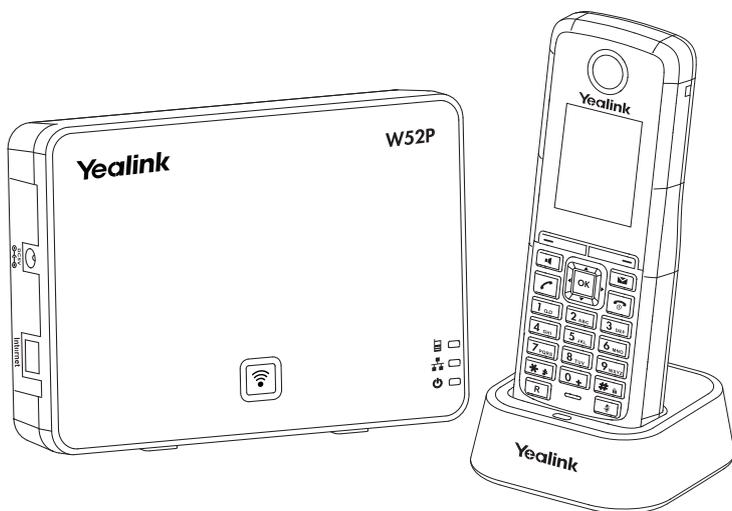


# Yealink

## IP DECT Phone W52P & W52H



### Quick Start Guide(V73.11)

## Packaging Contents

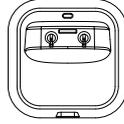
The following items are included in your W52P package:



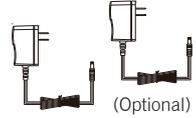
Handset



Base Station



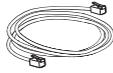
Charger Cradle



Two Power Adapters  
(Optional)



Belt Clip



Ethernet Cable



Two Rechargeable  
Batteries

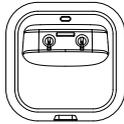


Quick Start Guide

The following items are included in your W52H package:



Handset



Charger Cradle



Power Adapter



Belt Clip

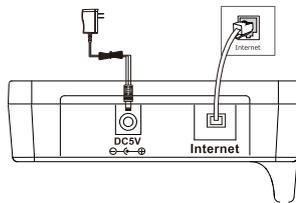


Two Rechargeable  
Batteries

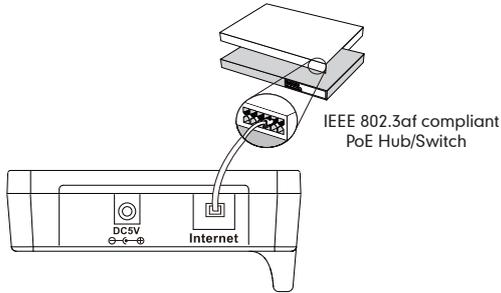
## Assembling the Phone

1. Connect the network and power for the base station in one of the following ways, as shown below:

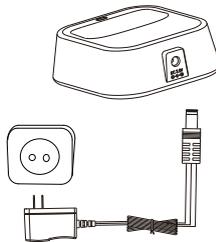
a. AC Power Option



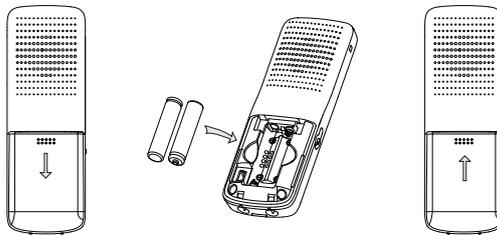
**b. PoE (Power over Ethernet) Option**



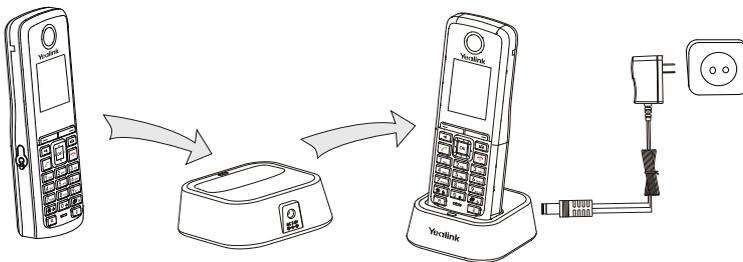
**2. Connect the charger cradle, as shown below:**



**3. Insert the batteries into the handset, as shown below:**



**4. Charge the handset, as shown below:**



Note: The IP DECT phone should be used with Yealink original power adapter (5V/600mA) only.  
The charging status of the handset is indicated on the top right-hand corner of the LCD screen.

### Network Settings

You can configure the base station to obtain network settings in one of the following ways:

- DHCP:** By default, the base station attempts to contact a DHCP server in your network to obtain the valid network settings, e.g., IP address, subnet mask, gateway address and DNS address.
- Static:** If the base station cannot contact a DHCP server for any reason, you need to configure the IP address, subnet mask, gateway address, primary DNS address and secondary DNS address for the base station manually.
- PPPoE:** If you are using an xDSL modem, you can connect your phone to the Internet via PPPoE mode. Contact the ITSP for the account and password.

To configure the network parameters for the base station manually:

1. Press the **OK** key to enter the main menu, and then select **Settings->System Settings -> Network**.
2. Enter the system PIN (default: 0000), and then press the **Done** soft key.
3. Select desired type from the **IP Address Type** field.
4. Make the desired changes.
5. Press the **Save** soft key to accept the change.

Note: The wrong network settings may result in inaccessibility of your phone and may have an impact on the network Performance. For more information on these parameters, contact your system administrator.

### Handset Registration

The handset in the W52P package is pre-registered to the base station. Internal handset number and name display on the idle screen after turning the handset on. If your handset is not pre-registered to the base station, do one of the followings to register it manually:

- If the handset LCD screen prompts "Searching for Base", long press  on the base station till the registration LED flashes. Then press the **OK** key to enter the main menu, and then select **Settings->Registration->Register Handset** to register the handset.
- If the handset LCD screen prompts "Press base page 2s then press OK", long press  on the base station till the registration LED flashes. Then press the **OK** soft key on the handset.

### Shortcuts

This helps you get quick access to features by pressing the shortcut keys directly without having to scroll through the menu. You can press the following predefined shortcuts to access some frequently used features of your handset when the handset is idle:

- Press  to access the call history.
- Press  to check the line status.
- Press  to place an internal call.
- Press  to access the directory.
- Press  to decrease the ringer volume.
- Press  to increase the ringer volume.

## Basic Operations

### Turning Handset On/Off

To turn the handset on, do one of the following:

- Long press  until the LCD screen lights up.
- Place the handset in the charger cradle. The handset will be turned on automatically.

To turn the handset off:

Long press  again to turn the handset off.

### Locking/Unlocking Keypad

- Long press  when the phone is idle to lock the keypad.
- Long press  again when the phone is idle to unlock the keypad.

### Switching Silent Mode On/Off

- Press  to switch the silent mode on.
- Press  again to switch the silent mode off.

## Handset Settings

### Handset Name

To rename the handset:

1. Press the **OK** key to enter the main menu, and then select **Settings->Handset Name**.
2. Edit the value in the **Rename** field.
3. Press the **Save** soft key to accept the change.

### Volume Adjustment

- Press  or  during a call to adjust the volume of the currently used audio device.
- Press  or  when the handset is idle to adjust the ringer volume.

### Ring Tones

1. Press the **OK** key to enter the main menu, and then select **Settings->Audio->Ring Tones ->Melodies**.
2. Press  or  to highlight the **Intercom Call** option or the desired line.
3. Press  or  to select the desired ring tone.
4. Press the **Save** soft key to accept the change.

### Local Directory

To add a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory**.
2. Press the **Options** soft key, and then select **New Contact**.
3. Enter the desired values in the **Name**, **Number** and **Mobile** fields.
4. Press the **Save** soft key to accept the change.

To edit a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory**.
2. Press  or  to highlight the desired entry.

3. Press the **Options** soft key, and then select **Edit**.
4. Edit the values in the **Name**, **Number** and **Mobile** fields.
5. Press the **Save** soft key to accept the change.

**To delete a contact:**

1. Press the **OK** key to enter the main menu, and then select **Directory**.
2. Press  or  to highlight the desired entry.
3. Press the **Options** soft key, and then select **Delete** to delete the selected entry.

**To assign a speed dial number:**

1. Press the **OK** key to enter the main menu, and then select **Settings->Telephony->Speed Dial**.
2. Press  or  to highlight the desired speed dial key, and then press the **Assign** soft key.
3. Press  or  to highlight the desired entry, and then press the **OK** soft key.

If both the office number and mobile number are stored, press  or  to highlight the desired number, and then press the **OK** soft key again.

## Basic Call Features

### Placing Calls

**To place a call directly:**

Enter the desired number when the handset is idle, and then press .

**To place a call from the local directory:**

1. Press  when the handset is idle.
2. Press  or  to highlight the desired entry, and then press .

If both the office number and mobile number are stored, press  or  to highlight the desired number, and then press  again.

**To place a call from the call history:**

1. Press the **History** soft key, and then select the desired call history list.
2. Press  or  to highlight the desired entry, and then press .

**To place a call from the redial number list:**

1. Press  when the handset is idle.
2. Press  or  to highlight the desired entry, and then press .

**To place a call using the speed dial key:**

Long press the speed dial key to place a call to the number assigned to it.

### Answering Calls

**To answer a call, do one of the following:**

- Press the **Accept** soft key.
- Press .
- Press .

Note: You can ignore an incoming call by pressing the **Silence** soft key or reject an incoming call by pressing



### Ending Calls

- Press .

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## Call Mute

- Press  during a call to mute the call.
- Press  again to un-mute the call.

## Call Hold and Resume

To place a call on hold:

Press the **Options** soft key during a call, and then select **Hold**.

To resume a call, do one of the following:

- If there is only a call on hold, press the **Resume** soft key.
- If there are two calls on hold, press the **Resume** soft key to resume the current call, press the **Swap** soft key to swap between calls.

## Call Transfer

You can transfer a call in the following ways:

### Blind Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press the **Transfer** soft key.

### Semi-Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press  to dial out.
4. Press the **Transfer** soft key when you hear the ring-back tone.

### Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press  to dial out.
4. Press the **Transfer** soft key after the call is answered.

## Call Forward

To enable the call forward feature on a specific line:

1. Press the **OK** key to enter the main menu, and then select **Call Features-> Call Forward**.
2. Press  or  to highlight the desired line, and then press the **OK** soft key.
3. Press  or  to highlight the desired forwarding type, and then press the **OK** soft key.

**Always**----Incoming calls are forwarded immediately.

**Busy**----Incoming calls are forwarded when the line is busy.

**No Answer**----Incoming calls are forwarded if not answered after a period of time.

4. Select **Enabled** from the **Status** field.
5. Enter the number you want to forward the incoming calls to in the **Target** field.
6. Press  or  to select the desired ring time to wait before forwarding (only for **No Answer Forward**) in the **After Ring Time** field.
7. Press the **Save** soft key to accept the change.

## **About us**

Founded in 2001, Yealink, a leading provider of VoIP Phone and IP communication solutions, has been focusing on VoIP products characterized by reliable quality, easy deployment and affordable price for more than a decade. Today, customers from over 140 countries rely on Yealink as the backbone of global collaboration to extend the value of network communications.

## **More about Yealink**

Since 2001, Yealink has continued to develop state-of-the-art, hi-tech VoIP communication terminals that include IP video phones, IP phones and USB phones. With a worldwide market in more than 140 countries, the company has also established a first-class international service network.

Our priorities are quality, functionality, ease-of-use, customer support and competitive pricing. To provide new solutions for the future in this fast-evolving sector, Yealink's large, talented and highly-experienced VoIP R&D team is totally committed to the pursuit of excellence.

To date, we have passed more than 80 interoperability tests and meet certification requirements set by leading VoIP system and platforms. Yealink works in close partnership with T-Mobile, Telefonica, Portugal Telecom and other leading telecommunication service providers.



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