SIEMENS



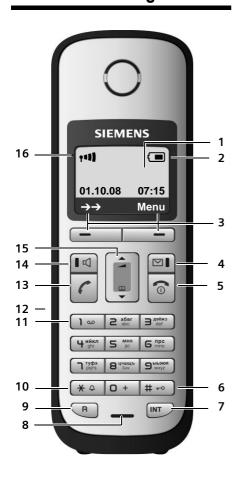
Gigaset C38H

Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt
Manufactured by Gigaset Communications GmbH under trademark license of Siemens AG.
As of 1 Oct. 2011 Gigaset products bearing the trademark 'Siemens' will exclusively use the trademark 'Gigaset'.

© Gigaset Communications 6mbH

© Gigaset Communications GmbH All rights reserved. Subject to availability. Rights of modification reserved. Gigaset

The handset at a glance



- 1 Display in idle status (example)
- 2 Charge status of the batteries (→ page 9)
- 3 Display keys (→ page 15) 4 Message key (→ page 24) Access to calls and message lists; Flashes: new message or new call

5 End call key, On/Off key

End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)

6 Hash kev

Keypad lock on/off (press and hold in idle status): toggles between upper/lower case

and digits

7 Internal key

Make an internal call (→ page 22)

- 8 Microphone
- 9 Recall key
 - Consultation call (flash)
 - Insert a dialling pause (press and hold)

10 Star key

Ringer melody on/off (press and hold), With an open connection: Switch between dial pulsing/touch tone dialling (press briefly)

11 Key 1

Dial answer machine (depending on the base station)/network mailbox (press and

12 Connection socket for headset (→ page 13)

13 Talk key

Answer a call, open last number redial list (press briefly), start dialling (press and hold)

14 Handsfree kev

Switch between earpiece and handsfree mode: Lights up: handsfree activated Flashes: incoming call

15 Control key (→ page 15)

16 Signal strength (→ page 9)



Contents

The handset at a glance	1
Safety precautions	. 4
First steps Check the package contents Setting up the charging cradle Connecting the charging cradle Setting up the handset for use Connecting the headset What would you like to do next?	5 6 7
Using the phone Control key Display keys Keys on the keypad Correcting incorrect entries Menu guidance Activating/deactivating the handset Activating/deactivating the keypad lock Illustration of operating steps in the user guide	. 15 . 16 . 16 . 16 . 17
Menu tree	19
Making calls Making an external call Switching between pulse dialling and tone (DTMF) dialling Ending a call Accepting a call and Calling line identification (Russian AON or CallerID) Handsfree talking Muting Making internal calls	. 20 . 20 . 20 . 21 . 21
Using the directory and lists	. 22 . 24
ECO DECT	24
Setting the alarm clock	25

C	on	ite	ní	ŀ
v	~ !			

Handset settings	25
Changing date and time	25
Changing the display language	
Setting the display	
Activating/deactivating auto answer	
Changing the handsfree/earpiece volume	
Changing ringer	
Advisory tones	
-	
Service (Customer Care)	
Questions and answers	
Authorisation	
Environment	30
Appendix	31
Care	
Contact with liquid	31
Specifications	32
Writing and editing text	33
Accessories	34
Mounting the charging cradle to the wall	34
Index	25

Safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their contents and the potential hazards associated with using the telephone to your children.



Only use the mains adapter supplied, as indicated on the underside of the charger.



Only use the **recommended**, **rechargeable batteries** (\rightarrow page 32), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.



The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. Otherwise you risk serious and permanent damage to your hearing.

The handset may cause an unpleasant humming noise in hearing aids.



Do not install the charging cradle in bathrooms or shower rooms. The charging cradle is not splashproof (>> page 31).



Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).



If you give your Gigaset to someone else, make sure you also give them the user guide.

Please note

Not all of the functions described in this user guide are available in all countries.

Check the package contents



- 1 one Gigaset C38H handset,
- 2 one charging cradle,
- 3 one mains adapter,
- 4 two batteries,
- 5 one battery cover,
- 6 one belt clip,
- 7 one user guide.

Setting up the charging cradle

The charging cradle is designed to be operated in enclosed, dry areas at temperatures ranging from +5 $^{\circ}$ C to +45 $^{\circ}$ C.

▶ Set up the charging cradles at a central location on a flat, non-slip surface in your house or apartment.

Please note

Pay attention to the range of the base station.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode (\rightarrow page 24) is activated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

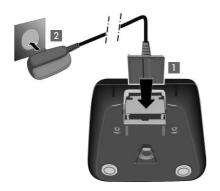
First steps

For instructions on how to mount the charging cradle to a wall, please see page 34.

Please note:

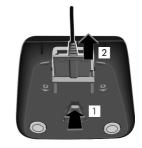
- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle



- ► Connect the flat plug of the mains adapter 1.
- ▶ Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 1 and disconnect the plug 2.



Setting up the handset for use



The display is protected by a plastic film. Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable batteries (→ page 32) recommended by Gigaset Communications GmbH. Never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

Insert the batteries the right way round. The polarity is indicated in/on the battery compartment.



- ► First insert the battery cover at the top ⓐ.
- ► Then press the cover ⓑ until it clicks into place.

If you need to open the battery cover, for instance to replace the batteries, place your fingertip in the cavity on the casing and pull the battery cover upwards.



Attaching the belt clip

The handset has notches on each side to accommodate the belt clip.

▶ Press the belt clip onto the back of the handset so that the notches on the belt clip click into position.



Registering the handset to the base station

Before you can use the phone, you must first register the handset to the base station. The actual registration procedure will depend on the type of base station.

Automatically register the C38H handset to the Gigaset C380/C385 base station



▶ Place the handset with the display facing up in the base station.



The handset registers automatically.
Registration can take **up to 5 minutes**. **Do not remove the handset from the base station during this time.**

Please note

- ◆ Each key press interrupts the automatic registration.
- If automatic registration does not work, the handset will have to be registered manually.

Manually registering the C38H handset

You must activate manual registration of the handset **on both the handset** and the base station.

On the handset:

Menu → Settings → Handset → Register Handset

(If you require further information on the illustration of these operating steps, please see \rightarrow page 18.)



Enter the system PIN of the base station (the default is 0000) and press **OK**.



The registration screen is displayed.

On the base station:

Within 60 sec. press and **hold** the registration/paging key on the base station (approx. 3 sec.).

The following is displayed after successful automatic or manual handset registration:



- the strength of the reception signal between base station and handset:
 - good to poor: 📢 📬 📍
 - no reception: flashes
- ◆ battery charge status:
 - (flat to full)
 - I flashes: batteries almost flat
 - Image: a flashes: charging procedure

The handset is assigned the lowest unassigned internal number (1–4). If more than one handset is registered to the base station, the internal handset number appears on the display, e.g. INT 2. If the internal numbers 1–4 are already assigned to other devices, the number 4 will be overwritten.

To charge the batteries, leave the handset in the base station/charging cradle.

Please note

Only place the handset in the base station or charging cradle that is intended for it.

Should you have any questions and problems \rightarrow page 29.

Initial charging and discharging of the batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.



▶ Place the handset in the base station or charging cradle for **eleven** hours.



Then remove the handset from the base station or charging cradle and do not replace it until the batteries are completely discharged.

Please note

- ◆ After the first battery charge **and** discharge you may replace your handset in its base station or charging cradle after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.



 Press the key below Menu on the display screen to open the main menu.



▶ Press the bottom of the control key ...



... until the **Settings** menu item appears.

 Press the key below OK on the display screen to confirm your selection.



The **Date/Time** menu item appears on the display.

 Press the key below OK on the display screen to open the input field.



► The active line is marked [...].

Enter day, month and year as an

8-digit number via the handset,
e.g. □ + 1 □ 1 □ □ + 2 ± □ + □ + 8 □

for 01/10/2008.

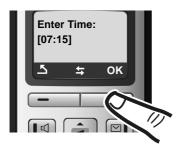


If you want to correct an entry, press the top or bottom of the control key to toggle between fields.





▶ Press the key below OK on the display screen to confirm your selection.



- ▶ Enter the hours and minutes as four digit numbers via the handset e.g. □+ \\\
 □+ \\\
 □+ \\\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □+ \\
 □
- Press the key below OK on the display screen to confirm your selection.



The display shows **Saved**. You will hear a confirmation tone.



▶ Press and **hold** the end call key **⑤** to return to the idle status.

Display in idle status

Once the phone is registered and the time set, the idle display is shown as in this example

Your phone is now ready for use.



Please note

The range icon is only displayed in idle status if Eco Mode+ is deactivated (depending on the base station, see your phone's user guide).

Connecting the headset



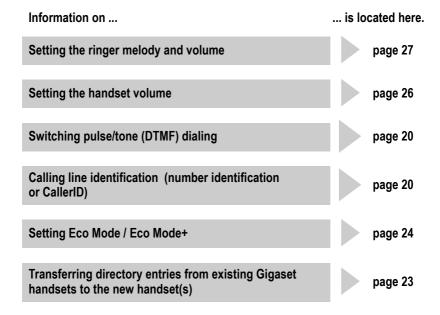
You can connect various headset types (with 2.5 mm jack connector), including HAMA Plantronics M40, MX100 and MX150.

A compatibility list of tested headsets can be found on the Internet at: $\underline{www.plantronics.com/productfinder}.$

What would you like to do next?

Now you have successfully started your Gigaset you will probably want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones you should first read the section entitled "Using the phone" → page 15.



If you have any questions about using your phone, please read the tips on troubleshooting (→ page 29) or contact our Customer Care team (→ page 29).

Using the phone

Control key

In the following description the side of the control key you need to press for each operation is indicated accordingly, e.g. for "press the top of the control key".

The control key has a number of different functions:



When the handset is in idle status

- Open the directory.
- Call up the menu for setting the handset's call volume
 - (→ page 26), ringer melodies (→ page 27) and advisory tones
 - (→ page 28).

In the main menu, in submenus and lists

Scroll up/down line by line.

In input fields

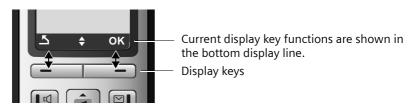
Use the control key to move the cursor to the left \bigcirc or right \bigcirc .

During an external call

- Open the directory.
- Adjust the loudspeaker volume for earpiece and handsfree mode.

Display keys

The function of the display keys changes depending on the particular operating situation. Example:



Important display keys:

Menu Open a context-dependent menu.

OK Confirm selection.

Delete key: deletes one character at a time from right to left.

Go back one menu level or cancel operation.

→→ Open the last number redial list.

Keys on the keypad

Press the matching key on the handset.

7

Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- press C to delete the character to the left of the cursor,
- insert characters to the left of the cursor,
- overwrite the (flashing) character when entering the time and date etc.

Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

▶ When the handset is in idle status, press Menu to open the main menu The main menu functions are shown on the display as a list with name and icon.

To access a function, i.e. to open the corresponding submenu (next menu level):

▶ Navigate to the function using the control key . Press the display key OK.

Submenus

The functions in the submenus are displayed as lists.

To access a function:

► Scroll to the function with the control key 🕽 and press OK.

Or:

▶ Enter the corresponding digit combination (→ page 19).

Briefly press the end call key once to return to the previous menu level/cancel the operation.

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press and **hold** the end call key ⑤.

Or٠

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Any settings you have not confirmed by pressing <code>OK</code> will be discarded.

An example of the display in idle status is shown on \rightarrow page 13.

Activating/deactivating the handset

(a)

With the phone in idle status, press and **hold** the end call key (confirmation tone) to switch off the handset.

Press and **hold** the end call key again to switch the handset on.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



Press and **hold** the hash key to activate or deactivate the keypad lock. You will hear the confirmation tone.

When the keypad lock is activated you will see the o_{-} icon on the display and a message when you press a key.

The keypad lock is deactivated automatically if someone calls you. It is reactivated when the call is finished.

Illustration of operating steps in the user guide

The operating steps are shown in abbreviated form.

Example:

The illustration:

Menu → Settings → Handset → Auto Answer (✓ = on)

means:



▶ Press the display key Menu to open the main menu.



- ▶ Press the bottom of the control key ↓ until the Settings menu item appears on the display.
- ▶ Press the display key OK to confirm your selection.



- ▶ Press the bottom of the control key ↓ until the Handset menu item appears on the display.
- ▶ Press the display key OK to confirm your selection.



- Press the bottom of the control key until the Auto Answer menu item appears on the display.
- Press the display key ok to activate/deactivate the function (√ = on).

Menu tree

Instead of scrolling to locate a menu function, you can select a function more quickly by opening the menu and keying in a digit combination (or shortcut).

Example: Menu Time a der for "Set ringer volume".

With the telephone in idle status, press Menu (open main menu):

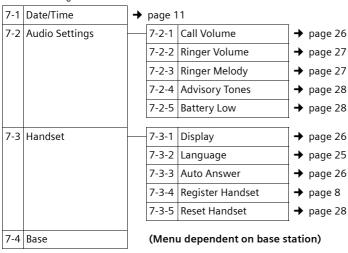
1 SMS (Menu dependent on base station)

4 S Alarm Clock

4-1	Activation	→	page 25
4-2	Wake up time	→	page 25

5 Voice Mail (Menu dependent on base station)





Making calls

Making an external call

External calls are calls using the public telephone network.



Enter the number and press the talk key (PSTN).

Or:



Press and **hold** the talk key

runtil Dialling is displayed,
and then enter the number.

You can cancel the dialling operation with the end call key .

You are shown the duration of the call while the call is in progress.

Please note

- Dialling with the directory
 (→ page 22) and last number redial
 list (→ page 24) saves repeated
 typing of numbers.
- You can assign a number from the directory to a key for speed dialling (→ page 23).

Switching between pulse dialling and tone (DTMF) dialling

The default setting is pulse dialling.

- ▶ For temporary activation of tone dialling (for example, to dial an extension or listen to voice mail messages), press the ★△ button after a connection has been made with pulse dialling. When the call is ended, the phone will automatically reset to pulse dialling.
- Activation of tone dialling instead of pulse dialling if your provider supports tone dialling.

Ending a call



Press the end call key.

Accepting a call and Calling line identification (Russian AON or CallerID)

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key . If necessary, press the AOH display key to display the number or name of the caller.

Calling line identification is based on either so-called Russian AON or a CallerID function that is standardised for digital PBX (for example, CLIP FSK is number identification coupled with data transfer to the caller using frequency modulation technology or CLIP DTMF, dual-tone multifrequency modulation).

You should request the CLIP service (also known as Digital AON) from your network provider, if your provider supports it.

This phone model supports Calling Line Identification using both Russian AON and CallerID functions (CLIP FSK and CLIP DTMF). For correct line identification, you should set your handset to the type of Calling Line Identification used.

Menu Open the main menu



Set Calling Line Identification to 0 if you have CLIP (CLIP FSK or CLIP DTMF) and press OK.

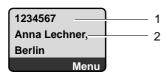


If you have no CLIP, enter the number of digits (1-9) transmitted and press **OK**. The factory setting is 7 digits. Please ask your provider if you wish to know how many digits of the caller's number are transmitted and identified by the Russian AON.

If the number of the caller is saved in your directory, you will see their name, and if you have assigned a caller picture to that caller, this will also be displayed after a

short delay if you have the CallerID service of your provider and identification is successful.

If you have no CallerID (CLIP) service but wish to see the number or the name of a caller, press the left display key AON (it appears some seconds after you have started a call) and you will see the caller's number if identification is successful.





1 Ringtone icon

2 Number or name of the caller

If you do not have the CLIP service, **External** is displayed instead of the number:

- ◆ If no number is transmitted.
- ◆ If the AON key has not been pressed.
- ◆ If the caller has not arranged Calling Line Identification.

If you have the CLIP service, the following is displayed in place of the number:

- ◆ External, if no number is transmitted.
- ◆ Withheld, if the caller has not arranged Calling Line Identification.

You can answer the call by:

- Pressing the talk key <a>C.
- ▶ Pressing the handsfree key <a>
 ■.

If the handset is in the charging cradle and the Auto Answer function is activated (→ page 26), the handset automatically answers the call when you remove it from the charging cradle. Please note that to display the caller's phone number or name (see next section), the display key AOH

must be pressed **before the call is accepted**.

To deactivate the ringer, press the Menu display key and select Silent. You can take the call as long as it is displayed on the screen.

Handsfree talking

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

Activating/deactivating handsfree mode

Activating while dialling

Enter the number and press the handsfree key.

▶ You should inform your caller before you use the handsfree function so that they know someone else is listening.

Switching between earpiece and handsfree mode

Press the handsfree key.

Activate/deactivate handsfree during a call.

If you wish to place the handset in the charging cradle during a call:

▶ Press and hold the handsfree key while placing the handset in the base station. If the handsfree key does not light up, press the key again.

For instructions on how to adjust the loudspeaker volume (> page 26).

Muting

You can deactivate the microphone in your handset during an external call.

Mute Press the display key to mute the handset.

On Press the display key to switch the microphone back on.

Making internal calls

Internal calls to other handsets registered on the same base station are free.

Calling other handsets

INT

Start internal call. The display shows Insert INT No..

14

Enter the internal number of the receiving handset. The handset is called.

or:

All

Press the display key. All handsets are called.

Ending a call



Press the end call key.

Using the directory and lists

The options are:

- ◆ Directory
- Last number redial list
- ◆ Lists dependent on the base station (→ base station user guide).

Directory

You can save up to 150 numbers and corresponding names in the directory.

You can create a personalised directory for your own individual handset. However, you can send the list or individual entries to other handsets (→ page 23).

▶ With the handset in idle status, open the directory by pressing the \square key.

Length of the entries

Number: max. 32 digits Name: max. 16 characters

Please note

You can assign a number from the directory to a key for speed dialling

→ page 23.

Saving the first number in the directory

□ → Dir. empty New Entry?

Λ**.**

Enter the number and press

Enter the name and press OK.

Saving the first number in the directory



P7

Enter the number and press

Enter the name and press OK.

Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1. Space
- 2. Digits (0-9)
- 3. Letters (alphabetical)
- 4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry



Open the directory.

You have the following options:

- ◆ Use ↓ to scroll to the entry until the required name is selected.
- Enter the first character of the name, or scroll to the entry using \Box if required.

Dialling a number from the directory





Press the talk key. The number is dialled.

Managing directory entries

Editing an entry

Menu → Edit Entry

14

Edit the number if required, and press OK.

4

Edit the name if required, and press OK.

Using other functions

Menu

Press the display key.

The following functions can be selected with 🕽:

Use Number

Save or modify a saved number and then dial with or save as a new entry; to do so, press Menu → Copy to Directory → OK after the number appears on the display.

Delete Entry

Delete a selected entry.

Send Entry

Send a single entry to a handset (→ page 23).

Delete List

Delete all directory entries.

Send List

Send complete list to a handset (→ page 23).

Shortcut

Assign the current entry for speed dial to a selected key.

Using speed dial keys

You can assign directory entries to the keys 0 and 2-9:

→ Shortcut → [44] (press the key you want to assign the number to)

To dial, press and hold the required speed dial key.

Sending the directory to another handset

Preconditions:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

menu) → Send Entry / Send List

> Enter the internal number of the receiving handset and press OK.

Successful transmission is acknowledged with the message Entry copied. . You can transfer several individual entries one after the other by responding OK to the Next entry? prompt.

Please note:

- Entries with identical numbers are not overwritten on the receiving handset.
- ◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

Copying a displayed number to the directory

You can copy numbers displayed in a list, e.g. the call history or the last number redial list, or in an SMS (depending on the base station) to the directory.

If you have CNIP, the first 16 characters of the transmitted name are copied to the Enter Name line.

A number is displayed:

Menu → Copy to Directory

▶ Complete the entry → page 22.

Using a number from the directory

In some operating situations you can open the directory to copy a number, for example. Your handset must be in the idle sta-

Open the directory.

Select entry.

OK Press the display key.

Select function with 1.

Last number redial list

The last number redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name will be displayed.

Manual last number redial

Press the key **briefly**.

Select entry.

Press the talk key again. The

number is dialled.

Managing entries in the last number redial list

Press the key **briefly**.

Select entry. Menu Open menu.

The following functions can be selected with 🗘:

Use Number (as in the directory,

→ page 23)

Copy to Directory

Copy an entry to the directory

(→ page 22).

Delete Entry (as in the directory,

→ page 23)

Delete List (as in the directory, → page 23)

Opening lists with the message key

An advisory tone sounds as soon as a **new message** arrives in a list. The **mathematical list** key flashes (it goes off when the key is pressed). In idle status, the display shows an icon for the new message.

If you press the message key , you access the lists that contain new messages.

ECO DECT

You are helping to protect the environment with your Gigaset C38H.

Reduced energy consumption

Your telephone has an energy-saving adapter plug and uses less energy.

Reduced transmission power (depending on the base station)

The transmission power can only be reduced if your base station supports this function.

The transmission power of your telephone is reduced automatically:

- ◆ The handset's transmission power is reduced depending on the distance to the base station.
- ◆ The transmission power at the base station is reduced to virtually zero when only one handset is registered and is standing in the base station.

You can reduce the transmission power of the handset and base station even further by using Eco Mode or Eco Mode+. For further information, please see your phone's user quide.

Setting the alarm clock

Precondition: The date and time have already been set (→ page 11).

Activating/deactivating the alarm clock

Menu → Alarm Clock → Activation (y = on)

After you activate the alarm clock, the menu for setting the wake up time opens automatically (→ page 25).

If the alarm clock is set, the wake-up time appears with the gicon in the display instead of the date.

Setting the wake-up time.



Menu → Alarm Clock → Wake up time



Enter the wake-up time in hours and minutes, then press OK.

When the alarm clock rings...

Alarm repeat after 5 minutes

Snooze

Press the display key or any

If you press Snooze three times, the alarm clock switches off for 24 hours.

Turning off the alarm clock for 24 hours

Off

Press the display key.

Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Changing date and time

To change the time, open the input field with:

Menu → Settings → Date/Time

Enter Date:

Enter the day, month and year in 8-digit format, e.g.

for 01/10/08.

Enter Time:

Enter hours and minutes as 4 digits, e.g. (a +) 1 (a) 1 (b) 1 (c) 1 (c

OK

Press the display key

Changing the display language

You can view the display texts in different languages.

Menu → Settings → Handset → Language

The current language is indicated by a $\sqrt{.}$

Select a language and press

6

Press and hold (idle status).

If you accidentally choose a language you do not understand:

Menu (7 typx (3 def) 2 ader

Press keys in sequence.

Select the correct language and press OK.

Setting the display

You have a choice of four colour schemes and several different contrasts. You can also set a screensaver and backlight.

Menu → Settings → Handset → Display You have the following options:

Screensaver

The available settings are No Screensaver, Globe or Digital Clock.

Col. Scheme

Four colour schemes are available. When the backlight is turned off, the display is shown in black and white regardless of the selected setting.

Contrast

There are nine available contrast levels.

Backlight

In Charger / Out of Charger. Determines whether the backlight stays on permanently or is turned off after a certain time (y = permanently switched on).

Please note

If the backlight is turned on outside the charging cradle, the standby time for the handset is considerably reduced!

Activating/deactivating auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the charging cradle without having to press the talk key .

Menu → Settings → Handset → Auto Answer (y = on)

Press and **hold** (idle status).

Changing the handsfree/ earpiece volume

You can adjust the volume for handsfree talking to one of five settings (1-5, e.g. volume 3 = -100) and the earpiece volume to one of three (1-3, e.g. volume 2 = -10).

Setting the volume during a call

The setting applies to the current mode (earpiece or handsfree).

You are conducting an external call.

Press the control key.

The setting will automatically be saved after approx. 3 seconds, if not then press the display key OK.

Adjusting the volume via the menu

Menu → Settings → Audio Settings → Call Volume → Earpiece Volume / Handsfree Volume

Adjust the volume and press OK.

ি Press and **hold** (idle status).

Changing ringer

♦ Volume:

Five volume levels (1–5; e.g. volume 3 = ■■□□ △) and "crescendo" ring (6; volume increases with each ring = ■□□□ △).

◆ Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classical" ringer melodies.

You can also set different ringer melodies for the following functions:

◆ External Calls: for external calls

◆ Internal Calls: for internal calls

◆ Alarm Clock: for the alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

Menu → Settings → Audio Settings

→ Ringer Volume

Or in idle status:

Then:

Adjust the volume and press

OK.

Press and **hold** (idle status).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

Menu → Settings → Audio Settings → Ringer Melody

External Calls / Internal Calls / Alarm Clock Select and press OK.

Select melody ($\sqrt{\ }$ = on) and press OK.

Press and **hold** (idle status).

Activating/deactivating the ringer

You can turn off the ringer on your handset before you take a call or while the phone is in idle status. You can take a call so long as it is displayed on the screen.

Deactivating the ringer

Press the star key **and hold**, until the <u>resistant in the display.</u>

Reactivating the ringer

Press and **hold** the star key in idle status.

Advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- ♦ Advisory tones:
 - Key click: every key press is confirmed.
 - Confirmation tone (rising tone sequence): at the end of an entry/ setting, when replacing the handset in the charging cradle and when an SMS is received (depending on the base station) or a new entry is made in the calls list.
 - Error tone (descending tone sequence): when you make an incorrect entry.
 - Menu end tone: when scrolling at the end of a menu.
- ◆ Battery low tone: the battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the charging cradle.

Activating/deactivating advisory tones

Menu → Settings → Audio Settings

→ Advisory Tones

Select and press $OK (\checkmark = on)$.

Setting the battery low tone

Menu → Settings → Audio Settings

→ Battery Low

On / Off / During Call

Select and press OK (y = on). The battery low tone is activated or deactivated or sounds during a call.

Restoring the handset default settings

You can reset individual settings and changes that you have made. This will not affect entries in the directory, calls list or SMS lists (depending on the base station), or the handset's registration to the base station.

Menu → Settings → Handset
→ Reset Handset

Confirm query with OK or reject it with .



Press and hold (idle status).

Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet can be reached any time from anywhere.

www.gigaset.com/customercare

It provides you with 24/7 support for all our products. It also provides a list of FAQs and answers plus user guides and current software updates (if available for the product) for you to download.

You will also find frequently asked questions and answers in the appendix of this user guide.

For fast and dependable assistance with any repairs or guarantee/warranty claims, contact our Service Centre.

Russia 8 (495) 2281312

Please have your proof of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

If you have any questions about using your phone, visit us at www.qigaset.com/customercare at any time. The table below contains a list of common problems and possible solutions.

The display is blank.

- 1. The handset is not switched on.
 - ▶ Press **and hold** the end call key <a>ਿ.
- 2. The batteries are flat.
 - Charge or replace the batteries (→ page 7).

"Base" flashes in the display.

- The handset is outside the range of the base station.
 - Move the handset closer to the base station.
- The base station's range is reduced because Eco Mode is activated (depending on the base station, please see your phone's user guide).
 - Deactivate Eco Mode or reduce the distance between the handset and the base station.
- The base station is not turned on.
 - ▶ Check the base station mains adapter.

Handset does not ring.

- 1. The ringer is deactivated.
 - ▶ Activate the ringer (→ page 27).

The other party cannot hear you.

You have pressed the Mute display key. The handset is "muted".

Activate the microphone again(→ page 21).

You hear an error tone (descending tone sequence) **when inputting.**

Action has failed/invalid input.

 Repeat the operation.
 Watch the display and refer to the user quide if necessary.

Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

(€ 0682

Certificate No POCC DE.MЛ05.B00693 valid till 20.04.2011.

Postal address of manufacturer: Gigaset Communications GmbH Hofmannstrasse 61, 81379, Munich, Germany.

Environment

Our environmental mission statement

We at Gigaset Communications GmbH carry social responsibility and are actively engaged in the interests of a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet under www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV Süd Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 24) saves energy and is an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



IThis crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative conseguences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the base station, charging cradle and handset with a damp cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid /!



If the handset has come into contact with liquid:

- 1. Switch off the handset and remove the battery pack immediately.
- 2. Allow the liquid to drain from the hand-
- 3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- 4. Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Specifications

Recommended batteries

Technology:

Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550-1000 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

- ◆ GP 700 mAh
- ♦ Yuasa Phone 700 mAh
- ◆ Yuasa Phone 800 mAh
- ♦ Yuasa AAA 800
- ◆ Peacebay 600 mAh

The device is supplied with two recommended batteries.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times and apply when the display backlight is switched off).

	Capacity (mAh) approx.						
	550	650	800	1000			
Standby time (hours)	210	240	305	380			
Talktime (hours)	21	25	31	38			
Operating time for 1.5 hrs of calls per day (hours)	85	100	125	155			
Charging time, base station (hours)	9	11	14	17			
Charging time, charging cra- dle (hours)	7	8	10	12			

At the time of going to print, batteries up to 800 mAh were available and had been tested in the system. Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/customercare

Writing and editing text

The following rules apply when writing text:

- ◆ Use 🗓 🖟 to move the cursor to the left or right.
- Characters are inserted to the left of the cursor.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Writing an SMS (depending on the base station)/name

Press the relevant key several times to enter the corresponding letters/characters.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
ا س	1)	2)	1	€	£	\$	¥	¤						
2 a6ar	а	b	С	2	ä	á	à	â	ã	ç				
∃ Antes def	d	е	f	3	ë	é	è	ê						
4 Histor	g	h	i	4	ï	ĺ	ì	î						
5 mm	j	k	1	5										
6 mpc	m	n	0	6	ö	ñ	Ó	ò	ô	õ				
T tyda paper	р	q	r	S	7	ß								
8	t	u	٧	8	ü	ú	ù	û						
9 ways	W	Х	У	Z	9	ÿ	ý	æ	Ø	å				
0 +		,	?	-:	0	+	-	:	ż	i	"	,	;	١
* 4	*	1	()	\	=	^	%						
# 🗝			#	@	1	&	§							

- 1) Space
- 2) Line break

Cyrillic

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x
ا س	1)	4 ²⁾	1	€	\$							
2 a6ar	а	б	В	Г	2	а	b	С				
3 Apples 3	Д	Е	Л	ж	3	3	d	е	f			
4 saken	И	Й	К	Л	4	g	h	i				
S ™	М	Н	0	5	j	k	I					
6 55	⊐	р	С	6	m	n	0					
J shike	Т	У	ф	Х	7	р	q	r	s			
8	Д	Ч	Ш	щ	ъ	8	t	u	٧			
Darbace.	Ч	Ь	Э	ю	Я	9	w	Х	У	z		
0 +		,	?	!	0	+	-	:	"		;	_
* 4	*	/	()	<	=	>	%				
#			#	@	\	&	§					

- 1) Space
- 2) Line break

When you press and **hold** a key, the characters of that key appear in the display and are highlighted one after the other. When you release the key, the highlighted character is inserted into the input field.

Setting upper/lower case or digits

Press the hash key ** briefly to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key ** before entering the letter.

You can see briefly in the display whether upper case, lower case or digits is selected.

Accessories

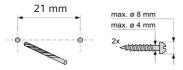
Ordering Gigaset products

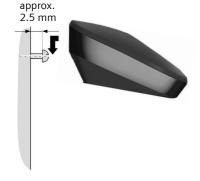
You can order Gigaset products from your specialist retailer.



Only use original accessories. This will avoid possible health risks and damage to property, and also ensure that all the relevant regulations are complied with.

Mounting the charging cradle to the wall





Index	Control key
A	Customer Care 29
	D
Accepting a call	Deactivating
	advisory tones 28
Activating	call acceptance 26
advisory tones 28 call acceptance 26	handset
handset	keypad lock 17
keypad lock	Delete key
Advisory tones	Deleting characters 16
Alarm clock	Dialling
Alarm repeat	directory
Authorisation30	with speed dial 23
Auto answer	Dialling pause
	entering
В	Digital clock 26
Backlight	Directory
Base station	copying number 24
setting up	copying number from text 23
Battery	managing entries 23
charging	opening
display	order of entries 22
icon	saving entry
inserting	saving the first number
recommended batteries 32	sending entry/list to handset 23
warning tone 28	Display
С	backlight26
Call	changing display language 25
accepting	colour scheme
ending20	in idle status
external	
internal	keys
Call acceptance	setting
Call duration 20	Display keys
Calling	Disposal
external	·
internal	E
Care of the telephone31	Earpiece mode 21
Changing	Earpiece volume 26
earpiece volume 26	ECO DECT
handsfree volume26	End call key 1, 20
Character set	Ending a call 20
Charge status display 1	Ending, see Deactivate
Colour scheme	Entry
Confirmation tone 28	selecting from directory 22
Connect headset	Environment
Contrast	Error tone 28

Index

G	fast access1
General troubleshooting 29	handsfree key 1
	hash key 1, 17
H	internal key
Handset	message key
activating/deactivating	on/off key
advisory tones	recall key
contact with liquid	speed dial
display language	star key
earpiece volume	talk key 1, 20
handsfree volume26	L
idle status	Last number redial 24
muting21	Liquid
restoring to factory settings 28	Lock
setting	activating/deactivating
setting up	keypad lock
Handsfree key	
Handsfree talking21	M
Hash key	Mains adapter4
Headset socket	Making calls
Hearing aids4	answering a call20
Help	external20
I	internal
Icon	Manual last number redial 24
battery9	Medical appliances 4
display	Menu
for new messages 24	end tone 28
keypad lock	overview
Idle status	prompting16
display	Message key
returning to	opening lists 24
Incorrect input (correction) 16	Microphone
Installing, base station 5	Muting the handset 21
Internal	N
call22	Number
key1	copying from directory24
making calls	copying to directory
К	entering with directory 24
	saving in the directory
Key 1 (fast access) Key click	-
Keypad lock	0
Keys	On/Off key
assigning directory entry 23	Order in directory
control key	Р
delete key15	•
display keys	Pack contents 5
end call key	

Q
Questions and answers29
R
Range
Recall key
Ringer
changing
setting melody 27
setting volume 27
S
Screen protection, see Screensaver
Screensaver
Searching in directory
Sending
directory entry to handset 23
Service
Setting
date11, 25
melody (ringer)
time11, 25
wake up time 25
Setting up
handset
Shortcut
SMS
writing33
Snooze (alarm clock)
Specifications
Speed dial
Star key
T
Talk key
V
Volume
earpiece volume
handset handsfree volume 26
ringer
W
Warning tone (battery)28
Writing and editing text