

bizhub 25e

Plain-paper digital Fax/Copier/Printer/Scanner

Administrator's Guide



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How to read this manual

Symbols

In this manual, the following symbols are used with the items where important operational and safety information must be observed.

Symbol	Meaning
 WARNING	Describes warnings to protect yourself and others from serious or potentially fatal injury if you handle the machine incorrectly. For safe operation, please follow instructions carefully.
 CAUTION	Notes a caution to protect yourself and others from personal injury or damage to properties if you handle the machine incorrectly. For safe operation, please follow instructions carefully.
 IMPORTANT	Describes important conditions or restrictions you should carefully observe to avoid problems caused by incorrect operations.
 NOTE	Describes reference information and additional notes for operation.

Key descriptions

In this manual, the operating keys are described as follows:

- < > : Keys on the control panel
For example, the start key → <Start>
- [] : Buttons on the display and computer
For example, the “Setting” button → [Setting]

Screens

This manual uses the screens of the bizhub 25e standard model, unless otherwise stated. The screens you see may differ, depending on the options installed.

About the operating instructions

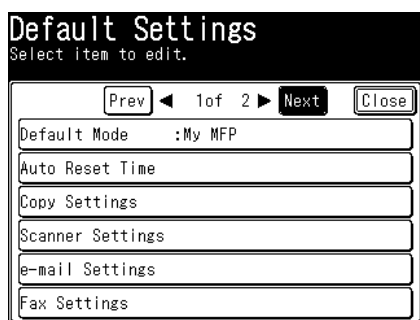
In the operating instructions, the steps to go to the next page by pressing [Prev] or [Next] are omitted. That means when you follow the instructions of the guide, you may not find the instructed item until you press [Prev] or [Next] several times. The displayed items differ according to the machine type or installed options.

When the instructions say:

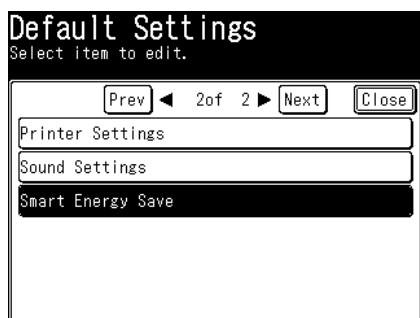
- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Default Settings].
- 3 Press [Smart Energy Save].

In real, operate as the following:

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Default Settings].
- 3 Press [Next].



- 4 Press [Smart Energy Save].



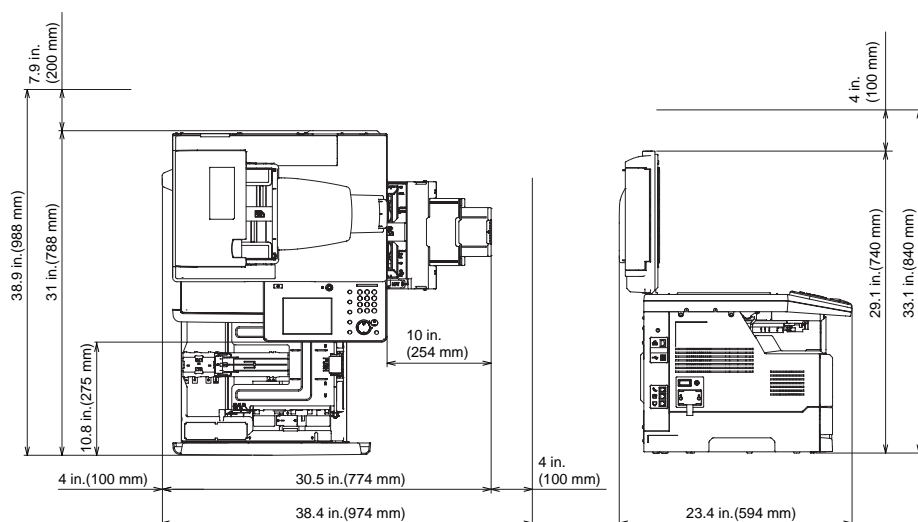
Cautions for using the machine

Besides the “Safety Information” supplied with this product, please observe the following instructions.

Installation location

⚠ CAUTION

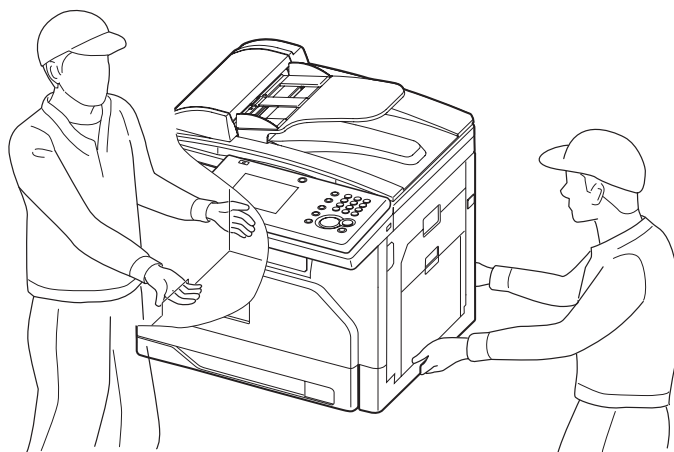
- Keep the ventilating slot of the machine away from walls or other devices.
- To ensure proper ventilation and easy operation, secure an adequate installation space around the machine.
- Use your machine within the temperature range of 50 °F to 89.6 °F (10°C to 32 °C), the humidity range of 20% to 80%RH.
- Avoid installing or using outdoors.



Transporting the machine

⚠ CAUTION

- When you transport the machine, be sure to check that you have disconnected the plug from the outlet and removed the line cable. Use at least two people to move the machine.
- When transporting the machine, remove the toner cartridge.
- When transporting the machine, support the parts shown in the figure below. When you lift the machine, be sure to bend your knees sufficiently so as not to damage your back.



Handling of consumables

WARNING

Never burn or dispose of the toner or drum cartridge in a fire. This could cause any remaining toner to ignite, resulting in a larger fire and/or burns.

CAUTION

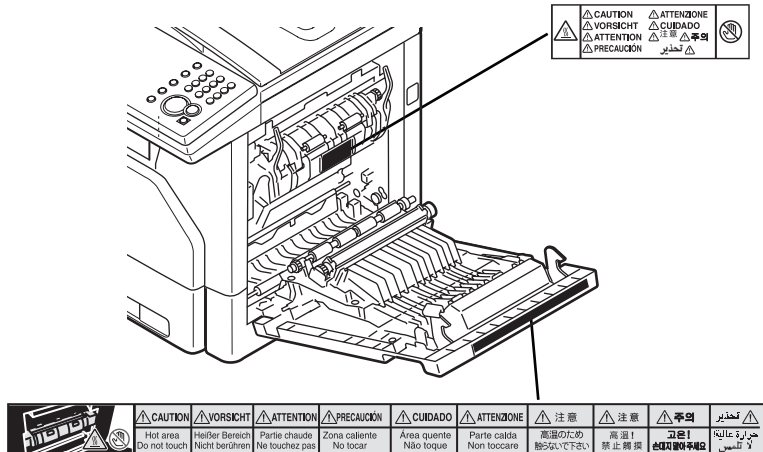
- Toner cartridges should not be opened with force. Leaking toner should not be inhaled. Contact with skin should also be avoided.
- Cartridges should be stored out of children reach. If your skin get in contact with toner clean it under floating water and soap. In case of skin irritation please consult a doctor.

IMPORTANT

- Do not store the toner cartridge, drum cartridge or paper in any of the following places:
 - ♦ Places exposed to fire
 - ♦ Places exposed to direct sunlight
 - ♦ Places subject to high temperature and/or high humidity
 - ♦ Places subject to rapid temperature changes
 - ♦ Dusty areas
 - ♦ Inside a car, left for a long time
- Do not directly touch the photoreceptor surface of the drum, or expose it to direct sunlight. This could cause defects in printing quality.
- Do not leave the drum or toner cartridges upside down or on an incline. This could cause defects in printing quality.
- Do not disassemble the drum or toner cartridge.
- Protect the drum and toner cartridge from shocks and vibration.
- Do not remove the drum and toner cartridge from their packaging until you are ready to use them.

⚠ CAUTION

- The area around the fuser unit becomes extremely hot during operation. Do not touch the area around the fuser unit when removing paper jams or inspecting the inside of the machine. Doing so may cause burns.



- When removing paper jams and replacing toner cartridges, be careful that toner does not get into your eyes or mouth. If the toner gets in your eyes or mouth, immediately flush them with clean water and seek medical assistance.
- Be careful not to stain your hands or clothes with the toner. If your hands or clothes get stained, wash them using clean cold water. The stains may become permanent if washed using warm water.
- Do not perform operations that are not described in the instruction manuals

Ventilation

⚠ CAUTION

- Please use this machine in a place with good ventilation. Using it for long periods in poor ventilation may harm your health. Please periodically ventilate the room.
- Do not block the heat dissipation vents of the machine. Poor heat dissipation can lead to a rise in internal temperatures and cause malfunctions.
- New machines are emitting some gases in general. According to this, please take care of air fluctuations in the room for the first days. At high usage it is recommended to keep a distance to the working places.

Recycling

Old machines, batteries, empty toner and drum cartridges will be return the local KONICA MINOLTA partner and will be recycled. Machines for consumer usage can be recycled at local recycling stations without any charge. Batteries should not be thrown in the usual waste.

For details, contact your local technical representative.

ENERGY STAR®



As an ENERGY STAR® partner, Konica Minolta has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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Chapter 1

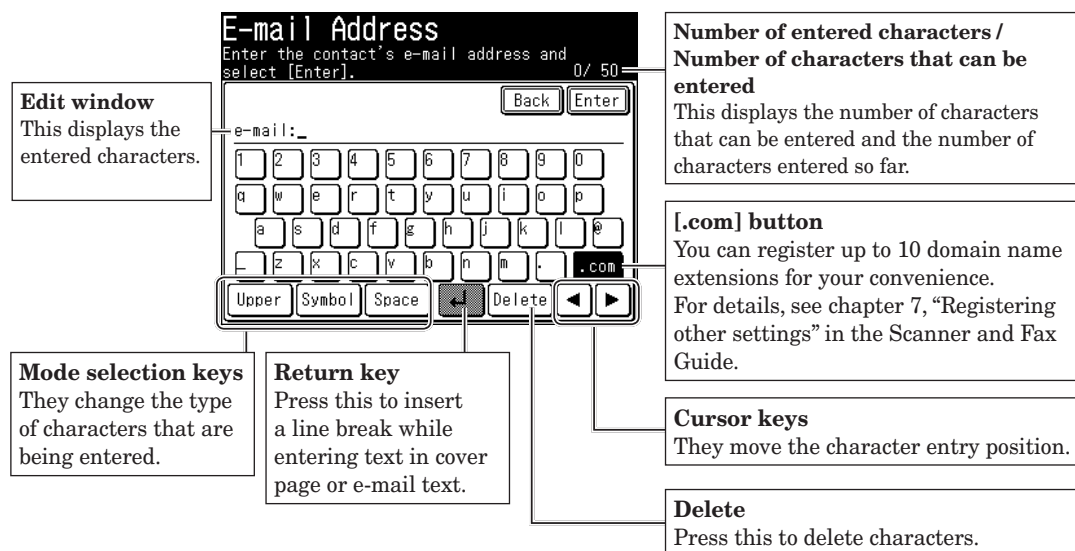
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Entering characters

Refer to this section when entering characters for sender names or names for address book destinations, etc.

Overview of the character entry screen



Entering characters

■ Entering characters

- 1 Select the character to enter from the character entry screen.



- To enter upper case characters, press [Upper].
- To enter lower case characters, press [Lower].

■ Entering numbers

Numbers can be entered using the numeric keys or from the character entry screen.

■ Entering symbols / special characters

- 1 Press [Symbol].
- 2 Select the symbol, and press [Enter].
You can enter “@”, “_”, and “.” from the character entry screen.

■ Entering spaces

Press [Space] while entering characters.

■ Entering “.com”

You can press the [.com] button when entering e-mail addresses, etc. to easily enter domain names. You can also register the parts other than the domain name in advance to easily enter frequently used strings.

NOTE

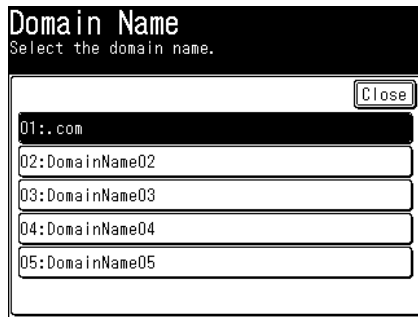
For details on registering domain names, refer to Chapter 7, “Registering Other Settings” in the Scanner and Fax Guide.

- 1 Enter the e-mail address.
- 2 Press [.com].



3 Select the domain name you want to enter.

The selected domain name is entered.



Domain Name
Select the domain name.

Close

01:.com
02:DomainName02
03:DomainName03
04:DomainName04
05:DomainName05



Mail Address
Enter the recipient's e-mail address and press [Enter]. 8/ 50

Register Back Enter

e-mail:1111.com_

1 2 3 4 5 6 7 8 9 0
q w e r t y u i o p
a s d f g h j k l @
_ z x c v b n m . com
Upper Symbol Space Delete

The domain name selection screen is not displayed if no domain names are registered.

Editing characters

To edit characters, move the cursor to the character you want to edit.

■ Deleting characters

- 1 Move the cursor using the cursor keys to the character you want to delete.



- 2 Press [Delete].

■ Inserting characters

- 1 Move the cursor using the cursor keys to the position you want to insert a character.



- 2 Enter the character.
The character will be inserted before the cursor.

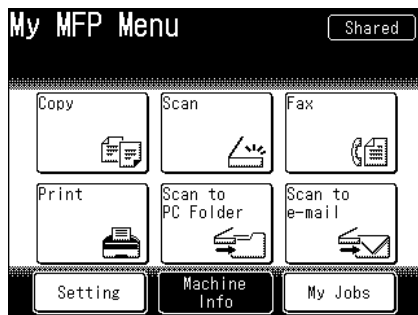
Checking the machine information

You can check the IP address and network settings of the machine, the status of optional equipment and consumables, and the number of pages that have been printed with each mode.

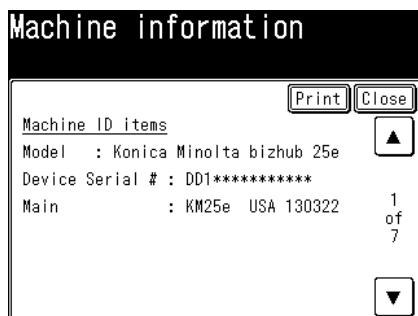
- 1 Press [Machine Info] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Machine Info].



- 3 Check the machine information, and press [Print] if you want to print it.



If you do not want to print the information, press [Close].

- 4 Press [Yes].

Press [ON] to enable duplex printing, or [OFF] to disable it.

NOTE

The toner and drum remaining percentage displayed on the screen are only for a rough estimate.

Registering various functions

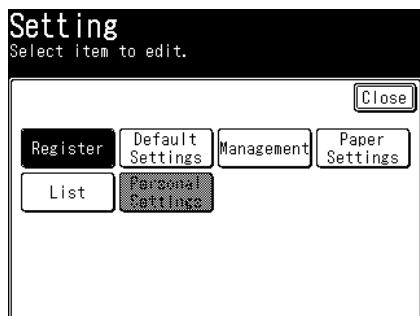
You can register useful functions to use with each mode, such as address book destinations, My Jobs, and various shortcuts.

1

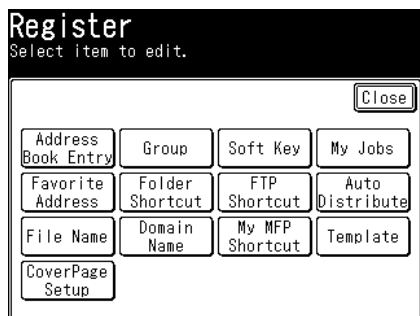
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Register].



- 3 Select the function you want to register.



List of registration

Function	Description	Settings	Reference page
Address Book Entry	You can register, edit, and delete address book destinations.		Chapter 7, “Registering destinations” in the Scanner and Fax Guide.
Group	You can register, edit, and delete groups.		
Soft Key	You can set frequently used functions as soft keys.	<ul style="list-style-type: none"> • Copy Functions <u>Doc.Type</u>, <u>Contrast</u>, <u>DuplexCopy</u>, <u>Doc.Size</u>, <u>Card Copy</u> • Scanner Functions <u>Doc.Type</u>, <u>Contrast</u>, <u>Resolution</u>, <u>File Name</u>, <u>Color</u> • Fax Functions <u>Resolution</u>, <u>Contrast</u>, <u>Redial</u>, <u>Monitor</u>, <u>Broadcast</u> 	1-15
My Jobs	You can register, edit, and delete My Jobs, or print a list of My Jobs.		1-10
Favorite Address	You can register, edit, and delete destinations to display in the “Faves” tab on the scan ready screen.		Chapter 7, “Registering destinations” in the Scanner and Fax Guide.
Folder Shortcut	You can register, edit, and delete shortcuts to shared folder paths.		
FTP Shortcut	You can register, edit, and delete shortcuts to FTP servers.		
Auto Distribute	You can register conditions to determine whether to distribute a received fax. You can also edit, delete, and print a list of the conditions.	<ul style="list-style-type: none"> • Setting <u>OFF</u> <u>ON</u> • Name Not registered • Destination Not registered • Priority Low <u>Middle</u> High • Conditions Matching Method <u>Equal</u> Initial Final Any 	Chapter 4, “Useful reception function” in the Scanner and Fax Guide.

Function	Description	Settings	Reference page
Auto Distribute		<ul style="list-style-type: none"> Schedule Weekday <u>Mon, Tue, Wed, Thu, Fri, Sat, Sun</u> Start Time <u>12:00 am to 12:59 pm</u> End Time <u>12:00 am to 12:59 pm</u> Auto Print <u>OFF</u> <u>ON</u> 	Chapter 4, "Useful reception function" in the Scanner and Fax Guide.
File Name	You can register the file name for the scanned image data in advance.		Chapter 7, "Registering Other Settings" in the Scanner and Fax Guide.
Domain Name	You can register the domain names to display on the character entry screen.		
My MFP Shortcut	You can change the My MFP shortcut keys.	<u>Copy</u> <u>Scan</u> <u>Fax</u> <u>Print</u> <u>Scan to PC Folder</u> <u>Scan to e-mail</u>	1-17
Template	You can register a subject and mail text for internet faxes and Scan to E-Mail in advance.		Chapter 7, "Registering Other Settings" in the Scanner and Fax Guide.
CoverPage Setup	You can register cover page message.		Chapter 4, "Cover page" in "Transmission related settings" in the Scanner and Fax Guide.

Using My Jobs

Register frequently used functions in My Jobs to allow a quick use of it.

NOTE

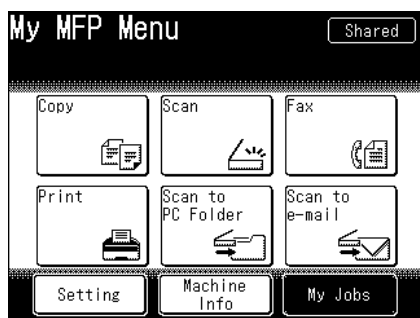
- Up to six jobs can be registered.
- The destinations in the personal address book cannot be registered.
- Print jobs cannot be registered.
- The machine emits a beep sound when registering My Jobs to inform you that My Jobs is being registered.

Registering / Editing My Jobs

This section describes the procedure for registering My Jobs. When editing, select the job you want to edit in step 3, and press [Edit]. When the screen in step 8 is displayed, select the item to change.

1 Press [My Jobs] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.



2 Press [Add/Edit].

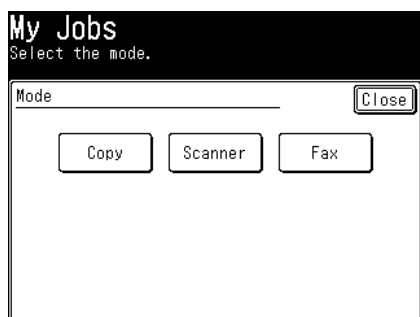


- 3 Press [Add].



When editing, select the job you want to edit, and press [Edit]. Proceed to step 7.

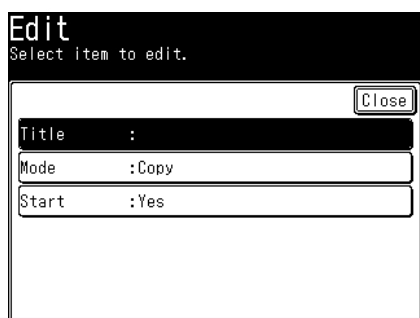
- 4 Select the type of job you want to register.



- 5 Press [Yes].

- 6 Perform the operation you want to register, and press <Start>.

- 7 To register the job name, press [Title].



When you do not register the title (job name), the mode name will be displayed as a title (job name) on My Job list.

- 8 Enter the job name, and press [Enter].

Up to 40 characters can be entered.

- 9 Press [Start].

10 Select [Yes] to include the start key operation in the job or [No] not to include the start key operation, and press [Enter].

No: The registered job will displayed when you execute the job. You can confirm the functions and then press <Start>.

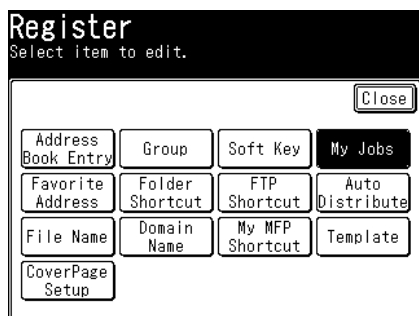
Yes: The registered job will be done when you execute the job.

11 Press [Close].

NOTE

Also, you can register or edit My Job by following procedure.

Press [Setting] on My MFP Menu screen → [Register] → [My Jobs].

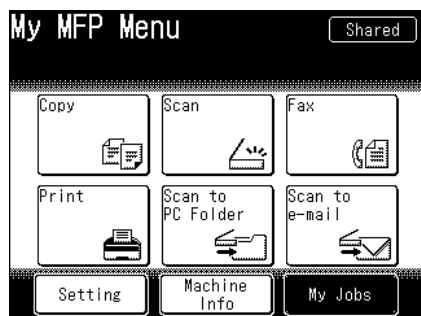


The remaining procedure is the same as steps 3 to 11 in [“Registering / Editing My Jobs”](#) (page 1-10).

Deleting My Jobs

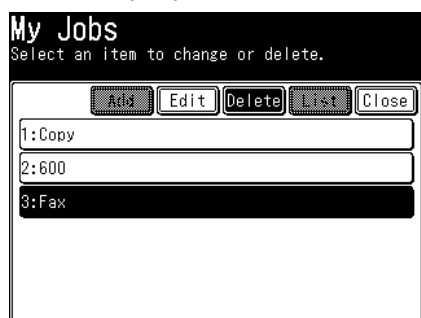
- 1 Press [My Jobs] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.



- 2 Press [Add/Edit].

- 3 Select the job you want to delete, and press [Delete].



- 4 Press [Yes] to proceed with the deletion.

NOTE

Also, you can delete My Job by following procedure.

Press [Setting] on My MFP Menu screen → [Register] → [My Jobs], select a job you want to delete → [Delete] → [Yes].

Printing My Jobs list

- 1 Press [My Jobs] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Add/Edit].
- 3 Press [List].
- 4 Press [Yes].
Press [ON] to enable duplex printing, or [OFF] to disable it.

NOTE

Also, you can print My Job list by following procedure.
Press [Setting] on My MFP Menu screen → [List] → [My Jobs List] → [Yes].

Executing My Jobs

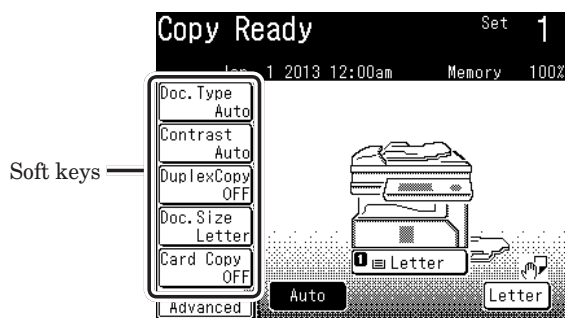
- 1 Press [My Jobs] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press the job you want to execute.

NOTE

If the registered function is protected, a message indicating so is displayed when My Jobs is executed. For details, see [“Setting mode protection” \(page 2-13\)](#).

Changing the soft keys

Up to five advanced functions of each mode can be displayed on the ready screen. By assigning frequently used functions, you can use them from the ready screen. Example of the copy ready screen:



Ready screen	Functions that can be assigned
Copy screen	Zoom, <u>Card Copy</u> , Duplex Copy, Doc. Size, Doc. Type, Bypass, <u>Contrast</u> , Sort, Combine, Next Doc., DocIndex
Scanner screen	<u>Doc. Type</u> , <u>Contrast</u> , <u>Resolution</u> , Scan Size, Stamp ^{*1} , Next Doc., <u>Color</u> , DuplexScan, Broadcast, Batch Scan, File Format, Speed-Dial, <u>File Name</u> , Mail Address, e-mail Subject, Mail History, Color Adjust, Group Tx
Fax screen	<u>Resolution</u> , <u>Contrast</u> , DuplexScan, <u>Redial</u> , <u>Monitor</u> , Speed-Dial, AutoDist., Group Tx, Auto Rx, SecurityRx, TTI, Cover Page, Tx Report, Scan Size, Stamp, Next Doc., Closed Tx, ID Check, MemoryTx, Dialing Options, <u>Broadcast</u> , Delayed Tx, E Gateway

*1 Only when the "Scan confirmation stamp option" is attached.

NOTE

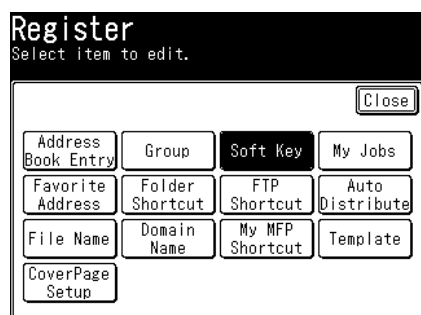
Underlined values are the default settings specified at the time of shipment.

1 Press [Setting] on My MFP Menu screen.

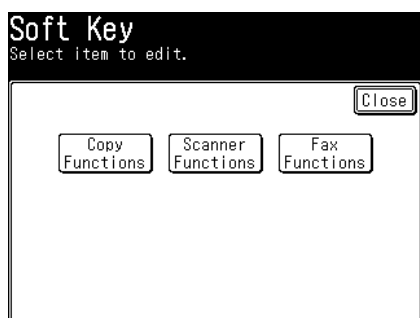
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

2 Press [Register].

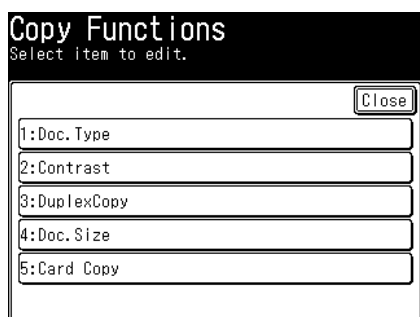
3 Press [Soft Key].



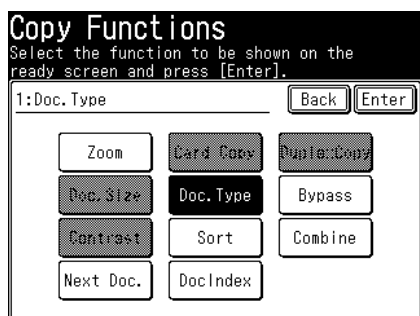
- 4 Select the ready screen you want to set.



- 5 Select the soft key you want to edit.



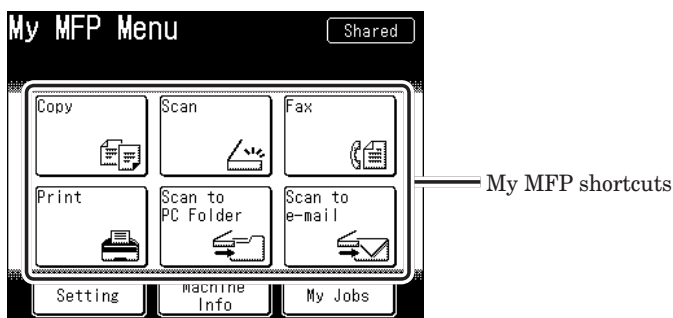
- 6 Select the function you want to display as a soft key, and press [Enter].



To continue to specify other soft keys, repeat the procedure from step 5.

Editing the My MFP shortcuts

You can change the shortcut keys on the screen displayed when <Mode> is pressed.



The following functions can be assigned:

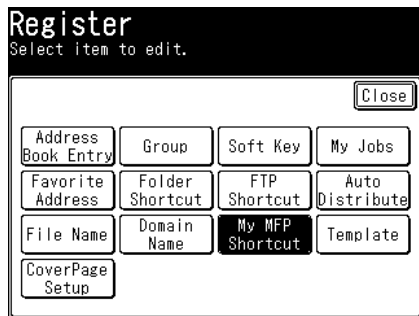
- Copy
- Scan
- Fax
- Print
- Scan to e-mail
- Scan to PC Folder
- Scan to FTP Server
- Scan to USB Memory
- Scan to Print
- Security Print
- PC Folder to Print
- USB Memory to Print
- Register
- Paper Settings
- Default Settings
- Management
- List
- Personal Settings
- Sound Settings
- Language
- DocIndex
- Scan to Evernote

NOTE

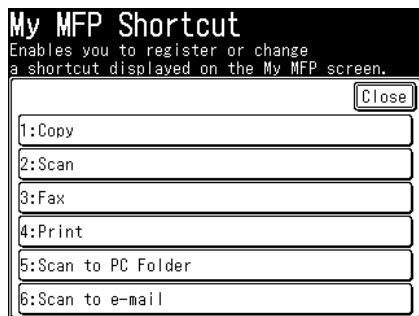
Underlined values are the default settings specified at the time of shipment.

Editing from the settings screen

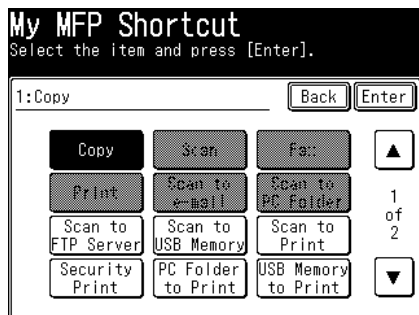
- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Register].
- 3 Press [My MFP Shortcut].



- 4 Select the shortcut button you want to change.



- 5 Select the function you want to register in the shortcut button, and press [Enter].



To continue to specify other shortcut buttons, repeat the procedure from step 4.

Paper settings

You can make paper settings for receiving faxes and making copies.

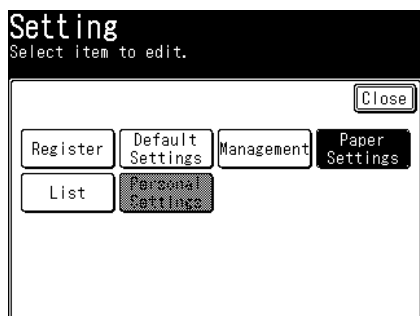
1

Using common functions

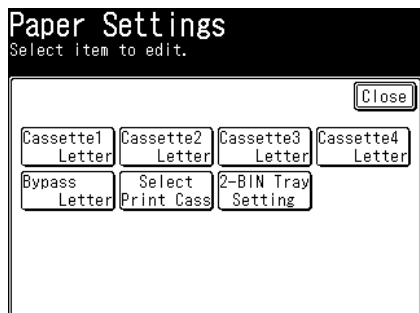
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Paper Settings].







- 3 Select the item you want to set.



In this display sample, optional cassette 2, cassette 3, cassette 4 and 2-bin tray are installed.

- 4 Select the value you want to set, and press [Enter].

List of paper settings

Function	Description	Settings
Cassette1	You can set the size of paper used in cassette 1.	<u>Letter</u>
Cassette2 ^{*1}		Legal
Cassette3 ^{*1}		H.LTR 
Cassette4 ^{*1}		
Bypass	<p>You can set the type and size of paper used in the bypass tray. For details, see “Loading paper into the bypass tray” in “Loading paper” in the User’s Guide.</p> <p> NOTE</p> <p>Custom-sized paper can be used for PC printing only.</p>	<u>Letter</u> Legal H.LTR  Executive DL COM10 Monarch Postcard OHP (LTR) A4 A5 A5  A6 F4 Custom
Select Print Cassette	<ul style="list-style-type: none"> • Copy You can specify the cassettes to use when [Auto] is set for the paper selection. • Fax You can specify the cassette to be used when receiving faxes. OFF: This cassette is not used. ON: This cassette is used. • List You can select the paper cassette to use for printing lists. OFF: This cassette is not used. ON: This cassette is used. 	Cassette 1~4 ^{*1} OFF <u>ON</u> Bypass Tray <u>OFF</u> ON Cassette 1~4 ^{*1} OFF <u>ON</u> Bypass Tray <u>OFF</u> ON Cassette 1~4 ^{*1} OFF <u>ON</u>
2-Bin Tray Setting ^{*2}	<ul style="list-style-type: none"> • Copy Exit • Fax Exit • List Exit • I-Fax Exit <p>Select to which tray you want to out put the jobs.</p>	<u>Internal Tray</u> External Tray

*1 Cassette 2, Cassette 3 and Cassette 4 are only displayed when installed in the machine.

*2 2-Bin Tray Setting is only displayed when the optional 2-bin tray is installed in the machine.

NOTE

Underlined values are the default settings specified at the time of shipment.

Specifying default settings

The default values are those applied when you press <Reset>.

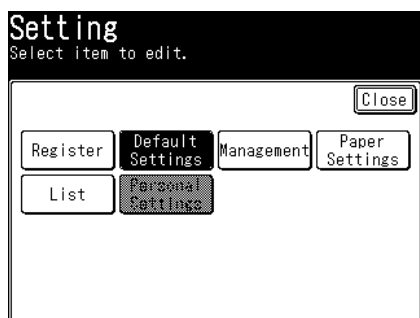
The machine returns to the default settings if you press <Reset> or the machine is left without any operation for a designated period of time.

Changing the default values of often-used functions can shorten the time required to adjust settings.

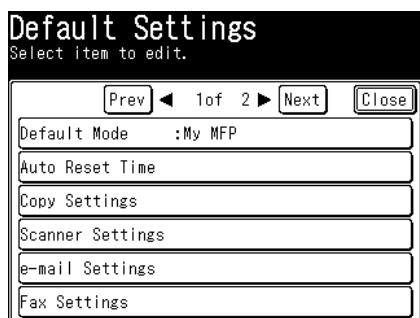
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Default Settings].



- 3 Select the item you want to set.



- 4 Select the default value you want to set, and press [Enter].

List of default settings

Function	Description	Settings
Default Mode	You can set the ready screen when power is turned ON and when the specified auto reset time has elapsed.	Copy Scan Fax Print <u>My MFP</u>
Auto Reset Time	<ul style="list-style-type: none"> •Copy Screen •Scanner Screen •Fax Screen •Printer Screen •My MFP Screen <p>You can set the time until each screen returns to the ready screen or the machine operation when it has finished scanning.</p> <p>Automatic Reset Time: You can set the time how long it takes to return to the ready screen when the machine is left idle.</p> <p>Reset After Scan^{*1}: When this setting is enabled, all settings are reset when the document is scanned.</p> <p>Logout After Scan^{*2}: When this setting is enabled, users are logged out when the document is scanned.</p>	<p>Automatic Reset Time 1-10 Minutes: 3 Minutes</p> <p>Reset After Scan <u>OFF</u> ON</p> <p>Logout After Scan <u>OFF</u> ON</p>
Copy Settings	You can set the default values for the copy mode, such as the document type and contrast for the documents to be copied. For details, see chapter 3, “Specifying default settings” in the Copier Guide.	
Scanner Settings	You can set the default values for the scanner mode, such as the document type and contrast for the documents to be scanned. For details, see chapter 7, “Specifying default settings” in the Scanner and Fax Guide.	
e-mail Settings	You can set the default settings for templates, and the file format for the scan to e-mail function. For details, see chapter 7, “Specifying default settings” in the Scanner and Fax Guide.	
Fax Settings	You can set the default values for the fax mode, such as the resolution and contrast for the documents to be faxed. For details, see chapter 7, “Specifying default settings” in the Scanner and Fax Guide.	
Printer Settings	You can set the default values for the printer mode, such as the printer controller settings and the auto deletion time setting for security printing. For details, see chapter 4, “Operating on control panel” in the Printer Guide.	

Function	Description	Settings
Sound Settings	<p>You can set the various sound settings.</p> <ul style="list-style-type: none"> • Volume You can adjust the volume of the confirmation tone, completion tone, alarm, and beep. • Confirmation Tone You can change the tone that is heard when pressing the buttons. • Completion Tone The machine informs you that a job is completed with a beep. To set the tone individually, press [Custom], and specify the settings individually. <ul style="list-style-type: none"> • Copy Complete • Transmission Complete • Reception Complete • Rx Print Complete • PC Printing Complete • List Print Complete • Glass Scan Complete • Alarm You can set the machine to inform you of errors such as when paper has jammed. To set the sound individually, press [Custom], and specify the settings individually. <ul style="list-style-type: none"> • Paper jam • Out of paper • Toner replacement • PC print error • Fax Communication error • Fax cancel information • Memory Overflow • Cover Open • Document jam • Drum cartridge replacement • Checkout error • Fax Reception Print Warning • Beep You can set the ringer for fax reception. 	<p>Level 1-7: <u>4</u></p> <p>OFF <u>Low</u> Mid High</p> <p>OFF <u>Type 1</u> Type 2 Type 3</p> <p>OFF <u>ON</u></p> <p>OFF <u>ON</u></p>

Function	Description	Settings
Smart Energy Save	For details, see “ Setting smart energy save ” (page 1-25).	<ul style="list-style-type: none"> • Energy Save Mode 01-240 Minutes: <u>01 Minute</u> • Energy Save Period Start Time <u>OFF</u> ON Reset Time <u>OFF</u> ON Weekday <u>Mon, Tue, Wed, Thu, Fri,</u> <u>Sat, Sun</u>

*1 Except for the Fax screen, Printer screen and My MFP screen.

*2 Except for the Printer screen and My MFP screen.

NOTE

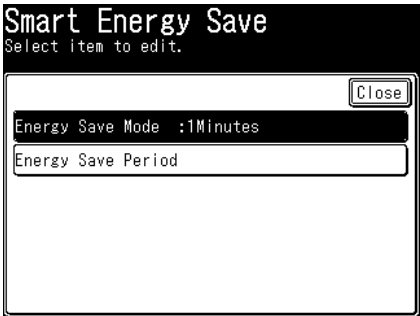
Underlined values are the default settings specified at the time of shipment.

Setting smart energy save

Your machine has a power saving function that turns the machine into an energy save mode automatically when it is left idle for a designated time. Set up the following items:

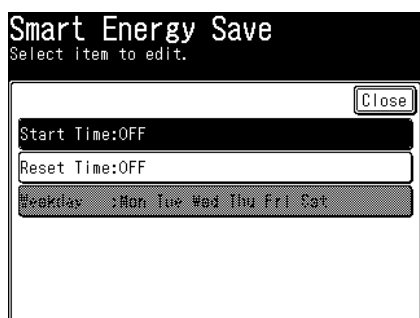
Items	Description
Sleep Mode	You can set the time it takes for the machine to switch from ready mode to sleep mode from 1 to 240 minutes. (The default setting is 1 minute.) You cannot set so that the machine does not turn into sleep mode at all.
Energy Save Period	
Start Time	You can set up the time so that the machine turns into sleep mode at a specified time of day.
Reset Time	You can set up the time so that the machine returns from sleep mode at a specified time of day.
Weekday	You can set the day of week when the machine returns from sleep mode. That means when you specify the days from Monday to Friday, the machine will be left in sleep mode on Saturday and Sunday despite the reset time passes. You can set the day of week only when you set the reset time.

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Default Settings].
- 3 Press [Smart Energy Save].
- 4 Press [Energy Save Mode].



- 5 Specify the time, and press [Enter].
Use numeric keys or [+], [-] to enter the time.
- 6 Press [Energy Save Period].

7 Press [Start Time].

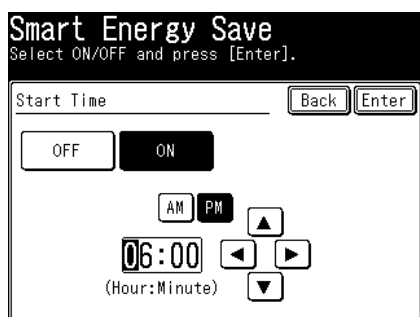


Proceed to step 10 when you do not specify the start time.

8 Press [ON].

Press [OFF] not to specify the start time.

9 Enter the time, and press [Enter].



Use numeric keys or cursor key to enter the time.

10 Press [Reset Time].

11 Press [ON].

Press [OFF] not to specify the reset time.

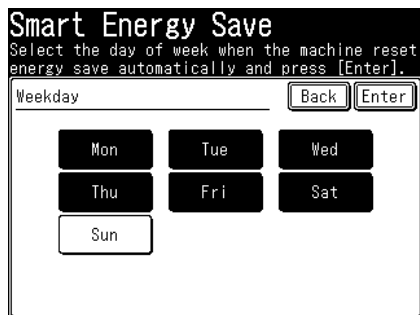
12 Enter the time, and press [Enter].

Use numeric keys or cursor key to enter the time.

13 Press [Weekday].

- You can set the day of week only when you set the reset time.
- The procedures are concluded when you do not set up the day of week.

14 Select the day of week, and press [Enter].



Printing lists

You can print various lists from “List” menu.

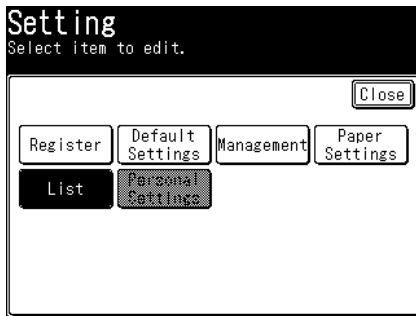
1

Using common functions

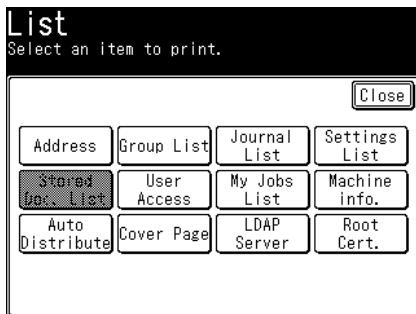
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [List].



- 3 Select the list you want to print, and press [Enter].



- 4 Press [Yes].

Press [ON] to enable duplex printing, or [OFF] to disable it.

List of lists

List name	Content printed	Reference page
Address Book List	Prints a list of the destinations registered in the address book. The list can be printed in order of the numbers or in alphabetical order.	Chapter 7, “Registering destinations” in the Scanner and Fax Guide.
Group List	Prints a list of the destinations registered in the address book as groups. The list can be printed in order of the numbers or in alphabetical order.	
Journal List	Prints a list of the communication results.	Chapter 6, “Printing journals” in the Scanner and Fax Guide.
Settings List	Prints a list of default settings, management settings, and paper settings, etc.	—
Stored Doc. List	Prints a list of the stored documents, such as the reserved documents.	—
User Access Management	Prints a list of the total number of pages used for each mode and total communication time.	—
My Jobs List	Prints a list of the registered My Jobs.	1-14
Machine information	Prints the IP address and network settings of the machine, the status of optional equipment and consumables, and the number of pages that have been printed with each mode.	1-6
Auto Distribute	Prints a list of the distributing conditions set.	Chapter 4, “Useful reception function” in the Scanner and Fax Guide.
Cover Page	Prints a sample cover page.	Chapter 4, “Cover page” in “Transmission related settings” in the Scanner and Fax Guide.
LDAP Server	Prints a list of the registered LDAP servers.	2-26
Root Certificate List	You can print the fingerprints for the root certificates of private certificate authorities.	—

Using personal settings

In the personal settings, you can customize the various settings for each user. Personal settings are displayed when a user login is performed. For details, see [“Logging in / Logging out” \(page 1-32\)](#).

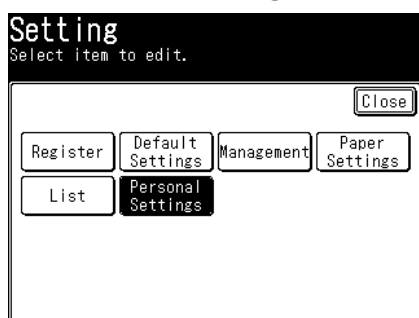
1

Using common functions

Specifying personal settings

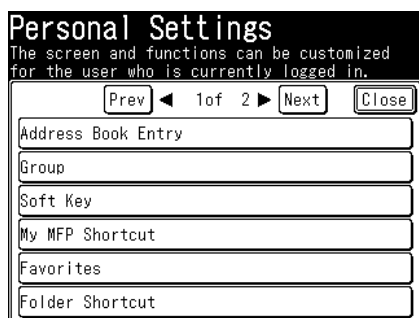
■ Setting procedure

- 1 Perform the user login operation.
For details, see [“Logging in / Logging out” \(page 1-32\)](#).
- 2 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 3 Press [Personal Settings].



If you press [Personal Settings] without performing a user login, the message “Please login.” is displayed. Press <Login> and perform log in.

- 4 Select the item you want to set.



- 5 Select the value you want to set.
The list of items you can set, see [“List of personal settings” \(page 1-30\)](#).

■ List of personal settings

Function	Description	Settings	Reference page
Address Book Entry	You can register, edit, and delete address book destinations for each user.		Chapter 7, “Registering destinations” in the Scanner and Fax Guide.
Group	You can register, edit, and delete groups for each user.		
Soft Key	You can set the soft keys to display on the copy, fax, and scanner screens when a user logs in.	Soft Key Customization <u>OFF</u> ON	1-15
My MFP Shortcut	You can set the shortcut buttons to display when the My MFP screen is switched to the personal screen.	The settings are the same as the My MFP shortcuts.	1-17
Favorite	You can register, edit, and delete destinations to display in the [Faves] tab on the scanner screen for each user.		Chapter 7, “Registering destinations” in the Scanner and Fax Guide.
Folder Shortcut	You can register, edit, and delete shortcuts to shared folder paths for each user.		
Transmission Report	You can set a fax transmission report for each user.	Personal Settings <u>OFF</u> ON Tx Report Settings <u>OFF</u> Print e-mail	Chapter 6, “Checking the transmission result” in the Scanner and Fax Guide.
Default Display	You can select to display either the shared screen or personal screen when the user logs in.	<u>Shared</u> Personal	1-31
List	You can print a list of the destinations in the personal address book and personal groups.		Chapter 7, “Registering destinations” in the Scanner and Fax Guide.

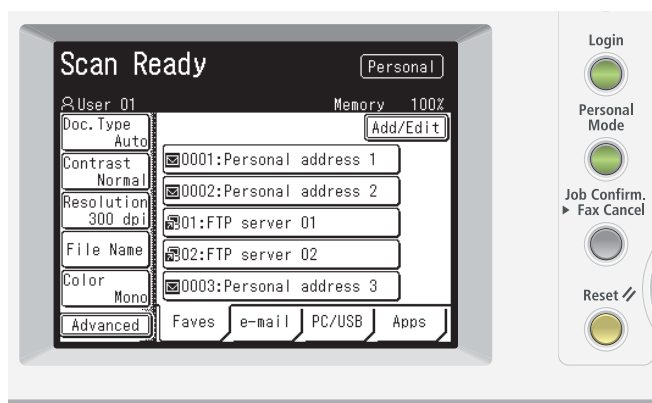
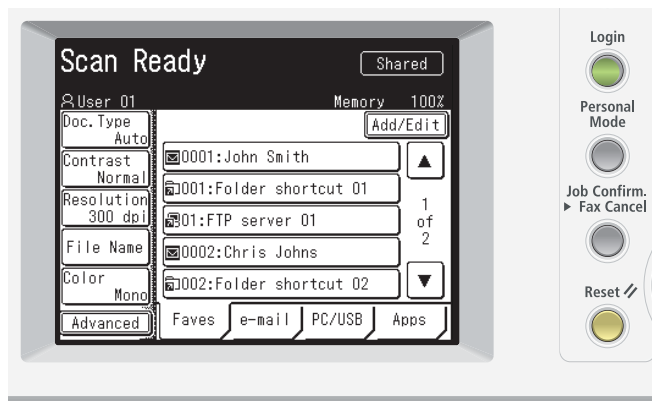
NOTE

Underlined values are the default settings specified at the time of shipment.

Using personal settings

Personal settings can only be used when the user is logged in.

- 1 Press <Personal Mode> after performing a user login.



- If the shared screen is displayed, press <Personal Mode> to switch to the personal screen.
- If the personal screen is displayed, the screen will switch to the shared screen.

1

Using common functions

Logging in / Logging out

To use the machine with receiving user authentication, log in to the machine. If you log in, you can use the following functions.

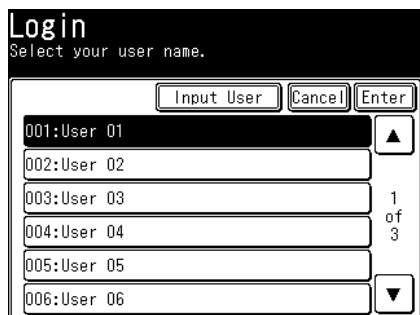
- Personal settings
- Security print
- User access management
- Journal report (with the user name printing in the sender field)
- Personal address book

NOTE

- For details on setting user authentication, see [“Setting user authentication” \(page 2-31\)](#).
- When the “Guest account setting” is effective at machine policy setting on Message Board, press <Reset> to use the machine as a guest.

Logging in

- 1 Press <Login>.
- 2 Select the user ID, and press [Enter].



The screenshot shows a 'Login' screen with the prompt 'Select your user name.' At the top are three buttons: 'Input User', 'Cancel', and 'Enter'. Below these is a list of six users: '001:User 01', '002:User 02', '003:User 03', '004:User 04', '005:User 05', and '006:User 06'. To the right of the list is a vertical scrollbar with '1 of 3' in the middle. Up and down arrow buttons are on the right side of the list.

- Press [Input User] to directly enter the user ID. Enter the user ID and press [Enter].
- According to the machine policy, the user ID entry screen will be displayed. Enter the user ID and press [Enter].

- 3 Enter the password, and press [Enter].



The screenshot shows a 'Login' screen with the prompt 'Enter your password and press [Enter].' and a character count '0/ 28'. At the top are three buttons: 'Back', 'Cancel', and 'Enter'. Below these is a text field labeled 'User 01' and another labeled 'Password:'. Under the password field is a numeric keypad (0-9), an alphanumeric keypad (a-z), and a special character keypad (Upper, Symbol, Space, Delete, and navigation arrows).

If a password is not set, press [Enter] without entering a password.

NOTE

For details on the machine policy settings, see chapter 4, “Setting the machine policy” in “Setting security” in the Message Board Guide.

Logging out

There are two methods to log out; manual and automatic. Here the procedure to log out manually is described.

NOTE

- For details on how to set automatic logout time, see [“Setting the automatic logout time” \(page 2-39\)](#).
- For details on how to set logout when scanning is finished, see “Auto Reset Time” in [“List of default settings” \(page 1-22\)](#).

1 Press <Login> while you are login.

2 Press [Yes].



If you press [No], you will not be logged out.

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Chapter 2

Management

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Machine management settings

You can specify the important settings related to the machine, such as the user install mode and security communication settings, and network settings, etc.

If you set an administrator password, a screen for entering the administrator password is displayed whenever you press [Management], which enables you to prevent users other than the administrator from changing the settings. Once you enter the administrator password, you can set the setting continuously in “Management”.

- 1** Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2** Press [Management].
- 3** If an administrator password is set, enter the password and press [Enter].
If an administrator password is not set, proceed to step 4.
- 4** Select the function you want to set.

List of machine management settings

Function	Description	Settings	Reference page
Security Communication	You can specify the various security communication settings, such as closed transmission, ID check, destination confirmation, and security reception settings.	<ul style="list-style-type: none"> •Closed Transmission <u>OFF</u> ON •Closed Reception <u>OFF</u> ON •Passcode 0000 to 9999: (not registered) •ID Check Tx <u>OFF</u> ON •Confirm Destination <u>OFF</u> ON Broadcast Only •Confirm Speed-Dial <u>OFF</u> ON •Confirm Numeric keys <u>OFF</u> ON •Broadcast Tx OFF <u>ON</u> •Secure Reception <u>OFF</u> ON (current time) 	Chapter 4, “Security fax functions” in the Scanner and Fax Guide.
Function Protect Setting	You can manage the various settings using an administrator password and protect passcode.	Prohibited Protect ON Protect <u>OFF</u>	2-9
Mode Protect Setting	You can set the machine to prohibit the copy, scan, fax, or print modes from being used.	<u>OFF</u> ON	2-13
User Access Management	You can reset the counter.		2-15
Network Settings	You can set the network settings for using the machine on a network.		2-16
User Install	You can specify the settings required for using the machine.		Chapter 7, “Initial setup (User Install)” in the Scanner and Fax Guide.
Mirroring	You can copy the settings information to another machine between same model.		2-34

Function	Description	Settings	Reference page
Initialize all data	<p>You can erase the data set in the [Setting] mode, such as the address book and copy/fax function settings, and the data saved in the machine, such as the stored documents. When this operation is done, the machine reboots from itself.</p> <p>⚠ CAUTION</p> <p>Data that has been cleared cannot be restored.</p>		
PIN Mode	The entered PIN (personal identification number) will not appear in the journal, error message printout, delayed command list or transmission report.	<u>OFF</u> Mode1 Mode2	Chapter 4, “PIN masking” in “Security fax functions” in the Scanner and Fax Guide.
Admin Password	<p>You can set the administrator password.</p> <p>You can set an administrator password to prevent users other than the administrator from editing the settings in the [Management] screen.</p>	No administrator password is set at shipment.	2-5
Protect Passcode	You can set the protect passcode. A protect passcode is required when using function protect settings.	No protect passcode is set at shipment.	2-7
Automatic LogoutTime	You can set the time how long it takes to automatically log out a user when the machine is left idle.	1-10 minutes: <u>3 minutes</u>	2-39

NOTE

Underlined values are the default settings specified at the time of shipment.

Setting security codes

You can set two “keys” to enable security on your machine: Administrator password and protect passcode.

An administrator password prevents users other than the administrator from editing the settings in the “Management” screen, and enable the administrator to centrally manage machines. A protect passcode is a four digit number required when setting function protect settings and printing security reception documents.

Setting the administrator password

Up to 28 characters can be entered for an administrator password. Make sure to note and store the password after setting it.

! IMPORTANT

If you forget the administrator password, it is necessary to initialize the machine and set the password again.

In such a case, contact your local technical representative.

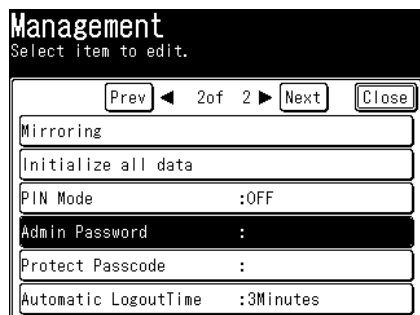
■ Setting the administrator password

- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Management].

- 3 Press [Admin Password].



- 4 Enter the password you want to set, and press [Enter].



- 5 Enter the password again, and press [Enter].

■ Editing / deleting the administrator password

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
- 3 Enter the administrator password, and press [Enter].



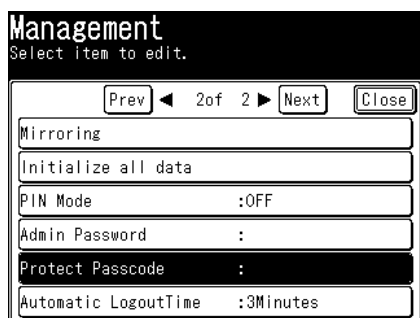
- 4 Press [Admin Password].
- 5 Enter the new password, and press [Enter].
 - Up to 28 characters can be entered.
 - To delete the password, press [Enter] without entering a new password.
- 6 Enter the new password again, and press [Enter].

Setting the protect passcode

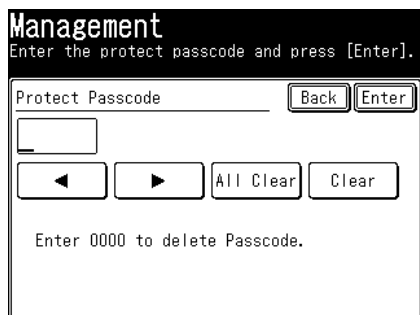
You can set a four digit number of your choice for the protect passcode. Make sure to note and store the number after setting it.

■ Setting the protect passcode

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
- 3 If an administrator password is set, enter the password and press [Enter].
If an administrator password is not set, proceed to step 4.
- 4 Press [Protect Passcode].



- 5 Enter the protect passcode using the numeric keys, and press [Enter].



Enter a four digit number.

■ Editing / deleting the protect passcode

- 1** Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2** Press [Management].
- 3** If an administrator password is set, enter the password and press [Enter].
If an administrator password is not set, proceed to step 4.
- 4** Press [Protect Passcode].
- 5** Enter the current protect passcode using the numeric keys, and press [Enter].
- 6** Enter the new passcode using the numeric keys, and press [Enter].
To delete the protect passcode, enter "0000" using the numeric keys, and press [Enter].

Function protect settings

You can manage the following functions using the administrator password and protect passcode.

Functions you can protect

	Function	What can be managed
Fax functions	<ul style="list-style-type: none"> • Transmission using address book destinations • Transmission using the numeric keys (direct dialing) • Group transmission • Manual transmission (transmission using “Monitor” function, an external phone handset) • Redialing • Closed transmission • ID check transmission • Transmission using the e-mail history 	<ul style="list-style-type: none"> • Prohibit • Require protect passcode when using
Common functions	<ul style="list-style-type: none"> • Executing My Jobs 	<ul style="list-style-type: none"> • Prohibit • Require protect passcode when using
Device settings	<ul style="list-style-type: none"> • Registering address book destinations^{*1} • Registering groups^{*1} • Auto distribution^{*1} • Registering My Jobs 	<ul style="list-style-type: none"> • Only administrator can register (administrator password requested when using) • Require protect passcode when using
Outputting lists	<ul style="list-style-type: none"> • Address book list • Group list • Journal list^{*2} • My Jobs list • Auto distribution setting list 	<ul style="list-style-type: none"> • Only administrator can output list (administrator password requested when outputting) • Require protect passcode when outputting

*1 When these functions are prohibited, you cannot use them also on Message Board.

*2 When the communication management function is protected, displaying of the communication history is also protected.

NOTE

When using manual transmission (transmission using “Monitor” function, an external phone handset), the following functions cannot be restricted.

- Transmission using address book destinations
- Transmission using the numeric keys (direct dialing)
- Redialing

About function protect settings by user policy

Besides the function protect settings introduced here, you can manage some functions using the user policy. When functions are prohibited by user policy, the prohibited function buttons are displayed in gray and the menu cannot be selected.

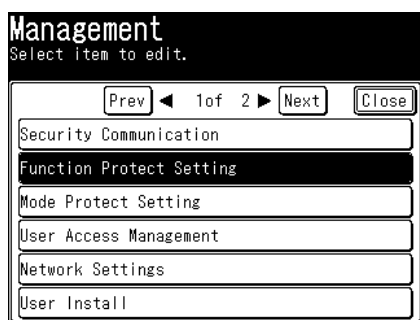
For details on the user policy, see chapter 4, “Setting user policies” in the Message Board Guide.

Setting function protection

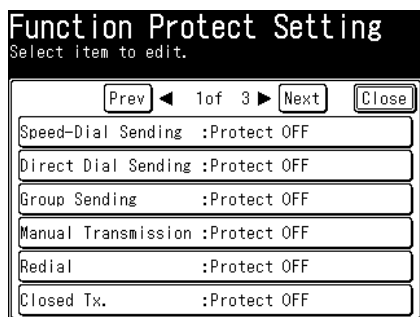
NOTE

To set function protection, it is necessary to set an administrator password ([page 2-5](#)) and protect passcode ([page 2-7](#)) in advance.

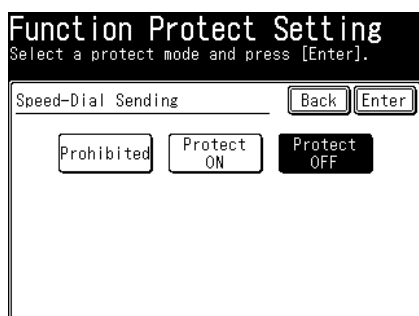
- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Function Protect Setting].



- 4 Enter the protect passcode, and press [Enter].
- 5 Select the function to set or edit.



- 6 Select either option, and press [Enter].



- Prohibited: Use of the fax function and common function is prohibited. Setting the device setting, or outputting list is prohibited for all except the administrator. (The administrator password is requested when using the function.)
- Protect ON: Require the protect passcode to be entered when using the function.
- Protect OFF: The function can be used.

Using function protection

■ When a fax function is set to “Prohibited”

When a fax function or common function is set to “Prohibited” in the function protect settings, it cannot be used. If you select the function, the message “This has been set to disable the function. Please contact an administrator.” is displayed.



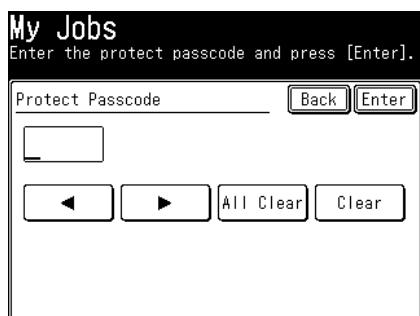
■ When a machine setting or list is set to “Prohibited”

When device setting or outputting list is set to “Prohibited” in the function protection settings, the administrator password is required when using the function.



■ When “Protect ON” is set

If a function is set to “Protect ON” in the function protection settings, the protect passcode must be entered when using that function.



The screenshot shows a screen titled "My Jobs" with the instruction "Enter the protect passcode and press [Enter].". Below this, there is a text input field labeled "Protect Passcode" with "Back" and "Enter" buttons to its right. Underneath the input field is a small rectangular box. At the bottom of the screen, there are four buttons: a left arrow, a right arrow, "All Clear", and "Clear".

Setting mode protection

You can protect copy, scanner, fax, or printer modes from being used.
For example, if you enable copy mode protection, the machine will not switch to the copy screen.

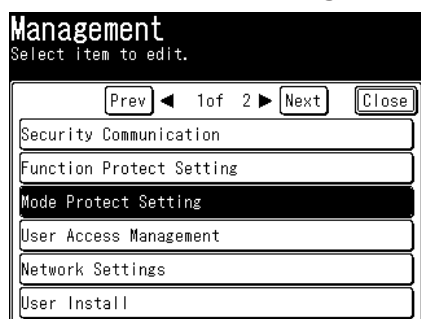
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

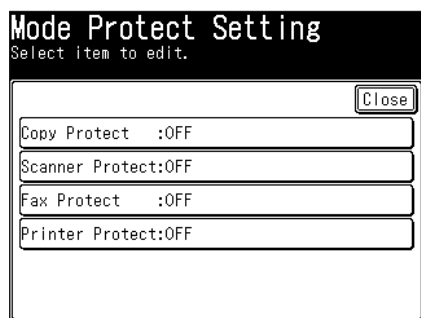
- 2 Press [Management].

If an administrator password is set, enter the password and press [Enter].

- 3 Press [Mode Protect Setting].



- 4 Select the function to set, and press [Enter].



- 5 Select [ON], and press [Enter].
Select [OFF] to deselect this function.

Managing user access

If you use this function, you can check the total number of pages used for the fax, copy, scan, and print modes and the total communication time for all user.

Printing the user access management list

The following information is included on the user access management list.

- The total communication time for all users
- The total number of pages of faxing, copying, scanning and printing for all users

NOTE

- A maximum of 999,999 pages and a maximum time of 999:59:59 (999 hours, 59 minutes, 59 seconds) can be counted.
- For details on resetting the counters, see [“Resetting the counter” \(page 2-15\)](#).
- If you want to print the device usage status for a specific user only, print the list from Message Board. For details, see chapter 4, “User access management” in the Message Board Guide.

1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

2 Press [List].

3 Press [User Access].

4 Press [Yes].

Press [ON] to enable duplex printing, or [OFF] to disable it.

Resetting the counter

- 1** Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2** Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3** Press [User Access Management].
- 4** Press [Counter Reset].



- 5** Press [Yes] to reset the counter.
Press [No] to return to step 4.

Specifying the network settings

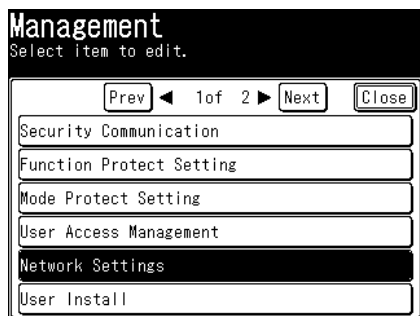
You can set the various functions related to networking.

NOTE

Contact your network administrator if you are unsure about these settings.

Network settings

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].



- 4 Select the function you want to set, and press [Enter].
For details on the settings, see [“List of network settings” \(page 2-17\)](#).
- 5 Select the desired setting, and press [Enter].

List of network settings

You can set the various functions related to networking.

Function	Description	Settings
Ping	You can enter a specific IP address and execute a ping to check the connection status.	
LDAP Server Setting	You can register, edit, delete, and print a list of LDAP (Light Directory Access Protocol) servers. For details, see “Registering LDAP Servers” (page 2-22) . <ul style="list-style-type: none">• Name• LDAP Server Address• Port Number• Authentication Method• OB User Login• Account ID• Password• Search Base• Max Number of results• Time Limit• Optional Setting• Attribute Setting	Not registered
TCP/IP Settings	You can set the settings for using the machine on a network. For details, see “TCP/IP settings” (page 2-19) . <ul style="list-style-type: none">• Host Name• Workgroup• DNS Server Addresses• DNS Suffix• Obtain IP address• IP Address• Subnet Mask• Default Gateway• WINS Server Address• IPv6 Setting For details on IPv6 setting, see chapter 3, “Setting the connection environment” in the Message Board Guide	The MAC address is entered WORKGROUP Not registered Not registered OFF ON 192.168.1.10 255.255.255.0 Not registered Not registered
Archive Settings	When the machine transmits and receives documents via fax or e-mail, you can transmit those documents to a specified destination via fax, or store them in a specified shared folder. For details, see “Specifying the archive settings” (page 2-27) .	Not registered

Function	Description	Settings
e-mail Gateway	<p>You can transmit documents to an e-mail gateway (fax server). For details, see “Setting an e-mail gateway” (page 2-32).</p> <ul style="list-style-type: none"> • Setting You can specify the default setting. • Prefix Enter the prefix for the local part of the e-mail address. Up to 32 characters can be entered. • Suffix Enter the suffix for the local part of the e-mail address. Up to 48 characters can be entered. • File Format You can select the file format. • Encode You can specify the image encoding method. 	<p><u>OFF</u> ON</p> <p>Not registered</p> <p>Not registered</p> <p><u>TIFF</u> PDF</p> <p>MH MR <u>MMR</u> JBIG</p>
Authentication Method	<p>You can set the authentication method for users that log in. For details, see “Setting user authentication” (page 2-31).</p>	<p><u>Stand-Alone</u> Single Sign On</p>
Delete Restriction Settings	<p>You can initialize the access restrictions set in Message Board from the machine. Use this function when you cannot access Message Board.</p>	
Scan to Print Clear	<p>You can delete the printers registered in the Scan to Print Monitor from the machine. Use this function when the computer using the Scan to Print Monitor cannot access the machine.</p>	
Initialize Service Setting	<p>You can initialize the service settings specified in the machine policy settings of Message Board from the machine. Use this function when you cannot access Message Board.</p>	
Network Connection	<p>You can set the communication speed for the LAN that is connected.</p>	<p><u>Auto</u> 100Mbps - Full Duplex 100Mbps - Half Duplex 10 Mbps - Full Duplex 10 Mbps - Half Duplex</p>

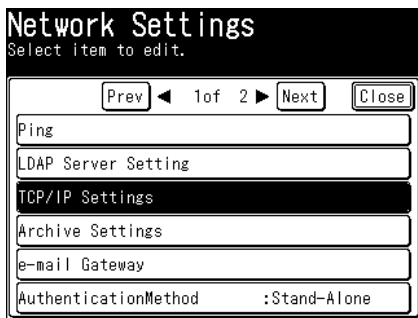
NOTE

Underlined values are the default settings specified at the time of shipment.

TCP/IP settings

■ Setting operation

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [TCP/IP Settings].



- 5 Select the item you want to set, and press [Enter].
For details on the settings, see [“List of TCP/IP settings”](#) (page 2-20).
- 6 Enter the desired value, and press [Enter].

■ List of TCP/IP settings

You can set the settings for using the machine on a network. The following items can be set.

Item	Description
Host Name	Enter the host name of the machine. The default setting is the MAC address, and up to 15 characters can be entered. You cannot enter “*” at the start of a name.
Workgroup	Enter the workgroup name of the network the machine is connected to. The default setting is “WORKGROUP”, and up to 15 characters can be entered. You cannot enter “*” at the start of a name. NOTE <ul style="list-style-type: none">• The domain name cannot be used as the workgroup name.• If there is no workgroup on the network, create a new workgroup. In that case, contact your network administrator.
DNS Server Addresses	When using a DNS server, enter the primary DNS server address and the secondary DNS server address.
DNS Suffix	To perform name resolution using only a host name, register the DNS suffix.
Obtain IP address	Enable the setting to automatically obtain the IP address of your machine using a DHCP server. NOTE <ul style="list-style-type: none">• If the power is left OFF for an extended period, the IP address may be disabled.• The IP address and subnet mask assigned by the DHCP server cannot be changed.• If you do not want to use a DHCP server, disable the DHCP settings, and manually assigned the IP address and subnet mask.
IP Address	When you do not obtain the IP address automatically, enter the IP address of your machine. NOTE <p>If “Obtain IP address” is enabled, you cannot display or edit the IP address.</p>
Subnet Mask	When you do not obtain the subnet mask automatically, enter the subnet mask of your machine. NOTE <p>If “Obtain IPaddress” is enabled, you cannot display or edit the subnet mask.</p>
Default Gateway	If you are using a gateway, enter the gateway address.
WINS Server Address	If you are using a WINS server, enter the WINS server address.
IPv6 Setting	IPv6 Setting You can set the following settings: <ul style="list-style-type: none">• Obtain IPv6 address• Link Local Address• Global IP Address• Subnet Prefix Length• Default Gateway For details on the IPv6 settings, see chapter 3, “Setting the connection environment” in the Message Board Guide.

NOTE

Make sure to obtain permission from the network administrator when you change the IP address. Improperly changing the IP address may cause the network to stop functioning normally.

Registering LDAP Servers

You can search for destination information such as the e-mail address and name from an LDAP (Lightweight Directory Access Protocol) server.

■ Registering / Editing LDAP server

This section describes the procedure for registering an LDAP server. When editing, select the LDAP server you want to edit in step 5, and press [Edit].

NOTE

- Up to five LDAP servers can be registered in the machine, but destinations cannot be searched from all the servers at the same time. Only one server can be searched at a time.
- You can also specify LDAP settings using Message Board. For details, see chapter 3, “Setting the connection environment” in the Message Board Guide.

1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

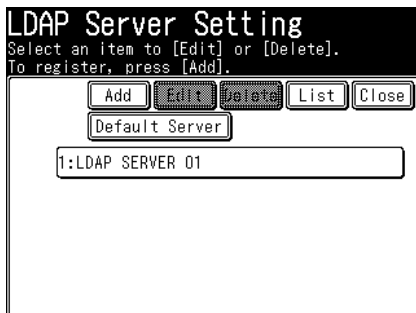
2 Press [Management].

If an administrator password is set, enter the password and press [Enter].

3 Press [Network Settings].

4 Press [LDAP Server Settings].

5 Press [Add].



When editing, select the LDAP server you want to edit, and press [Edit].

6 Configure the LDAP settings.

For details on the settings, see [“List of LDAP settings”](#) (page 2-23).

7 Enter the desired value, and press [Enter].

■ List of LDAP settings

Item	Description
Name	This is the button name displayed on the screen. Up to 23 characters can be entered. If nothing is registered, the first 23 characters of the LDAP server address is displayed instead.
LDAP Server Address	Enter the name or IP address of the LDAP server to register. Up to 99 characters can be entered.
Port Number	Enter the port number of the LDAP server. A number between 0 and 65535 can be set, and the default value is 389.
Authentication Method	Select the authentication method to log in to the LDAP server from [Anonymous], [Simple] or [DIGEST-MD5]. The authentication method must match that used in the LDAP server. If [Anonymous] is selected, [OB User Login], [Account ID], and [Password] can be omitted.
MB User Login	Set whether to use the Message Board user information when a login is required to access the LDAP server. When this setting is enabled, if you register the LDAP server authentication account and password in the user registration of Message Board, it is not necessary to enter an account and password at LDAP searching. If [OB User Login] is set to ON, [Account ID] and [Password] can be omitted.
Account ID	This setting is required when the authentication method is set to Simple or Digest-MD5, and OB User Login is set to OFF. If you do not register an account ID, the system prompts you to enter the account ID at LDAP searching. Up to 49 characters can be entered.
Password	This setting is required when the authentication method is set to Simple or Digest-MD5, and OB User Login is set to OFF. If you do not register a password, the system prompts you to enter the password at LDAP searching. Up to 29 characters can be entered.
Search Base	Enter the starting search position of the LDAP server. Up to 99 characters can be entered.
MaxNumber of results	Set how many search results to display. An error is displayed when the number of search results exceeds the maximum. A number between 1 and 100 can be set, and the default value is 50.
Time Limit	Set the maximum amount of time until the search results are displayed. An error is displayed when the time taken for search results exceeds the maximum. A number between 0 and 9999 seconds can be set for the time, and the default value is 0 (unlimited).
Optional Setting	You can add search conditions to the parameters.
Additional Attribute	Enter the search condition attribute to add. Up to 49 characters can be entered.
Additional String	Enter the search condition value to add. Up to 99 characters can be entered.
Search Method	Select the search method.

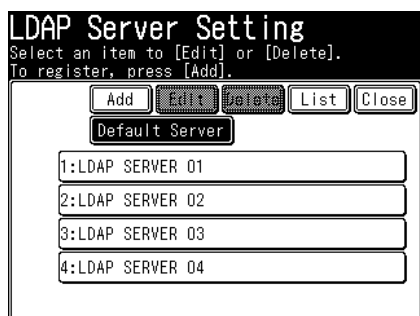
Item	Description
Attribute Setting	
Name 1	Set the name attribute. Up to 49 characters can be entered, and the default value is "cn".
Name 2	Set the name attribute. Up to 49 characters can be entered, and the default value is "commonname".
e-mail Address 1	Set the e-mail address attribute. Up to 49 characters can be entered, and the default value is "mail".
e-mail Address 2	Set the e-mail address attribute. Up to 49 characters can be entered.
Fax Number 1	Set the fax number attribute. Up to 49 characters can be entered, and the default value is "facsimileTelephoneNumber".
Fax Number 2	Set the fax number attribute. Up to 49 characters can be entered.
Telephone Number 1	Set the phone number attribute. Up to 49 characters can be entered, and the default value is "telephoneNumber".
Telephone Number 2	Set the phone number attribute. Up to 49 characters can be entered.
Company Name 1	Set the company name attribute. Up to 49 characters can be entered, and the default value is "company".
Company Name 2	Set the company name attribute. Up to 49 characters can be entered, and the default value is "o".

■ Setting the primary LDAP server

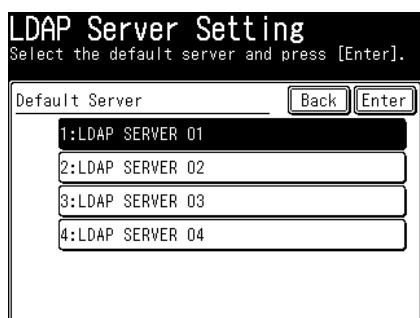
You can set the LDAP server to use for LDAP searching from the registered LDAP servers.

Make sure to register at least one LDAP server in advance.

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [LDAP Server Setting].
- 5 Press [Default Server].

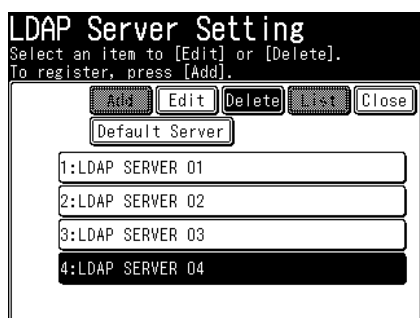


- 6 Select the LDAP server to use, and press [Enter].



■ Deleting LDAP server

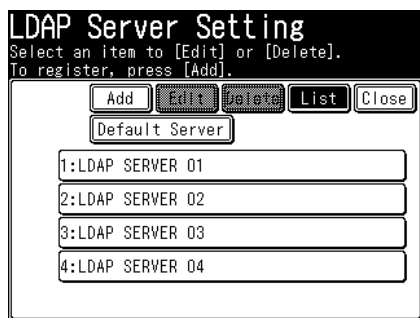
- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [LDAP Server Setting].
- 5 Select the LDAP server you want to delete, and press [Delete].



- 6 Press [Yes].

■ Printing the LDAP setting list

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [LDAP Server Setting].
- 5 Press [List].



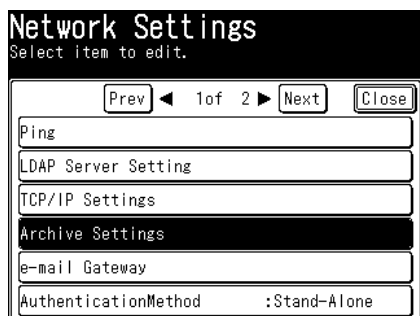
- 6 Press [Yes].
Press [ON] to enable duplex printing, or [OFF] to disable it.

NOTE

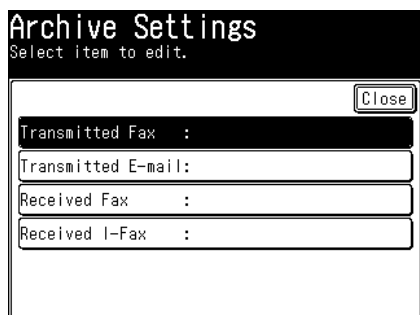
Also, you can print the LDAP server list by following procedure.
Press [Setting] on My MFP Menu screen → [List] → [LDAP Server] → [Yes].
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

■ Setting the archive destination

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [Archive Settings].

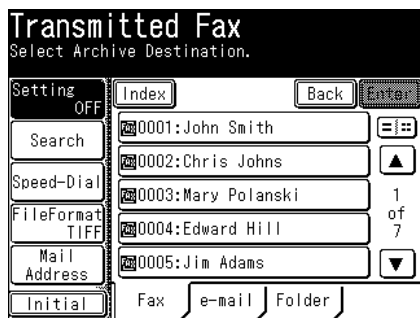


- 5 Select the item to set.



In this example, [Transmitted Fax] is selected.

- 6 Press [Setting].



The archive settings are enabled / disabled each time you press [Setting].

7 Set the archive destination.

Transmitted Fax
Destination: 0002:Chris Johns:234-----

Setting ON Index Location Back Enter

Search 0001:John Smith

Speed-Dial 0002:Chris Johns

FileFormat 0003:Mary Polanski 1 of 7

TIFF 0004:Edward Hill

Mail Address 0005:Jim Adams

Initial Fax e-mail Folder

- If you set a fax destination, proceed to step 9.
- There are two methods available when setting a folder; selecting a folder shortcut, and entering the link to the folder.

8 Press [FileFormat] to select the file format.

9 Press [Enter].

Transmitted Fax
Destination: 0002:Chris Johns:234-----

Setting ON Index Location Back Enter

Search 0001:John Smith

Speed-Dial 0002:Chris Johns

FileFormat 0003:Mary Polanski 1 of 7

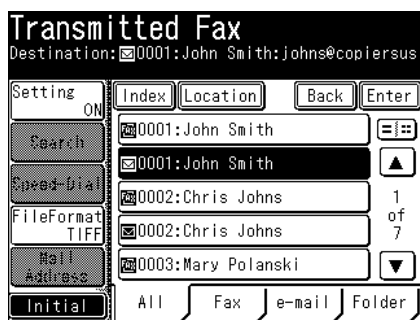
TIFF 0004:Edward Hill

Mail Address 0005:Jim Adams

Initial Fax e-mail Folder

■ Initializing the archive settings

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Network Settings].
- 4 Press [Archive Settings].
- 5 Select the item to initialize the archive settings for.
- 6 Press [Initial].



- 7 Press [Yes] to proceed with the initialization.

Setting user authentication

You can set authentication for the users to restrict use of the device.

There are two types of authentication methods.

Authentication method	Description
Stand-Alone	The machine authorizes users using the user information in the machine. User information must be registered in Message Board in advance.
Single Sign On	The machine authorizes users using the user information in the machine when the users are authorized by Active Directory. If the corresponding user information is not registered in Message Board, the user will automatically be newly registered. If the corresponding user information is already registered, the information will be overwritten with the information registered in Active Directory.

NOTE

- When the number of registered users exceeds the limit of 100 users, the users will not be registered and will log in as guest, even when “Single Sign On” is set.
- For details on the user information that is automatically registered or overwritten when “Single Sign On” is set, see chapter 4, “Setting the machine policy” in “Setting security” in the Message Board Guide.
- To set “Single Sign On” for the authentication method, it is necessary to register a domain name in advance. Register the domain name from the Message Board screen. For details, see chapter 4, “Setting the machine policy” in “Setting security” in the Message Board Guide.

1 Press [Setting] on My MFP Menu screen.

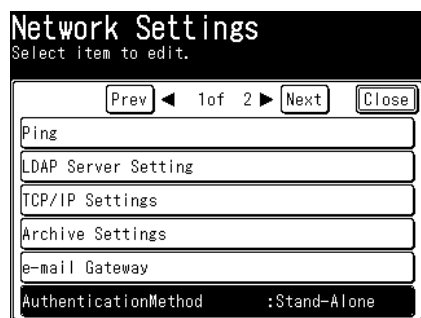
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

2 Press [Management].

If an administrator password is set, enter the password and press [Enter].

3 Press [Network Settings].

4 Press [AuthenticationMethod].



5 Select the authentication method, and press [Enter].

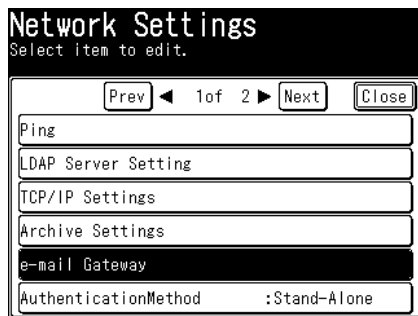
Setting an e-mail gateway

The e-mail gateway function enables you to send a fax to a fax server so that the server sends the data through public line to the destinations. Consult the instruction manual of your fax server how to use the function.

NOTE

For details on transmitting faxes using the e-mail gateway function, see chapter 4, “Transmission related settings” in the Scanner and Fax Guide.

- 1** Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2** Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3** Press [Network Settings].
- 4** Press [e-mail Gateway].



- 5** Press [Setting].
- 6** Select [ON], and press [Enter].
Select [OFF] to deselect this function.
- 7** Press [Prefix].
- 8** Enter the prefix to add before the fax number using the numeric keys, and press [Enter].
- 9** Press [Suffix].
- 10** Enter the suffix to add to the end of the fax number using the numeric keys, and press [Enter].
- 11** Press [File Format].

12 Select the file format, and press [Enter].

File format is not available when “JBIG” is selected as encoding method.

The screenshot shows a terminal window titled "e-mail Gateway" with the instruction "Select the file format and press [Enter].". Below the instruction is a label "File Format" followed by a text input field. To the right of the input field are two buttons: "Back" and "Enter". Below the input field are two buttons: "TIFF" and "PDF". The "TIFF" button is highlighted in black, indicating it is the selected option.

13 Press [Encode].**14** Select the image encoding method, and press [Enter].

“JBIG” is not available when “PDF” is selected as file format.

The screenshot shows a terminal window titled "e-mail Gateway" with the instruction "Select the encode and press [Enter].". Below the instruction is a label "Encode" followed by a text input field. To the right of the input field are two buttons: "Back" and "Enter". Below the input field are four buttons: "MH", "MR", "MMR", and "JBIG". The "MMR" button is highlighted in black, indicating it is the selected option.

NOTE

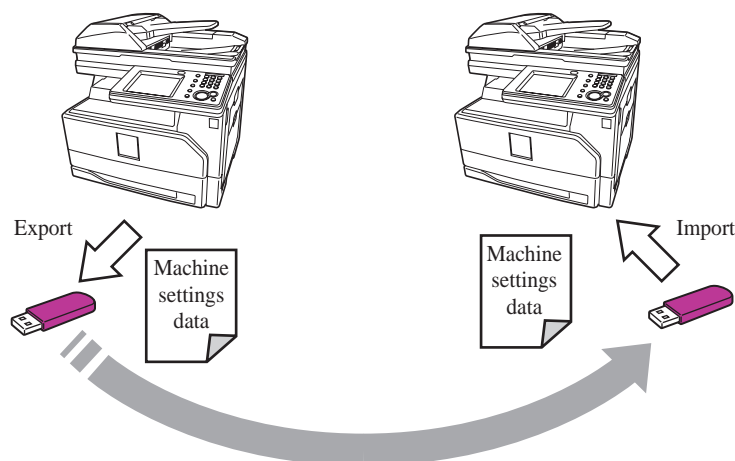
- Make sure the total number of characters for the prefix, fax number, and suffix is within 50 characters.
- For details on specific prefixes and suffixes, see the instruction manual for the e-mail gateway.

Mirroring the machine settings

You can copy the machine settings (such as the copy settings, fax settings, and address book settings) to another machine of the same model.

This is useful when you want to setup the same settings for multiple machines.

You can export the machine settings to USB memory devices, and import that data into another machine.



Importing / Exporting using USB memory device

NOTE

- Only formatted USB memory device with no security function can be used.
- Memory card readers connected via USB, USB memory device via an extension cable and USB hub, and USB memory device that does not meet the USB standards, are all unsupported.
- If the USB memory device becomes full while the data is being saved, the data that is being written is all deleted. Therefore, make sure that the USB memory device has enough free space in advance.

■ Exporting to USB memory device

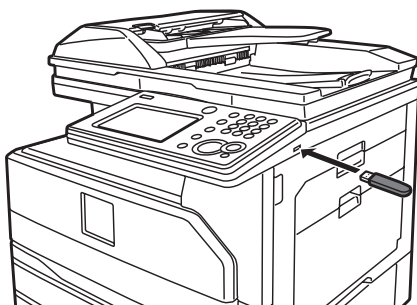
- 1 Press [Setting] on My MFP Menu screen.

If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.

- 2 Press [Management].

If an administrator password is set, enter the password and press [Enter].

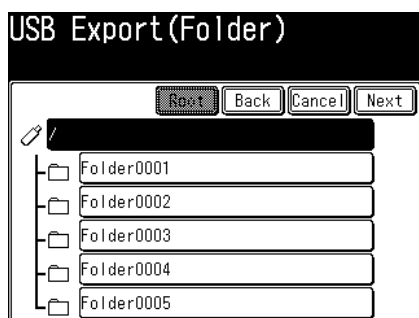
- 3 Press [Mirroring].
- 4 Connect the USB memory device to the machine.



- 5 Select [USB Export].



- 6 Specify the location where to save a file on the USB memory device, and press [Next].



- Press [Root] to return to the root directory on the USB memory device.
- Press [Back] to return to the former screen.

- 7 Enter the file name, and press [Export].

- The default file name is “Product Name_Machine serial number_Date and Time (YYYYMMDDhhmmss).mdx”.
- Up to 80 characters can be entered.

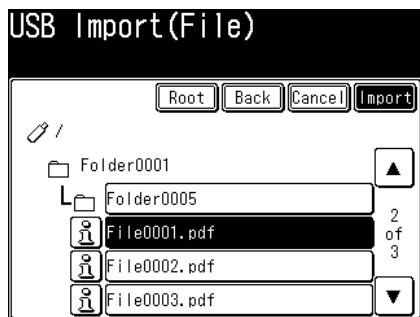
- 8 When the export process is completed, press [OK], and remove the USB memory device from the machine.

■ Importing to a machine from USB memory device

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Mirroring].
- 4 Connect the USB memory device in which the machine settings is stored to the machine.
- 5 Press [USB Import].



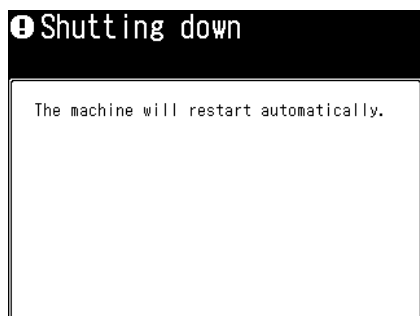
- 6 Specify the location of the machine settings data on the USB memory device.
- 7 Select the machine settings data to import, and press [Import].



- 8 Press [Setting only] to import only the machine settings or [All] to import all the data, and press [Yes].



- If you press [Setting only], the user information is erased. If you press [All], the user information is overwritten with the imported data.
 - See the table on next page for the difference between the settings imported when you press [Setting only] or [All].
- 9 When the import process is completed, press [OK], and remove the USB memory device from the machine.
The machine will restart automatically.



What is imported when “Setting only” or “All” is selected

Setting only		All
User information	<ul style="list-style-type: none"> • Address book (shared) • Shortcuts • Templates 	<ul style="list-style-type: none"> • Address book (shared) • Shortcuts • Templates • User registration • Address book (personal)
Machine settings	<ul style="list-style-type: none"> • SNMP setting • Machine setup • Machine default settings • TCP/IP settings^{*1} • E-mail settings^{*2} • Internet time setting^{*3} etc.	<ul style="list-style-type: none"> • SNMP setting • Machine setup • Machine default settings • TCP/IP settings^{*1} • E-mail settings^{*2} • Internet time setting^{*3} etc.
Machine management settings	Secure settings	<ul style="list-style-type: none"> • Secure settings • Auto distribution • User policy
Machine information	Machine name and installation location	Machine name and installation location

*1 Except for the host name and IP address.

*2 Except for the machine name, machine e-mail address, return e-mail address, SMTP authentication user name, SMTP authentication password, POP3 user name, and authentication method.

*3 Except for the synchronization time and previous synchronization time.

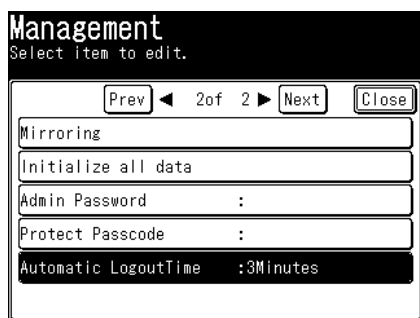
Setting the automatic logout time

You can set the time it takes before the machine automatically log out users when it is not used.

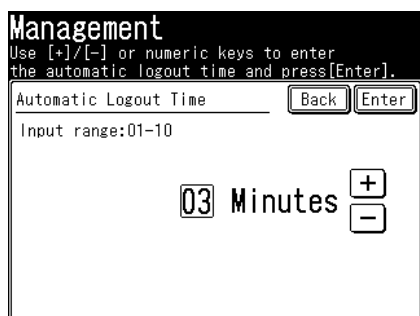
NOTE

For details on manually logging out, see “[Logging in / Logging out](#)” (page 1-32).

- 1 Press [Setting] on My MFP Menu screen.
If My MFP Menu screen is not displayed, press <Mode> repeatedly until My MFP Menu screen is displayed.
- 2 Press [Management].
If an administrator password is set, enter the password and press [Enter].
- 3 Press [Automatic LogoutTime].



- 4 Enter the automatic logout time, and press [Enter].



- A number between 01 and 10 can be set, and the default value is 03.
- Use numeric keys or [+], [-] to enter the time.

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Chapter 3

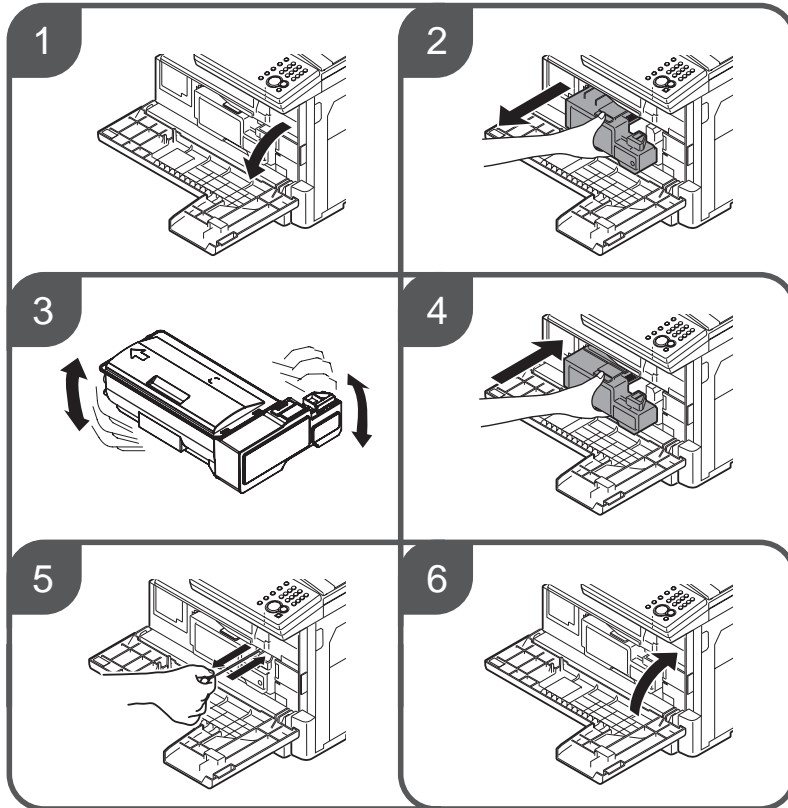
Maintenance

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Replacing consumables

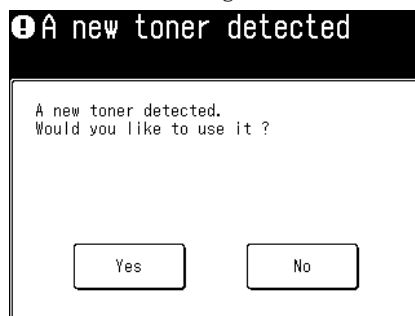
Replacing the toner cartridge

When the toner runs out, the machine will display “Toner is empty” and will not print until the toner cartridge has been replaced.



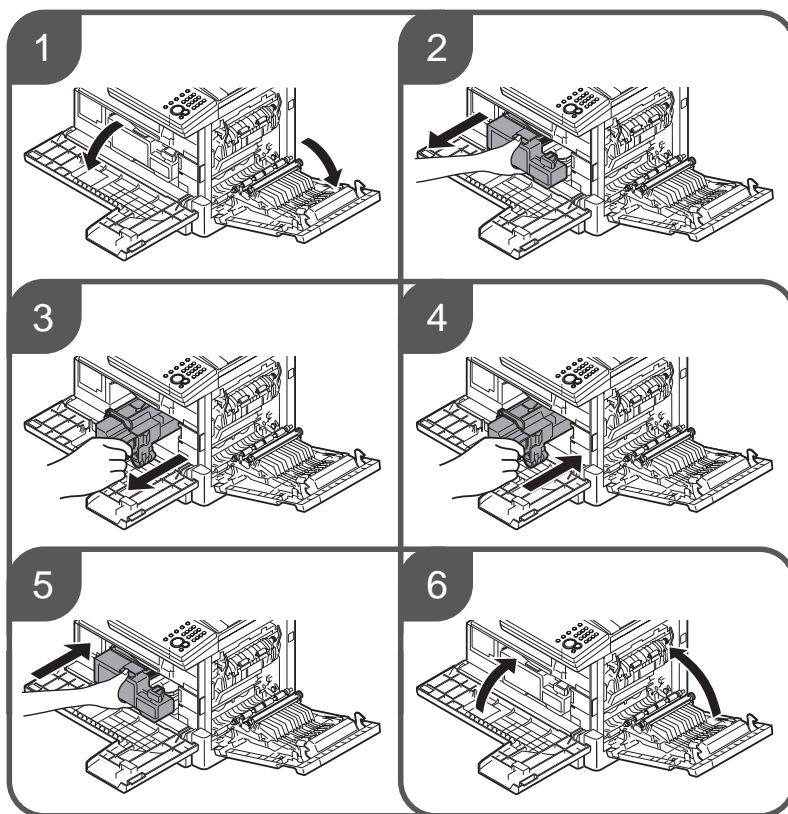
NOTE

- The shape of the new toner cartridge differs from what has been set at the shipment.
- Before you set the new toner cartridge, gently shake it to distribute the toner evenly inside the cartridge.
- When you have changed the toner cartridge, clean the charge needle by pulling the charging needle cleaning rod. Making sure it fully extends, and then return the rod to its original position. Perform this several times.
- When you have replaced the toner cartridge, the following screen will be displayed. Press [Yes] to use the new toner cartridge.



Replacing the drum cartridge

When the drum is near the end of life, the machine will display the message “Drum life nearing end. Please install new drum.”. You should obtain a replacement drum cartridge soon. When the machine displays “Replace drum cartridge.”, it will not print until the drum cartridge has been replaced.



NOTE

When you have replaced the drum cartridge, the following screen will be displayed. Press [Yes] to use the new drum cartridge.

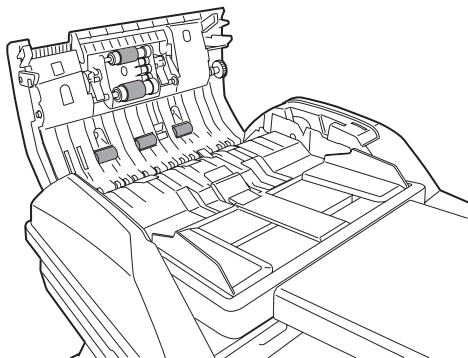


Replacing the stamp

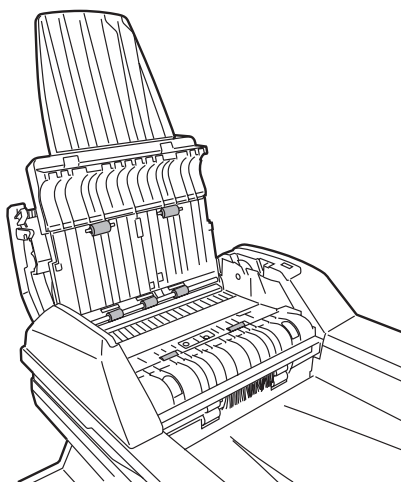
NOTE

Do not directly touch the stamp surface. If the ink adheres to your hands, wash with water immediately.

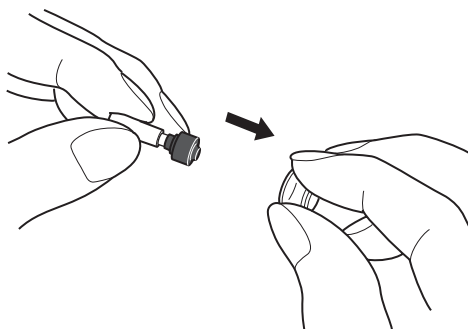
- 1 Open the automatic document feeder cover.



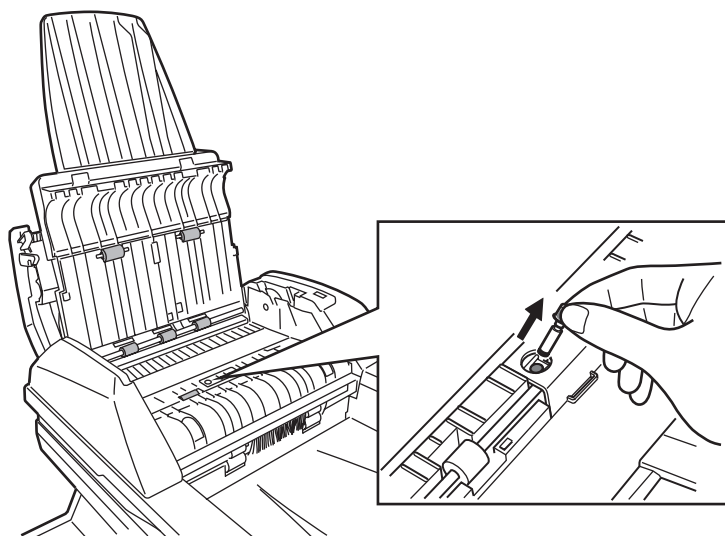
- 2 Open the inner cover.



- 3 Remove the cap of a new stamp.

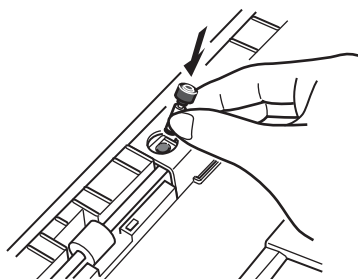


- 4** Put the removed cap on the used stamp, and remove the used stamp.



If you cannot pull out the stamp, use tools like tweezers or stick an adhesive tape to the cap to pull the stamp out.

- 5** Insert the new stamp into the stamp unit.



- 6** Close the inner cover and the ADF cover.

Cleaning

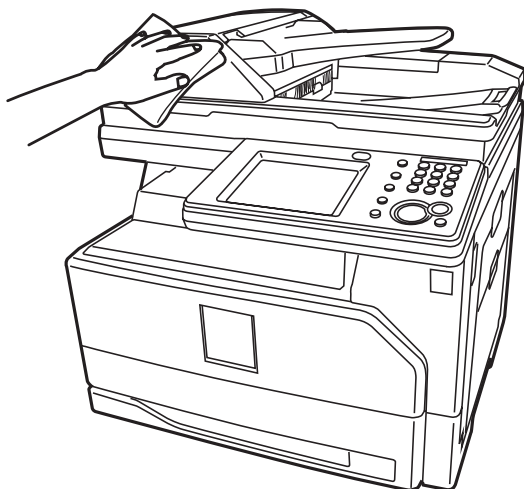
Cleaning the outside of the machine

Clean your machine to use it properly.

! IMPORTANT

Do not use benzene or thinner as cleaning agents, as they may damage the plastic and paint of the machine.

- 1 Dip a soft cloth in a mild cleaning solution and wring it out thoroughly before wiping the machine with it. Repeat the process with a soft cloth dipped in water and thoroughly wrung out.

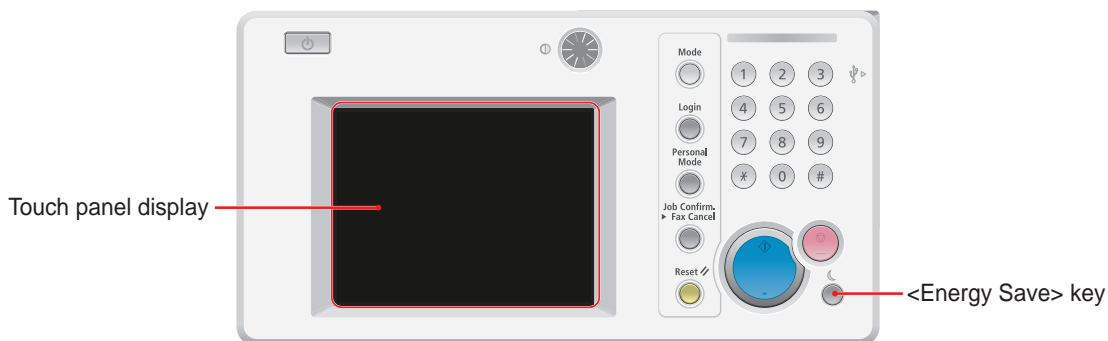


Cleaning the touch panel

When the touch panel is dirty, it may become difficult to operate the machine.
Clean the panel at regular intervals.

1 Confirm the machine is in the energy save mode.

- While the machine is in the energy save mode, the touch panel display is turned off and only the energy save key illuminates green.
- To turn the energy saving mode on or off, press <Energy Save>.



2 Wipe the touch panel with a soft cloth.

When the area is extremely dirty, wipe it with a cloth dipped in a small quantity of a mild cleaning solution, and then wipe it again with a cloth dipped in water and thoroughly wrung out.

Cleaning the scanning area

■ Cleaning the ADF rollers

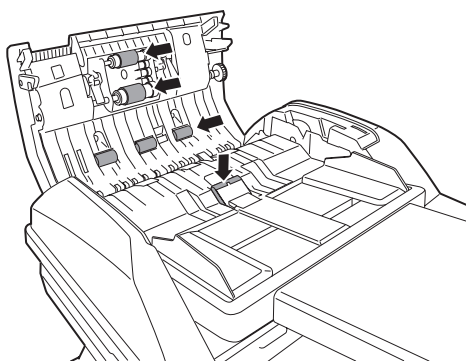
If the document feeder rollers are dirty, the documents may become dirty and black lines may appear in the scanned images. This can also cause a document jam.

Clean the ADF at least once a month to ensure that documents are transmitted with high image quality.

! IMPORTANT

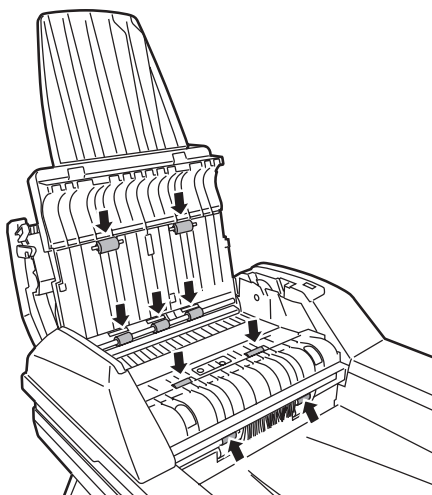
Do not use benzene or thinner as cleaning agents, as they may damage the plastic and paint of the machine.

- 1 Open the ADF cover.
- 2 Use a soft cloth moistened with water and well-wrung to clean the face of the rollers.



Rotate the rollers by hand to clean the entire roller surface.

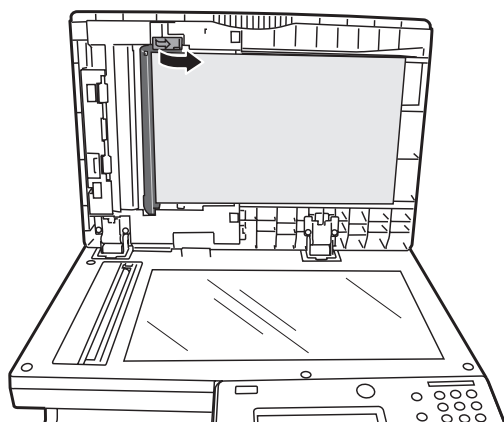
- 3 Open the inner cover.
- 4 Use a soft cloth moistened with water and well-wrung to clean the face of the rollers.



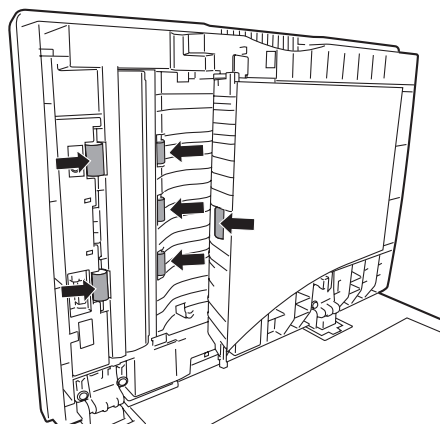
Rotate the rollers by hand to clean the entire roller surface.

- 5 Close the inner cover and ADF cover.

- 6 Open the platen cover.
- 7 Pull the release lever to open the document pad.



- 8 Use a soft cloth moistened with water and well-wrung to clean the face of the rollers.

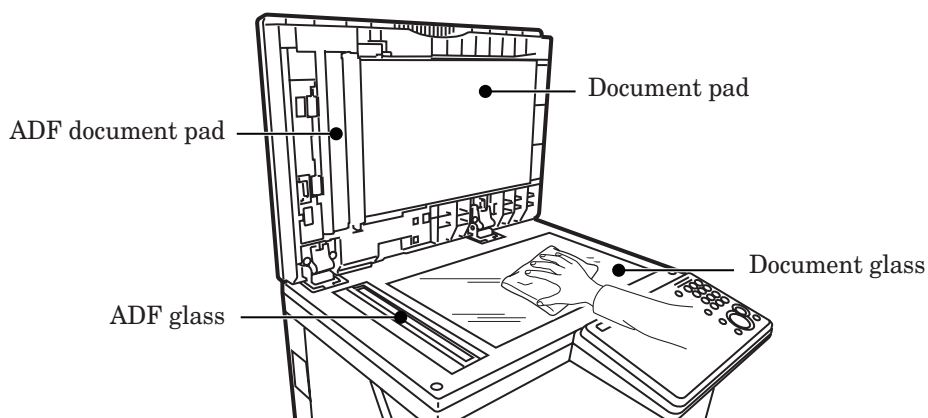


- 9 Close the covers.

■ Cleaning the scanning area

A dirty ADF document pad will cause black lines or other unwanted markings in scanned images. To maintain high picture quality, clean the ADF document pad and document pad at least once a month.

- 1 Open the platen cover.
- 2 Wipe the document pad, ADF document pad, document glass, and ADF glass with a soft cloth moistened with water and well-wrung. Then, wipe with a clean dry cloth.
- 3 Then wipe it with a clean, soft, dry, lint-free cloth until it is clean and dry.



Cleaning the recording area

Clean the rollers of the printer section in the following cases:

- When paper jams occur frequently
- When the print quality is bad (also clean the scanner)

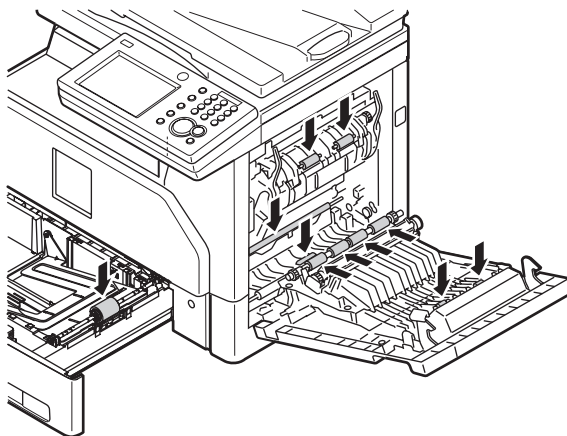
⚠ CAUTION

The fuser unit and area around it inside the machine are extremely hot when operating. Take care not to touch the fuser unit and area around it. It may cause burns.

! IMPORTANT

- Do not expose the drum cartridge to the light for five minutes or more.
- Do not touch the drum surface. This could cause a recording error.

Carefully wipe with a soft cloth moistened with water and well-wrung.
Wipe down the whole roller, turning it by hand.

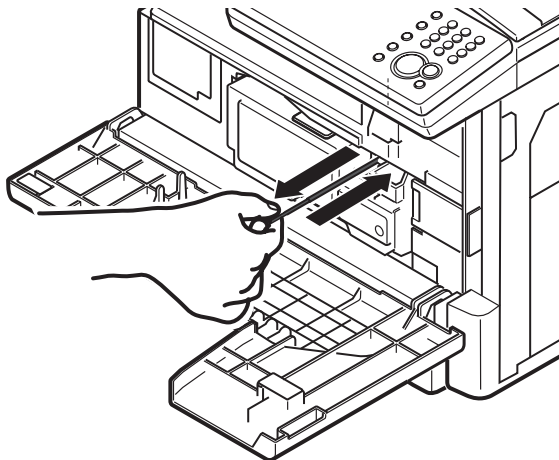


Cleaning the charging needle

Clean the charging needle in the following cases:

- When the print quality is bad (also clean the scanning area)
- When the toner cartridge is replaced

- 1** Open the front cover.
- 2** Gently pull the charging needle cleaning rod toward you, making sure it fully extends. Then return the rod to its original position.



- 3** Close the front cover.

Chapter 4

Troubleshooting

Error messages.....	4-2
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Main unit operation	4-7

Error messages

When a communication error occurs or there is a problem with the machine, the information lamp will illuminate in orange and an error message will be displayed or printed.

There are errors which you can and cannot clear when you press <Stop>. Please solve the problem which cannot be cleared by pressing <Stop> with the help of the error message. When the error is cleared, the information lamp turns off.

Errors that will clear by pressing <Stop>:

- Communication errors
- When the memory becomes full while receiving a fax
- When the memory becomes full while storing a document

Errors that will not clear by pressing <Stop>:

- When the paper runs out or when a paper jam or document jam occurs
- When the toner runs out
- When a cover or cassette is open
- When a fatal error occurs in the machine

Error messages displayed on the screen

Message on the display	Description / Solution
Call Service: XX	Contact your local technical representative.
Checkout Error: XX Printer malfunction has been detected.	
Carriage Error	The mirror carriage has become inoperable. Contact your local technical representative.
Checkout error Carriage Error	
Checkout error Failed to save the storage. Device:00 Detail: 00000000 Data:000	Contact your local technical representative
Checkout error Lamp error.	The scanner lamp is dim or not operating. Contact your local technical representative.
Close the XX cassette	The paper cassette indicated on the LCD is open or has not been closed securely. Close it properly.
Drum life nearing end.	Your drum cartridge needs to be replaced soon.
Drum life nearing end. Please install new drum.	Contact your local technical representative to purchase a new drum cartridge.
Fuser Life Has Expired. Replace Fuser Unit.	Contact your local technical representative.
Fuser Life Nearing End. Please install new fuser unit.	
JPEG 2000 PDF Error Additional memory is required to print this PDF file.	To print this PDF file, you need to install the optional PostScript Memory to your machine.

Message on the display	Description / Solution
Memory overflow.	You tried to enter more pages into memory than your machine could store.
Memory overflow. Number of stored page:XXsets	
Memory overflow Rx	Memory has overflowed during the fax reception. Press [Stop] to return the ready screen.
Memory overflow. Cannot print. To print only stored press [Print]	Try to print the file again when other ongoing jobs on the machine such as coping, printing or scanning are finished.
Memory overflow. Not enough memory. Processing is not complete. Please copy again.	The machine run out of memory. Press [Close] to see the problem (There may be paper jam, or no paper).
Memory overflow. Number of stored page:XXsets Store these pages?	You tried to store more pages into memory than your machine could store. Press [Yes] to keep the scanned pages in memory, or press [No] to delete all pages stored during this operation. The display shows how many pages are stored.
PDF encryption error Please check the security setting of the PDF file.	The file you tried to print is an unsupported file. Encrypted PDF files are not supported.
Printing was canceled due to unsupported settings	Please confirm that you have selected the correct driver. - or - Please confirm that the settings are correct.
Replace drum cartridge.	The drum cartridge has run out. Replace with a new drum cartridge.
Replace Fuser.	Contact your local technical representative.
Scanned document transmission error	Please check the printed message. For details on the error code, see chapter 8, "Communication errors" in "Error messages" in the Scanner and Fax Guide.
System error	Contact your local technical representative.
The toner is almost empty.	Your machine is almost out of toner. Please contact your local technical representative soon to purchase a new toner cartridge.
The toner is almost empty. Please install a new toner cartridge.	
This file is not supported. Please check file: Decode error	The file you tried to print is an unsupported file.
This USB memory is write-protected.	Please confirm the USB memory device you are using.
Toner is empty.	Toner is empty. Replace with a new toner cartridge.
Unsupported USB device detected.	Please confirm the USB memory device you are using. - or - Confirm that the USB memory device is firmly connected to the machine.

Troubleshooting

Read this section if trouble occurs with the machine. Contact your local technical representative if the following steps do not solve the problem.


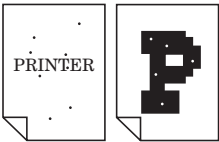


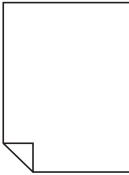
Cannot connect to the network

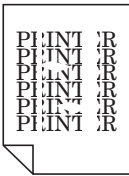
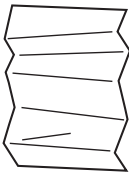
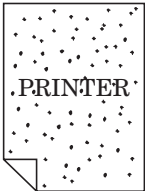
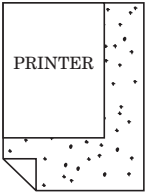

If problems occur when performing operations using a computer, such as using Message Board, or using the Scan to Folder functions, check the following table first.

Status	Things to check	Countermeasure
Cannot connect to the network	Is the power cable firmly inserted?	Check whether it is firmly inserted into the power socket and power plug.
	Are the network settings correct?	Specify the correct network settings in the machine. For details, see “Specifying the network settings” (page 2-16) .
	Is the LAN cable firmly inserted?	Check whether the LAN cable is firmly inserted into the machine and any network devices (LAN hubs, routers, etc.)
	Is the LAN cable or LAN card damaged?	Check the LAN cable or LAN card. If one of them is damaged, replace it.
	Is the power of any network accessories (LAN hubs, routers, etc.) turned ON?	Turn ON the power of any network devices (LAN hubs, routers, etc.).
	Are any network devices (LAN hubs, routers, etc.) damaged?	Connect the device to another port, and check whether it operates properly. If it does not operate, replace the device.
	Are the settings of the network device correct?	Refer to the instruction manual of the device to specify the correct network settings in the machine. If you replace a device, specify the network settings again.

Image quality problems

If you follow the steps below and do not resolve the problem, contact your local technical representative.

Symptom	Cause	Countermeasure
Printing is faint (smudged, unclear) 	The paper is damp.	Replace the paper with new paper. For details, see “Loading paper” in the User's Guide.
	Is the color of the document faint?	If you are receiving a document, ask the sender to change the document to a black color. (Copying the document is recommended.) If you are making a copy, make the contrast setting darker.
	Is paper other than that specified in manuals of the machine being used?	Use an appropriate type of paper (page 5-9).
	The contrast setting is incorrect.	Specify the setting correctly. For details, see chapter 2, “Advanced copy functions” in the Copier Guide, chapter 2, “Advanced scan functions” in the Scanner and Fax Guide, and chapter 3, “Basic transmission settings” in “Basic faxing” in the Scanner and Fax Guide.
White or black spots are printed 	Is paper other than that specified in manuals of the machine being used?	Use an appropriate type of paper (page 5-9).
	The document glass or document pad is dirty.	Clean the document glass or document pad (page 3-10). Also, clean the charging needle (page 3-12).
Black stripes or smudges are printed 	The ADF glass or the document feeder roller is dirty.	Clean the ADF glass or document feeder roller (page 3-8 and 3-10). Also, clean the charging needle (page 3-12).
	Is paper other than that specified in manuals of the machine being used?	Use an appropriate type of paper (page 5-9).
	The document glass or document pad is dirty.	Clean the document glass or document pad (page 3-10). Also, clean the charging needle (page 3-12).
The whole paper is printed in black 	The machine may be malfunctioning.	Contact your local technical representative.
Nothing is printed 	Is the document loaded upside down?	Load the document correctly. For details, see “Basic operation” in the User's Guide.
	More than one sheet of paper were fed through at the same time.	Tap paper well before loading paper.
	The machine may be malfunctioning.	Contact your local technical representative.

Symptom	Cause	Countermeasure
Blank spots are printed 	Is paper other than that specified in manuals of the machine being used?	Use an appropriate type of paper (page 5-9).
	The ADF glass is dirty.	Clean the ADF glass (page 3-10). Also, clean the charging needle (page 3-12).
The paper comes out wrinkled 	Is paper other than that specified in manuals of the machine being used?	Use an appropriate type of paper (page 5-9).
	The paper is damp.	Replace the paper with new paper. For details, see “Loading paper” in the User's Guide.
	Is the paper loaded properly?	Load the paper properly. For details, see “Loading paper” in the User's Guide.
The entire printout is dirty 	The document glass is dirty.	Clean the document glass (page 3-10). Also, clean the charging needle (page 3-12).
	The rear side of a duplex printed document shows through on the front side.	When making duplex copies of a thin document, the rear side of the document may be scanned and printed onto the front document. Lighten the contrast. For details, see chapter 2, “Advanced copy functions” in the Copier Guide, chapter 2, “Advanced scan functions” in the Scanner and Fax Guide, and chapter 3, “Basic transmission settings” in “Basic faxing” in the Scanner and Fax Guide.
The edges of the paper are dirty 	The document pad is dirty.	Clean the document pad (page 3-10). Also, clean the charging needle (page 3-12).
The image is slanted 	The document is not loaded correctly.	Load the document correctly. For details, see “Basic operation” in the User's Guide.
	The document is not suitable for loading in the ADF.	Use a document that can be loaded in the ADF. For details, see “Acceptable documents” (page 5-11).
	Is there anything on the ADF glass?	Clean the ADF glass (page 3-10). Also, clean the charging needle (page 3-12).
	Is the paper loaded properly?	Load the paper properly. For details, see “Acceptable documents” (page 5-11).

When a power failure occurs

Main unit operation

■ When a power failure occurs

During a phone call...	You can continue the conversation.
During transmission...	The transmission will be cut off. When the power recovers, the pages halfway transmitted will be automatically transmitted again if memory transmission is being used. They will not be automatically transmitted again if real-time transmission is being used. Transmit the document again.
During reception...	Reception will be cut off. When the power recovers, the pages received completely before the power failure will be printed.
During copying... During the printing of a list...	Printing will stop.

■ During the power failure

Copy	Cannot copy.
Fax transmission	Cannot transmit.
Fax reception	Cannot receive.
Making a phone call	You can make a call using the dial keys on external phone handset.
Receiving a phone call	You can pick up an external phone handset to receive a call.

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Chapter 5

Specifications

Specifications	5-2
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Acceptable paper	5-9
Acceptable documents	5-11
Options.....	5-13
External dimensions	5-13

Specifications

Please note that the product specifications and appearance are subject to change without notice.

General

■ Basic specifications

Item		Specifications
Type		Desktop type / Console type
Image memory capacity		Copy: 50 MB, Fax:16 MB Document page capacity (for ITU-T No1 Chart.): approx. 1,024 pages (fax)
Scanning resolution		600 dpi × 600 dpi
Recording resolution		600 dpi
Gray scale		256 levels
Photoreceptor type		OPC drum
Printing method		Dry electric photographic recording method using LED exposure light source
Developing method		Mono component non-magnetic development method
Fixing method		Heating-roll fixing method
Acceptable copy paper type		Sheets and books *No Three-dimensional objects
Recording paper size	Paper size	For details, see “Acceptable paper” (page 5-9) .
	Margin	Top/Bottom: 3 mm, Left/Right: 3 mm
Warm up time		About 29 seconds (at 68 °F room temperature)
First copy time		Approx. 5 seconds (at 68 °F room temperature)
Continuous copying speed (using paper cassette 1)		Letter: 25 cpm
Enlargement/Reduction		Automatic document feeder: 25 % to 100 % (in increments of 1 %) Document glass: 25 % to 400 % (in increments of 1 %)
Paper supply	Standard	Paper cassette: 500 sheets (weight: 20 lbs.) Bypass tray: 100 sheets (weight: 20 lbs.)
	Maximum ^{*1}	Paper cassette: 500 sheets × 4 (weight: 20 lbs.) Bypass tray: 100 sheets (weight: 20 lbs.)
Number of copies		1 to 99 sets
Power		120 VAC ±10 %, 50/60 Hz
Power consumption		Ready: 42 Wh Sleep mode: 1.4 W
Maximum power consumption ^{*2}		980 W (Full option)

Item	Specifications
Machine dimensions	Standard: W 20.5 in. × H 20.0 in. × D 20.2 in. (W 520 mm × H 509 mm × D 513 mm) Dimensions with optional paper cassette × 3 and 2-bin tray attached: W 33.7 in. × H 34.2 in. × D 20.2 in. (W 856 mm × H 869 mm × D 513 mm)
Occupying dimensions	Standard model with the bypass tray opened: W 30.5 in. × D 20.2 in. (W 774 mm × D 513 mm) When the optional 2-bin tray is attached: W 33.7 in. × D 20.2 in. (W 856 mm × D 513 mm)
Weight ^{*3}	Standard: 53.1 lbs. When the optional paper cassette × 3 are attached: 80.7 lbs.
Environmental conditions	Ambient temperature: 50 to 89.6 °F (10 to 32 °C when humidity is 68%) Relative humidity: 20 to 80 % (When temperature is 86 °F)

*1 The optional paper cassettes are required.

*2 The maximum power consumption figures are not the instantaneous peak power consumption figures at startup or at energizing the fixing heater.

*3 Not including the drum cartridge or toner cartridge.

■ Automatic document feeder (Standard)

Item	Specifications
Type	Automatic document feeder
Document size	For details, see “Acceptable documents” (page 5-11).
Document type	
Document storage capacity	
Continuous scanning time	40ipm (Letter, mono, scanner, 300 × 300 dpi, simplex document)

■ Printer specifications

Item	Specifications
Type	Built -in
Paper size	For details, see “Acceptable paper” (page 5-9).
Continuous printing speed (using paper cassette 1)	Letter: 25 ppm
Resolution	See “Basic specifications” (page 5-2).
Printer language	Standard GDI/PCL
	Option PS3/PDF Direct
Data transfer protocol	TCP / IP (LPR / Port9100: IPv4, IPP: IPv4 / IPv6)
Emulation	PCL: HP LaserJet 4250n PS3/PDF: Xerox Phaser 5500
Interface	Hi-Speed USB2.0, Hi-Speed USB2.0 Host, Ethernet 10BASE-T/100BASE-TX

Item		Specifications
Support OS	GDI/PCL	Windows® 8 Enterprise (x86/x64)
		Windows® 8 Pro (x86/x64)
		Windows® 8 (x86/x64)
		Windows® 7 Enterprise (x86/x64)
		Windows® 7 Professional (x86/x64)
		Windows® 7 Ultimate (x86/x64)
		Windows® 7 Home Premium (x86/x64)
		Windows Server® 2012 Datacenter
		Windows Server® 2012 Standard
		Windows Server® 2012 Essentials
		Windows Server® 2012 Foundation
		Windows Server® 2008 R2 Datacenter (x64)
		Windows Server® 2008 R2 Enterprise (x64)
		Windows Server® 2008 R2 Standard (x64)
		Windows Server® 2008 Datacenter (x86/x64)
		Windows Server® 2008 Enterprise (x86/x64)
		Windows Server® 2008 Standard (x86/x64)
		Windows Server® 2003 Datacenter x64 Edition
		Windows Server® 2003 Datacenter Edition
		Windows Server® 2003 Enterprise x64 Edition
		Windows Server® 2003 Enterprise Edition
		Windows Server® 2003 Standard x64 Edition
		Windows Server® 2003 Standard Edition
		Windows Vista® Enterprise (x86/x64)
		Windows Vista® Business (x86/x64)
		Windows Vista® Ultimate (x86/x64)
		Windows Vista® Home Premium (x86/x64)
		Windows Vista® Home Basic (x86/x64)
		Windows® XP Professional x64 Edition
		Windows® XP Professional
		Windows® XP Home Edition

Item		Specifications
Support OS	PS3 ^{*1}	Windows [®] 8 Enterprise (x86/x64)
		Windows [®] 8 Pro (x86/x64)
		Windows [®] 8 (x86/x64)
		Windows [®] 7 Enterprise (x86/x64)
		Windows [®] 7 Professional (x86/x64)
		Windows [®] 7 Ultimate (x86/x64)
		Windows [®] 7 Home Premium (x86/x64)
		Windows Server [®] 2012 Datacenter
		Windows Server [®] 2012 Standard
		Windows Server [®] 2012 Essentials
		Windows Server [®] 2012 Foundation
		Windows Server [®] 2008 R2 Datacenter (x64)
		Windows Server [®] 2008 R2 Enterprise (x64)
		Windows Server [®] 2008 R2 Standard (x64)
		Windows Server [®] 2008 Datacenter (x86/x64)
		Windows Server [®] 2008 Enterprise (x86/x64)
		Windows Server [®] 2008 Standard (x86/x64)
		Windows Server [®] 2003 Datacenter x64 Edition
		Windows Server [®] 2003 Datacenter Edition
		Windows Server [®] 2003 Enterprise x64 Edition
		Windows Server [®] 2003 Enterprise Edition
		Windows Server [®] 2003 Standard x64 Edition
		Windows Server [®] 2003 Standard Edition
		Windows Vista [®] Enterprise (x86/x64)
		Windows Vista [®] Business (x86/x64)
		Windows Vista [®] Ultimate (x86/x64)
		Windows Vista [®] Home Premium (x86/x64)
		Windows Vista [®] Home Basic (x86/x64)
		Windows [®] XP Professional x64 Edition
		Windows [®] XP Professional
		Windows [®] XP Home Edition
		Mac OS X 10.8
		Mac OS X 10.7
		Mac OS X 10.6
		Mac OS X 10.5
		Mac OS X 10.4
		Mac OS X 10.3
		Mac OS X 10.2
Font	PCL	80 fonts, Cyrillic 15 fonts ^{*2}
	PS3 ^{*1}	136 fonts
	Barcode / OCR ^{*2*3}	32 fonts

*1 Optional PostScript Enabler is required.

*2 PCL5e only.


*3 Optional Barcode Font Enabler is required.

■ Scanner specifications

Item	Specifications
Type	Color scanner
Maximum document size	For details, see “Acceptable documents” (page 5-11).
Scanning resolution	600 dpi × 600 dpi, 300 dpi × 300 dpi, 200 dpi × 200 dpi, 100 dpi × 100 dpi
Continuous scanning time	27 ipm (Letter, color, scanner, 300 × 300dpi, simplex document)
Interface	USB / LAN
Support OS (TWAIN)	Windows® 8 Enterprise (×86/×64) Windows® 8 Pro (×86/×64) Windows® 8 (×86/×64) Windows® 7 Enterprise (×86/×64) Windows® 7 Professional (×86/×64) Windows® 7 Ultimate (×86/×64) Windows® 7 Home Premium (×86/×64) Windows Server® 2012 Datacenter *1 Windows Server® 2012 Standard *1 Windows Server® 2012 Essentials *1 Windows Server® 2012 Foundation *1 Windows Server® 2008 R2 Datacenter (×64) *1 Windows Server® 2008 R2 Enterprise (×64) *1 Windows Server® 2008 R2 Standard (×64) *1 Windows Server® 2008 Datacenter (×86/×64) *1 Windows Server® 2008 Enterprise (×86/×64) *1 Windows Server® 2008 Standard (×86/×64) *1 Windows Server® 2003 Datacenter ×64 Edition Windows Server® 2003 Datacenter Edition Windows Server® 2003 Enterprise ×64 Edition Windows Server® 2003 Enterprise Edition Windows Server® 2003 Standard ×64 Edition Windows Server® 2003 Standard Edition Windows Vista® Enterprise Windows Vista® Business (×86/×64) Windows Vista® Ultimate (×86/×64) Windows Vista® Home Premium (×86/×64) Windows Vista® Home Basic (×86/×64) Windows® XP Professional ×64 Edition Windows® XP Professional Windows® XP Home Edition
Format	PDF, TIFF (black/white only), JPEG (color only)

*1 Network use only.

■ Fax specifications

Item	Specifications
Telephone network	PSTN
Scanline density	Ultra-high resolution mode: Main scanner 16 dots/mm × sub scanner 15.4 lines/mm ^{*1} High resolution mode: Main scanner 8 dots/mm × sub scanner 7.7 lines/mm ^{*1} Standard mode: Main scanner 8 dots/mm × sub scanner 3.85 lines/mm ^{*1}
Data transmission speed	33,600, 31,200, 28,800, 26,400, 24,000, 21,600, 19,200, 16,800, 14,400, 12,000, 9,600, 7,200, 4,800, 2,400 bps (Automatic selection)
Image encoding method	MH, MR, MMR, JBIG
Compatibility	G3 & Super G3
Document size	Letter, Legal
Recording paper size	Letter, Legal, Half-letter 
Electronic transmission speed	Between 2 and 3 seconds (33,600 bps) ^{*2}

*1 Communication is not possible with machines not equipped with this mode.

*2 This is the time when you transmit Letter documents with approx. 700 characters in normal mode (8 dots/mm × 3.85 lines/mm) via Super G3 (based on ITU-TV.34, 33,600 bps). This is the electronic transmission speed only for image information, excluding the transmission control time. Note that the actual transmission speed depends on document contents, the other party's machine model, and line status. It will be between 6 and 7 seconds for the communication with G3 machines (when you transmit the same document in 14,400 bps).

■ PC Fax specifications

Item	Specifications
Document size	A4, B4, A3
Image encoding method	MH, MR, MMR, JBIG
Communication standard	T.30 (FAX)
Data transmission speed	Max. 33,600 bps (FAX)
Maximum resolution	400 dpi × 400 dpi
Maximum number of address book destinations	1,000
Maximum number of broadcast destinations	1,030


Item	Specifications
Support OS (Fax driver)	Windows® 8 Enterprise (x86/x64) Windows® 8 Pro (x86/x64) Windows® 8 (x86/x64) Windows® 7 Enterprise (x86/x64) Windows® 7 Professional (x86/x64) Windows® 7 Ultimate (x86/x64) Windows® 7 Home Premium (x86/x64) Windows Server® 2012 Datacenter Windows Server® 2012 Standard Windows Server® 2012 Essentials Windows Server® 2012 Foundation Windows Server® 2008 R2 Datacenter (x64) Windows Server® 2008 R2 Enterprise (x64) Windows Server® 2008 R2 Standard (x64) Windows Server® 2008 Datacenter (x86/x64) Windows Server® 2008 Enterprise (x86/x64) Windows Server® 2008 Standard (x86/x64) Windows Server® 2003 Datacenterx64 Edition Windows Server® 2003 Datacenter Edition Windows Server® 2003 Enterprise x64 Edition Windows Server® 2003 Enterprise Edition Windows Server® 2003 Standard x64 Edition Windows Server® 2003 Standard Edition Windows Vista® Enterprise (x86/x64) Windows Vista® Business (x86/x64) Windows Vista® Ultimate (x86/x64) Windows Vista® Home Premium (x86/x64) Windows Vista® Home Basic (x86/x64) Windows® XP Professionalx64 Edition Windows® XP Professional Windows® XP Home Edition

■ Message Board specifications





Item	Specifications
Supported browsers	Internet Explorer® 6, Internet Explorer® 7, Internet Explorer® 8, Internet Explorer® 9, Internet Explorer® 10 Firefox® 10, Firefox® 11, Firefox® 12, Firefox® 13.
System requirements	Windows environment in which a supported browser can run
Maximum number of address book destinations	1,000 Groups: 100
Maximum number of registered users	100
Supported authentication server protocols	Windows 2000 Server (Active Directory) Windows Server 2003 (Active Directory) Windows Server 2008 (Active Directory) Kerberos v5

Acceptable paper

Paper cassette

Paper type	Paper size	Quantity
Plain paper (weight: 20-24 lbs.)	Letter, Legal, Half-letter 	500 sheets (weight: 20 lbs.)


Bypass tray

Paper type	Paper size	Quantity
Plain paper (weight: 20-24 lbs.)	Letter, Legal, Half-letter  , Executive, A4, A5, A5  , A6, F4	100 sheets (weight: 20 lbs.)
	Custom sizes • Width: 3.5 to 8.5 in. (90 to 216 mm) • Length: 5.5 to 14.0 in. (140 to 356 mm)	
Pasteboard (weight: 20-43 lbs.)	Letter, Legal, Half-letter  , Executive, A4, A5, A5  , A6, F4	40 sheets
Envelopes	DL: 4.3 × 8.7 in. (110 × 220 mm) Com#10: 4.1 × 9.5 in. (105 × 241 mm) Monarch: 3.9 × 7.5 in. (98.4 × 190.5 mm)	10 envelopes (86°F, 80%RH) 20 envelopes (50°F and 20%RH, or 68°F and 50%RH)
Postcard	3.9 × 5.8 in. (100 × 148 mm)	40 sheets
Transparency	Letter	40 sheets



NOTE

- Custom-sized paper can be used for PC printing only.
- Do not use envelopes with double flaps or pressure seals since these do not feed properly.
- When printing on transparency (OHP film), the quality may differ according to the type of OHP film and the usage environment. (Confirmed OHP film: PP2500 from 3M.) Be sure that the film does not have a paper backing and/or leading strip. If it does, remove the paper backing and/or strip before loading. Only the film should go in, film with paper backing or a leading strip should not be fed.

Duplex printing

Paper type	Paper size
Plain paper (weight: 20-24 lbs.)	Letter, Legal, A4, A5, A5  , A6, F4

Printing using the optional 2-bin tray

Paper type	Paper size
Plain paper (weight: 20-24 lbs.)	Letter, Legal, Half-letter  , Executive, A4, A5, A5  , A6, F4

■ Items to avoid

To prevent jams and damage to your machine, do not use the following:

- Creased paper
- Wrinkled paper
- Folded paper
- Curled paper
- Torn paper
- Carbon paper
- Moist paper
- Paper previously printed on by a printer
- Paper with holes
- Envelopes with pressure seals
- Extremely shiny or highly textured paper
- Paper which has been printed on using a thermal transfer printer
- Back side of printed paper

Acceptable documents

■ Acceptable documents

Automatic document feeder (ADF)

	Single-sheet	Multiple-sheet
Size (Width × Length)	Simplex scan Max. : 8.5 × 35.4 in. (216 × 900 mm) 8.5 × 15.7 in. (216 × 400 mm) at 600 dpi Min. : 4.7 × 3.9 in. (120 × 100 mm) Duplex scan Max. : 8.5 × 14.0 in. (216 × 356 mm) Min. : 4.7 × 5.5 in. (120 × 139.5 mm)	Simplex scan / Duplex scan Max. : 8.5 × 14.0 in. (216 × 356 mm) Min. : 8.5 × 5.5 in. (216 × 139.5 mm) or 8.3 × 5.8 in. (210 × 148.5 mm)
Quantity	1 sheet	Max. 80 sheets of Letter, Legal, Half-letter ⁴ , A4, A5 ⁴ , F4 (weight: 20 lbs.)
Weight	35.0 to 128.0 g/m ²	52.0 to 105.0 g/m ²
Thickness	0.002 to 0.006 in. (0.05 to 0.15 mm)	0.002 to 0.005 in. (0.07 to 0.12 mm)
Document type	Plain paper	Plain paper

Document glass

Size (Width × Length)	Max. : 8.5 × 14.0 in. (Legal) (216 × 356 mm) Min. : Unlimited
Quantity	1 sheet
Thickness	When using the platen cover: Max 1.3 in. (32 mm)

■ Items to avoid

The following documents cannot be loaded into the automatic document feeder (ADF). Use the document glass for these types of documents.

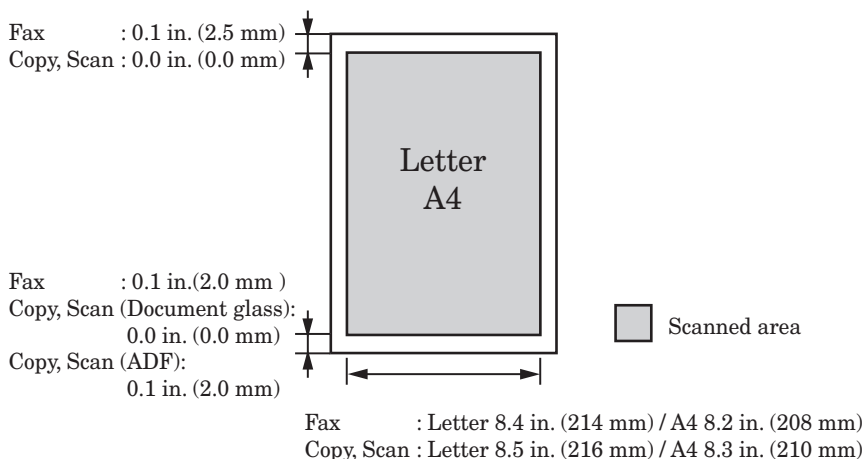
- Torn documents or those with holes
- Extremely wrinkled or curled documents
- Documents which are moistened, or stuck with static electricity
- Documents with carbon on the back or no-carbon documents
- Cloth, metal sheets
- Documents with staples, paper clips, or adhesive tape attached
- Documents pasted or glued together
- Glossy documents or documents with a special coating

If you load the following types of documents on the document glass, the glass surface could be damaged or cracked.

- Do not strongly press down a document when copying a thick document.
- When a solid object is being scanned, load it carefully on the document glass.
- Sharp protrusions could scratch the glass surface.

■ Scanning area

The scanned area is shown below.



■ Precautions to load document

Automatic document feeder (ADF)

- Be sure any correction fluid, ink, or stamps on the document are completely dry before loading.
- Remove all metals (staples, paper clips, etc.) before loading documents. Failure to do so may cause a malfunction.
- Do not load the document with the document guide extended. Doing so may result in skewed feeding.
- Do not add or remove documents while they are being scanned.
A document jam may occur.
- When scanning is complete, remove documents from the document exit tray to avoid document jams.

Document glass

- Be sure any correction fluid, ink, or stamps on the document are completely dry before loading.
- Be sure that the ADF is empty. If a document has been left in the ADF, the scanner glass cannot be used.
- When you load a thick document, do not force the platen cover closed. Doing so may cause a malfunction.
- When the cover is open or slightly open while copying, try not look at the light.
- When scanning is complete, remove documents from the document glass.

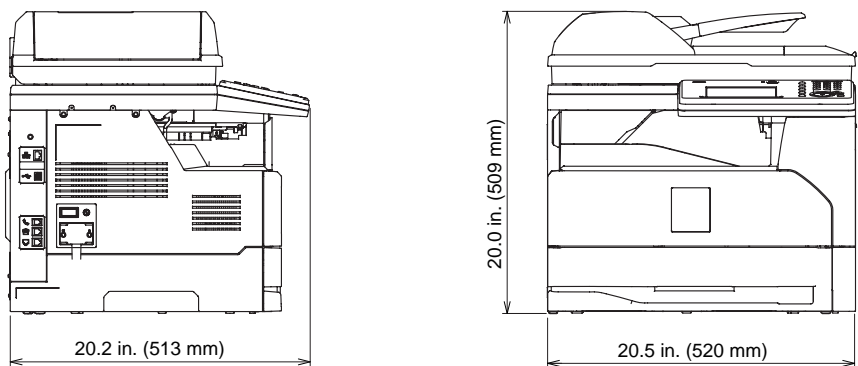
Options

500-sheet paper cassette

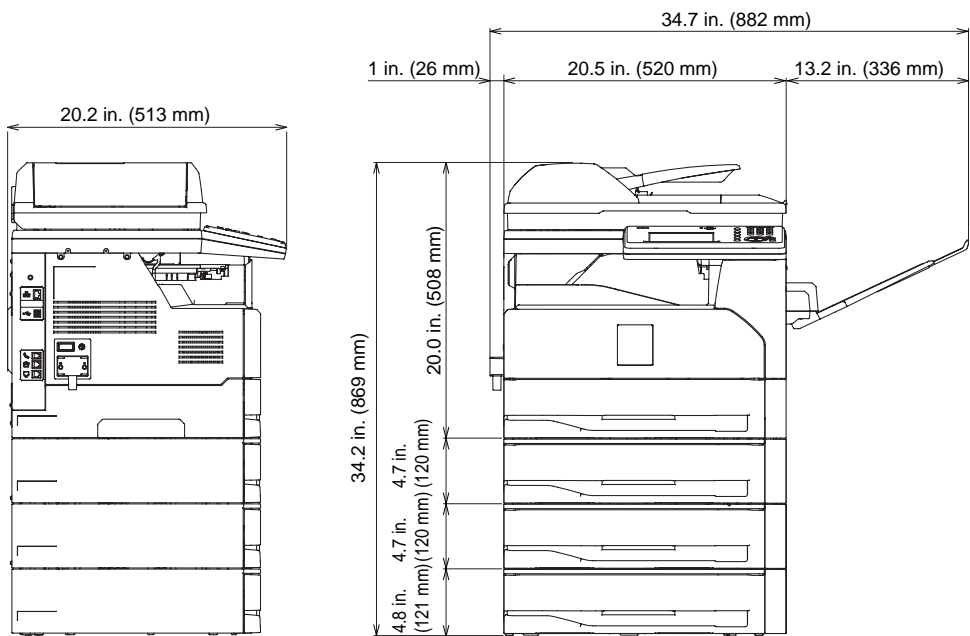
Item	Specifications
Paper sizes	Letter, Half-Letter, Legal
Paper storage capacity	500 sheets (weight: 20 lbs.)
Power	Supplied from main unit
Weight	Approx. 9.2 lbs.
Machine dimensions	W 20.5 in. × H 4.8 in. × D 18.0 in. (W 520 mm × H 121 mm × D 458 mm)

External dimensions

■ Standard type



■ When the optional 2-bin tray and paper cassettes are attached



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Chapter 6

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