) and then change developer.
7	The following voltage is supplied from the Master Board (PWB-A). <check procedure=""> • Check that there is 24 V developing across the Master Board pin and GND when the Power Switch is turned ON (during a copy cycle or a standby state).</check>	YES	 Adjust Db. For details, see ADJUSTING/SET-TING. Change Eraser Lamp (LA1). Change PC Drum. Change Imaging Unit. Change High Voltage Unit (HV1).
		NO	Change Master Board (copier: PWB-A).

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17.2.16 Printer Section: Black streaks or bands

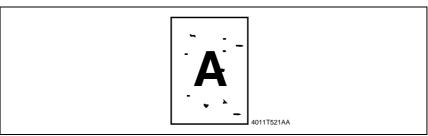
A. Typical Faulty Images



Step	Check	Result	Action
1	PC Drum is dirty or scratchy.	YES	Clean or change.
2	Foreign matter (such as paper dust) sticks to the Cleaning Blade of IU or the blade curves upward.	YES	Remove foreign matter, correct, or change.
3	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
4	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, damaged, or out of position.	YES	Clean or change.
5	Fusing Roller is dirty or scratchy.	YES	Clean or change.
6	PH window of the PH Unit is dirty or scratchy.	YES	Clean or change.
		NO	Change IU.

17.2.17 Printer Section: Black spots

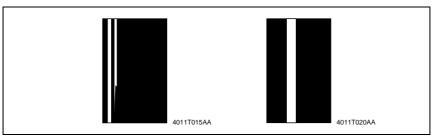
A. Typical Faulty Images



Step	Check	Result	Action
1	Toner is present along the paper path.	YES	Clean.
2	PC Drum is dirty or scratchy.	YES	Clean or change.
3	Tip of the PC Drum Paper Separator Finger is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
4	Fusing Roller is dirty or scratchy.	YES	Clean or change.
5	Tip of the Fusing Paper Separator Finger is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change Fusing Paper Separator Fin- gers and finger springs.
6	The image changes when "VG Adjust" is executed.	YES	 Readjust. For details, see ADJUSTING/SET- TING.

17.2.18 Printer Section: Blank streaks or bands

A. Typical Faulty Images



Step	Check	Result	Action
1	PC Drum ground terminal is dirty, scratchy, deformed, or damaged.	YES	Clean, correct, or change.
2	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
3	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, or damaged.	YES	 Clean, correct, or change.
4	Post-fusing guide plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
5	PH window of the PH Unit is dirty, scratchy, or damaged.	YES	Clean or change.
Э		NO	Change IU.

17.2.19 Printer Section: Void areas

A. Typical Faulty Images

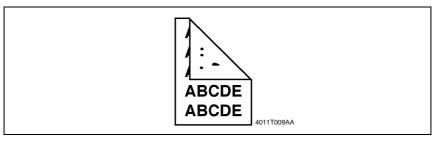


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Step	Check	Result	Action
1	Foreign matter is present along the paper path.	YES	Remove foreign matter.
2	Paper dust plugs up the Paper Dust Remover.	YES	Clean or change.
3	PC Drum Charge Corona, grid mesh, and Comb Electrode are loose.	YES	Reinstall.
4	PC Drum Charge Corona contact is dirty, scratchy, deformed, worn, or damaged.	YES	 Clean, correct, or change.
5	Developing Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
6	Toner is even on Sleeve/Magnet Roller.	NO	Adjust Db. For details, see ADJUSTING/SET- TING.
7	Developer is not even in the Developer Mixing Chamber of IU.	YES	Even out developer in the Developer Mixing Chamber.
8	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
9	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	 Clean, correct, or change.
10	Image Transfer Roller Assy is installed correctly.	NO	Reinstall.
11	Charge Neutralizing Plate is dirty, scratchy, folded, or bent.	YES	Clean, correct, or change.
12	Fusing Roller is dirty, scratchy, deformed, or worn.	YES	Clean or change.
12	T daing franci is arry, sordiony, delormed, or worn.	NO	Change IU.

17.2.20 Printer Section: Smear on back

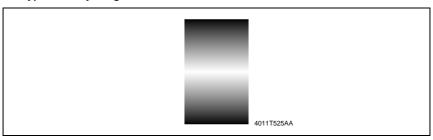
A. Typical Faulty Images



Step	Check	Result	Action
1	Toner is spilled over area inside copier.	YES	Clean interior.
2	Toner is present along the paper path.	YES	Clean.
3	Fusing Pressure Roller is dirty, scratchy, or damaged.	YES	Clean or change.
4	Image Transfer Roller is dirty.	YES	Clean or change.
		YES	Clean, correct, or change.
5	Grid bias contact is dirty, scratchy, deformed, worn, or damaged.	NO	Change High Voltage Unit (HV1). Change Master Board (PWB-A).

17.2.21 Printer Section: Uneven image density

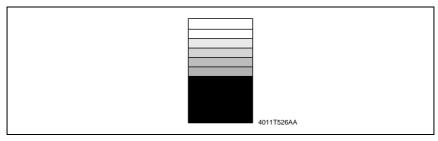
A. Typical Faulty Images



Step	Check	Result	Action
1	PC Drum ground plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
2	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, worn, damaged, or loose.	YES	Clean, correct, or change.
3	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
4	Sleeve/Magnet Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
5	Toner is even on Sleeve/Magnet Roller.	NO	Adjust Db. For details, see ADJUSTING/SET- TING.
6	Developer is not even in the Developer Mixing Chamber of IU.	YES	Even out developer in the Developer Mixing Chamber.
ь		NO	Change IU. Change Master Board (PWB-A).

17.2.22 Printer Section: Gradation reproduction failure

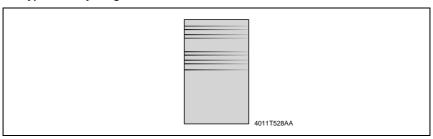
A. Typical Faulty Images



Step	Check	Result	Action
1	PC Drum is dirty.	YES	Clean.
2	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
3	The PH Unit cable is loose.	YES	Reconnect.
4	PH window of PH Unit is dirty.	YES	Clean.
5	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
	The following voltages develop from the ATDC Sensor (UN1).	NO	Change ATDC Sensor (UN1) and developer.
6	<check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON. DC5.39 V to 8.15 V across PJ10A-1 and GND DC1.41 V to 4.98 V across PJ10A-3 and GND </check>	YES	Change Master Board (copier: PWB-A).

17.2.23 Printer Section: Periodically uneven image

A. Typical Faulty Images



Step	Check	Result	Action
1	IU is securely fastened using the dedicated fixing screws.	NO	Secure in position.
2	PH Unit is securely fastened using the dedicated fixing screws.	NO	Secure in position.
3	IU drive mechanism is dirty or damaged.	YES	Clean or change.
4	PC Drum surfaces in contact with Ds Collars and drive mechanism are dirty, scratchy, deformed, or worn.	YES	Clean or change.
5	Synchronizing Roller drive mechanism is dirty, scratchy, deformed, or worn.	YES	Clean or change.
	Fusing Unit drive mechanism is dirty, scratchy, deformed, or worn.	YES	Clean or change.
6		NO	Change Master Board (PWB-A).

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SERVICE MANUAL

FIELD SERVICE

Fax Kit (FK-505)

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

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General

1. Product specifications

General

Compatibility	G3
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Scanning Resolution

TX Mode	Resolution	CD direction (dpi)	FD direction (dpi)
	STD	204	98
Memory TX	FINE	204	196
	S_FINE	204	392
	STD	204	98
Non memory TX	FINE	204	196
	S_FINE	408	392

Line	PSTN/ PBX
Data Transmission Rate	33.6 kbps (V.34 JBIG)
Coding Method	MH/ MR/ MMR/ JBIG
Document Size	CCD Scanning - A3/11 × 17 (297 mm) Sheet Through Scanning - STD/FINE: Max. 297 mm width × 1,000 mm - Super Fine: Max. 297 mm width × 900 mm
Internet fax	Enable when the optional Internet Fax & Network Scan Kit SU-502 and Network Interface Card NC-502 are installed.

Dialing

One touch dial	27 keys	
Speed dial	200 fax numbers	
Group dial	27 groups (50 destination/group)	
Program dial	4 keys (No. 24 ~ 27)	
Other dialing	ther dialing On-hook dial, Automatic redial, Manual redial, Chain dial, Combination di	

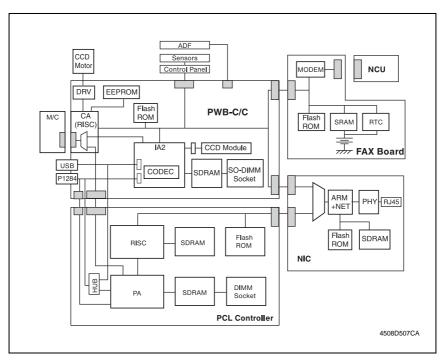
Transmission

Transmission mode	ADF TX, Memory TX, Batch TX, Broadcast TX, Manual TX, Polling TX,	
	Quick Memory TX, Book TX, Relay initiate TX, Timer TX, Relay Broadcast	

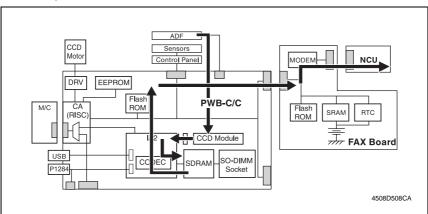
Receiving

Receiving mode	Mailbox RX, Manual RX, Memory RX, Substitute RX, Polling RX	
RX resolution	204 dpi × 98 dpi, 204 dpi × 196 dpi, 204 dpi × 392 dpi	
Max. recording paper size	A3/ 11 × 17	

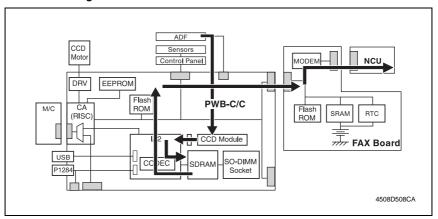
1.1 Data Flow Diagram



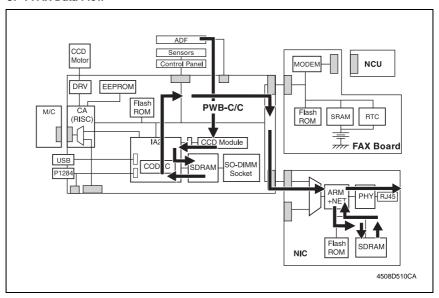
A. Memory TX Data Flow



B. RX & Printing Data Flow



C. I-FAX Data Flow



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Maintenance

2. Firmware upgrade

2.1 Upgrading the Main Firmware (Fax Board)

2.1.1 Installing the Driver

NOTE

- Since USB is used to upgrade the firmware, the host computer must be run on an OS of Windows 98 or later.
- The TWAIN driver must previously be installed in the host computer that is used to upgrade the firmware.
- · If the TWAIN driver has not been installed, use the procedure below to install it.
- If the TWAIN driver has already been installed, proceed with the section on "Firmware rewriting" to upgrade the firmware.

☞ 7

A. Plug and Play Installation of the GDI Printer/TWAIN Driver

<For Windows XP>

- 1. Start the host computer.
- 2. Turn on the power switch of machine.
- 3. Use a USB cable to connect the machine to host computer.
- 4. In the "Found New Hardware Wizard" dialog box, choose "Install from a list or specific location (Advanced)", and then click [Next].
- 5. Under "Search for the best driver in these locations", choose "Include this location in the search", and then click [Browse].
- Specify "\(name of any given language)\\WinXP" in the folder in which the TWAIN driver is stored, and then click [OK].
- 7. Click [Next] and then [Finish].
- The "Found New Hardware Wizard" dialog box will appear again: Repeat steps 4~7 to install all drivers.

<For Windows 2000>

- 1. Prepare the files necessary for upgrading the firmware, and copy them to PC.
- 2. Start the host computer.
- 3. Turn on the power switch of machine.
- Use a USB cable to connect the machine to host computer.
 The "Found New Hardware Wizard" dialog box will appear.
- 5. In the "Install Hardware Device Printers" dialog box, choose "Search for a suitable driver for my device (recommended)", and then click [Next].
- In the "Locate Driver Files" dialog box, choose "Specify a location", and then click [Next].
- 7. Click [Browse], specify "\(name of any given language)\\Win2000" in the folder in which the TWAIN driver is stored, and then click [OK].
- 8. Click [OK]. Then, continue following the instructions in the dialog boxes that will appear until the "Completing the Found New Hardware Wizard" dialog box appears.
- 9. Click [Finish].
- 10. The "Found New Hardware Wizard" dialog box will appear again: Repeat steps 4~8 to install all drivers.

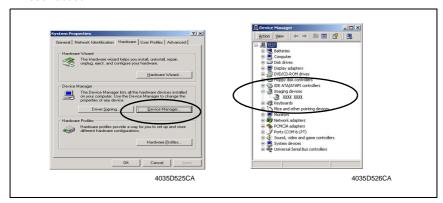
<For Windows Me/98>

- 1. Prepare the files necessary for upgrading the firmware, and copy them to PC.
- 2. Start the host computer.
- 3. Turn on the power switch of machine.
- Use a USB cable to connect the machine to host computer.
 The "Add New Hardware Wizard" dialog box will appear.
- With Windows Me, choose "Specify the location of the driver (Advanced)", and then click [Next].
 - With Windows 98, click [Next]. Then, in the dialog box that will then appear, choose "Search for the best driver for your device (recommended)", and then click [Next].
- 6. Choose "Specify a location", and then click [Browse].
- Specify "\(name of any given language)\\Win9X\" in the folder in which the TWAIN driver is stored, and then click [OK].
- 8. Click [Next]. Then, continue following the instructions in the dialog boxes that will appear until the "Finish" button appears.
- 9. Click [Finish].
- 10. The "Add New Hardware Wizard" dialog box will appear again: Repeat steps 4~8 to install all drivers.

2.2 Firmware rewriting

2.2.1 Procedure for Upgrading the Main Firmware

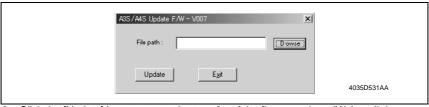
- 1. Turn ON the Power Switch of the machine.
- 2. Start the host computer.
- 3. Copy the "Update Software" folder and "Update" file to drive C. (Copy them into the highest directory on drive C.)
- Connect the machine to the host computer using a USB cable. (Wait until the hardware is detected.)
- Open "Properties" of "My Computer." Then select System Properties/Hardware/Device Manager/Imaging devices to check that the "XXXXXXXXXXX" (Model Name) icon has been added.



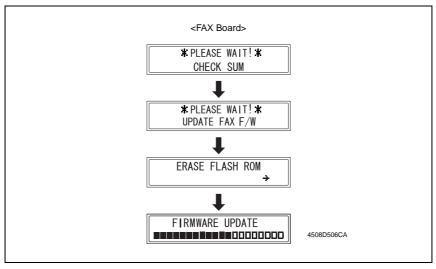
 Double-click the "Update" file in the "Update Software" folder. The "A3S/A4S Update F/W-VXXX" screen will appear.



Click the [Browse] button. Then, select the "Update" file that has been copied onto drive C in step 3.

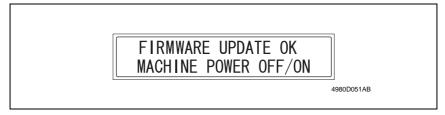


Click the [Update] button to start the transfer of the firmware data. (Wait until data transfer is completed.) 9. Check the Display for status of the firmware upgrading sequence.

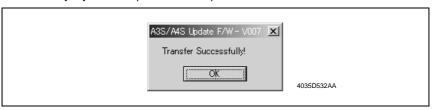


NOTE

- NEVER turn OFF and ON the Power Switch as long as the above screens are being displayed.
- 10. When the following message appears in the Display, it indicates that upgrading of the firmware has been completed.



11. Click the [OK] button to quit "A3S/A4S Update F/W-VXXX."

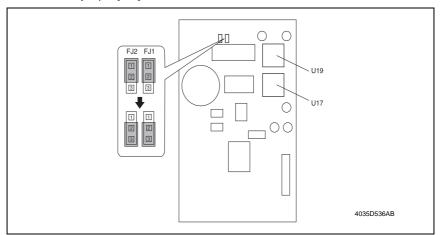


12. Turn OFF and ON the Power Switch of the machine.

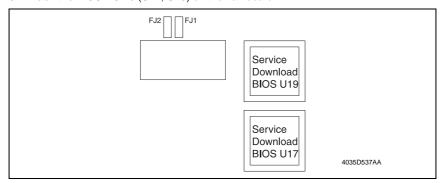
2.2.2 Procedure when Upgrading the Firmware has failed

NOTES

- Perform upgrading using BIOS only when upgrading from PC using ordinary USB connection has failed and the PC has not started properly.
- To perform this procedure, you need BIOS ROMs (U17, U19) and the TWAIN Driver dedicated to this specific purpose.
- 1. Turn off the power switch of machine.
- 2. Disconnect the USB cable from the machine and host computer.
- 3. Remove the rear cover.
- 4. Disconnect jumper [FJ1] on the Fax board from 1-2 and connect it to 2-3.
- 5. Disconnect jumper [FJ2] on the Fax board from 1-2 and connect it to 2-3.



6. Install the BIOS ROMs (U17, U19) on the Fax board.



- 7. Attach the Fax board to Control board (PWB-C/C).
- 8. Turn on the power switch of machine. Following message will appear on message panel and machine waits for file data.



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- 9. Perform steps 4~12 in the firmware upgrading procedure to upgrade the firmware.
- 10. Turn power off.
- 11. Remove the BIOS ROMs (U17, U19).
- 12. Disconnect jumper [FJ1] on the Fax board from 2-3 and connect it to 1-2.
- 13. Disconnect jumper [FJ2] on the Fax board from 2-3 and connect it to 1-2.

3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

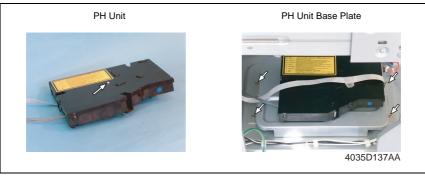
D. Removal of PWBs

NOTES

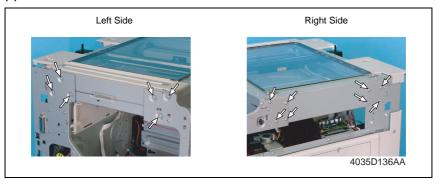
- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

E. Other Screws not Marked with Red Paint

(1) PH Unit Section



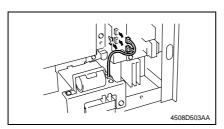
(2) IR Unit Section



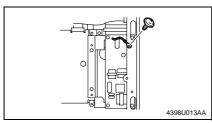
3.2 Disassembly/Assembly procedure

3.2.1 FAX Board and NCU Boards

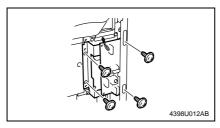
1. Remove the Rear Cover. (9 screws)



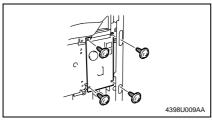
2. Disconnect the speaker and battery connectors from the Fax Board.



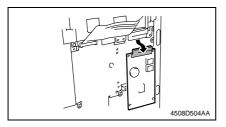
Remove the ground terminal of the NCU Board from the rear frame. (1 screw)



4. Remove the NCU Board. (4 screws)



5. Remove the Fax Board. (4 screws)



Disconnect the Fax Board from the hookup connector of the machine Control Board (PWB-C/C).

aintenance

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Adjustment/Setting

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- 4. The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

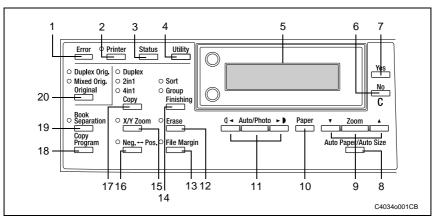
B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- 2. If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- 3. Special care should be used when handling the Fusing Unit which can be extremely hot.
- 4. The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

5. Control Panel Descriptions

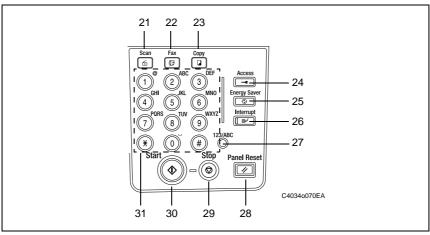
5.1 Names of Control Panel Parts and Their Functions

Control Panel Parts and Their Functions

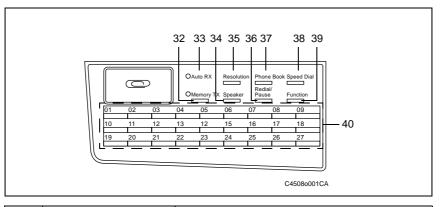


No.	Key Name	Function
1	"Error" indicator	Flashes when an error has occurred.
2	[Printer] key/indicator	Lights up while data is being printed from the computer and flashes while data is being sent. For details, refer to the Printer Controller User Manual.
3	[Status] key	Used to view the counters.
4	[Utility] key	Used to enter Utility mode and display the first Utility mode screen. • MACHINE SETTING, PAPER SOURCE SETUP, USER MANAGEMENT, ADMIN. MANAGEMENT, COPY SETTING 1 & 2
5	Display	Displays setting menus, error messages, and specified settings such as the number of copies and the zoom ratio.
6	[No] key	Erases the entered numbers and letters. Returns to the previous screen.
7	[Yes] key	Confirms the current setting.
8	[Auto Paper/Auto Size] key	Used to select between the Auto Paper or the Auto Size function.
9	[Zoom] key, ▼ and ▲ keys	Used to select a preset enlargement or reduction ratio. With each press, a zoom ratio between × 0.25 and × 4.00 is selected in 0.01 increments. Used to specify the selection above or below in setting screens and menus.
10	[Paper] key	Used to select the size of the paper to be printed on.
11	[Auto/Photo] key, (] ◄ and ►) keys	 Used to specify the scanning density of copies. Used to specify the selection at the left or right in setting screens.
12	[Erase] key	Used to select the area of the document that is erased.
13	[File Margin] key	Press to select the "File Margin" function.

No.	Key Name	Function
14	[Finishing] key	Used to select a copy "Finishing" function.
15	[X/Y Zoom] key	Used to specify different scaling proportions for the vertical and horizontal directions.
16	[Neg. ←→ Pos.] key	Press to make copies with the dark- and light-colored areas of the document inverted.
17	Copy key	Used to select between the "2in1" and the "4in1" copy functions.
18	[Copy Program] key	Copy programs can be stored. Stored copy programs can be selected and recalled.
19	[Book Separation] key	Used to select the "Book Separation" function.
20	[Original] key	Used to select between the "Duplex Orig." function and the "Mixed Orig." function.



No.	Key Name	Function
21	[Scan] key	Press to enter Scan mode. The indicator lights up in green to indicate that the machine is in Scan mode. (Available only when the Network Interface Card NC-502 and the Internet Fax & Network Scan Kit SU-502 are installed.)
22	[Fax] key	Does not function on this machine.
23	[Copy] key	Press to enter Copy mode. The indicator lights up in green to indicate that the machine is in Copy mode.
24	[Access] key	Used with user management.
25	[Energy Saver] key	Press to enter Energy Save mode.
26	[Interrupt] key	Press to enter Interrupt mode. The indicator lights up in green to indicate that the machine is in Interrupt mode. Press again to cancel Interrupt mode and return to the mode before Interrupt mode was entered.
27	[123/ABC] key	Does not function on this machine.
28	[Panel Reset] key	Cancels all copy functions and returns them to their default settings. Deletes all queued jobs.
29	[Stop] key	Stops the multi-page copy operation.
30	[Start] key	Starts copying. Queues a copy job if pressed while the machine is warming up. The indicator lights up in green to indicate that the machine is ready to start copying, or it lights up in orange to indicate that the machine is not ready to start copying.
31	10-Key Pad	 Used to specify the number of copies. Used to enter setting values. The [*] and [#] keys do not function on this machine.

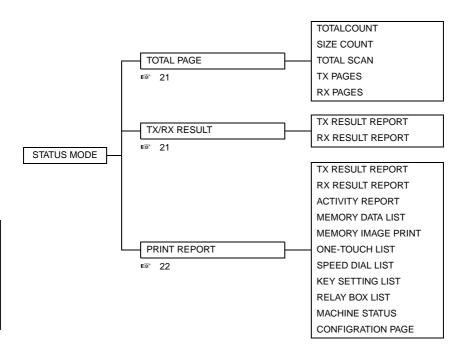


No.	Key Name	Function
32	"Memory TX" indicator	Light up when the memory transmission function is selected.
33	"Auto RX" indicator	Light up when the automatic reception function is selected.
34	[Resolution] key	Used to select the image quality (transmission resolution).
35	[Speaker] key	Press to answer the call. Press again to hang up.
36	[Phone Book] key	Used to display the information programmed for one-touch dialing, group dialing and speed dialing.
37	[Redial/Pause] key	 Redials the last number called. While dialing, used to generate a pause when transferring from an internal to an external line or receiving information services.
38	[Speed Dial] key	Used to dial previously programmed fax numbers represented by 3-digit numbers.
39	[Function] key	Used to select a function. BROADCAST (broadcast transmission), TIMER TX (timer transmission), MAILBOX TX (mailbox transmission), PRINT MAILBOX RX (retrieve mailbox faxes), POLLING TX (polling transmission), POLLING RX (polling reception), RELAY INITIATE (relay initiation transmission), CANCEL RESERV. (cancel queued job), TX MODE (transmission mode), INTERNET FAX RX (with the Internet Fax & Network Scan Kit installed)
40	One-touch key	 Used to dial previously programmed fax numbers. Use keys [01] through [27] for programming one-touch dial keys and group dialing. Use keys [24] through [27] for setting program dialing.

6. Status Mode

- The total number of pages printed and scanned since this machine was installed can be checked.
- Results of 60 past faxes sent and received and counter information are displayed on the LCD, and various reports are printed.
- The reports and the lists are printed.

6.1 Status Mode Function Tree



6.2 Status Mode Setting Procedure

6.2.1 Procedure

- 1. Press the **Status** key.
- 2. The first Status screen appears.

6.2.2 Exiting

· Press the Panel Reset key.

6.2.3 Changing the Status Mode Functions

- 1. Press the ▲/ ▼ key or </ > key to select the desired function.
- 2. Press the Yes key to apply the setting.
- 3. To return to the previous screen, press the [No] key.

6.2.4 Total Page

Functions	Total Count	: Displays the total number of pages printed since this machine was installed.
	Size Count	: Displays the Size Count of pages printed since this machine was installed.
	Total Scan	 Displays the total number of pages scanned since this machine was installed. However, the scanned number of pages in copy are not included.
	TX Pages	: Displays the total number of pages faxed since this machine was installed.
	RX Pages	: Displays the total number of pages received since this machine was installed.
Use	The total number of pages printed and scanned since this machine was installed can be checked.	
Setting/Procedure	 Press the Status key. Press the Yes key. Press the ▼ and ▲ keys to check the "TOTAL COUNT", "SIZE COUNT", "TOTAL SCAN", "TX PAGES" or "RX PAGES" values. 	

6.2.5 TX/ RX RESULT

Functions	TX Result Report : Displays the transmission result report. RX Result Report : Displays the reception result report.
Use	 Results of 60 past faxes sent and received and counter information are dis- played on the LCD, and various reports are printed.
Setting/Procedure	 Press the Status key twice. Press the Yes key. Press the ▼ and ▲ keys to display the desired transmission results to check them. In the transmission result screen, "TX" indicates sent faxes, and "RX" indicates received ones. To print the transmission result report, press the Start key. After the transmission result report is printed, the main screen appears. If the No key is pressed twice while the transmission results are displayed, the main screen appears.

6.2.6 PRINT REPORT

<u> </u>	
Functions	TX Result Report : Prints the transmission result report.
	RX Result Report : Prints the reception result report.
	Activity Report : Prints the transmission/reception result report.
	Memory Report : Prints the list of documents stored in the memory.
	 Memory Image Report : Prints the reduced image of the first page of the document stored in the memory.
	One Touch List : Prints the recipients programmed in the one-touch dial keys.
	Speed Dial List : Prints the recipients programmed for the speed dial numbers.
	Key Setting List : Prints the settings specified for one-touch dial keys.
	Relay Box List : Print the Relay Box registration contents. (Max. 5 relay boxes)
	Machine Status List : Prints the current machine status.
	Configuration Page : Prints the current machine configuration.
Use	The reports and the lists are printed.
Setting/Procedure	Press the Status key 3 times.
	2. Press the Yes key.
	3. Press the ▼ and ▲ keys to select the report/list that you wish to print, and then
	press the Yes key. After the specified report/list is printed, the main screen appears again.
	NOTE
	The reception/transmission result reports can be checked on screen. For
	details on viewing the transmission result, refer to "TX/ RX Result".
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• TX result report (example)

TX RESULT REPORT

NAME:ABC 123 TEL:1234567

DATE:Dec.01.2003 15:12

SESSION	FUNCTION	No.	DESTINATION STATION	DATE	TIME	PAGE	DURATION	MODE	RESULT
0001	TX	001	AAA NEWYORK 012345678	JAN.23	17:43	010	00:01'12"	G3	ОК

• RX result report (example)

RX RESULT REPORT NAME:ABC 123 TEL:1234567 DATE:Dec.01.2003 15:12 PAGE DURATION MODE RESULT SESSION FUNCTION No. DESTINATION STATION DATE TIME AAA NEWYORK 00:01'12" 0069 RX 001 JAN.22 20:07 010 G3 OK 012345678

Activity report (example)

ACTIVITY REPORT
NAME:ABC 123
TEL:1234567

DATE:Dec.01.2003 15:12

012345678 -2.4 02 0048 IAN 23 14:20RY ZZZ LONDON 004 00:0045" G3 C										
01 0034 JAN.22 20:07 1X 012345678 010 00:0112 -2.4 C	No.	SESSION	DATE	TIME	TX/RX	DESTINATION STATION	PAGE	DURATION	MODE	RESULT
	01	0034	JAN.22	20:07	TX		010	00:01'12"		ОК
876543210	02	0048	JAN.23	14:20	RX	ZZZ LONDON 876543210	001	00:00'45"	G3 -2.4	ОК

· Memory data list (example)

MEMORY DATA LIST

NAME:ABC 123 TEL:1234567

DATE:Dec.01.2003 15:12

SESSION	FUNCTION	TIME	No.	DESTINATION STATION	PAGE
0077	TX	16:03	001	DELLY OFFICE	001

· Memory image print (example)

MEMORY IMAGE

MEMORY IMAGE PRINT

NAME:ABC 123 TEL:1234567

DATE:Dec.01.2003 15:12

SESSION	FUNCTION	No.	DESTINATION STATION	DATE	TIME	PAGE
0077	TX	001	DELLY OFFICE	JAN.26	16:03	001

· One-touch list (example)

ONE TOUCH LIST

NAME:ABC 123 TEL:1234567

DATE:Dec.01.2003 15:12

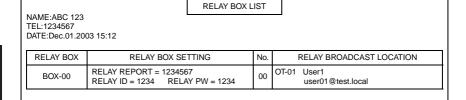
OT-NO.	DESTINATION STATION	DESTINATION NUMBER	DETAIL	SET DATE
OP-01	AMSTERDAM OFFICE	0P09876543	33.6	JAN.20.2001

• Speed dial list (example)

· Key setting list (example)

TEL:1234567 DATE:Dec.01.2003 15:12	
KEY-NO. TIMER FUNCTION No. DESTINATION STATION	
OT-01 APORO OFFICE 01 OT-01 J.B 999888777666 SU	B:1234

· Relay Box List (example)



• Machine status list (Page1: example)

NAME:ABC 123 TEL:1234567 DATE:Dec.01.2004 15:12	MACH	INE STATUS LIST		
MACHINE SETTING				
AUTO RESET (min.)	OFF			
ENERGY SAVE MODE (min.)	15			
AUTO SHUT OFF (min.)	OFF			
DENSITY (ADF)	MODE 1			
DENSITY (BOOK)	MODE 1			
PRINT DENSITY	LIGHT	DARK		
LCD CONTRAST	LIGHT	DARK		
BUZZER VOLUME	LOW	Drutte		
LANGUAGE	ENGLISH			
INITIALMODE	COPY			
INTIALWOOD	001 1			
PAPER SOURCE SETTING				
	INCH/METRIC	TRAY PAPER		PAPER TYPE
TRAY1	METRIC	A4C (PLAIN	l)	PLAIN
.COPY SETTING 1				•
PAPER PRIORITY	TRAY 1			
DENSITY PRIORITY	AUTO DENSITY	,		
DENSITY LEVEL (AUTO)	LIGHT			
DENSITY LEVEL (MANUAL)				
, ,		DARK		
BINDINGS POSITION	LEFT			
MARGIN SETTING (mm)	10	LIDDED 44	- FD.1	10
ERASE SETTING (mm)	LEFT :10	UPPER :10) FRAI	ME :10
SMALL ORIGNAL	ENABLE			
.COPY SETTING 2				
MIXED ORIGINAL	OFF			
COPY PRIORITY	AP			
OUTPUT PRIORITY	NON			
4 IN 1 COPY ORDER	PATTERN1			
CRISSCROSS MODE	ON			
DUPLEX COPY	OFF			
	•			
.FAX REGISTRATION	0.1/07.05050.//			
ONE TOUCH OR GROUP DIAL	01/27 RESERVI			
SPEED DIAL	001/210 RESER		.= />	
PROGRAM DIAL	. ,	5) NONE (26) NO	NE (27) ON	E TOUCH
BATCH TX	00/27	Tra-		
MAII BOY	(01) ID= NONE	,	2) ID= NONE	
MAIL BOX	(03) ID= NONE	(0-	1) ID= NONE	
	(05) ID= NONE			
	(00) ID= NONE	,	I) ID= NONE	
	(02) ID= NONE	,	B) ID= NONE	
RELAY BOX	(04) ID= NONE		5) ID= NONE	
	(06) ID= NONE	`	7) ID= NONE	
	(08) ID= NONE	(0:) ID= NONE	

• Machine status list (Page2: example)

NAME:ABC 123 TEL:1234567	MACHINE	STATUS LIST		
DATE:Dec.01.2004 15:12				
TX OPERATIONS				
SCAN CONTRAST	LIGHT	DARK		
RESOLUTION	STANDARD			
DEFAULT TX	MEMORY TX			
HEADER	ON			
RX OPERATIONS				
MEMORY RX MODE	OFF			
NO. OF RINGS	2			
REDUCTION RX	ON			
RX PRINT	MEMORY RX			
RX MODE	AUTO RX			
FORWARD	OFF			
FOOTER	OFF			
SELECT TRAY	TRAY1 : ENABLE			
CLOSED NETWORK	OFF			
COMM SETTING				
TONE/PULSE	TONE			
LINE MONITOR	LOW			
PSTN/PBX	PSTN			
REPORTING				
ACTIVITY REPORT	ON			
RESERVATION REPORT	OFF			
TX RESULT REPORT	OFF			
RX RESULT REPORT	OFF			
INITIAL USER DATA				
DATE AND TIME	JAN.27.2004 10:00	+00:00		
USER FAX NUMBER	0P1234567890			
USER NAME	AAABBBCCC DDDI	EEE		
OTHER STATUS				
TX/RX TOTAL PAGES	TX	000000	RX	000000
USER COUNTER	TOTAL COUNTER	000000	SIZE COUNTER	000000
OOLIN OODINILIN	SCAN COUNTER	000000		

• Configuration page (example)

KONICA MINOLTA XXXXXXX Printer Configuration Page

Printer Information Printer F/W: 100 Maser F/W: 100 Total Count: 000000 Size Count: 000000

Printer Configuration Printer Memory: 16Mbytes

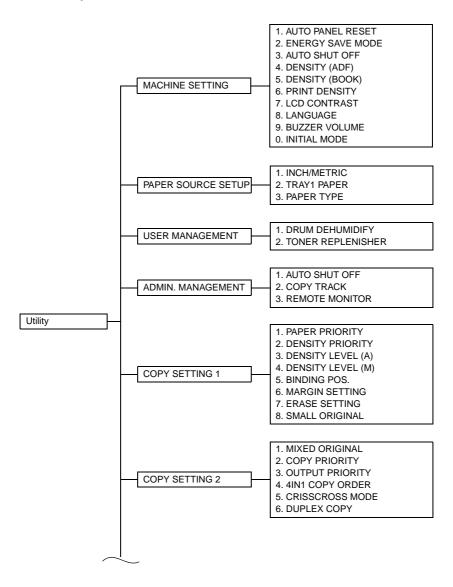
TRAY 1: A4 TRAY 2: A4

TRAY 3: Not Installed TRAY 4: Not Installed TRAY 5: Not Installed Bypass: Installed Output Tray: Installed

7. Utility Mode

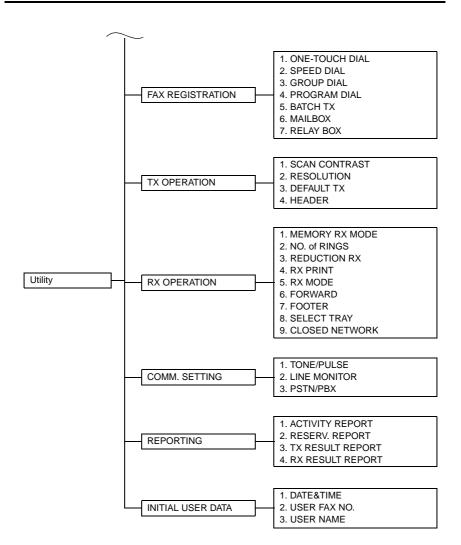
· Utility mode is used to make settings for the utility functions.

7.1 Utility Mode Function Tree



Adjustment / Setting

Fax Kit (FK-505)



7.2 Utility Mode Setting Procedure

7.2.1 Procedure

- 1. Press the Utility key.
- 2. The Utility mode screen will appear.

7.2.2 Exiting

· Press the Panel Reset key.

7.2.3 Changing the Setting Values in Utility Mode Functions

- Select the appropriate item using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 1. Validate the selected setting value using the [Yes] key.
- 2. To go back to the previous screen, press the [No] key.

7.3 Setting in the Utility Mode

7.3.1 MACHINE SETTING

MACHINE SETTING is used to set the operating environment.

A. AUTO PANEL RESET

Functions/Use	 To set the time it takes the Auto Panel Reset function, which resets the panel settings when the set period of time elapses after a copy cycle has been com- pleted or the last key operated, to be activated.
Setting/Procedure	The default setting is "1" minute. OFF ON: 0.5 "1" 2 3 4 5 (min)

B. ENERGY SAVE MODE

Functions/Use	To set the time it takes the machine to enter the Energy Saver mode after a copy cycle has been completed or the last key operated.
Setting/Procedure	The default setting is "15" minutes.
	"15" min (1 to 240)

C. AUTO SHUT OFF

Functions/Use	To set the time it takes the Auto Shut OFF function, which shuts down the machine when the set period of time elapses after a copy cycle has been com- pleted or the last key operated, to be activated.
Setting/Procedure	The default setting is "OFF."
	"OFF" ON - Setting range : 15 to 240 min

D. DENSITY (ADF)

Functions/Use	To set the reading image density level when the Automatic Document Feeder is used.
	NOTE The low image density is set as the default value to prevent a dirty copy from being produced.
Setting/Procedure	The default setting is "MODE1". "MODE 1": To lower the image density to prevent a dirty copy from being produced. MODE 2: To produce a copy having an image density equivalent to that of the original.

E. DENSITY (BOOK)

Functions/Use	To set the reading image density level when the Original Glass is used.
Setting/Procedure	The default setting is "MODE1".
	"MODE 1": To produce a copy having an image density equivalent to that of the original. MODE 2: To lower the image density to prevent a dirty copy from being produced.

F. PRINT DENSITY

Functions/Use	To set the print density.
Setting/Procedure	The default setting is "0".
	"0" Setting range: -2 (LIGHT) to +2 (DARK)

G. LCD CONTRAST

Functions/Use	To set the brightness of the LCD display.
Setting/Procedure	The default setting is "0".
	"0" Setting range: -1 (LIGHT) to +2 (DARK)

H. LANGUAGE

Functions/Use	To select the language displayed on the control panel.
Setting/Procedure	Select the desired language and touch [OK] to set the language.

I. BUZZER VOLUME

Functions/Use	 This function can be used to set the volume of alarms and the beep sounded when a key is pressed.
Setting/Procedure	The default setting is "LOW".
	HIGHT "LOW" OFF

J. INITIAL MODE

Functions/Use	This function can be used to set the mode (Copy mode or Fax mode) that the machine starts up in or returns to after the Control Panel is reset.
Setting/Procedure	The default setting is "COPY".
	"COPY" FAX

7.3.2 PAPER SOURCE SETUP

• PAPER SOURCE SETUP is used to make the various settings for the paper source.

A. INCH/METRIC

Functions/Use	To select the paper size type for each paper source for automatic paper size detection.
Setting/Procedure	The default setting is "METRIC".
	INCH "METRIC"

B. TRAY1 PAPER

Functions/Use	To set the type and size of the paper loaded in Paper Feed Tray/1.
Setting/Procedure	<step> 1. Select the type of paper Default setting of paper type is "PLAIN". "PLAIN" OHP CARD ENVELOPE 2. Set the paper size. Default setting of paper size is "AUTO".</step>
	"AUTO" SIZE INPUT x: 140 to 432 mm (sub scan direction) Y: 90 to 297 mm (main scan direction)

C. PAPER TYPE

Functions/Use	To set the type of paper for the paper source.
Setting/Procedure	<step> 1. Select the paper source "TRAY1" TRAY2 BYPASS 2. Select the type of paper. The default setting is "PLAIN".</step>
	"PLAIN" RECYCLE SPECIAL 1-SIDE *1

^{*1:} appears only when the AD-504 (bizhub 180 / bizhub 210 only) is installed

7.3.3 USER MANAGEMENT

A. DRUM DEHUMIDIFY

Functions/Use	To run a drum dry sequence.
	The drum dry sequence is run when an image problem occurs due to condensation formed on the surface of the PC Drum as a result of a sudden change in temperature or an increased humidity.
Setting/Procedure	<step> 1. Select "DRUM DEHUMIDIFY" and press the [Yes] key. 2. The drum dry sequence is automatically terminated after the lapse of a predetermined period of time and the initial screen reappears.</step>

B. TONER REPLENISHER

Functions/Use	 To forcedly replenish the supply of toner when ID drops as a result of a reduced T/C ratio after a large number of copies have been made from an original having a high image density, thereby achieving the set T/C level.
Setting/Procedure	 When "TONER REPLENISHER" is executed, the machine first detects the current toner density. If it is found that the density is lower than the reference value, supply of toner is replenished and then toner is agitated. If the density is found to be higher than the reference value, the machine simply agitates toner to complete the sequence.
	<step> 1. Select "TONER REPLENISHER" and press the [Yes] key. 2. The toner replenisher sequence is automatically terminated after a given period of time or when the specified toner density is recovered. Then, the initial screen reappears.</step>

7.3.4 ADMIN. MANAGEMENT

 ADMIN. MANAGEMENT is used to make various settings after the administrator number set using the Service mode has been entered.

<Admin. Management Mode Setting Procedure>

- 1. Press the Utility key.
- 2. Select "ADMIN. MANAGEMENT."
- 3. Type the 6-digit administrator number and press the [Yes] key.

A. AUTO SHUT OFF

Functions/Use	To enable or disable the setting of Auto Shut OFF.
Setting/Procedure	The default setting is "ENABLE".
	DISABLE "ENABLE"

B. COPY TRACK

<COPY TRACK MODE>

Functions/Use	To select whether to turn ON or OFF the copy track function.
Setting/Procedure	The default setting is "OFF" (copy track function is not used).
	ON : Use the copy track function. "OFF" : Not use the copy track function.

<ACCESS NO. REG.?>

Functions/Use	To register a 3-digit (001 to 999) access number used for the copy track function, or to change or delete a previously set access number.
Setting/Procedure	<registration procedure=""> Type any access number from the 10-Key Pad. Press the [Yes] key to validate the entry of the access number. To continue registering access numbers, repeat steps 1 and 2. (Up to 20 different accounts can be set.) When the registration procedure is completed, quit the function by pressing the [No] key. </registration>
	<change delete="" procedure=""> Type the access number to be changed or deleted from the 10-Key Pad and press the [Yes] key. When you are prompted to determine whether to retain the data or not, press the [No] key. Select "EDIT" or "DELETE" and press the [Yes] key. </change>
	If "EDIT" is selected, a screen appears allowing you to change the access number. (To step 4) If "DELETE" is selected, the current access number is deleted.
	4. Type the new access number from the 10-Key Pad and press the [Yes] key. 5. To continue changing or deleting new access numbers, repeat steps 1 to 4. 6. When the EDIT/DELETE procedure is completed, quit the function by pressing the [No] key.

<COPY TRACK DATA?>

Functions/Use	To display or clear the total count value of a specific account. To clear the total count values of all accounts under control.
Setting/Procedure	<display clear="" procedure=""> Select "DISPLAY" and press the [Yes] key. Select the access number, for which the count is to be checked, and press the [Yes] key. The total count value of the access number selected will be displayed. To clear the count value, press the [No] key. (To step 4) To quit the function without clearing the count value, press the [Yes] key. Press the [No] key to clear the count value. When the count value has been cleared, quit the function by pressing the [Yes] key. Clear Procedure> Select "CLEAR" and press the [Yes] key. When you are prompted to confirm if all count values are to be cleared, press the [Yes] key. </display>

Adjustment / Setting

C. REMOTE MONITOR

Functions/Use	To set the access right when monitoring a user machine from a remote location on the Service side. RSD is used for remote monitoring.
Setting/Procedure	The default setting is "LIMITED". "LIMITED" FULL OFF LIMITED: Access right with limited functions. Detailed settings made in the user machine can be monitored. It is, however, not possible to change the user setting or
	upgrade firmware. FULL: Access right with no restrictions. In addition to being able to monitor the detailed settings made in the user machine, the Service can change user settings and upgrade firmware. When "FULL" is selected, the "Remote Monitoring Password" screen will appear.
	PASSWORD= OK=YES • The Administrator of the user machine sets a 4-digit (0000 to 9999) "Remote Monitoring Password". • This password is necessary for Remote Monitoring and must be obtained in advance from the Administrator of the user machine. OFF: • Access is prohibited. Remote Monitoring is disabled.

NOTE

Precautions for Changing the Setting of ADMIN. MANAGEMENT/REMOTE MONITOR If the user machine setting has been changed from "LIMITED" to "FULL" or vice versa while RSD (Remote Setup Diagnostic) communication is established, perform the following operations:

- Temporarily disconnect the communication and re-execute "Remote Connect."
- Press the "Disconnect" key to disconnect the communication.



- The specific changes made in the setting of REMOTE MONITOR are not validated unless the connection is made again.
- < Precautions for Using the RSD (Remote Setup Diagnostic)>
- When a connection is established with a local machine using the RSD, the following message appears on the Display and no operations can be made from the "Control Panel" of the local machine. Neither the PC print nor Scanner function can be accepted.

PLEASE WAIT! ADMINISTERED BY PC

4980P534AA

- No connection can be made with the RSD during operation from the "Control Panel" of the local machine. Make the connection while no operations are performed on the local machine.
- As is the case with the RSD, operations from the "Control Panel" of the local machine, PC print, and Scanner function are not accepted while a connection is being established with the local machine using the LSD (Local Setup Diagnostic) and Page Scope Web Connection/Admin. mode.
- As is the case with the RSD, no connection can be made with LSD and Page Scope Web Connection/Admin. mode during operation from the "Control Panel" of the local machine. Make the connection while no operations are performed on the local machine.

7.3.5 COPY SETTING 1

• COPY SETTING 1 is used to set the default values for different copy functions.

A. PAPER PRIORITY

Functions/Use	To set the prior	rity pap	er sourc	e.		
Setting/Procedure	The default se	tting is '	"1ST".			
	"1ST"	2ND	3RD	4TH	5TH	Multi Bypass

B. DENSITY PRIORITY

Functions/Use	To set the priority image quality mode and density that are selected when the Power Switch is turned ON or the Panel Reset key is pressed.
Setting/Procedure	The default setting is "TEXT/P" and "AUTO." "TEXT/P" means "TEXT/PHOTO." Image quality mode: TEXT PHOTO "TEXT/P" Density: "AUTO" MANUAL

C. DENSITY LEVEL (A)

Functions/Use	To set the density level when the Auto density is selected.		
Setting/Procedure	The default setting is "0".		
	"0" Setting range : -1 (LIGHT) to +1 (DARK)		

D. DENSITY LEVEL (M)

Functions/Use	To set the density level when the Manual density is selected.	
Setting/Procedure	The default setting is "0".	
	"0" Setting range : -4 (LIGHT) to +4 (DARK)	

E. BINDING POS

Functions/Use	To set the first page to be scanned when copies are made from a book, whether it is on the left or on the right.	
Setting/Procedure	The default setting is "LEFT".	
	"LEFT" RIGHT	

F. MARGIN SETTING

Functions/Use	To set the file margin width when making copies with a file margin.		
Setting/Procedure	The default setting is "10" mm.		
	"10" Setting range: 0 to 20 mm		

G. ERASE SETTING

Functions/Use	To set the erase width when making erase copies.	
Setting/Procedure	The default setting is NORMAL "10" mm.	
	"10" Setting range : 0 to 20 mm	

H. SMALL ORIGINAL

Functions/Use	To set whether to enable or disable copying when an original of a size smaller than the detectable one is loaded in the Auto Paper mode.	
Setting/Procedure	The default setting is "OFF".	
	ON "OFF"	

7.3.6 COPY SETTING 2

• COPY SETTING 2 is used to set the default values for different copy functions.

A. MIXED ORIGINAL

Functions/Use	To set whether or not to select the Mixed Original mode when the Power Switch is turned ON or Panel Reset key is pressed.	
Setting/Procedure	The default setting is "OFF".	
	ON "OFF"	

B. COPY PRIORITY

Functions/Use	To set the priority mode, either Auto Paper, Auto Size, or Manual, selected when the Power Switch is turned ON or Panel Reset key is pressed.		
Setting/Procedure	The default setting is "APS".		
	"APS" AS MANUAL		

C. OUTPUT PRIORITY

Functions/Use	To set the priority finishing function, either Non-Sort, Sort, or Group.		
Setting/Procedure	The default setting is "NON".		
	"NON" SORT GROUP		

D. 4IN1 COPY ORDER

Functions/Use	To set the layout of copy images in 4in1 copies.
Setting/Procedure	The default setting is "PATTERN1".
	"PATTERN1" PATTERN2
	1 2 1 3
	3 4 2 4
	4035S501AA 4035S502AA

E. CRISSCROSS MODE

Functions/Use	 To set whether or not to select the Mixed Original mode when the Power Switch is turned ON or Panel Reset key is pressed. 	
Setting/Procedure	The default setting is "ON".	
	"ON" OFF	

F. DUPLEX COPY

• Appears only when the AD-504 (bizhub 180 / bizhub 210 only) is installed

Functions/Use	To select whether to enable or disable 2-sided copying.
Setting/Procedure	This function should not be used.

7.3.7 FAX REGISTRATION

A. ONE-TOUCH DIAL

Functions/Use	This function can be used to program one-touch dial keys with fax numbers, allowing the recipient to be specified easily and accurately without the need to manually enter the number using the 10-Key Pad. This dialing method is convenient for programming numbers where faxes are frequently sent to.		
Setting/Procedure	A maximum of 27 fax numbers can be programmed. The contents of registration. Destination name: 20characters. Dial No.: 30 digits. Sub address: 20 digits. SID: 20 digits. Modem speed: 33.6 kbps/14.4kbps/9.6 kbps Registered data: Automatically.		

B. SPEED DIAL

Functions/Use	 This function can be used to program speed dial numbers with fax numbers, allowing the recipient to be specified easily and accurately without the need to manually enter the number using the 10-Key Pad. 		
Setting/Procedure	A maximum of 200 fax numbers (001 to 200) can be programmed. The contents of registration. Destination name: 20characters. Dial No.: 30 digits. Sub address: 20 digits. SID: 20 digits. Modem speed: 33.6 kbps/14.4kbps/9.6 kbps Registered data: Automatically.		

C. GROUP DIAL

Functions/Use	 This function can be used to program a single one-touch dial key with a maximum of 50 different fax numbers as one group. Programming a one-touch dial key with a group of fax numbers is convenient when documents are frequently sent to a set group of multiple recipients. 	
J	The contents of registration. Group name: 20 characters. Information of destination station: The contents of one-touch or speed dial.	

D. PROGRAM DIAL

Functions/Use	 This function can be used to program one-touch dial keys (No. 12 to 15) with fax numbers and a transmission/reception function (such as timer transmission or polling reception), allowing that function to be carried out by pressing just the corresponding one-touch dial key. 			
Setting/Procedure	If one-touch dial keys have been programmed with fax numbers and a transmission/reception function, that function can be carried out by pressing just the corresponding one-touch dial key. The function of registration			
		Function No. Function Description		
		1	BROADCAST	Up to 50 detection
		2	TIMER TX	-
	3 MAIBOX TX		-	
		6	POLLING RX	Up to 50 detection
		7	RELEY INITIATE	-

E. BATCH TX

Functions/Use	 This function can be used to specify the batch transmission setting (transmission time) for a one-touch dial key programmed with recipient fax numbers, so multi- ple documents can be stored in the memory and sent out together at the speci- fied time.
Setting/Procedure	 If the batch transmission setting (transmission time) is specified for a one-touch dial key programmed with recipient fax numbers, multiple documents can be stored in the memory and sent out together at the specified time. A one-touch dial key must first be programmed with the fax number of the recipient for the batch transmission. Cannot set for e-mail address.

F. MAILBOX

Functions/Use	This function can be used to specify mailbox IDs in order to receive faxes with mailbox reception only if the mailbox ID sent by the caller matches the mailbox ID set on this machine.
Setting/Procedure	 Mailbox IDs must first be specified in order to receive faxes with mailbox reception only if the mailbox ID sent by the caller matches the mailbox ID set on this machine. A mailbox ID cannot be the same as a relay box ID. Setting value: 0000 to 9999 Password: Setting range 0 to 9999, or none.

G. RELAY BOX

Functions/Use	 This function can be used to program the relay boxes in order for this machine (acting as a relay station) to receive a document from another fax machine (transmitting station), then transmit the document to multiple recipients (receiving stations). 	
Setting/Procedure	Relay IDs must first be specified in order to receive faxes with relay reception only if the relay ID sent by the caller matches the relay ID set on this machine. A relay box ID cannot be the same as a mailbox ID. Setting value: 0000 to 9999 Password: Setting range 0 to 9999, or none.	

7.3.8 TX OPERATION

• From the "TX OPERATION" menu, various functions for sending faxes can be set.

A. SCAN CONTRAST

	 This function can be used to set the default scanning contrast level to one of five settings between "LIGHT" and "DARK". For dark-colored paper (media), select a setting towards "LIGHT". For faint or colored text, select a setting toward "DARK".
Setting/Procedure	The default setting is "0".

B. RESOLUTION

Functions/Use	This function can be used to set the default scanning resolution (image quality) to one of the following: "Standard", "Fine", "Super Fine", "Half Tone + Standard", "Half Tone + Fine" or "Half Tone + Super Fine".	
Setting/Procedure	'	

C. DEFAULT TX

Functions/Use	This function can be used to set the default transmission mode to "MEM. TX" or "ADF TX".	
Setting/Procedure	The default setting is "MEM.TX".	
	"MEM TX": Memory Transmission ADF TX: Direct transmission	

D. HEADER

Functions/Use	This function can be used to set the default setting ("ON" or "OFF") for adding the header (date sent, sender's name and fax number, etc.) when sending faxes. This function is not available in the United States.
Setting/Procedure	The default setting is "ON". "ON" : Add header OFF : No header The contents of registration. TX data and time. Transmitter's own name. Transmitter's own tel number. Session number. Page number. Total page number (only displayed by use the memory TX job). It is selectable by soft switch to transmit only pages which have failed to transmit, if communication error occurs on the way transmitting document. In this case, page number on Header Print is continued from the page number of the document successfully transmitted. Whether user setting is allowed or not is selectable with Soft switch. For North America, Header print is set ON, and setting change to OFF by the user is not allowed. Attaching Header Print: Image within 4 mm (1/4 in) top margin of transmitting document is not transmitted and Header print data is attached.

7.3.9 RX OPERATION

• From the RX OPERATION menu, various functions for receiving faxes can be set.

A. MEMORY RX MODE

Functions/Use	• This function can be used to set whether to allow ("ON") memory reception or not ("OFF"). In cases when confidential faxes are being received, the received document can be stored in the memory and printed at a specified time or when memory reception is set to "OFF". A password can be set to specify the starting time or ending time of memory reception, or to cancel the function. The set start- ing time and ending time are valid every day until memory reception is turned off.	
Setting/Procedure	The default setting is "OFF". ON: Enable memory RX mode "OFF": Disable memory RX mode	

B. No. of RINGS

Functions/Use	This function can be used to set the number of rings between 1 and 16 until the call is answered.			
Setting/Procedure	The default setting is "2" (marketing area: standard). Depend on soft switch setting of marketing area.			
	9 : 9 times	of RINGS" is mad	7 : 7 times 11 : 11 times 15 : 15 times machine become e longer than the	8 : 8 times 12 : 12 times 16 : 16 times unable to receive setting of "CNG"

C. REDUCTION RX

Functions/Use	This function can be used to set whether documents longer than the paper are printed reduced ("ON"), split ("OFF"), or discarded ("CUT"). However, when sending a document more than 24 mm (1 inch) longer than the paper, "CUT" is not available. (In this case, the document is split.)	
Setting/Procedure	The default setting is "ON". "ON" : Reduction print mode OFF : 100 % RX mode CUT : Cut mode	

Reduction print mode

• It reduces (only the FD direction) and prints so that receiving data will in a recording paper.

Recording paper size	Footer	Length of received image	Printing
	OFF	Less than 412 mm	1 page with 100 %
		413 mm to 458 mm	1 page with (412 mm / image length)% reduction
		459 mm to 816 mm	Divide into 2 pages with 100 %
		817 mm to 1,220 mm	Divide into 3 pages with 100 %
A3		1,221 mm or more	Divide into 3 pages (or more) with 100 %
AS	ON	Less than 408 mm	1 page with 100 %
		409 mm to 454 mm	1 page with (408 mm / image length)% reduction
		455 mm to 808 mm	Divide into 2 pages with 100 %
		809 mm to 1,208 mm	Divide into 3 pages with 100 %
		1,209 mm or more	Divide into 3 pages (or more) with 100 %

Recording paper size	Footer	Length of received image	Printing
		Less than 289 mm	1 page with 100 %
		290 mm to 385 mm	1 page with (289 mm / image length)% reduction
	OFF	386 mm to 570 mm	Divide into 2 pages with 100 %
		571 mm to 851 mm	Divide into 3 pages with 100 %
A4		852 mm or more	Divide into 3 pages (or more) with 100 %
A4		Less than 285 mm	1 page with 100 %
		286 mm to 381 mm	1 page with (285 mm / image length)% reduction
	ON	382 mm to 562 mm	Divide into 2 pages with 100 %
		563 mm to 839 mm	Divide into 3 pages with 100 %
		840 mm or more	Divide into 3 pages (or more) with 100 %
		Less than 271 mm	1 page with 100 %
		272 mm to 387 mm	1 page with (271 mm / image length)% reduction
	OFF	388 mm to 534 mm	Divide into 2 pages with 100 %
		535 mm to 797 mm	Divide into 3 pages with 100 %
Letter		798 mm or more	Divide into 3 pages (or more) with 100 %
Letter	ON	Less than 267 mm	1 page with 100 %
		268 mm to 381 mm	1 page with (267 mm / image length)% reduction
		382 mm to 526 mm	Divide into 2 pages with 100 %
		527 mm to 785 mm	Divide into 3 pages with 100 %
		786 mm or more	Divide into 3 pages (or more) with 100 %
		Less than 348 mm	1 page with 100 %
	OFF	349 mm to 385 mm	1 page with (347 mm / image length)% reduction
		386 mm to 688 mm	Divide into 2 pages with 100 %
Legal ·		689 mm to 1,028 mm	Divide into 3 pages with 100 %
		1,029 mm or more	Divide into 3 pages (or more) with 100 %
	ON	Less than 344 mm	1 page with 100 %
		345 mm to 381 mm	1 page with (343 mm / image length)% reduction
		382 mm to 680 mm	Divide into 2 pages with 100 %
		681 mm to 1,016 mm	Divide into 3 pages with 100 %
		1,017 mm or more	Divide into 3 pages (or more) with 100 %

100 % RX mode

All receiving data is divided into 2 pages or more, and is printed.

Recording paper size	Footer	Length of received image	Printing
		Less than 412 mm	1 page in 230 mm or less, it prints to A4
	OFF	413 mm to 816 mm	Divide into 2 pages
	Oii	817 mm to 1,220 mm	Divide into 3 pages
А3		1,221 mm or more	Divide into 4 pages or more
AS		Less than 408 mm	1 page in 230 mm or less, it prints to A4
	ON	409 mm to 808 mm	Divide into 2 pages
	ON	809 mm to 1,208 mm	Divide into 3 pages
		1,209 mm or more	Divide into 4 pages or more
		Less than 289 mm	1 page
	OFF	290 mm to 570 mm	Divide into 2 pages
	OFF	571 mm to 851 mm	Divide into 3 pages
A4		852 mm or more	Divide into 4 pages or more
A4		Less than 285 mm	1 page
	ON	286 mm to 562 mm	Divide into 2 pages
	ON	563 mm to 839 mm	Divide into 3 pages
		840 mm or more	Divide into 4 pages or more
	OFF	Less than 271 mm	1 page
		272 mm to 534 mm	Divide into 2 pages
		535 mm to 797 mm	Divide into 3 pages
Letter		798 mm or more	Divide into 4 pages or more
Letter	ON	Less than 267 mm	1 page
		268 mm to 526 mm	Divide into 2 pages
		527 mm to 785 mm	Divide into 3 pages
		786 mm or more	Divide into 4 pages or more
		Less than 348 mm	1 page
Legal -	OFF	349 mm to 688 mm	Divide into 2 pages
		689 mm to 1,028 mm	Divide into 3 pages
		1,029 mm or more	Divide into 4 pages or more
Leyai	ON	Less than 344 mm	1 page
		345 mm to 680 mm	Divide into 2 pages
		681 mm to 1,024 mm	Divide into 3 pages
		1,025 mm or more	Divide into 4 pages or more

Cut mode

• The data that is larger than 1-page record area is cut and not recorded (to 18 mm).

Recording paper size	Footer	Length of received image	Printing
		Less than 412 mm	1 page
		413 mm to 436 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		437 mm to 816 mm	Divide into 2 pages
	OFF	817 mm to 840 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		841 mm to 1,220 mm	Divide into 3 pages
A3		1,221 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
AS		Less than 408 mm	1 page
		409 mm to 432 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		433 mm to 808 mm	Divide into 2 pages
	ON	809 mm to 832 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		833 mm to 1,208 mm	Divide into 3 pages
		1,209 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
	OFF	Less than 289 mm	1 page
		290 mm to 313 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		314 mm to 570 mm	Divide into 2 pages
		571 mm to 594 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		595 mm to 851 mm	Divide into 3 pages
A4		852 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
A4 .	ON	Less than 285 mm	1 page
		286 mm to 309 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		310 mm to 562 mm	Divide into 2 pages
		563 mm to 586 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		587 mm to 839 mm	Divide into 3 pages
		840 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.

- ·	1	<u> </u>	
Recording paper size	Footer	Length of received image	Printing
		Less than 271 mm	1 page
		272 mm to 295 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		296 mm to 534 mm	Divide into 2 pages
	OFF	535 mm to 558 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		559 mm to 797 mm	Divide into 3 pages
Letter		798 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
Letter		Less than 267 mm	1 page
		268 mm to 291 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		292 mm to 526 mm	Divide into 2 pages
	ON	527 mm to 550 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		510 mm to 785 mm	Divide into 3 pages
		786 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
	OFF	Less than 348 mm	1 page
		349 mm to 372 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		373 mm to 688 mm	Divide into 2 pages
		689 mm to 712 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		713 mm to 1,028 mm	Divide into 3 pages
		1,029 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.
Legal		Less than 344 mm	1 page
	ON	345 mm to 368 mm	Print into 1 page. 1 mm to 24 mm of end is cut.
		369 mm to 680 mm	Divide into 2 pages
		681 mm to 704 mm	Divide into 2 pages. 1 mm to 24 mm of end is cut.
		705 mm to 1,016 mm	Divide into 3 pages
		1,017 mm or more	Divide into 3 pages (or more). 1 mm to 24 mm of end is cut.

D. RX PRINT

Functions/Use	 This function can be used to set whether the fax is only printed after all document pages have been received ("MEMORY RX") or printing begins as soon as the first page of the document is received ("PRINT RX"). 	
Setting/Procedure	The default setting is "MEMORY RX".	
	"MEMORY RX": Printed after all document pages have been received. PRINT RX : Printing begins as soon as the first page of the document is received.	

E. RX MODE

Functions/Use	 This function can be used to set the reception mode to automatic reception ("AUTO RX") or manual reception ("MANUAL RX"). Automatic reception: Automatically begins receiving after the set number of rings.
	Manual reception : Does not automatically receive the fax. Reception begins after making a connection by picking up the telephone receiver or pressing the Speaker key, then pressing the Start key.
Setting/Procedure	The default setting is "AUTO RX".
	"AUTO RX" : Automatic reception MANUAL RX : Manual reception

F. FORWARD

Functions/Use	 This function can be used to set whether or not the received document is forwarded. 		
	 Forward ("ON") : The received document is forwarded to the specified fax number or e-mail address. 		
	Forward and print : The received document is printed by this machine at the same time that it is forwarded to the specified fax number or e-mail address.		
	 Do not forward ("OFF"): The document is not forwarded. In order to forward the document to an e-mail address, the optional Internet Fax & Network scan kit is required. 		
Setting/Procedure	The default setting is "OFF". ON: Add forward "OFF": No forward		

G. FOOTER

Functions/Use	 This function can be used to set whether or not the reception information (RX data and time, RX management number, RX page number, Transmitter's ID) is printed at the bottom of each received document.
Setting/Procedure	The default setting is "OFF".
	ON : Add footer "OFF" : No footer

Attaching footer print:

When Footer is selected ON, it is printed at the end of printable area. 4 mm line area from the end of printable area is kept for printing Footer. It should be attached on Footer area regardless of image length. If the received image is divided into 2 pages or more, Footer is printed in the specified location of all the recording sheets of paper printed. Image data area:

The received image data is printed on the area except for 12 mm from recording paper size. (No printable area: 8 mm (1/3 in) + Footer area: 4 mm (1/4 in)) The following table is the image printable area of each recording paper size due to setting of Footer Print.

Paper length		Footer off	Footer on	
		Image data area	Image data area	Footer area
A4 L	297 mm	289 mm	285 mm	+4 mm
A4 C	210 mm	202 mm	198 mm	+4 mm
Letter L	279 mm	271 mm	267 mm	+4 mm
Letter C	216 mm	208 mm	204 mm	+4 mm
Legal	356 mm	348 mm	344 mm	+4 mm

H. SELECT TRAY

Functions/Use	This function can be used to select which paper tray can be used to supply paper when printing received documents or transmission reports. (A paper tray that cannot be used for supplying paper can also be specified.) This function is only available when an optional paper tray is installed.	
Setting/Procedure	Tray1: "Enable" Disable Tray2: "Enable" Disable Tray2: "Enable" Disable A non-equipped cassette is not displayed. When setting value is determined, reception setting of utility menu is indicated. This setting has effect on RX print and Report print.	

I. CLOSED NETWORK

Functions/Use	 This function can be used to set whether or not the fax is received if the sender's fax number does not match the fax number programmed in this machine's one- touch dial keys. 	
Setting/Procedure	The default setting is "OFF".	
	ON : Enable closed network reception "OFF" : Disable closed network reception	

7.3.10 COMM. SETTING

A. TONE/PULSE

Functions/Use	 This function can be used to specify the dialing system. If this function is not correctly set to the type of dialing system used, faxes cannot be sent. Select the correct setting after checking which type of dialing system is used by your telephone line. There are two types of telephone dialing systems: tone dialing (PB) and pulse dialing (DP10pps or DP20pps). Faxes cannot be sent if this machine is not set to the system used by your telephone line. Select the correct setting after checking which type of dialing system is used.
Setting/Procedure	The default setting is "TONE". "TONE": Tone line PULSE 10pps: Pulse line of 10 pps PULSE 20pps: Pulse line of 20 pps

B. LINE MONITOR

Functions/Use	This function can be used to set the volume when monitoring communication to "HIGH", "LOW" or "OFF".	
	Usual TX/ RX (Start): Pressing Start key following pressing ten-key. Pressing Start key following pressing Speed dial. Pressing One-touch key. Pressing Redial key. Itsual TX/ RX (End): After receiving V21 signal.	
	. After receiving V21 signal.	
	Using Speaker key (Start): Just after pressing Speaker key.	
	Using Speaker key (End): Just after pressing Speaker key.	
Setting/Procedure	The default setting is "LOW".	
	HIGE Usual TX/ RX : High, Usual SPEAKER key : High "LOW" Usual TX/ RX : Low, Usual SPEAKER key : Low OFF Usual TX/ RX : Off, Usual SPEAKER key : Low	

C. PSTN/PBX

Functions/Use	 This function can be used to set whether the connected telephone wiring is a public switched telephone network (PSTN) or a private branch exchange (PBX). For a PBX system, the outside line access number (or extension number) must be specified. The connected wiring system can be set to either PSTN (Public Switched Telephone Network) or PBX (Private Branch Exchange). For a PBX system, the outside line access number (or extension number) must be specified. The outside line access number (or extension number) is programmed in the [#] key. 	
Setting/Procedure	The default setting is "PSTN".	
	"PSTN" : Public Switched Telephone Network PBX : Private Branch Exchange	

7.3.11 REPORTING

A. ACTIVITY REPORT

Functions/Use	 Every 60 transmissions/receptions, a report can be printed to show the results of the transmissions/receptions. This function can be used to set whether the report is printed automatically when the 60th transmission/ reception is reached.
Setting/Procedure	The default setting is "ON".
	"ON" OFF

B. RESERV.REPORT

Functions/Use	 If multiple recipients are specified for transmission, such as with broadcast transmission and polling reception, a report can be printed to show specified settings. This function can be used to set whether this report is printed automatically. 	
Setting/Procedure	The default setting is "OFF".	
	ON "OFF"	

C. TX RESULT REPORT

Functions/Use	This function can be used to set whether the report showing the result of a transmission is printed automatically after the transmission is finished.	
Setting/Procedure	The default setting is "OFF".	
	ON "OFF"	

D. RX RESULT REPORT

Functions/Use	This function can be used to set whether the report showing the result of a reception is printed automatically after mailbox reception is finished. (If regular reception is not finished normally, a report will always be printed, regardless of the selected setting.)
Setting/Procedure	The default setting is "OFF".
	ON "OFF"

7.3.12 INITIAL USER DATA

• Various settings for the machine's user data can be specified.

A. DATE & TIME

Setting value	Description
Hour	00 to 23
Minute	00 to 59
Year	00 to 99 (2000 to 2099 will be meant)
Month	01 to 12
Day	01 to 28, 29, 30, 31
Time Zone	-12 hour to +12hour, interval: 30 minute.

B. USER FAX No.

Functions/Use	 User fax number is set to TSI (Transmitting Station Identification), CSI (Called Subscriber Identification) during communication. A symbol is printed on header and Status list, but only figure is set to TSI, CSI signal. This is checked with the communication permission ID registered at destination station in case of Closed network.
Setting/Procedure	 Max. 20 digits. The characters which can be inputted are "numbers from 0 to 9", "Space", "+" and "-".

C. USER NAME

Functions/Use	The User Name is used for the indication of destination station at the time of the communication between same models.	
Setting/Procedure	Maximum 32 digits character can be inputted.	

8. Service Mode

The Service mode is used to check, set, adjust, or register the various service functions.

8.1 Service Mode Function Setting Procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

8.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow Stop \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

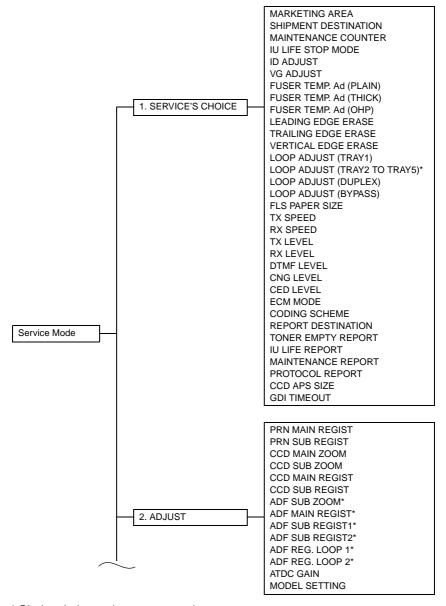
8.1.2 Exiting

• Press the Panel Reset key as many times as it is required to display the initial screen.

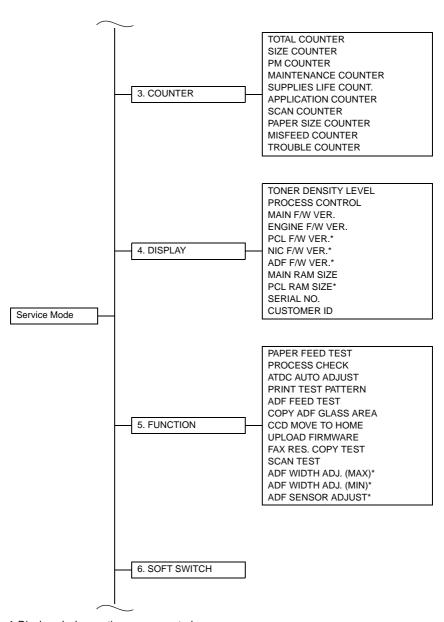
8.1.3 Service Mode Function Setting Value Changing Procedure

- Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

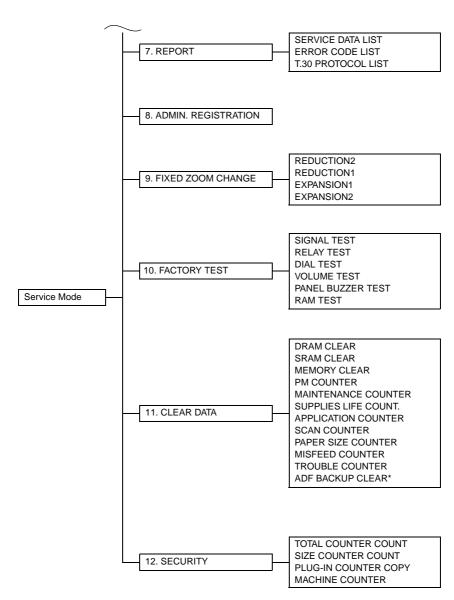
8.2 Service Mode Function Tree



* Displayed when options are mounted.



* Displayed when options are mounted.



* Displayed when options are mounted.

8.3 Setting in the Service Mode

8.3.1 SERVICE'S CHOICE

SERVICE'S CHOICE is used to make the various service settings.

A. MARKETING AREA

- Set the marketing area.
- If you change the marketing area, the soft switch will change automatically.

NOTES

- If you change the marketing area, the following items are cleared (initialization).
 Before change the marketing area, be sure to record the setting values that are to be change the marketing area.
- After change the marketing area has been executed, make necessary entries of data again based on the setting values recorded.

Function		Default Setting
Utility mode/ Machine setting/ Buzzer volume	☞ 31	Low
Utility mode/ Admin. management/ Remote monitor	™ 35	Limited

 According to the following table, the machines that are installed in the West Europe Area select "West Europe" in the "Marketing Area" function. Do not select each country.

Marketing area	Country
Standard	Baltic, Bahrain, Indonesia, Israel, Kuwait, Oman, Philippine, Poland, Qutar, Romania, Russia, Saudiarabia, Slovakia, Slovenia, Thailland, U.A.E., Ukraine
U.S.A	U.S.A., Canada.
West Europe	Austria, Belgium, Czech, Denmark, Finland, France, Greece, Hungary, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom, West Europe.
Asia	Hong Kong, Malaysia
Setting in accordance with each country	Australia, China, Germany, Japan, Korea, New Zealand, South Africa, Taiwan.
Singapore	Singapore (remark: with DTS default setting).

MARKETING AREA Setting Procedure

Use the one touch key or using [▲ / ▼] key to select any number from 1 to 27.

One Touch	Marketing area	One Touch	Marketing area
1	STANDARD	15	SOUTH AFRICA
2	U.S.A.	16	GREECE
3	TAIWAN	17	ISRAEL
4	SPAIN	18	AUSTRIA
5	ITALY	19	GERMANY
6	BELGIUM	20	FRANCE
7	NORWAY	21	UNITED KINGDOM
8	SWEDEN	22	AUSTRALIA
9	NETHERLANDS	23	CHINA
10	FINLAND	24	NEW ZEALAND
11	DENMARK	25	KOREA
12	SWITZERLAND	26	CZECH
13	IRELAND	27	SLOVAKIA
14	PORTUGAL	-	_

• Using [▲ / ▼] key to select any number from 28 to 48.

No.	Marketing area	No.	Marketing area
28	HUNGARY	39	PHILIPPINE
29	UKRAINE	40	THAILAND
30	BALTIC	41	INDONESIA
31	WEST EUROPE	42	OMAN
32	SLOVENIJA	43	UAE
33	POLAND	44	QATAR
34	ROMANIA	45	BAHRAIN
35	RUSSIA	46	KUWAIT
36	SINGAPORE	47	SAUDI ARABIA
37	MALAYSIA	48	JAPAN
38	HONG KONG	-	-

B. SHIPMENT DESTINATION

Functions/Use	To select the display of the fixed zoom ratios and paper sizes according to the applicable marketing area.	
Setting/Procedure	The default setting is either "METRIC" or "INCH".	
	"METRIC" INCH JAPAN CHINA L.AMERICA (METRIC) L.AMERICA (INCH)	

C. MAINTENANCE COUNTER

Functions/Use	To enter an appropriate counter value (0 to 999999) as the tentative maintenance time. Specify the setting on maintenance counter to "1" or "2": If the maintenance life is reached, the maintenance call (M1) or Tech. Rep. call [Call Service (M1)] will appear.To select the display of the fixed zoom ratios and paper sizes according to the applicable marketing area.
Setting/Procedure	The default setting is "0". "0": Not counted 1: Counted (The maintenance call display is given when the counter reaches 0.) 2: Counted (The Tech. Rep. call display is given and the initiation of any new copy cycle is inhibited when the counter reaches 0.) When "1" or "2" is selected, a screen will then appear to allow the counter value
	to be entered. NOTE The counter value is decremented until it reaches -999999 even after it has counted 0.

D. IU LIFE STOP MODE

Functions	 When the Supplies Life Count. reaches the life value, the IU life will be detected. 	
Use	The mode when the IU life is reached, is specified by this setting.	
Setting/Procedure	The default setting is "CONTINUOUS."	
	"CONTINUOUS" : Enables copying. Maintenance call display is given. STOP : Disables copying. Tech. Rep. call display is given and the initiation of any new copy cycle is inhibited.	
	NOTE	
	The counter value is decremented until it reaches -999999 even after it has counted 0. In this case, however, no image quality is guaranteed.	

E. ID ADJUST

Functions	To set the image density by varying Vg and Vb on the engine side.	
Use	Used when the image density is high or low.	
Setting/Procedure	The default setting is "0".	
	"0" Setting range : -3 to +3	

F. VG ADJUST

Functions	To adjust image density by varying Vg with changing sensitivities as the PC Drum is used for an extended period of time.	
Use	When image problems (fog, void) occur When the PC Drum Unit has been replaced	
Adjustment Instruction	To reduce the margineliminate void. To increase the margineliminate fog.	
Setting/Procedure	The default setting is "0". "0" Setting range: -2 to +2	

າງustment / Settເກດຸ

G. FUSER TEMP. Ad (PLAIN)

Functions	To set the temperature of the Fusing Roller for each type of paper, thereby making up for fusing performance that changes with the operating environment or type of paper.	
Use	When fusing failure occurs When the type of paper is changed	
Setting/Procedure	The default setting is "0".	
	"0" Setting range : -1 to +2	

<Temperature table for adjusting fusing temperature for plain paper> For bizhub 162

	Danas	width	Mode selected in Service's Choice	
Setting value	Fapei	widtri	Mode 1	Mode 3
	CD	FD	Fusing Heater Lamp temperature	
	251 mm or more	361 mm or more	200 °C	190 °C
2	231 min or more	360 mm or less	200 °C	190 °C
	250 mm or less	-	200 °C	185 °C
	251 mm or more	361 mm or more	200 °C	180 °C
1		360 mm or less	200 °C	180 °C
	250 mm or less	-	190 °C	175 °C
"0"	251 mm or more	361 mm or more	190 °C	170 °C
(default value)	231 11111 01 111016	360 mm or less	190 °C	170 °C
	250 mm or less	-	180 °C	165 °C
	251 mm or more	361 mm or more	180 °C	160 °C
-1		360 mm or less	180 °C	160 °C
	250 mm or less	_	170 °C	155 °C

For bizhub 180 / bizhub 210

		Mode selected in Service's Choice	
Setting value	Paper width	Mode 1	Mode 3
		Fusing Heater Lamp to	emperature (main/sub)
2	221 mm or more	200 °C	
2	220 mm or less		
1	221 mm or more	190 °C	
	220 mm or less		
"0"	221 mm or more	190	\° C
(default value)	220 mm or less	- 180 °C	
<u>-1</u>	221 mm or more	170 °C	
-1	220 mm or less		

H. FUSER TEMP. Ad (THICK)

Functions	To set the fusing temperature when thick paper is used.	
Use	When fusing failure occurs	
Setting/Procedure	The default setting is "0".	
	"0" Setting range : -1 to +1	

<Temperature table for adjusting fusing temperature for special paper> For bizhub 162

	Paper width	Mode selected in Service's Choice	
Setting value	rapei widiii	Mode 1 Mode 3	
	CD	Fusing Heater Lamp temperature	
1	251 mm or more	210 °C	200 °C
	250 mm or less	210 °C	200 °C
"0" (default value)	251 mm or more	210 °C	190 °C
	250 mm or less	200 °C	190 °C
-1	251 mm or more	200 °C	180 °C
	250 mm or less	190 °C	180 °C

For bizhub 180 / bizhub 210

	Mode selected in Service's Choice		
Setting value	Mode 1	Mode 3	
	Fusing Heater Lamp temperature (main/sub)		
1	210 °C		
"0" (default value) 200 °C		°C	
-1	190 °C		

I. FUSER TEMP. Ad (OHP)

Functions	To set the fusing temperature when OHP transparencies are used.	
Use	When fusing failure occurs	
Setting/Procedure	The default setting is "0".	
	"0" Setting range : -1 to +1	

<Temperature table for adjusting fusing temperature for OHP film> For bizhub 162

	Paper width	Mode selected in Service's Choice	
Setting value	raper widin	Mode 1 Mode 3	
	CD	Fusing Heater Lamp temperature	
4	251 mm or more	180 °C	175 °C
'	250 mm or less	165 °C	165 °C
0 (default value)	251 mm or more	180 °C	165 °C
	250 mm or less	155 °C	155 °C
-1	251 mm or more	170 °C	155 °C
	250 mm or less	145 °C	145 °C

For bizhub 180 / bizhub 210

	Mode selected in Service's Choice		
Setting value	Mode 1	Mode 3	
	Fusing Heater Lamp temperature (main/sub)		
1	175 °C		
0 (default value)	165 °C		
-1	155	5 °C	

J. LEADING EDGE ERASE

Functions	To adjust the erase width on the leading edge of the image by varying the laser emission timing.	
Use	When the PH unit has been replaced When the user requests a smaller margin	
Adjustment Specification	Specify the amount erased at the leading edge (width of A) of the paper. Specifications 0 ± 2.0 mm Setting Range 0 to 5 (1 increment = 1 mm) The default setting is "4" mm	
Adjustment Instruction	To reduce the margin Decrease the setting. To increase the margin Increase the setting.	
Adjustment Procedure	 Enter Service's Choice in the Service mode. Select "LEADING EDGE ERASE" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. 	

K. TRAILING EDGE ERASE

Functions	To adjust the erase width on the trailing edge of the image by varying the laser emission timing.	
Use	When the PH unit has been replaced When the user requests a smaller margin	
Adjustment Specification	Specify the amount erased at the trailing edge (width of B) of the paper. Specifications 0 ± 2.0 mm Setting Range 0 to 5 (1 increment = 1 mm) The default setting is "4" mm	
Adjustment Instruction	To reduce the margin Decrease the setting. To increase the margin Increase the setting.	
Adjustment Procedure	 Enter Service's Choice in the Service mode. Select "TRAILING EDGE ERASE". Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. 	

L. VERTICAL EDGE ERASE

Functions	To adjust the erase width on both edges of the image (in CD direction) by varying the laser emission timing.	
Use	When the PH unit has been replaced When the user requests a smaller margin	
Adjustment Specification	• Set the erase width on both edges of the paper (width C). Specifications 0 ± 2.0 mm Setting Range 0 to 5 (1 increment = 1 mm) The default setting is "4" mm	
Adjustment Instruction	To reduce the margin Decrease the setting. To increase the margin Increase the setting.	
Adjustment Procedure	Enter Service's Choice in the Service mode. Select "VERTICAL EDGE ERASE" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3.	

M. LOOP ADJUST (TRAY1)

Functions	To adjust the length of the loop formed in the paper before the Synchronizing Roller.
Use	When a skew feed, fold, or misfeed of paper occurs When variations in the amount of void on the leading edge occurs
Adjustment Specification	Setting Range -3.9 to 3.9 mm (1 step = 0.6 mm)
Adjustment Instruction	Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed.
Adjustment Procedure	 Enter Service's Choice in the Service mode. Select "Leading Edge Erase" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3.

N. LOOP ADJUST (TRAY2 TO TRAY5)

Functions	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the optional Paper Feed Unit is used.
Use	When a skew feed, fold, or misfeed of paper occurs When variations in the amount of void on the leading edge occurs
Adjustment Procedure	Refer to the option service manual (PF-502) for details.

O. LOOP ADJUST (DUPLEX) *bizhub 180 / bizhub 210 Only

Functions	To adjust the length of the loop formed in the paper before the Synchronizing Roller.
	When a skew feed, fold, or misfeed of paper occurs When variations in the amount of void on the leading edge occurs
Adjustment Procedure	Refer to the option service manual (AD-504) for details.

P. LOOP ADJUST (BYPASS)

Functions	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the Manual Bypass is used.
Use	When a skew feed, fold, or misfeed of paper occurs When variations in the amount of void on the leading edge occurs
Adjustment Specification	Setting Range -3.9 to 3.9 mm (1 step = 0.6 mm)
Adjustment Instruction	Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed.
Adjustment Procedure	 Enter Service's Choice in the Service mode. Select "LOOP ADJUST (BYPASS)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3.

Q. FLS PAPER SIZE

Functions	• To se	To select the paper size for FLS.					
Use		When the FLS paper size has been changed Upon setup					
Setting/Procedure	• The o	• The default setting is "330*210" mm.					
		330*203	"330*210"	330*216	330*220	337*206 (mm)	

R. TX SPEED

Functions/Use	Transmit start speed setting. Choose the mode from among the following.		
Setting/Procedure	The default setting is "V.34".		
	"V.34" : 33600, 31200, 28800, 26400, 24000, 21600, 19200, 16800 V.17 : 14400, 12000, 9600, 7200 V.29 : 9600, 7200 V.27 : 4800, 2400		

S. RX SPEED

Functions/Use	Reception start speed setting. Choose the mode from among the following.		
Setting/Procedure	The default setting is "V.34".		
	"V.34" : 33600, 31200, 28800, 26400, 24000, 21600, 19200, 16800 V.17 : 14400, 12000, 9600, 7200 V.29 : 9600, 7200 V.27 : 4800, 2400		

T. TX LEVEL

Functions/Use	PSK/FSK signal output level.				
Setting/Procedure	The default setting is "-9 dBm".				
	-2 dBm	-3 to -8 dBm	"-9 dBm"	-10 to -16 dBm	-17 dBm

U. RX LEVEL

Functions/Use	Reception sensitivity level.				
Setting/Procedure	• The default setting is "-43 dBm".				
	-36 dBm	-37 to -42 dBm	"-43 dBm"	-44 to -48 dBm	-49 dBm

V. DTMF LEVEL

Functions/Use	Dual tone output level.				
Setting/Procedure	The default setting is "-9 dBm".				
	-2 dBm	-3 to -8 dBm	"-9 dBm"	-10 to -16 dBm	-17 dBm

W. CNG LEVEL

Functions/Use	Calling tone output level.				
Setting/Procedure	The default setting is "-11 dBm".				
	-2 dBm -3	3 to -10 dBm	"-11 dBm"	-12 to -16 dBm	-17 dBm

X. CED LEVEL

Functions/Use	Answer tone output level.			
Setting/Procedure	The default setting is "-11 dBm".			
	-2 dBm -3 to -10 dBm "-11 dBm" -12 to -16 dBm	-17 dBm		

Y. ECM MODE

Functions/Use	Select error correction mode.		
Setting/Procedure	The default setting is "ON".		
	"ON" : When an error occurs during communication, re-send the frame where the error occurs.		
	OFF : Any error is ignored during communication.		

Z. CODING SCHEME

Functions/Use	Select compression method in TX/ RX mode.					
Setting/Procedure	The default setting is "JBIG".					
	"JBIG": The most complex compression method that generates the smallest code than any of following ones.					
	MMR : A compression method.					
	MR : A compression method.					
	MH : The simplest compression method.					

AA.REPORT DESTINATION

- Enter the telephone number for which the report is to be produced.
- Fax number specifications: An up-to-20-digit number that may consist of "0-9", " * ", and "#". (0-9, #, *)
- · When any of the following conditions happens, the report is sent to the destination.
- Toner-empty condition (Refer to (28) TONER EMPTY REPORT)
- 2. The IU Life Counter exceeds the specifications. (Refer to (29) IU LIFE REPORT)
- The Maintenance Counter reaches a preset value. (Refer to (30) MAINTENANCE REPORT)
- The report will be produced at a timing of 20 min., 24 hours, 48 hours, and 72 hours after any of the above conditions has occurred until the condition disappears.
- If two or more conditions occur, only one report will be produced.

<Report sample>

SERVICE REPORT

NAME: ABC

TEL: 886-3-4733507 DATE: APR.10.2005 12:20

The FAX's following condition appears, the machine may not work correctly, the Fax already sent a report to your dealer automatically. They will contact you soon.

Toner status : Empty or Full

Maintenance counter : 125 Supplies life counter : 39938

AB.TONER EMPTY REPORT

Functions/Use	 Select to generate a report to a specific destination when toner empty status occurs in the engine.
Setting/Procedure	 The default setting is "OFF". "OFF": Not to generate report. ON: Generate a report to report destination. If "ON" is selected, select generate report and send to remote side when toner runs out. Enter the telephone number for which the report is to be produced. Fax number specifications: An up-to-20-digit number that may consist of "0-9", "*", "#", "pause", and "space". (0-9, #, *, pause, _) The report will generate after 20 minutes, 24 hours, 48 hours, or 72 hours after the event has occurred or until the condition is gone.

Toner empty report (example)

SERVICE REPORT

NAME:ABC 123

TEL:1234567 DATE:APR.01.2005 15:12

The Fax's following conditions were appears, the machine may be can not work correctly, the Fax already send a report to your dealer automatically. They will contact with you soon.

Toner status : Empty

AC.IU LIFE REPORT

Functions/Use	Select to generate the report when IU LIFE COUNTER becomes out of life.			
Setting/Procedure	The default setting is "OFF".			
	ON : Generate a report to destination. "OFF" : Not to generate a report.			

AD.MAINTENANCE REPORT

Functions/Use	Select error correction mode.			
Setting/Procedure	The default setting is "ON".			
	"ON" : When an error occurs during communication, re-send the frame where the error occurs.			
	OFF : Any error is ignored during communication.			

AE.PROTOCOL REPORT

Functions/Use	Print communication report.Choose one from among the following.		
Setting/Procedure	The default setting is "OFF". "OFF": Disable T.30 communication report. ON: Print T.30 communication report. ON (ERROR): Print T.30 communication report when an error occurs.		

T.30 communication report (example: V.17 communication)

			PROTOCOL MO	NITOR RE	PORT				
IAME: ABC EL:886 3 4 DATE: APR.			-						
SESSION	FUNCTION	NO	DESTINATION STATION	DATE	TIME	PAGE	DURATION	MODE	RESUL
0001	TX	01	ABC 22345678901234567890	DEC.02	15:00	800	00:00'11"	ECM-12	ОК
TX	RX				DA	TA			
NSF			FF 03 20 00 00 00 00 00 00	00 00 00 00	00 00 00	00 00 00	0 00 00 00 00 0)	
CSI			FF 03 40 00 00 00 00 00 00	00 00 00 00	00 00 00	00 00 00	0 00 00 00 00 0	0 00	
DIS			FF 13 40 00 00 00 00 00						
	NSS		FF 03 00 00 00 00 00 00 00	00 00 00 00					
	DCS		FF 03 00 00 00 00 00 00 00	00 00					
	TCF		00 00 00 00 00 00 00 00 00	00 00					
CFR			FF 13 84						
	PIX								
	EOP		FF 13 BF 2F 00 00 41						
MCF			FF 13 8C						
	DCN		FF 13 FB						

AF. CCD APS SIZE

Functions/Use	To set the automatic paper size detection function for CCD scan.			
Setting/Procedure	The default setting is "PATTERN1".			
	"PATTERAN1" PATTERN2			

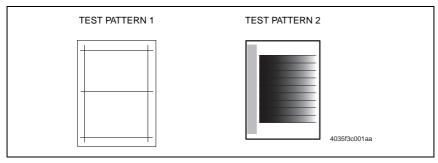
AG.GDI TIMEOUT

Functions/Use	To specify the time for timeout when data from PC is interrupted during GDI printing.			
Setting/Procedure	The default setting is "6" (60 sec).			
	0 (5 sec.) 1 (10 sec.) 2 (20 sec.) 3 (30 sec.), 4 (40 sec.) 5 (50 sec.) "6" (60 sec.)			

8.3.2 ADJUST

Precautions for making test copies with functions from the "ADJUST" menu

- · The test pattern should be positioned vertically.
- Use paper loaded into Tray1 to make the test copy.



A. Printing a Test Pattern

NOTE

Print a test pattern when making the following adjustments.

- Printer's main scanning & sub-scanning registration adjustments
- · Scanner's main scanning & sub-scanning registration adjustments
- · Scanner's zoom ratio adjustment
- 1. Enter the Service mode.
- 2. Press the [▲ / ▼] key to select the function.
- 3. Select "PRINT TEST PATTERN" → "TEST PATTERN 1".
- 4. Press the Start key to begin printing the test pattern.

B. PRN MAIN REGIST

Functions	To adjust by varying the starting position of image writing in the main scanning direction.			
Use	If the image on the copy deviates in the main scan direction When the PH unit has been replaced			
Adjustment Specification	Adjust so that width A on the test pattern produced falls within the specified range. Specifications 20 ± 2.0 mm Setting Range 60 to 140 (1 step = 0.1 mm) The default setting is "100"			
Adjustment Instruction	If width A on the test pattern is longer than the specifications, decrease the setting value. If width A on the test pattern is shorter than the specifications, increase the setting value.			
Adjustment Procedure	 Load the Paper Feed Tray/1 with A4 crosswise paper. Enter Function of the Service mode. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key. This will produce a test pattern. Check to see if width A on the test pattern falls within the specified range. If width A falls outside the specified range, perform the following steps to make an adjustment. Select "Adjust" of "PRN Main Regist." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 6. 			
	NOTE • If a single adjustment procedure does not successfully bring width A into the specified range, repeat steps 5 through 7.			

C. PRN SUB REGIST

Functions	To adjust by varying the starting position of image writing in the sub scanning direction.
Use	When the image on the copy deviates in the sun scan direction When the PH Unit has been replaced
Adjustment Specification	Adjust so that width B on the test pattern produced falls within the specified range. Specifications 10 ± 1.5 mm Setting Range 84 to 116 (1 step = 0.37 mm) The default setting is "100"
Adjustment Instruction	If width B on the test pattern is longer than the specifications, decrease the setting value. If width B on the test pattern is shorter than the specifications, increase the setting value.
Adjustment Procedure	 Load the Paper Feed Tray/1 with A4 crosswise paper. Enter Function of the Service mode. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key. This will produce a test pattern. Check to see if width B on the test pattern falls within the specified range. If width B falls outside the specified range, perform the following steps to make an adjustment. Select "Adjust" of "PRN Sub Regist." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 6.
	NOTE • If a single adjustment procedure does not successfully bring width B into the specified range, repeat steps 5 through 7.

D. CCD MAIN ZOOM

Functions	To adjust variations in machining and installation accuracy of different IR parts by varying the scanning zoom ratio in the main scanning direction.
Use	When the CCD Unit has been replaced (After the CCD Unit has been adjusted for correct position)
Adjustment Specification	 After finishing the PRN MAIN REGIST and PRN SUB REGIST adjustments. Adjust the width of C in the copy of the scale so that the following specification is met. Specifications 200 ± 2.0 mm (Zoom Ratio = Full Size : 100%) Setting Range 95 to 105 (1 increment = 0.4 %) The default setting is "100"
Adjustment Instruction	If the C on the copy is longer than the actual one, decrease the setting value. If the C on the copy is shorter than the actual one, increase the setting value.
Adjustment Procedure	 Place a scale on the Original Glass in parallel with the Original Width Scale and make a copy. Measure the C of the scale on the copy. If the amount of error falls outside the specified range, perform the following steps to make an adjustment. Enter Adjust of the Service mode. Select "Adjust" of "CCD Main Zoom." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 5. NOTE If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat steps 3 through 6.

E. CCD SUB ZOOM

Functions	To adjust variations in machining and installation accuracy of different IR parts by varying the scanning zoom ratio in the sub scanning direction.
Use	After the PRN MAIN REGIST and PRN SUB REGIST adjustments have been performed When the Scanner Drive Cables have been replaced
Adjustment Specification	 After finishing the PRN MAIN REGIST and PRN SUB REGIST adjustments. Adjust the width of D in the copy of the scale so that the following specification is met. Specifications 300 ± 3 mm (Zoom Ratio = Full Size : 100%) Setting Range 95 to 105 (1 increment = 0.4 %) The default setting is "100"
Adjustment Instruction	If the D on the copy is longer than the actual one, decrease the setting value. If the D on the copy is shorter than the actual one, increase the setting value.
Adjustment Procedure	 Place a scale so that it is at right angles to the original width scale, and copy it. Measure the D of the scale on the copy. If the amount of error falls outside the specified range, perform the following steps to make an adjustment. Enter Adjust of the Service mode. Select "Adjust" of "CCD Sub Zoom." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 5. NOTE If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat steps 3 through 6.

F. CCD MAIN REGIST

Functions	To adjust variations in machining and installation accuracy of different IR parts by
Use	varying the starting position of image scanning in the main scanning direction. After the PRN MAIN REGIST and PRN SUB REGIST and CCD MAIN ZOOM adjustments have been performed When the PH Unit has been replaced When the CCD Unit has been replaced (After the CCD Unit has been adjusted for correct position)
Adjustment Specification	After finishing the PRN MAIN REGIST & PRN SUB REGIST and CCD MAIN ZOOM adjustments. Adjust so that deviation between width E on the test pattern produced and that on the copy produced falls within the specified range. Specifications
	4035D519AA 0 ± 2.0 mm
	Setting Range 20 to 180 (1 step = 0.1 mm) The default setting is "100"
Adjustment Instruction	If the deviation is longer than the specifications, increase the setting value. If the deviation is shorter than the specifications, decrease the setting value.
Adjustment Procedure	 Load the Paper Feed Tray/1 with A4 crosswise paper. Enter Function of the Service mode. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key. *This will produce a test pattern. Place the test pattern produced in step 3 on the Original Glass and make a copy of it. Place the test pattern (original) on top of the copy and check for deviation in width A. If the deviation in width A falls outside the specified range, perform the following steps to make an adjustment. Select "Adjust" of "CCD Main Regist." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 7.
	NOTE If a single adjustment procedure does not successfully bring the deviation into the specified range, repeat steps 5 through 7.

G. CCD SUB REGIST

Functions	To adjust variations in machining and installation accuracy of different IR parts by varying the starting position of image scanning in the sub scanning direction.
Use	After the PRN MAIN REGIST and PRN SUB REGIST and CCD SUB ZOOM adjustments have been performed When the PH Unit has been replaced When the CCD Unit has been replaced (After the CCD Unit has been adjusted for correct position)
Adjustment Specification	 After finishing the PRN MAIN REGIST & PRN SUB REGIST and CCD SUB ZOOM adjustments. Adjust so that deviation between width F on the test pattern produced and that on the copy produced falls within the specified range. Specifications 0 ± 1.5 mm Setting Range 60 to 140 (1 increment = 0.1 mm)
	The default setting is "100"
Adjustment Instruction	If the deviation is longer than the specifications, increase the setting value. If the deviation is shorter than the specifications, decrease the setting value.
Adjustment Procedure	 Load the Paper Feed Tray/1 with A4 crosswise paper. Enter Function of the Service mode. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key. This will produce a test pattern. Place the test pattern produced in step 3 on the Original Glass and make a copy of it. Place the test pattern (original) on top of the copy and check for deviation in width B. If the deviation in width B falls outside the specified range, perform the following steps to make an adjustment. Select "Adjust" of "CCD Sub Regist." Using [▲ / ▼] key, select the appropriate setting value. Press the [Yes] key to validate the setting value selected in step 7.
	NOTE • If a single adjustment procedure does not successfully bring the deviation into the specified range, repeat steps 5 through 7.

H. ADF SUB ZOOM

- appears only when the DF-502 or DF-605 is installed.
- For details, see DF-502 or DF-605 Service Manual

Functions	 To adjust variations in machining and installation accuracy of different parts by varying the scanning zoom ratio in the sub scanning direction when the Auto- matic Document Feeder is used.
Use	After the PRN MAIN REGIST and PRN SUB REGIST and CCD SUB ZOOM adjustments have been performed When the ADF has been replaced

I. ADF MAIN REGIST

- appears only when the DF-502 or DF-605 is installed.
- For details, see DF-502 or DF-605 Service Manual

Functions	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the main scanning direction when the Automatic Document Feeder is used.
Use	After the PRN MAIN REGIST and PRN SUB REGIST and CCD MAIN ZOOM adjustments have been performed After the ADF SUB ZOOM adjustments have been performed When the ADF has been replaced

J. ADF SUB REGIST1

- appears only when the DF-502 or DF-605 is installed.
- For details, see DF-502 or DF-605 Service Manual

Functions	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Automatic Document Feeder is used.
Use	After the PRN MAIN REGIST and PRN SUB REGIST and CCD SUB ZOOM adjustments have been performed After the ADF SUB ZOOM adjustments have been performed When the ADF has been replaced

K. ADF SUB REGIST2

- appears only when the DF-605 is installed.
- For details, see DF-605 Service Manual

Functions	 To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Auto- matic Document Feeder is used.
	 After the PRN MAIN REGIST and PRN SUB REGIST and CCD SUB ZOOM adjustments have been performed After the ADF SUB Zoom adjustments have been performed When the ADF has been replaced

L. ADF REG. LOOP1

- appears only when the DF-605 is installed.
- For details, see DF-605 Service Manual

Functions	To adjust the length of loop formed in the original before the Registration Roller.
Use	When a skew feed, fold, or misfeed of the original occurs

M. ADF REG. LOOP2

- · appears only when the DF-605 is installed.
- For details, see DF-605 Service Manual

Functions	To adjust the length of loop formed in the original before the Registration Roller.
Use	When a skew feed, fold, or misfeed of the original occurs

N. ATDC GAIN

Functions/Use	To set the automatic paper size detection function for CCD scan.
Setting/Procedure	The default setting is "155".
	"155" Setting range : 123 to 186
	The adjusted value of the ATDC Auto Adjust is the setting value.

O. MODEL SETTING

NOTE

· Never change this setting. If it is changed, the Tech. Rep. call (C03FF) will appear.

8.3.3 COUNTER

• COUNTER displays the counts of various counters.

A. TOTAL COUNTER

Functions/Use	To display the total count value of the selected mode.
	1: COPY 2: COPY DUPLEX 3: PRINT
	4: PRINT DUPLEX

B. SIZE COUNTER

Functions/Use	To display the count of the Size Counter.	
Setting/Procedure	To clear the count, use "Clear Data" of the Service mode.	

C. PM COUNTER

Functions/Use	 To display the count of the number of times each of different parts of the machine has been used. The count should be cleared when the corresponding PM part is replaced.
Setting/Procedure	1: BYPASS 2: TRAY1 3: TRAY2 4: TRAY3 (should not be used) 5: TRAY4 (should not be used only for Di1611) 6: TRAY5 (should not be used only for Di1611) 7: ADF (FEED) 8: ADF (FEVERSE) (should not be used only for Di1611) 9: IR 10: OZONE 11: CLEANING • To clear the count, use "Clear Data" of the Service mode.

D. MAINTENANCE COUNTER

Functions/Use	 To display the count of the Maintenance Counter. When the counter reaches "0", maintenance call M1 or the Service call will appear, according to the setting on maintenance counter of service choice.
Setting/Procedure	To clear the count, use "Clear Data" of the Service mode.

E. SUPPLIES LIFE COUNT.

Functions/Use	To display the count of the Size Counter.
Setting/Procedure	To clear the count, use "Clear Data" of the Service mode.

F. APPLICATION COUNTER

Functions/Use	To display the count of the number of sheets of paper used for each of different applications.		
Setting/Procedure	1: COPY PRINT : Number of copies made 2: FAX RX PRINT : (Only when Fax is used) 3: REPORT PRINT : (Only when Fax is used) 4: PC PRINT : Number of printed pages produced from PC 5: FAX TX PAGE : (Only when Fax is used) 6: MAIL TX PAGE : (Used only when SU-502 is mounted) • To clear the count, use "Clear Data" of the Service mode.		

G. SCAN COUNTER

Functions/Use	To display the count of the Scan Counter	
Setting/Procedure	 The number of scan motions carried out for copying is not counted. To clear the count, use "Clear Data" of the Service mode. 	

H. PAPER SIZE COUNTER

Functions/Use	 To display the count of the number of sheets of paper used for each size and type. 	
Setting/Procedure	1: A3 3: A4L 5: B5 7: FLS 9: 11 x 14 11: LETTER L 13: INVOICE 15: PLAIN PAPER 17: SPECIAL PAPER	2: B4 4: A4C 6: A5 8: LEDGER 10: LEGAL 12: LETTER C 14: OTHER 16: RECYCLE PAPER
	18: 1-SIDE PAPER (should not 19: OHP 21: ENVELOPE • To clear the count, use "Clear	20: THICK PAPER

djustment / Settii

I. MISFEED COUNTER

Functions/Use	To display the count of the number of paper misfeeds that have occurred at different parts of the machine.	
Setting/Procedure	1: BYPASS 3: TRAY2 5: TRAY4 7: PICK-UP/TSPT. 8: DUPLEX (ENTRANCE) *1 10: FUSER 12: ADF (PICK-UP) 14: ADF (EXIT) • To clear the count, use "Clear	2: TRAY1 4: TRAY3 6: TRAY5 9: DUPLEX (FEED) *1 11: SEPARATOR 13: ADF (TSPT.) 15: ADF (REVERSE) *1 ar Data" of the Service mode.

^{*1:} should not be used only for bizhub 162

J. TROUBLE COUNTER

Functions/Use	To display the count of the number of malfunctions detected according to the malfunction code.
Setting/Procedure	C0000: Main Motor malfunction
J	C0044: ADF Cooling Fan failure *1
	C0045: Fusing Cooling Fan Motor malfunction
	C004E: Power Unit Cooling Fan Motor malfunction
	C0070: Toner Replenishing Motor malfunction
	C0210: Abnormal image transfer voltage
	C0500: Warm-up failure
	C0501: Warm-up failure 2 *1
	C0510: Fusing failure (abnormally low temperature)
	C0511: Fusing failure (abnormally low temperature 2) *1
	C0520: Fusing failure (abnormally high temperature)
	C0521: Fusing failure (abnormally high temperature 2) *1
	C0650: Faulty Scanner Home Position Sensor
	C0B60: Bin Switching Motor malfunction
	C0B80: Shift Motor malfunction
	C0F32: Faulty ATDC Sensor
	C0F33: Improperly adjusted ATDC Sensor
	C1038: Engine connection failure
	C1200: Faulty ASIC/memory
	C1300: Polygon Motor malfunction
	C133B: Communication with option error
	C133C: Modem fault (should not be used only for FAX option)
	C133D: ROM checksum error
	C13F0: Faulty HSYNC
	C1468: Faulty EEPROM
	C14A3: IR fluorescent lamp fault
	To clear the count, use "Clear Data" of the Service mode.

^{*1:} should not be used only for bizhub 162

8.3.4 DISPLAY

• DISPLAY displays various types of information.

A. TONER DENSITY LEVEL

- To display the current output value of ATDC sensor.
- Refer to the following table for actual T/C values.
- Used to check the T/C ratio when the image density is defective.

Display	T/C
80	8.0 %~8.4 %
100	10.0 %~10.4 %
130	13.0 %~13.4 %
135	13.5 %~13.9 %
140	14.0 %~14.4 %
145	14.5 %~14.9 %

B. PROCESS CONTROL

· To display the Vg and Vb values.

Display	Vb (V)	Vg (V)
-5	-300	-450
0	-400	-550
+5	-500	-650

C. MAIN F/W VER. (PWB-C/C)

• To display the main firmware version information.

D. ENGINE F/W VER. (PWB-A)

• To display the engine firmware version information.

E. PCL F/W VER.

- To display the PCL firmware version information.
- Only when the optional Printer Controller (IC-205) is mounted

F. NIC F/W VER.

- To display the NIC firmware version information.
- Only when the optional Network Interface Card (NC-502) is mounted

G. ADF F/W VER.

- To display the ADF firmware version information.
- Only when the optional Duplexing Document Feeder (DF-605) is mounted

H. MAIN RAM SIZE

· To display the main memory size.

I. PCL RAM SIZE

- · To display the PCL memory size.
- Only when the optional Printer Controller (IC-205) is mounted

J. SERIAL NO.

• To display the serial number of the machine.

K. CUSTOMER ID

• To display the customer ID of the machine.

8.3.5 FUNCTION

 FUNCTION allows the various service functions (paper feed test, image printing) to be checked and adjustments to be made.

A. PAPER FEED TEST

Functions	 To check for correct paper passage of the paper take-up and transport system by letting the machine consecutively take up and feed paper without involving actual printing action. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper is fed until the corresponding paper source runs out of paper. This test cannot be run with the Manual Bypass or Multiple Bypass (option). No counters are activated.
Use	When a paper misfeed occurs
Setting/Procedure	Select the paper tray. Press the Start key to begin testing paper feeding. Press the Stop key to stop testing paper feeding.

B. PROCESS CHECK

• HV output (for factory setting only) *Should not be used

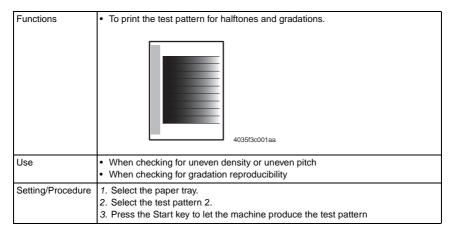
C. ATDC AUTO ADJUST

Functions	To make an automatic adjustment of the ATDC Sensor.
Use	At setup When developer has been changed When IU has been replaced
Setting/Procedure	Press the [Yes] key to start the adjustment. The adjustment sequence automatically stops as soon as the adjustment is made. The sequence may be interrupted using the Stop key.

D. PRINT TEST PATTERN1

Functions	To produce a test pattern for image adjustments.
Use	When skew, registration, or zoom ratio has been adjusted
Setting/Procedure	Select the paper tray. Select the test pattern 1. Press the Start key to print the test pattern.

E. PRINT TEST PATTERN 2



F. ADF FEED TEST

For details, see DF-502 or DF-605 Service Manual

Functions	 To check for correct paper passage of the paper take-up and transport system in the Automatic (Duplexing) Document Feeder alone as a single unit. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper passage operation continues until all pages of the document loaded in the unit have been fed in.
Use	When a paper misfeed of originals occurs

G. COPY ADF GLASS AREA

For details, see DF-502 or DF-605 Service Manual

Functions	To check for scratches and dirt on the Original Scanning Glass.
Use	When a dirty image occurs

H. CCD MOVE TO HOME

Functions	To move the Scanner to its home position and fix it at the home position.
Use	When transporting the machine
Setting/Procedure	 Pressing the Start key will move the Scanner toward the left from its standby position. Step> Press the Start key to move the Scanner from the standby position to the home position. Pressing the Stop key will bring the Scanner back to its original position.

UPLOAD FIRMWARE

Functions/Use	Download firmware from this machine to remote side, after setup of remote side location.
Setting/Procedure	Machine will dial automatically and copy the Flash ROM date to remote side machine.

J. FAX RES. COPY TEST

Functions	Fax resolution copy test
Use	To check whether the encoding/ decoding process is correct
	 The paper source is fixed to Tray1(MP).(Tray cannot be changed.) When A4 or Letter is not loaded in Tray1, operation of printing is not performed. NOTE
	 If an error is displayed during the test, execute "SERVICE MODE/CLEAR DATA/DRAM CLEAR."

K. SCAN TEST

Functions	To check that the Exposure Lamp turns ON properly and the Scanner moves properly.
Use	When the scan motion is faulty
	Press the Start key to begin the scanner test. Press the Stop key to stop the scanner test.

L. ADF WIDTH ADJ. (MAX)

For details, see DF-605 Service Manual

Functions	To adjust the Original size detection VR.
Use	When PBA-VR board is replace
	When PBA-CONT board is replace

M. ADF WIDTH ADJ. (MIN)

For details, see DF-605 Service Manual

Functions	To adjust the Original size detection VR.
Use	When the scan motion is faulty
	When PBA-CONT board is replace

N. ADF SENSOR ADJUST

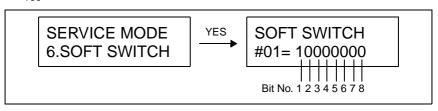
For details, see DF-605 Service Manual

Functions	To automatically adjust the detection level of original path sensor.
	When each sensor is replaced When original size detection error occurs
	• When original size detection end occurs

8.3.6 SOFT SWITCH

• Refer to the chapter of soft switch for the explanation of soft switch.

™ 100



· KEY DEFINITION FOR SOFT SWITCH

Key	Definition		
▼	oft Switch Number Forward.		
A	Soft Switch Number Backward.		
YES	Jpdate Soft Switch by current setting.		
NO/STOP	Exit Soft Switch setting		
ONE TOUCH	 1 - 27 of the soft switch numbers uses and selects an one-touch key. 28 - 64 of the soft switch numbers uses and selects ↓ key. 		

8.3.7 REPORT

- · The following list is selected, and press YES key.
- · After service mode ends, the list is automatically printed.

A. SERVICE DATA LIST

- · Print service data list report and Error log history list.
- · Service Data list includes the following items:
- 1. Report title
- Soft switch list: Soft switch is displayed by HEX No. example)

When the setting of SOFT "SWITCH #01 is $0000\ 0001$ (Bit No. $8765\ 4321$)", it is written as 01.

Hex-binary									HE	X							
conver	sion list	0	1	2	3	4	5	6	7	8	9	Α	В	С	D	Ε	F
	4 (8)	0	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1
Bit no.	3 (7)	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1
Dit 110.	2 (6)	0	0	1	1	0	0	1	1	0	0	1	1	0	0	1	1
	1 (5)	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1

- 3. Communication history and counter
- 4. Mailbox ID & Password
- 5. RX in memory password
- 6. Admin. password
- 7. Section number password
- 8. ROM ID
- · Error log history list includes the following items:

No.	Item	Description		
1	Index	ndex number from 0 - 9999		
2	Error	Error code number		
3	Maker	NSF frame maker code		
4	Tele.	Remote side or TX side telephone number for that transaction		

1. Service Data List (example)

```
SERVICE DATA LIST
                                                     example)
                                                     SW01 = Hex 01 = 0000 0001
                                                     Bit no. = 8765 4321
NAME: ABC 123
                                                     Bit No.8 = 0 Bit No.4 = 0
TEL:1234567
                                                     Bit No.7 = 0 Bit No.3 = 0
DATE:Mar.01.2005 15:12
                                                     Bit No.6 = 0 Bit No.2 = 0
MARKETING AREA=STANDARD
                                                     Bit No.5 = 0 Bit No.1 = 1
SHIPMENT DESTINATION= METRIC
-- SOFT SWITCH --
                 01 $\infty$0 80 0C 00 00 07 61 00 81 00 80 10 00 01 03
SW01-SW16
SW17-SW32
                 00 00 68 00 80 06 00 00 00 28 00 A7 14 68 00 00
SW33-SW48
                 CO 82 10 8A 00 C1 00 08 00 00 00 04 00 06 00 89
SW49-SW64
                 01 00 00 00 00 B0 00 00 00 00 00 21 0F 00 80 10
-- COMMUNICATION HISTORY & COUNTER --
000000: ECM RX TIME
                                         000000: ECM TX TIME
000001: G3 RX TIME
                                         000000: G3 RX PAGE
000000: V.17 14.4K
                                         000000: V.17 12K
000000: V.17 9.6K
                                         000000: V.17 7.2K
000000: V.29 9.6K
                                         000000: V.29 7.2K
000000: V.27 4.8K
                                         000001: V.27 2.4K
000000: G3 TX TIME
                                         000000: G3 TX PAGE
000000: V.17 14.4K
                                         000000: V.17 12K
000000: V.33 14.4K
                                         000000: V.33 12K
000000: V.17 9.6K
                                         000000: V.17 7.2K
000000: V.29 9.6K
                                         000000: V.29 7.2K
000000: V.27 4.8K
                                         000000: V.27 2.4K
000007: V.34 RX TIME
                                         000007: V.34 RX PAGE
000002: 33.6K
                                         000005: 31.2K
000000: 28.8K
                                         000000: 26.4K
000000: 24.0K
                                         000000: 21.6K
000000: 19.2K
                                         000000: 16.8K
000000: 9.6K
                                         000000: 7.2K
000000: 4.8K
                                         000000: 2.4K
000001: V.34 TX TIME
                                         000015: V.34 TX PAGE
000001: 33.6K
                                         000006: 31.2K
000000: 28.8K
                                         000000: 26.4K
000000: 24.0K
                                         000000: 21.6K
000000: 19.2K
                                         000000: 16.8K
000000: 9.6K
                                         000000: 7.2K
000000: 4.8K
                                         000000: 2.4K
000007: JBIG TX TIME
                                         000007: JBIG RX TIME
000000: TOTAL COUNTER
000000: COPY PRINT
                                        000000: FAX PRINT
000000: REPORT PRINT
                                         000000: PC PRINT
-- MAILBOX ID & PW --
                                           PW=
                                                                       PW=
NO.1
               PW=
                           NO.2
                                                       NO.3
                                                               ID=
       ID=
                                   ID=
               PW=
NO.4
                                           PW=
       ID=
                           NO.5
                                   ID=
```

SERVICE DATA LIST

NAME:ABC 123 TEL:1234567

DATE:Mar.01.2005 15:12

-- RELAY BOX ID & PW --

NO.0 ID= PW= NO.1 ID= PW= NO.2 ID= PW= ID= PW= NO.4 PW= NO.5 ID= PW= NO.3 ID= NO.6 PW= ID= PW= NO.7 ID= PW= NO.8 ID= PW= NO.9 ID=

-- SECTION PASSWORD --

NO.01:111 NO.02:555 NO.03:001 NO.04: NO.05: NO.06: 111 NO.07:555 NO.08:001 NO.09: NO.010: NO.11:111 NO.12:555 NO.14: NO.15: NO.13:001 NO.17:555 NO.06:111 NO.18:001 NO.19: NO.20:

CUSTOMER ID: 0

-- ADJUST --

 PRINT MAIN REGIST : 77
 PRN : SUB REGIST

 CCD MAIN ZOOM : 100
 CCD : SUB ZOOM

 CCD MAIN REGIST : 100
 CCD SUB REGIST : 100

 ADF SUB ZOOM : 100
 ADF SUB REGIST : 100

SERIAL NUMBER: 12345678

RX IN MEMORY:

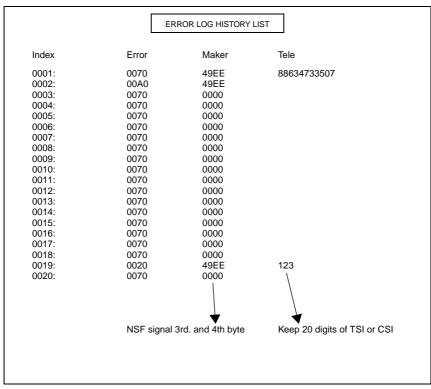
ADMIN. PASSWORD: 000000 TOTAL COUNTER COUNT MODE: 0

MAIN RAM SIZE: 32 MB PCL RAM SIZE: 00 MB

-- ROM ID --01/01/2005 v1.00-0

2. Error Log History List (example)

The following table is the error log history. The table keeps the last 40 records only.



B. ERROR CODE LIST

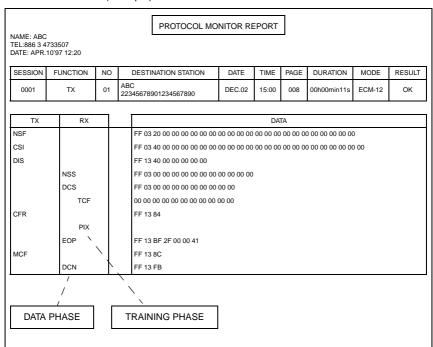
• Print out error code as following table. (example)

Print out error code as following table. (example)							
ERROR CODE LIST							
CODE ERROR TIMES	CODE ERROR TIMES	CODE ERROR TIMES					
OOO1	OOC	OOGS					

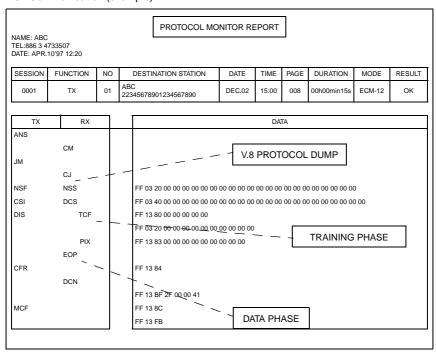
C. T.30 PROTOCOL LIST

- Print out T.30 or V8 protocol after communication.
- 1. SESSION NUMBER
- 2. FUNCTION NAME
- 3. DESTINATION NAME/TELEPHONE NUMBER
- 4. COMMUNICATION DATE & TIME
- 5. TOTAL PAGE NUMBER FOR THIS SESSION
- 6. COMMUNICATION SPEED AND ECM MODE
- 7. COMMUNICATION RESULT
- 8. T.30 COMMAND SENT BY LOCAL FAX
- 9. T.30 COMMAND RECEIVED FROM REMOTE FAX
- 10. T.30 FRAME THAT INCLUDES ADDRESS & CONTROL & DATA

V.17 Communication (example)



V.34 Communication (example)



D. ADMIN. REGISTRATION

ADMINISTRATOR NUMBER REGISTRATION is used to register or change the administrator number required when entering the Admin. Management function of the Utility mode.

<Step>

- Using the 10-Key Pad, type the 6-digit administrator number (000000 to 999999) to be registered or changed.
- 2. Press the [Yes] key to register the administrator number.

8.3.8 FIXED ZOOM CHANGE

Functions/Use	FIXED ZOOM CHANGE is used to change the fixed zoom ratios.		
	<step> 1. Select the fixed zoom ratio that you wish to change. 2. Use the 10-Key Pad to type in the desired fixed zoom ratio.</step>		

• FIXED ZOOM CHANGE is used to change the fixed zoom ratios.

Default Values and Setting Range of Fixed Zoom Ratios

A. Japan

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	122%	101% to 140%
EXPANSION2	141%	141% to 199%

B. Metric

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

C. Inch

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	78%	65% to 99%
EXPANSION1	121%	101% to 128%
EXPANSION2	129%	129% to 199%

D. China

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	81%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

E. Latin America (Metric)

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	70%	51% to 70%
REDUCTION1	78%	71% to 99%
EXPANSION1	115%	101% to 140%
EXPANSION2	141%	141% to 199%

F. Latin America (Inch)

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	78%	65% to 99%
EXPANSION1	121%	101% to 128%
EXPANSION2	129%	129% to 199%

G. OEM1 US

Setting name	Default fixed zoom ratio	Setting range
REDUCTION2	64%	51% to 64%
REDUCTION1	77%	65% to 99%
EXPANSION1	129%	101% to 154%
EXPANSION2	155%	155% to 199%

8.3.9 FACTORY TEST

A. SIGNAL TEST

· This test is for factory adjustment only and should NOT be used.

B. RELAY TEST

· This test is for factory adjustment only and should NOT be used.

C. DIAL TEST

• This test is for factory adjustment only and should NOT be used.

D. VOLUME TEST

Functions/Use	Buzzer issues sound correct.			
Setting/Procedure	•			
	. Press the Yes key, and a buzzer can be heard.			
	 Pressing the (◄ and ►) keys will select the volume of High or Low. 			

E. PANEL BUZZER TEST

Functions/Use	To test LEDs and keys on control panel
Setting/Procedure	PANEL LED TEST Make sure that all LEDs on control panel light (for 5 seconds).
	PANEL SWITCH TEST 1. Press the control keys and numeric keys, and make sure that the names of switches appear in the LCD display. 2. To release the test, press the panel reset key twice: The initial screen will be restored.

F. RAM TEST

Functions/Use	• Write or read data to/from RAM memory to make sure of normal operation.				
- U	Pressing the YES key will start the check. After approx. 30 seconds, "RAM Chip is OK" will appear.				

8.3.10 CLEAR DATA

CLEAR DATA is used to clear data of various types.

A. DRAM CLEAR

 Clear all data in the memory file and free all memory to 100%, the user data are not affected. But only clear DRAM data on PWB-P.

NOTE

Not include DRAM data on NIC.

B. SRAM CLEAR

- To clear the settings for the functions listed at the following and return the functions to their default settings.
- The following items are cleared (initialization).

NOTES

- Before executing "SRAM CLEAR," be sure to record the setting values that are to be initialized through "SRAM CLEAR."
- For the record of the setting values, it is a good idea to have reports and lists printed.
- 22 PRINT REPORT
- № 86 REPORT
- Some setting values are not included any of these reports or lists. Be sure to make a note of them separately.
- After "SRAM CLEAR" has been executed, make necessary entries of data again based on the setting values recorded.

MODE	Initialized Items		Default	Report/ List		
	MACHINE SETTING	BUZZAR VOLUM	LOW	MACHINE STATUS LIST	啜	25
	ADMIN. MANEGE- MENT	REMOTE MONITOR	LIMITED	None	Non	е
	FAX REGISTRATION	ONE TOUCH DIAL SPEED DIAL GROUP DIAL PROGRAM DIAL BATCH TX MAIL BOX	None None None None None None	ONE TOUCH LIST SPEED DIAL LIST KEY SETTING LIST MACHINE STATUS LIST	133	23 25
UTILITY MODE	TX OPERATION	SCAN CONTRAST RESOLUTION DEFAULT TX HEADER	0 STD MEM. TX ON	MACHINE STATUS LIST	133	25
	RX OPERATION	MEMORY RX MODE NO. of RINGS REDUCTION RX RX PRINT RX MODE FORWARD FOOTER SELECT TRAY CLOSED NETWORK\	OFF 2 ON MEMORY RX AUTO RX OFF OFF ENABLE OFF	MACHINE STATUS LIST	133	25
	COMM. SETTING	TONE/ PULSE LINE MONITOR PSTN/ PBX	TONE LOW PSTN	MACHINE STATUS LIST	133	25

	T		1	T		
MODE	Initialized Items		Default	Report/ List		
	REPORTING	ACTIVITY REPORT RESERV. REPORT TX RESULT REPORT RX RESULT REPORT	ON OFF OFF	MACHINE STATUS LIST	133	26
	INIRTIAL USER DATA	DATE & TIME USER FAX NO. USER NAME	None None None	MACHINE STATUS LIST	133	26
UTILITY MODE	NETWORK SETTING	IP ADDRESS SUBNET MASK GATEWAY DNS CONFIG GATEWAY TX	None None None DISABLE DISABLE	MACHINE STATUS LIST	133	26
	E-MAIL SETTING 1	SENDER NAME E-MAIL ADDRESS SMTP SERVER SMTP TIMEOUT TEXT INSERT DEFAULT SUBJECT	None None None 60 OFF None	MACHINE STATUS LIST	133	26
	E-MAIL SETTING 2	POP3 SERVER POP3 PORT NO. POP3 TIMEOUT POP3 ACCOUNT POP3 PASSWORD AUTO RECEPTION REPLY ADDRESS HEADER PRINT	None None None None None OFF	MACHINE STATUS LIST	133	26
	SCAN SETTING	RESOLUTION IMAGE FORMAT CODING METHOD	300 X 300 TIFF MH	MACHINE STATUS LIST	133	26
TX/RX Result (Activity Data)		None	TX RESULT REPORT RX RESULT REPORT ACTIVITY REPORT	133	22	
Image Data	of DRAM memory file		None	MEMORY DATA LIST MEMORY IMAGE PRINT	133	23
	SERVICE'S CHOICE	MARKETTING AREA	STANDARD	SERVICE DATA LIST	133 133	86 87
SERVICE MODE		TX SPEED RX SPEED TX LEVEL RX LEVEL DTMF LEVEL CNG LEVEL CED LEVEL ECM MODE CODING SCHEME PROTOCOL REPORT	V.34 V.34 -3 dBm to -8 dBm -37dBm to -42 dBm -9 dBm -11 dBm -11 dBm ON JBIG OFF	None	Non	е

C. MEMORY CLEAR

Functions/Use	To clear the setting values listed on the lower, resetting them to the default values.
Setting/Procedure	 Settings of the Utility mode Settings of Service's Choice of the Service mode Settings of Adjust of the Service mode Setting of Administrator Number Registration of the Service mode Settings of Fixed Zoom Change of the Service mode Settings of Security of the Service mode Settings of copy programs
	NOTE • After Memory Clear has been executed, be sure to turn OFF and ON the Power Switch.

D. PM COUNTER

· To clear each of the counts of the PM Counter.

E. MAINTENANCE COUNTER

To clear the count of the Maintenance Counter.

F. SUPPLIES LIFE COUNT.

• To clear the count of the Supplies Life Counter.

G. APPLICATION COUNTER

• To clear each of the counts of the Application Counter.

H. SCAN COUNTER

· To clear the count of the Scan Counter.

I. PAPER SIZE COUNTER

• To clear each of the counts of the Paper Size Counter.

J. MISFEED COUNTER

• To clear each of the counts of the Misfeed Counter.

K. TROUBLE COUNTER

• To clear each of the counts of the Trouble Counter.

L. ADF BACKUP CLEAR

For details, see DF-605 Service Manual

Functions	 To clear the values adjusted with ADF SENSOR ADJUST and the values adjusted with Org. Width Detect.
Use	When PBA-CONT board has been replaced. When PBA-VR board has been replaced.

9. Security

9.1 Security Function Setting Procedure

· Security is used to set the security functions.

9.1.1 Procedure

- 1. Display the Service mode screen.
- 2. Press the Stop key, then the 9 key.
- 3. The Security mode screen appears.

9.1.2 Exiting

· Press the Panel Reset key.

A. TOTAL COUNTER COUNT

Functions/Use	To set the count-up method.			
Setting/Procedure	The default setting is "0".			
	"0" : One count-up for each copy cycle (ordinary mode) 1 : Multiple count-up according to the paper size and copy mode. 2 : Multiple count-up according to the paper size and copy mode.			

B. SIZE COUNTER COUNT

Functions/Use	To set the paper size to be counted.				
Setting/Procedure	The default setting is "1".				
	0 : Not counted				
	"1" : A3/LEDGER L 2 : A3/B4/LEDGER L/LEGAL L/8K L				
	3 : A3/B4/LEDGER L/LEGAL L/31 × 14 L/8K L				

C. PLUG-IN COUNTER COPY

Functions/Use	• To select whether to enable or disable copying according to whether the Plug-in Counter is mounted or not.				
Setting/Procedure	The default setting is "ENABLE".				
	"ENABLE" DISABLE				

D. MACHINE COUNTER

Functions/Use	To select whether to enable or disable copying according to whether the Machine Counter is mounted or not.				
Setting/Procedure	The default setting is "DISABLE".				
	ENABLE "DISABLE"				

<Count-up Table>

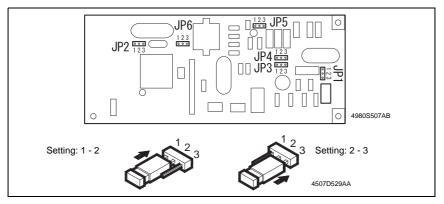
Size Counter Count Mode	Size other than those set			Set size		
Total Counter Count Mode	0	1	2	0	1	2
Total Counter	1		1	2	2	
Size Counter	Not Count		1	1	2	

1: 1 count 2: 2 counts

10. Mechanical Adjust

10.1 Adjustment of Jumper Switches on NCU Board

- Make the correct settings of the jumper switches at six places on the NCU Board according to the applicable marketing area.
- When the NCU Board has been replaced, check that the jumper switches are set as shown below.



Country Classification Jumper Switch Setting

Country	Classification J	umper Sw	nich Seiting
Type	Jumper Switch	Setting	Country
STD (UL)/	JP1	2 - 3	STD (UL): Canada, South America, Taiwan, U.S A.
(Others)	JP2	1 - 2	STD (Others): Bahrain, Baltic, Croatia, Czech, Hong Kong,
	JP3	1 - 2	Hungary, Iran, Korea, Kuwait, Malaysia, New Zealand,
	JP4	1 - 2	Philippine, Poland, Qatar, Romania, Russia, Singapore,
	JP5	2 - 3	Slovakia, Slovenia, UAE, Ukraine, Others 200V Countries.
	JP6	2 - 3	
TBR-21	JP1	2 - 3	Austria, Belgium, Cyprus, Denmark, Finland, France,
	JP2	2 - 3	Germany, Greece, Iceland, Ireland, Italy, Liechtenstein,
	JP3	2 - 3	Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, Turkey, U.K,
	JP4	2 - 3	owodon, owiezonana, rancoj, onc,
	JP5	1 - 2	
	JP6	1 - 2	
Australia/	JP1	2 - 3	Australia, South Africa
South	JP2	2 - 3	
Africa	JP3	1 - 2	
	JP4	1 - 2	
	JP5	2 - 3	
	JP6	2 - 3	
China	JP1	2 - 3	China
	JP2	1 - 2	
	JP3	1 - 2	
	JP4	1 - 2	
	JP5	2 - 3	
	JP6	1 - 2	

11. Soft Switch Set

- This machine is provided with a total of 64 soft switches used for making various adjustments. The initial values can be changed, defined to comply with the requirements unique to each individual country.
- The initial settings of the soft switches can be changed according to the marketing area.
 The settings can be changed when:

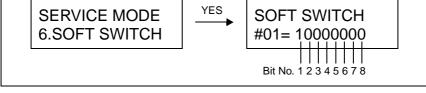
The marketing area code is set in the Service mode.

The marketing area code is set using the RSD utility software.

SRAM is cleared using the Service mode. In this case, the initial settings are determined according to the current marketing area code.

- The bit status can be changed by the following methods:
- 1. Use Soft Switch available as a Service Mode function.

rs 85



Hex-b	oinary								HE	X							
conver	sion list	0	1	2	3	4	5	6	7	8	9	Α	В	С	D	Ε	F
	4 (8)	0	0	0	0	0	0	0	0	1	1	1	1	1	1	1	1
Bit no.	3 (7)	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1
DIL 110.	2 (6)	0	0	1	1	0	0	1	1	0	0	1	1	0	0	1	1
	1 (5)	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1

2. Use the RSD software function.

11.1 Default Setting

11.1.1 Country for each marketing area

NOTES

- A different country may be applicable depending on the communications standard.
- \bullet The marketing area settings can be set using the service's choice of service mode. $^{\text{\tiny EST}}$ $\,\,$ 57
- According to the following table, the machines that are installed in the West Europe Area select "West Europe" in the "Marketing Area" function. Do not select each country.

Marketing area	Country
Standard	Baltic, Bahrain, Indonesia, Israel, Kuwait, Oman, Philippine, Poland, Qutar, Romania, Russia, Saudiarabia, Slovakia, Slovenia, Thailland, U.A.E., Ukraine
U.S.A	U.S.A., Canada.
West Europe	Austria, Belgium, Czech, Denmark, Finland, France, Greece, Hungary, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom, West Europe.
Asia	Hong Kong, Malaysia
Setting in accordance with each country	Australia, China, Germany, Japan, Korea, New Zealand, South Africa, Taiwan.
Singapore	Singapore (remark: with DTS default setting).

11.2 Default soft switch setting for each market area 1

														М	ark	eti	ng	are	ea													
Soft switch		(1	_	tan al s			g)					U.S	S.A					٧	Ve:	st e	eur	ор	е					As	sia			
No.			E	3it	No						ı	Bit	No						E	3it	No						ı	Bit	No			
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 01	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 02	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0
# 03	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	1	1	0	1	1	0	0	0	0	1
# 04	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0
# 05	0	1	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0	0	1	1	0	0	0	1	0	0	0	0
# 06	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0
# 07	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	1	1	1	1	0	0	0	0	0
# 08	1	0	0	0	0	1	1	0	1	0	0	0	0	1	1	0	0	0	0	0	1	1	1	1	1	0	0	0	0	1	1	0
# 09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0
# 10	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	1	1	1	0	1	1	1	1	0	0	0	1	1	0	1
# 11	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 12	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
# 13	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0	0	1	0	0	0	0	1	0	0	0
# 14	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0
# 15	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 16	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0
# 17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 19	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	1	1	0	1	0	1	1	0	0	1	0	1	0	1	1	0
# 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 21	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1
# 22	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0
# 23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 26	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0
# 27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 28	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	1	0	1	0	1	1	1	0	0	1	0	1
# 29	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0
# 30	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0
# 31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 32	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 33	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0
# 34	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0
# 35	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	1	0	0	1
# 36	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1
# 37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

														М	ark	eti	ng	are	ea													
Soft switch		(I	_		da set	rd ting	g)					U.S	S.A					١	Ve:	st e	eur	ор	е					As	sia			
No.			E	3it	No).					I	3it	No	١.					E	3it	No						I	Bit	No			_
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 38	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1
# 39	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 40	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 42	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 44	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 45	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 46	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0
# 47	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 48	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1
# 49	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 50	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0
# 51	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 52	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 53	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 54	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1
# 55	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 56	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 57	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 59	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 60	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0
# 61	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
# 62	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 63	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
# 64	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0

11.3 Default soft switch setting for each market area 2

														М	ark	eti	ng	are	ea													
Soft switch			A	٩us	stria	а						Ch	ina	ì					G	err	naı	ıу						Jap	oar	1		
No.			E	3it	No							Bit	No).					E	3it	No							3it	No			
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 01	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 02	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	C
# 03	0	1	1	0	0	0	1	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	1	1	0	1	1	0	0	0	0	1
# 04	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0
# 05	0	0	0	1	0	0	1	1	1	0	0	1	0	0	1	1	1	0	0	1	0	0	1	1	0	0	0	1	0	0	0	0
# 06	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0
# 07	1	1	1	0	0	0	0	1	0	0	0	1	0	0	0	1	1	1	1	0	0	0	0	1	0	0	0	1	0	0	0	0
# 08	0	0	0	0	0	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	0	1	1	1	1	0	0	0	0	1	1	0
# 09	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0
# 10	1	1	1	1	0	1	0	1	1	1	1	1	0	1	0	1	1	1	1	1	0	1	1	1	1	0	0	0	0	1	0	1
# 11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
# 12	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	1
# 13	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	1	0	0	0
# 14	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	1	0	0	0	0	0	C
# 15	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	C
# 16	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0
# 17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 19	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0
# 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 21	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1
# 22	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0
# 23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 26	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0
# 27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 28	1	1	1	0	1	0	1	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1
# 29	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0
# 30	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0
# 31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	О
# 32	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	О
# 33	0	0	0	1	1	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	O
# 34	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0
# 35	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	1	0	0	1
# 36	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1
# 37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

														M	ark	eti	ng	are	ea													
Soft switch			A	Aus	stria	а						Ch	ina	l					G	err	naı	ny						Jap	oar	1		
No.			E	3it	No						I	3it	No						E	3it	No							Bit	No			
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 38	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1
# 39	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 40	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 42	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 44	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 45	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 46	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0
# 47	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 48	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1
# 49	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 50	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0
# 51	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 52	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 53	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 54	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1
# 55	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 56	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 57	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 59	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 60	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0
# 61	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
# 62	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 63	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
# 64	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	1	1	0	0	1	0	0	0

11.4 Default soft switch setting for each market area 3

														М	ark	eti	ng	are	ea													
Soft switch				Ko	rea	ı				١	lev	v Z	ea	lan	d			5	Sou	uth	Αf	rica	а				٦	Γaiν	vai	า		
No.			E	3it	No							3it	No	١.					E	3it	No						I	Bit	No			
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 01	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 02	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0
# 03	0	1	1	0	0	0	0	1	0	1	1	0	0	0	1	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1
# 04	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0
# 05	1	0	0	1	0	0	0	0	0	0	0	1	0	1	1	1	0	0	0	1	0	0	0	0	0	1	0	1	0	0	0	0
# 06	1	1	1	1	0	0	1	0	1	1	0	0	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0
# 07	0	0	1	0	0	0	0	0	1	0	0	1	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0
# 08	1	1	0	0	0	1	1	0	0	0	0	0	1	1	1	1	1	0	0	0	0	1	1	0	1	0	0	0	0	1	1	0
# 09	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 10	1	0	0	0	0	1	0	1	1	1	1	1	0	1	1	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1
# 11	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 12	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
# 13	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0
# 14	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0
# 15	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 16	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0
# 17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 19	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	1	1	0	1	0	1	1	0
# 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 21	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1
# 22	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	0
# 23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 26	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0
# 27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 28	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1	1	1	1	0	0	1	0	1
# 29	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0
# 30	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0	1	0	1	1	1	0	0	0	1	0	1	1	0
# 31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 32	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	O
# 33	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	О
# 34	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	О
# 35	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1
# 36	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1
# 37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

														М	ark	eti	ng	are	ea													
Soft switch				Ko	rea	ı				١	lev	v Z	eal	lan	d			5	Sou	ıth	Αf	rica	а				٦	Γaiν	wai	า		
No.			E	3it	No						E	3it	No	١.					E	3it	No						E	3it	No			
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
# 38	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1
# 39	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 40	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 42	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 44	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 45	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 46	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	1	0	0	0	0
# 47	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 48	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	1	0	0	0	1
# 49	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
# 50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 51	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0
# 52	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 53	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 54	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	1
# 55	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 56	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 57	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 59	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 60	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0
# 61	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
# 62	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# 63	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
# 64	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0

11.5 Default soft switch setting for each market area 4

	Marketing area								
Soft switch				nga	-				
No.	Bit No.								
	1	2	3	4	5	6	7	8	
# 01	1	0	0	0	0	0	0	0	
# 02	0	0	0	0	0	1	0	0	
# 03	0	1	1	0	0	0	0	1	
# 04	0	0	1	1	0	0	0	0	
# 05	1	0	0	1	0	0	0	0	
# 06	1	1	1	1	0	0	1	0	
# 07	0	0	0	1	0	0	0	1	
# 08	1	0	0	0	0	1	1	0	
# 09	0	0	0	0	0	0	0	0	
# 10	1	0	0	0	0	1	0	1	
# 11	0	0	0	0	0	0	0	0	
# 12	0	0	0	0	0	0	0	1	
# 13	0	0	0	0	1	0	0	0	
# 14	0	1	0	0	0	0	0	0	
# 15	1	0	0	0	0	0	0	0	
# 16	1	1	0	0	0	0	0	0	
# 17	0	0	0	0	0	0	0	0	
# 18	0	0	0	0	0	0	0	0	
# 19	1	0	1	1	0	1	1	0	
# 20	0	0	0	0	0	0	0	0	
# 21	0	0	0	0	0	0	1	1	
# 22	0	1	1	0	0	0	0	0	
# 23	0	0	0	0	0	0	0	0	
# 24	0	0	0	0	0	0	0	0	
# 25	0	0	0	0	0	0	0	0	
# 26	0	0	0	1	0	1	0	0	
# 27	0	0	0	0	0	0	0	0	
# 28	1	1	1	0	0	1	0	1	
# 29	0	0	1	0	1	0	0	0	
# 30	0	0	0	1	0	1	1	0	
# 31	0	0	0	0	0	0	0	0	
# 32	0	0	0	0	0	0	0	0	

		М	ark	eti	ng	are	ea	
Soft switch			Si	nga	apc	ore		
No.			E	3it	No	١.		
	1	2	3	4	5	6	7	8
# 33	0	0	0	0	0	0	1	0
# 34	0	1	0	0	0	0	0	0
# 35	0	0	0	0	1	0	0	1
# 36	0	1	0	1	0	0	0	1
# 37	0	0	0	0	0	0	0	0
# 38	1	0	0	0	0	1	1	1
# 39	1	0	0	0	0	0	0	0
# 40	0	0	0	0	0	0	0	0
# 41	0	0	0	0	0	0	0	0
# 42	0	0	0	0	0	0	0	0
# 43	0	0	0	0	0	0	0	0
# 44	0	0	0	0	0	0	0	0
# 45	0	0	0	0	0	0	0	0
# 46	0	1	0	1	0	0	0	0
# 47	0	0	0	0	0	0	0	0
# 48	1	0	0	1	0	0	0	1
# 49	1	0	0	0	0	0	0	0
# 50	0	0	0	0	0	0	1	0
# 51	0	0	0	0	0	0	0	0
# 52	0	0	0	0	0	0	0	0
# 53	0	0	0	0	0	0	0	0
# 54	0	0	0	1	0	1	0	1
# 55	0	0	0	0	0	0	0	0
# 56	0	0	0	0	0	0	0	0
# 57	0	0	0	0	0	0	0	0
# 58	0	0	0	0	0	0	0	0
# 59	0	0	0	1	0	0	0	0
# 60	1	0	0	0	0	1	0	0
# 61	1	1	1	1	0	0	0	0
# 62	0	0	0	0	0	0	0	0
# 63	0	0	0	0	0	0	0	1
# 64	0	0	0	0	1	0	0	0
								_

11.6 Soft Switch List

Switch	Bit No.	Designation	Page No.
No.		,	
# 01	8	Detect CED or not after Dial	^{©®} 114
	2/1	V.34 CI signal byte number reserved	
	8/7	Time between phase C to phase D signal in V.17	<u>™</u> 114
# 02	6	Header TX selection open to user	
	3/2	Transmit RTN signal level criteria	
	1	Sent N.G page	
	8	Send out NSF frame with station ID	™ 115
# 03	7	Number of pause within phone number	
	6	Re-dial prohibit for NO ANSWER	
	4/3/2/1	RX level setting	
	4	Visible alarm for RTN signal	☞ 116
# 04	3	Audible alarm or RTN signal	
	1	Polarity change detection	
	8/7	Push Button on/off Timing (PB)	☞ 117
# 05	6/5	Relation between dialed No. and No. of dial pulse	
	4/3/2/1	Dial pulse make ratio select (MR)	
# 06	8/7	Ring on time to ignore ring off time at 1st cycle	☞ 118
# 00	4/3	Ring off time at 1 st. cycle to approve incoming ring	
	8	Dial tone or busy tone detection	☞ 118
	7	PSTN/ PBX setting	
# 07	6	PBX dial tone detect	
	5	Dial mode select	
	4/3/2/1	Tx level select for PSK/ FSK	
	8	Sending RTN signal level	☞ 119
# 00	7	Detect busy tone after dialing	
# 08	6	Sending CED signal after connection	
	4/3/2/1	Redial interval	
	8/7	Ringer frequency detection	™ 120
# 09	5	TSI/ CSI Append "+"	
	2/1	Time from RX DIS signal to send DCS signal	
	8	Print out RTN page report	™ 121
	7	Confirmation report result field	
	6/5	Get gap time between digit for pulse dial	
# 10	4	RX PIP T.30 command after send out MPS command	
	3	Received DIS signal within reception	
	2	Transmission time limitation	
	1	Audio alarm after communication fail	

Switch No.	Bit No.	Designation	Pa	ige No.
	7	Detect dial tone after pre-fix number	133	122
	6	Pulse dial allowed to select		
# 11	5	Protocol signal display mode		
	1	DTMF high frequency dB value		
	8	ECM Mode capability	137	122
	7/6	V.34 fall back level for V.34 TX.		
# 12	5	Send CTC after 4th PPR		
	3	Send EOR after lowest speed		
ŀ	2/1	TCF transmission timing after DCS		
	8	MR capability for G3	133	123
ŀ	7/6	Delay time between transaction		
# 40	5	Super fine printing capability for receiving		
# 13	4	Disable ultra fine capability in RX mode		
	3	DTS mode (Der Telefax Standard)		
-	2	Send DTC signal if RX DIS signal in polling RX mode		
	6	Memory size level to RX	133	124
# 14	3/2/1 Time between V.34 ANSam signal and FSK DIS signal			
# 15	1	Remote side no document to be polled	133	124
# 16	2/1	Fax communication coding method	123	125
	6	6 CED frequency		125
# 17	5/4/3	Pause between off hook and CED signal		
ŀ	2/1	Inactivity timer [T5]		
# 40	6/5	G3 mode training quality level	133	126
# 18	4/3/2/1	Redefine re-dial attempts counter		
# 19	8/7/6/5	CNG signal level	133	127
# 19	4/3/2/1	DTMF high frequency level		
# 20	5/4/3/2/1	Redefine redial interval	133	128
	8	NSS signal before DCS	133	129
	7/6	CNG duration after dialing (T1)		
# 21	5	T4 timer		
	3	DIS signal length		
	2/1	Increase default T1 timing during calling		
	8	Detect busy tone before dial	13	130
# 22	7	Regard dial tone as busy tone after dialing		
# 22	6	Check busy tone method		
	4/3/2/1	CED signal output level		
# 23	-	Reserved	133	130
# 24	-	Reserved	133	131
# 25	4/3	Flash key time in ON hook key dial	13	131
# 26	8/7	Dial tone detection time before disconnected	13	132
π 2 0	6/5/4/3/2/1	Dial tone insensitivity		

Switch No.	Bit No.	Designation	Pa	ige No.
# 27	4/3/2/1	Immunity for dial tone receiver	哑	133
# 28	8/7/6/5	Time to dial after dial tone on the line	哑	133
# 29	5/4/3/2/1	Time to dial after size the line when dial tone detected	哑	134
# 30	8/7	Pause delay time within digit	133	135
# 30	6/5/4/3/2/1	Signal tone Insensitivity after dial for busy tone		
# 31	_	Reserved	133	136
# 32	-	Reserved	哑	136
	7	V.17 echo protection tone	哑	137
# 33	6	V.29 echo protection tone		
# 33	5	Compromise equalize enable (CEQ) in the transmit path (TCEQ)		
	4 Compromise equalize enable (CEQ) in the receiver path (RCEQ)			
# 34	-	Reserved	哑	137
	8/7	Dial tone table switch time	哑	138
# 35	6/5/4	Dial tone frequency upper range index		
	3/2/1	Dial tone frequency low range index		
# 36	8	Re-dial attempts continue fall counter	曖	139
# 30	4/3/2/1	Re-dial attempts fail limitation counter		
	8	Polling TX type for V.34 modem	哑	140
# 27	7	Auto dial learning for V.34 modem		
# 37	6/5/4	RX start symbol rate for V.34 modem		
	3/2/1	TX start symbol rate for V.34 modem		
	8	Fine tone of 33.6 kbps/ 31.2 kbps receiving speed for V.34 modem	133	141
	7	Set/ reset V.34 transmit level deviation		
# 38	6/5	V.34 flag number between ECM frame		
# 30	4	Phase 2 guard tone power level (V.34)		
	2	Polling RX start speed		
	1	V.8/ V.34 capability		
	8	Disable V.34 TX for V.34 modem	133	141
	7	Disable V.34 RX for V.34 modem		
	6/5	Flags number in FSK for V.34 modem		
# 39	4	Manual TX mode for V.34 modem		
	3	Switch from V.17 to V.34 if DIS bit 6 set after received DIS		
	2/1	Delay time in primary channel for V.34 transmit after CFR or MCF signal		
# 40	8/7/6/5	V.17 RX start speed	曖	142
# 40	3/2/1	V.34 RX start speed	1	
ш 44	8/7/6/5	V.17 TX start speed	133	143
# 41	3/2/1	V.34 TX start speed		
# 42	-	Reserved	曖	143
# 43	-	Reserved	哑	144
# 44	-	Reserved	哑	144
# 45	6	Closed network	133	145

Switch No.	Bit No.	Designation	Pa	ige No.
	8	Delight savings timer	133	146
	4	RX print		
# 46	3	Daylight TX mode		
	2	Header for FAX TX		
	1	Print model name		
# 47	6	RX mode	曖	146
# 41	5	Footer		
	8	Activity report	哑	147
	7	Reservation report		
	6	TX result report		
# 40	5	RX result report		
# 48	4	TX/ RX error report		
	3	Error report for I-FAX and network scanner		
	2	Error mail (I-FAX)		
	1	Broadcast report		
	6	Print RX mailbox report method	133	148
# 49	5	Redial method if communication fail		
	4/3/2/1	No. of ring		
4.50	8	Transmit or cancel after time out in "Memory TX"		148
# 50	7			
# 51	4/3	T30 monitor report selection	哑	149
# 51	2	Send "un-sent page mode" for memory transmission		
# 52	_	Reserved	曖	149
# 53	_	Reserved	曖	149
	8	Report/ LCD date/ time type	哑	150
# 54	7/6	Report/ LCD date/ time format		
	5/4	Memory near full capacity for scanning		
# 55	_	Reserved	曖	150
# 56	-	Reserved	哑	151
# 57	_	Reserved	曖	151
# 58	8	Time out from PSK to FSK delay time	曖	151
# 59	6/5/4/3/2/1	Time between GMT (Greenwich Mean Time)	哑	152
	6	Quick memory TX	133	155
	5	B4/ A3 declaration for Ledger		
# 60	4	The width of TX Ledger (8k)		
# 00	3	Print mailbox RX image even if password is not correct		
	2	Off hook alarm after communication		
	1	Display destination selection within TX phase C		
# 61	4/3/2/1	Max. No. of ring	曖	156
# 62	_	Reserved	138	156

Switch No.	Bit No.	Designation	Page No.
# 63	8	# key definition in PBX mode	☞ 157
# 03	1	TX result report with image	
# 64	6	Print RX error report on RX side if no FAX signal is detected	☞ 157
# 04	5	10 pps & 20 pps selectable by user	

11.7 Soft Switch Definition

11.7.1 SOFT SWITCH: #01

Bit No.	Designation		Function						
INO.									
8	Detect CED or not after Dial		D : Detect CED after dial 1 : Not detect CED after dial						
7	Reserved	Reserved					0	0	
6	Reserved	Reserved	Reserved						
5	Reserved	Reserved	0						
4	Reserved	Reserved					0		
3	Reserved	Reserved					0		
2		Byte	Puto						
	V.34 CI signal byte	number	30 bytes	9 bytes	15 bytes	60 bytes		1	
1	number reserved	Bit 2 0 0 1 1					1		
		Bit 1	Bit 1 0 1 0 1						
							1		

11.7.2 SOFT SWITCH: #02

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Time between phase C	RX Insensitivity 70 ms 120 ms 180 ms 60 ms	0	
7	to phase D signal in V.17 Example: Image → EOP	Bit 8 0 0 1 1 1 Bit 7 0 1 0 1	0	2
6	Header TX selection open to user	0 : No 1 : Yes	1	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3		Percentage of 100 450 000 050	0	
	Transmit RTN signal	error line 10 % 15 % 20 % 25 %		
2	level criteria	Bit 3 0 0 1 1	0	0
		Bit 2 0 1 0 1		
1	Sent N.G page	0 : Send N.G page and up to 3 times for that page 1 : Not re-send that N.G page for G3 mode	0	

- Bit 1 : If this bit is set to '0', N.G indicates our side detected RTN signal from other end. In this case machine can re-send the same page up to three or just one time, and this use for G3 mode only.
- Bit 2-3: In G3 mode, if error line for each page meets the criteria setting, receiving
 machine will send RTN signal, in this case, some machine will re-send the
 same page again. The retry times depend on transmission side.
- Bit 6 : If this bit is set to '0', the header select function can not be changed by user, only changeable by serviceman in service mode.

11.7.3 SOFT SWITCH: #03

Bit No.	Designation			F	unctio	on					nitial etting HEX
8	Send out NSF frame with station ID	: Yes): No							1	HEX	
7	Number of pause within phone number	: No limita : Max. up t		o" withi	in inpu	utted to	elepho	ne nu	mber	0	8
6	Re-dial prohibit for NO ANSWER	Continue Not allowed	ed to	re-dial		•	AX sig	nal or		0	0
5	Reserved	eserved								0	
4		RX level				ı	ı	ı		0	
3		(dB)	-49	-48	-47	-46	-45	-44	-43	1	
2		Bit 4	0	0	0	0	0	0	0	1	
		Bit 3 Bit 2	0	0	0	0	1	1	1		
	Bit 1 0 1 0 1 0 1 0										
					_		_				
		RX level (dB)	-42	-41	-40	-39	-38	-37	-36		
	RX level setting	Bit 4	0	1	1	1	1	1	1		6
	Tax lovel coming	Bit 3 Bit 2	1	0	0	0	0	1	0		
1		Bit 1	1	0	1	0	1	0	1	0	
			•				<u> </u>				
		RX level (dB) Bit 4 Bit 3 Bit 2 Bit 1	Rese	1 1 1							

- Bit 8 : If this bit is set to 1, the answer machine will send the machine name (which is that set in INITIAL USER DATA of Utility Mode) by NSF frame after connection.
- Bit 7 : Can input Pause key to insert pause time between digits, this can put more than one "P" at the end of access telephone number during calling to other parties by using PBX system.

11.7.4 SOFT SWITCH: #04

Bit	Designation	Function		nitial etting
No.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Visible alarm for RTN signal	No Yes - display message while sending / receiving RTN signal (RTN= Return To Negative).	1	
3	Audible alarm for RTN signal	0 : No 1 : Yes - alarm for sending or receiving RTN signal.	1	С
2	Reserved	Reserved	0	
1	Polarity change detection	Not to detect phase reverse during dialing & calling Detect line phase reverse during dialing & calling	0	

- Bit 3 : The alarm lasts for 3 seconds after a negative signal is detected in G3 mode.
- Bit 4 : The display message will stay put on the LCD for 3 seconds or until next incoming T30 signal.

11.7.5 SOFT SWITCH: #05

Bit	Designation	Function		nitial etting
No.			Bit	HEX
8		Timing ON 100 70 70 90	0	
7	Push button on/off timing (PB)	(ms) OFF 140 70 140 90 Bit 8 0 0 1 1 Bit 7 0 1 0 1	0	
6			0	
5	Relation between dialed No. and No. of dial pulse	# 1 1 2 9 # 2 2 3 8 # 3 3 4 7 # 4 4 5 6 # 5 5 6 5 # 6 6 7 4 # 7 7 8 3 # 8 8 9 2 # 9 9 10 1 # 0 10 1 10 Bit 6 0 0 1 1 Bit 5 0 1 0 1	0	0
4		PPS 20 20 20 Reser 16 16 16 Reser	1	
3		MR(%) 33 40 30 ved 33 40 30 ved	0	
2		Bit 4 0 0 0 0 0 0 0 0	1	
	Dial pulse make ratio select (MR)	Bit 3 0 0 0 0 1 1 1 1 Bit 2 0 0 1 1 0 0 1 1 Bit 1 0 1 0 1 0 1 0 1		A
1		PPS 10 10 10 10 MR(%) 33 40 30 33 Bit 4 1 1 1 1 1 1 1 1	0	,,
		Bit 3 0 0 0 0 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		

11.7.6 SOFT SWITCH: #06

Bit No.	Designation			Function				nitial etting
NO.							Bit	HEX
8		Times	50 ms	100 ma	150 ms	000	0	
	Ring on time to ignore	Time		100 ms	150 ms	800 ms		
7 ring off time at 1st cycle	Bit 8	0	0	1	1	1		
′	Ting on time at 1st eyele	Bit 7	0	1	0	1	' '	4
6	Reserved	Reserved	Reserved					
5	Reserved	Reserved					0	
4	Ding off time at 1 at	Time	100 ms	250 ms	500 ms	1000 ms	1	
	Ring off time at 1 st.	l						
3	cycle to approve	Bit 4	0	0	1	1	4	
3	incoming ring	Bit 3	0	1	0	1	'	F
								· ·
2	Reserved	Reserved					1	
1	Reserved	Reserved	•	•	•		1	

11.7.7 SOFT SWITCH: #07

Bit No.	Designation					Func	tion						nitial etting	
INO.												Bit	HEX	
8	Dial tone or busy tone detection	1	: Disable : Enable - Detect dial tone before dial							0				
7	PSTN/PBX setting	1	: PSTN : PBX - Select PBX line type							0				
6	PBX dial tone detect			Not to detect dial tone before pre-fix number Detect dial tone before the pre-fix number in PBX mode								0	0	
5	Dial mode select	1	: DTMF - PB : Pulse - DP							0				
4		ı	Level (dBm)	-17	-16	-15	-14	-13	-12	-11	-10	1		
3			Bit 4	0	0	0	0	0	0	0	0	0		
2		lf	Bit 3	0	0	0	0	1	1	1	1	0		
	†	П	Bit 2	0	0	1	1	0	0	1	1			
	Tx level select for PSK/		Bit 1	0	1	0	1	0	1	0	1			
	FSK	١.								_			8	
1		H	Level (dBm) Bit 4	-9 1	-8 1	-7 1	-6 1	-5 1	-4 1	-3 1	-2 1	0		
'				Bit 3	0	0	0	0	1	1	1	1	0	
		H	Bit 2	0	0	1	1	0	0	1	1			
		ŀ	Bit 1	0	1	0	1	0	1	0	1			
		Ι.	U.											

11.7.8 SOFT SWITCH: #08

Bit No.	Designation	Function		nitial etting
140.			Bit	HEX
8	Sending RTN signal level	0 : (Normal, Fine)=(12,24) continue error line 1 : (Normal, Fine)=(6,12) continue error line	0	
7	Detect busy tone after dialing	0 : Not to detect 1 : Detect busy tone after dialing	1	6
6	Sending CED signal After connection	Not to send Send CED signal before DIS signal after connection	1	Ü
5	Reserved	Reserved	0	
4		1, 3, 1, 3, 1, 3, 1, 3,	0	
3		1, 3, 1, 3, 1, 3, 1, 3, 1, 3, 1, 3, 1. 3, 1.	0	
2	2	1, 15, 15. 1. 3. 3, 3, 3. 3.	0	
		Auto dial interval 1, 3, 10, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,		
1	Redial Interval	Auto dial interval Bit 4 1 1 1 1 1 1 1 1 1 1 1 1 Bit 3 0 0 0 0 1 1 0 1 0 1 0 1 0 1 0 1 0 1 0	1	1

• Bit 8 : If error line above definition, machine will send RTN signal instead of MCF signal. This will cause the other party to send the same page again.

11.7.9 SOFT SWITCH: #09

Bit	Designation		F	unction			1	nitial etting
No.							Bit	HEX
8		Ringer		I		1	0	
	Ringer frequency 7 detection	frequency range	10 to 75 Hz	20 to 57.5 Hz	20 to 75 Hz	10 to 75 Hz		
_ ′		Bit 8	0	0	1	1	0	_
		Bit 7	0	1	0	1		0
6	Reserved	Reserved					0	
5	TSI/CSI append "+"		: Not append "+" before send out TSI/CSI : Automatically insert "+"					
4	Reserved	Reserved					0	
3	Reserved	Reserved					0	
2		Description	70 ms	120 ms	180 ms	240 ms	0	0
1	Time from RX DIS signal to send DCS signal	Bit 2 Bit 1	0	0	1 0	1	0	

• Bit 5 : When this bit is set to "1", the "+" character will be placed in the first position on CSI and TSI command.

11.7.10 SOFT SWITCH: #10

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Print out RTN page report	Not to Print Print Out RTN page report after transaction for TX/RX RTN signal	1	
7	Confirmation report result field	Print "OK" Print "NG" in case of sending or receiving RTN signal	0	А
6		Value 550 ms 650 ms 750 ms 850 ms	1	
5	Get gap time between digit for pulse dial	Solution Solution		
4	RX PIP T.30 command after send out MPS command	Send DCS at current speed Return to Tx phase B waiting for DIS signal	0	
3	Received DIS signal within reception	Repeat sending DIS/DTC again until time out Disconnected after sending DCN signal	0	1
2	Transmission time limitation	No any limitation until document jam Limit to 8 minutes from data phase	0	
1	Audio alarm after communication fail	0 : Not to alarm after transaction fail 1 : Alarm 3 seconds after disconnected	1	

- Bit 8 : If this bit set to 1, machine will print out confirmation report after each transaction for TX/RX RTN signal.
- Bit 7 : If this bit is set to 1, the result field will show "NG" instead of "OK" in the confirmation report and activity report or checking the result on the LCD.
- Bit 2 : For Manual Tx only.

11.7.11 SOFT SWITCH: #11

Bit No.	Designation	Function		nitial etting	
NO.			Bit	HEX	
8	Reserved	Reserved	0		
7	Detect dial tone after pre-fix number	0 : No 1 : Yes	0	0	
6	Pulse dial allowed to select	0 : Yes 1 : Not allowed	0	U	
5	Reserved	Reserved	0		
4	Reserved	Reserved	0		
3	Reserved	Reserved	0		
2	Reserved	Reserved	0	0	
1	DTMF high frequency dB value	0 : Base on SW19 (1-4) 1 : High 1dB	0		

- Bit 6 : If this bit is set to 1, not allowed user to select Pulse dial, and this function open for serviceman to change.
- Bit 7 : Bit set to 1, LCD will show the command between each party.

11.7.12 SOFT SWITCH: #12

Bit No.	Designation	Function		itial etting
INO.			Bit	HEX
8	ECM mode capability	1 : Yes 0 : No - also disable V.34 modem capability	1	
7		Counter 1 2 3 4	0	
6	V.34 fall back level for V.34 TX.	Bit 7	0	8
		0 - Sand CTC (Continue To Correct)		
5	Send CTC after 4th PPR	Send CTC (Continue To Correct) Send EOR (End Of Transmission)	0	
4	Reserved	Reserved	0	
3	Send EOR after lowest speed	0 : Send DCN (Redial) 1 : Send EOR_xxx (Germany PTT)	0	
2		Description 70 ms 80 ms 90 ms 100 ms	0	0
1	TCF transmission timing after DCS	Bit 2 0 0 1 1	0	
1	alter DOO	Bit 1 0 1 0 1	U	

- Bit 1-2 : Delay time from FSK mode to PSK mode, this is used for G3 mode only, V.34 does not need this setting.
- Bit 6-7: If level reads "1", machine. Will go down to next lower speed for next data phase.

11.7.13 SOFT SWITCH: #13

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	MR capability for G3	0 : Yes 1 : No	0	
7		Description 20 sec 60 sec 120 sec 240 sec	0	
6	Delay time between transaction	Bit 7 0 0 1 1 Bit 6 0 1 0 1	0	1
5	Super fine printing capability for receiving	0 : No 1 : Yes	1	
4	Disable ultra fine capability in RX mode	0 : No 1 : Yes	0	
3	DTS mode (Der Telefax Standard)	0 : No 1 : Yes	0	
2	Send DTC signal if RX DIS signal in polling RX mode	1 : No -send DIS again 0 : Yes	0	0
1	Reserved	Reserved	0	

- Bit 7-6: If set to 1, the time between each transaction will become longer, in this case machine will wait more time before start to dial next transaction.
- Bit 4 : The resolution definition:
 - Standard R8 x 3.85 lines/mm
 - Fine R8 x 7.7 lines/mm
 - Super fine R8 x 15.4 line/mm
 - Ultra fine R8 x 15.4 lines/mm.

11.7.14 SOFT SWITCH: #14

Bit No.	Designation		Function			itial etting						
											Bit	HEX
8	Reserved	Reserved	eserved								0	
7	Reserved	Reserved									0	
6	Memory size level To RX		Up to 128 KB Based on system configuration							0	0	
5	Reserved	Reserved									0	
4	Reserved	Reserved									0	
3			50	60	70	80	100	120	140	160	0	
2	Time between V.34	Timer	ms	ms	ms	ms	ms	ms	ms	ms	1	2
	ANSam signal and FSK DIS signal	Bit 3	0	0	0	0	1	1	1	1		_
1		Bit 2	0	0	1	1	0	0	1	1	0	1
		Bit 1	0	1	0	1	0	1	0	1		

 Bit 6 : If set to 1, machine will become manual RX mode if available memory size less than 128 K (manual RX mode: Press "Speaker" key and "Start" key, then machine can start receiving).

11.7.15 SOFT SWITCH: #15

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	
2	Reserved	Reserved	0	1
1	Remote side no document to be polled	Not to generate error report document to be polled Generate error report after communication end	1	

11.7.16 SOFT SWITCH: #16

Bit No.	Designation	Function			nitial etting
INO.				Bit	HEX
8	Reserved	Reserved		0	
7	Reserved	Reserved	0	0	
6	Reserved	Reserved	0	U	
5	Reserved	Reserved		0	
4	Reserved	Reserved	0		
3	Reserved	Reserved		0	
2		Coding NAME AND AUL		1	0
	Fax communication	method MMR MR MH	JBIG		3
1	coding method	Bit 2 0 0 1	1	1	
		Bit 1 0 1 0	1		

11.7.17 SOFT SWITCH: #17

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	CED frequency	0 : 2100 Hz 1 : 1100 Hz	0	0
5		Time 1.8 sec _ _ _ _	0	
4		(T=) to 2.5 sec T+ 100 ms T+ 200 ms T+ 300 ms	0	
	Pause between off hook and CED signal	Bit 5 0 0 0 0		
		Bit 4 0 0 1 1		
		Bit 3 0 1 0 1		
3		Time (T=) T+ 400 ms T+ 500 ms T+ 600 ms T+ 700 ms	0	
		Bit 5 1 1 1 1		0
		Bit 4 0 0 1 1		
		Bit 3 0 1 0 1		
2		Descrip	0	
		Description T5 T5 + 20 sec T5 + 40 sec T5 + 60 sec		
1	Inactivity timer [T5]	Bit 2 0 0 1 1	0	
		Bit 1 0 1 0 1		

• T5: 60 ± 5 sec. in ITU-T standard

11.7.18 SOFT SWITCH: #18

Bit No.	Designation	Function		nitial etting
140.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6		Definition Level1 Level2 Level3 Level4	0	0
5	G3 mode training qual- ity level	Bit 6 0 0 1 1 Bit 5 0 1 0 1	0	
4		Counter 0 1 2 3 4 5 6 7 8 9 10	0	
3		Bit 4 0 0 0 0 0 0 0 1 1 1	0	
2		Bit 3 0 0 0 0 1 1 1 1 0 0 0	0	
		Bit 2 0 0 1 1 0 0 1 1 0 0 1		
	Redefine re-dial	Bit 1 0 1 0 1 0 1 0 1 0 0		_
	attempts counter			0
		Counter Reserved		
1		Bit 4	0	
		Bit 3 0 1 1 1 1		
		Bit 2 1 0 0 1 1		
		Bit 1		
I				

- Bit 1-4: The redial attempt times will follow bit 1-4, if these bits are not all setting "0".
 Otherwise the redial attempt times will follow bit 1 to 4 on SW08.
- Bit 5-6 : Level 4 training check phases is most severe than level 3, 2, 1. Level 4 can keep lowest RX speed communication than level 3, 2, 1 when poor line condition.

11.7.19 SOFT SWITCH: #19

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8		Level (dBm) -17 -16 -15 -14 -13 -12 -11 -10	0	
7		Bit 8 0 0 0 0 0 0 0 0	1	
6		Bit 7 0 0 0 0 1 1 1 1 1	1	
-		Bit 6 0 0 1 1 0 0 1 1	<u>'</u>	
		Bit 5 0 1 0 1 0 1 0 1		
	CNG signal level			6
		Level (dBm) -9 -8 -7 -6 -5 -4 -3 -2		
5		Bit 8 1 1 1 1 1 1 1 1	0	
		Bit 7 0 0 0 0 1 1 1 1 1		
		Bit 6 0 0 1 1 0 0 1 1		
		Bit 5 0 1 0 1 0 1 0 1		
4			1	
-		Level (dBm) -17 -16 -15 -14 -13 -12 -11 -10		
3		Bit 4 0 0 0 0 0 0 0 0 0	0	
2		Bit 3 0 0 0 0 1 1 1 1	0	
		Bit 2 0 0 1 1 0 0 1 1		
	DTMF high frequency	Bit 1 0 1 0 1 0 1 0 1		_
	level			8
		Level (dBm) -9 -8 -7 -6 -5 -4 -3 -2	_	
1		Bit 4 1 1 1 1 1 1 1 1 1	0	
		Bit 3 0 0 0 0 1 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1 1 Bit 1 0 1 0 1 0 1		
		Bit 1 0 1 0 1 0 1 0 1		

11.7.20 SOFT SWITCH: #20

Bit No.	Designation	Function		itial etting
INO.	_		Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5		Interval (min) 0 1 2 3 4 5 6 7 8 9 10 11	0	
4		Bit 5 0 0 0 0 0 0 0 0 0 0 0 0	0	
3		Bit 4 0 0 0 0 0 0 0 0 1 1 1 1	0	
2		Bit 3 0 0 0 0 1 1 1 1 0 0	0	
		Bit 2		
1	Redefine redial interval Redefine redial interval over default setting that is based on soft SW #08 bit 1~4	Interval (min) 12 13 14 15 16 17 18 19 20	0	0
		Bit 2 0 1 1 0 0 1 1 0 0 1 1		
		Bit 1		

11.7.21 SOFT SWITCH: #21

Bit No.	Designation	Fund	ction		nitial etting							
INO.												
8	NSS signal before DCS	model	Not to send NSS signal if remote side is same model Send NSS signal if remote side is same model									
7		Duration 40 sec 6	60 sec 70 sec 120 sec	1								
6	CNG duration after dial- ing (T1)	Bit 7 0 Bit 6 0	0 1 1 1 0 1	0	С							
		= 7										
5	T4 timer	1 : 3.0 sec - Normal case 1 : 4.5 sec		0								
4	Reserved	Reserved		0								
3	DIS signal length): Normal length (bit 1 to 1: 4 bytes DIS command –		0								
2	Descrip-l-4 T4 00 T4 00 T4 00											
1	Increase default T1 tim- ing during calling	tion T1 sec T1+ 30 s Bit 2 0 0 Bit 1 0 1	ec T1+ 40 sec T1+ 60 sec 1 1 1 0 1	0								

- Bit 1-2 : T1 indicates the calling time after dialing, can adjust the T1 time longer by changing the default value. The default T1 timer depends on each country regulation.
- Bit 3 : Some old machines can not accept DIS command over 4 bytes, and every time
 will become fail. In this case you can set this bit to 1. If this bit is set to 1, JBIG
 and V8 capability will be disabled automatically.
- Bit 6-7: A fax to be received is canceled and the machine becomes unable to receive it
 if the setting of "No. of RINGS" is made longer than the setting of "CNG duration
 after dialing." Be sure to make the "No. of RINGS" setting to a value shorter
 than the "CNG duration after dialing" setting.
- Bit 8 : Sender machine's name will show on the other party's LCD or print on the report if remote side is the same model.

11.7.22 SOFT SWITCH: #22

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Detect busy tone before dial	1 : Check busy tone within dial tone detection 0 : Not to check	0	
7	Regard dial tone as busy tone after dialing	1 : Yes - Check dial tone after dialing 0 : No	0	0
6	Check busy tone method	Measure tone by input energy over threshold By PTT regulation tone frequency	0	
5	Reserved	Reserved	0	
4		Level (dBm) -17 -16 -15 -14 -13 -12 -11 -10	0	
3		Bit 4 0 0 0 0 0 0 0 0 0	1	
2		Bit 3 0 0 0 0 1 1 1 1	1	
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		
	CED signal output level			6
		Level (dBm) -9 -8 -7 -6 -5 -4 -3 -2		
1		Bit 4	0	
		Bit 3 0 0 0 0 1 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		

11.7.23 SOFT SWITCH: #23

7 R 6 R 5 R 4 R 3 R	Designation	Function		nitial etting
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	J
1	Reserved	Reserved	0	

11.7.24 SOFT SWITCH: #24

Bit Designa	Designation	ion Function		nitial etting	
INO.			Bit	HEX	
8	Reserved	Reserved	0		
7	Reserved	Reserved	0	0	
6	Reserved	Reserved	0	U	
5	Reserved	Reserved	0		
4	Reserved	Reserved	0		
3	Reserved	Reserved	0	0	
2	Reserved	Reserved	0	U	
1	Reserved	Reserved	0		

11.7.25 SOFT SWITCH: #25

Bit No.	Designation			F	unction				nitial etting			
INO.								Bit	HEX			
8	Reserved	R	Reserved	served								
7	Reserved	R	Reserved					0	0			
6	Reserved	R	Reserved	eserved								
5	Reserved	R	Reserved					0				
4		Ι,						0				
	Flash key time in ON	Ш	Flash time	100 ms	80 ms	60 ms	50 ms	_				
	hook key dial		Bit 4	0	0	1	1					
3	nook key diai		Bit 3	0	1	0	1	0	0			
		1										
2	Reserved	R	teserved					0				
1	Reserved	R	teserved	•	•	•		0				

11.7.26 SOFT SWITCH: #26

Bit	Designation	Function		nitial etting
No.	-		Bit	HEX
8		Time 10 sec 15 sec 20 sec 25 sec	0	
	Dial tone detection time	Bit 8 0 0 1 1		
7	before disconnected	Bit 7 0 1 0 1	0	2
6			1	
5		Level (dBm) 0 -1 -2 -3 -4 -5 -6 -7 -8 -9 -10	0	
		Bit 6 0 0 0 0 0 0 0 0 0 0 0 0		
4		Bit 5 0 0 0 0 0 0 0 0 0 0 0 0	1	
3		Bit 4 0 0 0 0 0 0 0 0 1 1 1 1	0	
2		Bit 3 0 0 0 0 1 1 1 1 0 0 0	0	
		Bit 2 0 0 1 1 0 0 1 1 0 0 1 0 1 0 1 0 1 0 1		
1	Dial tone insensitivity (0 dBm to -40 dBm)	Level (dBm) -11 -12 -13 -14 -15 -16 -17 -18 -19 -20 Bit 6	0	8
		Bit 2 1 0 0 1 1 0 0 1 1 0 Bit 1 1 0 1 0 1 0 1 0 1 0 1 0		
		Level (dBm) -41 dBm to -50 dBm		
		Bit 1 to 6 Setting disable		
		Dit 1 to 5		

11.7.27 SOFT SWITCH: #27

Bit	Designation	Function		nitial etting
No.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4		Level (dBm) 0 -1 -2 -3 -4 -5 -6 -7	0	
3		Bit 4 0 0 0 0 0 0 0 0	0	
2		Bit 3 0 0 0 0 1 1 1 1	0	
	1	Bit 2 0 0 1 1 0 0 1 1		
	Immunity for dial tons	Bit 1 0 1 0 1 0 1 0 1		
	Immunity for dial tone			0
	receiver	Level (dBm) -8 -9 -10 -11 -12 -13 -14 -15		
1		Bit 4 1 1 1 1 1 1 1 1	0	
		Bit 3 0 0 0 0 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		

• Bit 1-4: Line input energy must be lower this level before dialing.

11.7.28 SOFT SWITCH: #28

Bit	Designation	Function		nitial etting
No.			Bit	HEX
8		Time (ms) 0 100 200 300 400 500 600 700	1	
7		Bit 8 0 0 0 0 0 0 0 0 0	0	
6		Bit 7 0 0 0 0 1 1 1 1	1	
		Bit 6 0 0 1 1 0 0 1 1		
		Bit 5 0 1 0 1 0 1 0 1		
		Time (ms) 800 900 1000 1100 1200 1300		
	Time to dial after dial	Bit 8 1 1 1 1 1 1 1		
	tone on the line	Bit 7 0 0 0 0 1 1		Α
	torie on the line	Bit 6 0 0 1 1 0 0		
5		Bit 5 0 1 0 1 0 1	0	
		Time (ms) 1400 1500		
		Bit 8 1 1		
		Bit 7 1 1		
		Bit 6 1 1		
		Bit 5 0 1		
_	Danamand	Description		
4	Reserved	Reserved	0	
3	Reserved	Reserved	1	7
2	Reserved	Reserved	1	′
1	Reserved	Reserved	1	

11.7.29 SOFT SWITCH: #29

Bit No.	Designation		Function												nitial etting	
													Bit	HEX		
8	Reserved	4—	Reserved											0		
7	Reserved	Re	eserved											0	1	
6	Reserved	Re	eserve	ed										0		
5		lΓ	Time			l			l		l	l		1		
4			(sec)	0	0.2	0.4	0.6	8.0	1.0	1.2	1.4	1.6	1.8	0		
3		1 L	Bit 5	0	0	0	0	0	0	0	0	0	0	1		
2		lŀ	Bit 4 Bit 3	0	0	0	0	0	0	0	0	0	0	0		
		-	Bit 2	0	0	1	1	0	0	1	1	0	0			
			Bit 1	0	1	0	1	0	1	0	1	0	1			
				Time (sec)	2.0	2.2	2.4	2.6	2.8	3.0	3.2	3.4	3.6	3.8		
				Bit 5	0	0	0	0	0	0	1	1	1	1		
		Bit 4 1 1 1 1 1 0 0 0 0	0													
			Bit 3	0	0	1	1	1	1	0	0	0	0			
	Time to dial after size		Bit 2	0	1	0	0	0	1	0	0	1	1			
	the line when dial tone detected	L	Bit 1	U	ı	U	1	U	!	U	!	U	1			
		lΓ	Time		4.0	Ī.,	4.0	4.0		- 0		- A	5.0		4	
1	(Unit = 200 ms)		(sec)	4.0	4.2	4.4	4.6	4.8	5.0	5.2	5.4	5.6	5.8	0		
'			Bit 5	1	1	1	1	1	1	1	1	1	1	0		
			Bit 4	0	0	0	0	1	1	1	1	1	1			
			Bit 3	0	0	1	1	0	0	0	0	1	0			
		۱ŀ	Bit 1	0	1	0	1	0	1	0	1	0	1			
		╽┖	Dit i	·		Ŭ		Ů	<u> </u>	Ů	<u> </u>	Ŭ	L			
		lΓ	Time	6.0	6.2	1										
			(sec)	6.0												
		1 L	Bit 5	1	1											
		1 L	Bit 4	1	1											
		1	Bit 3	1	1											
		۱ŀ	Bit 1	0	1	l										

11.7.30 SOFT SWITCH: #30

Bit	Danimatian	Function		nitial etting	
No.	Designation	Designation			
8	Pause delay time within	Time 2.0 sec 2.5 sec 3.0 sec 3.5 sec	0		
	digits	Bit 8 0 0 1 1			
7	Ex. 002Pxxxxxx	Bit 7 0 1 0 1	1	6	
6			1		
5	-	Level (dBm) 0 -1 -2 -3 -4 -5 -6 -7 -8 -9 -10	0		
4	-	Bit 6 0 0 0 0 0 0 0 0 0 0 0	1		
3		Bit 5 0 0 0 0 0 0 0 0 0 0 0 0 0	0		
2	1	Bit 4	0		
		Bit 2 0 0 1 1 0 0 1 1 0 0 1	<u> </u>		
		Bit 1 0 1 0 1 0 1 0 1 0 1 0			
1	Signal tone Insensitivity (dBm) after dial for busy tone	Level (dBm)	0	8	

11.7.31 SOFT SWITCH: #31

Bit No.	Designation	Function	Initial Setting	
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.32 SOFT SWITCH: #32

Bit No.	Designation Function			nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.33 SOFT SWITCH: #33

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	V.17 echo protection tone	0 : Off 1 : On	1	
6	V.29 echo protection tone	0 : Off 1 : On	0	4
5	Compromise equalize enable (CEQ) in the transmit path (TCEQ)	0 : No 1 : Yes	0	
4	Compromise equalize enable (CEQ) in the receiver path (RCEQ)	0 : No 1 : Yes	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	
1	Reserved	Reserved	0	

• Bit 4-5 : V.17, V.29 and V.27 only

11.7.34 SOFT SWITCH: #34

Bit No.	Designation	Function		itial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	2
2	Reserved	Reserved	1	
1	Reserved	Reserved	0	

11.7.35 SOFT SWITCH: #35

	1	1								
Bit							nitial			
No.	Designation		Fun	ction		Se	etting			
110.										
8		Time	Time 300 ms 600 ms 1 sec 2 sec							
	Dial tone table switch	Bit 8	0	0 1	2 sec					
7	7 time	Bit 7	0	1 0	1	0				
		Dit 7	U	' 0	'		9			
6				Latelli		0				
5		Frequency	375Hz to	310Hz to	462Hz to	1				
3		range	462Hz	380Hz	580Hz					
		Bit 6	0	0	0					
		Bit 5	0	0	0					
		Bit 4	U	1	U					
			F7011 :							
	Dial tone frequency upper range index	Frequency	570Hz to	300Hz to	Reserved					
		upper range index	range	630Hz	370Hz	4 1 4 1 4				
4			Bit 6 Bit 5	0	0	0 1 1	0			
			Bit 4 1 0 1 0							
		DIL 4	'	0	1 0 1					
		See Bit 1 to 3								
			ne value mu	st he higher	than lower					
		(This upper range value must be higher than lower range value that defined in bit 1 to 3)					0			
3		range value and				0	U			
		Frequency	375Hz to	310Hz to	462Hz to	<u> </u>				
2		range	462Hz	380Hz	580Hz	0				
		Bit 3	0	0	0					
		Bit 2	0	0	1					
1	Dial tone frequency	Bit 1	0	1	0					
	Low range index									
	LOW larige index	Frequency	570Hz to	300Hz to	Reserved	0				
		range	630Hz	370Hz						
					Bit 3	0	1	1 1 1		
				Bit 2 1 0	-	0 1 1				
		Bit 1	1	0	1 0 1					
i		i				1				

11.7.36 SOFT SWITCH: #36

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Re-dial attempts continue fail counter	0 : No any limitation 1 : limit up to bit 1 to 4	1	
7	Reserved	Reserved	0	8
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4		Counter 0 1 2 3 4 5 6 7	1	
3		Bit 4 0 0 0 0 0 0 0 0 0	0	
2	-	Bit 3 0 0 0 0 1 1 1 1	1	
	Do dial attampta fail	Bit 2 0 0 1 1 0 0 1 1 Bit 1 0 1 0 1 0 1 0 1		
	Re-dial attempts fail limitation counter			6
	innitation counter	Counter 8 9 10 11 12 13 14 15		
1		Bit 4 1 1 1 1 1 1 1 1 1	0	
		Bit 3 0 0 0 0 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		

Bit 8 : The redial fail counter will plus 1 for each auto dialing, unless user interruption
or after finish communication. If the counter is over the setting in bit 1~4 and Bit
set to 1, then the machine will stop redial unless user interruption or enter the
communication phase.

11.7.37 SOFT SWITCH: #37

Bit No.	Designation		Function							nitial etting
										HEX
8	Polling TX type for V.34 modem		: V.34 : V.17						0	
7	Auto dial learning for V.34 modem		: Yes- skip V				remote	side	0	0
6		Ī		3429	3200	3000	2800	2400	0	
5			Symbol rate	sym/s		sym/s		sym/s	0	
		1	May apad	33.6	31.2	26.4	24.0	21.6		
			Max. speed	kbps	kbps	kbps	kbps	kbps		
		ΙI	Bit 6	0	0	0	0	1		
	RX start symbol rate for	lL	Bit 5	0	0	1	1	0		
	V.34 modem	L	Bit 4	0	1	0	1	0		
4		l	Symbol rate					0		
		-	Max. speed Reserved							
		1 -	Bit 6	1	1	1				
						Bit 5 0 1 1				
		lf	Bit 4	1	0	1				
		╀					-		_	
3		lΓ	Symbol rate	3429	3200	3000	2800	2400	0	0
2			Symbol rate	sym/s		sym/s		sym/s	0	
			Max. speed	33.6	31.2	26.4	24.0	21.6		
		۱Ļ	Bit 3	kbps 0	kbps 0	kbps 0	kbps 0	kbps 1		
		-	Bit 3	0	0	1	1	0		
1	TX start symbol rate for	-	Bit 1	0	1	0	1	0		
	V.34 modem	╽┖	2		•	· ·			0	
		lΓ	Symbol rate		2000ry	4			U	
			Max. speed Reserved							
		1 [Bit 3	1	1	1				
		1	Bit 2	0	1	1				
		L	Bit 1	1	0	1				

11.7.38 SOFT SWITCH: #38

Bit No.	Designation	Function		nitial etting	
140.					
8	Fine tune of 33.6 kbps/ 31.2 kbps receiving speed for V.34 modem	0 : No - modem default setting 1 : Yes	1		
7	Set/Reset V.34 transmit level deviation	0 : Reset 1 : Set	1	Е	
6		Flags number 2 4 8 16	1		
5	V.34 flag number between ECM frame	Bit 6 0 0 1 1 1 Bit 5 0 1 0 1	0		
4	Phase 2 guard tone power level (V.34)	0 : normal power level 1 : -7 db of normal power level	0		
3	Reserved	Reserved	0		
2	Polling RX start speed	0 : start from V.34 1 : start from V.17	0	1	
1	V.8 /V.34 capability	0 : No 1 : Yes	1		

• Bit 8 : This bit when set to 1 can get higher speed communication for V.34 under the same line condition.

11.7.39 SOFT SWITCH: #39

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Disable V.34 TX for V.34 modem	0 : No 1 : Yes	0	
7	Disable V.34 RX for V.34 modem	0 : No 1 : Yes	0	0
6		Flags number 1 2 3 4	0	
5	Flags number in FSK for V.34 modem	Bit 6 0 0 1 1 1 Bit 5 0 1 0 1	0	
4	Manual TX mode for V.34 modem	0 : V.8 - start handshake from V.8 1 : V.17	0	
3	Switch from V.17 to V.34 if DIS bit 6 set after received DIS	Yes - start V.8 handshaking.but only first time No - Continue start with V.17	0	1
2	Delay time in primary	Delay time 100 ms 200 ms 300 ms 500 ms	0	
1	channel for V.34 transmit after CFR or MCF signal	Bit 2 0 0 1 1 1 Bit 1 0 1 0 1	1	

11.7.40 SOFT SWITCH: #40

Bit								nitial
No.	Designation			Function	1			etting
							Bit	HEX
8			V.17	V.17	V.17	V.17	0	
7		Speed	14400 bps	12200 bps	9600 bps	7200 bps	0	
6		Bit 8	0	0	0	0	0	
		Bit 7	0	0	0	0		
		Bit 6	0	0	1	1		
		Bit 5	0	1	0	1		
		l —	V.29	V.29	V.27	V.27 ter		
	V.17 RX start speed	Speed	9600 bps	7200 bps	4800 bps	2400 bps		
		Bit 8	0	0	0	0		0
	select receiving start	Bit 7	1	1	1	1		
5	speed for V.17	Bit 6	0	0	1	1	0	
		Bit 5	0	1	0	1		
		Speed			erved			
		Bit 8	1 1	1 1	1 1	1 1		
		Bit 7	0 0	0 0	1 1	1 1		
		Bit 6 Bit 5	0 0	1 1	0 0	0 1		
		DIL 3	0 1	0 1	0 1	0 1		
4	Reserved	Reserved	t				0	
3				1/0/			0	
2	1	Speed	V.34	V.34	V.34	V.34 26400 bps	0	
	-	Bit 3	0 0	0	0 0	0 0	<u> </u>	
		Bit 2	0	0	1	1		
		Bit 1	0	1	0	1		0
	V.34 RX start speed		ı		ı	1		U
1		Speed	V.34	V.34	V.34	V.34	0	
					19200 bps		ľ	
		Bit 3	1	1	1	1		
		Bit 2	0	0	1	1		
		Bit 1	0	1	0	1		

11.7.41 SOFT SWITCH: #41

Bit No.	Designation	Function		nitial etting
110.			Bit	HEX
8		. V.17 V.17 V.17 V.17	0	
7		Speed 14400 bps 12200 bps 9600 bps 7200 bps	0	
6		Bit 8 0 0 0	0	
		Bit 7 0 0 0 0		
		Bit 6 0 0 1 1 1 Bit 5 0 1 0 1		
		Bit 3 0 1 0 1		
		V.29 V.29 V.27 V.27 ter		
	V.17 TX start speed	Speed 9600 bps 7200 bps 4800 bps 2400 bps		
	select receiving start	Bit 8 0 0 0 0		0
_	speed for V.17	Bit 7 1 1 1 1 1 1 Bit 6 0 0 1 1 1		
5		Bit 6 0 0 1 1 1 Bit 5 0 1 0 1	0	
		Bit 3 0 1 0 1		
		Speed Reserved		
		Bit 8 1 1 1 1 1 1 1 1 1		
		Bit 7 0 0 0 0 1 1 1 1		
		Bit 6 0 0 1 1 0 0 1 1 Bit 5 0 1 0 1 0 1 0 1		
		Bit 5 0 1 0 1 0 1 0 1		
4	Reserved	Reserved	0	
3		V.34 V.34 V.34 V.34	0	
2		Speed 33600 bps 31200 bps 28800 bps 26400 bps	0	
		Bit 3 0 0 0 0		
		Bit 2 0 0 1 1		
		Bit 1 0 1 0 1		0
	V.34 TX start speed			
1		Speed V.34 V.34 V.34 V.34 V.34 24000 bps 21600 bps 19200 bps 16800 bps	0	
		Bit 3 1 1 1 1 1		
			Bit 2 0 0 1 1	
		Bit 1 0 1 0 1		
l				1

11.7.42 SOFT SWITCH: #42

Bit No.	Designation	Function	Initial Setting	
			Bit	HEX
8	Reserved	Reserved	0	0
7	Reserved	Reserved	0	
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	0
3	Reserved	Reserved	0	
2	Reserved	Reserved	0	
1	Reserved	Reserved	0	

11.7.43 SOFT SWITCH: #43

Bit No.	Designation	Function	Initial Setting	
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.44 SOFT SWITCH: #44

Bit No.	Designation	Function	Initial Setting	
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.45 SOFT SWITCH: #45

Bit No.	Designation	Function		itial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	Closed network	0 : OFF 1 : ON	0	0
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	3
2	Reserved	Reserved	1	3
1	Reserved	Reserved	1	

11.7.46 SOFT SWITCH: #46

Bit No.	Designation	Function	Initial Setting	
INO.			Bit	HEX
8	Daylight savings timer	0 : No 1 : Yes	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	RX print	C : RX one page then print one page. (PRINT RX) Start to print after receiving all pages. (MEMORY RX)	1	
3	Default TX mode	0 : Memory TX 1 : ADF TX	0	А
2	Header for FAX TX	0 : Off 1 : On-Transmit header at top of each page.	1	Α
1	Print model name on top of TX page if machine name not register	0 : No 1 : Yes	0	

- Bit 1 : If machine name not registered, the model name will print at the top of each receiving page. The default is not printed.
- Bit 2 : Some country such as U.S.A. PTT regulation, must send header at top of each page.

11.7.47 SOFT SWITCH: #47

Bit No.	Designation	Function		nitial etting
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	RX mode	0 : Auto RX mode 1 : Manual RX mode	0	0
5	Footer	O: Off 1: On – Print footer information at each of received page	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	J
1	Reserved	Reserved	0	

 Bit 5 : The footer shows machine number, receiving time, remote side TSI number, session and page number.

11.7.48 SOFT SWITCH: #48

Bit No.	Designation	Function	Initial Setting		
INO.			Bit	HEX	
8	Activity report	0 : No 1 : Yes	1		
7	Reservation report	0 : No 1 : Yes	0	8	
6	TX result report	0 : No 1 : Yes	0	0	
5	RX result report	0 : No 1 : Yes	0		
4	TX/ RX error report	0 : No 1 : Yes	1		
3	Error report for I-FAX and network scanner	0 : No 1 : Yes	0		
2	Error mail (I-FAX)	If machine receives Error Mail (I-FAX), the mail is deleted or kept? 0: Delete 1: Keep	0	9	
1	Broadcast report	0 : Not to print 1 : Print	1		

- Bit 4 : During communication have error in TX or RX and Bit 4 was set, the machine printed error report.
- Bit 2 : If resetting (delete), the mail will be deleted on POP3 server. If setting (keep), the mail will be kept on POP3 server.

11.7.49 SOFT SWITCH: #49

Bit No.	Designation	Function	Initial Setting	
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	Print RX mailbox report method	Based on RX RESULT REPORT setting Always printing	0	0
5	Redial method if communication fail	0 : Redial again 1 : Based on redial time interval	0	
4		No. of rings 1 2 3 4 5 6 7 8	0	
3		Bit 4 0 0 0 0 0 0 0 0	0	
2		Bit 3 0 0 0 0 1 1 1 1	0	
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		
	No. of rings			1
		No. of rings 9 10 11 12 13 14 15 16		
1		Bit 4 1 1 1 1 1 1 1 1 1	1	
		Bit 3 0 0 0 0 1 1 1 1		
		Bit 2 0 0 1 1 0 0 1 1		
		Bit 1 0 1 0 1 0 1 0 1		

11.7.50 SOFT SWITCH: #50

Bit No.	Designation	Function	Initial Setting	
NO.	NO.		Bit	HEX
8	Transmit or cancel after time out in "Memory TX"	Cancel and print out Transmission	0	
7	It is possible to register E-mail address in Relay box registration	0 : Disable 1 : Enable	1	4
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

- Bit 8 : Can select cancel this job and print out report or start to send in case of time when memory full condition occurs
- Bit 7 : If F-NIC was install, this bit was usable in Relay box. If Bit was set, any E-mail address could be registered in Relay box. If Bit was reset, any E-mail address could not be registered in Relay box.

11.7.51 SOFT SWITCH: #51

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4		Print report Print report N	0	
3	T.30 monitor report selection	Descrip- Not to tion print for each while report- transaction ing error Bit 4 0 0 1 1 1	0	
		Bit 3 0 1 0 1		0
2	Send "un-sent page mode" for memory trans- mission	0 : From error page 1 : From start page	0	
1	Reserved	Reserved	0	

11.7.52 SOFT SWITCH: #52

Bit No.	Designation	Function	Initial Setting	
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.53 SOFT SWITCH: #53

Bit No.	Designation	Function	Initial Setting	
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	
1	Reserved	Reserved	0	

11.7.54 SOFT SWITCH: #54

Bit No.	Designation		Function						nitial etting
INO.	_							Bit	HEX
8	Report/ LCD date/time type		: Digits format (example: 2003. 11. 19) : Alpha numeric format (example: 2003. NOV. 19)						
7		When bit No.8 is	"1".					0	
		Date	_	03. V. 19	_	NOV. 103	NOV. 19. 2003		
		Bit 7		0		0	1		
		Bit 6	1	0		1	0		2
6	Report/ LCD date format	When bit No.8 is "0".					1	2	
		Date	_	03.		11.	11. 19.		
		Bit 7		. 19		003	2003		
		Bit 7		0		0 1	0		
		Dit 0		U			U		
5		Description	48 KB	96 K	(B 1	176 KE	3 256 KB	0	
	Memory near full	Bit 5	0	0	(0	1	1		
4	capacity for scanning	Bit 4	0	1		0	1	1	
3	Reserved	Reserved					0	8	
2	Reserved	Reserved	Reserved					0	
1	Reserved	Reserved							

11.7.55 SOFT SWITCH: #55

Bit No.	Designation	Function		nitial etting
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.56 SOFT SWITCH: #56

Bit No.	Designation	Function		nitial etting
INO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.57 SOFT SWITCH: #57

Bit No.	Designation	Function		itial etting	
INO.			Bit	HEX	
8	Reserved	Reserved	0		
7	Reserved	Reserved	0	0	
6	Reserved	Reserved	0	U	
5	Reserved	Reserved	0		
4	Reserved	Reserved	0		
3	Reserved	Reserved	0	0	
2	Reserved	Reserved	0	U	
1	Reserved	Reserved	0		

11.7.58 SOFT SWITCH: #58

Bit No.	Designation	Function	Initial Setting	
NO.			Bit	HEX
8	Time out from PSK to FSK delay time	0:6 sec 1:30 sec	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	J
1	Reserved	Reserved	0	

• Bit 8 : This is the delay time for PSK signal after sending MCF or PPR command. The timer depends on regulations of each country.

11.7.59 SOFT SWITCH: #59 Part 1

No.	Bit	Designation		Fu	nction				nitial etting
Time between mean time	No.	Designation		1 0	ilotion				
Time between GMT GMT: Greenwich mean time + T mean time Time between GMT: Greenwich mean time + T mean time Time between GMT: Greenwich mean time + T mean time Time between GMT: Genewich mean time Time between Greenwich mean time Tim	8	Reserved	Reserved					0	
Color Colo	7	Reserved	Reserved					0	
Time between mean time	6							0	0
Bit 6		-						<u> </u>	
Bit 5	-							_	
Bit 4					-	-	-	0	
Bit 3	3							0	
Bit 1	2			-			_	0	
Time between mean time + T			Bit 2	0	0	1	1		
Mean time			Bit 1	0	1	0	1		
Mean time									
Bit 6			1 1						
Bit 5									
Bit 4									
Bit 3					_	_			
Bit 2					-	-			
Time between GMT GMT: Greenwich mean time 1 Time between file Time between file Time between file Time between file Time file									
Time between GMT GMT: Greenwich mean time 1 Time between GMT GMT: Greenwich mean time Bit 6 0 0 0 0 Bit 5 0 0 0 Bit 4 1 1 1 Bit 3 0 0 0 Bit 4 1 1 1 Bit 1 0 1 Time between mean time Time between mean time Bit 6 0 0 0 0 0 Time between mean time Time between mean time Bit 6 0 0 0 Time between mean time Time between mean time Bit 6 0 0 0 Time between mean time Time between mean time Bit 6 0 0 0 Time between mean time Time between mean time Bit 6 0 0 0 Time between mean time Time between mean time Bit 6 0 0 0 Time between mean time Bit 6 0 0 0 Time between mean time Bit 6 0 0 0 Time between mean time Bit 7 Time between mean time Time between mean time Bit 1 Time between mean time Time between mean time Bit 1 Time between mean time Time between mean time Bit 1 Time between mean time Time between mean					_				
Time between GMT GMT: Greenwich mean time 1 mean time			L Bit i	U	'	U	!		
Time between GMT GMT: Greenwich mean time 1 mean time			Time hetween	Gre	enwich m	nean time	± T		
Bit 6			1 1						
Bit 5		Time between GMT							
time Bit 3		Time between Givit			_	_			
Time between mean time + T mean time + 1 mean time		GMT: Greenwich mean	Bit 4	1	1	1	1		
Bit 1		time	Bit 3	0	0	0	0		0
Time between mean time + T			Bit 2	0	0	1	1		
Time between mean time + 08:00 +08:30 +09:00 +09:30 +08:00 +08:30 +09:00 +09:30	1		Bit 1	0	1	0	1	0	
Time between mean time + 08:00 +08:30 +09:00 +09:30 +08:00 +08:30 +09:00 +09:30									
Bit 6									
Bit 5									
Bit 4					-		-		
Bit 3							1		
Bit 2 0 0 1 1 Bit 1 0 1 0 1 Time between mean time Greenwich mean time + T +08:00 +08:30 +09:00 +09:30 Bit 6 0 0 0 0 Bit 5 1 1 1 1 Bit 4 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1							-		
Bit 1 0 1 0 1 Time between mean time Greenwich mean time + T +08:00 +08:30 +09:00 +09:30 Bit 6 0 0 0 0 Bit 5 1 1 1 1 Bit 4 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1									
Time between mean time + T				-	_				
mean time +08:00 +08:30 +09:00 +09:30 Bit 6 0 0 0 0 Bit 5 1 1 1 1 Bit 4 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1									
mean time +08:00 +08:30 +09:00 +09:30 Bit 6 0 0 0 0 Bit 5 1 1 1 1 Bit 4 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1			Time between	Gre	enwich m	nean time	+ T		
Bit 6 0 0 0 0 0 0 Bit 5 1 1 1 1 1 Bit 4 0 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1									
Bit 4 0 0 0 0 0 0 Bit 3 0 0 0 0 Bit 2 0 0 1 1									
Bit 3 0 0 0 0 0 Bit 2 0 0 1 1			Bit 5	1	1	1	1		
Bit 2 0 0 1 1			Bit 4	0	0	0	0		
			Bit 3	0	0	0	0		
Bit 1 0 1 0 1									
			Bit 1	0	1	0	1		

11.7.60 SOFT SWITCH: #59 Part 2

Bit	Designation		Fui	nction				nitial etting
No.	3						Bit	HEX
8	Reserved	Reserved					0	
7	Reserved	Reserved					0	0
6							0	
	-	Time between			ean time			
5		mean time	+10:00	+10:30	+11:00	+11:30	0	
4		Bit 6	0	0	0	0	0	
3		Bit 5	1	1	1	1	0	
2		Bit 4 Bit 3	0	0	0	0	0	
_	-	Bit 2	0	0	1	1	_	
		Bit 1	0	1	0	1		
		L BIL I	U	<u>'</u>	U	'		
		Time between	Gro	onwich m	nean time	ı T		
		mean time	+12:00	-00:30	-01:00	-01:30		
		Bit 6	0	1	1	1		
		Bit 5	1	0	0	0		
		Bit 4	1	0	0	0		
		Bit 3	0	0	0	0		
		Bit 2	0	0	1	1		
	Time between GMT	Bit 1	0	1	0	1		
	GMT: Greenwich mean				•			
	time	Time between	Time between Greenwich mean time + T					0
		mean time	-02:00	-02:30	-03:00	-03:30		
1		Bit 6	1	1	1	1	0	
		Bit 5	0	0	0	0		
		Bit 4	0	0	0	0		
		Bit 3	1	1	1	1		
		Bit 2	0	0	1	1		
		Bit 1	0	1	0	1		
		r						
		Time between			ean time			
		mean time	-04:00	-04:30	-05:00	-05:30		
		Bit 6 Bit 5	0	1	1	1		
		Bit 5	1	0	0	0		
		Bit 3	0	0	0	0		
		Bit 3	0	0	1	1		
		Bit 1	0	1	0	1		
				· · · · ·	·		1	

11.7.61 SOFT SWITCH: #59 Part 3

Bit No.	Designation		Fu	nction			Se	nitial etting		
							Bit	HEX		
8	Reserved	Reserved					0	0		
7	Reserved	Reserved	eserved							
6		Time between	Gre	enwich m	nean time	⊥ T	0			
5		mean time	-06:00	-06:30	-07:00	-07:30	0			
4	1	Bit 6	1	1	1	1	0			
	-	Bit 5	0	0	0	0	<u> </u>			
3		Bit 4	1	1	1	1	0			
2		Bit 3	1	1	1	1	0			
		Bit 2	0	0	1	1				
		Bit 1	0	1	0	1				
		Time between	Gre	enwich m	nean time	+ T				
		mean time	-08:00	-08:30	-09:00	-09:30				
		Bit 6	1	1	1	1				
		Bit 5	1	1	1	1				
		Bit 4	0	0	0	0				
		Bit 3	0	0	0	0				
		Bit 2	0	0	1	1				
	Time between GMT	Bit 1	0	1	0	1				
	GMT: Greenwich mean									
	time	Time between	Gre	enwich m	nean time	+ T		0		
		mean time	-10:00	-10:30	-11:00	-11:30				
1		Bit 6	1	1	1	1	0			
		Bit 5	1	1	1	1				
		Bit 4	0	0	0	0				
		Bit 3	1	1	1	1				
		Bit 2	0	0	1	1				
		Bit 1	0	1	0	1				
		Time between	Cro	onwich m	nean time	. т —				
		mean time	-12:00		Reserved					
		Bit 6	1	1 1	1 1 1 1					
		Bit 5	1	1 1	1 1 1					
		Bit 4	1	1 1	1 1 1					
		Bit 3	0	0 0	0 1 1					
		Bit 2	0	0 1	1 0 0	1 1				

Bit 1-6: This value must be entered correctly, or E-mail headers will be wrong. A good reference web site may be found at http://greenwichmeantime.com
 Available ranges are: 12 to -12, in one hour increments. The default setting is zero.

11.7.62 SOFT SWITCH: #60

Bit No.	Designation	Function		nitial etting
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	Quick memory TX	0 : Ineffective 1 : Effective	1	2
5	B4/ A3 declaration for Ledger	0 : A3 size 1 : B4 size	0	
4	The width of TX Ledger (8k)	0 : A3 size 1 : B4 size	0	
3	Print mailbox RX image even if password is not correct	0 : No 1 : Yes	0	1
2	Off hook alarm after communication	0 : Alarm 1 : No alarm after communication	0	,
1	Display destination selection within TX Phase C	Cocal Name or telephone number Display and report Remote telephone number	1	

- Bit 5 : If set to 0, machine will indicate A3 printing capability in DIS command if machine have Ledger Paper.
- Bit 4 : If set to 0, the width of Ledger as handle as A3 size, but the Zoom ratio is not perform. If set to 1, the width of Ledger as handle as B4. However, when the transmission is performed at the same zoom ratio, an image will be lost. Therefore transmission is started after reducing the width of the image.
- Bit 3 : If bit 3 is set to "1", machine will print out the incoming page even if password is not correct.

11.7.63 SOFT SWITCH: #61

Bit	Designation		Function							nitial etting			
No.	_											Bit	HEX
8	Reserved	F	Reserved									0	
7	Reserved	F	Reserved									0	0
6	Reserved	F	Reserved									0	U
5	Reserved	F	Reserved									0	
4			No. of rings	1	2	3	4	5	6	7	8	1	
3			Bit 4	0	0	0	0	0	0	0	0	1	
2			Bit 3	0	0	0	0	1	1	1	1	1	
			Bit 2	0	0	1	1	0	0	1	1		
			Bit 1	0	1	0	1	0	1	0	1		
	Max. No. of rings												F
			No. of rings	9	10	11	12	13	14	15	16		
1			Bit 4	1	1	1	1	1	1	1	1	1	
			Bit 3	0	0	0	0	1	1	1	1		
			Bit 2	0	0	1	1	0	0	1	1		
			Bit 1	0	1	0	1	0	1	0	1		

11.7.64 SOFT SWITCH: #62

Bit	Designation	Function		itial etting
No.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	0
6	Reserved	Reserved	0	U
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	0
2	Reserved	Reserved	0	U
1	Reserved	Reserved	0	

11.7.65 SOFT SWITCH: #63

Bit No.	Designation	Function		itial etting
INO.			Bit	HEX
8	# key definition in PBX mode	0 : default is internal 1 : default is external	1	
7	Reserved	Reserved	0	8
6	Reserved	Reserved	0	
5	Reserved	Reserved	0	
4	Reserved	Reserved	0	
3	Reserved	Reserved	0	
2	Reserved	Reserved	0	0
1	Tx Result report with image	0 : Yes 1 : No	0	

- Bit 8 : If this bit set to "1", the # key is used to access PSTN line instead of the pre-fix number which is dialed in front of the TEL No. If this bit set to 0, the pre-fix number is used automatically to access PSTN line when the TEL No. is dialed.
- Bit 1 : If this bit set to "1", the first page image will not append at the bottom of error report or OK report.

11.7.66 SOFT SWITCH: #64

Bit No.	Designation	Function		nitial etting
NO.			Bit	HEX
8	Reserved	Reserved	0	
7	Reserved	Reserved	0	
6	Print RX error report on RX side if no FAX signal is detected	0 : No 1 : Yes	0	1
5	10 PPS & 20 PPS selectable by user	0 : No 1 : Yes	1	
4	Reserved		0	
3	Reserved		0	0
2	Reserved		0	U
1	Reserved		0	

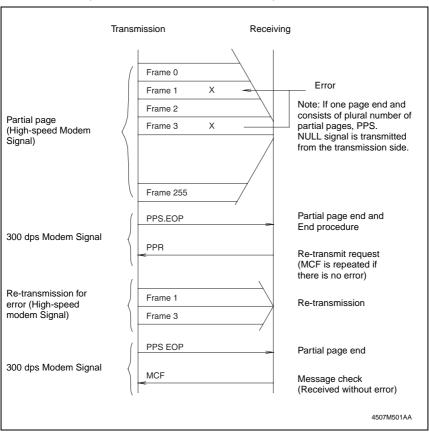
- Bit 6 : If this bit set to "1", Machine does not print a RX error report if no Fax signal from the other party is detected.
- Bit 5 : Prevents user to change PPS if this bit set to "0".

12. Fax Protocols

12.1 G3 ECM (G3 Error Correction Mode)

- G3 ECM is the error correction system newly recommended by Consultative Committee of International Telephone & Telegraph of 1988.
- By G3 ECM, documents are divided into blocks (called partial page) for transmission. If any error takes place in any frame (one partial page consists of 256 frames) on a partial page, the receiving party generates the retransmit request with erroneous frame numbers.

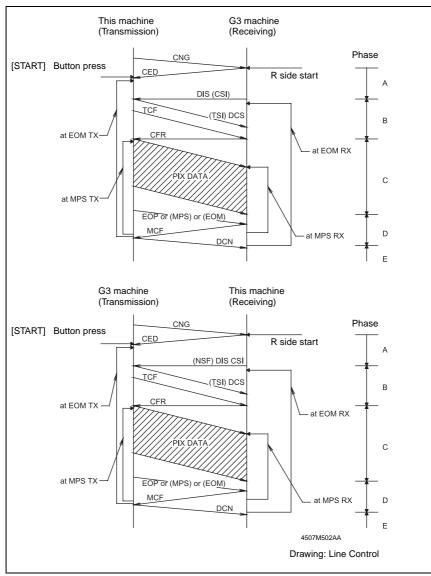
Here is an example where frame 1 and frame 3 are subjected to error:



12.2 Line Control

12.2.1 Procedure of G3 mode communication

· Basic communications diagram of G3 mode.

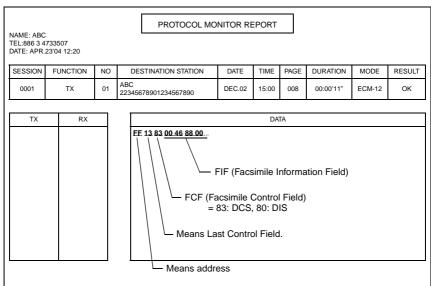


12.3 Table of Reference Code

Code Function CFR Confirmation to Receive. 1850 Hz or 1650 Hz 3 sec. CIG Calling Station Identification. CRP Command Repeat. CSI Called Subscriber Identification. DCN Disconnect. DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PRI-FOM Procedure Interrupt-End of Message (COM)		<u> </u>
CIG Calling Station Identification. CRP Command Repeat. CSI Called Subscriber Identification. DCN Disconnect. DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	Code	Function
CRP Command Repeat. CSI Called Subscriber Identification. DCN Disconnect. DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	CFR	Confirmation to Receive. 1850 Hz or 1650 Hz 3 sec.
CSI Called Subscriber Identification. DCN Disconnect. DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	CIG	Calling Station Identification.
DCN Disconnect. DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	CRP	Command Repeat.
DCS Digital Identification Signal. DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	CSI	Called Subscriber Identification.
DIS Digital Transmit Command. DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	DCN	Disconnect.
DTC Digital Transmit Command. EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	DCS	Digital Identification Signal.
EOM End of Message. 1,100 Hz. EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	DIS	Digital Transmit Command.
EOP End of Procedure. FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	DTC	Digital Transmit Command.
FTT Failure to Train. MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	EOM	End of Message. 1,100 Hz.
MCF Message Confirmation. 1,650 Hz or 1,850 Hz. MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	EOP	End of Procedure.
MPS Multi-Page Signal. NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	FTT	Failure to Train.
NCS Non-Standard Facilities Command. NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	MCF	Message Confirmation. 1,650 Hz or 1,850 Hz.
NCF Non-Standard Facilities. NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	MPS	Multi-Page Signal.
NSS Non-Standard Facilities Set-up. PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	NCS	Non-Standard Facilities Command.
PIN Procedural Interrupt Negative. PIP Procedural Interrupt Positive.	NCF	Non-Standard Facilities.
PIP Procedural Interrupt Positive.	NSS	Non-Standard Facilities Set-up.
·	PIN	Procedural Interrupt Negative.
PRI-FOM Procedure Interrupt-End of Message (COM)	PIP	Procedural Interrupt Positive.
The Edition of Meddage (Com).	PRI-EOM	Procedure Interrupt-End of Message (COM).
PRI-MPS Procedure Interrupt-Multi page Signal (MPS).	PRI-MPS	Procedure Interrupt-Multi page Signal (MPS).
PRI-EOP Procedure Interrupt-End of Procedure (EOP).	PRI-EOP	Procedure Interrupt-End of Procedure (EOP).
RTN Retrain Negative.	RTN	Retrain Negative.
RTP Retrain Positive.	RTP	Retrain Positive.
TSI Transmitting Station Identification.	TSI	Transmitting Station Identification.

12.4 How to Analyze the T30 Protocol Monitor

- · DCS or DIS
- · HEX Data as printed on page.
- **69**, 91
- Example: V.17 Communication



FIF (Facsimile Information Field)

HEX		1								2																						
I ILX	0 0 4 6 8 8								(0			0																			
Data Bit	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Bit No.	8	7	6	5	4	3	2	1	16	15	14	13	12	11	10	9	24	23	22	21	20	19	18	19	32	31	30	29	28	27	26	25
Note	Bit Bit Bit	No	5.1	5=	1 F	88	x 7	.7 I	Line	es/	mm	1 (F	in			,	ng	th			\uparrow	\uparrow										

· Hex-Binary Conversion List

Hex		Bin	ary																
0	0	0	0	0	4	0	1	0	0	8	1	0	0	0	С	1	1	0	0
1	0	0	0	1	5	0	1	0	1	9	1	0	0	1	D	1	1	0	1
2	0	0	1	0	6	0	1	1	0	Α	1	0	1	0	Е	1	1	1	0
3	0	0	1	1	7	0	1	1	1	В	1	0	1	1	F	1	1	1	1

DIS (DTC)/ DCS Bit Allocation Table of FIF (Facsimile Information Field)

Bit No.	Designation	DIS/ DTC	DCS
1	"0"= Invalid "1"= Store-and-forwa	ard switching Internet fax simple mode	
2	Set to "0"		
3	"0"= Invalid "1"= Real-time Inter	net fax	
4	Set to "0"		
5	Set to "0"		
6	"0"= Invalid "1"= V.8 capabilities		Invalid
7	Flame size	"0" = 256 octets preferred "1"= 64 octets preferred	Invalid
8	Set to "0"		•
9	"0"= Invalid "1"= Ready to transn	nit a facsimile document (polling)	Set to "0"
10	"0"= Invalid "1"= Receiver fax op	eration	
11	Data signalling rate	Bit No.	Bit No.
12		14 13 12 11 Data signalling rate	14 13 12 11 Data signalling rate
13		0 0 0 0 V.27 ter fall-back	0 0 0 0 2400 bit/s,
		0 0 0 1 Rec. V.29	o o o rec. V.27 <i>ter</i>
		0 0 1 0 Rec. V.27 ter	0 0 0 1 rec. V.29
		0 0 1 1 Rec. V.27 ter and V.29	0 0 1 0 4800 bit/s, rec. V.27ter
		0 1 0 0 Not used	0 0 1 1 7200 bit/s,
		0 1 0 1 Not used 0 1 1 0 Reserved	0 1 0 0 Invalid
		0 1 1 1 Reserved	0 1 0 1 Reserved
		1 0 0 0 Not used	0 1 1 0 Invalid
		1 0 0 1 Not used	0 1 1 1 Reserved
14		1 0 1 0 Reserved 1 0 1 Reserved 1 Rec. V.27 ter, V.29,	1 0 0 0 14,400 bit/s, rec. V.17
		1 0 1 1 V33 and V.17	9 600 hit/s
		1 1 0 0 Not used	1 0 0 1 rec. V.17
		1 1 0 1 Not used	1 0 1 0 12,000 bit/s,
		1 1 1 0 Reserved 1 1 1 1 Reserved	rec. V.17
		1 1 1 1 Neserved	1 0 1 1 rec. V.17
			1 1 0 0 Reserved
			1 1 0 1 Reserved 1 1 1 0 Reserved
			1 1 1 0 Reserved 1 1 1 1 Reserved
15	"0"= Invalid "1"= R8 × 7.7 lines/m	nm and/or 200 × 200 pels/25.4 mm	
16	"0"= Invalid	1 12	"0"= Invalid
	"1"= Two-dimensiona	ai coding capability	"1"= Two-dimensional coding

Bit	Designation	DIC/DTC	DOS
No.	Designation	DIS/ DTC	DCS
17	Recording width capabilities	Bit No. Data signalling rate	Bit No. Data signalling rate
18		Scan line length 1 215 mm ± 1% and scan line length 255 mm ± 1% Scan line length 215 mm ± 1% Scan line length 215 mm ± 1% and scan line length 255 mm ± 1% and scan line length 303 mm ± 1% 1 1 Invalid	0 1 Scan line length 215 mm ± 1% 1 0 Scan line length 303 mm ± 1% 1 1 Invalid
19	Recording length capability	Bit No. Recording length capability	Bit No. Recording length capability
20	Саравшіц	20 19 Necotally length capability 0 0 A4 (297 mm) 0 1 A4 (297 mm) and B4 (364 mm) 1 0 Unlimited 1 1 Invalid	20 19 Necotality length capability 0 0 A4 (297 mm) 0 1 B4 (364 mm) 1 0 Unlimited 1 1 Invalid
21	Bit No.	Minimum scan line time	Bit No. Minimum scan line
23	0 0 1 5 ms at 0 1 0 10 ms a 0 1 1 20 ms a 1 0 0 40 ms a 1 0 1 40 ms a 1 1 0 10 ms a	capability at the receive t 3.85 1/mm: T 7.7 = T 3.85 20 ms 3.85 1/mm: T 7.7 = T 3.85 t 3.85 1/mm: T 7.7 = T 3.85 10 ms t 3.85 1/mm: T 7.7 = T 3.85 10 ms t 3.85 1/mm: T 7.7 = 1/2 T 3.85 t 3.85 1/mm: T 7.7 = T 3.85 40 ms t 3.85 1/mm: T 7.7 = 1/2 T 3.85 t 3.85 1/mm: T 7.7 = 1/2 T 3.85 3.85 1/mm: T 7.7 = T 3.85	23 22 21 time 0 0 0 20 ms 0 0 1 5 ms 0 1 0 10 ms 1 0 0 40 ms 1 1 1 0 ms
24	Extension field	"0"= Without "1"= With	
25	Reserved		
26	"0"= Invalid "1"= Un-compressed	i mode	
27	"0"= Invalid "1"= ECM		
28	Set to "0"		Frame size 0: 256 octets Frame size 1: 64 octets
29	Set to "0"		
30	Set to "0"		(O) :-
31	"0"= Invalid "1"= T.6 coding capa	ability	"0"= Invalid "1"= T.6 coding enabled
32	Extend field	"0"= Without "1"= With	1

Bit No.	Designation	DIS/ DTC	DCS
33	"0"= Invalid "1"= Field not valid c	apability	
34	"0"= Invalid "1"= Multiple selectiv	ve polling capability	Set to "0"
35	"0"= Invalid "1"= Polling subaddr SubAddress (DIS)/P	ess transmission (DTC) by Polled SA	Set to "0"
36	"0"= Invalid "1"= T.43 coding		
37	"0"= Invalid "1"= Plane interleave	3	
38	Set to "0"		
39	Set to "0"		
40	Extend field	"0"= Without "1"= With	
41	"0"= Invalid "1"= R8 x 15.4 lines/	mm	
42	"0"= Invalid "1"= 300 x 300 pels/2	25.4 mm	
43	"0"= Invalid "1"= R16 x 15.4 lines	s/mm and/or 400 x 400 pels/25.4 mm	
44	"0"= Invalid "1"= Inch based reso	olution preferred	Resolution type selection "0"= metric based resolution "1"= inch based resolution
45	"0"= Invalid "1"= Metric based re	solution preferred	Do not care
46	Minimum scan line time capability for higher resolutions.	"0": T 15.4 = T 7.7 "1": T 15.4 = 1/2 T 7.7	Do not care
47	"0"= Invalid "1"= Selective polling (DTC)	g (DIS)/ Selective polling transmission	Set to "0"
48	Extend field	0: Without 1: With	
49	"0"= Invalid "1"= Sub Addressing	capability	"0"= Invalid "1"= Sub Addressing transmission
50	"0"= Invalid "1"= Password/ Send Password transmissi	der Identification capability (DIS)/ ion (DTC)	"0"= Invalid "1"= Sender Identification transmission
51	"0"= Invalid "1"= Ready to transn	nit a data file (polling)	Set to "0"
52	Set to "0"		
53	"0"= Invalid "1"= Binary File Tran	sfer (BFT)	
54	"0"= Invalid "1"= Document Trans	sfer Mode (DTM)	
55	"0"= Invalid "1"= EDIFACT Trans	fer (EDI)	
	•		

Bit No.	Designation	DIS/ DTC	DCS
56	Extend field	0: Without 1: With	
57	"0"= Invalid "1"= Basic Transfer I	Mode (BTM)	
58	Set to "0"		
59	document (polling)	nit a character or mixed mode	Set to "0"
60	"0"= Invalid "1"= Character mode	9	
61	Set to "0"		
62	"0"= Invalid "1"= Mixed mode		
63	Set to "0"		
64	Extend field	"0"= Without "1"= With	
65	"0"= Invalid "1"= Processable mo	ode 26	
66	"0"= Invalid "1"= Digital network	capability	
67	Duplex and half duplex capabilities	"0"= Half duplex operation only "1"= Duplex and half duplex operation	"0"= Half duplex operation only "1"= Duplex operation
68	"0"= Invalid "1"= JPEG coding		
69	"0"= Invalid "1"= Full color mode		
70	Set to "0"		"0"= Invalid "1"= Preferred Huffmann tables
71	"0"= Invalid "1"= 12 bit/pixel/elen	nent	
72	Extend field	"0"= Without "1"= With	
73	"0"= Invalid "1"= No sampling (1	:1:1)	
74	"0"= Invalid "1"= Nonstandard ra	diation light	
75	"0"= Invalid "1"= Nonstandard is	mute range	_
76	"0"= Invalid "1"= North American capacity	Letter (215.9 mm × 279.4 mm)	"0"= Invalid "1"= North American Letter (215.9 mm × 279.4 mm)
77	capacity	Legal (215.9 mm × 355.6 mm)	"0"= Invalid "1"= North American Legal (215.9 mm × 355.6 mm)
78	"0"= Invalid "1"= Single layer sec	quential encoding, basic capacity	"0"= Invalid "1"= Single layer sequential encoding, basic

Bit No.	Designation	DIS/ DTC	DCS
79	"0"= Invalid "1"= Single layer sed	quential encoding, optional L0 capa	acity
80	Extend field	"0"= Without "1"= With	
81	"0"= Invalid "1"= HKM key mana	gement capacity	"0"= Invalid "1"= HKM key management selection
82	"0"= Invalid "1"= RSA key mana	gement capacity	"0"= Invalid "1"= RSA key management selection
83	"0"= Invalid "1"= Override mode	capacity	"0"= Invalid "1"= Override mode function
84	"0"= Invalid "1"= HFX40 code ca	pacity	"0"= Invalid "1"= HFX40 code selection
85	"0"= Invalid "1"= Alternative code	e number 2 capacity	"0"= Invalid "1"= Alternative code number 2 selection
86	"0"= Invalid "1"= Alternative code	e number 3 capacity	"0"= Invalid "1"= Alternative code number 3 selection
87	"0"= Invalid "1"= HFX40-1 hashi	ng capacity	"0"= Invalid "1"= HFX40-1 hashing selection
88	Extend field	"0"= Without "1"= With	
89	"0"= Invalid "1"= Alternative has	hing system number 2 capacity	"0"= Invalid "1"= Alternative hashing system number 2 selection
90	"0"= Invalid "1"= Alternative has	hing system number 3 capacity	"0"= Invalid "1"= Alternative hashing system number 3 selection
91	Reserved		
92	"0"= Invalid "1"= T.44 (Mixed ras	ter content) mode	
93	"0"= Invalid "1"= T.44 (Mixed ras	ter content) mode	
94	"0"= Invalid "1"= T.44 (Mixed ras	ter content) mode	
95	"0"= Invalid "1"= Page length ma	aximum strip size for T.44 (Mixed ra	ster content)
96	Extend field	"0"= Without "1"= With	
97	"0"= Invalid "1"= Color/mono-col	or multi-value 300 pixels x 300 pixe	els or 400 pixels x 400 pixels / 25.4 mm
98	multi-value	/mm and/or 100 pixels x 100 pixels	/ 25.4 mm for color/mono-color
99	"0"= Invalid "1"= Single phase C	BFT negotiation capacity	
_	·		

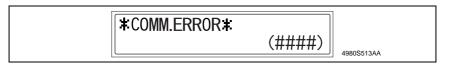
Bit No.	Designation	DIS/ DTC	DCS
100	Set to "0"		
101	Set to "0"		
102	Set to "0"		
103	Set to "0"		
104	Extend field	"0"= Without "1"= With	

Blank page

Troubleshooting

13. Fax Error

13.1 Communication Error



13.1.1 Outline

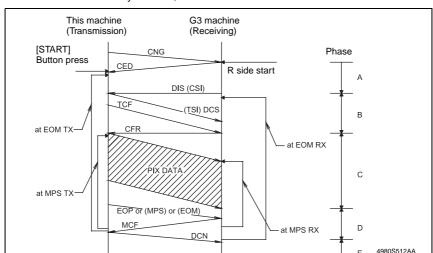
- Error caused by a problem of communication functioning. Five possible causes of errors are:
- 1. Communication is discontinued by a machine error.
- 2. Communication is discontinued by a machine trouble.
- 3. Communication is discontinued by an error occurring at the destination station.
- 4. Communication is discontinued by a protocol error.
- 5. ADF Error on trouble.
- When communication is discontinued due to item 3 or 4, transmission is retried. In other case, transmission is canceled without retry.

13.1.2 Error occurring during transmission

The transmission error before "Phase-B" performs redial according to the redial interval
of each country and the number of times.

The transmission error after "Phase-C" performs redial only one time. Transmission is canceled when an error occurs again. (can change in Soft SW)

When an error occurs by ADF TX, transmission is canceled without redial.



13.1.3 Error occurring during reception

· Reception is canceled.

13.2 Error Code

13.2.1 Reception

Code	Possible Causes of Error.
0001	No G3 signal received within 35 sec. in manual receive mode.
0003	Received DIS after sending DIS signal.
0004	Received DCN after sending DTC signal.
0006	Detect busy tone within receiving phase B.
0009	Can not receive any signal within 35 sec. in manual polling mode.
0010	Received DCN signal after sending DTC signal in polling RX.
0011	Can not receive any correct response after sending three DTC signals.
0012	Remote side Password does not match in polling RX/our side no file to be polled.
0013	Can not receive carrier signal within 6 sec. after sending CFR in data phase C.
0014	Can not receive T.30 signal after sending FTT signal.
0015	Line polarity change within receiving phase B~D.
0016	Receive DCN signal after sending FTT signal.
0017	Can not receive any response from remote side after sending type of xxx_EOM signal.
0018	Can not detect energy within 6 sec. after sending FTT command.
0019	Received DCN signal after sending CFR signal.
001A	No energy on line over 6 sec. within phase C before any corrected ECM frame.
001D	Detect flag but noting after CER.
0020	Can not correct frame within 6 sec., or in non-ECM mode, one decoding line over 6 sec.
0021	File full
0022	Owing to noise interference on the line, receiving side can't receive correct data within specified time (no ECM).
0023	- Received "Remote monitoring password" error in RSD The Customer machine has updated the firmware now The Service Tech. Rep. updated remote machine firmware by RSD.
0024	- TX and RX machines both have different "machine ID (FAX model ID)" code in RSD The Customer machine has updated the firmware now The Service Tech. Rep. updated remote machine firmware by RSD
0025	- TX and RX machines have different "company ID (FAX machine maker ID)" code in RSD The Customer machine has updated the firmware now The Service Tech. Rep. updated remote machine firmware by RSD
0026	- Remote monitor level error. Remote side can't access in RSD The Customer machine has updated the firmware now The Service Tech. Rep. updated remote machine firmware by RSD.
0027	RSD connect failure due to user incorrect operation or machine error.
0029	Mailbox password not programmed or matched for mailbox receiving.
002A	Line Problem
0030	Did not receive any signal within 6 sec.at phase D.
0031	Received incorrect signal at phase D (not EOP, MPS, EOM, DCS PPS_Q, PPS_Q, etc.).
0032	Did not receive carrier signal within 6 sec.after sending MCF. or RTP, RTN signal.
0033	Received DCN signal at phase D within pages (not last page).
0039	In non-ECM mode, when machine already received the data but next line data doesn't receive within 13.1 seconds.

Code	Possible Causes of Error.
003F	Remote side TSI not programmed in machine one touch or speed dial directory.
0040	Did not receive carrier signal within 6 sec. after sending CTR.
0041	Did not receive carrier signal within 6 sec. after sending PPR.
0042	Did not receive correct signal after sending RNR signal.
0043	Received incorrect signal at phase D in ECM mode.
0044	Did not receive carrier signal /FSK signal within 6 sec. after sending MCF in ECM mode.
0045	Did not receive any correct signal after sending RNR response with ERR signal.
0046	Receive incorrect signal when sending RNR response with ERR signal.
0047	Did not receive correct signal after sending ERR signal.
0048	Did not receive correct signal after receiving PPS_PRI_Q or PRI_Q, EOR_PRI_Q.
0049	Did not receive correct signal after sending PIP/PIN signal within 13 sec.
004A	Line energy over threshold lasts for 60 seconds after MCF and can not detect FSK or carrier signal in ECM mode.
004B	Can not detect correct FSK signal even though detected FSK tone within 6 sec.
004C	Command hand shake fail when V.34 RX.
004E	Receive DCN signal after sending DIS in V.34.
004F	Remote side disconnected after sending ANSam in V.8 phase.
0050	Did not receive any correct signal after sending CJ signal in V.8 phase.
0051	Did not receive phase C signal after phase B within 20 seconds in V.34.
0052	Did not receive phase D signal after phase C within 20 seconds in V.34.
0053	Modem disconnect after phase D in V.34.
0054	Remote side disconnected after phase D in V.8.
0055	Receive incorrect signal after sending DIS signal in V.34.
0056	Modem disconnect after sending CFR in V.34.
0057	Did not detect image signal within 6 seconds after sending CFR.
0058	Did not detect image signal within 6 seconds after modem enter to phase A in V.34.
0059	Relay box is not registered even when Relay job has been received.
005A	Modem can not detect any correct ECM frame within 3 minutes in phase C.
005B	Did not detect phase E signal after primary channel within 6 seconds.
005C	Detect busy tone within control channel after phase C.
005D	Modem can not detect any connect ECM frame with 12 sec. in Phase C.
005E	Did not detect control channel signal after received RCP frame within 6 seconds.
005F	Did not detect silence after sending JM signal for polling TX function.
0060	There are no bulletin files to be polled in V.34.
0061	Machine can not detect V.21 or V.8 signal within 35 seconds.
0062	Modem disconnect in phase D after our side sending out flag sequence in control channel.
0063	Did not receive any flag sequence in control channel within 6 seconds in phase D.
0064	Did not detect any control channel signal in phase D within 60 seconds even though energy still on the line.
0065	Did not detect any control channel signal within 60 seconds after detect silence in phase D.
0066	Did not receive T.30 signal or carrier signal after sending CFR in V.34.
0070	User presses stop key during receiving.
0071	Memory full during receiving.

13.2.2 Transmission

Code Possible Causes of Error. O080 Did not detect any G3 signal within 35 sec. specified by ITU-T in phase B. O081 Received DTC signal in transmission phase. O082 Transmitting unit receives a signal other than DIS or DTC. and DCN in phase B. O083 Detected FSK signal, but did not receive any signal within 35 seconds. O084 Detect DCN signal in phase B. O085 Transmitting unit sending DCS 3 times consecutively, but each time receiver response DIS/DTC. O086 Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCS Training attempt has failed because speed unit cannot adjust to low lower speed. O087 Training attempt has failed because speed unit cannot adjust to low lower speed. O088 Received DCN signal after sending out DCS signal. O089 Remote side no mailbox function or not compatible. O080 Remote side not enough memory for relay initiate. O080 Remote side not enough memory for relay initiate. O080 Remote side not enough memory for relay initiate. O080 Receiver's protocol of DIS is received, but it is not compatible with our machine. O080 Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. O080 Remote side CSI number not defined in machine one touch or speed dial director Modern not ready to receive V.34 data during 6 seconds after receiving CFR signal O090 Called side document not ready for our polling.	OCS.
Received DTC signal in transmission phase. Transmitting unit receives a signal other than DIS or DTC. and DCN in phase B. Detected FSK signal, but did not receive any signal within 35 seconds. Detect DCN signal in phase B. Transmitting unit sending DCS 3 times consecutively, but each time receiver responsively. DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCS Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modern modern of the receive V.34 data during 6 seconds after receiving CFR signal.	OCS.
Transmitting unit receives a signal other than DIS or DTC. and DCN in phase B. Detected FSK signal, but did not receive any signal within 35 seconds. Detect DCN signal in phase B. Transmitting unit sending DCS 3 times consecutively, but each time receiver responsion of DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCS Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modern Modern not ready to receive V.34 data during 6 seconds after receiving CFR signal.	OCS.
Detected FSK signal, but did not receive any signal within 35 seconds. Detect DCN signal in phase B. Transmitting unit sending DCS 3 times consecutively, but each time receiver response DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCS Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modern Modern not ready to receive V.34 data during 6 seconds after receiving CFR signal.	OCS.
Detect DCN signal in phase B. Transmitting unit sending DCS 3 times consecutively, but each time receiver response DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCS Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modern not ready to receive V.34 data during 6 seconds after receiving CFR signal.	OCS.
Transmitting unit sending DCS 3 times consecutively, but each time receiver response DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DO87 Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modem not ready to receive V.34 data during 6 seconds after receiving CFR signal.	OCS.
DIS/DTC. DIS/DTC. DIS/DTC. Detected response signal other than DTC, DIS, FTT, DCN or CFR after sending DCN Training attempt has failed because speed unit cannot adjust to low lower speed. Received DCN signal after sending out DCS signal. Remote side no mailbox function or not compatible. Remote side not enough memory for relay initiate. Receiver's protocol of DIS is received, but it is not compatible with our machine. Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director Modern not ready to receive V.34 data during 6 seconds after receiving CFR sign.	OCS.
O087 Training attempt has failed because speed unit cannot adjust to low lower speed. O088 Received DCN signal after sending out DCS signal. O089 Remote side no mailbox function or not compatible. O08A Remote side not enough memory for relay initiate. O08B Receiver's protocol of DIS is received, but it is not compatible with our machine. O08C Remote side not enough memory for relay initiate. O08D Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. O08E Remote side CSI number not defined in machine one touch or speed dial director Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign.	
0088 Received DCN signal after sending out DCS signal. 0089 Remote side no mailbox function or not compatible. 008A Remote side not enough memory for relay initiate. 008B Receiver's protocol of DIS is received, but it is not compatible with our machine. 008C Remote side not enough memory for relay initiate. 008D Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
0089 Remote side no mailbox function or not compatible. 008A Remote side not enough memory for relay initiate. 008B Receiver's protocol of DIS is received, but it is not compatible with our machine. 008C Remote side not enough memory for relay initiate. 008D Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
008A Remote side not enough memory for relay initiate. 008B Receiver's protocol of DIS is received, but it is not compatible with our machine. 008C Remote side not enough memory for relay initiate. 008D Receiver's protocol of DIS is received, but remote side can't receive document termay be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
008B Receiver's protocol of DIS is received, but it is not compatible with our machine. 008C Remote side not enough memory for relay initiate. 008D Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
008C Remote side not enough memory for relay initiate. 008D Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
Receiver's protocol of DIS is received, but remote side can't receive document ter may be run out of paper or other reason. Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	nporary,
may be run out of paper or other reason. 008E Remote side CSI number not defined in machine one touch or speed dial director 008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	mporary,
008F Modem not ready to receive V.34 data during 6 seconds after receiving CFR sign. 0090 Called side document not ready for our polling.	
0090 Called side document not ready for our polling.	у.
3	al.
0091 Sending out DCS+TCF signal 3 times consecutively but no signal in response from	
	n receiver.
0092 Remote side disconnected during transmitting phase.	
0093 Received DCN signal after sending out DCS signal for V.34.	
0094 Time out during transmission of ECM frame or RCP command.	
0095 Wrong ID number when Polling RX or Mail Box TX.	
0099 Remote side disconnect after primary channel.	
009A Did not detect any signal after sending CI signal.	
009C Received DCN after sending DTC in V.34 polling RX.	
009D Remote side hang up before V.34 modem enters phase B state in V.34 polling RX	,
009F Did not receive any response from other side after sending PPS_EOM signal.	
00A0 User stops or cancels transmission job.	
00A1 Document JAM during transmission.	
00AE Did not finish V.8 procedure or detect V.21 signal after CM signal within 30 second	ds.
00AF Modem can not enter into control channel after TX side sends out RCP signal for	V.34.
00B0 Did not receive any command after our side retry three DCS signal in V.34 TX.	
00B1 Did not finish V.8 procedure or detect V.21 signal after ANSam signal within 35 se	conds.
00B2 Did not detect phase B signal after our side sending CJ signal within 30 seconds.	
00B3 Did not detect correct V.21 or JM signal after sending CM signal.	
00B4 Did not detect correct phase B signal within 25 second after CM/JM signal exchar	nge.
00B5 Did not detect phase C signal after phase B within 25 seconds.	
00B6 Did not detect phase D signal within 25 seconds after CM/JM exchange.	
00B7 Did not detect phase E signal after phase D within 30 seconds.	

Code	Possible Causes of Error.
00B8	Remote side disconnect after our side sent DCS signal in V.34.
00B9	Receive T.30 signal other than DIS,DCS,CFR after sending DCS signal in V.34.
00BA	Did not receive correct signal after our side sent DTC signal in V.34.
00BB	Every time our side received DIS signal after sending DTC in V.34.
00BC	Modem not ready within 10 second after entering primary channel in V.34.
00BD	Can not detect correct V.21 or JM signal after detected FSK frequency.
00BE	Remote side no document to be polled after V8 handshaking.
00BF	Capability not match after V8 handshaking.
00C0	Remote side disconnect before entering primary channel in V.34.
00C1	At phase-D, transmitting unit sends out EOP 3 times consecutively, but receives no answer from receiving unit.
00C2	Remote side disconnect after sending out V.8 CM signal.
00C4	After sending MPS signal, the received signal is not one of MCF, RTN, PIP, PIN, RTP, DCN.
00C5	Received DCN signal after sending MPS signal.
00C9	At phase-D, sending MPS 3 times consecutively, but no answer from receiving unit.
00CA	After sending EOP signal, the received signal is not one of MCF, RTN, PIP, PIN, PRI-EOP, DCN.
00CB	After sending EOP signal, the received signal is DCN signal.
00CC	After sending EOM signal, the received signal is not one of MCF, RTN, PIP, PIN, RTP, DCN.
00CD	At phase-D, transmitting unit sends out EOM 3 times consecutively, but receives no answer.
00CE	At phase-D, transmitting unit sends out EOM, but receives DCN.
00CF	Received incorrect signal after sending DTC signal for V.34 polling.
00D0	Received ERR signal after sending EOR_NULL.
00D1	ECM TX received wrong command in phase D after PPS-EOP. (not PPR, MCF, PIP, PIN,).
00D2	Receive DCN after send command PPS-EOP signal.
00D3	Received DCN after sending PPS_NULL signal.
00D4	Received DCN after sending PPS_EOM signal.
00D8	Did not detect correct phase C signal for polling within 25 seconds.
00D9	Did not detect correct phase C signal after detecting silence after phase B.
00DA	Did not detect phase D signal within 30 seconds or remote side hang up over 6 seconds.
00DB	Did not receive any T.30 signal within 15 seconds in phase D.
00DC	Received T.30 signal in phase D other than DCS,DIS or DTC.
00DD	Remote side not the same model or no mailbox ID defined for mailbox TX.
00DE	Remote side no SUB capability in V.34.
00E0	At phase-D, transmitting unit sends out PPS_NULL 3 times consecutively but receives no answer.
00E1	Received incorrect response after sending PPS_NULL.
00E2	Did not receive any response in RR response procedure after sending PPS_NULL.
00E4	At phase-D, transmitting unit sends out PPS_MPS 3 times consecutively but no answer.
00E5	Received incorrect response after sending PPS_MPS.
00E6	Did not receive any response in RR response procedure after sending PPS_MPS.
00E7	Received DCN after sending PPS_MPS.

Code	Possible Causes of Error.
00E8	At phase-D, transmitting unit sends out PPS_EOP 3 times consecutively but no answer.
00E9	Receive PIN signal after sent last page three times.
00EA	Did not receive any response in RR response procedure after sending PPS_EOP.
00EB	At phase-D, transmitting unit sends out PPS_EOM 3 times consecutively but no answer.
00EC	Received incorrect response after sending PPS_EOM.
00ED	Did not receive any response in RR response procedure after sent out PPS_EOM.
00EE	At phase-D, transmitting unit sends out EOR_NULL 3 times consecutively but no answer.
00EF	Received incorrect response after sending EOR_NULL.
00F0	Did not receive any response procedure after sending EOR_NULL.
00F1	At phase-D, transmitting unit sends out EOR_MPS 3 times consecutively but no answer.
00F2	Received incorrect response after sending EOR_MPS.
00F3	Received ERR signal after sending EOR_MPS.
00F4	Did not receive any response in RR response procedure after sending EOR_MPS.
00F5	At phase-D, transmitting unit sends out EOR_EOP 3 times consecutively but no answer.
00F6	Received incorrect response after sending EOR_EOP.
00F7	After Received ERR, our side can not receive response after sending EOR_EOP command.
00F8	At phase-D, transmitting unit sends out EOR_EOM 3 times consecutively but no answer.
00F9	Received incorrect response after sending EOR_EOM.
00FA	Received ERR signal after sending EOR_EOM.
00FB	Did not receive any response in RR response procedure after sending EOR_EOM.
00FC	Did not receive any response after sending CTC.
00FD	Can't speed down to lower speed in ECM mode.
00FE	Memory full for transmission.
00FF	Redial all fail.



SERVICE MANUAL

FIELD SERVICE

DF-502

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

7.1.1

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General

1. Product specification

Name	Automatic Document Feeder
Installation	Inserted in top portion of the copier
Modes	Standard = 1-sided original Mixed Original = 1-sided original
Document Loading	Left-hand side, face up

Types and Sizes of Document

	Standard Mixed Original	
Туре	Plain paper (50 to 110 g/m ²)	Plain paper (60 to 90 g/m²)
		A3 and A4, B4 and B5, 11 x 17 and Letter, Legal and Letter R, Legal and Invoice, Letter R and Invoice

Document Alignment	Center
Capacity	50 sheets max. (80 g/m ²)
Power Requirements	DC24 V, DC5 V (supplied from the copier)
Power Consumption	36 W or less
Dimensions	Width = 598 mm, Depth = 483 mm, Height = 102 mm
Mass	6.3 kg
Operating Environment	Conforms to that of the copier

Types of Originals Not Guaranteed for Reliable Feeding

Type of Original	Possible Problems	
Sheets stapled or clipped together	Take-up failure, damaged sheet, defective drive mechanism due to jammed staples or clips	
Sheets glued together	Take-up failure, damaged sheet	
Sheets folded, torn, or wrinkled	Take-up failure, damaged sheet	
Sheets severely curled	Sheet misfed due to its being dog-eared or fed in askew	

eral

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Maintenance

2. Periodical check

2.1 Maintenance procedure (Periodical check parts)

2.1.1 Pick-up Roller/Take-up Roller

A. Cleaning Procedure

1. Open the Upper Door.



Using a soft cloth dampened with alcohol, wipe the Take-up Roller clean of dirt.



Using a soft cloth dampened with alcohol, wipe the Pick-up Roller clean of dirt.

B. Replacing Procedure

- 1. Open the Upper Door.
- 2. Open the Document Take-up Section Cover.
- 123 (S



- 3. Snap off two C-clips.
- 4. Remove two Bearings and the Pickup Roller/Take-up Roller Assy.



5. Snap off one C-clip and remove one lever and the holder.



6. Snap off one C-clip and remove the Pick-up Roller.



7. Remove one pin, snap off one C-clip, and remove the Take-up Roller.

2.1.2 Separation Roller





A. Replacing Procedure

- 1. Open the Upper Door.
- 2. Remove two screws and the Separator Section Protective Cover.

3. Unhook one spring and remove the Separation Roller Assy.



4. Remove the Separation Roller.



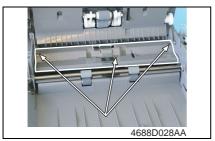
B. Cleaning Procedure

- 1. Remove the Separator Section Protective Cover.
- Using a soft cloth dampened with alcohol, wipe the Separation Roller clean of dirt.

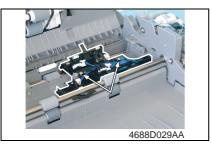
2.1.3 Cleaning of the Registration Roller/Rolls



- 1. Raise the Automatic Document Feeder.
- Using a soft cloth dampened with alcohol, wipe the Registration Rolls clean of dirt.



- 3. Remove the Rear Cover.
- 4. Remove the Document Feeding Tray.
- ☞ 9
- 5. Remove three screws and the Registration Roller Cover.



6. Remove two screws and the Sensor Assy.



 Using a soft cloth dampened with alcohol, wipe the Registration Roller clean of dirt.

2.1.4 Cleaning of the Exit Roller/Rolls



2.1.5 Cleaning of the Transport Rolls



2.1.6 Cleaning of Length Size Sensor 2



- 1. Remove the Rear Cover.
- 2. Remove the Document Feeding Tray.9
- Using a soft cloth dampened with alcohol, wipe the Exit Roller/Rolls clean of dirt.

- 1. Remove the Rear Cover.
- 2. Remove the Document Feeding Tray.
- **≆** 9
- 3. Remove the Registration Roller Cover.
- Using a soft cloth dampened with alcohol, wipe the Transport Rolls clean of dirt.
- Using a brush, whisk dust and dirt off the surface of the sensor window.

3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

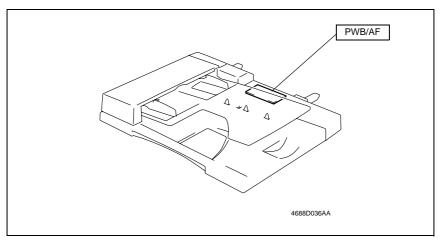
3.2 Disassembly/Assembly procedure

3.2.1 Exterior Parts

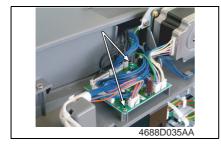


No.	Part Name	Removal Procedure	
1	Document Take-up Section Cover	Open the Upper Door. \to Remove two screws. \to Remove the Document Take-up Section Cover.	
2	Rear Cover	Open the Upper Door. → Remove one screw and unhook six tabs. → Remove the Rear Cover.	
3	Document Feeding Tray	Open the Upper Door. → Remove the Rear Cover. → Remove three screws and unplug two connectors. → Remove the Document Feeding Tray.	
4	Document Feeding Tray Cover	Remove the Document Feeding Tray. → Remove four screws. → Remove the Document Feeding Tray Cover.	

3.2.2 Interface Board (PWB/AF)



- 1. Open the Upper Door.
- 2. Remove the Rear Cover.
- 135 G



- 3. Unplug all connectors from the Interface Board.
- 4. Remove two screws and the Interface Board.

Adjustment/Setting

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- 4. The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- 2. If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- 3. Special care should be used when handling the Fusing Unit which can be extremely hot.
- 4. The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

5. Service Mode

5.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

5.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

5.1.2 Exiting

· Press the Panel Reset key as many times as it is required to display the initial screen.

5.1.3 Changing the Setting Value in Service Mode Functions

- 1. Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

5.2 Setting in the Service Mode

5.2.1 ADJUST

A. ADF SUB ZOOM

Function	Test Copy Adjust		
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning zoom ratio in the sub scanning direction when the Automatic Document Feeder is used.		
Setting/ Procedure	Press the Start key to start a test copy cycle.	The default setting is "100." Setting range: 87 to 113 (1 step: 0.4%)	
Adjustment Procedure	Reference line A: 400 mm 4035D513AA 1. Make a full-size copy of the test chart. 2. Measure the length of reference line A or within the specified range. If it falls outsid steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Sub Zoom" and press the [Y 5. Using [▲ / ▼] key, select the appropriat 6. Press the [Yes] key to validate the setting 7. Make another full-size copy of the test of length A on the copy. Adjustment Instructions If length A on the copy is longer than the If length A on the copy is shorter than the	te the specified range, perform the following fes] key. e setting value. g value selected in step 5. hart to determine the amount of error in specifications, decrease the setting value. e specifications, increase the setting value. of successfully bring the deviation into the	

B. ADF MAIN REGIST

Function	Test Copy	Adjust	
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the main scanning direction when the Automatic Document Feeder is used.		
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 20 to 180 (1 step: 0.1 mm)	
Adjustment Procedure	Reference line B 4035D513AA 1. Make a full-size copy of the test chart. 2. Using a scale, measure the distance bet top edge of the copy (width B) and deter within the specified range. If it falls outsic steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Main Regist" and press the 5. Using [▲ / ▼] key, select the appropriat 6. Press the [Yes] key to validate the setting	mine if the amount of error in width B falls the specified range, perform the following [Yes] key. The setting value.	
	Adjustment Instructions If width B on the copy is longer than the specifications, decrease the settin If width B on the copy is shorter than the specifications, increase the settin If a single adjustment procedure does not successfully bring the amount of the specified range, repeat steps 3 through 7.		

C. ADF SUB REGIST1

Function	Test Copy	Adjust	
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Automatic Document Feeder is used. NOTE		
	This adjustment should be made after	the ADF Sub Zoom adjustment.	
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 50 to 150 (1 step: 0.1 mm)	
Adjustment Procedure	Length C 4035D513AA 1. Make a full-size copy of the test chart. 2. Using a scale, measure the distance beto leading edge of the copy (length C) and falls within the specified range. If it falls to lowing steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Sub Regist" and press the ['5. Using [▲/▼] key, select the appropriate for the copy. 5. Wake another full-size copy of the test chart C on the copy. 6. Adjustment Instructions 1. If length C on the copy is longer than the length C on the copy is shorter than the	determine if the amount of error in length C putside the specified range, perform the fol- Yes] key. e setting value. g value selected in step 5. art to check for the amount of error in length specifications, increase the setting value. e specifications, decrease the setting value. t successfully bring the amount of error into	

5.2.2 FUNCTION

A. ADF FEED TEST

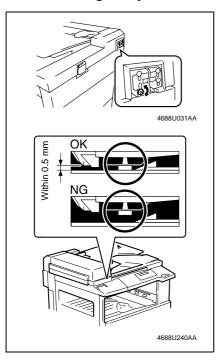
Purpose/Use	 To check for correct paper passage of the paper take-up and transport system in the Automatic (Duplexing) Document Feeder alone as a single unit. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper passage operation continues until all pages of the document loaded in the unit have been fed in. When a paper misfeed of originals occurs 	
Setting/ Procedure	<step> 1. Load paper in the ADF. 2. Press the Start key to start the ADF feed test. Press the Stop key to stop the ADF feed test.</step>	

B. COPY ADF GLASS AREA

Purpose/Use	To check for scratches and dirt on the Original Scanning Glass.		
	★ When a dirty image occurs		
Setting/	<step></step>		
Procedure	1. Place a gray chart (OD = 0.3) on the Original Glass.		
	Press the Start key to start the Copy ADF Glass Area test.		
	The Scanner moves from its standby position to a point 2 mm to the left of the Origi- nal Scanning Glass.		
	4. The Scanner moves to the right to start a scan motion.		
	The copier produces two copy samples (in order to know dirt on the glass from printer image noise).		

6. Mechanical adjustment

6.1 ADF Height Adjustment



 Turn one screw so that the spacer contacts the glass at the scale position of the copier.

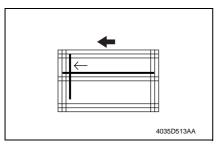
Turn the screw clockwise to raise the ADF.

Turn the screw counterclockwise to lower the ADF.

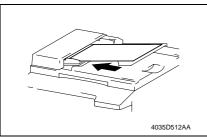
6.2 ADF Leading Edge Skew Adjustment

NOTE

· This adjustment is to be made when a tilted image occurs.



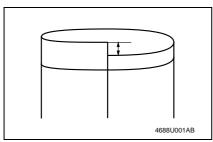
1. Prepare the test chart that comes with the ADF (option).



2. Load the test chart in the ADF and make five 1-sided copies.

NOTE

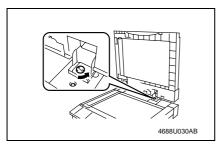
· Load the test chart lengthwise.

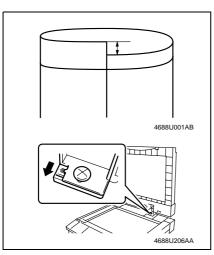


 Align each copy sample as shown on the left and check the deviation.
 If the deviation falls outside the range specified below, perform the following steps to make an adjustment.





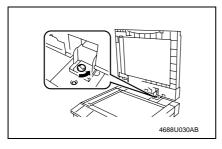




If the deviation is as shown on the left, move the graduations of the ADF to the front.



If the deviation is as shown on the left, move the graduations of the ADF to the rear.



7. Tighten the screw.

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Troubleshooting

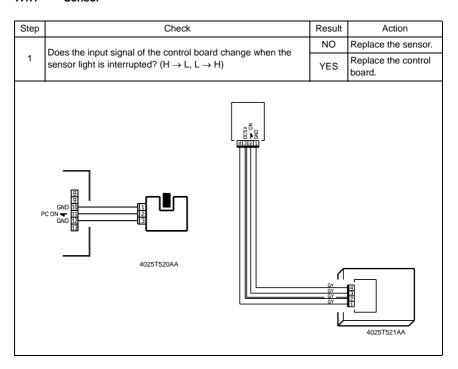
7. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

7.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

7.1.1 Sensor



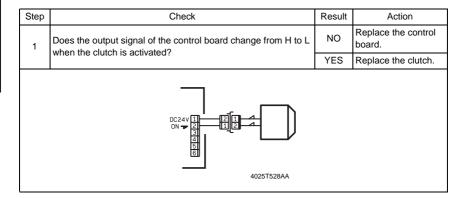
7.1.2 Switch

Step Check		Result	Action
	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the switch.
1			Replace the control board.
	3 NO 2 Not Use 1 COM 4025T523AB		

7.1.3 Solenoid

Step	Step Check		Action
Does the output signal of the control board change from H to L when the solenoid is activated?		NO	Replace the control board.
	when the solehold is activated:	YES	Replace the solenoid.
		C24V IN → 2AA	

7.1.4 Clutch



7.1.5 Motor

Step	Check	Result	Action
1	Does the LOCK signal switch to H when the machine goes into standby?		Replace the control board. Replace the motor.
	Describe DEM signal of the property beautiful and the property of		Replace the motor.
2	Does the REM signal of the master board change from H to L when the motor is turned on?	NO	Replace the control board.
	GND 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		

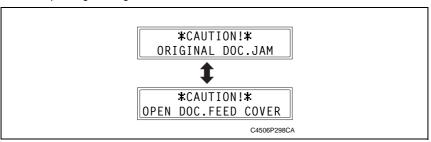
Step	Check		Action
Does the input signal of the master board change from H to L		YES	Replace the motor.
1	when the motor is turned on? (The input signal differs depending on the rotation direction.)	NO	Replace the control board.
		A	

	Step Check		Result	Action	
	Are the relay connector of the motor and the print jack of the		1	YES	Replace the motor or the control board.
	'	control board correctly connected?	NO	Connect the connector or the print jack.	
		1 1 2 3 4 5 6 7 8 9 10 11 2 4 2 5 5 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 4 6 7 8 9 10 11 2 4 6 7 8 9 10 11 2 4 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 6 7 8 9 10 11 2 8 9 10 11 2 9 10 10 11 2 10 10 10 10			

8. Jam Display

8.1 Misfeed Display

 When a paper misfeed occurs, the Error indicator lights up steadily and the Display gives a corresponding message.

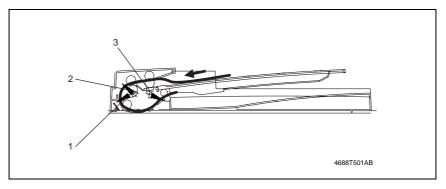


Display Message Misfeed/Paper Location			Ref. Page
COVER	Document take-up section Document transport section Document exit section	100 100 100 100 100 100 100 100 100 100	27 28 29

8.1.1 Display Resetting Procedure

• Open the corresponding cover, clear the sheet of paper misfed, and close the cover.

8.2 Sensor layout



- [1] Registration Sensor (PC3/AF)
- [2] Separator Sensor (PC4/AF)
- [3] Paper Exit Sensor (PC5/AF)

8.3 Solution

8.3.1 Initial Check Items

• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

8.3.2 Misfeed at the Document Take-up Section

A. Detection Timing

Type	Description
Document take-up section misfeed detection	 The Separator Sensor (PC4/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document take-up section	 The Separator Sensor (PC4/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

B. Action

Relevant Electrical Components		
Main Motor (M1/AF) Separator Sensor (PC4/AF) Interface Board (PWB/AF)		

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	-	-	-	
2	M1/AF operation check	™ 23	-	D-6 (DF-502)	
3	PC4/AF sensor check	rs 21	PWB/AF CN2/AF-9 (ON)	I-4 (DF-502)	
4	Replace PWB/AF	-	-	-	

8.3.3 Misfeed at the Document Transport Section

A. Detection Timing

Туре	Description
Document trans- port section mis- feed detection	 The Registration Sensor (PC3/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document transport section	 The Registration Sensor (PC3/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunc- tion is reset.

B. Action

Relevant Electrical Components		
Main Motor (M1/AF) Registration Sensor (PC3/AF)	Interface Board (PWB/AF)	

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	-	-	-	
2	M1/AF operation check	™ 23	-	D-6 (DF-502)	
3	PC3/AF sensor check	rs 21	PWB/AF CN2/AF-6 (ON)	H-4 (DF-502)	
4	Replace PWB/AF	_	-	_	

8.3.4 Misfeed at the Document Exit Section

A. Detection Timing

Туре	Description
Document exit section misfeed detection	The Paper Exit Sensor (PC5/AF) is not blocked even after the lapse of a given period of time after the Main Motor (M1/AF) has been energized.
Document left in the document exit section	 The Paper Exit Sensor (PC5/AF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

B. Action

Relevant Electrical Components			
Main Motor (M1/AF) Paper Exit Sensor (PC5/AF)	Interface Board (PWB/AF)		

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	-	-	_	
2	M1/AF operation check	™ 23	-	D-6 (DF-502)	
3	PC5/AF sensor check	rs 21	PWB/AF CN2/AF-12 (ON)	H-6 (DF-502)	
4	Replace PWB/AF	_	-	_	

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SERVICE MANUAL

FIELD SERVICE

DF-605

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

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General

1. Product specification

Name	Duplexing Document Feeder
Туре	Paper take-up = U-turn upper exit system Turnover = Switchback turnover system Exit = Straight exit system
Installation	Screwed to the copier
Types of Document	Standard mode Plain paper: 1-sided mode = 35 to 128 g/m² 2-sided mode = 50 to 128 g/m² Mixed Original mode Plain paper: 1-sided/2-sided mode = 50 to 128 g/m² FAX mode Plain paper: 1-sided mode = 35 to 128 g/m²
Detectable Document Sizes	2-sided mode = 50 to 128 g/m2 Standard mode B6 R, A5 R, A5, B5 R, B5, A4 R, A4, B4, A3, Ledger, 11 x 15, Letter R, Letter, FLS (210 mm x 330 mm) FAX mode A5 R, A5, B5 R, B5, A4 R, A4, B4, A3, Ledger, 11 x 15, Letter R, Letter, FLS (210 mm x 330 mm) Width: 128 mm to 297 mm Length: 1-sided mode = 100 mm to 1000 mm 2-sided mode = 139.7 mm to 431.8 mm The original measuring more than 431.8 mm and up to 1000 mm can be loaded one sheet at a time, and no guarantees are given for good image quality or reliable feeding. See the table of permissible combination of sizes in Mixed Original mode.
Capacity	80 sheets (80 g/m ²) or load height of 11 mm or less
Document Alignment	Center
Document Loading	Left-hand side, face up
Modes	1-sided mode and 2-sided mode
Power Requirements	DC24 V ±10% (supplied from the copier) DC5 V ±5% (generated inside the AFR)
Max. Power Consumption	48 W or less
Dimensions	Width = 582 mm, Depth = 558 mm, Height = 145 mm
Mass	10 kg or less
Operating Environment	Conforms to that of the copier

<Table of Permissible Combination of Sizes in Mixed Original Mode> For Inch

Mixed Original Size		Maximum Original Width					
		11		8-1/2			5-1/2
		11 X 17	8-1/2 x 11	8-1/2 x 14	8-1/2 x 11	8-1/2 x 5-1/2	8-1/2 x 5-1/2R
11	11 X 17	0	0	-	-	-	-
''	8-1/2 x 11	0	0	-	-	-	-
8-1/2	8-1/2 x 14	•	A	0	0	О	-
0-1/2	8-1/2 x 11	•	A	0	0	О	-
5-1/2	8-1/2 x 5-1/2	×	×	0	0	О	-
	8-1/2 x 5-1/2R	×	×	×	×	×	0

For Metric

		Max. Original Width								
	Mixed Original Size		mm	257	mm	210	mm	182 mm	148 mm	123 mm
0.2		А3	A4	B4	B5	A4 R	A5	B5 R	A5 R	B6 R
297 mm	А3	0	0	-	-	-	-	-	-	-
297 111111	A4	0	0	-	-	-	-	-	-	-
257 mm	B4	•	•	0	0	-	-	-	-	-
237 111111	B5	•	•	0	0	-	-	-	-	-
210 mm	A4 R	A	A	•	•	0	0	-	-	-
210 111111	A5	×	×	•	•	0	О	-	-	-
182 mm	B5 R	×	×	A	A	•	•	0	-	-
148 mm	A5 R	×	×	×	×	×	×	•	0	-
123 mm	B6 R	×	×	×	×	×	×	×	•	0

0	Same width	Leading edge tilt 1.5 % or less	
•	Combination allowed	Leading edge tilt 1.5 % of less	
A	Leading edge tilt 2 % or less is 80 % or more		
×	Combination not allowed		
-	Cannot be set		

Prohibited original: Original that has a high possibility of causing problems if used.

Type of Document	Expected Problem
Original that is stapled or clipped.	Paper take-up failure, damage to the original, or drive failure due to clip clogging
Glued original	Paper take-up failure or damage to the original
Book original	Paper take-up failure, damage to the original, or drive failure
Original weighing less than 35g/m² or 129g/m² or more	Paper take-up failure
Original with many dog-ears, tears, or wrinkles.	Paper take-up failure or damage to the original
Highly curled original (15 mm or more)	Original misfeed due to dog-ear or skew
OHP film	Paper take-up failure
Label Sheet	Paper take-up failure
Offset master	Paper take-up failure
Original with cutouts	Damage to the original
Cut-and-pasted original	Dog-ear or tear at the cut-and-paste section

Originals not guaranteed for reliable feeding: Original that can be fed to some extent but is highly prone to cause problems if used.

Type of Document	Expected Problem
Original with small curls (amount of curl 10 or 15 mm)	Dog-ear or output failure
Thermosensitive paper	Leading edge crease, output failure, or paper transport failure
Inkjet paper	Paper take-up failure or paper transport failure
Paper with smooth surface (coated paper)	Paper take-up failure or paper transport failure
Translucent original	Paper take-up failure or paper transport failure
Paper immediately after it is output from the copier	Paper take-up failure or paper transport failure
Paper with many holes (restricted to vertical feeding of loose leaf, etc.)	Multi-page feed due to flashes from holes
Original with 2 to 4 holes	Paper Transport Failure
Folded or Z-fold Original (amount of float 15 mm or less)	Paper take-up failure, paper transport failure, or distorted image
Original with bumpy surface (letterhead, etc.)	Paper take-up failure
Original written in pencil	Smudged original
Folded original	Distorted image, multi-page feeding, or paper take-up failure

prera

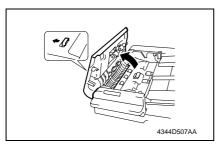
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Maintenance

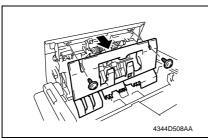
2. Periodical check

2.1 Maintenance procedure (Periodical check parts)

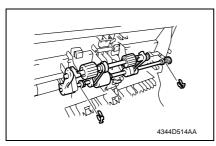
2.1.1 Replacing the Pickup Roller/Take-Up Roller



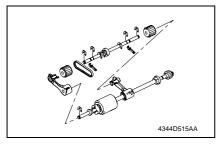
1. Open the Upper Door.



2. Remove two screws and the cover.

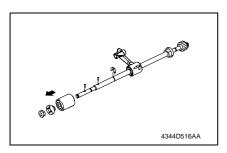


3. Remove two C-clips and remove the Pickup Roller Assy.

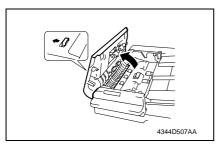


- 4. Remove two levers.
- 5. Remove five C rings.
- 6. Remove one arm.
- 7. Remove two Pickup Rollers.

8. Remove one C-ring and remove the



2.1.2 Replacing the Separation Roller



1. Open the Upper Door.

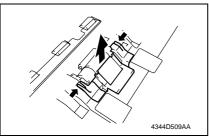
gear and Bearing.

9. Remove two pins.

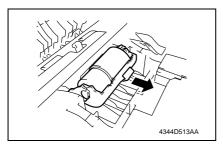
10. Remove the Feed Roller.

· Use care not to lose the pin.

NOTE



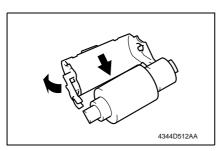
2. Hold the arrow sections in the figure and remove the cover.



Remove the Paper Separator Roll Assy.

NOTE

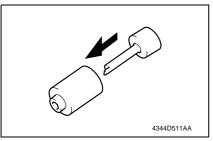
• Use care not to lose the spring below the Separation Roller Assy.



4. While opening up the holder, remove the shaft.

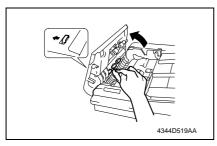
NOTE

 Opening the holder too much can break the holder.

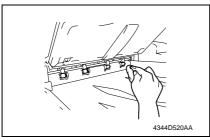


5. Remove the Separation Roller from the shaft.

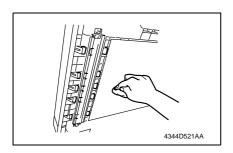
2.1.3 Cleaning of the Roll



- 1. Open the Upper Door.
- 2. Using a soft cloth dampened with alcohol, wipe the roll.

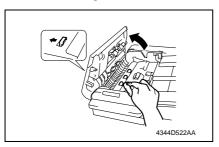


- 3. Lift up the Drawer.
- 4. Using a soft cloth dampened with alcohol, wipe the roll.

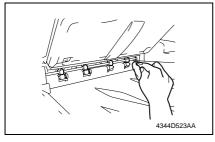


- 5. Open the Duplexing Document Feeder.
- 6. Using a soft cloth dampened with alcohol, wipe the roll.

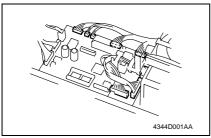
2.1.4 Cleaning of the Roller



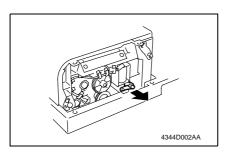
- 1. Open the Upper Door.
- 2. Using a soft cloth dampened with alcohol, wipe the roller.



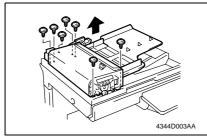
- 3. Lift up the Drawer.
- 4. Using a soft cloth dampened with alcohol, wipe the roller.



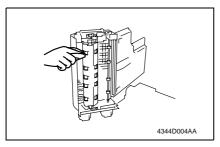
- 5. Remove the Front and Rear Cover.
- 6. Unplug eight connectors on the board.



7. Remove the lever.

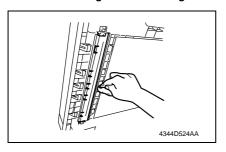


8. Remove seven screws and the Paper Take-Up Unit.



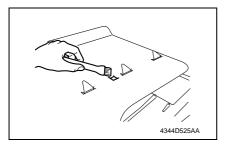
9. Using a soft cloth dampened with alcohol, wipe the roller.

2.1.5 Cleaning of the Scanning Guide



- 1. Open the Duplexing Document Feeder.
- Using a soft cloth dampened with alcohol, wipe the Scanning Guide clean of dirt.

2.1.6 Cleaning of the Sensor Section



1. Clean the sensor using a brush or other similar tools.

3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

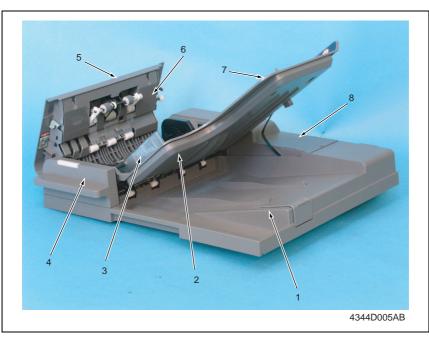
D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

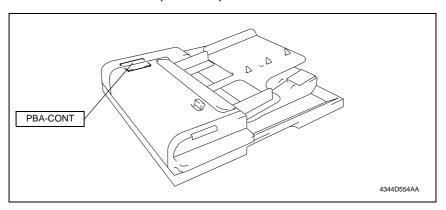
3.2 Disassembly/Assembly procedure

3.2.1 Exterior Parts



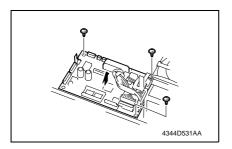
No.	Part Name	Removal Procedure
1	Document Exit Tray	-
2	Document Feeding Tray Cover	Remove the Document Feeding Tray. \to Remove four screws. \to Remove the Document Feeding Tray Cover.
3	Document Edge Guide	-
4	Front Cover	Raise the Duplexing Document Feeder. \rightarrow Remove two screws. \rightarrow Remove the Front Cover.
5	Upper Door	-
6	Document Take-up Section Cover	Open the Upper Door. \to Remove two screws. \to Remove the Document Take-up Section Cover.
7	Document Feeding Tray	Open the Upper Door. → Remove the Rear Cover. → Remove two screws and unplug one connector. → Remove the Document Feeding Tray.
8	Rear Cover	Open the Upper Door. → Remove two screws. → Unhook two tabs and remove the Rear Cover.

3.2.2 Main Control Board (PBA-CONT)



A. Removal Procedure

- 1. Turn OFF the Power Switch.
- 2. Remove the Rear Cover.
- rs 12



- 3. Unplug all connectors from the Main Control Board.
- Remove three screws and the Main Control Board.

B. Reinstallation Procedure

- 1. Reinstall all parts that have been removed by reversing the order of removal.
- 2. Turn ON the Power Switch.

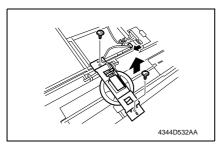
NOTE

- Perform the following steps when the Main Control Board has been replaced.
- 3. Upgrade the firmware.

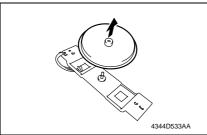
3.2.3 Variable Resistor

A. Removal Procedure

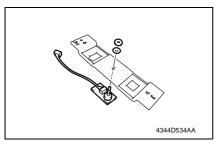
- 1. Turn OFF the power.
- 2. Remove the Document Feeding Tray Cover.
- ☞ 12



- 3. Unplug one connector.
- Remove two screws and the mounting bracket.

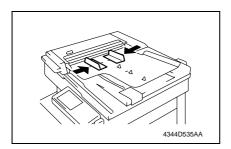


5. Remove the gear.



Remove one nut and one washer and the Variable Resistor.

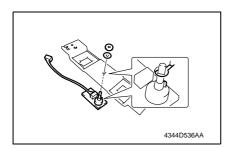
B. Reinstallation Procedure



 Close the Side Edge Stop of the Original Feed Tray.

NOTE

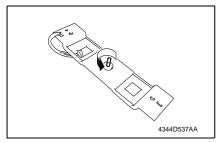
 Be sure to perform document width detection adjustment after replacing the Variable Resistor (PBA-VR).



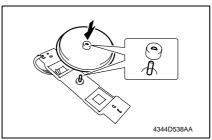
2. Use one nut to install the Variable Resistor.

NOTE

 Align the protrusion of the Variable Resistor and the cutout of the mounting bracket.



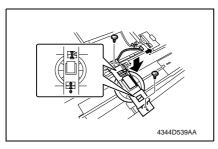
Turn the Variable Resistor counterclockwise until it stops.



4. Reinstall the gear that was removed at Removal Procedure 5.

NOTE

 Note the mounting position of the gear and the Variable Resistor.



Use two screws to install the Variable Resistor.

NOTE

 Install the gear and rack gear by aligning the arrows.

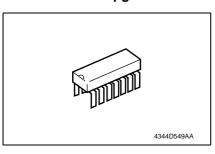
6. Install the Document Feeding Tray Cover and turn ON the power.

NOTE

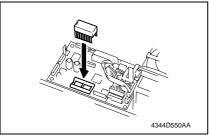
- Be sure to perform the following operation when the Variable Resistor is replaced.
- 7. Power cycle and check whether size detection operates normally.

4. Firmware upgrade

4.1 Optional Duplexing Document Feeder (DF-605) Firmware Upgrade



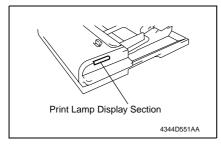
- Prepare the firmware upgrade EP-ROM.
- 2. Turn OFF the power and remove the Rear Cover.



Insert the EP-ROM you prepared at step 1 to the IC socket section of the Control Board.

NOTE

- Ensure that the EP-ROM is installed in the correct direction.
- 4. Turn ON the power.

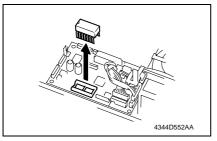


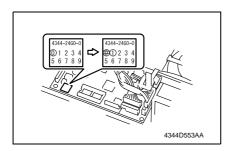
 Check the firmware update status at the Print Lamp Display Section of the Duplexing Document Feeder.

Updating: Green and red light up alternately.

Successful completion: Blinks in green. Failure: Blinks in red.

- * If failure occurs, redo the procedure from step 3.
- After the firmware has been upgraded successfully, turn OFF the power and remove the EP-ROM that was attached at step 3.





11. Reinstall the Rear Cover.

- 7. Turn ON the power.
- 8. Display Tech. Rep. Mode.
- 9. Using the Display menu, check the ROM version number of the ADFR.
- 10. Correct the version indication on the ROM label on the Control Board using a pen or other similar means.

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Adjustment/Setting

5. How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- Special care should be used when handling the Fusing Unit which can be extremely hot.
- The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

6. Service Mode

6.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

6.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

6.1.2 Exiting

· Press the Panel Reset key as many times as it is required to display the initial screen.

6.1.3 Changing the Setting Value in Service Mode Functions

- 1. Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

6.2 Setting in the Service Mode

6.2.1 ADJUST

A. ADF SUB ZOOM

Function	Test Copy	Adjust
Purpose/Use	To adjust variations in machining and install the scanning zoom ratio in the sub scanning Feeder is used.	
Setting/ Procedure	Press the Start key to start a test copy cycle.	The default setting is "100." Setting range: 87 to 113 (1 step: 0.4%)
Adjustment Procedure	Reference line A: 400 mm 4035D513AA 1. Make a full-size copy of the test chart. 2. Measure the length of reference line A or within the specified range. If it falls outsid steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Sub Zoom" and press the [\(\) 5. Using [\(\) \(\) \(\) key, select the appropriat 6. Press the [\(\) \(\) es glect yo validate the setting 7. Make another full-size copy of the test of length A on the copy. Adjustment Instructions If length A on the copy is longer than the If length A on the copy is shorter than the	te the specified range, perform the following fes] key. e setting value. g value selected in step 5. hart to determine the amount of error in specifications, decrease the setting value. e specifications, increase the setting value. of successfully bring the deviation into the

B. ADF MAIN REGIST

Function	Test Copy	Adjust
1	To adjust variations in machining and install the scanning start position in the main scan ment Feeder is used.	
	Press the Start key to start a test copy cycle.	Setting range: 20 to 180 (1 step: 0.1 mm)
Adjustment Procedure	Reference line B Width B Augst 1 Augst 2 Aug	mine if the amount of error in width B falls e the specified range, perform the following [Yes] key. e setting value. g value selected in step 5.

C. ADF SUB REGIST1

Function	Test Copy	Adjust		
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Automatic Document Feeder is used. NOTE This adjustment should be made after the ADF Sub Zoom adjustment.			
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 50 to 150 (1 step: 0.1 mm)		
Adjustment Procedure	Length C 4035D513AA 1. Make a full-size copy of the test chart. 2. Using a scale, measure the distance bet leading edge of the copy (length C) and falls within the specified range. If it falls of lowing steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Sub Regist" and press the [5. Using [▲/▼] key, select the appropriat 6. Press the [Yes] key to validate the setting 7. Make another full-size copy of the test ch C on the copy. Adjustment Instructions If length C on the copy is longer than the If length C on the copy is shorter than the	determine if the amount of error in length C putside the specified range, perform the fol- Yes] key. It is setting value. It is value selected in step 5. It is art to check for the amount of error in length It is specifications, increase the setting value. It is successfully bring the amount of error into		

D. ADF SUB REGIST2

Function	Test Copy	Adjust		
Purpose/Use	To adjust variations in machining and installation accuracy of different parts by varying the scanning start position in the sub scanning direction when the Automatic Document Feeder is used. NOTE This adjustment should be made after the ADF Sub Zoom adjustment.			
Setting/ Procedure	Press the Start key to start a test copy cycle.	Setting range: 50 to 150 (1 step: 0.1 mm)		
Adjustment Procedure	Length C 4035D513AA 1. Make a full-size copy of the test chart. 2. Using a scale, measure the distance bet leading edge of the copy (length C) and falls within the specified range. If it falls of lowing steps to make an adjustment. 3. Enter Adjust of the Service mode. 4. Select "ADF Sub Regist" and press the [5. Using [▲/▼] key, select the appropriat 6. Press the [Yes] key to validate the setting 7. Make another full-size copy of the test ch C on the copy. Adjustment Instructions If length C on the copy is longer than the If length C on the copy is shorter than the	determine if the amount of error in length C putside the specified range, perform the fol- Yes] key. e setting value. g value selected in step 5. art to check for the amount of error in length e specifications, decrease the setting value. e specifications, increase the setting value. t successfully bring the amount of error into		

E. ADF REG. LOOP1

Purpose/Use	To adjust the length of loop formed in the original before the Registration Roller.				
	* When a skew feed, fold, or misfeed of the original occurs				
Setting/	The default setting is "100."				
Procedure	Setting range: 95 to 105 (1 step: 1.0 mm)				
Adjustment	Enter Adjust of the Service mode.				
Procedure	2. Select "ADF Reg. Loop1" and press the [Yes] key.				
	 Using [▲ / ▼] key, select the desired setting value. 				
	4. Press the [Yes] key to validate the setting value selected in step 3.				
	Adjustment Instructions				
	Try a different setting value until there is no skew, fold, or misfeed of the original.				

F. ADF REG. LOOP2

Purpose/Use	To adjust the length of loop formed in the original before the Registration Roller.				
* When a skew feed, fold, or misfeed of the original occurs					
Setting/	The default setting is "100."				
Procedure	Setting range: 95 to 105 (1 step: 1.0 mm)				
Adjustment Procedure	 Enter Adjust of the Service mode. Select "ADF Reg. Loop2" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. 				
	Adjustment Instructions Try a different setting value until there is no skew, fold, or misfeed of the original.				

6.2.2 FUNCTION

A. ADF FEED TEST

Purpose/Use	 To check for correct paper passage of the paper take-up and transport system in the Automatic (Duplexing) Document Feeder alone as a single unit. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper passage operation continues until all pages of the document loaded in the unit have been fed in. When a paper misfeed of originals occurs
Setting/ Procedure	<step> 1. Load paper in the ADF. 2. Press the Start key to start the ADF feed test. Press the Stop key to stop the ADF feed test.</step>

B. COPY ADF GLASS AREA

Purpose/Use	To check for scratches and dirt on the Original Scanning Glass.			
	★ When a dirty image occurs			
Setting/	<step></step>			
Procedure 1. Place a gray chart (OD = 0.3) on the Original Glass.				
	2. Press the Start key to start the Copy ADF Glass Area test.			
	3. The Scanner moves from its standby position to a point 2 mm to the left of the Original Scanning Glass.			
	4. The Scanner moves to the right to start a scan motion.			
	The copier produces two copy samples (in order to know dirt on the glass from printer image noise).			

C. ADF WIDTH ADJ. (MAX)

Purpose/Use	To adjust the original size detection VR.			
	★ When PBA-VR board is replaced			
Adjustment Procedure	f. Display the Tech. Rep. mode. 2. Choose "ADF WIDTH ADJ. (MAX)" from "Functions".			
	 3. Align the original edge plane of the Side Edge Stop of the Original Feed Tray to the outside ▼ mark. 4. Press the YES key to determine the maximum value. 5. Power cycle and check whether size detection operates normally. 			

D. ADF WIDTH ADJ. (MIN)

Purpose/Use	To adjust the original size detection VR.			
	★ When PBA-VR board is replaced			
Adjustment Procedure	Display the Tech. Rep. mode. Choose "ADF WIDTH ADJ. (MIN)" from "Functions".			
	 3. Align the original edge plane of the Side Edge Stop of the Original Feed Tray to the inside ▼ mark. 4. Press the YES key to determine the minimum value. 5. Power cycle and check whether size detection operates normally. 			

E. ADF SENSOR ADJUST

Purpose/Use	To automatically adjust the detection level of original path sensor.		
	* When each sensor is replaced* When original size detection error occurs		
Setting/	1. Display the Tech. Rep. mode.		
Procedure	2. Choose "ADF WIDTH ADJUST" from "Functions".		
	3. Press the YES key.		

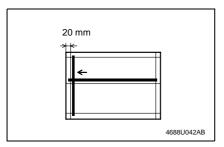
6.2.3 CLEAR DATA

A. ADF BACKUP CLEAR (Di2011 Only)

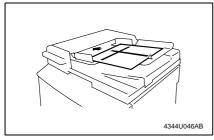
Purpose/Use	To clear the values adjusted with ADF SENSOR ADJUST and the values adjusted with Org. Width Detect.			
	★ When PBA-CONT board has been replaced.★ When PBA-VR board has been replaced.			
Setting/ Procedure	Press the YES key to clear settings memorized in PBA-CONT. The operation stops automatically. After clear the Backup data, adjust the ADF WIDTH ADJ. (MAX), ADF WIDTH ADJ. (MIN) and ADF SENSOR ADJUST.			

7. Mechanical adjustment

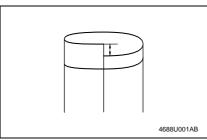
7.1 Checking for Skew Feed



- 1. Test chart (A3) of the attachment is prepared.
- Copy Paper Inch area: 11 × 17 Metric area: A3
- 2. Plug in the power cord and turn ON the Power Switch of the copier.

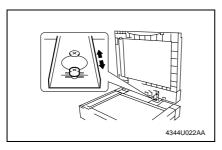


 Load the test chart in the Automatic Document Feeder and make one 1sided copy five consecutive times.

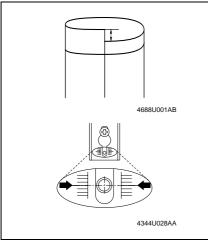


- Fold each of the sample copies as illustrated and check for any deviation.
 - Specifications: 0 ± 3.0 mm
- If the deviation does not fall within the specified range, perform the following adjustment procedure.

7.2 Adjusting Skew Feed

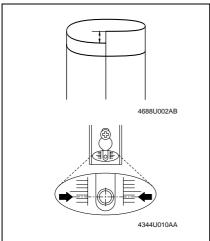


 Loosen the screw shown and adjust the position of the Automatic Document Feeder as detailed below.



If the deviation looks as illustrated, push the front left side of the Automatic Document Feeder toward the rear.

Move the hinge to the front.



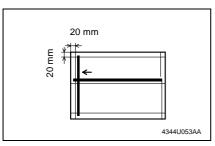
If the deviation looks as illustrated, push the front right side of the Automatic Document Feeder toward the rear.

Move the hinge to the rear.

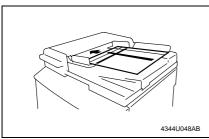
After the adjustment procedure has been completed, tighten with a screwdriver the screw which has been loosened in step 1.

Adjustment / Setting

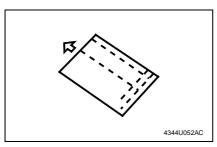
7.3 Registration Check (full size copy, 2-sided original/2-sided copy)



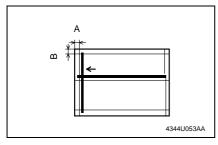
1. Test chart (A3) of the attachment is prepared.



- 2. Place the test chart in the Duplexing Document Feeder.
- 3. Make a full size copy.



 Make a full size copy using the 2sided original/2-sided copy mode. (Face down the test chart.)



- Check that the margins reproduced on the copy meet the following specifications.
- In full size copy mode Margin Registration Specifications: Width A: 20 ± 2.5 mm Width B: 20 ± 2.0 mm
- In 2-sided original mode Margin Registration Specifications: Width A: 20 ± 3.0 mm

If the margins reproduced on the copy fall outside the specified range, make the "Registration Adjustment."

Troubleshooting

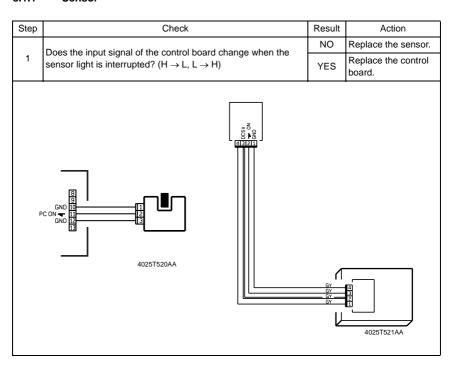
8. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

8.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operation to check the condition of the electrical components.

8.1.1 Sensor



8.1.2 Switch

Step	Check	Result	Action
	Does the input signal (NO) of the control board change from L to H when the switch is turned on?		Replace the switch.
1			Replace the control board.
	3 NO 2 Not Use 1 COM 4025T523AB		

8.1.3 Solenoid

Step	Check	Result	Action
1	Does the output signal of the control board change from H to L when the solenoid is activated?		Replace the control board.
	when the solehold is activated:	YES	Replace the solenoid.
		C24V NN ▼ 2AA	

8.1.4 Clutch

Step	Check	Result	Action
1	Does the output signal of the control board change from H to L when the clutch is activated?	NO	Replace the control board.
	when the duton is activated:	YES	Replace the clutch.
	DC24V 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1		

8.1.5 Motor

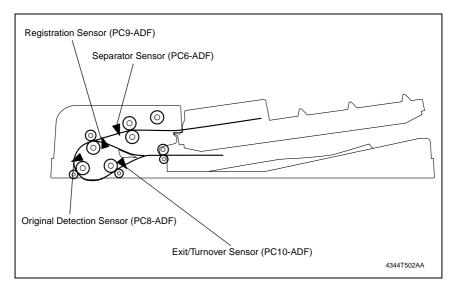
Step	Check	Result	Action	
1	Does the LOCK signal of the control board switch to H when the machine goes into standby?	NO	Replace the control board. Replace the motor.	
	Does the REM signal of the control board change from H to L	YES	Replace the motor.	
2	when the motor is turned on?	NO	Replace the control board.	
GND 1 2 2 4025T526AA				

Step	Check	Result	Action	
1	Does the input signal of the control board change from H to L when the motor is turned on? (Input signals differ according to the direction of rotation)	YES	Replace the motor.	
		NO	Replace the control board.	
2M_+ 1M				

Step	Check	Result	Action	
1	Are the relay connector of the motor and the print jack of the control board correctly connected?	YES	Replace the motor or the control board.	
		NO	Connect the connector or the print jack.	
4025T527AA				

9. Jam Display

9.1 Sensor layout



9.2 Solution

9.2.1 Initial Check Items

• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean the paper path and replace if necessary.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operating correctly?	Correct or change the defective actuator.

9.2.2 Paper Take-Up Misfeed

A. Detection Timing

Туре	Description
Paper Take-Up Section misfeed	The Separator Sensor (PC6-ADF) is not blocked even after the set period of time has elapsed after the Paper Take-Up Motor (M1-ADF) is energized.
detection	The Registration Sensor (PC9-ADF) is not blocked even after the set period of time has elapsed after the Paper Take-Up Motor (M1-ADF) is energized.
Detection of paper remaining in the	The Separator Sensor (PC6-ADF) is not blocked even after the set period of time has elapsed after the Original Detection Sensor (PC8-ADF) is blocked by the paper.
Paper Take-Up section	The Registration Sensor (PC9-ADF) is not blocked even after the set period of time has elapsed after the Original Detection Sensor (PC8-ADF) is blocked by the paper.

Relevant Electrical Components			
Paper Take-Up Motor (M1-ADF) Control Board (PBA-CONT)			
Separator Sensor (PC6-ADF)			
Registration Sensor (PC9-ADF)			
Original Detection Sensor (PC8-ADF)			

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Initial checks	™ 35	_	_
2	PC6-ADF sensor check	rs 31	PBA-CONT CN5CONT-11	G-2
3	PC9-ADF sensor check	rs 31	PBA-CONT CN6CONT-3	G-2
4	PC8-ADF sensor check	rs 31	PBA-CONT CN6CONT-6	G-2
5	M1-ADF operation check	r⊛ 33	_	F-7
6	PBA-CONT replacement	_	_	E-5

9.2.3 Transport Section Misfeed

A. Detection Timing

Туре	Description
Transport Section misfeed detection	The Original Detection Sensor (PC8-ADF) is not blocked even after the set period of time has elapsed after the Registration Sensor (PC9-ADF) is blocked by the paper.
Detection of paper remaining in the Transport Section	The Original Detection Sensor (PC8-ADF) is not unblocked even after the set period of time has elapsed after the Registration Sensor (PC9-ADF) is unblocked by the paper.

Relevant Electrical Components			
Paper Take-Up Motor (M1-ADF) Transport Motor (M2-ADF) Registration Sensor (PC9-ADF) Original Detection Sensor (PC8-ADF)	Control Board (PBA-CONT)		

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Initial checks	™ 35	_	_
2	PC9-ADF sensor check	rs 31	PBA-CONT CN6CONT-3	G-2
3	PC8-ADF sensor check	rs 31	PBA-CONT CN6CONT-6	G-2
4	M1-ADF operation check	™ 33	_	F-7
5	M2-ADF operation check	™ 33	_	E-7
6	PBA-CONT replacement	_	_	E-5

9.2.4 Turnover Unit Misfeed

A. Detection Timing

Type	Description
	The Registration Sensor (PC9-ADF) is not blocked even after the set period of time has elapsed after the Transport Motor (M2-ADF) is energized.

Relevant Electrical Components			
Transport Motor (M2-ADF) Registration Sensor (PC9-ADF)	Control Board (PBA-CONT)		

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Initial checks	™ 35	_	_
2	PC9-ADF sensor check	☞ 31	PBA-CONT CN6CONT-3	G-2
3	M2-ADF operation check	™ 33	_	E-7
4	PBA-CONT replacement	_	_	E-5

9.2.5 Paper Exit Section Misfeed

A. Detection Timing

Туре	Description
Paper Exit Section misfeed detection	The Exit/Turnover Sensor (PC10-ADF) is not blocked even after the set period of time has elapsed after the Original Detection Sensor (PC8-ADF) is blocked by the paper.
Detection of paper remaining in the Transport Section	The Exit/Turnover Sensor (PC10-ADF) is not unblocked even after the set period of time has elapsed after the Original Detection Sensor (PC8-ADF) is unblocked by the paper.

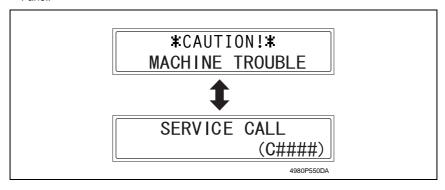
Relevant Electrical Components			
Transport Motor (M2-ADF) Original Detection Sensor (PC8-ADF) Exit/Turnover Sensor (PC10-ADF)	Control Board (PBA-CONT)		

	Operations	Ref. Page	WIRING DIAGRAM	
Step			Control signal	Location (Electrical Components)
1	Initial checks	™ 35	_	_
2	PC8-ADF sensor check	rs 31	PBA-CONT CN6CONT-6	G-2
3	PC10-ADF sensor check	rs 31	PBA-CONT CN6CONT-9	H-2
4	M2-ADF operation check	™ 33	_	E-7
5	PBA-CONT replacement	_		E-5

10. Malfunction code

10.1 Trouble code

 The copier's CPU performs a self-diagnostics function that, on detecting a malfunction, gives the corresponding mulfunction code and maintenance call mark on the Touch Panel.



10.2 Solution

10.2.1 C0044: ADF Cooling Fan Failure

A. Detection Timing

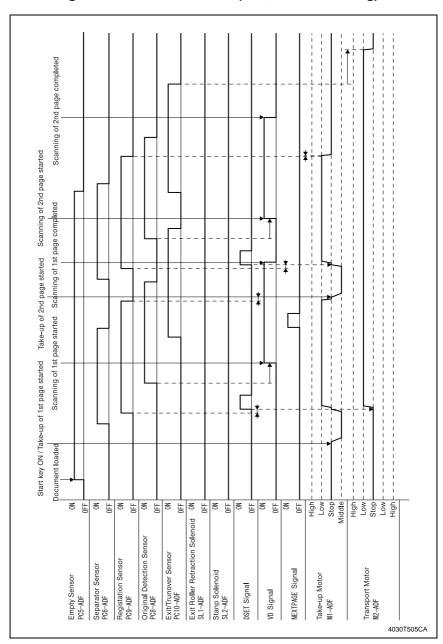
Trouble Code	Description	
C0044	The ADF Fan Motor Lock signal remains set to H for a set period of time while the EDH Fan Motor is turning.	

Relevant Electrical Components		
Cooling Fan Motor (M3-ADF)	Main Control Board (PBA-CONT)	

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Check the motor connectors for paper connection, and correct as necessary.	_	-	-	
2	Check the fan for possible overload, and correct as necessary.	_	1		
3	M3-ADF operation check.	™ 33	PBA-CONT CN9 CONT-2 (REM)	E-5	
4	Replace PBA-CONT.	_	_	_	

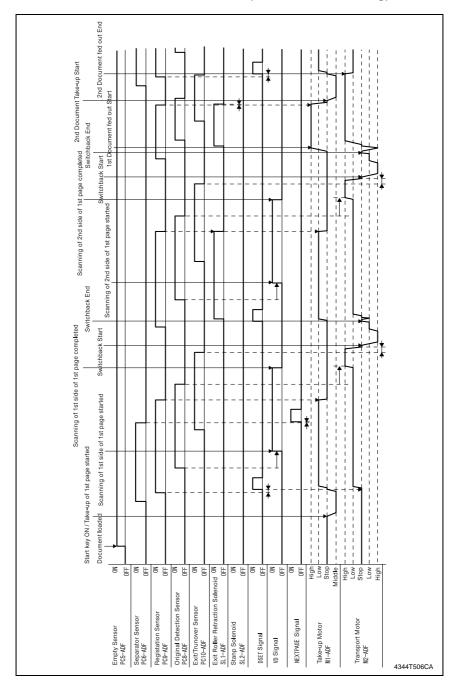
11. Time Chart

11.1 Single-sided document mode (A4C; 2-sheet feeding)

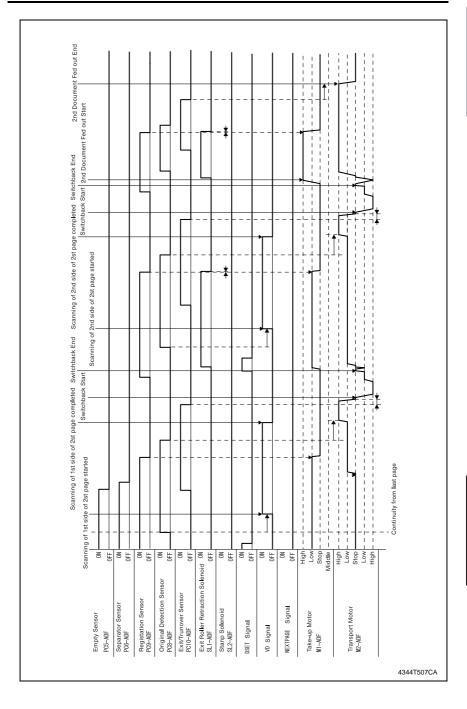


Troubleshooting

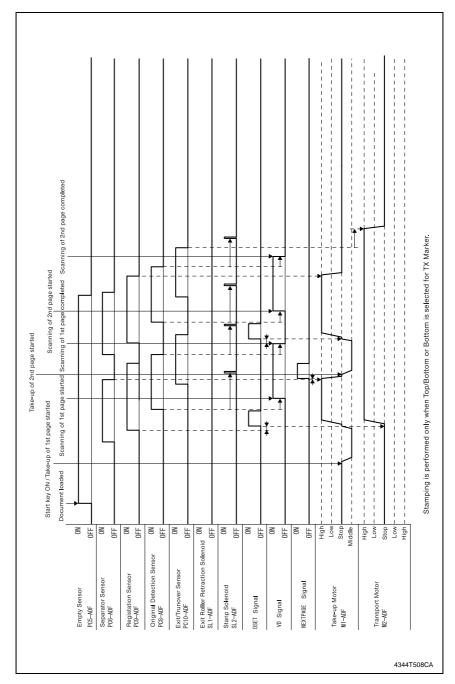
11.2 Double-sided document mode (A4C; 2-sheet feeding)



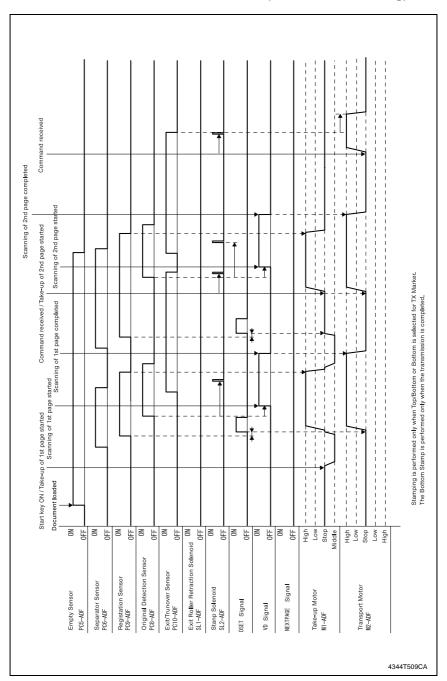
DF-605



11.3 Fax (Fine) mode (A4C; 2-sheet feeding)



11.4 Immediate fax transmission mode (A4C; 2-sheet feeding)



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SERVICE MANUAL

FIELD SERVICE

AD-504

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition	
Date	Service manual Ver.	Revision mark	Descriptions of revision	

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General

1. Product specification

Name	Duplex Unit	
Туре	Sheet duplex paper take-up section	
Installation	Installed to the right side door	
Paper Size A3, A4 R, A4, A5 R, A5, B4, B5 R, B5, FLS, Ledger, L6 Invoice R, Invoice		
Paper Type	Plain paper (60 to 90 g/m ²), recycled paper (60 to 90 g/m ²)	
Document Alignment	Center	
Power Requirements	DC24 V (supplied from the copier) DC5 V	
Max. Power Consumption	9 W or less	
Dimensions	Width = 412 mm Depth = 215 mm Height = 88 mm	
Mass	2.5 kg (Duplex Unit + Manual Bypass Assy	
Operating Environment Conforms to that of the copier		

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Maintenance

2. Other

2.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

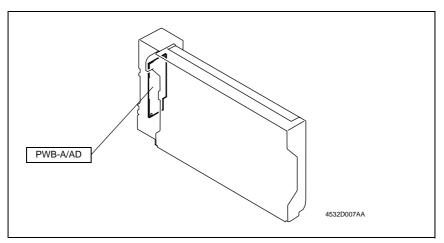
2.2 Disassembly/Assembly procedure

2.2.1 Exterior Parts



No.	Part Name	Removal Procedure		
1	1 Right Cover Remove the Lower Right Cover. → Remove two screws. → Remove the Right Cover.			
2	Lower Right Cover	Remove one screw. → Remove the Lower Right Cover.		
3	Front Door	Remove the Right Cover. \rightarrow Remove one screw, snap off one C-clip, and remove one washer. \rightarrow Slide the Front Door to the left and take it off.		

2.2.2 Control Board (PWB-A/AD)





 Remove one screw and the Lower Right Cover.



2. Remove two screws and the Right Cover.



 Remove two screws, unplug all connectors, and remove the Control Board.

2.3 Cleaning procedure

2.3.1 Duplex Unit Transport Rollers/Rolls

1. Open the Front Door of the Duplex Unit.



Using a soft cloth dampened with alcohol, wipe the Duplex Unit Transport Rollers/Rolls clean of dirt.

2.3.2 Switch Back Unit Transport Roller/Roll



 Remove two screws and the Duplex Unit.



Using a soft cloth dampened with alcohol, wipe the Switch Back Unit Transport Roller/Roll clean of dirt.

2.3.3 Duplex Unit Ventilation Section

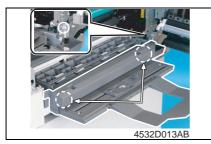


 Using a soft cloth dampened with alcohol, wipe the outside of the Duplex Unit Ventilation Section clean of dirt.



2.3.4 Bypass Transport Roller/Rolls

- 1. Remove the Rear Right Cover.
- F3 4
- 2. Open the Right Door.



Remove two screws, unplug one connector, and remove the Bypass Assy.

2. Open the Front Door of the Duplex

 Using a soft cloth dampened with alcohol, wipe the inside of the Duplex Unit Ventilation Section clean

Unit.

of dirt.



 Using a soft cloth dampened with alcohol, wipe the Bypass Transport Roller clean of dirt.



Using a soft cloth dampened with alcohol, wipe the Bypass Transport Rolls clean of dirt. Blank page

Adjustment / Setting

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

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Adjustment/Setting

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- 4. The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- 2. If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- 3. Special care should be used when handling the Fusing Unit which can be extremely hot.
- 4. The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

4. Service Mode

4.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

4.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

4.1.2 Exiting

· Press the Panel Reset key as many times as it is required to display the initial screen.

4.1.3 Changing the Setting Value in Service Mode Functions

- 1. Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using $[\triangle / \nabla]$ key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

4.2 Setting in the Service Mode

4.2.1 SERVICE'S CHOICE

A. LOOP ADJUST (DUPLEX)

Purpose/Use To adjust the length of the loop formed in the paper before the Synchronizing			
	* When a skew feed, fold, or misfeed of paper occurs		
	* When variations in the amount of void on the leading edge occurs		
Setting/ Procedure	Setting range: -3.9 to 3.9 mm (1 step: 0.6 mm)		
Adjustment Procedure	 Call Service's Choice of Service Mode to the screen. Select "Loop Adjust (Duplex)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed. 		

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Troubleshooting

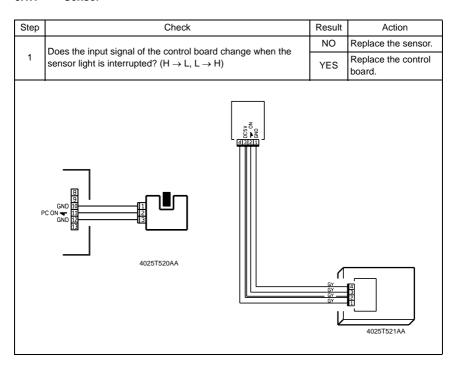
5. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

5.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

5.1.1 Sensor



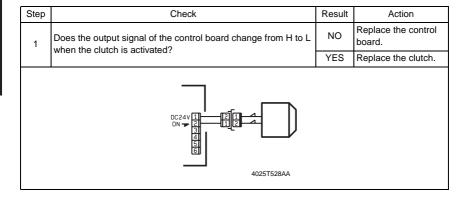
5.1.2 Switch

Step	rep Check		Action
	Does the input signal (NO) of the control heard shapes from I		Replace the switch.
Does the input signal (NO) of the control board change from L to H when the switch is activated?		YES	Replace the control board.
	3 NO 2 Not Use 1 COM		

5.1.3 Solenoid

Step	tep Check		Action
1	Does the output signal of the control board change from H to L when the solenoid is activated?	NO	Replace the control board.
	when the solehold is activated:		Replace the solenoid.
		C24V IN → 2AA	

5.1.4 Clutch



5.1.5 Motor

Step	Check	Result	Action		
1	Does the LOCK signal switch to H when the machine goes into standby?		Replace the control board. Replace the motor.		
	Does the REM signal of the master board change from H to L when the motor is turned on?		Replace the motor.		
2			Replace the control board.		
	GND 1 2 2 4025T526AA				

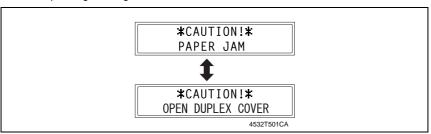
Step	Check		Action		
	Does the input signal of the master board change from H to L	YES	Replace the motor.		
when the motor is turned on? (The input signal differs depending on the rotation direction.)		NO	Replace the control board.		
	board.				

Step	Step Check		Action
1	Are the relay connector of the motor and the print jack of the control board correctly connected?	YES	Replace the motor or the control board.
'		NO	Connect the connector or the print jack.
	123456789101112 123456789101112		

6. Jam Display

6.1 Misfeed Display

 When a paper misfeed occurs, the Error indicator lights up steadily and the Display gives a corresponding message.

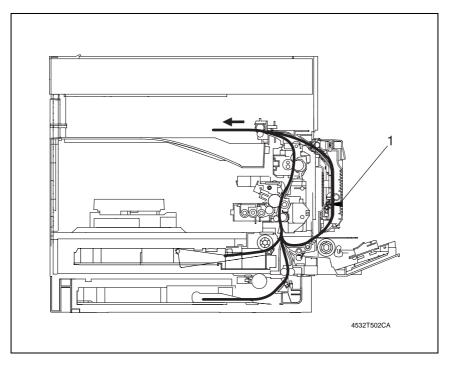


Display Message	Misfeed/Paper Location	Ref. Page
OPEN DUPLEX COVER	Duplex Reversal Housing Block	☞ 18

6.1.1 Display Resetting Procedure

• Open the corresponding cover, clear the sheet of paper misfed, and close the cover.

6.2 Sensor layout



[1] Duplex Unit Transport Sensor (PC2/AD)

6.3 Solution

6.3.1 Initial Check Items

· When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

6.3.2 Duplex Reversal Housing Block

A. Detection Timing

Туре	Description
Duplex Reversal	 If the Duplex Unit Transfer Sensor does not turn on even when a specified time
Housing Block	elapses after the Exit Sensor turns off.

Relevant Electrical Components			
Duplex Unit Transport Motor (M2/AD)	Control Board (PWB-A/AD)		
Duplex Unit Transport Sensor (PC2/AD)			

	Operations		WIRING DIAGRAM		
Step		Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	_	-	_	
2	M2/AD operation check	☞ 15	-	F~G-7 (AD-504)	
3	PC2/AD sensor check	rs 13	PWB-A/AD PJ4A/AD-5 (ON)	C~D-3~4 (AD-504)	
4	Replace PWB-A/AD	_	-	-	



SERVICE MANUAL

FIELD SERVICE

PF-502

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

7.1.17.1.27.1.3

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General

1. Product specification

Name	Add-on paper feed unit
Installation	Installed on the underside of the copier

Types and Sizes of Paper

Type	Plain paper (60 to 90 g/m ²)	250 sheets	
Туре	Recycled paper (60 to 90 g/m²)	250 Stieets	
Sizes	Metric areas: A3, A4 R, A4, A5, B4, B5 R, and B5 Inch areas: Ledger (11 x 17), 11 x 14, Legal (8-1/2 x 14), Letter/R (8-1/2 x 11/R), and Invoice (5-1/2 x 8-1/2)		

Paper Alignment	Center
Capacity	250 sheets
Power Requirements	DC24 V, DC5 V (supplied from the copier)
Power Consumption	9 W or less
Dimensions	Width = 590 mm Depth = 558 mm Height = 108 mm
Mass	5.5 kg
Operating Environment	Conforms to that of the copier

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Maintenance

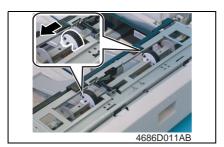
Periodical check

2.1 Maintenance procedure (Periodical check parts)

2.1.1 Replacing the Feed Roller

1. Remove the Paper Feed Unit.

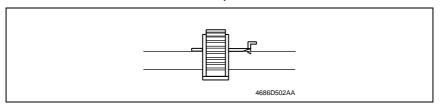
135 E



2. Remove the Feed Roller lock. Then, slide and take off two Feed Rollers.

Precautions for Installation of the Feed Roller

. Make sure that the Feed Roller lock is in position.



3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

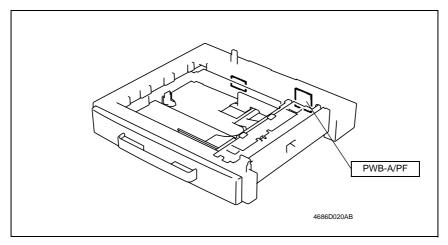
3.2 Disassembly/Assembly procedure

3.2.1 Exterior Parts



No.	No. Part Name Removal Procedure	
1	Paper Feed Unit	Slide out the Paper Feed Unit. \rightarrow Remove two screws. \rightarrow Remove the fixing brackets on the right and left ends of the unit. \rightarrow Remove the Paper Feed Unit.
2	Paper Feed Unit Rear Cover	Remove one screw. \rightarrow Remove the Paper Feed Unit Rear Cover.
3	Paper Feed Unit Right Door	-

3.2.2 Control Board (PWB-A/PF)



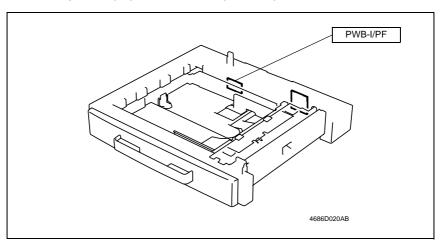
1. Remove the Paper Feed Unit Rear Cover.

☞ 5



- 2. Unplug all connectors from the Control Board.
- 3. Remove two screws and the Control Board.

3.2.3 Paper Size (FD) Detection Board (PWB-I/PF)



- 1. Slide out the Paper Feed Unit.
- 2. Remove the Paper Feed Unit Rear Cover.

rs 5



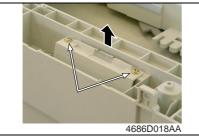
3. Unplug one connector.



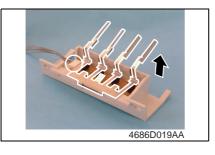
4. Remove two screws at the front.



 Remove two screws in the rear.
 Then, remove the Paper Feed Unit from the copier.



6. Remove two Paper Size (FD) Detection Board Assy mounting screws.



 Unplug one connector and remove the lever and Paper Size (FD) Detection Board.

3.3 Cleaning procedure

3.3.1 Feed Roller



- Remove the Feed Rollers.
- Using a soft cloth dampened with alcohol, wipe the two Feed Rollers clean of dirt.

3.3.2 Vertical Transport Roller/Rolls



- Open the Paper Take-up Unit Right Door.
- Using a soft cloth dampened with alcohol, wipe the Vertical Transport Roller/Rolls clean of dirt.

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Adjustment / Setting

Adjustment/Setting

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How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- 4. The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- 2. If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- 3. Special care should be used when handling the Fusing Unit which can be extremely hot.
- 4. The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

5. Service Mode

5.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

5.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

5.1.2 Exiting

· Press the Panel Reset key as many times as it is required to display the initial screen.

5.1.3 Changing the Setting Value in Service Mode Functions

- 1. Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

5.2 Setting in the Service Mode

5.2.1 SERVICE'S CHOICE

A. LOOP ADJUST (TRAY2 TO TRAY5)

Purpose/Use	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the optional Paper Feed Unit is used. When a skew feed, fold, or misfeed of paper occurs When variations in the amount of void on the leading edge occurs
Setting/ Procedure	Setting range: -3.9 to 3.9 mm (1 step: 0.6 mm)
Adjustment Procedure	 Call Service's Choice of Service Mode to the screen. Select "Loop Adjust (Tray2 to Tray5)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed.

5.2.2 FUNCTION

A. PAPER FEED TEST

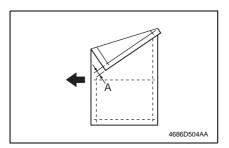
Purpose/Use	 To check for correct paper passage of the paper take-up and transport system by letting the copier consecutively take up and feed paper without involving actual printing action. Here are the details of operation involved in the paper passage motion. The Scanner does not make any scan motion. Paper is fed until the corresponding paper source runs out of paper. This test cannot be run while the copier is warming up. This test cannot be run with the Manual Bypass or Multiple Bypass (option). No counters are activated. When a paper misfeed occurs
Setting/	<step></step>
Procedure	1. Select the paper source.
	TRAY1 TRAY2
	2. Press the Start key to start the paper feed test.
	* Press the Stop key to stop the paper feed test.

6. Mechanical adjustment

6.1 Paper Feed Unit CD Registration Adjustment

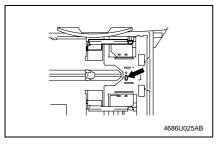
NOTE

- · This adjustment is to be made when the PH Unit has been replaced.
- 1. Load the Paper Feed Unit with A4 crosswise paper.
- 2. Enter Function of the Service mode.
- 3. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key.
- * This will produce a test pattern.

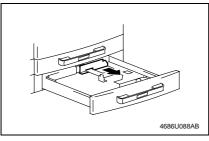


Check width A on the test pattern.
 If width A falls outside the specified range, perform the following steps to make an adjustment.

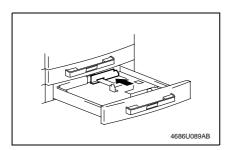
Specifications 20 ± 2.0 mm

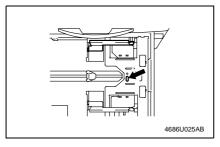


Slide out the Paper Feed Unit and loosen one screw.



If width A is greater than the specified range, move the Edge Guide in the direction of the arrow.





- 7. If width A is smaller than the specified range, move the Edge Guide in the direction of the arrow.
- After the adjustment has been made, produce a new test pattern and check for deviation.
- 9. After the adjustment has been properly made, tighten the screw.

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Troubleshooting

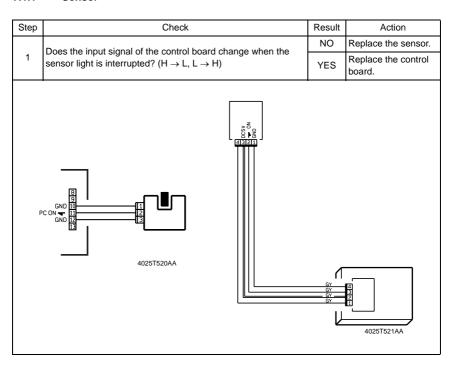
7. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

7.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

7.1.1 Sensor



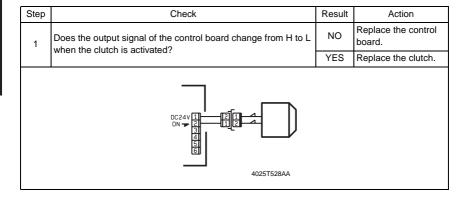
7.1.2 Switch

Step	Check	Result	Action
	Doos the input signal (NO) of the central heard change from I	NO	Replace the switch.
1	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the control board.
	3 NO 2 Not Use 1 COM 4025T523AB		

7.1.3 Solenoid

Step	ep Check		Action
1	Does the output signal of the control board change from H to L when the solenoid is activated?		Replace the control board.
			Replace the solenoid.
		C24V DN → 2AA	

7.1.4 Clutch



7.1.5 Motor

Step	Check		Action
1	Does the LOCK signal switch to H when the machine goes into standby?		Replace the control board. Replace the motor.
	Describe DEM signal of the procedure bound of our of from 11 to 1		Replace the motor.
2	Does the REM signal of the master board change from H to L when the motor is turned on?	NO	Replace the control board.
	GND 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		

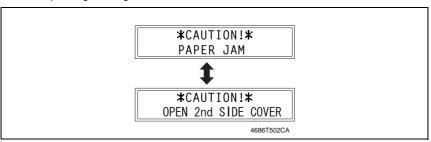
Step	Check		Action
	Does the input signal of the master board change from H to L		Replace the motor.
1	when the motor is turned on? (The input signal differs depending on the rotation direction.)	NO	Replace the control board.
	4025T525A	A	

Step	p Check		Action
1	Are the relay connector of the motor and the print jack of the	YES	Replace the motor or the control board.
	control board correctly connected?	NO	Connect the connector or the print jack.
	1233456789101112 4025T52		

8. Jam Display

8.1 Misfeed Display

 When a paper misfeed occurs, the Error indicator lights up steadily and the Display gives a corresponding message.



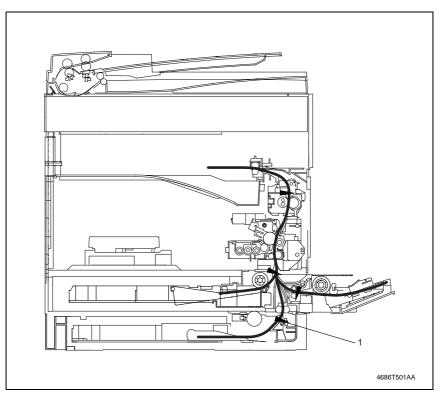
Display Message Misfeed/Paper Location		Ref. Page	
OPEN 2nd SIDE COVER	Paper take-up/vertical transport section of the Paper Feed Unit	1	

8.1.1 Display Resetting Procedure

• Open the corresponding cover, clear the sheet of paper misfed, and close the cover.

8.2 Sensor layout

8.2.1 System Mounted with DF-502, PF-502 and MB-501



[1] Paper Take-Up Sensor (PC12/PF)

8.3 Solution

8.3.1 Initial Check Items

• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

8.3.2 Misfeed at the Paper Feed Unit Paper Take-up/Vertical Transport Section

A. Detection Timing

Туре	Description
Paper take-up/ vertical transport section misfeed detection	The leading edge of the paper does not unblock the Synchronizing Roller Sensor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid (SL11/PF) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.
Paper left at the paper take-up/ vertical transport section	The Paper Take-up Sensor (PC12/PF) is blocked at timing when the Power Switch is turned ON, the cover is opened and closed, or a paper misfeed or malfunction is reset.

B. Action

Relevant Electrical Components			
Synchronizing Roller Sensor (PC1) Paper Take-Up Sensor (PC12/PF)			
Paper Take-Up Solenoid (SL11/PF)	Master Board (PWB-A)		

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	_	-	-	
2	PC1 sensor check	☞ 17	PWB-A PJ17A-3 (ON)	F-8	
3	SL11/PF operation check	☞ 18	PWB-A/PF PJ3A/PF-1A (ON)	A-3 (PF-502)	
4	PC12/PF sensor check	rs 17	PWB-A/PF PJ3A/PF-2B (ON)	I-6 (PF-502)	
5	Replace PWB-A	-	-	_	

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SERVICE MANUAL

FIELD SERVICE

MB-501

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

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General

1. Product specification

Name	Multiple Bypass Tray
Installation	Screwed to the copier

Copy Medium

		100 1 1
	Plain Paper (60 to 90 g/m ²)	100 sheets
	OHP film	
Type	Thick Paper (91 to 157 g/m ²)	20 sheets
туре	Postcards and Labels	
	Envelopes	10 sheets
	Recycled Paper (60 to 90 g/m ²)	100 sheets
Size	Width	90 X 297 mm
Size	Length	140 X 432 mm
Sizes	A3, A4 R, A4, A5, A5 R, B4, B5 R, B5, FLS, Ledger, 11 x 14, Legal, Letter R, Letter, Invoice R, Invoice, 8K, 16K R, and 16K	

Registration	Center
Capacity	100 sheets (80 g/m ²)
Power Requirements	DC24 V, DC5 V (supplied from the copier)
Power Consumption	9 W or less
Dimensions	Width = 439 mm, Depth = 435 mm, Height = 137 m
Mass	3.1 kg
Operating Environment	Conforms to that of the copier

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Maintenance

Periodical check

2.1 Maintenance procedure (Periodical check parts)

2.1.1 Replacing the Separation Roller Assy



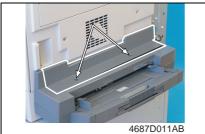
- 1. Open the Right Door.
- 2. Remove the two screws and the Separation Roller Assy.

2.1.2 Replacing the Feed Roller

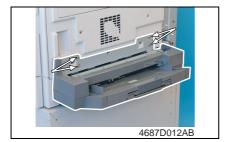
1. Remove the Rear Right Cover.



- 2. Open the Right Door.
- 3. Unplug two connectors.



Remove two screws and the Upper Cover.



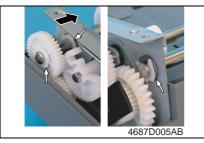
5. Remove four screws and the Multiple Bypass.



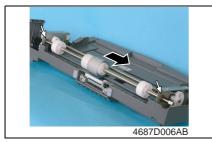
Remove two screws and the Lower Cover.



 Remove four screws, unplug one connector, and remove the Paper Take-up Assy.



8. Snap off three C-rings and slide the shaft to remove one gear.



9. Remove two Bearings and the Feed Roller Assy.



10. Snap off one C-clip and two C-rings and remove the Feed Roller.

3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

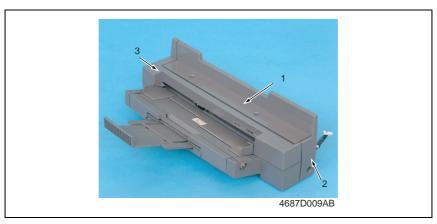
D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

3.2 Disassembly/Assembly procedure

3.2.1 Exterior Parts



No.	Part Name	Removal Procedure	
1	Upper Cover	Remove two screws. → Remove the Upper Cover.	
2	Lower Right Cover	Remove one screw. → Remove the Lower Right Cover.	
3	Lower Cover	Remove the Upper Cover. \rightarrow Remove two screws. \rightarrow Remove the Lower Cover.	

3.2.2 Multiple Bypass

A. Removal Procedure

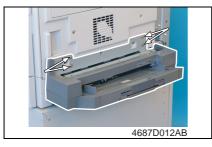
- 1. Remove the Rear Right Cover.
- 2. Open the Right Door.



3. Unplug two connectors.



Remove two screws and the Upper Cover.

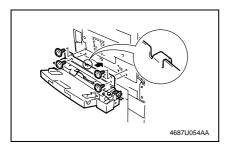


5. Remove four screws and the Multiple Bypass.

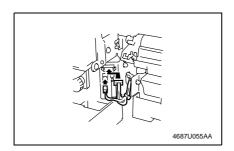
B. Reinstallation Procedure

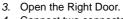
1. Remove the Lower Right Cover, Upper Cover, and Lower Cover.

rs 7

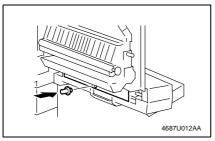


2. Install the Multiple Bypass and temporarily tighten the four screws.

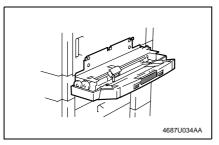




Connect two connectors to the copier and secure the harness using a wiring saddle.



- 5. Install the positioning pin at the location shown on the left.
- Close the Right Door. Correctly position the Multiple Bypass with reference to the positioning pin.



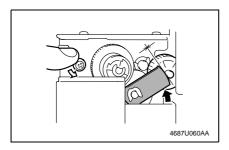
- 7. Firmly tighten the four screws to fix the Multiple Bypass in position.
- 8. Remove the positioning pin.

NOTE

• Save the positioning pin that has been removed.



9. Loosen one screw shown.



- 10. Make the lever contact the gear shaft.
- 11. Tighten the screw.

12. Reinstall the Lower Cover, Upper Cover, and Lower Right Cover.

3.2.3 Removal and Disassembly of the Paper Take-up Mechanical Clutch

- 1. Remove the Multiple Bypass.
- 2. Remove the Lower Cover.



3. Remove four screws and the Feed Roller Assy.

NOTE

· Use care not to lose the two springs.



- 5. Remove one screw, unplug one connector, and remove the solenoid.

wiring saddles.

NOTE

· Do not remove the flapper from the solenoid.

4. Remove the harness from the two



6. Snap off one E-ring and remove the Paper Take-up Mechanical Clutch.



7. Remove the collar.



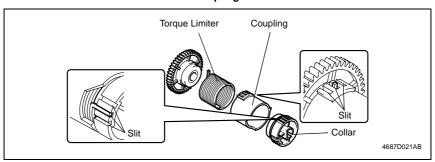
8. Remove the coupling.



9. Remove the torque limiter from the gear.

Precautions for Reassembly of the Paper Take-up Mechanical Clutch

 At reassembly, make sure that the protrusions on both ends of the torque limiter fit into the center slit in the collar and coupling.



3.3 Cleaning procedure

3.3.1 Separation Roller



- 1. Remove the Separation Roller Assy.
- Using a soft cloth dampened with alcohol, wipe the Separation Roller clean of dirt.

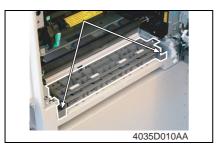
3.3.2 Feed Roller



- 1. Remove the Separation Roller Assy.
- Using a soft cloth dampened with alcohol, wipe the Feed Roller Assy clean of dirt.

3.3.3 Bypass Transport Roller/Rolls

- 1. Remove the Rear Right Cover.
- 2. Open the Right Door.



3. Remove two screws and the Bypass Assy.



 Using a soft cloth dampened with alcohol, wipe the Bypass Transport Roller clean of dirt.



 Using a soft cloth dampened with alcohol, wipe the Bypass Transport Rolls clean of dirt. Blank page

Adjustment / Setting

Adjustment/Setting

Field Service Ver. 1.0 Apr. 2005

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- 4. The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

B. Precautions for Service Jobs

- 1. To unplug the power cord of the machine before starting the service job procedures.
- 2. If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- 3. Special care should be used when handling the Fusing Unit which can be extremely hot.
- 4. The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

5. Service Mode

5.1 Service Mode function setting procedure

NOTE

 Care must be used to ensure that only the personnel who are involved in service jobs know the procedure to enter the Service mode.

5.1.1 Procedure

- 1. Press the Utility key.
- 2. Press the following keys in this order.
- 3. Stop $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$
- 4. The Service mode menu screen will appear.

5.1.2 Exiting

Press the Panel Reset key as many times as it is required to display the initial screen.

5.1.3 Changing the Setting Value in Service Mode Functions

- 1. Select the desired item using [▲ / ▼] key.
- 2. Select the setting value using [▲ / ▼] key, [< / >] key, or the 10-Key Pad.
- 3. Validate the selection by pressing the [Yes] key.
- 4. To go back to previous screen, press the [No] key.

5.2 Setting in the Service Mode

5.2.1 SERVICE'S CHOICE

A. LOOP ADJUST (BYPASS)

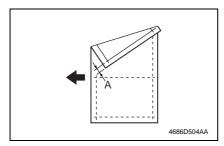
Purpose/Use	To adjust the length of the loop formed in the paper before the Synchronizing Roller when the Manual Bypass is used. * When a skew feed, fold, or misfeed of paper occurs * When variations in the amount of void on the leading edge occurs
Setting/ Procedure	Setting range: -3.9 to 3.9 mm (1 step: 0.6 mm)
Adjustment Procedure	 Call Service's Choice of Service Mode to the screen. Select "Loop Adjust (Bypass)" and press the [Yes] key. Using [▲ / ▼] key, select the desired setting value. Press the [Yes] key to validate the setting value selected in step 3. Adjustment Instructions Try a different setting value until there are no variations in the amount of void on the leading edge, and paper skew, fold, or misfeed.

6. Mechanical adjustment

6.1 Multiple Bypass CD Registration Adjustment

NOTE

- This adjustment is to be made when the PH Unit has been replaced.
- 1. Load the Paper Feed Tray/1 with A4 crosswise paper.
- 2. Enter Function of the Service mode.
- 3. Select "Print Test Pattern" and then "Test Pattern1." Then, press the Start key.
- * This will produce a test pattern.
- 4. Place the test pattern produced on the Original Glass.
- 5. Load A4 crosswise paper in the Multiple Bypass and make a test copy.

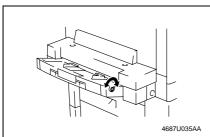


Check width A on the copy of the test pattern.

If width A falls outside the specified

If width A falls outside the specified range, perform the following steps to make an adjustment.

Specifications 20 ± 2.0 mm



 Turn the screw of the Multiple Bypass as necessary to adjust the position of the Multiple Bypass table.

Adjustment Instructions
If width A on the copy is smaller than
width A on the test pattern, turn the
screw clockwise.

If width A on the copy is greater than width A on the test pattern, turn the screw counterclockwise.

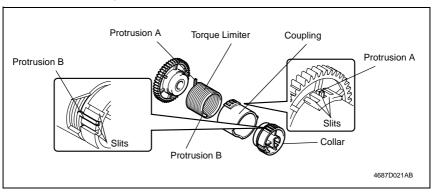
 Make another copy of the test pattern and check for any error in width A.

6.2 Multiple Bypass Mechanical Clutch Adjustment

 The assembled position of the collar/coupling on the torque limiter of the Paper Take-up Mechanical Clutch is varied so that the clutch operates properly.

NOTE

- This adjustment is to be made when a paper take-up failure occurs in the Multiple Bypass.
- 1. Remove the Paper Take-up Mechanical Clutch.
- rs 10
- Aligning protrusion A of the torque limiter with any one of the three slits in the coupling, fit the coupling over the torque limiter.
- 3. Aligning protrusion B of the torque limiter with any one of the three slits in the collar, fit the collar to the torque limiter.



 Reinstall the Paper Take-up Mechanical Clutch and make copies using the Multiple Bypass. If a paper take-up failure occurs again, repeat steps 1 through 3. Blank page

Troubleshooting

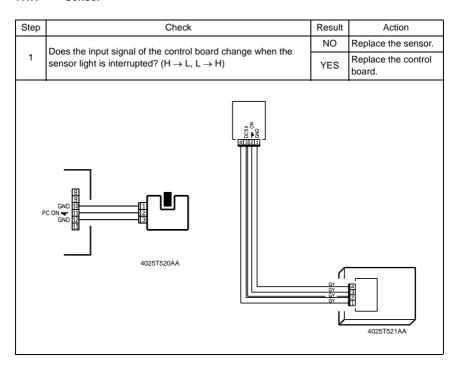
7. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

7.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

7.1.1 Sensor



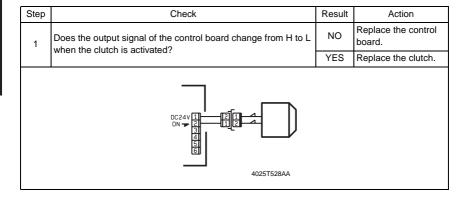
7.1.2 Switch

Step	Check	Result	Action		
	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the switch.		
1			Replace the control board.		
	3 NO 22 Not Use 1 COM				

7.1.3 Solenoid

Step	Step Check		Action
1	Does the output signal of the control board change from H to L when the solenoid is activated?		Replace the control board.
			Replace the solenoid.
		C24V DN → 2AA	

7.1.4 Clutch



7.1.5 Motor

Step	Check	Result	Action		
Does the LOCK signal switch to H when the machine goes into standby?		NO	Replace the control board. Replace the motor.		
	Does the REM signal of the master board change from H to L	YES	Replace the motor.		
2	when the motor is turned on?	NO	Replace the control board.		
	GND 1 2 LOCK 3 4025T526AA				

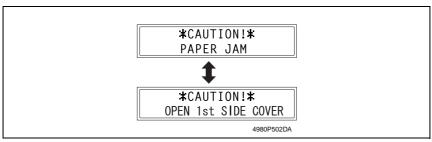
Step	Check		Action		
	Does the input signal of the master board change from H to L		Replace the motor.		
1	when the motor is turned on? (The input signal differs depending on the rotation direction.)	NO	Replace the control board.		
	# BOARD. ### ## ## ## ## ## ## ## ## ## ## ## #				

Step	Check	Result	Action
1	Are the relay connector of the motor and the print jack of the control board correctly connected?	YES	Replace the motor or the control board.
		NO	Connect the connector or the print jack.
	123456789101112 123456789101112		

8. Jam Display

8.1 Misfeed Display

 When a paper misfeed occurs, the Error indicator lights up steadily and the Display gives a corresponding message.



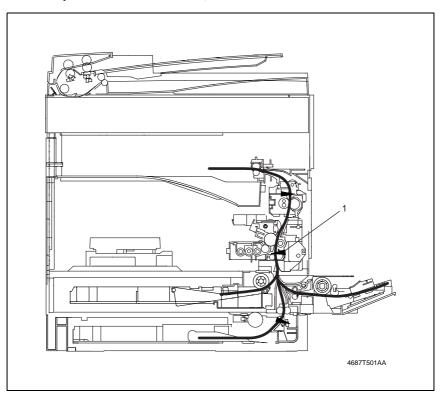
Display Message Misfeed/Paper Location		Ref. Page
OPEN 1st SIDE COVER	Paper take-up section of the Multiple Bypass	™ 27

8.1.1 Display Resetting Procedure

• Open the corresponding cover, clear the sheet of paper misfed, and close the cover.

8.2 Sensor layout

8.2.1 System Mounted with DF-502, PF-502 and MB-501.



[1] Synchronizing Roller Sensor (PC1)

8.3 Solution

8.3.1 Initial Check Items

• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

8.3.2 Misfeed at the Multiple Bypass Paper Take-up Section

A. Detection Timing

Туре	Description
Paper take-up section misfeed detection	 The leading edge of the paper does not unblock the Synchronizing Roller Sen- sor (PC1) even after the lapse of a given period of time after the Paper Take-up Solenoid (SL21/MB) has been energized.
Size error detection	 The Synchronizing Roller Sensor (PC1) is not blocked even after the lapse of a given period of time after the paper has unblocked the Synchronizing Roller Sensor (PC1). The Synchronizing Roller Sensor (PC1) is blocked before the lapse of a given period of time.

B. Action

Relevant Electrical Components		
Synchronizing Roller Sensor (PC1) Paper Take-up Solenoid (SL21/MB)	Master Board (PWB-A)	

			WIRING DIAGRAM		
Step	Operations	Ref. Page	Control signal	Location (Electrical Components)	
1	Initial checks	-	-	_	
2	PC1 sensor check	r≅ 21	PWB-A PJ17A-3 (ON)	F-8	
3	SL21/MB operation check	r≊ 22	PWB-A PJ12A-2 (REM)	D-16	
4	Replace PWB-A	_	-	_	

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SERVICE MANUAL

FIELD SERVICE

JS-503

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2005/04	1.0	_	Issue of the first edition
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Initial Check Items 12

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General

1. Product specification

Туре	Add-on drawer
Installation	Built into the exit section of the copier
Paper Storage System	Moving drawer system

Capacities

		Upper Drawer	Lower Drawer
	Plain paper (60 to 90 g/m²)	100 sheets (A4/R), 50 sheets (other than A4/R) Load height up to 22 mm	150 sheets (A4/R), 75 sheets (other than A4/R)
	OHP film		
Paper	Thick paper (91 to 157 g/m ²)	10 sheets	20 sheets
Туре	Postcards, labels, and envelopes		
	Recycled Paper (60 to 90 g/m²)	100 sheets (A4/R), 50 sheets (other than A4/R) Load height up to 22 mm	150 sheets (A4/R), 75 sheets (other than A4/R)

Power Requirements	DC24 V, DC5 V (supplied from the copier)
Power Consumption	24 W or less
Operating Environment	Conforms to that of the copier

eneral

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Maintenance

2. Other

2.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

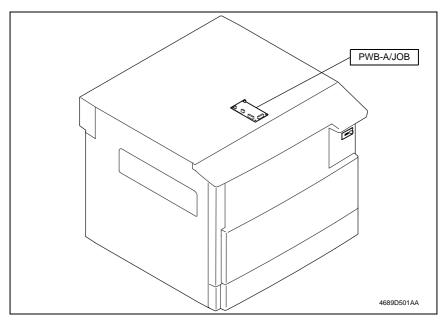
D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

2.2 Disassembly/Assembly procedure

2.2.1 Control Board (PWB-A/JOB)



1. Remove the control panel.

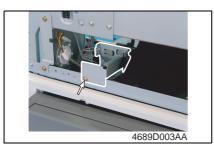


2. Remove the indicator lamp and one connector.

3. Remove the Front Cover, Right Cover, and Paper Exit Cover.



 Remove one screw, unplug one connector, and remove the Total Counter.



5. Remove one Sensor Assy mounting screw.



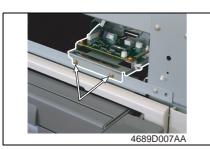
- 6. Unplug two connectors.
- 7. Remove the harness from the edge cover and remove the Sensor Assy.



8. Disconnect the connector of the Bin Switching Motor.



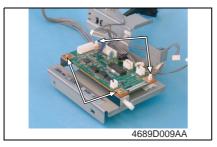
9. Disconnect one connector from the copier.



10. Remove two screws and the Control Board Assy.

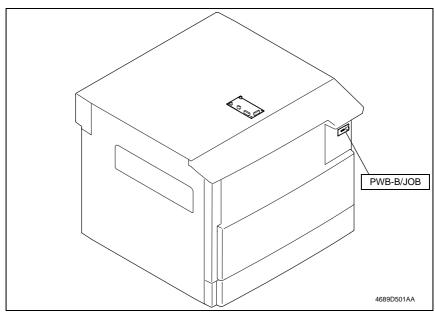


11. Unplug all connectors from the Control Board.



12. Remove two screws, two PWB supports, and the Control Board.

2.2.2 Paper Detecting Board (PWB-B/JOB)



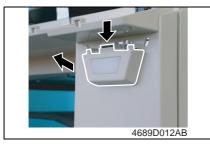
1. Remove the control panel.



2. Unplug one connector.



3. Holding onto both ends, remove the indicator lamp cover.



 Press down one tab and remove the Paper Detecting Board from the Front Cover.



5. Remove one Paper Detecting Board Assy mounting screw.



6. Unplug one connector and remove the Paper Detecting Board.

Troubleshooting

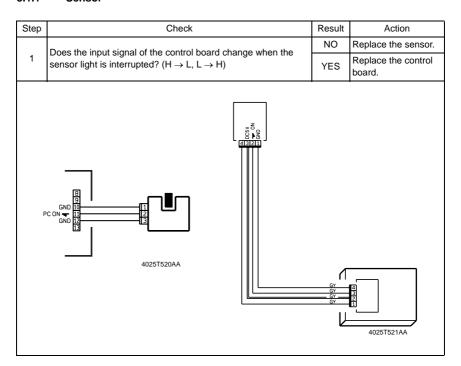
3. Introduction

 Information required for troubleshooting and steps that must be performed are described in this chapter.

3.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

3.1.1 Sensor



3.1.2 Switch

Step	Check		Action
	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the switch.
1			Replace the control board.
	3 NO 2 Not Use 1 COM 4025T523AB		

3.1.3 Solenoid

Step	tep Check		Action
Does the output signal of the control board change from H to when the solenoid is activated?		NO	Replace the control board.
	when the solehold is activated:	YES	Replace the solenoid.
		C24V N ▼ 2AA	

3.1.4 Clutch

Step	Check		Action
1	Does the output signal of the control board change from H to L when the clutch is activated?		Replace the control board.
	when the duton is activated:	YES	Replace the clutch.
	DC24V 1 2 1 2 1 2 4 4025T528AA		

3.1.5 Motor

Step	Check	Result	Action
1	Does the LOCK signal switch to H when the machine goes into standby?		Replace the control board. Replace the motor.
	Does the REM signal of the master board change from H to L		Replace the motor.
2	when the motor is turned on?	NO	Replace the control board.
	GND 2 2 3 4025T526AA		

Step	Check		Action	
	Does the input signal of the master board change from H to L		Replace the motor.	
1	when the motor is turned on? (The input signal differs depending on the rotation direction.)	NO	Replace the control board.	
2 1 2 M -+ 11 2 1 M 4025T525AA				

Step	P Check		Action
1	Are the relay connector of the motor and the print jack of the	YES	Replace the motor or the control board.
	control board correctly connected?		Connect the connector or the print jack.
	12 3 4 5 6 7 8 9 10 1 2 		

4. Jam Display

4.1 Solution

4.1.1 Initial Check Items

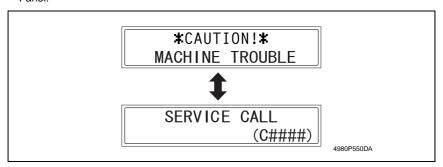
• When a paper misfeed occurs, first perform the following initial checks.

Check Item	Action
Does paper meet product specifications?	Replace paper.
Is the paper curled, wavy, or damp?	Replace paper. Instruct the user on the correct paper storage procedures.
Is a foreign object present along the paper path, or is the paper path deformed or worn?	Clean or change the paper path.
Are the Paper Separator Fingers dirty, deformed, or worn?	Clean or replace the defective Paper Separator Finger.
Are rolls/rollers dirty, deformed, or worn?	Clean or replace the defective roll/roller.
Are the Edge Guide and Trailing Edge Stop at the correct position to accommodate the paper?	Set as necessary.
Are the actuators operational and checked for correct operation?	Correct or replace the defective actuator.

5. Malfunction code

5.1 Trouble code

 The copier's CPU performs a self-diagnostics function that, on detecting a malfunction, gives the corresponding malfunction code and maintenance call mark on the Touch Panel.



5.2 How to reset

Code	Description	Procedure
C0B60	Bin Switching Motor malfunction	Turn OFF and ON the Power Switch.

5.3 Solution

5.3.1 C0B60: Bin Switching Motor Malfunction

A. Detection Timing

Trouble Code	Description
	 If the Upper Home Position Sensor is LOW during an initial operation: The Lower Home Position Sensor (PC33) is LOW when the Bin Switching Motor (M1) starts turning forward. If the Lower Home Position Sensor (PC33) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning forward, the Bin Switching Motor is kept deenergized for a given period of time and then energized again to turn backward. The Upper Home Position Sensor (PC32) does not go LOW after the motor has started turning backward. The Upper Home Position Sensor (PC32) does not go HIGH at a time 1 sec. after the Bin Switching Motor (M1) has started turning forward. When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the motor has started turning backward. When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Lower Home Position Sensor (PC33) does not go HIGH at a time 1 sec. after the motor has started turning backward.
C0B60	If the Lower Home Position Sensor is LOW during an initial operation: The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning backward. The Lower Home Position Sensor (PC33) does not go HIGH at a time 1 sec. after the Bin Switching Motor (M1) has started turning backward.
	If both the Upper Home Position Sensor and the Lower Home Position Sensor are HIGH during an initial operation: If the Lower Home Position Sensor (PC33) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning forward, the Bin Switching Motor is kept deenergized for a given period of time and then energized again to turn backward. The Upper Home Position Sensor (PC32) does not go LOW after the motor has started turning backward. When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the motor has started turning backward. When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Lower Home Position Sensor (PC33) does not go HIGH at a time 1 sec. after the motor has started turning backward.

B. Action

Relevant Electrical Components			
Bin Switching Motor (M1/JOB) Control Board (PWB-A/JOB)			
Upper Home Position Sensor (PC32/JOB) Lower Home Position Sensor (PC33/JOB)	Master Board (PWB-A)		
Lower Home Position Sensor (PC33/JOB)			

	Operations		WIRING DIAGRAM		
Step		Ref. Page	Control signal	Location (Electrical Components)	
1	Check sensor connectors for proper connection and correct as necessary.	-	-	_	
2	Check M1/JOB connectors for proper connection and correct as necessary.	-	-	-	
3	Check M1/JOB for correct drive coupling and correct as necessary.	-	-	-	
4	M1/JOB operation check	☞ 11	-	A-16	
5	PC32/JOB sensor check	1 3 9	PWB-A/JOB PJ4A/JOB-3 (ON)	B-15	
6	PC33/JOB sensor check	™ 9	PWB-A/JOB PJ4A/JOB-6 (ON)	B-15	
7	Change PWB-A/JOB.	_	_	_	
8	Change PWB-A.	_	_	-	

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SERVICE MANUAL

FIELD SERVICE

SF-501

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3.	1.2	Switch	8
3.	1.3	Solenoid	8
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4.0	0.0	lution	4.

C0B80: Shift Motor Malfunction11

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General

1. Product specification

Shifting amount	28 mm
Paper capacity	250 sheets
Power consumption	Less than 63 W

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Maintenance

2. Other

2.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

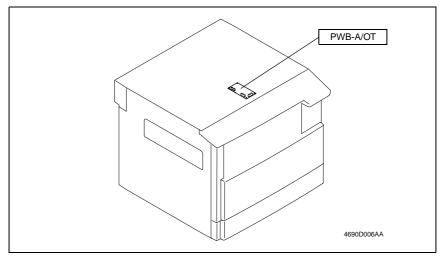
D. Removal of PWBs

NOTES

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

2.2 Disassembly/Assembly procedure

2.2.1 Control Board (PWB-A/OT)



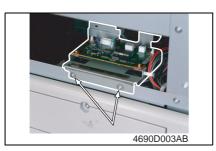
1. Remove the Front Cover, Right Cover, and Paper Exit Cover.



2. Unplug two connectors from the Shift Motor.



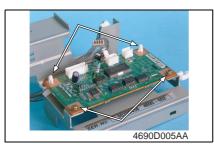
3. Unplug one connector from the copier.



4. Remove two screws and the Control Board Assy.



5. Unplug two connectors.



6. Remove two screws, two PWB supports, and the Control Board.

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Troubleshooting

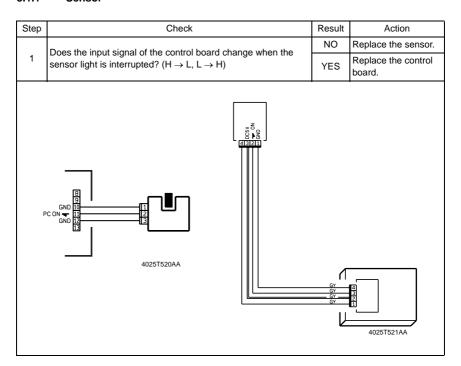
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3.1 Electrical Components Check Procedure

 If a paper misfeed or malfunction occurs, perform the following operations to check the condition of the electrical components.

3.1.1 Sensor



3.1.2 Switch

Step	Check		Action
	Does the input signal (NO) of the control board change from L to H when the switch is activated?		Replace the switch.
1			Replace the control board.
	3 NO 2 Not Use 1 COM 4025T523AB		

3.1.3 Solenoid

Step	Check		Action
Does the output signal of the control board change from H to L when the solenoid is activated?		NO	Replace the control board.
	when the solehold is activated:	YES	Replace the solenoid.
		C24V N ▼ 2AA	

3.1.4 Clutch

Step	Check	Result	Action
1	Does the output signal of the control board change from H to L when the clutch is activated?	NO	Replace the control board.
	when the duton is activated:	YES	Replace the clutch.
	DC24V 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		

3.1.5 Motor

Step	Check	Result	Action
1	Does the LOCK signal switch to H when the machine goes into standby?	NO	Replace the control board. Replace the motor.
	Does the REM signal of the master board change from H to L	YES	Replace the motor.
2	when the motor is turned on?	NO	Replace the control board.
	GND 1 2 LOCK 3 4025T526AA		

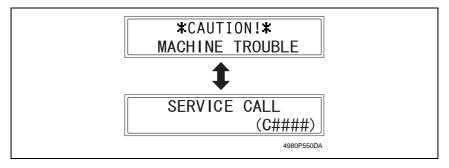
Step	Check		Action
	Does the input signal of the master board change from H to L when the motor is turned on? (The input signal differs depending on the rotation direction.)		Replace the motor.
1			Replace the control board.
	4025T525A	A	

Step	Check	Result	Action
1	Are the relay connector of the motor and the print jack of the control board correctly connected?	YES	Replace the motor or the control board.
		NO	Connect the connector or the print jack.
	4025T52		

4. Malfunction code

4.1 Trouble code

 The copier's CPU performs a self-diagnostics function that, on detecting a malfunction, gives the corresponding malfunction code and maintenance call mark on the Touch Panel.



4.2 Solution

4.2.1 C0B80: Shift Motor Malfunction

A. Detection Timing

Trouble Code	Description
COBRO	The Home Sensor (S31/OT) is LOW at a timing immediately before the Shift Motor (M1/OT) starts turning backward. The Home Sensor (S31/OT) is LOW after the lapse of a given period of time after the Shift Motor (M1/OT) has started turning backward.

B. Action

Relevant Electrical Components		
,	Control Board (PWB-A/OT) Master Board (PWB-A)	
Tiomo Concor (1 Co 1/O 1)	Madici Board (1 WB 71)	

	Operations	Ref. Page	WIRING DIAGRAM		
Step			Control signal	Location (Electrical Components)	
1	Check PC31/OT connectors for proper connection and correct as necessary.	-	-	-	
2	Check M1/OT connectors for proper connection and correct as necessary.	-	-	-	
3	Check M1/OT for correct drive coupling and correct as necessary.	-	-	-	
4	M1/OT operation check	™ 9	-	D-17	
5	PC31/OT sensor check	rs 7	PWB-A/OT PJ3A/OT-3 (ON)	D-18	
6	Change PWB-A/OT.	-	-	_	
7	Change PWB-A.	_	_	-	

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SERVICE MANUAL

FIELD SERVICE

NC-502

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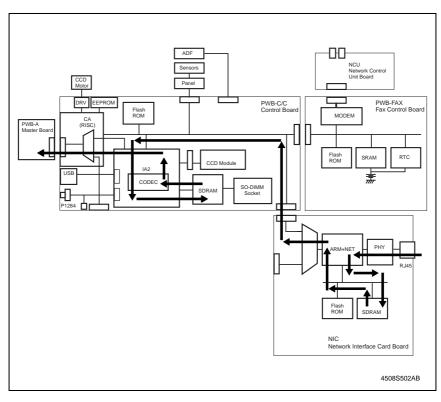
General

1. Product specifications

Name	Network Interface Card (NC-502)	
Interface	Ethernet 10/100Base T /TX (RJ-45)	
TCP/IP Service	ARP, BootP, DHCP, IPP, Ipr/lpd, Raw Socket, HTTPd1.1, SLP, AutoIP	
Netware Services	Bindery, NDS, PServer mode, NPrinter mode, NDPS Frame Type (802.3, 802.2, 802.3 SNAP, Ethernet-II, Auto Detect)	

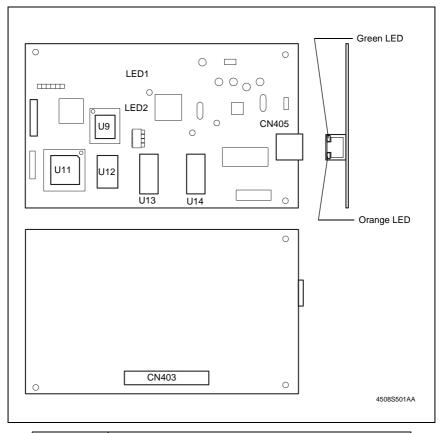
2. Data Flow Diagram

2.1 Data Flow Diagram for Network GDI Printing



2.2 Electrical Components

2.2.1 Network Interface Card



U11	Internet Fax & Network Scan Kit
U9	Parameter Chip
U12	FlashROM
U13	SDRAM
U14	SDRAM
CN405	Network Interface
Green LED	Network Interface Card status display.
Orange LED	Network Interface Card status display.
P403	Hookup Connector (to PWB-C/C)

2.2.2 LED status display list

LEDs		Status
Green LED (Green)	ON	This is lit when the network cable is connected correctly. If this LED is not lit, check the connection again, even if the copier appears to be connected correctly. If this LED is not lit when both ends are connected correctly, the network cable may be damaged.
Orange LED (Orange)	ON	This LED blinks when data is being transfered.

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Maintenance

Firmware upgrade

3.1 Firmware rewriting

3.1.1 Updating method

- Connect the Network Interface Card and PC with the network by using the RJ45 network cables.
- 2. Start up the [MS-DOS prompt] or [Command prompt] of PC.
- 3. Input "ftp", and then input the [IP address].

C:\>ftp XXX.XXX.XXX

NOTE

Confirm with the user's system administrator or network administrator on the IP address.

- 4. Press the "Enter" key.
- Check that the following message is displayed, and that the PC has been connected with the Network Interface Card.

Connected_to_XXX.XXX.XXX.XXX 220_NET+ARM_FTP_SERVER_1.0_ready USER(XXX.XXX.XXX.XXX:(none)):

6. Press the "Enter" key.

NOTE

In case of using the Windows XP or Windows 2003 Server, type "(none)" and press the Enter key.

USER(XXX.XXX.XXX.XXX:(none)): (none)

Check that the following message is displayed, and that you could log on to the Network Interface Card through the PC.

230_User_none_logged_in.

- 8. Input "bin". (Data transfer is switched to the binary mode.)
- 9. Press the "Enter" key.

ftp>bin

10. The following messages is displayed.

200_Type_set_to_I.

11. Type "put" and then the location and name of the update file.

ftp>put X:\XXX.bin

- 12. Press the "Enter" key. (Wait to a while until data transfer is completed.)
- 13. Check that the following message is displayed, and data has been properly transferred to the Network Interface Card from the PC.

200 PORT command OK

150_About_to_open_data_connection.

226_Transfer_complete.

ftp: xxxbytes sent in xxxSeconds xxKbytes/sec.

14. Type "get flash" and press the Enter key. (Wait to a while until data transfer is completed.)

ftp>get flash

15. The following messages will appear.

200 PORT command OK

150_About_to_open_data_connection.

226_Transfer_complete

ftp: xxxbytes_received_in_xxxSeconds_xxKbytes/sec.

16. Input "quit", and then press the "Enter" key.

ftp>quit

221 Goodbye.

17. Input "type flash".

C:\>type flash

- 18. Check that the firmware has been updated properly using the following messages that should appear.
 - step 1: Command format is correct
 - step 2: Program's header is right
 - step 4: Flash ROM erase OK
 - step 5: Flash ROM write OK
 - step 6: Program complete
- 19. Input "exit", and then press the "Enter" key.

C:\>exit

- 20. Check that you exit the [MS-DOS prompt] or [Command prompt] of PC.
- 21. Delete the "flash" file created in drive C of the PC.
- 22. Press the main power switch for the copier OFF/ON to restart the copier.

C:\>ftp XXX.XXX.XXX.XXX

Connected to XXX.XXX.XXX.XXX

220 NET+ARM FTP SERVER X.X ready

Connected to XXX.XXX.XXX.XXX

220 NET+ARM FTP SERVER X.X ready

USER(XXX.XXX.XXX.XXX:(none)):

230 User none logged in.

ftp>bin

200 Type set to I.

ftp>put X:\XXX.bin

200 PORT command OK.

150 About to open data connection.

226 Transfer complete

ftp: xxxbytes sent in xxxSeconds xxxKbytes/sec.

ftp>get flash

200 PORT command OK.

150 About to open data connection.

226 Transfer complete.

ftp: xxxbytes received in xxxSeconds xxxKbytes/sec.

ftp>quit

221 Goodbye

C:\>type flash

step 1: Command format is correct

step 2: Program's header is right

step 4: Flash ROM erase OK

step 5: Flash ROM write OK

step 6: Program complete

C:\>exit

4. Other

4.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

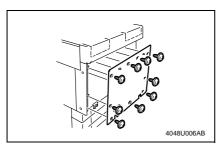
D. Removal of PWBs

NOTES

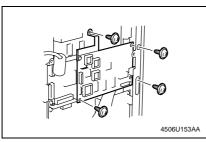
- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

4.2 Disassembly/Assembly procedure

4.2.1 Network Interface Card



- Turn OFF the Power Switch and unplug the power cord from the power outlet.
- 2. Remove the Rear Cover. (9 screws)



Remove the four screw, and the Network Interface Card (unplug the hookup connector provided on the backside of the Network I/F Card). Blank page

Adjustment/Setting

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

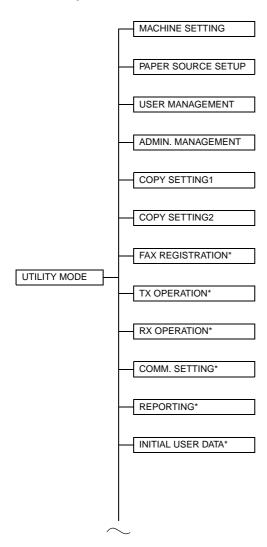
B. Precautions for Service Jobs

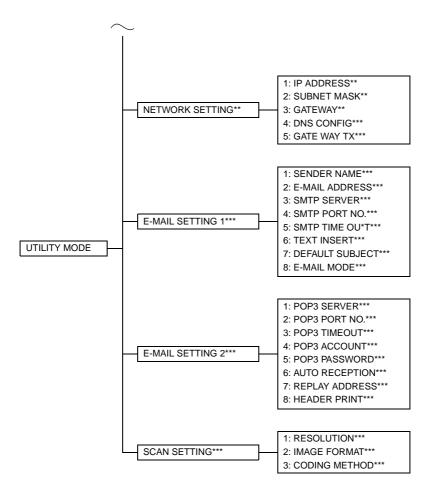
- 1. To unplug the power cord of the machine before starting the service job procedures.
- If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- Special care should be used when handling the Fusing Unit which can be extremely hot.
- The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

6. Utility Mode

• This mode is used to set various machine functions.

6.1 Utility Mode function tree





^{*:} Available only if the FAX-Kit is installed.

^{**:} Available only if the NIC NC-502 is installed.

^{***:} Available only if the Internet Fax & Network Scan Kit SU-502 is installed.

6.2 Utility Mode function setting procedure

6.2.1 Procedure

- 1. Press the Utility key.
- The first Utility mode screen appears.

6.2.2 Exiting

· Press the Panel Reset key.

6.2.3 Changing the setting value in Utility Mode functions

- 1. Press the ▲ / ▼ key, < / > key or the 10-Key Pad to select the desired function.
- 2. Press the ▲ / ▼ key, < / > key or the 10-Key Pad to select the desired setting.
- 3. Press the Yes key to apply the setting.
- 4. To return to the previous screen, press the No / C key.

6.3 Setting in the Utility Mode

6.3.1 Network setting

 Depending on the network environment in which the machine is located, there may be some restrictions on the network functions that the machine can use. Make the network settings to suit the functions and environment required for customer's location. The network settings can be specified from the control panel or using the administrator mode of PageScope Web Connection.

A. IP ADDRESS

Purpose/Use	This function is used to specify the IP address for the copier.		
	NOTE • Available only if the NIC NC-502 is installed. • Please consult customer's network administrator for information about the IP address to use.		
Setting/	The default setting is "AUTO".		
Procedure	"AUTO" SPECIFY		
	If AUTO is selected, the IP address is automatically acquired from the DHCP server.		
	NOTE AUTO is only enabled if there is a DHCP server available on the network. When AUTO is selected, there is no need to set the subnet mask or gateway setting. When using a fixed IP address, IP Address in NVRAM must be selected for PageScope Web Connection. Select this option from the "TCP/IP Configuration" menu on the "Network" tab.		
	If SPECIFY is selected, the screen for entering the IP address appears.		

Adjustment / Setting

B. SUBNET MASK

Purpose/Use	This function is used to specify the subnet mask value for the network. NOTE • Available only if the NIC NC-502 is installed. • Please consult customer's network administrator for information about the subnet mask to use.
Setting/ Procedure	Setting LAN connect to WAN the net mask address. NOTE If Auto is selected for "1 IP Address/Auto," the items of "2 Subnet mask" and "3 Gateway" are automatically set. Key entry is therefore disabled for "2 Subnet mask" and "3 Gateway."

C. GATEWAY

Purpose/Use	This function is used to specify the default gateway (IP address) of a router on the network.
	NOTE • Available only if the NIC NC-502 is installed. • Please consult customer's network administrator for information about the gateway to use.
Setting/ Procedure	Setting LAN address. NOTE If Auto is selected for "1 IP Address/Auto," the items of "2 Subnet mask" and "3 Gateway" are automatically set. Key entry is therefore disabled for "2 Subnet mask" and "3 Gateway."

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Troubleshooting

Troubleshooting

7.1 Troubleshooting Procedure Overview

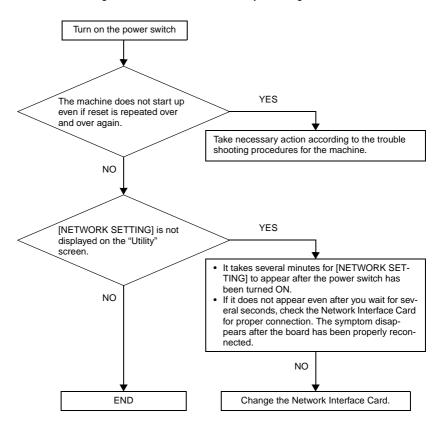
- If the following symptoms occur when the machine is restarted after the Network Interface Card has been mounted, check the board and connectors for proper connection. If the symptom persists, replace the defective part or parts.
- If it is not possible to transfer data correctly with the various settings made on [NET-WORK SETTING], the network or telephone line is probably defective.

NOTE

Network setting and line checks should be made by the network administrator (system administrator).

7.2 Troubleshooting Procedure Chart

1. If network settings are not correct, check them by following the flowchart below.



7.3 Action Taken if Network Print Cannot be Done

Step	Check	Result	Possible Cause	Action
1	Has the print job reached	Yes	A copier error (paper run- ning out, toner, etc.)	Check the copier and correct the cause of the error.
'	the copier?	No	Data is yet to reach the copier.	Go to step 2.
			A wrong print destination port has been set.	Set the correct port.
	Is a response received to ping from the computer to the Network I/F Card?	Yes	Computer operate erratically only temporarily.	Restart the computer.
2			The driver has not been correctly installed.	Follow the correct procedure to uninstall the driver, and then reinstall it correctly.
			Computer operates erratically only temporarily.	Restart the computer.
		No	The network cable is disconnected, or the relay device is faulty.	Make the correct connector connection, or restart or replace the relay device.
			Erroneously set IP address and subnet mask.	Set the correct IP address and subnet mask.



SERVICE MANUAL

FIELD SERVICE

SU-502

After publication of this service manual, the parts and mechanism may be subject to change for improvement of their performance.

Therefore, the descriptions given in this service manual may not coincide with the actual machine.

When any change has been made to the descriptions in the service manual, a revised version will be issued with a revision mark added as required.

Revision mark:

- To indicate clearly a section revised, show to the left of the revised section.
 A number within represents the number of times the revision has been made.
- To indicate clearly a section revised, show in the lower outside section of the corresponding page.

A number within **\(\Lambda \)** represents the number of times the revision has been made.

NOTE

Revision marks shown in a page are restricted only to the latest ones with the old ones deleted.

- When a page revised in Ver. 2.0 has been changed in Ver. 3.0:
 The revision marks for Ver. 3.0 only are shown with those for Ver. 2.0 deleted.
- When a page revised in Ver. 2.0 has not been changed in Ver. 3.0:
 The revision marks for Ver. 2.0 are left as they are.

2005/04	1.0	_	Issue of the first edition
Date	Service manual Ver.	Revision mark	Descriptions of revision

6.3

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General

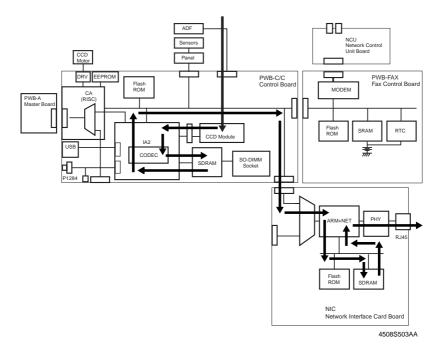
1. Product specifications

Name	Internet Fax & Network Scan Kit (SU-502)	
Interface	Ethernet 10/100Base T /TX (RJ-45)	
Data format	MIME, Base64	
Content Type	Multi-part/Mixed (text/plain, image/tiff)	
I-FAX Communication Protocol	TX: SMTP RX: POP3	
I-FAX Data Format	E-Mail Format: MIME Attached File format: TIFF-S, TIFF-F	
I-FAX Cording method	Transmission: MH, MR (Advanced mode), MMR (Advanced mode) Reception: MH, MR, MMR, JBIG	
I-FAX TX resolution	204 dpi x 98 dpi (STD) 204 dpi x 196 dpi (Fine) 204 dpi x 392 dpi (S.Fine)	
I-FAX RX resolution	204 dpi x 98 dpi 204 dpi x 196 dpi 204 dpi x 391 dpi 408 dpi x 391 dpi 200 dpi x 100 dpi 200 dpi x 200 dpi	
Scan to E-Mail / Scan to FTP Communication Protocol	E-Mail TX: SMTP FTP TX: FTP	
Scan to E-Mail / Scan to FTP Data Format	E-Mail Format: MIME Attached File format: TIFF, PDF	
Scan to E-Mail / Scan to FTP Cording method	MH, MR, MMR	
Scan to E-Mail / Scan to FTP resolution	150 dpi × 150 dpi 300 dpi × 300 dpi 600 dpi × 600 dpi	

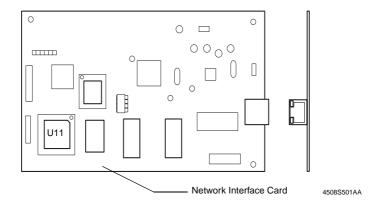
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2. Data Flow Diagram

2.1 Data Flow Diagram for N-Scanner/I-Fax



2.2 Electrical Components



U11 Internet Fax & Network Scan Kit

Maintenance

3. Other

3.1 Disassembly/Adjustment prohibited items

A. Paint-locked Screws

NOTE

 Paint-locked screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

B. Red Painted Screws

NOTES

- When the screws are removed, the red paint is coated on the points where readjustment is required.
- Once the red painted screw is removed or loosened, you should make adjustment.
 Accordingly check the adjustment items in operation manual and make necessary adjustment. Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

C. Variable Resistors on Board

NOTE

 Do not turn the variable resistors on boards for which no adjusting instructions are given in Adjustment/Setting.

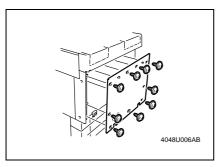
D. Removal of PWBs

NOTES

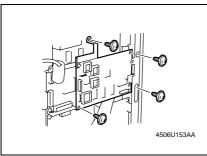
- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

3.2 Disassembly/Assembly procedure

3.2.1 Network Interface Card

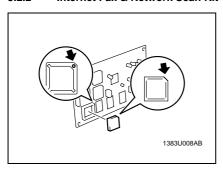


- Turn OFF the Power Switch and unplug the power cord from the power outlet.
- 2. Remove the Rear Cover. (9 screws)



Remove the four screw, and the Network Interface Card (unplug the hookup connector provided on the backside of the Network I/F Card).

3.2.2 Internet Fax & Network Scan Kit



 Remove the Internet Fax & Network Scan Kit from IC socket BC31 of the Network Interface Card.

NOTES

Use the following precautions when installing the Internet Fax & Network Scan Kit.

- Before installing the Internet Fax & Network Scan Kit, first remove the Network Interface Card from the copier.
- During installation, align the round portion on the IC socket with the cutoff corner of the Internet Fax & Network Scan Kit.

SU-502

Adjustment/Setting

Field Service Ver. 1.0 Apr. 2005

How to use the adjustment section

- "Adjustment/Setting" contains detailed information on the adjustment items and procedures for this machine.
- Throughout this "Adjustment/Setting," the default settings are indicated by " ".

A. Advance Checks

- Before attempting to solve the customer problem, the following advance checks must be made. Check to see if:
- 1. The power supply voltage meets the specifications.
- 2. The power supply is properly grounded.
- 3. The machine shares the power supply with any other machine that draws large current intermittently (e.g., elevator and air conditioner that generate electric noise).
- The installation site is environmentally appropriate: high temperature, high humidity, direct sunlight, ventilation, etc.; levelness of the installation site.
- 5. The original has a problem that may cause a defective image.
- 6. The density is properly selected.
- 7. The Original Glass, slit glass, or related part is dirty.
- 8. Correct paper is being used for printing.
- 9. The units, parts, and supplies used for printing (developer, PC Drum, etc.) are properly replenished and replaced when they reach the end of their useful service life.
- 10. Toner is not running out.

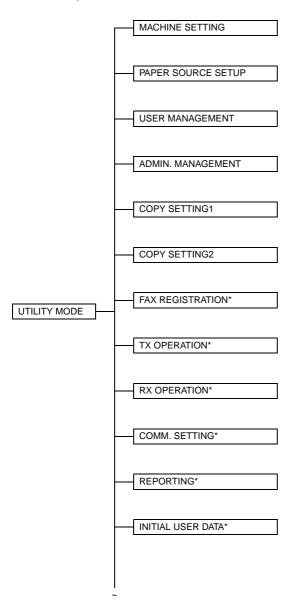
B. Precautions for Service Jobs

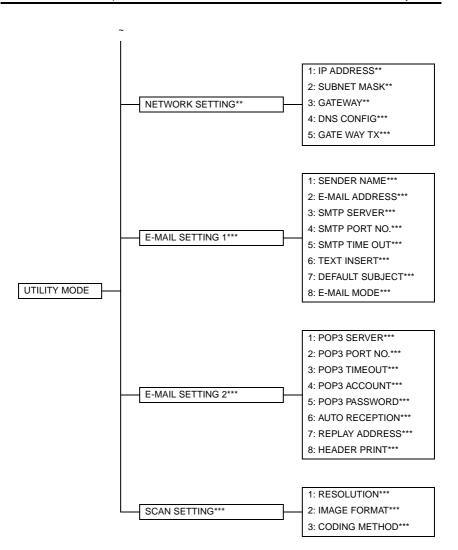
- 1. To unplug the power cord of the machine before starting the service job procedures.
- If it is unavoidably necessary to service the machine with its power turned ON, use utmost care not to be caught in the Scanner Cables or gears of the Exposure Unit.
- Special care should be used when handling the Fusing Unit which can be extremely hot.
- The Developing Unit has a strong magnetic field. Keep watches and measuring instruments away from it.
- 5. Take care not to damage the PC Drum with a tool or similar device.
- 6. Do not touch IC pins with bare hands.

5. Utility Mode

• This mode is used to set various machine functions.

5.1 Utility Mode function tree





^{*:} Available only if the FAX-Kit is installed.

^{**:} Available only if the NIC NC-502 is installed.

^{***:} Available only if the Internet Fax & Network Scan Kit SU-502 is installed.

5.2 Utility Mode function setting procedure

5.2.1 Procedure

- 1. Press the Utility key.
- 2. The first Utility mode screen appears.

5.2.2 Exiting

· Press the Panel Reset key.

5.2.3 Changing the setting value in Utility Mode functions

- 1. Press the [\triangle / ∇] key, [</>] key or the 10-Key Pad to select the desired function.
- 2. Press the [▲ / ▼] key, [< / >] key or the 10-Key Pad to select the desired setting.
- 3. Press the [Yes] key to apply the setting.
- 4. To return to the previous screen, press the [No / C] key.

5.3 Setting in the Utility Mode

5.3.1 Network setting

 Depending on the network environment in which the machine is located, there may be some restrictions on the network functions that the machine can use. Make the network settings to suit the functions and environment required for customer's location. The network settings can be specified from the control panel or using the administrator mode of PageScope Web Connection.

A. IP ADDRESS

Purpose/Use	This function is used to specify the IP address for the copier.	
	NOTES • Available only if the NIC NC-502 is installed. • Please consult customer's network administrator for information about the IP address to use.	
Setting/	The default setting is "AUTO".	
Procedure	"AUTO" SPECIFY	
	If AUTO is selected, the IP address is automatically acquired from the DHCP server.	
	NOTES AUTO is only enabled if there is a DHCP server available on the network. When AUTO is selected, there is no need to set the subnet mask or gateway setting. When using a fixed IP address, IP Address in NVRAM must be selected for PageScope Web Connection. Select this option from the "TCP/IP Configuration" menu on the "Network" tab.	
	If SPECIFY is selected, the screen for entering the IP address appears.	

B. SUBNET MASK

Purpose/Use	This function is used to specify the subnet mask value for the network. NOTES Available only if the NIC NC-502 is installed. Please consult customer's network administrator for information about the subnet mask to use.
Setting/ Procedure	Setting LAN connect to WAN the net mask address. NOTE If Auto is selected for "1 IP Address/Auto," the items of "2 Subnet mask" and "3 Gateway" are automatically set. Key entry is therefore disabled for "2 Subnet mask" and "3 Gateway."

C. GATEWAY

Purpose/Use	This function is used to specify the default gateway (IP address) of a router on the network.
	NOTES Available only if the NIC NC-502 is installed. Please consult customer's network administrator for information about the gateway to use.
Setting/ Procedure	Setting LAN address. NOTE If Auto is selected for "1 IP Address/Auto," the items of "2 Subnet mask" and "3 Gateway" are automatically set. Key entry is therefore disabled for "2 Subnet mask" and "3 Gateway."

D. DNS CONFIG.

Purpose/Use	This function is used to enable or disable the DNS (Domain Name System) setting. If there is a DNS server on your network, enter the IP address of the DNS server. *If the DNS server is located within your local network, select Enable. If you are using the DNS server of an Internet service provider (ISP) or some other DNS server located outside your local network, select Disable.
	NOTES Available only if the Internet Fax & Network Scan Kit SU-502 is installed. Please consult customer's network administrator for details.
Setting/	The default setting is "DISABLE".
Procedure	"DISABLE" ENABLE
	 If DISABLE is selected, the NETWORK SETTING screen appears. If ENABLE is selected, the screen for entering the IP address of the DNS server appears.

E. GATEWAY TX

Purpose/Use	This function is used to enable the Direct Fa	x function.
	NOTE Available only if the Internet Fax & Netwo	rk Scan Kit SU-502 is installed.
Setting/	The default setting is "DISABLE".	
Procedure	"DISABLE"	ENABLE

5.3.2 E-mail setting 1

- Available only if the Internet Fax & Network Scan Kit SU-502 is installed.
- Depending on the network environment in which the machine is located, there may be some restrictions on the network functions that the machine can use. Make the network settings to suit the functions and environment required for customer's location. The network settings can be specified from the control panel or using the administrator mode of PageScope Web Connection.

A. SENDER NAME

Purpose/Use	This function is used to specify the sender's name.
Setting/ Procedure	Up to 20 characters can be entered for the sender name.

B. E-MAIL ADDRESS

Purpose/Use	This function is used to specify the e-mail address of the sender.
	NOTE Please consult customer's network administrator for information about the e-mail address to use.
Setting/ Procedure	Up to 64 characters can be entered for the sender address. If customer does not receive e-mail on the copier, enter the e-mail address of the customer's administrator.

C. SMTP SERVER

Purpose/Use	This function is used to enter the IP address or host name of an SMTP server.
	NOTE Please consult customer's network administrator for information about the IP address to use.
Setting/ Procedure	Up to 64 characters can be entered for the host name. The DNS settings must have been specified before specifying the host name for the SMTP server.

D. SMTP PORT NO.

Purpose/Use	This function is used to enter the port number (1 to 65535) for the SMTP server.
	NOTE Please consult customer's network administrator for information about the port number to use.
Setting/ Procedure	The port number can be set between 1 and 65535. Normally, port number 25 is used.

E. SMTP TIMEOUT

	This function is used to specify the length of time (in seconds) before the connection to the SMTP server times out. (30 to 300 seconds)
Setting/	The default setting is "60".
Procedure	The time out period can be between 30 and 300 seconds.

F. TEXT INSERT

Purpose/Use	This function is used to specify whether or not to insert text explaining that an image has been attached to an e-mail message, when sending scan data as an E-mail attachment.
Setting/	The default setting is "OFF".
Procedure	ON "OFF"
	ON: If ON is selected, the following text is inserted in the e-mail message.
	Image data (TIFF format) has been attached to the E-mail. We recommend you use a program like "Imaging for Windows" to view the file.
	OFF: If OFF is selected, a blank e-mail message will be sent.

G. DEFAULT SUBJECT

	This function is used to specify the default subject line, when sending scan data as an e-mail attachment.
Setting/ Procedure	Up to 20 characters can be entered for the default subject.

H. E-Mail MODE

Purpose/Use Setting/ Procedure	This function is used to specify the default settings for the Basic and Advanced transmission modes when sending a document by Internet fax (using the 10 key pad to enter the destination).		
	Function	Description	
		Basic Mode	Advanced Mode
	Maximum TX Size	A4 or LT	Inch models: LT, 11 × 17 Metric models: A4, B4, A3
	Resolution to be transmitted	Fine	Fine, S/F (Superfine)
	Coding Method	МН	MH, MR, MMR
	The default setting is "BASIC". "BASIC" ADVANCED BASIC If BASIC is selected, the E-MAIL SETTING 1 screen appears.		
	ADVANCED If BASIC is selected, the Maximum TX Size screen, Maximum Resolution and Coding Method screen appears in turn.		
	Maximum TX Size The default setting is "A3 or 11 × 17". Maximum Resolution The default setting is "S/F". Coding Method Maximum Resolution The default setting is "MH".		

NOTE

- If the settings are not changed for IFAX transmission, that particular transmission is carried out with the values selected in E-Mail mode set as default both for Basic and Advanced mode.
- · The following operations are performed if Basic is selected.

Paper size:

Scans a size larger than A4 \to Transmitted with data reduced to A4 Scans a size smaller than A4 \to Data transmitted as A4 Resolution:

Fine or STD is specified using the Resolution key or other function \rightarrow Transmitted with the selected resolution

S. Fine is specified using the Resolution key or other function \rightarrow Transmitted in Fine

(In Basic mode, Fine is the best possible resolution. Selecting S. Fine is not accepted and data is transmitted as Fine even if S. Fine is selected.)
Coding method:

Transmitted as MH at all times

· The following operations are performed if Advanced is selected.

Paper size:

Scans A4/B4/A3 size \to Data transmitted as the same size as the original Scans a size smaller than A4 \to Data transmitted as A4

Resolution:

Resolution is specified using the Resolution key or other function \rightarrow Transmitted with the selected resolution

Coding method:

Transmitted by the selected coding method (MH/MR/MMR)

5.3.3 E-mail setting 2

- Available only if the Internet Fax & Network Scan Kit SU-502 is installed.
- Depending on the network environment in which the machine is located, there may be some restrictions on the network functions that the machine can use. Make the network settings to suit the functions and environment required for customer's location. The network settings can be specified from the control panel or using the administrator mode of PageScope Web Connection.

A. POP3 SERVER

Purpose/Use	This function is used to enter the IP address or host name of an POP3 server.		
	NOTE Please consult customer's network administrator for information about the IP address to use.		
Setting/ Procedure	Up to 64 characters can be entered for the host name. The DNS settings must have been specified before specifying the host name for the		
Tioccaure	POP3 server.		

B. POP3 PORT NO.

Purpose/Use	This function is used to enter the port number (1 to 65535) for the POP3 server.		
	NOTE Please consult customer's network administrator for information about the port number to use.		
Setting/ Procedure	The port number can be set between 1 and 65535. Normally, port number 110 is used.		

C. POP3 TIMEOUT

This function is used to specify the length of time (in seconds) before the connection to the POP3 server times out. (30 to 300 seconds)
 The default setting is "60". The time out period can be between 30 and 300 seconds.

D. POP3 ACCOUNT

Purpose/Use	This function is used to enter the account name used to log on to the POP3 server.		
	NOTE Please consult customer's network administrator for information about the account name to use.		
Setting/ Procedure	Up to 64 characters can be entered for the account name.		

E. POP3 PASSWORD

Purpose/Use	This function is used to enter the password associated with the account name used to log in to the POP3 server.
	NOTE Please consult customer's network administrator for information about the password to use.
Setting/ Procedure	Up to 32 characters can be entered for the password.

F. AUTO RECEPTION

Purpose/Use	This function is used to specify the time interval (in minutes) for checking E-mail, when Auto Reception is enabled. (0 minutes: OFF, 1 to 60 minutes)	
Setting/ Procedure	The default setting is "OFF".	
Fiocedule	ON "OFF"	
	If ON is selected, the screen used to specify the time interval for checking e-mail appears.	
	The time interval for automatically checking for new e-mail can be set between 1 minute and 60 minutes.	
	The default setting is "15 minutes". If OFF is selected, the E-MAIL SETTING 2 screen appears again.	

G. REPLAY ADDRESS

Purpose/Use	This function is used to enter the e-mail address to be used when sending notification of an error, if an error occurs while receiving an Internet fax.	
	Up to 64 characters can be entered for the reply address. Normally, the reply address is set to the e-mail address of the customer's administrator.	

H. HEADER PRINT

Purpose/Use	This function is used to specify whether or not to print header information when printing E-mails that have been received.		
Setting/	The default setting is "OFF".		
Procedure	ON	"OFF"	
	ON: Printing cover page & attachment file. OFF: Only printing attachment file.		

5.3.4 Scan setting

- Available only if the Internet Fax & Network Scan Kit SU-502 is installed.
- The scan settings can be specified from the control panel or using the administrator mode of PageScope Web Connection.

A. RESOLUTION

Purpose/Use	The default settings for resolution used by the Scan to E-mail and Scan to Server (FTP) functions can be specified.	
Setting/	The default setting is "300 x 300".	
Procedure	150 × 150 "300 × 300" 600 × 600	
	150 dpi x 150 dpi: Normal resolution for text documents containing standard sized text. 300 dpi x 300 dpi: Higher resolution for text documents containing small characters or fine print, such as a newspaper article. 600dpi x 600dpi: Highest resolution for scanning photographs and other images.	

B. IMAGE FORMAT

Purpose/Use	The default settings for data format used by the Scan to E-mail and Scan to Server (FTP) functions can be specified.	
Setting/	The default setting is "TIFF".	
Procedure	"TIFF" PDF	
	TIFF: Tagged Image File Format, The image is not compressed. Images are clearer than the image data of the PDF form. PDF: Portable Document Format, The image is compressed. The data size becomes small compared with the image data of the TIFF form.	

C. CODING METHOD

Purpose/Use	The default settings for coding method, used by the Scan to E-mail and Scan to Server (FTP) functions can be specified.		
Setting/	The default setting is "MH".		
Procedure	"MH"	MR	MMR
	MH: Modified Huffmann. MR: Modified Read, 50% faster than M MMR: Modified Modified Read, 50% fas		

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Troubleshooting

6. Troubleshooting

6.1 Main Error Messages and Their Remedies

Message	Cause	Remedy
COMM.ERROR XXXX SERVER	Communication is not possible because of some problem in the machine or the condition of the network or server.	Check the transmission results. Consult with the network administrator.
CANNOT CONNECT XXXX SERVER	A connection to the server cannot be established.	Check that the Ethernet cable is correctly connected. Check the "E-MAIL SETTING 1", "E-MAIL SETTING 2" and "NET-WORK SETTING" settings. Consult with the network administrator.
CANNOT GET IP XXXX SERVER	The IP address could not be assigned by the DNS or DHCP server.	Consult with the network administrator.
DISCONNECT XXXX SERVER	The connection to the server was cut.	Consult with the network administrator.
WRONG PASSWORD XXXX SERVER	The password is incorrect, so the machine could not log onto the server.	For a POP3 server, check the "E-MAIL SETTING 2" setting. Consult with the network administrator.
RECEIVE WRONG DATA	An e-mail that cannot be printed by this machine was received. (For a file attachment in a format other than TIFF-F)	Ask the sender to send a TIFF-F file or text in the correct format.
MEM.FULL/TX CANCEL	While sending an e-mail, the size of the data for the scanned image has exceeded the capacity of the memory.	Retrieve all received e-mail stored in the memory.
MEM.FULL/RX CANCEL XXXX SERVER	While receiving an e-mail, the size of the data for the scanned image has exceeded the capacity of the memory.	Retrieve all received e-mail stored in the memory.
FILE.FULL/TX CANCEL	While sending an e-mail, the maximum of number of managed memory file is used.	Retrieve all received e-mail stored in the memory.
FILE.FULL/RX CANCEL XXXX SERVER	While receiving an e-mail, the maximum of number of managed memory file is used.	Retrieve all received e-mail stored in the memory.
SERVER MEMORY FULL SMTP SERVER	The memory of the SMTP server has become full while sending an e-mail.	Consult with the network administrator.
FTP SERVER ERROR	While uploading scan data, the data could not be correctly uploaded to the FTP server.	Please consult your network administrator for details.

6.2 Troubleshooting Functions

A. Scan to E-Mail Transmission

No.	Condition	Cause	Action
1	Transmission is not possible.	The connections are incorrect.	Check the LED indicator on the hub, and check the connections.
		The settings necessary for the device are not registered.	Specify the necessary network settings.
		The LAN cable is damaged.	Replace the LAN cable.
2	Transmission is possi- ble, but the image cannot be outputted at the recipient's terminal	The recipient's terminal is not able to handle the sent image.	Change the size, resolution and coding method so that they are supported by the recipient's terminal, and then try sending the data again.
	or computer.	The document text was not inserted when the data was sent.	With some e-mail applications, if an e-mail is received containing no text and only an attached file, it may not be possible to open the attached file. Therefore, text should be inserted into the document that is sent.

B. Internet Fax Transmission

No.	Condition	Cause	Action
1	Transmission is not possible.	The connections are incorrect.	Check the LED indicator on the hub, and check the connections.
		The settings necessary for the device are not registered.	Specify the necessary network settings.
		The LAN cable is damaged.	Replace the LAN cable.
2	An interruption in the transmission was specified, but the transmission was not interrupted.	It takes some time to inter- rupt an Internet fax transmis- sion.	Wait until the transmission is interrupted.

C. Internet Fax Reception

No.	Condition	Cause	Action
1	Reception is not possible.	The connections are incorrect.	Check the LED indicator on the hub, and check the connections.
		The setting to not automati- cally check for new e-mail messages has been speci- fied.	Specify a time interval for automatically checking for new e-mail messages. Receive manually.
		The settings necessary for the device are not registered.	Specify the necessary network settings.
		The same POP3 user name is being used by a different e-mail application or another user.	Do not use the same POP3 user name that is used by a different e-mail application.
		The LAN cable is damaged.	Replace the LAN cable.
2	The data is received, but not printed.	An e-mail message with data of an incompatible format attached or with no data was received.	Ask the sender to send a TIFF-F file or text.
		The memory is full.	Print saved documents and reduce the amount of memory that is used, and then ask the sender to send the data again.
3	The same document is received many times.	Since the size of the mail is too large, the connection with the server times out while the data is being received.	Specify that the data be kept on the computer, and delete the corresponding email messages from the server. Ask the sender to try sending e-mail messages of smaller sizes.
4	An interruption in the reception was specified, but the reception was not interrupted.	It takes some time to interrupt an Internet fax reception.	Wait until the transmission is interrupted.

D. Direct Fax Sending (Gateway TX)

No.	Condition	Cause	Action
1	Data does not arrive at the copier.	The Unimessage Pro I-Net Portal settings are incorrect.	Check the Unimessage Pro I-Net Portal settings.
		Since the size of the received data is large, it cannot be received due to the server's limitations.	Reduce the size of the data, for example, by decreasing the number of pages, and then try sending again.
2	A fax cannot be sent from this copier.	The communication mode for gateway transmissions is incorrectly specified.	The "GATEWAY TX" parameter must be set to "ENABLE", and the communication mode must be set correctly.

E. PageScope Web Connection

No.	Condition	Cause	Action
	A connection with PageScope Web Connection cannot be established.	The IP address for the device is not specified correctly.	Specify the IP address.
		The URL setting in the Web browser is incorrect.	In the "Address" box, type the IP address of the specified device.
1		The settings in the Web browser are incorrect.	Even though the device can be accessed, certain settings must be specified according to the network configuration in order to establish a connection. For details, contact your network administrator.
		If a proxy is specified with the browser and the IP address of this copier cannot be recognized by the proxy server, the PageScope Web Connection window cannot be displayed.	Use the proxy settings in the browser to add the IP address of this copier to the list of exceptions that will not use the proxy server.
		The LAN cable is damaged.	Replace the LAN cable.
2	Could not login using Administrator mode.	Before this login, a different password had been entered.	Once login is successful, that password is saved in the browser until the browser is closed. Close the browser, and then start it up again.
	The text in the win-	The browser is too small.	Increase the size of the browser.
3	dow is disorganized.	An appropriate font size is not selected.	Specify an appropriate font size for the computer and browser.
4	Some deleted characters remain in the window.	Operations differ depending on the browser used.	Reload the browser window or rescan.
5	The number of digits in an input or display area and the number of characters that can be registered are different.	Depending on the browser, scroll within the input area. If this is not possible, this should not affect the actual setting operation, although it may be a problem for displaying.	-
6	Some characters cannot be specified or displayed.	Depending on the operating system, some characters cannot be specified or displayed.	
7	Space characters cannot be specified or displayed.	Spaces entered at the end of words may be removed.	_
8	Entered data was erased when an error occurred while speci- fying settings.	Depending on the browser, settings that appear as "*", such as passwords, may be erased.	-

6.3 List of Communication Error Codes

• The following error codes appear in TX Result Report, RX Result Report.

Error code	Description	
0072	A connection to the SMTP server cannot be established.	
0073	Communication is not possible because of some problem in the machine or the condition of the network or SMTP Server.	
0074 The connection to the SMTP server was cut.		
0075 The memory of the SMTP server has become full while sending an e-mail		
007B	The connection is disconnected during gateway transmission.	
007C	A Direct fax that cannot be forward transmit by this machine was received. (For a file attachment in a format other than TIFF-F)	
007D	The memory has become full while receiving Direct fax.	
007E	While receiving a Direct fax, the maximum of number of managed memory file is used.	
0096	The IP address could not be assigned by the DNS server.	
0097	The IP address could not be assigned by the DNS server.	
0098	The IP address could not be assigned by the DNS server.	
009B	A connection to the DNS server cannot be established.	
00a2	While receiving an e-mail, the maximum of number of managed memory file is used.	
00a3	A connection to the POP3 server cannot be established.	
00a4 The password is incorrect, so the machine could not log onto the POP3 ser		
00a5	Communication is not possible because of some problem in the machine or the condition of the network or POP Server.	
00a6	The connection to the POP3 server was cut.	
00a7	An e-mail that cannot be printed by this machine was received. (For a file attachment in a format other than TIFF-F)	
00a8	The memory has become full while receiving e-mail.	
00A9	A connection to the FTP server cannot be established.	
00AA	The password is incorrect, so the machine could not log onto the FTP server.	
00AB	Communication is not possible because of some problem in the machine or the condition of the network or FTP Server.	
00AC	The connection to the FTP server was cut.	
00AD	The FTP server cannot store the data that is sent from the machine.	

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