

# MAYTAG NEPTUNE® DRYING CENTER

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# USE & CARE

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## G U I D E

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# IMPORTANT SAFETY INSTRUCTIONS

## WELCOME

Welcome and congratulations on your purchase of a Maytag Neptune® Drying Center! Your complete satisfaction is very important to us. For best results, we suggest reading this material to help acquaint you with proper operating and maintenance procedures.

Should you need assistance in the future, it is helpful to:

- 1) Have complete model and serial number identification of your appliance. This is located on a data plate in the lower center of the door opening.

Date of Purchase \_\_\_\_\_

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

- 2) **IMPORTANT: Keep this guide and the sales receipt in a safe place for future reference. Proof of original purchase date is needed for warranty service.**

If you have questions, call:

Maytag Customer Assistance  
1-888-462-9824 USA and CANADA  
1-800-688-2080 USA TTY (for deaf, hearing impaired or speech impaired)  
(Mon.–Fri., 8am–8pm Eastern Time)  
<http://www.maytag.com>

For service and warranty information, see page 15.

**NOTE:** In our continuing effort to improve the quality of our appliances, it may be necessary to make changes to the appliance without revising this guide.

## WARNING

Gas leaks may occur in your system and result in a dangerous situation. Gas leaks may not be detected by smell alone. Gas suppliers recommend you purchase and install an UL approved gas detector. Install and use in accordance with the manufacturer's instructions.

**IMPORTANT:** Because of continuing product improvements, Maytag reserves the right to change specifications without notice. For complete details, see the installation instructions packed with your product before selecting cabinetry, making cutouts or beginning installation.

## WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

Warning and Important Safety Instructions appearing in this manual are not meant to cover all possible conditions and situations that may occur. Common sense, caution, and care must be exercised when installing, maintaining or operating appliance.

Always contact your dealer, distributor, service agent, or manufacturer about problems or conditions you do not understand.

## RECOGNIZE SAFETY SYMBOLS, WORDS, LABELS

### WARNING

Hazards or unsafe practices which **COULD** result in severe personal injury or death.

### CAUTION

Hazards or unsafe practices which **COULD** result in minor personal injury.

### WARNING

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Clear the room, building or area of all occupants.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

## WARNING

To reduce the risk of fire, electric shock or injury to persons when using the appliance, follow basic precautions, including the following:

1. Read all instructions before using the appliance.
2. Properly install and locate in accordance with the Installation Instructions.
3. Connect to a properly rated, protected and sized power supply circuit. See Electrical Requirements.
4. Have a qualified service technician install your dryer.
5. Should anyone get an electric shock from the dryer, disconnect the electrical power. DO NOT operate until it has been repaired by a qualified service technician.
6. To avoid the possibility of fire or explosion:
  - Do not dry items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the dryer, until all traces of these flammable liquids or solids and their fumes have been removed. There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
  - Items containing foam rubber (may be labeled latex foam) plastics, or similarly textured rubber-like materials must not be dried on a heat setting. Foam rubber materials when heated, can under certain circumstances produce fire by spontaneous combustion.
  - Keep area around and underneath dryer free from the accumulation of combustible materials, such as lint, paper, rags, gasoline and all other flammable vapors and liquids.
  - Do not allow the storage of any material to obstruct the ventilation air opening of the dryer.
  - The exhaust should be periodically examined for damage to the exhaust duct and for free operation of the exhaust deflector.
  - **For Gas Dryers:** Gas dryers are equipped to operate on natural gas only. To convert a gas dryer for other gases, the services of a qualified service technician must be obtained.
7. Do not allow children to play on or in either compartment of the drying cabinet. Close supervision of children is necessary when the appliance is used near children. When children are mature enough, instruct them in the safe, correct use of the dryer. Destroy the carton and plastic bags after unpacking the dryer.
8. Before the appliance is removed from service or discarded, remove the doors to the drying compartments.
9. Do not reach into the appliance if the drum is moving.
10. Do not install or store this appliance where it will be exposed to the weather.
11. Do not tamper with controls.
12. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
13. Do not use fabric softeners or products to eliminate static unless recommended for dryer use by the manufacturer of the fabric softener or product.
14. Clean the lint screen before or after each load.
15. Keep the area around the exhaust opening and surrounding areas free from the accumulation of lint, dust and dirt.
16. The interior of the dryer and exhaust duct should be cleaned periodically by qualified service personnel.
17. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
18. Lifetime lubrication is done at the factory, so the dryer never needs to be oiled or greased.
19. Keep pets away from dryer, and keep the dryer door closed at all times except while loading or unloading. Pets may enter the dryer unnoticed when the door is open and become entrapped when the door is closed.
20. DO NOT dry fiberglass articles unless recommended by the manufacturer.
21. Use water only in the Drying Center water bottle. See page 6.

## IMPORTANT SAFETY INSTRUCTIONS CONT.

### WARNING

Do not place into your dryer items that have been spotted or soaked with vegetable oil or cooking oil. Even after being washed, these items may contain significant amounts of these oils. The remaining oil can ignite spontaneously. The potential for spontaneous ignition increases when the items containing vegetable oil or cooking oil are exposed to heat. Heat sources, such as your clothes dryer, can warm these items, allowing an oxidation reaction in the oil to occur. Oxidation creates heat. If this heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing these kinds of items may prevent heat from escaping and can create a fire hazard.

All washed and unwashed fabrics that contain vegetable oil or cooking oil can be dangerous. Washing these items in hot water with extra detergent will reduce, but will not eliminate, the hazard. Always use the "cool down" cycle for these items to reduce the items' temperature. Never remove these items from the clothes dryer hot or interrupt the drying cycle until the items have run through the "cool down" cycle. Never pile or stack these items when they are hot.

### IMPORTANT SAFETY NOTICE & WARNING

The California Safe Drinking Water and Toxic Enforcement Act of 1986 (Proposition 65) requires the Governor of California to publish a list of substances known to the State of California to cause cancer or reproductive harm, and requires businesses to warn customers of potential exposures to such substances.

Users of this appliance are hereby warned that the burning of gas can result in low-level exposure to some of the listed substances, including benzene, formaldehyde and soot, due primarily to the incomplete combustion of natural gas or liquid petroleum (LP) fuels. Exhaust ducts should be kept free of obstructions and properly exhausted dryers will minimize exposure.

## SAVE THESE INSTRUCTIONS

# DRYER EXHAUST TIPS

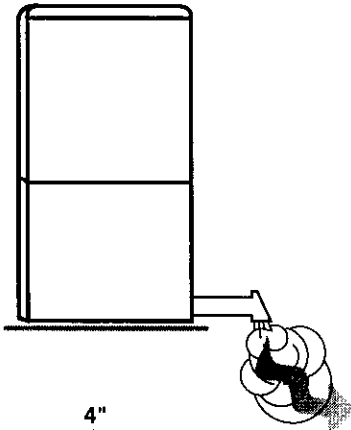
**⚠️WARNING:** Plastic or nonmetal flexible duct presents a potential fire hazard.

## Do

Read the installation instructions and the use and care guide.

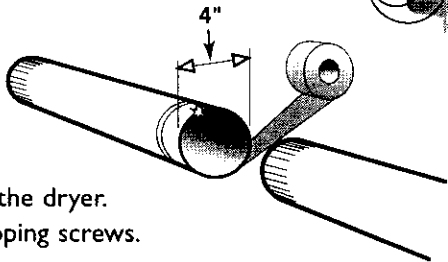
## Do

Let your dryer exhaust the air easily.



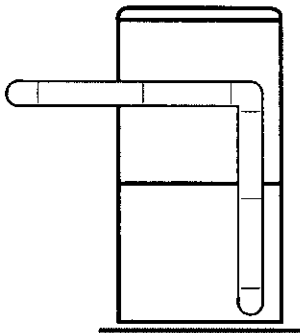
## Do

Use 4 inch diameter rigid metal duct. Tape all joints, including at the dryer. Never use lint-trapping screws.



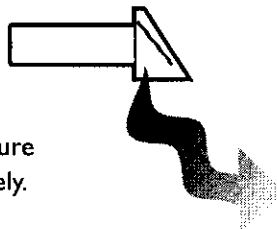
## Do

Keep duct runs as straight as possible.



## Do

Clean all old ducts before installing your new dryer. Be sure vent flap opens and closes freely. Inspect and clean the exhaust system annually.

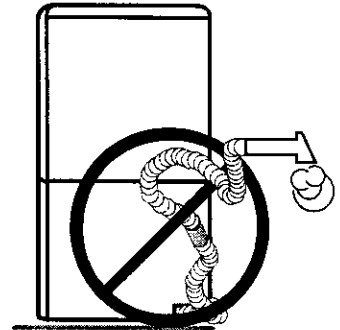


## DON'T

Let a poor exhaust system cause slow drying.

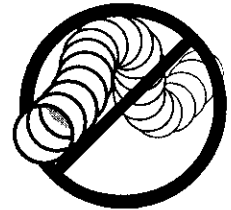
## DON'T

Restrict your dryer with a poor exhaust system.



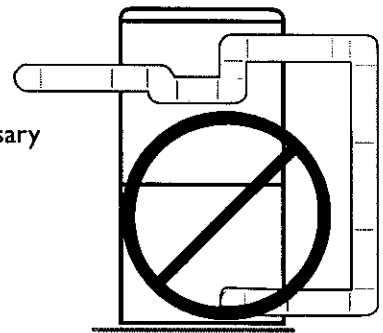
## DON'T

Use plastic, thin foil, or non-metal flexible duct.



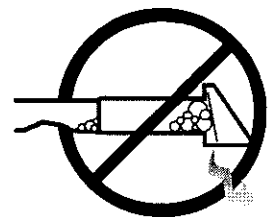
## DON'T

Use longer than necessary duct runs with many elbows.



## DON'T

Allow crushed or clogged ducts and vent.



# USING THE CONTROLS - UPPER DRYING CABINET

**NOTE:** The Upper Drying Cabinet and Lower Tumble Dryer can be used at the same time.

## Step 1 Select a Cycle

Select the cycle by pressing the appropriate pad. Recommended options will also illuminate.

**Dry Wet Clothes** – use for drying items that have been washed such as sweaters, lingerie, tennis shoes, jeans, shirts, slacks or sweatshirts. Items can be placed on shelves or on hangers.



**Refresh Dry Clothes** – use this cycle to freshen and remove odors from clean, dry clothes. Items can be placed on racks or on hangers. For best performance, the **Wrinkle Release Hang Dry Only** and **Remove Odor** options are automatically selected. **Add Fragrance** can also be selected if desired. The temperature should be set on Low.

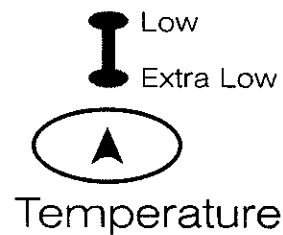


## Step 2 Select the Temperature

Select the appropriate temperature by pressing the ▲ pad.

**Low** – the low temperature is recommended for most loads. Approximately 140° F.

**Extra Low** – use for delicate or hand wash items and for fragrancing. Approximately 110° F.



## Step 3 Select Drying Time

Select the drying time for the load by pressing the ▲ or ▼ pads. Press or press and hold to set the time. The cycle time can be set from 40 minutes to six hours depending on the cycle, temperature and options selected.



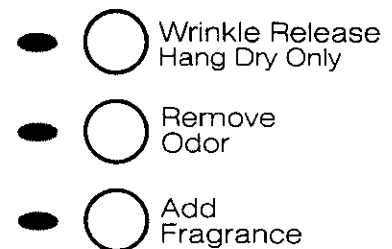
Cycle	Options	Load Size	Approx. Time (Hrs)
Drying Wet Clothes	None Selected	Large	5
		Medium	3
		Small	1
	Wrinkle Release	Large	5
	Medium	3	
	Small	2	
Remove Odor	Add Fragrance	Large	5
		Medium	4
		Small	3
	Large	5	
	Medium	3	
	Small	1	
Refresh Dry Clothes	Wrinkle Release	Large	3
		Medium	2
		Small	1
Remove Odor	Add Fragrance	Large	4
		Medium	3
		Small	2
	Large	2	
	Medium	1	
	Small	1	

## Step 4 Select Options

**Wrinkle Release Hang Dry Only** – use for hanging items that need wrinkle removal such as jeans, shirts or slacks. The hanging bar will sway to aid in wrinkle removal.

**Remove Odor** – Use with any cycle to freshen and remove odors from clean, dry clothes. This option is automatically selected with the Refresh Dry Clothes cycle.

**Add Fragrance** – Use as desired with any cycle.



Options

## Step 5 Start the Drying Cabinet

Start the drying cycle by pressing the **Start/Pause** pad. To interrupt the cycle, press the **Start/Pause** pad again. The light above the **Start/Pause** pad will blink and "PAUSE" will scroll in the display. After 4 hours in pause, the cycle will be cancelled. Pressing **Off** turns the drying cabinet off and cancels the cycle.

### NOTES:

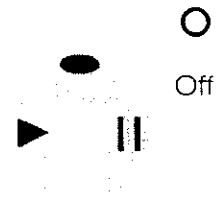
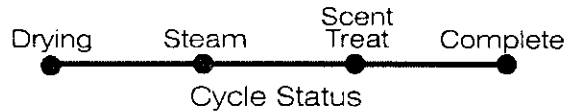
- Close the left side door first.
- If the door is not closed, "CLOSE door" will scroll in the display. Close the door and restart.

### TIME DISPLAY

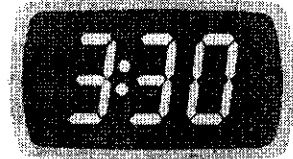
- Time set will count down in one minute increments.
- If the door is opened during a cycle, an additional ten minutes will be added to the cycle time to recover the loss of humidity and temperature.

### INDICATOR LIGHTS - CYCLE STATUS

- The cycle status indicator lights will illuminate as the drying cabinet reaches that part of the cycle. If no options are selected, the **Steam** cycle status light will not illuminate.
- **Scent Treat** will not illuminate if Remove Odor and Add Fragrance are not selected.
- **Complete** illuminates when the cycle is finished. It will stay illuminated until the door is opened or another cycle is selected.



Start/Pause



Time Remaining

### WATER BOTTLE/DRYER SHEET CADDY

#### WATER BOTTLE

For optimum wrinkle release, odor removal and fragrancing, **always** use water with the drying cabinet cycles.

#### To refill:

Remove water bottle from the reservoir by grasping the bottom of the bottle and gently tipping it out and down. Tip the bottle to its upright position while holding the lid over the water reservoir.

Unscrew the water bottle lid. Fill with **TAP OR DISTILLED WATER ONLY**. Make sure the lid insert is seated in the water bottle lid, then replace lid on the bottle. Replace the water bottle in the reservoir. To avoid excess dripping, keep the bottle upright until the lid is over the reservoir.

#### DRYER SHEET CADDY

For best results, start each load with a new fabric softener sheet.

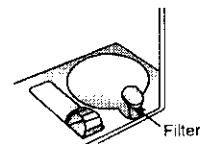
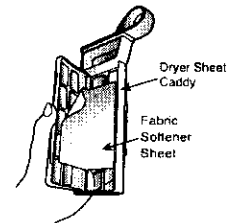
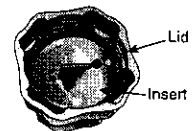
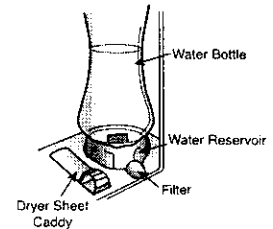
#### To replace sheet:

Remove Dryer Sheet Caddy from compartment. Open the grid cover. Fold a new sheet into the caddy. Replace caddy into slot in compartment. **IMPORTANT:** The caddy **MUST ALWAYS** be in place when operating the drying cabinet.

### NOTES:

- **Use water only.**
- It is normal for a small amount of water to pool in the water bottle reservoir.
- The water reservoir should be cleaned periodically. See Care and Cleaning, page 12.
- **DO NOT** put any oils, chemicals or liquids other than water into the water bottle.
- **DO NOT** use "ironing water".
- In areas with hard water (15 gpg\*), distilled water is recommended.

\*Your local water utility or state university extension service can tell you the degree of water hardness in your area.

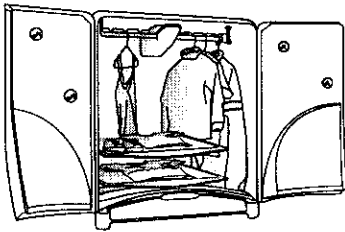


**IMPORTANT:** The filter and dryer sheet caddy must always be in place when the Upper Drying Cabinet is in use.

# SPECIAL LAUNDRY TIPS FOR THE UPPER DRYING CABINET

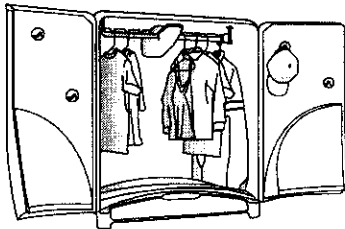
Please follow the care label or manufacturer's instructions for drying special items. If care label instructions are not available, use the following information as a guide.

## General Recommendations



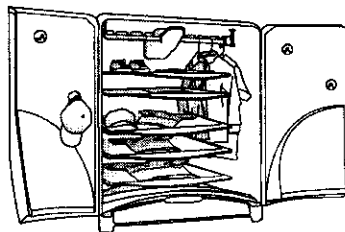
- The drying cabinet and the lower tumble dryer can be used at the same time.
- Close left side door first.
- Items can be loaded into the drying cabinet in any combination.
- Button clothes or close zippers when placing items on shelf or hangers.
- When placing hand-washed items in the cabinet, be sure excess moisture has been removed to avoid water dripping. Roll in a bath towel or wring well before placing in the cabinet.
- When hanging items on door hooks, make sure the item does not hang below bottom of doors.
- Hangers provided with the drying cabinet can be hung on a standard closet rod.
- Do not hang items on shelf rods.

## Loading - Hanging



- Use the hangers provided with the drying cabinet or plastic hangers. Do not use wire hangers.
- DO NOT place more than one hanger in each slot on the bar.
- When using the Dry Wet Clothes cycle, separate light colors from dark colors by at least three spaces on the hanging rod to prevent color transfer.
- DO NOT place more than 17 lbs. on the hanging rod at one time.

## Loading - Laying Flat



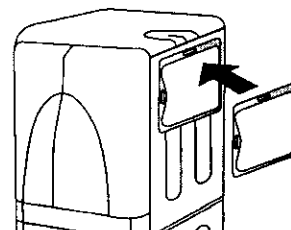
- Try to avoid excessive overlapping of items like sleeves or pants legs. Overlapping results in longer drying times.
- DO NOT load more than 5 lbs. on one shelf.
- DO NOT load more than 5 lbs. on the curved top surface of the lower dryer.
- Use care when removing articles from the mesh shelves. Zippers or decorative beading, trims, etc. could catch on the mesh.

## INSTALLING SHELVES

- Align the right side of the shelf with the shelf rod.
- Place the left side of the shelf on the shelf rail.
- Slide the shelf back into place.

## SHELF STORAGE

- Store shelves on either side of the cabinet when not in use.





# OPERATING TIPS - LOWER TUMBLE DRYER

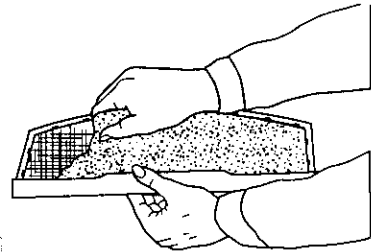
## NOTE:

- The Lower Tumble Dryer and the Upper Drying Cabinet may be operated at the same time.

## CLEAN THE LINT FILTER

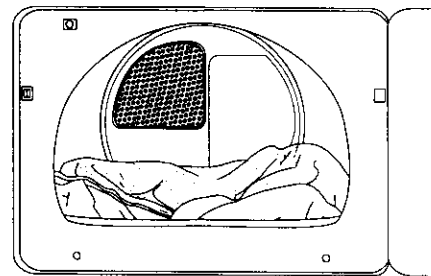
- After each load.
- To shorten drying time.
- To operate more energy efficiently.

**NOTE:** Do not operate the dryer without the lint filter in place.



## LOAD THE DRYER PROPERLY

- By placing only one wash load in the dryer at a time.
- Avoid very small loads or mixing heavyweight and lightweight clothes.
- When only one or two articles need drying, add a few similar items to improve tumbling and drying efficiency.
- When drying large, bulky items such as a blanket or comforter, it may be necessary to reposition the load during the cycle to ensure even drying.



## ADD A FABRIC SOFTENER SHEET (IF DESIRED)

- After loading the dryer.
- To control static cling.
- Before the load becomes warm. This helps prevent greasy-looking softener stains.
- And remove any used softener sheets from the dryer to prevent greasy-looking softener stains.

# USING THE CONTROLS - LOWER TUMBLE DRYER

## Step 1 Select a Cycle

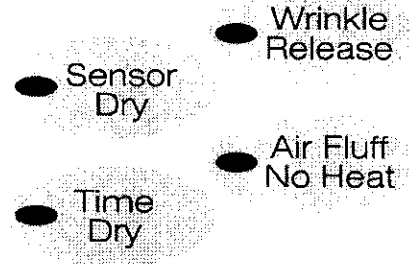
Select the dry cycle by pressing the appropriate pad.

**Sensor Dry** – automatically senses the moisture in the load and shuts the dryer off when the selected dryness level (very dry to damp dry) is reached. This cycle is recommended for the majority of loads including delicates, wrinkle free and cotton/sturdy items like towels, bedding and jeans.

**Time Dry** – may be selected for any load if Sensor Dry is not used. Press the ▼ or ▲ time pad to select the desired number of minutes.

**Wrinkle Release** – will release wrinkles from items that are clean and dry but slightly wrinkled, such as from a crowded closet, packed suitcase or from sitting in the dryer too long after the end of the cycle. It provides 8 minutes of heated tumbling and 10 minutes of cool down tumbling without heat.

**Air Fluff/No Heat** – tumbles in room temperature air. Press the ▼ or ▲ time pad to select the desired number of minutes.



## Step 2 Select the Temperature

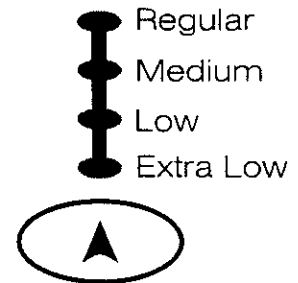
There are four temperature settings. Press the ▲ pad to select regular, medium, low or extra low temperatures.

**Regular** – for sturdy cottons or those labeled “Tumble Dry.” Approximately 150° F.

**Medium** – for permanent press, synthetics, lightweight cottons or items labeled “Tumble Dry Medium.” Approximately 145° F.

**Low** – for heat sensitive items labeled “Tumble Dry Low” or “Tumble Dry Warm.” Approximately 140° F.

**Extra Low** – provides the lowest heated dry temperature possible for very delicate or hand wash items. Approximately 125° F.



Temperature

## Step 3 Select Dryness Level

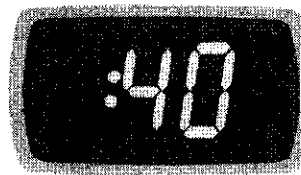
When Sensor Dry is selected, use the ▼ and ▲ pads to select the dryness level. When Time Dry is selected, use the ▼ and ▲ pads to set drying time in one minute increments. Hold the ▼ or ▲ pads to increase or decrease time rapidly.

**Very Dry** – used to completely dry sturdy or bulky items including towels and jeans.

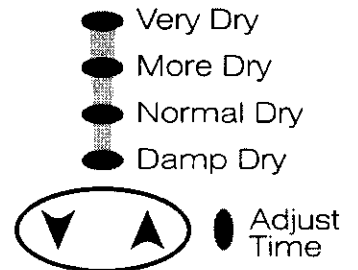
**More Dry** – used for drying t-shirts, underwear and socks.

**Normal Dry** – used for drying the majority of loads.

**Damp Dry** – designed to partially dry items.



Time Remaining



## Step 4 Select Options (if desired)

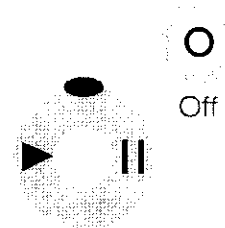
**Wrinkle Prevent** – use with any cycle to prevent wrinkles. Provides 20 minutes of continuous tumbling and 75 minutes of intermittent tumbling in room temperature air following the completion of the cycle. The load can be removed anytime during Wrinkle Prevent.

**Damp Dry Signal** – an audible signal will sound when load has reached the damp dry level in any cycle.



## Step 5 Start the Lower Tumble Dryer

**Start/Pause** – close the door and press the **Start/Pause** pad to start the dryer. To interrupt the cycle, press the **Start/Pause** pad again. The light above the **Start/Pause** pad will blink and “PAUSE” will scroll in the display. After 4 hours in pause, the cycle will be cancelled. Pressing **Off** cancels the cycle and stops the dryer.



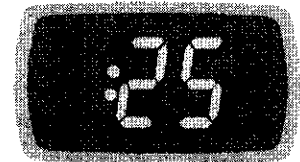
### NOTE:

- If the door is not closed, “CLOSE door” will scroll in the display. Close the door and restart.

Start/Pause

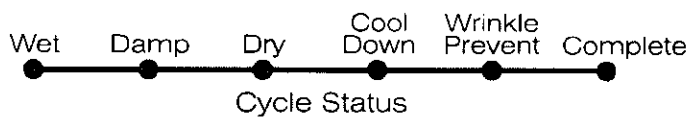
### ESTIMATED TIME DISPLAY

- After pressing **Start/Pause**, the display will show the estimated time remaining in the cycle.



Time Remaining

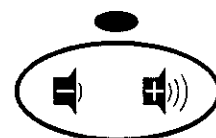
### INDICATOR LIGHTS - CYCLE STATUS



- The indicator lights below the dryness levels will light when the dryer is in that part of the cycle.
- The **Cool Down** indicator light will illuminate when the dryer moves into the cool-down portion of the cycle.
- If the **Wrinkle Prevent** option has been selected, the **Wrinkle Prevent** light will illuminate to indicate that the load is dry and the dryer has moved into the wrinkle prevent portion of the cycle. The display will show the wrinkle prevent animation when the dryer goes into **Wrinkle Prevent**.
- **Complete** light will illuminate when the cool down portion of the cycle is completed. If **Wrinkle Prevent** has been selected, both **Wrinkle Prevent** and **Complete** lights will illuminate. The **Complete** indicator will remain illuminated until the door is opened or another cycle is selected.

### SIGNAL VOLUME

The volume of the dryer signal is adjustable. Press to lower the volume. Press to increase the volume.



Signal

# SPECIAL LAUNDRY TIPS FOR THE LOWER TUMBLE DRYER

Please follow the care label or manufacturer's instructions for drying special items. If care label instructions are not available, use the following information as a guide.

<p><b>Bedspreads &amp; Comforters</b></p>	<ul style="list-style-type: none"> <li>• Follow the care label instructions or dry on the Sensor Dry cycle and Regular temperature.</li> <li>• Be sure the item is thoroughly dry before using or storing.</li> <li>• May require repositioning to ensure even drying.</li> </ul>
<p><b>Blankets</b></p>	<ul style="list-style-type: none"> <li>• Use Sensor Dry and dry only one blanket at a time for best tumbling action.</li> <li>• Be sure the item is thoroughly dry before using or storing.</li> </ul>
<p><b>Curtains &amp; Draperies</b></p>	<ul style="list-style-type: none"> <li>• Use the Sensor Dry cycle and Extra Low temperature to help minimize wrinkling.</li> <li>• Dry these in small loads for best results and remove as soon as possible.</li> </ul>
<p><b>Cloth Diapers</b></p>	<ul style="list-style-type: none"> <li>• Use Sensor Dry and the Regular temperature setting for soft, fluffy diapers.</li> </ul>
<p><b>Down-filled Items</b> (jackets, sleeping bags, comforters, etc.)</p>	<ul style="list-style-type: none"> <li>• Use Sensor Dry and the Extra Low temperature setting.</li> <li>• Place a clean pair of sneakers in the dryer with the item to fluff the down comforters, etc. Adding a couple of dry towels shortens dry time and absorbs moisture.</li> </ul>
<p><b>Foam Rubber</b> (rug backs, stuffed toys, shoulder pads, etc.)</p>	<ul style="list-style-type: none"> <li>• DO NOT dry on a heat setting. Use the Air Fluff/No Heat cycle.</li> <li>• <b>⚠ WARNING</b> – Drying a rubber item with heat may damage it or be a fire hazard.</li> </ul>
<p><b>Pillows</b></p>	<ul style="list-style-type: none"> <li>• DO NOT dryer-dry kapok or foam pillows.</li> <li>• Use Sensor Dry.</li> <li>• Add a couple of dry towels and a pair of clean sneakers to help the tumbling action and to fluff the item.</li> </ul>
<p><b>Plastics</b> (shower curtains, outdoor furniture covers, etc.)</p>	<ul style="list-style-type: none"> <li>• Use the Air Fluff/No Heat cycle or Time Dry and the Extra Low temperature setting depending on the care label instructions.</li> </ul>

## AVOID DRYER DRYING

- Fiberglass items (curtains, draperies, etc.)
- Woolens, unless recommended on the label.
- Vegetable or cooking oil soaked items. (See pg. 3)

## CARE AND CLEANING

**Control Panel** – clean with a soft, damp cloth. Do not use abrasive substances. Do not spray cleaners directly on the panel.

**Tumbler** – remove any stains such as crayon, ink pen or fabric dye (from new items such as towels or jeans) with an all-purpose cleaner. Then tumble old towels or rags to remove any excess stain or cleaning substance. Once these steps are done, stains may still be visible, but should not transfer to subsequent loads.

**Cabinet** – wipe off any marks with soap and water.

**Drying Cabinet Interior** – clean with soft, damp cloth. Do not use abrasive substances. Clean the right side of the drying cabinet interior with a dusting wand or vacuum with upholstery attachment.

**Dryer Exhaust System** – should be inspected and cleaned once a year to maintain optimum performance. The outside exhaust hood should be cleaned more frequently to ensure proper operation. (Refer to the Installation Instructions for more information.)

**Water Reservoir** – clean with soap and water and a soft cloth. Rinse and dry thoroughly.

**Water Reservoir Filter** – Lift filter out of slot. Clean with soap and water and a soft brush. Rinse and dry thoroughly.

**Water Bottle, Lid and Lid Insert** – clean with soap and water. Rinse thoroughly.

## REPLACE DRUM LIGHT

### Instructions for replacing the bulb:

- 1) Unplug or disconnect the dryer from the power supply.
- 2) Remove lens cover from inside of drum by removing the two screws.
- 3) Push bulb in and rotate counterclockwise to remove.
- 4) Replace with a 25 watt, 115/125 volt twist lock utility light Part No. 53-0570 or equivalent. Place bulb in socket, push in and rotate clockwise.
- 5) Reinstall lens cover and two screws.
- 6) Reconnect dryer to power supply.

## REPLACE DRYING CABINET LIGHT

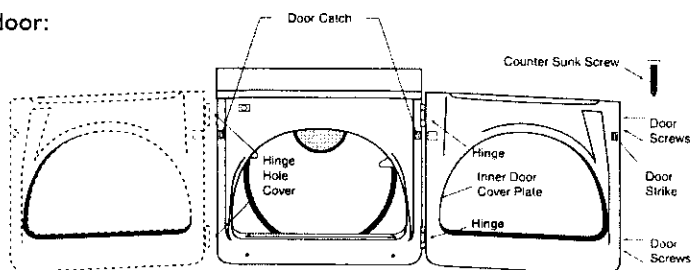
### Instructions for replacing the bulb:

- 1) Unplug or disconnect the dryer from the power supply.
- 2) Remove phillips screw from lens cover.
- 3) Squeeze sides of lens cover to remove.
- 4) Rotate bulb counterclockwise to remove.
- 5) Replace with a 120 volt, 10 watt maximum candelabra-base light bulb.
- 6) Snap lens cover back into place.
- 7) Replace phillips screw in lens cover.
- 8) Reconnect dryer to power supply.

## REVERSE THE DOOR

### Instructions for reversing the dryer door:

- 1) Remove two screws from each hinge hole cover and remove hinge hole covers.
- 2) While supporting the door, remove screws that secure the hinges to the cabinet (two each).
- 3) Move the following parts to the opposite side of the door: two hinges, four hinge screws, four door screws, door strike and screw, inner door cover plate and screw.
- 4) Attach the door to the opposite side of the cabinet using the four counter sunk hinge screws. (See below).
- 5) Replace the hinge hole covers to the opposite side.



# TROUBLESHOOTING - UPPER DRYING CABINET

## CHECK THESE POINTS IF YOUR MAYTAG NEPTUNE® DRYING CABINET...

<b>Doesn't Run</b>	<ul style="list-style-type: none"> <li>• Be sure the doors are latched shut.</li> <li>• Be sure the power cord is plugged into a live electrical outlet.</li> <li>• Check the home's circuit breaker and fuses.</li> <li>• Push the <b>Start/Pause</b> pad again if the door is opened during the cycle.</li> </ul>
<b>Doesn't Heat</b>	<ul style="list-style-type: none"> <li>• Check the home's circuit breaker and fuses.</li> <li>• The drying cabinet timer may have moved into the cool-down portion of the cycle.</li> <li>• Check the lower right hand corner of the drying cabinet for obstructions.</li> <li>• Check that a large item is not blocking the air vents on the back wall.</li> </ul>
<b>Doesn't Dry</b>	<ul style="list-style-type: none"> <li>• Check all of the above, plus...</li> <li>• Check that the doors are properly closed.</li> <li>• Remove excess moisture from items before placing in drying cabinet.</li> <li>• Do not overload. Do not hang more than one item on a hanger or place more than one hanger in each slot on the bar.</li> <li>• Sort heavy items from lightweight items.</li> <li>• Check that the washer is draining properly to extract adequate water from the load.</li> </ul>
<b>Is Noisy</b>	<ul style="list-style-type: none"> <li>• Zippers or heavy buttons may tap the sides of the cabinet.</li> <li>• It is normal to hear the sound of water contacting the heater when any of the options are selected.</li> <li>• Be sure the dryer is leveled properly as outlined in the installation manual.</li> </ul>
<b>Dries Unevenly</b>	<ul style="list-style-type: none"> <li>• Seams, pockets and other similar heavy areas may not be completely dry when the rest of the load has reached the selected dryness level. This is normal.</li> <li>• If one heavy item is dried with a lightweight load, such as a sweater with dress shirts, it is possible that the heavy item will not be completely dry when the rest of the load has been dried. Sort heavy items from lightweight items for best drying results.</li> <li>• Avoid overlapping items when laying flat to dry.</li> <li>• Do not hang more than one hanger in each slot on the bar.</li> <li>• Do not place more than one large item (such as a sweater) on each shelf.</li> </ul>
<b>Has an Odor</b>	<ul style="list-style-type: none"> <li>• Natural fibers such as wool or silk may have an odor when drying.</li> <li>• Household odors such as from painting, varnishing, strong cleaners, etc. may enter the dryer with the surrounding room air. This is normal as the dryer draws the air from the room, heats it, pulls it through the tumbler and exhausts it to the outside. When these odors are present in the air, ventilate the room completely before using the dryer.</li> </ul>
<b>Clothes are Wrinkled</b>	<ul style="list-style-type: none"> <li>• Use the hangers provided with the drying cabinet or plastic hangers. Do not use wire hangers.</li> <li>• Use water in the water bottle when any option is selected.</li> <li>• Linen and 100% cotton items may retain more wrinkles.</li> </ul>
<b>Water Marks on Clothes</b>	<ul style="list-style-type: none"> <li>• Check that the washer is draining properly to extract adequate water from the load.</li> <li>• Wring out or roll hand wash items in bath towels to remove excess water. Place in cabinet to avoid dripping on other items in the load.</li> </ul>
<b>Is Not Using Water</b>	<ul style="list-style-type: none"> <li>• Water bottle lid insert may need to be cleaned. See page 12.</li> <li>• Water reservoir filter may be plugged or dirty. See page 12.</li> </ul>
<b>Causes Excess Humidity</b>	<ul style="list-style-type: none"> <li>• The humidity in the area around the Drying Center may rise when the Wrinkle Release, Remove Odor or Add Fragrance options are used. Water is used during the cycle with these options and some of that moisture escapes from the dryer.</li> </ul>
<b>A Code Appears in the Display</b>	<ul style="list-style-type: none"> <li>• See page 14, Information Codes.</li> </ul>

# TROUBLESHOOTING - LOWER TUMBLE DRYER

## CHECK THESE POINTS IF YOUR MAYTAG NEPTUNE® TUMBLE DRYER...

<b>Doesn't Run</b>	<ul style="list-style-type: none"> <li>• Be sure the door is latched shut.</li> <li>• Be sure the power cord is plugged into a live electrical outlet.</li> <li>• Check the home's circuit breaker and fuses.</li> <li>• Push the <b>Start/Pause</b> pad again if the door is opened during the cycle.</li> </ul>
<b>Doesn't Heat</b>	<ul style="list-style-type: none"> <li>• Check the home's circuit breaker and fuses.</li> <li>• Select a heat setting, not air fluff.</li> <li>• On a gas dryer, check that the gas supply is on.</li> <li>• Clean the lint filter and exhaust duct.</li> <li>• Dryer timer may have moved into the cool-down portion of the cycle.</li> </ul>
<b>Doesn't Dry</b>	<ul style="list-style-type: none"> <li>• Check all of the above, plus...</li> <li>• Be sure the exhaust hood at the outside of the home can open and close freely.</li> <li>• Check exhaust system for lint build-up. Ducting should be inspected and cleaned annually.</li> <li>• Use 4" rigid metal exhaust duct.</li> <li>• Do not overload. 1 Wash load = 1 Dryer load.</li> <li>• Sort heavy items from lightweight items.</li> <li>• Large, bulky items like blankets or comforters may require repositioning to ensure even drying.</li> <li>• Check that the washer is draining properly to extract adequate water from the load.</li> <li>• Clothes load too small to tumble properly. Add a few towels.</li> <li>• Longer drying times may be noticed when using both the upper and lower sections.</li> </ul>
<b>Is Noisy</b>	<ul style="list-style-type: none"> <li>• Check the load for objects such as coins, loose buttons, nails, etc. Remove promptly.</li> <li>• It is normal to hear the dryer gas valve or heating element cycle on and off during the drying cycle.</li> <li>• Be sure the dryer is leveled properly as outlined in the installation instructions.</li> </ul>
<b>Dries Unevenly</b>	<ul style="list-style-type: none"> <li>• Seams, pockets and other similar heavy areas may not be completely dry when the rest of the load has reached the selected dryness level. This is normal. Select the "Very Dry" setting if desired.</li> <li>• If one heavy item is dried with a lightweight load, such as one towel with sheets, it is possible that the heavy item will not be completely dry when the rest of the load has reached the selected dryness level. Sort heavy items from lightweight items for best drying results.</li> </ul>
<b>Has an Odor</b>	<ul style="list-style-type: none"> <li>• Household odors such as from painting, varnishing, strong cleaners, etc. may enter the dryer with the surrounding room air. This is normal as the dryer draws the air from the room, heats it, pulls it through the tumbler and exhausts it to the outside. When these odors are present in the air, ventilate the room completely before using the dryer.</li> </ul>

### Information Codes May Appear in the Display

Code Symbol	Meaning	Solution
<b>PF</b>	The drying cabinet has experienced a power failure.	Press Start/Pause to resume the interrupted cycle or press "off" to cancel the cycle and start a new one.
<b>HP</b>	A temperature sensor problem has been detected.	Press "off" and restart the cycle. If the code reappears, press "off" and call for service, 1-888-462-9824.
<b>hI</b>	A heating problem had been detected.	Check the lower right hand corner of the drying cabinet for obstructions. Check that the air vents on the back wall are not blocked. If the code reappears, call for service, 1-888-462-9824.
<b>hII</b>	A problem has been detected with the hanging rod.	Call for service, 1-888-462-9824.

# DRYING CENTER WARRANTY

## Full One Year Warranty

For one (1) year from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge.

## Limited Warranty

After the first year from date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip and diagnostic charges.

**Second Year** – All parts, (excluding hangers).

**Third Through Fifth Year** – All parts of the solid state controls (if so equipped). All parts of the clothes hanger bar.

## Additional Limited Warranty Against Rust-Through

Should an exterior cabinet, including the door, tumbler and tumbler front and back, rust through during the one year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first and through the tenth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip and diagnostic charges.

**Please Note:** This full warranty and the limited warranties apply when the dryer is located in the United States or Canada. Dryers located elsewhere are covered by the limited warranties only, including parts which fail during the first year.

## Canadian Residents

This warranty covers only those dryers installed in Canada that have been listed with Canadian Standards Association unless the dryers are brought into Canada due to transfer of residence from the United States to Canada.

The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## To Receive Warranty Service

To locate an authorized service company in your area contact the Maytag dealer from whom your appliance was purchased; or call Maytag Services<sup>SM</sup>, Maytag Customer Assistance at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Maytag Services<sup>SM</sup>

Attn: CAIR<sup>®</sup> Center

P.O. Box 2370

Cleveland, TN 37320-2370

**U.S. or Canada (toll-free) 1-888-462-9824**

**U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.**

When contacting Maytag Services<sup>SM</sup>, Maytag Customer Assistance about a service problem, please include the following:

- (a) Your name, address and telephone number.
- (b) Model number and serial number (found on the lower center of the door opening) of your appliance.
- (c) Name and address of your dealer and the date the appliance was purchased.
- (d) A clear description of the problem you are having.
- (e) Proof of purchase.

## What is not covered by these warranties:

1. Conditions and damages resulting from any of the following:
    - a. Improper installation, delivery, or maintenance.
    - b. Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized servicer.
    - c. Misuse, abuse, accidents, or unreasonable use.
    - d. Incorrect electric current, voltage or supply.
    - e. Improper setting of any control.
  2. Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
  3. Light bulbs.
  4. Products purchased for commercial or industrial use.
  5. The cost of service or service call to:
    - a. Correct installation errors.
    - b. Instruct the user on proper use of the product.
    - c. Transport the appliance to the servicer.
  6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties.
- Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

Use and Care Guides, service manuals and parts catalogs are available from  
Maytag Services<sup>SM</sup>, Maytag Customer Assistance.

**Maytag • 403 West Fourth Street North • P.O. Box 39 • Newton, Iowa 50208**